

Business Intelligence Release Notes

BW-BCT Business Content and Extractors



SAP NW 2004s BI Content Add-On 2

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BW-BCT Business Content and Extractors

1. *Cross-Application Business Content*

1.1. Auto-ID Infrastructure

Business Content for SAP Auto-ID Infrastructure (New)

Use

As of Release NW 2004s BI Content Add-On 2, the following Business Content is available for the SAP Auto-ID Infrastructure (SAP AI) component:

DataSources

- SAP AI: Transaction Data (0AI_1)
- RFID Device Controller (0AI_0AI_DEVC_G_ATTR)
- RFID Device Controller (0AI_DEVC_G_TEXT)
- RFID Device Group (0AI_DEVG_G_ATTR)
- RFID Device Group (0AI_DEVG_G_TEXT)
- RFID Device (0AI_DEV_G_ATTR)
- RFID Device (0AI_DEV_G_TEXT)
- Location (0AI_LOC_G_ATTR)
- Location (0AI_LOC_G_TEXT)
- Parent Location (0AI_PALOC_G_TEXT)

InfoSources

- SAP AI: Transaction Data (0AI_1)
- RFID Device Controller GUID (0AI_DEVC_G)
- RFID Device Group GUID (0AI_DEVG_G)
- RFID Device GUID (0AI_DEV_G)
- Location GUID (0AI_LOC_G)
- Parent Location GUID (0AI_PALOC_G)

Data Targets

- Reporting for SAP AI: Reads and Writes (0AI_C01)

- Reporting for SAP AI: Stock Situation and Movements (with ID) (0AI_C02)
- Reporting for SAP AI: Stock Situation and Movements (w/o ID) (0AI_C03)
- Reporting for SAP AI: Current State of Objects (0AI_C04)
- SAP AI: Transaction Data (General) (0AI_DS01)
- SAP AI: Transaction Data (for Objects) (0AI_DS02)

Queries

- Quality of Reads (0AI_C01_Q0001)
- Quality of Writes (0AI_C01_Q0002)
- Stock Situation at Different Locations (0AI_C03_Q0001)
- Movements at Location by Action Type (0AI_C03_Q0002)
- Movements Across Locations (w/o ID) (0AI_C03_Q0003)
- Movements Across Locations (with ID) (0AI_C02_Q0001)
- Cycle Time Across Locations (w/o ID) (0AI_C03_Q0004)
- Cycle Time Across Locations (with ID) (0AI_C02_Q0002)
- Current State of Objects (0AI_C04_Q0001)

Web Templates

- Quality of Reads (0TPL_AI_C01_Q0001_V01)
- Quality of Writes (0TPL_AI_C01_Q0002_V01)
- Stock Situation at Different Locations (0TPL_AI_C03_Q0001_V01)
- Movements at Locations (0TPL_AI_C03_Q0002_V01)
- Movements Across Locations (w/o ID) (0TPL_AI_C03_Q0003_V01)
- Cycle Time Across Locations (w/o ID) (0TPL_AI_C03_Q0004_V01)
- Movements Across Locations (with ID) (0TPL_AI_C02_Q0001_V01)
- Cycle Time Across Locations (with ID) (0TPL_AI_C02_Q0002_V01)
- Current State of Objects (0TPL_AI_C04_Q0001_V01)

Roles

- Auto-ID Supervisor (SAP_BW_AI_SUPERVISOR)

- Auto-ID Logistics Planner (SAP_BW_AI_LOGISTICS_PLANER)

1.2. Business Partner

BW Integration in SAP Business Partner (Extended)

Use

The central data of the SAP Business Partner is time-dependent as of Release SAP NetWeaver 2004s.

Also as of Release SAP NetWeaver 2004s, it is possible to activate or deactivate time dependency for

- Central data
- Addresses
- Bank details
- Roles

in the IMG of the SAP Business Partner under *Cross-Application Components -> SAP Business Partner -> Activation Switch for Functions*.

However, you should note that if you create any data with active time dependency for one of these four data sets, you cannot then reset the switch to make the data time-independent for this particular data set.

As a result of the central data of the SAP Business Partner becoming time-dependent, it was necessary to extend the DataSource 0BPARTNER_ATTR in the component PI_BASIS 2005_1_700. It was therefore also necessary to make adjustments in NW 2004s BI Content Add-On 2 in order to take the extended DataSource into account.

InfoSources

The following InfoSource was extended:

<u>Technical name</u>	<u>Title</u>
0BPARTNER	Business Partner

See also

For more information about time dependency in the SAP Business Partner, see the SAP Library under SAP NetWeaver -> Application Platform -> Cross-Application Services -> SAP Business Partner -> Functions -> Temporal Validity.

For more information about Business Content for SAP Business Partner, see the SAP Library under SAP NetWeaver -> Information Integration -> BI Content -> Cross-Application Components -> Business Partner.

1.3. Business Process Management

Business Process Management (New)

Use

As of NW 2004s BI Content Add-On 2, the following extractors have been created for business process management:

- Work items
Enables extraction of work items to BW.
- Logs
Provides log information to identify past actions for a work item.
- Work item object relation
Links work items to business objects.
- Deadlines
Provides deadline information.
- Alert data
Provides alert data created as an action out of a workflow.
- Data Sources for texts
Provides master data text with extraction methods of fixed domain values.

For the extractors listed above, the following business content objects have been created:

- Queries
 - 0BPM_C01_Q0001 (Aggregated BPM data)
 - 0BPM_IS01_Q0001 (Aggregated BPM and HR data)
- InfoCubes
 - 0BPM_C01 (Aggregated PI BPM data)
 - 0BPM_C02 (Aggregated alert data)
- InfoSets
 - 0BPM_IS01 (Aggregated PI BPM and HR data)
- Data Store Objects (ODS Objects)
 - 0BPM_DS01 (Work item information)
 - 0BPM_DS02 (Work item action)

- 0BPM_DS03 (Work item object relation)
- 0BPM_DS04 (Work item deadline)
- 0BPM_DS05 (Work item alert)
- InfoSources
 - 0BPM_ALERT_DATA (Alert data)
 - 0BPM_DEADLINES (Deadlines)
 - 0BPM_LOGHIST (Work item log history)
 - 0BPM_OBJREL (Work item object relation)
 - 0BPM_WIHEAD (Work item header information)
- InfoObjects: Date Characteristics
 - 0BPM_WIAED (Work item action end date)
 - 0BPM_WI_CD (Creation date of the work item)
 - 0BPM_WI_ED (End date of the work item)
- InfoObjects: Numeric Characteristic
 - 0BPM_WIID (Work item ID)
 - 0BPM_WIIDP (Parent work item ID)
 - 0BPM_WIIDT (Top level work item ID)
- InfoObjects: Key Figures
 - 0BPM_AC_NO (Number of work items actions)
 - 0BPM_ALRTDL (Alert number of deliveries successful)
 - 0BPM_ALRTET (Alert expiry time in minutes)
 - 0BPM_ALRTMD (Alert maximum number of deliveries)
 - 0BPM_ALRTNO (Number of alerts)
 - 0BPM_ALRTTT (Alert tolerance time for escalation in minutes)
 - 0BPM_DE_OFS (Deadline requested end offset)
 - 0BPM_DL_NO (Number of deadlines)
 - 0BPM_LE_OFS (Deadline latest end offset)
 - 0BPM_LS_OFS (Deadline latest start offset)

- 0BPM_NOTE_C (Number of attachments)
- 0BPM_OBJ_NO (Number of objects)
- 0BPM_RETR_C (Number of retries)
- 0BPM_WF_ES (Workflow execution time in seconds)
- 0BPM_WF_ET (Workflow execution time in days)
- 0BPM_WF_NO (Number of work items)
- InfoObjects: Time Characteristic
 - 0BPM_ALRTCD (Alert creation date)
 - 0BPM_ALRTCZ (Alert creation time)
 - 0BPM_ALRTED (Alert expiry date)
 - 0BPM_ALRTEZ (Alert expiry time)
 - 0BPM_DE_TS (Requested end timestamp for work item in UTC)
 - 0BPM_DL_DT (Deadline info cube update date)
 - 0BPM_DS_TS (Requested start timestamp for work item in UTC)
 - 0BPM_LE_TS (Latest end timestamp for work item in UTC)
 - 0BPM_LS_TS (Latest start timestamp for work item in UTC)
 - 0BPM_WIAED (Work item action end date)
 - 0BPM_WIAET (Work item action end time)
 - 0BPM_WI_CD (Creation date of the work item)
 - 0BPM_WI_CT (Creation time of the work item)
 - 0BPM_WI_ED (End date of the work item)
 - 0BPM_WI_ET (End date of the work item)
 - 0BPM_WO_DT (Work item object date)
 - 0BPM_WO_TM (Work item object time)
- InfoObjects: Unit
 - 0BPM_DE_OSU (Deadline requested end unit)
 - 0BPM_DE_OSU (Requested end unit)
 - 0BPM_LE_OSU (Deadline latest end unit)
 - 0BPM_LE_OSU (Latest end unit)

- 0BPM_LS_OSU (Deadline latest start unit)
- 0BPM_LS_OSU (Latest start unit)
- InfoObjects: Characteristics
 - 0BPM_ACTTMP (Work item action timestamp)
 - 0BPM_AGENT (Work item agent)
 - 0BPM_ALRTCT (Alert category)
 - 0BPM_ALRTDT (Alert dynamic text)
 - 0BPM_ALRTEA (Alert escalation active)
 - 0BPM_ALRTEI (Alert external ID)
 - 0BPM_ALRTER (Alert escalation recipient)
 - 0BPM_ALRTES (Alert escalation to recipient)
 - 0BPM_ALRTFW (Alert forwarded to recipient)
 - 0BPM_ALRTID (Alert ID)
 - 0BPM_ALRTOI (Alert object ID)
 - 0BPM_ALRTQT (Alert confirmed by recipient)
 - 0BPM_ALRTRC (Alert recipient)
 - 0BPM_ALRTRD (Alert read by recipient in inbox)
 - 0BPM_ALRTST (Alert status)
 - 0BPM_CREAT (Work item creator)
 - 0BPM_DE_STA (Deadline requested end status)
 - 0BPM_FORW (Work item forwarder)
 - 0BPM_INSTID (BO instance ID)
 - 0BPM_INST_O (BO Instance ID offset)
 - 0BPM_LANG (Language of work items)
 - 0BPM_LE_STA (Deadline latest end status)
 - 0BPM_LS_STA (Deadline latest start status)
 - 0BPM_NODEID (Node ID)
 - 0BPM_OBJCAT (Object category)
 - 0BPM_OBJREM (BO object relation removed)

- 0BPM_PETYP (Parent work item execution type)
- 0BPM_TETYP (Top work item execution type)
- 0BPM_TYPEID (Object type)
- 0BPM_WFDIDP (Parent workflow definition)
- 0BPM_WFDIDT (Top level workflow definition)
- 0BPM_WFDTYP (Workflow definition type)
- 0BPM_WFDVP (Parent workflow definition version)
- 0BPM_WFD_ID_T (Top level workflow definition)
- 0BPM_WFD_V (Workflow definition version)
- 0BPM_WIA_AG (Work item action agent)
- 0BPM_WIETYP (Workitem execution type)
- 0BPM_WIID (Work item ID)
- 0BPM_WIPRIO (Priority of a work Item)
- 0BPM_WIRLTP (Work item to object relation type)
- 0BPM_WISTAT (Work item process status)
- 0BPM_WITYPE (Work item type)
- 0BPM_WI_ACT (Work item action)
- InfoObjects
 - 0BPM_ALRTCC (Alert category classification)
 - 0BPM_ALRTPR (Alert priority)
 - 0BPM_DTYPE (Deadline type)
 - 0BPM_ERRTYP (Error type)
 - 0BPM_PROCAT (Process category)
 - 0BPM_WFDTV (Top level workflow definition version)
- DataSources
 - 0BPM_ALERT_CAT_ATTR (Alert category definition)
 - 0BPM_ALERT_CAT_CLASS_TEXT (Alert category class text)
 - 0BPM_ALERT_CAT_TEXT (Alert category)
 - 0BPM_ALERT_DATA (Alert data)

- 0BPM_ALERT_PRIO_TEXT (Alert priority)
- 0BPM_ALERT_STATUS_TEXT (Alert status)
- 0BPM_CATID_TEXT (Category of objects in persistent object references)
- 0BPM_DEADLINES (Deadlines)
- 0BPM_ERRORTYPE_TEXT (Error type)
- 0BPM_LHACTION_TEXT (Work item action)
- 0BPM_LOGHIST (Work item log history)
- 0BPM_OBJREL (Work item object relation)
- 0BPM_PROCAT_TEXT (Process category)
- 0BPM_RELTYPE_TEXT (Work item to object relation type)
- 0BPM_WF_TYPE_TEXT (Workflow definition type)
- 0BPM_WIHEAD (Work item header information)
- 0BPM_WI_PRIO_TEXT (Priority of a work item)
- 0BPM_WI_STAT_TEXT (Work item status)
- 0BPM_WI_TYPE_TEXT (Work item type)

See also

For more information about the business process management documentation, see the SAP Library under *Documentation -> SAP NetWeaver*.

1.4. Collaborative Cross Applications

Business Content for SAP xApp Product Definition (xPD)

Use

As of BI Content Add-On Release 7.0.2, new Business Content for SAP xPD is available in SAP Business Information Warehouse (SAP BW).

The aim of xPD Business Content is to allow for innovation process analytics on ideas and concepts. The information in the queries enables customers to assess the quality and efficiency of their company's innovation activities by gaining visibility into the number and kind of insights/ideas or concepts submitted in a particular timeframe, the turnover rates from ideas to concepts, the success rate of concepts and the use of concept key figures.

The following new objects are available for this scenario:

- Data Sources:

- 0PD_CLASSH_HIER
- 0PD_CATN_TEXT
- 0PD_FOLDER_TEXT
- 0PD_RELATION_ROLES
- 0PD_IDEASOURCE_TEXT
- 0PD_IDEAGROUP_TEXT
- 0PD_IDEASTATUS_TEXT
- 0PD_PROTLEVEL_TEXT
- 0PD_CONCEPTSTATUS_TEXT
- 0PD_CONCTEMPL_ATTR
- 0PD_IDEA_TRAN
- 0PD_IDEA_CHG_LOG
- 0PD_IDEA_CLASSIF
- 0PD_CONCEPT_CLASSIF
- 0PD_ENTITY_REL
- 0PD_CONCEPT_TRAN
- 0PD_CONCEPT_CHG_LOG
- 0PD_CONC_METRICS
- Info Providers:
 - Info Object 0PD_IDEA
 - Info Object 0PD_CONCEPT
 - ODS Object 0PD_DS02
- Queries:
 - 0PD_I01_Q0001
 - 0PD_I01_Q0002
 - 0PD_I01_Q0003
 - 0PD_I01_Q0004
 - 0PD_I01_Q0005
 - 0PD_I02_Q0001

- 0PD_I02_Q0002
- 0PD_I02_Q0003
- 0PD_I04_Q0001
- 0PD_O01_Q0001
- 0PD_O02_Q0001
- 0PD_O02_Q0002
- 0PD_O02_Q0003
- 0PD_O03_Q0001
- 0PD_O04_Q0001
- 0PD_O05_Q0001
- 0PD_O06_Q0001
- 0PD_O06_Q0002
- 0PD_O06_Q0003
- 0PD_O06_Q0004
- Web Templates:
 - 0PD_IDEA_ANALYSIS
 - 0PD_CONCEPT_ANALYSIS
 - 0PD_PROCESS_ANALYSIS
 - 0PD_CONCEPT_METRICS

Business Content for SAP xApp Cost and Quotation Management (xCQM)

Use

As of BI Content Add-On Release 7.0.2, new Business Content for SAP xCQM is available in SAP Business Information Warehouse (SAP BW). This applies to SAP xCQM 1.0 Support Package 3 and higher.

New Scenarios

The following new scenarios are available:

- Won Lost Analysis
- Business Type Analysis

- Quote Worksheet Analysis

Won/Lost Analysis

This scenario gives an overall statement covering quotes won or lost over a certain number of days. It specifies how many quotes have been received, how many are complete (by specifying whether the quote status is won or lost), and the final bid reason for each quote.

The following new objects are available for this scenario:

- **Data Sources:**
 - 0CQM_CB01
- **Info Providers:**
 - InfoCube 0CQM_CB01
 - ODS Object 0CQM_A01
 - ODS Object 0CQM_AS01
- **Info Objects:**
 - 0CQM_PSEQID
 - 0CQM_PNAME
 - 0CQM_MTYPE
 - 0CQM_PRIORT
 - 0CQM_BIDREA
 - 0CUSTOMER
 - 0CQM_BIDDAT
 - 0CQM_RDATEP
 - 0CQM_STATR
 - 0CQM_OPSIZE
 - 0CQM_COUNT
 - 0CQM_RISKP
 - 0CQM_DUEDTP
 - 0CQM_QSEQID
 - 0CQM_QNAME
 - 0CQM_EAUFOR
 - 0CQM_ESTPR

- **Queries:**
 - 0CQM_CB01_Q0001 - Won/Lost Analysis
 - 0CQM_CB01_Q0003 - Quote Summary
- **Web Templates:**
 - 0TPLI_0CQM_CB01_Q0001
 - 0TPLB_RPM_C04_Q0002

Business Type Analysis

This scenario gives a summary of the opportunity size and type for a certain number of days. It specifies how many opportunities have been created for *New Business*, *Engineering Change* or *Existing Business Requote*.

The following new objects are available for this scenario:

- **Data Sources:**
 - 0CQM_Q01
- **Info Providers:**
 - InfoCube 0CQM_CB01
 - ODS Object 0CQM_A01
 - ODS Object 0CQM_AS01
- **Info Objects:**
 - 0CQM_PSEQID
 - 0CQM_PNAME
 - 0CQM_PNAME
 - 0CQM_PRIORT
 - 0CQM_BIDREA
 - 0CUSTOMER
 - 0CQM_BIDDAT
 - 0CQM_RDATEP
 - 0CQM_STATR
 - 0CQM_MTYPE
 - 0CQM_OPsize
 - 0CQM_COUNT

- 0CQM_RISKP
- 0CQM_DUEDTP
- 0CQM_QSEQID
- 0CQM_QNAME
- 0CQM_EAUFOR
- 0CQM_ESTPR
- **Queries:**
 - 0CQM_CB01_Q0002 - Business Type Analysis
 - 0CQM_CB01_Q0003 - Quote Summary
- **Web Templates:**
 - 0TPLI_0CQM_CB01_Q0002

Quote Worksheet Analysis

This scenario shows a list of quotes created within a project as an opportunity for a certain period of days. It allows you to compare multiple quotes based on total cost per cost bucket (for example, material, labor, or setup cost).

The following new objects are available for this scenario:

- **Data Sources:**
 - 0CQM_Q02
- **Info Providers:**
 - ODS Object 0CQM_A02
 - ODS Object 0CQM_AS02
- **Info Objects:**
 - 0CQM_NAMEB
 - 0CUSTOMER
 - 0CQM_PSEQID
 - 0CQM_PNAME
 - 0CQM_QNAME
 - 0CQM_QSEQID
 - 0CQM_RCDTQ
 - 0CQM_DUEDTQ

- 0CQM_STATQ
- 0CQM_QPRICE
- 0CQM_TARGET
- 0CQM_MASTER
- 0CQM_BCost
- 0CQM_BMUPC
- **Queries:**
 - 0CQM_A02_Q0001 - Project Quote List
 - 0CQM_A02_Q0002 - Multiple QWS Analysis
- **Web Templates:**
 - 0TPLI_0CQM_A02_Q0001

2. Supply Chain Management

Supply Chain Management: New Component Logistics Invoice Verification (New)

Use

As of NW 2004s BI Content Add-On 2,

the SAP Business Information Warehouse (SAP BW) contains the new component *Logistics Invoice Verification* (MM) for *Supply Chain Management* (SCM).

The following list gives you an overview of the most important objects:

- Extractor: MC06M_0ITM
- DataSource: 2LIS_06_INV

Business Content

- InfoProvider:
DataStore object 0LIV_DS01
- InfoSource:
2LIS_06_INV
- Queries
 - 0LIV_DS01_Q0001
 - 0LIV_DS01_Q0002

- OLIV_DS01_Q0003
- InfoObjects:
Key figures can be found in the area 0MMLIV_KYF01.
Characteristics can be found in the area 0MMLIV_CHA01.

SCM - Procurement: New DataSource/InfoSource (New)

Use

As of NW 2004s BI Content Add-On 2, the SAP Business Information Warehouse (SAP BW) contains the new DataSource 2LIS_02_ACC with the InfoSource of the same name for the SCM component *Procurement* (MM-PUR).

The new DataSource serves to extract account assignment information for data from Purchasing to a BW system.

The name of the associated extraction structure is *MC02M_0ACC*.

See also

More information is available in the documentation for the DataSource and the InfoSource.

3. Supplier Relationship Management

4. Product Lifecycle Management

Business Content for cProjects (New)

Use

As of *SAP NW 2004s BI Content Add-On 2*, the following new queries are available in *SAP NetWeaver Business Intelligence* for the Business Content for cProjects:

- 0CPR_C02_Q0004 Actual/Planned/Status: Task Comparison
- 0CPR_C03_Q0005 Projects (Created from cProjects): Planned/Actual

5. Customer Relationship Management (CRM)

Accrual Calculation Models in Campaigns

Use

Accrual calculation models allow you to define how accruals are determined for campaigns you have created in SAP CRM and which data is used in the calculation. Accruals are required in financial accounting and can also be used in scenario planning.

When building the models, the planning data is first made available through an SEM strategic InfoCube. The required accrual method is then derived along with the timeframe. Finally, the accrual calculation takes place in transaction *rsmrm_accr*.

Effects on Existing Data

The set-up of the calculation models is based on the functions of the Analysis Process Designer.

See also

You can find general information on the Analysis Process Designer under SAP NetWeaver - > Information Integration -> SAP Business Information Warehouse -> BI Platform -> Analysis Process Designer.

Models for Calculating Coupon Redemption Rates

Use

Models for calculating coupon redemption rates help you to determine the redemption probability for a coupon. This can be extremely useful when planning and monitoring coupon campaigns.

The calculation can use historic data from completed campaigns or data from the campaign currently running. Using the BAdI *Adjust Coupon Redemption Models* (RSMRM_CORM_BADI in the SAP BI system or CRM_MKT_MRMBW_CORM in the SAP CRM system), the calculation models are connected to the CRM Marketing Planner, where you can display the results of the calculation.

Effects on Existing Data

The modeling of redemption rate calculation models is based on the functions of the Analysis Process Designer. The calculation takes place in transaction *rsmrm_corm*.

See also

For more information, see the documentation for the BAdIs RSMRM_CORM_BADI and CRM_MKT_MRMBW_CORM.

For general information on the Analysis Process Designer, see SAP NetWeaver -> Information Integration > SAP Business Information Warehouse -> BI Platform -> Analysis Process Designer.

CRM Business Content for Grantor Management

Use

The following new CRM business content is delivered with SAP BW 702 for the Public Sector scenario Grantor Management:

InfoAreas:

0PSM_GTR Grantor Management

0PSM_GTR_CRM Grantor Management - CRM part

DataSources:

0GTR_GPMELM_ATTR

0GTR_GPMELM_TEXT
0GTRGPMPTYPE_TEXT
0GTRGPMATHG_TEXT
0STAGPMSYS0_TEXT
0STAGPMSYS1_TEXT
0CRM_GTR1
0CRM_GTR_2

Characteristics:

0PU_MEASURE
0PU_FP_CAT
0FC_PSOBTYP
0FC_ACCTCAT
0FC_VTREF
0FC_ACCNTBP
0GTR_GPMELM
0GTR_PRGTYP
0GTR_ATHGRP
0GTR_GPM_ID
0STAGPMSYS0
0STAGPMSYS1
0GTR_HLVELM
0GTR_APHGUI
0GTR_APIGUI
0GTR_AP_ID
0GTR_API_NR
0GTR_AGHGUI
0GTR_AGIGUI
0GTR_AG_ID
0GTR_AGI_NR

Key Figures:

0GTR_REQAMT

0GTR_ELGAMT

0GTR_ATHAMT

0GTR_AGRAMT

InfoSources:

0GTR_OP_01

0GTR_CI_01

InfoCube:

0GR_FC_C01

0GR_FC_C02

0GTR_C01

0GTR_C02

ODS objects:

0GTR_DS01

0GTR_DS02

MultiCube:

0GTR_MC02

InfoSet:

0YY_IS01

Queries:

0GTR_FC_C02_Q0001

0GTR_FC_C01_Q0001

Enhancements in CRM Marketing

Use

Marketing Journal:

This is a new display function available for CRM 5.0 that allows you to view all of your marketing activities with their related key figures.

There are three new Customizing activities for this function. For more information, see *SAP NetWeaver - > SAP Business Information Warehouse -> Settings for BI Content -> Customer Relationship Management -> Marketing -> Marketing Journal*.

- New web templates:
 - 0TPL_0CRM_MC06_Q0025_V01
 - 0TPL_0CRM_C10_Q0004_V01
- New queries:
 - 0CRM_MC06_Q0025
 - 0CRM_C10_Q0004
- New InfoObjects
 - 0CRM_COLCOR Color Correction
 - 0CRM_MKTCBS Color by Status
 - 0CRM_MKTCBT Color by Type

Enhancements to the Campaign Manager Role:

Information Consumer Pattern *External List Quality Analysis :*

- Queries:
 - Quality Address List 0ELM_IS01_Q7001
- Key Figures:
 - Percentage of Incorrect Postal Addresses 0ELM_IS01_CK01
 - Percentage of Duplicates 0ELM_IS01_CK02
 - Percentage of Created Business Partners 0ELM_IS01_CK03
- Web Templates:
 - 0TPLI_0ELM_IS01_Q7001_01

Information Consumer Pattern *External List Success Analysis :*

- Queries:
 - Sales Success Address List 0MKTG_MC1_Q7001
- Web Templates:
 - 0TPLI_0MKTG_MC1_Q7001_01

Information Consumer Pattern *Won/Lost Leads:*

- Queries:
 - List Success 0MKTG_C01_Q7001
 - Lead Origin 0MKTG_C01_Q7002
- Key Figures:
 - No. of Open Leads 0MKTG_C01_RK002
 - No. of Leads in Process 0MKTG_C01_RK003
- Web Templates:
 - Lead Won/Lost Analysis 0TPLI_0MKTG_C01_Q7001_01
 - Status Distribution per Origin 0TPLI_0MKTG_C01_Q7001_03

Information Consumer Pattern *Lead Duration Analysis:*

- Web Templates:
 - Lead Duration Analysis 0TPLI_0MKTG_C01_Q7001_02

Information Consumer Pattern *Campaign Revenue Over Time:*

- Queries:
 - Campaign Revenue and Costs Plan/Actual 0CRM_MC06_Q7001
 - Campaign Revenue Last Eight Weeks 0CRM_MC06_Q7011
 - Campaign Revenue Last Six Months 0CRM_MC06_Q7003
 - Campaign Revenue Last Four Quarters 0CRM_MC06_Q7004
 - Campaign Revenue Last Five Years 0CRM_MC06_Q7005
- Web Templates:
 - Campaign Revenue over Time 0TPLI_0CRM_MC06_Q7001_01

Information Consumer Pattern *Campaign Revenue and Costs (Plan/Actual):*

- Queries:
 - Also uses Campaign Revenue and Costs Plan/Actual 0CRM_MC06_Q7001
- Web Templates:
 - Campaign Revenue and Costs 0TPLI_0CRM_MC06_Q7001_02

Information Consumer Pattern *Campaign Response over Time:*

- Queries:

- Campaign Response Last Eight Weeks 0CRM_MC06_Q7002
- Campaign Response Last Six Months 0CRM_MC06_Q7006
- Campaign Response Last Four Quarters 0CRM_MC06_Q7007
- Campaign Response Last Five Years 0CRM_MC06_Q7008
- Web Templates:
 - Campaign Response over Time 0TPLI_0CRM_MC06_Q7002_01

Information Consumer Pattern *Campaign Effectiveness:*

- MultiProviders:
 - 0CRM_MC06 (changed to include key figure Number of Document Headers 0CRM_NUMDOC)
- Queries:
 - Campaign Responses by Product 0CRM_MC06_Q7009
 - Campaign Responses by Product Category 0CRM_MC06_Q7010
- Web Templates:
 - Campaign Effectiveness 0TPLI_0CRM_MC06_Q7002_02
 - Campaign Responses by Product 0TPLI_0CRM_MC06_Q7009_01
 - Campaign Responses by Product Category 0TPLI_0CRM_MC06_Q7010_01

Couponing

- Info Cube
 - 0CRM_C10 Coupon Planning
- DataSources
 - 0CRM_MKT_DISTM_ATTR Distribution Method Attributes
 - 0CRM_MKT_DISTM_TEXT Distribution Method Texts
 - 0CRM_MKT_MKTSPACC_TEXT Marketing Planning Accrual Relevant
 - 0CRM_MKT_MKTSPEND_ATTR Marketing Spends
 - 0CRM_MKT_MKTSPEND_TEXT Marketing Spend Texts
- Queries
 - 0CRM_C10_Q0001 Planned Marketing Spends
- InfoObjects

- 0CRM_BCTYP Barcode type
- 0CRM_CIRC Circulation
- 0CRM_CLHOUS Clearinghouse
- 0CRM_DISTM Distribution Method
- 0CRM_REDMPT Redemption
- 0CRM_REDMPT Rate Redemption Rate
- 0CRM_EXP Expiration Date
- 0CRM_PURREQ Purchase Required
- 0CRM_FACEV Face Value
- 0CRM_HIFLAG Header/Item Flag
- 0CRM_INACTV Inactive Flag
- Web Templates
 - 0TPLI_0CRM_C10_Q0001 Planned Marketing Spends

Accrual Calculation

- ODS Object
 - 0CRM_0ACC Accrual ODS
- Queries
 - 0CRM_C10_Q0003
 - 0CRM_C10_Q0005
- InfoObjects
 - 0CRM_ACCCOR Is Accrual Correction
 - 0CRM_ACCEXP Accrued Expense
 - 0CRM_ACCMET Accrual Calculation Method
 - 0CRM_ACCMOD Accrual Model Name
 - 0CRM_ACCMON Accrual Calculation Month
 - 0CRM_ACCPER Accrual Calculation Fiscal Period
 - 0CRM_ACCTYP Accrual Calculation Type
 - 0CRM_MKTORG Marketing Organisation

- 0CRM_MKTSPA Accrual relevant
- 0CRM_MKTSPD Marketing Spend

Scenario Planning

- DataSources
 - 0CRM_MKT_SCENARIO_ATTR Scenario Planning Attributes
 - 0CRM_MKT_SCENARIO_TEXT Scenario Planning Text
 - 0CRM_MKT_WRKSET_ATTR Scenario Set Attributes
 - 0CRM_MKT_WRKSET_TEXT Scenario Planning Scenario Set Texts
- Info Objects
 - 0CRM_SCN Scenario Name
 - 0CRM_SCNGUI Scenario GUID
 - 0CRM_SCNID Scenario ID
 - 0CRM_SCNOPR Operational Scenario Flag
 - 0CRM_WKSGUI Scenario Set GUID
 - 0CRM_WKSID Scenario Set
- Queries
 - 0CRM_C10_Q0002
 - 0CRM_IS02_Q0001
- Web Templates
 - 0TPLI_0CRM_C10_Q0002 Scenario Analysis without Accruals
 - 0TPLI_0CRM_IS02_Q0001 Scenario Analysis with Accruals

Digital Asset Management

- InfoCube
 - 0CRM_DAM Digital Asset Management (Downloads)
- DataSources
 - 0CRM_DAM_ASSET_ATTR DAM Asset Attributes
 - 0CRM_DAM_ASSET_TEXT DAM Asset Text
 - 0CRM_DAM_ASSET_USAGE_TRAN DAM Asset Usage

- 0CRM_DAM_ASSET_VERSION_ATTR DAM Asset Version Attributes
- 0CRM_DAM_ASSET_VERSION_TEXT DAM Asset Version Texts
- 0CRM_DAM_PROC_TYPE_TEXT DAM Processing Type Text

- InfoObjects

- 0CRM_ASSET Digital Asset
- 0CRM ASSOCL Asset Object Class
- 0CRM_ASSTYP Asset Type
- 0CRM_ASVGUI Digital Asset Version
- 0CRM_ASVNO Asset Version Number
- 0CRM_ASVOCL Asset Version Object Class
- 0CRM_DWNLOA Number of Downloads
- 0CRM_PROCTY Process Type
- 0CRM_FILNAM File Name

Further Enhancements:

- DataSources
 - 0CRM_CMPTYP_TEXT Texts for Campaign Element Type (Campaign Automation)
 - 0CRM_MKTOBC_TEXT Texts for Object Class From CRM Marketing Element
 - 0PERIOD_TYP_TEXT Promotion Phase
 - 0WBS_ELEMT_CRM_ATTR Assignment of CRM Marketing Element to WBS Element (replacing DataSources 0CRM_MKTELM1_PSMD and 0CRM_MKTELM2_PSMD)
 - 0CRM_MKTELM5_ATTR Attributes of a Marketing Element (replacing DataSources 0CRM_MKTELM1_ATTR and 0CRM_MKTELM2_ATTR)

The following objects have been marked as obsolete:

- DataSources
 - 0CRM_MKTELM1_PSMD
 - 0CRM_MKTELM2_PSMD
 - 0CRM_MKTELM1_ATTR
 - 0CRM_MKTELM2_ATTR
- Web Templates
 - For more information see note 864751.

Sales Analytics (Enhanced)

Use

As of SAP Business Warehouse (BW) Release 7.0.2 Add-on the following business content has been created for sales.

The following DataSources have been created to fill a number of gaps, which were detected by BI Content Checkman report RSBICA:

- 0CRM_CANRSN_TEXT (Text DataSource) for InfoObject 0CRM_CANRSN (Cancellation Reason)
- 0CRM_OPGUID_TEXT (Text DataSource) for InfoObject 0CRM_OPGUID (Opportunity GUID)
- 0CRM_STDELV_TEXT (Text DataSource) for InfoObject 0CRM_STDELV (CRM: Delivery Status)
- 0CRMFOCST_TEXT (Text DataSource) for InfoObject 0CRMFOCST (Forecast relevance flag for opportunity)
- 0STAACPSYS0_TEXT (Text DataSource) for InfoObject 0STAACPSYS0 (CRM Status Accountplan)
- 0STAONEUSS0_TEXT (Text DataSource) for InfoObject 0STAONEUSS0 (CRM Status Life Cycle)
- 0CRM_REJECT_REASON_TEXT (Text DataSource) for InfoObject 0CRM_RJCTRS (Reason for Rejection)

The following DataSources have been created to complete CRM Status Extraction to BW:

- 0STAACPSYS0_TEXT (CRM Status Acc Plan) provides texts for InfoObject 0STAACPSYS0
- 0STAONEUSS0_TEXT (Status Life Cycle) provides texts for InfoObject 0STAONEUSS0

An InfoCube 0CSAL_C12 (Territory) has been created. This will be used for territory analysis. This InfoCube will be updated from the following DataStore Objects:

- 0SAL_DS01(ODS for Activities)
- 0CRM_OPPH (CRM Opportunity Header)
- 0CRM_SALO (Sales Orders Items)

The following queries have also been created:

- 0CSAL_C12_Q001(Total Funnel)
- 0CSAL_C12_Q002 (Closed Activities)

Effects on Existing Data

The InfoObject 0CRM_CURPH (Current Opportunity Phase) has been changed significantly. This InfoObject is now compound to 0CRM_SLSCYC (Sales Cycle). This change effected a number of

InfoProvider and InfoSources, which include this InfoObject. Among these only 0CMS_CI01 was changed. Additionally, InfoObject 0CRM_SLSCYC was added to:

- InfoCubes:
 - 0CRM_C04 (Opportunities)
- InfoObjects:
 - 0CRM_OPGUID (Opportunity GUID)
 - 0CRM_OPIGUI (Opportunity Item GUID)
- InfoSources:
 - 0CRM_OPPT_H (CRM Opportunities: Header)
 - 0CRM_OPPT_I (CRM Opportunities: Header Data)
- DataStore Objects:
 - 0CRM_OPPI (CRM Opportunity Header)
 - 0CRM_OPPI (CRM Opportunity Item)

The DataSource 0CRM_USERSTATUS_TEXT has been declared obsolete. Texts for InfoObject 0CRM_USSTAT should be transferred using DataSource 0CRM_USSTAT_TEXT.

Additionally, a large number of web templates are obsolete and have been marked for deletion. For more information see SAP Note 864751.

See also

For more information about the analytics documentation, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Analytics -> CRM BI Content*.

Interaction Center Analytics (Enhanced)

Use

As of NW 2004s BI Content Add-On 2, the following changes were made for the Interaction Center (IC):

- Service ticket analysis for the IC WebClient is added

The analysis is used for the IT Helpdesk scenario.

- Web templates for interaction statistics are reduced

Previously, there were 37 web templates that are now obsolete and are consolidated into 5 web templates. For more information, see SAP Note 864751.

The following business content objects were created to analyze service tickets:

InfoCube

- 0CSRV_T01 (Service Order Header History)

Queries

- 0CSRV_C01_Q0201 (Open Service Tickets)
- 0CSRV_C01_Q0202 (Service Tickets)
- 0CSRV_C01_Q0203 (Lead Time of Service Tickets)
- 0CSRV_T01_Q0001 (Open Service Tickets History)

Views

- 0CSRV_C01_Q0201_V01 (Lifetime of Open Tickets)
- 0CSRV_C01_Q0201_V02 (Open Tickets by Priority)
- 0CSRV_C01_Q0202_V01 (Open Balance by Responsible Group)
- 0CSRV_C01_Q0203_V01 (Average Lead Time)
- 0CSRV_T01_Q0001_V01 (Open Tickets over Time)

Web Templates

- 0TPLI_CSRV_C01_Q0201_V0102 (Open Tickets)
- 0TPLI_CSRV_C01_Q0202_V01 (Open Balance by Responsible Group)
- 0TPLI_CSRV_C01_Q0203_V01 (Average Lead Time)
- 0TPLI_CSRV_T01_Q0001_V01 (Open Tickets over Time)

Characteristics

- 0CRM_RESPGRP (Responsible Group)
- 0CRM_CHDMON (Change Month)

Key Figures

- 0CH_DATEKYF (Last Change Date)

Effects on Existing Data

The following objects were changed to be included in the service ticket analysis:

DataSource

- 0CRM_SRV_PROCESS_H

New field RESP_GROUP (Responsible Group) is added.

InfoSource

- 0CRM_SERVICE_PROCESS_H

InfoObject 0CRM_RSPGRP (Responsible Group) is added.

InfoCube

- 0CSRV_C01

The following InfoObjects are added:

- 0CRM_RSPGRP (Responsible Group)
- 0CRM_CHD_AT (Time of Last Change to the Transaction)
- 0CHD_MON (Change Month)
- 0DATE_KYF (Date)
- 0CH_DATEKYF (Date of Last Change to the Transaction)

DataStore objects

- 0CRM_PROH

InfoObject 0CRM_RSPGRP (Responsible Group) is added.

For the interaction statistics, the following new web templates are now used instead of the old web templates:

- Web template 0TPLI_CRM_CT11_Q001_1 (Abandonment Rate) includes:
 - Query View 0CRM_CT11_Q001_VABR01 (Abandonment Rate per Calendar Day), and replaces web template 0TPL_0CRM_CT11_ABR_V01
 - Query View 0CRM_CT11_Q001_VABR02 (Abandonment Rate per Time Interval and Weekday), and replaces web template 0TPL_0CRM_CT11_ABR_V02
 - Query View 0CRM_CT11_Q001_VABR04 (Abandonment Rate per Queue ID), and replaces web template 0TPL_0CRM_CT11_ABR_V04
- Web template 0TPLI_CRM_CT12_Q001_2 (Average Handling Time) includes:
 - Query View 0CRM_CT11_Q001_VAHT01 (Average Handling Time per Calendar Day), and replaces web template 0TPL_0CRM_CT11_AHT_V01
 - Query View 0CRM_CT11_Q001_VAHT02 (Average Handling Time per Time Interval and Weekday), and replaces web template 0TPL_0CRM_CT11_AHT_V02
 - Query View 0CRM_CT11_Q001_VAHT03 (Average Handling Time per Communication Type), and replaces web template 0TPL_0CRM_CT11_AHT_V03
 - Query View 0CRM_CT11_Q001_VAHT04 (Average Handling Time per Queue ID), and replaces web template 0TPL_0CRM_CT11_AHT_V04
 - Query View 0CRM_CT12_Q001_VAHT0I (Average Handling Time per Customer), and replaces web template 0TPL_0CRM_CT12_AHT_V01

- Query View 0CRM_CT12_Q001_VAHT02 (Average Handling Time per Region), and replaces web template 0TPL_0CRM_CT12_AHT_V02
- Query View 0CRM_CT12_Q001_VAHT03 (Average Handling Time per Agent), and replaces web template 0TPL_0CRM_CT12_AHT_V03
- Query View 0CRM_CT12_Q001_VAHT04 (Average Handling Time per Interaction Center), and replaces web template 0TPL_0CRM_CT12_AHT_V04
- Query View 0CRM_CT12_Q001_VAHT05 (Average Handling Time per Marketing Campaign), and replaces web template 0TPL_0CRM_CT12_AHT_V05
- Web template 0TPLI_CRM_CT12_Q001_3 (Average Speed of Answer) includes:
 - Query View 0CRM_CT11_Q001_VASA01 (Average Speed of Answer per Calendar Day), and replaces web template 0TPL_0CRM_CT11_ASA_V01
 - Query View 0CRM_CT11_Q001_VASA02 (Average Speed of Answer per Time Interval and Weekday), and replaces web template 0TPL_0CRM_CT11_ASA_V02
 - Query View 0CRM_CT11_Q001_VASA03 (Average Speed of Answer per Communication Type), and replaces web template 0TPL_0CRM_CT11_ASA_V03
 - Query View 0CRM_CT11_Q001_VASA04 (Average Speed of Answer per Queue ID), and replaces web template 0TPL_0CRM_CT11_ASA_V04
 - Query View 0CRM_CT12_Q001_VASA01 (Average Speed of Answer per Customer), and replaces web template 0TPL_0CRM_CT12_ASA_V01
 - Query View 0CRM_CT12_Q001_VASA02 (Average Speed of Answer per Region), and replaces web template 0TPL_0CRM_CT12_ASA_V02
 - Query View 0CRM_CT12_Q001_VASA04 (Average Speed of Answer per Interaction Center), and replaces web template 0TPL_0CRM_CT12_ASA_V04
 - Query View 0CRM_CT12_Q001_VASA05 (Average Speed of Answer per Marketing Campaign), and replaces web template 0TPL_0CRM_CT12_ASA_V05
- Web template 0TPLI_CRM_CT12_Q001_4 (Connection Volume) includes:
 - Query View 0CRM_CT11_Q001_VCVOL01 (Connection Volume by Calendar Day), and replaces web template 0TPL_0CRM_CT11_CVOL_V01
 - Query View 0CRM_CT11_Q001_VCVOL02 (Connection Volume by Time Interval and Weekday), and replaces web template 0TPL_0CRM_CT11_CVOL_V02
 - Query View 0CRM_CT11_Q001_VCVOL03 (Connection Volume per Communication Type), and replaces web template 0TPL_0CRM_CT11_CVOL_V03
 - Query View 0CRM_CT11_Q001_VCVOL04 (Connection Volume per Queue ID), and replaces web template 0TPL_0CRM_CT11_CVOL_V04
 - Query View 0CRM_CT12_Q001_VCVOL01 (Connection Volume per Customer), and replaces web template 0TPL_0CRM_CT12_CVOL_V01
 - Query View 0CRM_CT12_Q001_VCVOL02 (Connection Volume per Region), and replaces web template 0TPL_0CRM_CT12_CVOL_V02
 - Query View 0CRM_CT12_Q001_VCVOL03 (Connection Volume per Agent), and replaces web template 0TPL_0CRM_CT12_CVOL_V03

- Query View 0CRM_CT12_Q001_VCVOL04 (Connection Volume per Interaction Center), and replaces web template 0TPL_0CRM_CT12_CVOL_V04
- Query View 0CRM_CT12_Q001_VCVOL05 (Connection Volume per Marketing Campaign), and replaces web template 0TPL_0CRM_CT12_CVOL_V05
- Web template 0TPLI_CRM_CT12_Q001_5 (Service Level) includes:
 - Query View 0CRM_CT11_Q001_VSL01 (Service Level per Calendar Day), and replaces web template 0TPL_0CRM_CT11_SL_V01
 - Query View 0CRM_CT11_Q001_VSL02 (Service Level per Time Interval and Weekday), and replaces web template 0TPL_0CRM_CT11_SL_V02
 - Query View 0CRM_CT11_Q001_VSL03 (Service Level per Communication Type), and replaces web template 0TPL_0CRM_CT11_SL_V03
 - Query View 0CRM_CT11_Q001_VSL04 (Service Level per Queue ID), and replaces web template 0TPL_0CRM_CT11_SL_V04
 - Query View 0CRM_CT12_Q001_VSL01 (Service Level per Customer), and replaces web template 0TPL_0CRM_CT12_SL_V01
 - Query View 0CRM_CT12_Q001_VSL02 (Service Level per Region), and replaces web template 0TPL_0CRM_CT12_SL_V02
 - Query View 0CRM_CT12_Q001_VSL04 (Service Level per Interaction Center), and replaces web template 0TPL_0CRM_CT12_SL_V04
 - Query View 0CRM_CT12_Q001_VSL05 (Service Level per Marketing Campaign), and replaces web template 0TPL_0CRM_CT12_SL_V05

Effects on Data Transfer

You must schedule monthly full uploads from InfoCube 0CSRV_C01 to 0CSRV_T01.

Entitlements Analytics (Enhanced)

Use

As of SAP Business Warehouse (BW) Release 7.0.2 Add-on, the following business content has been created for entitlements. Entitlement in general is a right or a claim to something of value. For example, upon the return of the used product, a customer is entitled to get back the core deposit that was paid during sale of this product. Entitlement analytics enables you to analyze how entitlements are managed in an organization.

The following key figures have been added to analyze entitlements data:

- 0EA_ORHQTY (Header Original Quantity)
- 0EA_ORHQUOM (Header Original Quantity Unit)
- 0EA_ORIQTY (Item Original Quantity)
- 0EA_ORIQUOM (Item Original Quantity Unit)

The following characteristics have been created:

- 0EA_SESTAT (Settlement Status)
- 0EA_CANREA (Cancellation Reason)
- 0EA_CSESTAT (Cancellation Settlement Status)
- 0EA_DRETYP (Document Relationship Type)

Effects on Existing Data

The existing key figures and characteristics can be found with in SAP BW with a prefix 0EA_.

See also

For more information about the analytics documentation, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Analytics -> CRM BI Content*.

E- Analytics (Deleted)

Use

E-Analytics enables organizations to analyze customer behavior in a Web shop. The customer behavior data is captured by means of predefined business events in the Web shop (e.g. login, view item, add to basket, place order).

As of release CRM 5.0 and BI Content 7.0.2 Add-On , the following objects have been deleted. As announced in an earlier release note E-Analytics (Enhanced), the following obsolete objects were deleted from the system:

- InfoSources
 - 0WEB_EBA_EVENT_01 (Event - Purchase Order (Tealeaf))
 - 0WEB_EBA_EVENT_02 (Event - Error (Tealeaf))
 - 0WEB_EBA_EVENT_03 (Event - View Category (Tealeaf))
 - 0WEB_EBA_EVENT_04 (Event - Login (Tealeaf))
 - 0WEB_EBA_EVENT_05 (Event - Viewing Article (Tealeaf))
 - 0WEB_EBA_EVENT_07 (Event - Register (Tealeaf))
 - 0WEB_EBA_EVENT_08 (Event - Article in Shopping Basket (Tealeaf))
 - 0WEB_EBA_EVENT_09 (Event - Shopping Basket (Tealeaf))
 - 0WEB_EBA_EVENT_10 (Event - Articles in the Purchase Order (Tealeaf))
 - 0WEB_EBA_BASKET_01 (Shopping Basket - Status (Tealeaf))
 - 0WEB_EBA_BASKET_02 (Shopping Basket - Items in Shopping Basket (Tealeaf))
- InfoProviders:

- 0WEB_C03 (E-Business Events)
- 0WEB_C05 (E-Business Shopping Basket)
- 0WEB_C06 (E-Business Shopping Basket & Item)
- 0WEB_MC01 (E-Selling Event Values)
- Queries:
 - 0WEB_C03_Q0001 (Event Statistics)
 - 0WEB_C03_Q0002 (Visitor Session)
 - 0WEB_C03_Q0101 (Frequency of Visits)
 - 0WEB_C03_Q0102 (Conversion Rate)
 - 0WEB_C03_Q0103 (Retention according to Visits)
 - 0WEB_C05_Q0001 (Total Shopping Basket Value)
 - 0WEB_C06_Q0001 (Items in the Shopping Basket)
 - 0WEB_MC01_Q0001 (Web Shop Revenue)
 - 0WEB_C04_Q0001 (Customer & Events)
 - 0WEB_C04_Q0101 (Top 10 Items added to the Shopping Basket)
 - 0WEB_C04_Q0102 (Shopping Basket Items)
- Views/Templates:
 - 0WEB_C03_Q0001_V01 (Event Statistics)
 - 0WEB_C03_Q0002_V01 (Visitor Session)
 - 0WEB_C06_Q0001_V01 (Items in the Shopping Basket)
 - 0WEB_MC01_Q0001_V01 (Web Shop Revenue)

See also

For more information about the e-analytics documentation, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Analytics -> CRM BI Content*.

For more information about the TeaLeaf, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Components and Functions -> Basic Functions -> Web Event Capture and Web Analysis Guide*.

Web Analysis (Enhanced)

Use

Web Analysis enables organizations to analyze customer behavior in a Web shop. The customer behavior data is captured by means of predefined business events such as logon to the Web shop, viewing items, adding items to the basket. These are then analyzed with predefined business content in SAP BW. In the previous release, the captured data is uploaded to SAP BW via TeaLeaf (OEM).

As of release CRM 5.0 and BI Content 7.0.2 Add-On, the Web Analysis process has been enhanced with an alternative data loading mechanism. Data is now captured with a DB Capturer. This DB Capturer is delivered as standard SAP E-Commerce setting. With the DB Capturer switched on, the system captures business events (no http request/response information) and the captured data is directly written into a database table on the SAP Web AS Java 6.40 server.

Data is then directly loaded from the database table in SAP Web AS Java 6.40 into the new InfoSource 0WEB_EVENTS_DB (Web Analytics Event Data) using either DB Connect or UD Connect. From the InfoSource data is updated via the existing Operational Data Source 0WEB_O04 (Events and items) to the existing InfoCube 0WEB_C04 (Events and items), from which it can be analyzed with predefined reports.

Effects on Existing Data

The currently available E-Analytics Business Content objects were restructured and renamed in the BW system to better represent the content. Please note the following changes in the InfoSource and InfoProviders structures:

- InfoSources:
 - 0WEB (E-Analytics) InfoArea was moved from 0NON_SAP_SYSTEMS (Non SAP-Sources) to SAP (SAP Application Components) -> 0NDI (SAP Components) -> 0CRM (Customer Relationship Management) -> 0CHANNEL (Interaction Channel Analyses)
 - 0WEB (E-Analytics) InfoArea now contains:
 - InfoArea 0WEB_ECO (Web Analysis)
 - InfoArea 0WEB_ESA was renamed to 'Web Site Monitoring'
 - 0WEB_ECO (Web Analysis) now contains:
 - InfoArea 0WEB_ECO_IO (Web Analysis Master Data). This contains data from InfoAreas 0WEB_EBA-IO and 0WEB_GENERIC-IO
 - InfoSource 0WEB_EVENTS (Web Analysis Event Data)
 - InfoArea 0WEB_GENERIC was renamed to 'Web Analysis Tealeaf'
 - 0WEB_ESA (Web Site Monitoring) contains:
 - InfoArea 0WEB-ESA-IO was renamed to 'Web Site Monitoring Master Data'. This contains data from InfoAreas 0WEB-ESA-IO and 0WEB-IO
 - 0WEB_SWLF_2 (Web Log File - W3C Extended Log File Format)
 - 0WEB_SWLF_3 (Web Log File - MS Internet Information Server Log Format)
 - 0WEB_SWLF_4 (Web Log File - Tealeaf Technology)
 - 0WEB_SWLF_1 (Web Log File - SAP ITS Log Format)

- InfoProviders:

The content within InfoArea 0WEB (E-Analytics) was restructured in the following way:

- InfoArea 0WEB_ECO (Web Analysis) was created, this contains:
 - InfoCube 0WEB_C04 (Events & Items)
 - DataStore object 0WEB_O04 (Events & Items)

- InfoArea 0WEB_GENERIC was renamed to 'Web Analysis Tealeaf'. This contains existing InfoProviders 0WEB_O03 and 0WEB_MAP.
- InfoArea 0WEB_ESA (Web Site Monitoring)

See also

For more information about the e-analytics documentation, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Analytics -> CRM BI Content*.

For more information about the TeaLeaf, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Components and Functions -> Basic Functions -> Web Event Capture and Web Analysis Guide*.

Channel Management Analytics (Enhanced)

Use

As of SAP Business Warehouse (BW) Release 7.0.2 Add-on the following business processes have been created in Channel Management along with the relevant business content objects:

- Activity Analysis in Channel Management

Provides reports to analyze the quantity and success rate of activities that the Channel Manager and the Channel Partners undertake. The analyses include status and category analysis as well as success/failure analysis.
- Opportunity Analysis in Channel Management

Provides reports to analyze the success of opportunities that the Channel Manager and the Channel Partners undertake. The analyses include Expected Sales Volume, Win/Loss Analysis as well as Opportunity Pipeline Analysis.
- Sales Funnel Analysis in Channel Management

Provides reports to analyze sales performance from a historic perspective (regardless of their status) so that the success of sales strategies can be evaluated.
- Sales Pipeline Analysis in Channel Management

Provides reports to evaluate the current business development and expected sales revenue.
- Pre-Sales Effort Analysis in Channel Management

Provides reports to analyze how much effort, in terms of time and resources (and therefore expense), was expended in order to generate a particular sale.

For the processes listed above, the following business content objects have been newly created:

- Queries:
 - 0CRM_C04_Q0100 (Channel Management: Top 10 Opportunities)
 - 0CRM_C04_Q0101 (Channel Mgt.: Expected Sales Volume)
 - 0CSAL_C01_Q0100 (Channel Mgt.: Activity History)

- 0CSAL_C01_Q0103 (Channel Mgt.: Activities - Success/Failure Analysis)
- 0CSALMC02_ Q0100 (Channel Mgt.: Lead Funnel Analysis)
- 0CSALMC02_ Q0101 (Channel Mgt.: Opportunity Funnel Analysis)
- 0CSALMC02_ Q0102 (Channel Mgt.: Quotation Funnel Analysis)
- 0CSALMC02_ Q0103 (Channel Mgt.: Sales Pipeline Analysis)
- 0CSALMC01_ Q0100 (Channel Mgt.: Activities, Opportunities and Sales Orders by Country)
- Views:
 - 0CSAL_C01_Q0103_V002 (Activities: Success/Failure (Graphic))
 - 0CSAL_C01_Q0103_V002_T (Activities: Success/Failure)
 - 0CSAL_C01_Q0103_V001 (Activities: Success/Failure (Graphic))
 - 0CSAL_C01_Q0103_V001_T (Activities: Success/Failure)
 - 0CSAL_C01_Q0103_V004 (Intensity of Interaction (Graphic))
 - 0CSAL_C01_Q0103_V004_T (Intensity of Interaction)
 - 0CSAL_C01_Q0103_V003 (Intensity of Interaction (Graphic))
 - 0CSAL_C01_Q0103_V003_T (Intensity of Interaction)
 - 0CSAL_C01_Q01000_V001 (Activity History (Graphic))
 - 0CSAL_C01_Q0100_V001_T (Activity History)
 - 0CSAL_C01_Q0100_V002 (Activity History (Graphic))
 - 0CSAL_C01_Q0100_V002_T (Activity History)
 - 0CSAL_C01_Q0100_V003 (Number of Activities by Status (Graphic))
 - 0CSAL_C01_Q0100_V003_T (Number of Activities by Status)
 - 0CSAL_C01_Q0100_V004 (Number of Activities by Status (Graphic))
 - 0CSAL_C01_Q0100_V004_T (Number of Activities by Status)
 - 0CSAL_C01_Q0100_V005 (Number of Activities by Category (Graphic))
 - 0CSAL_C01_Q0100_V005_T (Number of Activities by Category)
 - 0CSAL_C01_Q0100_V006 (Number of Activities by Category (Graphic))
 - 0CSAL_C01_Q0100_V006_T (Number of Activities by Category)
 - 0CSAL_Q0100_V007 (Channel Mgt: Activity History vs Channel Partner)

- 0CSAL_C01_Q0100_V007_T (Channel Mgt.: Activity History vs Partner Table)
- 0CRM_C04_Q0100_V001 (Top 10 Partners (Opportunities) (Graphic))
- 0CRM_C04_Q0100_V001_T (Top 10 Partners (Opportunities))
- 0CRM_C04_Q0100_V002 (Top 10 Prospects (Graphic))
- 0CRM_C04_Q0100_V002_T (Top 10 Prospects)
- 0CRM_C04_Q0100_V003 (Top 10 Products in Opportunities (Graphic))
- 0CRM_C04_Q0100_V003_T (Top 10 Products in Opportunities)
- 0CRM_C04_Q0100_V004 (Top 10 Products in Opportunities (Graphic))
- 0CRM_C04_Q0100_V004_T (Top 10 Products in Opportunities)
- 0CRM_C04_Q0101_V001 (Expected Sales Volume by Partner (Graphic))
- 0CRM_C04_Q0101_V001_T (Expected Sales Volume by Partner)
- 0CRM_C04_Q0101_V002 (Expected Sales Volume by Partner Region (Graphic))
- 0CRM_C04_Q0101_V002_T (Expected Sales Volume by Partner Region)
- 0CRM_C04_Q0101_V003 (Expected Sales Volume by Product Category (Graphic))
- 0CRM_C04_Q0101_V003_T (Expected Sales Volume by Product Category)
- 0CRM_C04_Q0101_V004 (Expected Sales Volume by Product Category (Graphic))
- 0CRM_C04_Q0101_V004_T Expected Sales Volume by Product Category
- 0CRM_C04_Q0101_V005 (Win/Loss Analysis (Graphic))
- 0CRM_C04_Q0101_V005_T (Win/Loss Analysis)
- 0CRM_C04_Q0101_V006 (Win/Loss Analysis (Graphic))
- 0CRM_C04_Q0101_V006_T (Win/Loss Analysis)
- 0CRM_C04_Q0101_V007 (Opportunity Pipeline per Phase (Graphic))
- 0CRM_C04_Q0101_V007_T (Opportunity Pipeline per Phase)
- 0CRM_C04_Q0101_V008 (Opportunity Pipeline per Phase (Graphic))
- 0CRM_C04_Q0101_V008_T (Opportunity Pipeline per Phase)
- 0CSALMC02_Q0100_V002 (Channel Mgt.: Lead Funnel Analysis (Graphic))
- 0CSALMC02_Q0100_V002_T (Channel Mgt.: Lead Funnel Analysis)
- 0CSALMC02_Q0101_V002 (Channel Mgt. Opportunity Funnel Analysis (Graphic))
- 0CSALMC02_Q0101_V002_T (Channel Mgt. Opportunity Funnel Analysis)

- 0CSALMC02_Q0102_V002 (Channel Mgt.: Quotation Funnel Analysis (Graphic))
- 0CSALMC02_Q0102_V002_T (Channel Mgt.: Quotation Funnel Analysis)
- 0CSALMC02_Q0103_V002 (Channel Mgt.: Sales Pipeline Analysis (Graphic))
- 0CSALMC02_Q0103_V002_T (Channel Mgt.: Sales Pipeline Analysis)
- 0CSALMC02_Q0100_V002 (Channel Mgt. Lead Funnel Analysis (Graphic))
- 0CSALMC02_Q0100_V002_T (Channel Mgt. Lead Funnel Analysis)
- 0CSALMC02_Q0101_V001 (Channel Mgt.: Opportunity Funnel Analysis (Graphic))
- 0CSALMC02_Q0101_V001_T (Channel Mgt.: Opportunity Funnel Analysis)
- 0CSALMC02_Q0102_V001 (Channel Mgt.: Quotation Funnel Analysis (Graphic))
- 0CSALMC02_Q0102_V001_T (Channel Mgt.: Quotation Funnel Analysis)
- 0CSALMC01_Q0103_V001 (Channel Mgt.: Sales Pipeline Analysis (Graphic))
- 0CSALMC01_Q0103_V001_T (Channel Mgt.: Sales Pipeline Analysis)
- 0CSAL_Q0100_V002 (Channel Mgt.: Pre-Sales Effort Analysis (Graphic))
- 0CSALMC01_Q0100_V002_T (Channel Mgt.: Pre-Sales Effort Analysis)
- 0CSALMC01_Q0100_V001 (Channel Mgt.: Pre-Sales Effort Analysis (Graphic))
- 0CSALMC01_Q0100_V001_T (Channel Mgt.: Pre-Sales Effort Analysis)
- Templates:
 - 0TPLI_0CRM_C04_Q0100_01 (Top N Lists)
 - 0TPLI_0CRM_C04_Q0100_02 (Top N Lists)
 - 0TPLI_0CRM_C04_Q0101_01 (Expected Sales Volume)
 - 0TPLI_0CRM_C04_Q0101_02 (Expected Sales Volume)
 - 0TPL_0CSAL_C01_Q0100_01 (Activity Information)
 - 0TPL_0CSAL_C01_Q0100_02 (Activity Information)
 - 0TPLI_0CSAL_C01_Q0103_01 (Closed Activities)
 - 0TPLI_0CSAL_C01_Q0103_02 (Closed Activities)
 - 0TPLI_0CSALMC02_Q0100_01 (Lead Funnel Analysis)
 - 0TPLI_0CSALMC02_Q0100_02 (Lead Funnel Analysis)
 - 0TPLI_0CSALMC02_Q0101_01 (Opportunity Funnel Analysis)
 - 0TPLI_0CSALMC02_Q0101_02 (Opportunity Funnel Analysis)

- 0TPLI_0CSALMC02_Q0102_01 (Quotation Funnel Analysis)
- 0TPLI_0CSALMC02_Q0102_02 (Quotation Funnel Analysis)
- 0TPLI_0CSALMC02_Q0103_01 (Sales Pipeline Analysis)
- 0TPLI_0CSALMC02_Q0103_02 (Sales Pipeline Analysis)
- 0TPLI_0CSALMC01_Q0100_01 (Pre-Sales Effort Analysis)
- 0TPLI_0CSALMC01_Q0100_02 (Pre-Sales Effort Analysis)

Effects on Existing Data

The existing business process Sales Target Planning for Channel Partners has been enhanced. This process enables organizations to plan and manage sales and channel strategy. Brand owners can set annual goals, objective, targets and measurements, as well as track and measure partner progress against these goals. Additionally, the following business content objects have been modified:

- InfoCubes:
 - 0CRM_C04
 - 0CSAL_C01 Activities has been enhanced with characteristic 0CRM_SALESP channel partner
- Operational Data Source Objects:
 - 0CRM_OPPI and 0CRM_OPPI
 - 0SAL_DS01 has been enhanced with characteristic 0CRM_SALESP channel part ner
- InfoSources:
 - 0CRM_OPPT_I (CRM Opportunities: Item Data) and 0CRM_OPPT_H (CRM Opportunities: Header Data)
 - 0CRM_SALES_ACT_1 has been enhanced with InfoObject 0CRM_SALESP
 - 0CRM_CONTACT_OUT
- MultiProvider
 - 0CSALMC01 and 0CSALMC02 have been enhanced with characteristic 0CRM_SALESP

See also

For more information about the e-analytics documentation, see the SAP Library under *Documentation-> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Analytics -> CRM BI Content*.

For more information about the business processes, see the SAP Library under *Documentation -> mySAP Business Suite -> SAP Customer Relationship Mgmt. -> mySAP Customer Relationship Management -> Business Scenarios -> Channel Management*.

6. Strategic Enterprise Management

Aggregated Long-Term Forecast

Use

As of SAP Netweaver 2004s BI Content Add-On 2, you can use the aggregated long-term forecast, which is intended for use in the area of retail.

One of the most important processes in retail is materials planning, in which you create planning data for sales, goods receipts, stock, and so on for future periods.

These planning values are normally specified at the following levels:

- At company or sales organization level (with strategic alignment)
- At the level of the relevant stores (with alignment to the sales view)
- At different material levels (with alignment to the purchasing view)

The materials plan is a key figure plan, that is to say, planning data is entered for combinations of characteristics (for example, store, material group, and article hierarchy level) and compared at different levels.

To minimize the processing effort for planning data in Retail planning, use the aggregated long-term forecast, which you can use to create proposed planning values for the key figures to be planned on the basis of the historical actual data in the selected planning horizon.

Features of the *aggregated long-term forecast*:

- The forecast is regression-supported.
- The forecast takes the external influences into account using "influencing factors".
- New dialog for processing freely definable events (special types of influencing factors) and their temporal occurrences.
- The forecast level can be selected flexibly.
- The forecast supports the periodicities week, month and posting period.
- The forecast is possible for objects without history by using the reference information.

You can use the forecast in the BPS planning framework in the *SAP BW*.

Procedure

The aggregated long-term forecast is based on a regression-supported mathematical model.

To be able to execute a forecast on the basis of this model, you must execute model training. In model training, weights (values of regression coefficients) are calculated from the historical data for the key figure to be forecast and the historical values of the influencing factors using an analysis process with a regression analysis, and then transferred to special data containers for long-term storage.

These regression coefficients are used for the forecast in the following three steps:

1. Cleaning up the known influences in the historical growth of the key figure to be forecast in the relevant period using the results of model training.
Result:
The remaining element of the key figure that cannot be explained by influencing factors.
2. Calculation of the future element of the key figure that is not triggered by influencing factors, by using the time-series-based methods of a statistical forecast and, if necessary, taking the trend, season, and trend-season models into account.
Result:
The forecast element that cannot be explained by influencing factors of the key figure in the future.
3. Enrichment of the calculated element of the key figure by adding the effects of the influences that will occur in the future using the result of model training.
Result:
The future course to be forecast of the key figure to be planned (plan default data).

You can execute steps 1 to 3 as often as required or as often as the plan revision. You can carry out model training far less frequently than the actual forecast.

As a result, you receive plan default data for a key figure for which you want to determine plan values in merchandise and assortment planning.

Effects on System Administration

Tasks for the system administrator:

- You must ensure the continuous update of the actual data for the key figure(s) to be forecast.
- You must ensure the provision of values for the influencing factors that are to be taken into account.

You can ensure the cyclical supply of planned default data to merchandise and assortment planning by running the aggregated long-term forecast in background processing.

Business Content for Product Design Cost Estimate (PDCE) in mySAP ERP 2005

Use

PDCE is delivered for the first time as a generally available solution with ERP 2005. You can find the relevant InfoObjects in the Administrator Workbench in the InfoArea **Product Design Cost Estimate (0SEM_PDCE)**.

7. Financial Accounting

Business Content for Financials Management & Controlling (Enhanced)

Use

From *SAP NW 2004s BI Content Add-On 2*, the following new objects are delivered as Business Content in *SAP NetWeaver Business Intelligence* for the InfoArea *Financials Management & Controlling*:

MultiProvider:

OPCA_MC01 PCA: Transaction Data and Statistical Key Figures

Queries:

0PCA_C01_Q0021 Profit Center: Quarterly Results

0PCA_C01_Q0022 Profit Center: Financial Statement Key Figures

0PCA_C01_Q0023 Profit Center: Result

0PCA_MC01_Q0001 Profit Center: Result per Employee

0CCA_C11_Q0081 Cost Centers: Cost Pools (Graphic)

0CCA_C11_Q0082 Cost Centers: Cost Pools

Web Templates:

0TPLI_0PCA_C01_Q0021 Profit Center: Quarterly Results

0TPLI_0PCA_C01_Q0023 Profit Center: Result

0TPLI_0PCA_MC01_Q0001 Profit Center: Result per Employee

0TPLI_0CCA_C11_Q0081 Cost Centers: Cost Pools (Graphic)

0TPLI_0CCA_C11_Q0082 Cost Centers: Cost Pools

New InfoArea *Users and Authorizations Profit Center Accounting*:

DataSource:

0EC_PCA_USER_1 Users for Profit Centers and Representative Profit Centers for Queries

DataStore Objects:

0PCA_O01 PCA: User Authorizations (Single Values)

0PCA_O02 PCA: User Authorizations (Hierarchy Nodes)

0PCA_O03 PCA: User for Reporting

Master Data of Characteristic 0DPM_DCAS (Extended)

Use

As of *NW 2004s BI Content Add-On 2*, you can use new attributes.

Further attributes have been assigned to the characteristic *Key of Dispute Case* (0DPM_DCAS). Further characteristics have been added to the InfoSource *Attribute* (0DPM_DCAS_ATTR) and the carryforward and update rules have been adjusted.

The following characteristics are new:

- *Contact Person*
- *Telephone Number*

- *Fax Number*
- *Country of Fax Number*
- *Company Code*
- *Origin of Dispute Case*

Effects on System Administration

To use the new master data for the InfoObject *Key of Dispute Case* (0DPM_DCAS), carry out the following actions:

1. Activate *DataSource Attribute* (0DPM_DCAS_ATTR) in the OLTP system.
2. Replicate the *DataSource* in the BI system.
3. Activate the *InfoSource Attribute* (0DPM_DCAS_ATTR) and the transfer rules.
4. Activate the *InfoObject Key of Dispute Case* (0DPM_DCAS).
5. Activate the update rules between the *InfoSource Attribute* (0DPM_DCAS_ATTR) and the *InfoObject Key of Dispute Case* (0DPM_DCAS).

See also

For more information about the business content of *SAP Dispute Management*, see the SAP Library.

8. Commission Management

Business Content for ICM in mySAP ERP 2005 (New)

Use

As of *SAP ECC Enterprise Extension Incentive & Commission Management 6.0 (EA-ICM 600)* and *NW 2004s BI Content Add-On 2*, you can extract all the relevant commission document data from **Incentive and Commission Management (ICM)** for *SAPNetWeaver Business Intelligence (SAP NetWeaver BI)*. Document extraction takes place as a delta process.

You can connect several commission applications with *SAPNetWeaver BI*.

The new BI Content for ICM is available in the Data Warehousing Workbench in the relevant InfoAreas for Incentive and Commission Management.

New DataSources and InfoSources

	DataSource	InfoSource
Commission Document Header	0CACSBW_DOCHD	0CACSBW_DOCHD_01
Commission Document Participation	0CACSBW_DOCPAR	0CACSBW_DOCPAR_01
Activities	0CACSBW_DOCACT	0CACSBW_DOCACT_01
Object Data	0CACSBW_DOCOBJ	0CACSBW_DOCOBJ_01
Valuation	0CACSBW_DOCVA	0CACSBW_DOCVA_01
Remuneration and Liability	0CACSBW_DOCRE	0CACSBW_DOCRE_01
Due Date Documents	0CACSBW_DOCSE	0CACSBW_DOCSE_01
Due Date Document Details	0CACSBW_DOCSED	0CACSBW_DOCSED_01

Effects on Existing Data

Please note:

Before you can connect an **existing** commission application with *SAP NetWeaver BI*, you must perform the *database conversion* in ICM. For further information, see the corresponding ICM release note.

Document extraction does not affect the dataset in ICM.

The extraction of remuneration from ICM, which was available before this release, has become obsolete as a result of the addition of these new extractors. The old remuneration data (from the old extractors) remains in *SAP NetWeaver BI* but is no longer supported.

Effects on Customizing

- Choose *Application Administration -> Installation of Commission Application -> Select Commission Packages* in Customizing for *Incentive and Commission Management* and select the package **CACSBW** (Extraction for *SAP NetWeaver BI*).
- Adjust the extraction structures under *Application Administration -> Design Adjustment of Commission Application -> Commission Application Construction* in Customizing for *Incentive and Commission Management*.
- Choose *Application Administration -> Commission Application Generation* in Customizing for *Incentive and Commission Management*.
- Generate the extraction structures, function groups, and DataSources for your commissions application.
- Set up the BI system accordingly.

See also

For further information on the extractors for ICM and on *SAP NetWeaver Business Intelligence*, see *Documentation -> SAP NetWeaver -> Information Intelligence -> BI Content* in the SAP Library at help.sap.com

9. Public Sector Management

New: Business Content for German/Austrian Local Authorities (GALA)

Use

The following new BI objects are available in release *BI Content 7.0.2 Add-On* in SAP Business Intelligence (SAP BI) for the German/Austrian local authorities:

DataSources

The following new DataSources were created:

- 0PU_NELIG_TEXT Indicator for non-cover eligibility (BCS)
- 0PU_BUDTYPE_ATTR Budget type
- 0PU_CVRGRP_TEXT Cover group (BCS)

In addition, the SAP program RFFMBWBM was created for uploading budget memos.

InfoObjects

The following InfoObject was created:

0PU_NELIG Indicator: Not eligible for cover (BCS)

The existing InfoObject 0PU_BUDTYPE was enhanced by the attribute 0PU_NELIG.

InfoCubes

The InfoCubes 0PU_C02 and 0PU_C03 were enhanced by the navigation attribute 0PU_NELIG.

Restricted key figures

The following new #restricted key figures# are available for the new budget type financial budget:

0C02_RK011	Financial budget
Value type in FM 80 (budget totals records)	
Budget category 2 (financial budget)	
Key figure	Amount in FM currency
0C02_RK012	Financial result
Value type in FM 80 (budget totals records)	
BCS value type S1 (statistical)	
Budget type FINR (financial result)	
Key figure	Amount in FM currency

New/Changed: Hierarchy of FM Account Assignments

Use

The following objects have been created/changed for Public Sector in release *BI Content 7.0.2 Add-On* of SAP Business Intelligence (SAP BI):

DataSources

New:

0PU_FMAA_HIER Hierarchy of FM account assignments

The field FMAA was added to the following DataSources:

0PU_IS_PS_31 Commitment line items
0PU_IS_PS_32 FI line items
0PU_IS_PS_33 CO line items
0PU_IS_PS_41 Budget totals records
0PU_IS_PS_42 Budget line items
0PU_IS_PS_43 Budget entry documents
0PU_IS_PS_44 Availability control (BCS)

The field FMAA is only filled if the extraction of FM account assignments is activated in Customizing (Public Sector Management -> Funds Management Government -> Information System -> Maintain BW Extraction of FM Account Assignments).

InfoObjects

New:

0PU_FMAA FM account assignments

ODS Objects

The InfoObject 0PU_FMAA was added to the following ODS objects:

0PU_O31 Commitment document items in FM
0PU_O32 FI document items in FM
0PU_O33 CO document items in FM
0PU_O41 Budget totals records (BCS)
0PU_O42 Budget single records (BCS)
0PU_O43 Budget entry documents (BCS)
0PU_O44 Consumed amount and consumable budget (BCS)

Info Objects

New:

0PU_FMAA Hierarchy of FM account assignments

InfoCubes

The InfoCube 0PU_C03 was created. The queries were copied from the InfoCube 0PU_C02.

Business Content for Position Budgeting and Control (new)

Use

As of NW 2004s BI Content Add-On 2, the Business Content for *Position Budgeting and Control* has been enhanced as follows:

Planning Application for Position Budgeting

In public sector organizations, personnel expenses (personnel budget) represent a significant portion of the total budget. To help you make an accurate assessment of the expected personnel budget for the coming planning periods, SAP provides the *Position Budgeting* planning application, which is based on integrated data (Human Resources and overall budget). You can use this planning application to generate planned values for the personnel budget over the next financial year(s). For this purpose, the system can provide default values for these planned values. These default values are determined on the basis of the data for full-time equivalents (capacity), cost distribution, and personnel cost items for employees or open positions that are saved in the OLTP system, and are uploaded to the BI system. On the basis of these default values, the personnel budget values can then be calculated for the next planning period.

The planned values for the personnel budget are transferred to the overall budget plan automatically by the program so that the direct effects of any changes to the personnel plan on the overall budget plan can be tracked. This means that parallel to the creation of personnel budgets, other, non-personnel cost-relevant budget planning can also be carried out (material requirements planning, investment planning, and so on).

Analysis Scenario: Position Plan for Personnel Budget Plan Management

In many countries, the verification and publication of the position plan is a legal requirement in the public sector. For this reason, many organizations use data warehouse systems to adjust the position plan and prepare it for publication. With the delivery of the analysis scenario *Position Plan for Personnel Budget Plan Management*, SAP offers the greatest possible flexibility with regard to collapsing and expanding the data that represents the position plan. The results can be provided to external users over the Internet, without the need for any additional work.

The starting point for evaluating the position plan is the existing enterprise structure, which is based on the budget structure elements (BU objects) in *Personnel Budget Plan Management*. The budget structure elements in *Personnel Budget Plan Management* do not use the budget data from the *Funds Management* component. Instead, they use the original budgets that were assigned to the budget structure elements while the personnel plan budget was being processed. To evaluate this data, a data collection method is provided that includes all data for budget structure elements (BU objects).

See also

For more information, see SAP Service Marketplace at service.sap.com -> *SAP Help Portal* -> *Documentation* -> *SAP NetWeaver* -> *Information Integration* -> *BI Content*.

New/Changed: Substrings for Funds Management Master Data

Use

The following DataSources and InfoObjects for the Public Sector are new or have been changed in release *BI Content 7.0.2 Add-On* of SAP Business Intelligence:

DataSources

Fund:

0FD_SUB1_0409_HIER	Substring group 1 of fund
0FD_SUB1_TEXT	Substring 1 of fund extraction
0FD_SUB2_0410_HIER	Substring group 2 of fund
0FD_SUB2_TEXT	Substring 2 of fund extraction

Funds center:

0FC_SUB1_0406_HIER	Substring group 1 of funds center
0FC_SUB1_TEXT	Substring 1 of funds center extraction
0FC_SUB2_0407_HIER	Substring group 2 of funds center
0FC_SUB2_TEXT	Substring 2 of funds center extraction
0FC_SUB3_0408_HIER	Substring group 3 of funds center
0FC_SUB3_TEXT	Substring 3 of funds center extraction

Commitment item:

0CI_SUB1_0401_HIER	Substring group 1 of commitment item
0CI_SUB1_TEXT	Substring 1 of commitment item extraction
0CI_SUB2_0402_HIER	Substring group 2 of commitment item
0CI_SUB2_TEXT	Substring 2 of commitment item extraction
0CI_SUB3_0403_HIER	Substring group 3 of commitment item
0CI_SUB3_TEXT	Substring 3 of commitment item extraction
0CI_SUB4_0404_HIER	Substring group 4 of commitment item

0CI_SUB4_TEXT	Substring 4 of commitment item extraction
0CI_SUB5_0405_HIER	Substring group 5 of commitment item
0CI_SUB5_TEXT	Substring 5 of commitment item extraction

Functional area:

0FN_SUB1_0411_HIER	Substring group 1d of functional area
0FN_SUB1_TEXT	Substring 1 of functional area extraction
0FN_SUB2_0412_HIER	Substring group 2d of functional area
0FN_SUB2_TEXT	Substring 2 of functional area extraction
0FN_SUB3_0413_HIER	Substring group 3d of functional area
0FN_SUB3_TEXT	Substring 3 of functional area extraction

InfoObjects

The following InfoObjects were changed and now have an external hierarchy, that is, these InfoObjects are now structured in a hierarchy.

Fund:

0PU_FD_SUB1	Substring 1 of fund
0PU_FD_SUB2	Substring 2 of fund

Funds center:

0PU_FC_SUB1	Substring 1 of funds center
0PU_FC_SUB2	Substring 2 of funds center
0PU_FC_SUB3	Substring 3 of funds center

Commitment item:

0PU_CI_SUB1	Substring 1 of commitment item
0PU_CI_SUB2	Substring 2 of commitment item
0PU_CI_SUB3	Substring 3 of commitment item
0PU_CI_SUB4	Substring 4 of commitment item
0PU_CI_SUB5	Substring 5 of commitment item

Functional area:

0PU_FN_SUB1	Substring 1 of functional area
0PU_FN_SUB2	Substring 2 of functional area
0PU_FN_SUB3	Substring 3 of functional area

Business Content for Public Sector Contract Accounting (PSCD)

Use

The following new BI objects are available in SAP NetWeaver 2004s BI Content Add-On 2 in SAP Business Intelligence (SAP BI). You can use them to evaluate postings in *Public Sector Contract Accounting (PSCD)*.

Characteristics

0PU_FP_CAT Funded program category
0PU_FP_TYPE Funded program type
0PSCD_PERSL Assignment of periods (PSCD)
0PSCD_COID Contract object key (PSCD)
0PSCD_COTYP Contract object type (PSCD)
0PSCD_COOBJ GUID contract object

InfoSources

0PSCD_OP_01 Open items
0PSCD_CI_01 Cleared items

InfoCubes

0PSCD_C01 Open items
0PSCD_C02 Cleared items

Queries

0PSCD_C01_Q0002 Dunned open items (PSCD)
0PSCD_C01_Q0001 Open items 30-60-90 (PSCD)
0PSCD_C02_Q0001 Cleared items (PSCD)

Business Content for PSM Grantor Management

Use

As of SAP BW 702, the business content for the Public Sector Management was enhanced for the scenario Grantor Management with the following new objects:

DataSources:

0PU_MEASURE_ATTR Funded Program
0PU_FP_CATEGORY_TEXT Funded Program Category
0PU_FP_TYPE_TEXT Funded Program Type

Characteristics:

0PU_FP_CAT Funded Program Category
0PU_FP_TYPE Funded Program Type

MultiCube:

0GTR_MC01 Grantor Management: Agreement, Application and PSCD documents

Queries:

0GTR_MC01_Q0001 Grantor Lifecycle: Current Overview

See also

- CRM Business Content for Grantor Management
- PSCD Business Content for Grantor Management

Business Content for PSM Funds Management

Use

The following new business content is delivered with SAP BW 702 for the Public Sector Management scenario Spain/Italy. It can also be used by other customers.

Characteristic:

0PU_USERDIM User dimension

In the extraction structure of the following DataSources, the field USERDIM (or RUSERDIM) was added:

0PU_IS_PS_31	Commitment Line Items
0PU_IS_PS_32	FI line items
0PU_IS_PS_33	CO Line Items
0PU_IS_PS_41	Budget Totals Records
0PU_IS_PS_42	Budget Line Items
0PU_IS_PS_43	Entry Documents
0PU_IS_PS_44	AVC data (BCS)

The following objects were enhanced by the Characteristic 0PU_USERDIM:

InfoSources:

0PU_IS_PS_31	Commitment Line Item in Funds Management
0PU_IS_PS_32	FI Line Items in Funds Management
0PU_IS_PS_33	CO Line Items in Funds Management
0PU_IS_PS_41	Budget Totals Records (BCS)
0PU_FM_42	Budget Line Items (BCS)
0PU_FM_43	Budget Entry Documents (BCS)
0PU_FM_44	Consumable Budget and Consumed Amount (BCS)

DataStore objects (formerly ODS objects):

0PU_O31 Commitment Line Items in Funds Management

0PU_O32 FI Line Items in Funds Management

0PU_O33 CO Line Items in Funds Management

0PU_O30 Commitments/Actual Line Items in Funds Management

0PU_O41 Budget Totals Records (BCS)

0PU_O44 Consumable Budget and Consumed Amount (BCS)

InfoCubes:

0PU_C02 Commitment/Actual and Budget in Funds Management (BCS)

0PU_C03 Commitment/Actual and Budget with FMAA (BCS)

10. Industry Solutions

10.1. Financial Services

BI Business Content for IAS Reporting (Enhanced)

Use

BW Business Content for IAS Reporting contains 10 new IAS-conform reports in BI Content 7.0.2. The data model has not changed. Only one InfoCube and one MultiProvider are used.

New Queries

- 0BA_MC01_Q0015 Balance Sheet under IFRS
- 0BA_MC01_Q0016 Balance Sheet under IFRS in Object Currency
- 0BA_MC01_Q0017 Profit and Loss Items under IFRS
- 0BA_MC01_Q0018 Profit and Loss Items under IFRS in Object Currency
- 0BA_MC01_Q0019 Investment Securities
- 0BA_MC01_Q0020 Profit and Loss Segment Report under IFRS
- 0BA_MC01_Q0021 Liquidity Risk
- 0BA_MC01_Q0022 Fair Value 32
- 0BA_MC01_Q0023 Loans and Advances to Customers
- 0BA_MC01_Q0024 Hedged Positions

New Key Figure

- 0BA_1KFSOBJ Non-Semantic Key Figure in Object Currency Compounded with Object Currency 0BA_1OBJC (New)

New Characteristics

- 0BA_1BILC Balance Sheet Currency Compounded with Existing Key Figure 0BA_IKFSBIL
- 0BA_1CONSI Consolidation ID
- 0BA_1IASSEG IAS Segment

Changed InfoCube

- 0BA_C01

The characteristic 0CURRENCY has been removed from InfoCube 0BA_C01, and is now used only as a referencing characteristic.

Note: Since the InfoCube no longer contains the characteristic 0CURRENCY, the reports that existed till now no longer work. The field is no longer used in the data extraction from Bank Analyzer 4.0. See the SAP Note 857484.

BI Business Content for Loans Management (extended)

Use

As of Release *BI Content 7.02* the following new Business Content is available for the extraction of master data and flow data.

Master Data

New Characteristics

- 0FS_REGCON (Region Where Contract Concluded)
- 0FS_OFFICE (Back Office)
- 0CML_PSTAT (Payment Status of Loan)

New DataSources and InfoSources

	DataSource	InfoSource
Region Where Contract Concluded	0FS_REGCON_TEXT	0FS_REGCON
Payment Status of Contract	0CML_PSTAT_TEXT	0CML_PSTAT

Extended DataSources and InfoSources

The fields SSTATE_OF_EXEC (Region Where Contract Concluded), BACKOFFICE_ID (Back Office), and PAYM_STATUS (Payment Status of Loan) have been added to the extract structure for the master data RBCT_RANL.

The characteristic attributes 0FS_REGCON and 0CML_PSTAT have been added to the InfoSource 0FS_CTR_NO.

Flow data

New Characteristics

- 0CML_BILLID (Bill Number)
- 0CML_BILLID (Bill Date)

Extended DataSource and InfoSource

The fields VDBILL_NUMBER (Bill Number) and BILL_DUE_DATE (Due Date for Bill) have been added to the extract structure for the flow data RBCT_DATA.

The characteristic attributes 0CML_BILLID and 0CML_BILDUE have been added to the InfoSources 0CML_DELTA und 0CML_CASHFLOW.

10.2. Retail

New Datasources for Agency Business (New)

Use

As of *NW 2004s BI Content Add-On 2*, you can use the new DataSources 2LIS_45_VDLST, 2LIS_45_PDLST and 2LIS_45_CDLST in Agency Business. You can use these DataSources to upload documents from ERP to SAP BW using the delta method. You can then value the document flow and status of the agency business documents in SAP BW.

For this purpose, additional ODS objects are available in the Business Content to which documents can be updated. The data retention level occurs at single settlement document level and list document information must be provided for each individual document. The document data can be written to SAP BW on the vendor side and the customer side.

- Infosources:
 - 2LIS_45_VDLST : Agency document purchasing data
 - 2LIS_45_PDLST : Posting lists
 - 2LIS_45_CDLST : Customer settlements
- ODS objects:
 - 0AB_DS01: Pooled payment (vendor-side)
 - 0AB_DS02: Posting lists
 - 0AB_DS03: Customer settlements

Master Data Synchronization for the Assortment (New)

Use

As of SAP NetWeaver 2004s BI Content Add-On 2, you can ensure that data is maintained consistently in SAP ECC and SAP BI. This synchronization can be used for the following ERP master data.

- Assortment
- Layout module
- Layout module version (in SAP BI assortment version)
- Site assignments to assortments
- Article assignments to layout module versions
- Site assignments to assortments
- Article assignments to layout module versions
- Fixture assignment for layout module version

During synchronization, data that was created or changed in one system is transferred to the other system. In addition, master data that was deleted from SAP ECC is transferred to BI with a special extraction process. The data exchange is performed with the standard Release Workbench and Master Data Extraction tools.

See also

For more information, see the documentation for SAP NetWeaver, under Information Integration -> BI Content -> Planning Content -> Retail Analytics.

Assortment Definition (New)

Use

As of SAP NetWeaver 2004s BI Content Add-On 2, you can create assortments in SAP BI and assign them automatically or manually to sites for specific periods of time. You can use assortment dimensions to make these assignments with which you group similar sites. In this case, the system can automatically assign sites to assortments.

See also

For more information about SAP NetWeaver, see Information Integration, under Information Integration -> BI Content -> Planning Content -> Retail Analytics.

New DataSource 2LIS_46_ITM (New)

Use

As of *NW 2004s BI Content Add-On 2*, you can use the new DataSource 2LIS_46_ITM to load trading contract items to SAP BW. You can use the DataSource if you do not use trading contracts at schedule line level.

InfoSource 2LIS_46_ITM and ODS object 0GT_DS09 are also new.

10.3. Telecommunications

New Content for Telecommunications Contracts and Orders

Use

As of SAP CRM 5.0, telecommunications contracts and orders are mapped for the *Sales & Order Management (Telecommunications)* scenario using new business transaction categories. Therefore, this data is extracted using the new DataSources 0CRM_IST_CONTR_I (IS-T: Contract Item) and 0CRM_IST_ORDER_I (IS-T: Order Item).

The existing content for CRM service orders cannot be used for the new contracts.

10.4. Utilities

New: Conversion of industry to industry system

Use

As of Release *BI Content 7.0.2 Add-On* it is now possible in the SAP Business Intelligence (SAP BI) to define the industry code according to various industry systems. For this purpose, the 0IND_SEC (BP: Industry) and 0IND_NUMSYS (BP: Industry System) attributes have been added to the 0UCINSTALLA master data attribute (utility installation).

This function is only relevant if an ERP 2005 system is connected to SAP BI.

Effects on Existing Data

You can avoid reloading the 0UCINSTALLA InfoObject and the referencing InfoProvider - particularly the sales statistics - by defining the IS-U industries in ERP 2005 for the SPACE industry system, and using the new 0UC_IND_SEC_TEXT DataSource (industry) to update the industries in the 0IND_CODE InfoObject.

New: Sales Revenue Statistics

Use

In Release *BI Content 7.0.2 Add-On*, the following InfoProviders are changed in SAP Business Intelligence:

Unbilled Revenue Reporting

- *0UCSA_C06, simulated billings* **replaces** the *0UCSA_C03, unbilled revenue reporting* InfoProvider.
- *0UCS_MC01 simulated/actual sales statistics* **replaces** the *0UC_MC01 planned/actual unbilled revenue reporting* MultiProvider.

Both InfoProviders are required for mapping the unbilled revenue reporting.

We recommend that you only use the new InfoProviders, as the flexibility and performance of these InfoProviders have been optimized. For more information, see the *Unbilled Revenue Reporting in IS-U 2005* cookbook.

You should also discuss the conversion of unbilled revenue reporting with your external auditor.

Sales Statistics

- *0UCSA_C05 sales statistics (basic key figures)* **replaces** the *0UCSA_C01 sales statistics* and *0UCSA_C02 sales statistics - control*.

The new InfoProvider incorporates the current market requirements and has optimal performance.

Effects on Existing Data

We recommend that you convert to the new InfoProviders as soon as possible. In order to continue to fulfil the reporting requirements of the user departments, you can link old and new InfoProviders in a MultiProvider.

11. Technical Content

BI Administration Cockpit (new)

Use

You use the BI Administration Cockpit to perform administration tasks in BI more simply and quickly. You can call the BI Administration Cockpit from the BI Administration 1.0 business package in SAP Enterprise Portal. It supports BI administrators in status monitoring and performance optimizing by providing an overview of the objects and processes in BI systems. It provides BI administrators with a central point of access that is focused on critical situations and allows for navigation to more detailed information and error handling and optimization applications.

You can also use the new technical Content, on which the BI Administration Cockpit is based, to create additional evaluations and reports. The technical Content has been enhanced in the following areas:

- Complete redesign of query runtime statistics
- Enhancement of data-load statistics to include statistics for process chains and data transfer processes
- Current data-load status of process chains and processes
- Current status of loaded requests

New InfoObjects, data flows and extractors have also been created. The new technical Content allows you to perform evaluations that the old technical Content did not offer.

Effects on Existing Data

The BI Administration Cockpit is based on new InfoProviders that are delivered with the technical Content. Essentially these represent an enhancement of the existing technical Content – with one exception:

The query runtime statistics are updated to other detailed tables, offering a more exact evaluation. As a result, the following InfoCubes for statistics are obsolete as of NW 2004s: 0BWTC_C02 and 0BWTC_C03. Statistics that you created before the upgrade can still be evaluated with these InfoCubes, while the new InfoProviders are only available for query-runtime statistics that are generated after upgrading to NW 2004s.

There is no provision for migrating old statistics into the new InfoCubes.

The new InfoProviders are:

- For more highly aggregated query-runtime statistics:
0TCT_C01, 0TCT_VC01 and 0TCT_MC01
These replace InfoCube 0BWTC_C02.
- For more detailed query-runtime statistics:
0TCT_C02, 0TCT_VC02 and 0TCT_MC02
These replace InfoCube 0BWTC_C02.

- For data manager statistics:
0TCT_C03, 0TCT_VC03 and 0TCT_MC03
These replace InfoCube 0BWTC_C03.
- For data-load statistics of process chains and processes:
0TCT_C21, 0TCT_VC21 and 0TCT_MC21
- For data-load statistics of data transfer processes:
0TCT_C22, 0TCT_VC22 and 0TCT_MC22
- For data-load statistics of InfoPackages:
0TCT_C23, 0TCT_VC23 and 0TCT_MC23
These deliver essentially the same information as InfoCube 0BWTC_C05 but they use the new InfoObjects. The remaining new InfoProviders also use the new InfoObjects.
- For the current data-load status of process chains and processes:
0TCT_VC11 and 0TCT_MC11
- For the current status of requests loaded to InfoProviders, InfoObjects that have been updated flexibly, and PSA tables:
0TCT_VC11 and 0TCT_MC11

For use in combining both:

- InfoCubes for histories (not suitable for current status)
- RemoteProviders for current data
- MultiProviders.

Queries for the new MultiProviders are delivered with the corresponding Web templates. A workset of business package BI Administration 1.0 is also delivered with portal pages and iViews which contain on BI Web template each. These are components of the BI Administration Cockpit. You can also execute the queries and Web templates (with limitations) without the portal.

Effects on Data Transfer

There is no provision for migrating old statistics into the new InfoCubes.

Effects on Customizing

For the new statistics, you have to determine the objects for which you want to update the statistics and to what level of detail. You call this dialog from the Data Warehousing Workbench. It has changed completely from the previous functionality for statistics.

In addition, you can manually assign a priority to the queries, InfoProviders and process chains. This priority is evaluated in the statistics. This can be used to establish a ranking or to exclude objects from the display in a report.