



PUBLIC

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# SAP Jam Collaboration - What's New and Release Restrictions May 2020

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# 1 What's new in this release

The following new features have been added.

All features in this SAP Jam Collaboration release will be available to customers working with the preview release starting on Friday, April 10, 2020. The release will be available in production starting on Friday, May 15, 2020.

## i Note

In addition to issues and bug fixes, feature updates will now also be released on a monthly basis.

## 1.1 Emergency Situation Room

The Emergency Situation Room helps customers to handle emergency situations such as the Coronavirus pandemic or the hurricane season.

Administrators can activate the template and make it available for the organization as a new Jam group under [Admin](#) > [Integrations](#) > [Group Templates](#).

## i Note

In case the template is not available yet in your instance, please create a service ticket and we will provide you the template as a zip-file to upload into your instance.

Additional use cases:

Announce important information using the homepage in SAP Jam to employee communication and using a public SAP Jam group to provide information to all employees

Roll-out the SAP Jam Mobile App to all employees, including deskless workers, to improve communication, and make the information accessible anywhere.

## 1.2 Accessibility Enhancements

Accessibility enhancement were implemented as part of the on-going investment in this area.

The following accessibility enhancements were implemented:

- ACC-253.1: Menu: Label is not provided
- ACC-255: No alternative provided for the add icon
- ACC-264.1: Table: Column information is read as 'Mot in a table'

- ACC-264.1: List: Information within the list is not read
- ACC-264.1: Tabstrip: All the tab information is read at once
- ACC-264.1: Tabstrip: Item count is not read
- ACC-270.4: Editor: Focus gets trapped on forward navigation
- ACC-273.1: Toolbar: Focus moves out of the toolbar automatically
- ACC-273.2: Menu: Focus does not move on activation
- ACC-277.1: PDF: The embedded pdf is not compatible with the screen reader

## 1.3 Thumbnails for Mirrored Content

SAP Jam provides full support for thumbnails for mirrored content.

## 1.4 Custom Favicon in Custom Header

Add a custom favicon to a custom header.

You can change the default SAP Jam favicon to a custom one by adding JavaScript code to the custom header.

For more information, see [Setting a Custom Favicon](#).

## 1.5 Search Results for Most Liked and Viewed Content

An API is available to add support for sorting by LikesCount and ViewsCount for search-related operations.

## 1.6 Document Preview

The LibreOffice version has been upgraded to version 6.3.5 to improve the preview or rendering of uploaded documents, for instance Microsoft PowerPoint and Excel.

## 1.7 Multiple Screen Orientations on Tablets for Android

The SAP Jam Mobile App on Android supports multiple screen orientations on a tablet device.

## 1.8 Performance Improvements

Performance improvements have been implemented.

Performance improvements were made in the following areas:

- Searching for members
- Distribution lists
- App load performance enhancement for SAP Jam Mobile App on Android, and additional optimizations for Mobile on Android.

## 1.9 SAP Jam Mobile

Two new data centers are now supported for the SAP Jam Mobile App, both on Android and on iOS.

These are Microsoft Azure data centers in US and Canada:

- DC 41, in US
- DC 47, in Canada

These will become the default data centers for SAP Jam in North America for new customers.

## **1.10 Security**

Security improvements were made.

These include security improvements related to SuccessFactors and security relevant updates. Note that no known security issues occurred.

## **1.11 External Users on IAS**

External users can be managed on SAP Cloud Platform Identity Authentication Service (IAS).

The advantage is that customers with a large number of external users can manage more easily in their preferred user management system.



Note that this requires creating a service ticket.

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