



PUBLIC

SAP Jam File Sync Client

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SAP Jam file sync client Reference Guide

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1 About SAP Jam file sync client

The SAP Jam file sync client allows you to synchronize selected content from SAP Jam to your local file system, and from your local file system back to SAP Jam. Files can be up to a maximum size of 500 MB. You can work on various content offline, save it, and then easily sync it to SAP Jam when you return online again.

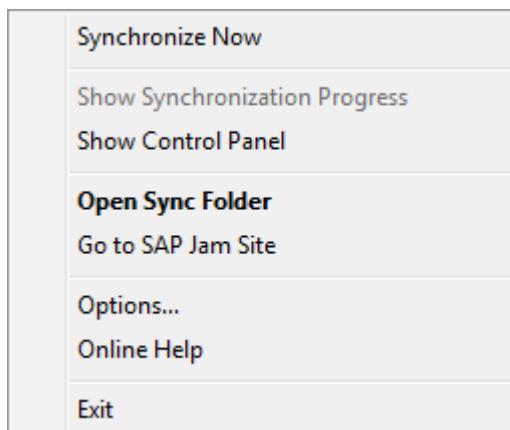
i Note

Upgrades are now available for the SAP Jam Application Launcher, SAP Jam File Sync client, SAP Jam activity hub, and SAP Jam add-in for Microsoft Outlook integration desktop clients.

To receive this client application, please submit a request to the [SAP Jam Support](#) team.

Quick access with system tray icon

You can access several functions for the SAP Jam file sync client by right-clicking its system tray icon.



- **Synchronize Now:** Runs an on-demand synchronization. If a scheduled sync is already in progress, this menu item will be disabled.
- **Show Synchronization Progress:** When a synchronization is in progress, select to display a dialog with ongoing synchronization activities.
- **Show Control Panel:** Opens the Control Panel with the focus on Synced Folders or Check Issues tab.
- **Open Sync Folder:** Opens an instance of Windows Explorer with the SAP Jam file sync root working folder where the group folders will be synced.
- **Go to SAP Jam site:** Opens the SAP Jam site in an internet browser window.
- **Options:** Opens the Options dialog box with first focus on the General tab. See [General options \[page 22\]](#)
- **Online Help:** Opens this PDF.
- **Exit:** Closes the SAP Jam file sync client.

2 System requirements

Please refer to the following system requirements before you proceed with installation of the file sync desktop application.

Operating Systems

- Microsoft Windows 7 SP1
- Microsoft Windows 8
- Microsoft Windows 8.1
- Microsoft Windows 10

Minimum Hardware Requirements

OS	Windows 7 operating system x32 and x64	Windows 8 operating system x64	Windows 10
CPU	Multi-core 1.8-GHz	Multi-core 1.8-GHz	Multi-core 1.8-GHz
RAM	1 GB (2 GB)	2 GB	2 GB
HDD Free Space	1 GB	1 GB	1 GB
Network link speed	100kbps	100kbps	100kbps
Display	1024 × 768	1024 × 768	1024 × 768

3 Installation notes

Administrators should review the following notes before proceeding with installation.

1. The installers will prompt users to install .NET Framework 4.7 if they are not already running .NET Framework 4.7 or above. Administrators who push the MSI installers out to their users' desktops can add the .NET 4.7 redistributable to install with their deployments.
2. On Microsoft Windows 7, Windows Server 2008 R2, and Windows Server 2012, the .NET Framework 4.7 installation will prompt users to update their d3dcompiler.dll: <https://support.microsoft.com/en-ca/help/4020302/the-net-framework-4-7-installation-is-blocked-on-windows-7-windows-ser> .
3. (Microsoft Outlook add-in and SAP Jam App Launcher only): On Microsoft Windows 7, due to CUB-43112, "Error while installing SAP Jam outlook add in", installation requires running the win7_schannel_regkeys.reg file to set the registry keys, and to enable TLS 1.1 and 1.2.
4. When using Microsoft System Center Configuration Manager to push the installers to user desktops:
 - For the Microsoft Outlook add-in, SAP Jam File Sync client, SAP Jam App Launcher, and Microsoft Office Integration, you must install on a per-user basis. You cannot install under the system account.
 - For SAP Jam activity hub, the installer requires administrator privileges.

What happens when the user does NOT have .NET Framework 4.7 installed?

1. The user is first prompted to install .NET Framework 4.7.
2. When the user clicks **Yes**, they are redirected to https://www.microsoft.com/net/download/dotnet-framework-runtime/net472?utm_source=getdotnet&utm_medium=referral to install the latest .NET Framework. In this case, it is 4.7.2.

4 Installation steps

i Note

- Each installer package (.msi file) for this release includes support for German, English, Spanish, French, Japanese, Portuguese, and Chinese languages. The language indicated in the .msi file indicates the language that displays on the installation screens.
- Multiple-user installation is not available.
- If also using the SAP Jam Application Launcher, it must be installed on each user PC.

To install the SAP Jam file sync client

1. Click the msi file to launch the SAP Jam file sync client InstallShield Wizard.
2. Click *Next* to begin the set up.
3. Accept or change the destination folder for the installation of the SAP Jam file sync client. Click *Next*.
4. Click *Install* to begin the installation.
5. Click *Finish* to exit the installation wizard.

4.1 Silent install

You can install the SAP Jam File Sync client using the Microsoft System Center Configuration Manager. For more information, see the documentation on Microsoft System Center Configuration Manager at the Microsoft TechNet website.

To use Microsoft System Center Configuration Manager to install the SAP Jam Application Launcher

1. Log on to the computer that includes Microsoft System Center Configuration Manager, and then Open Microsoft System Center Configuration Manager 2007 or Microsoft Systems Management Server 2003.
2. Add all custom properties (e.g., SAP Jam brand name, server URL, company domain) to the Microsoft Windows Installer transform (.mst) file.
 - Brand name: Property table > APP_NAME
 - Server URL: Add row to Property table 'Server' and specify the value
 - Company domain: Add row to Property table 'CompanyDomain' and specify the value
3. Run the installer. Open a Microsoft Windows command line and then enter the following command:
`msiexec /i SAP_Jam_file_sync.MSI TRANSFORMS=Custom.mst INSTALLDIR=c:\mydir`

5 Set up synchronization in control panel

The SAP Jam Assistant automatically launches once the SAP Jam file sync client is installed. The assistant helps you set up the connection between your local folder and the SAP Jam server and then enables you to choose folders from SAP Jam for synchronization. Most of the synchronization management occurs within the SAP Jam - Control Panel.

Set up connection, add folders, and sync

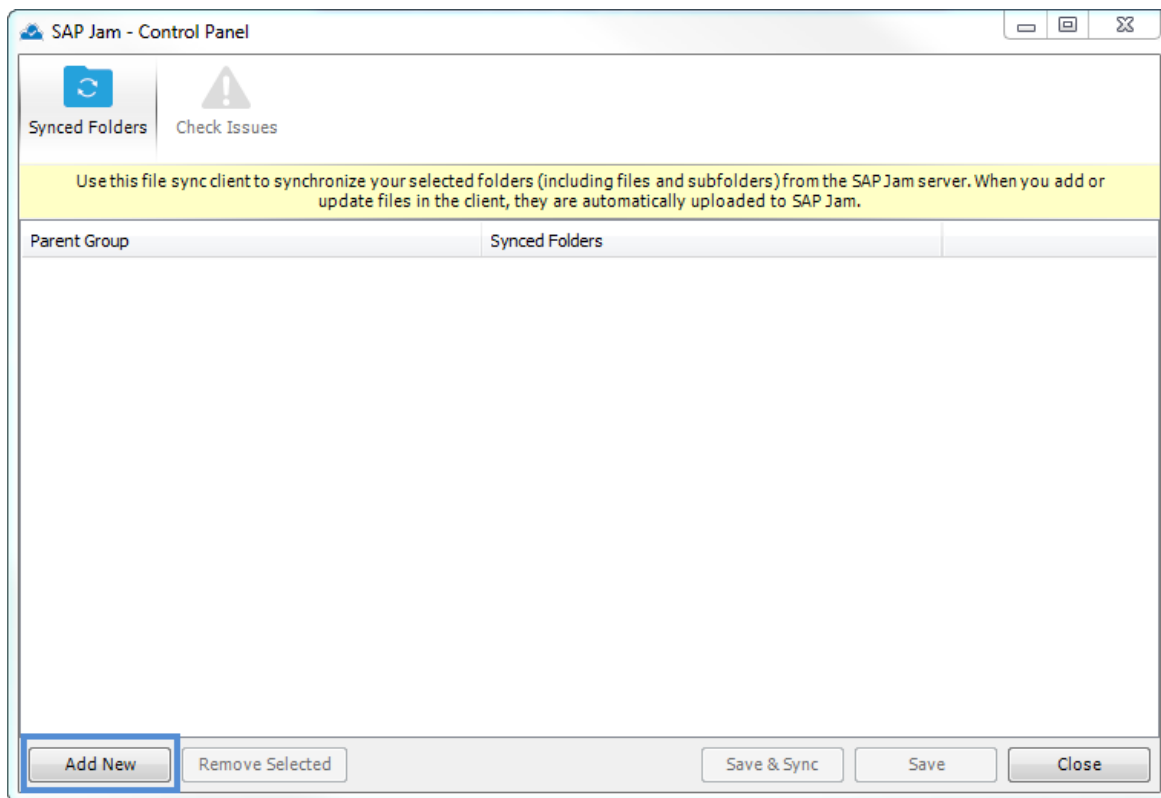
To set up your sync client for synchronization

1. Click the Sap Jam Assistant screen to go to the registration step.
2. If not already configured by your IT, enter the server URL for SAP Jam and your company domain (e.g., [domain name.com]).

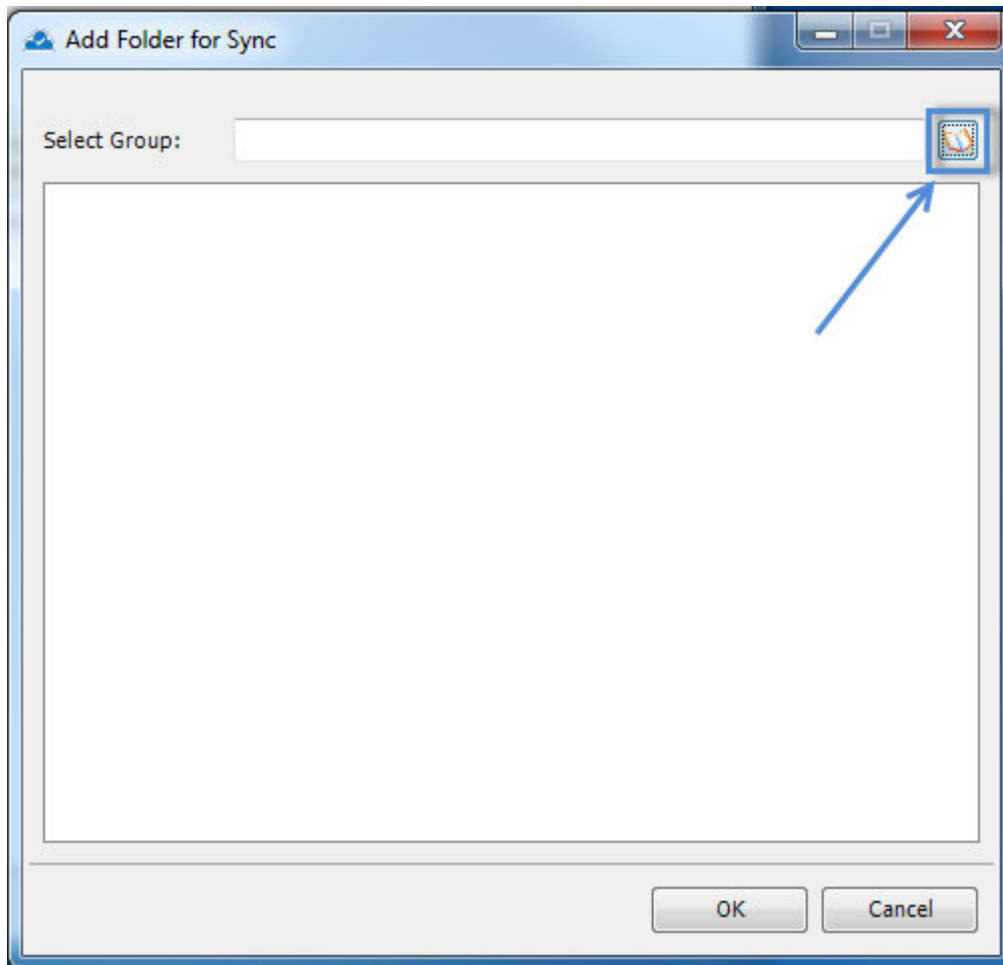


3. Click *Authenticate* so the client can validate your entries. If you click **Advanced**, this allows you to configure proxy settings, and then enter your credentials in an authentication dialog box.

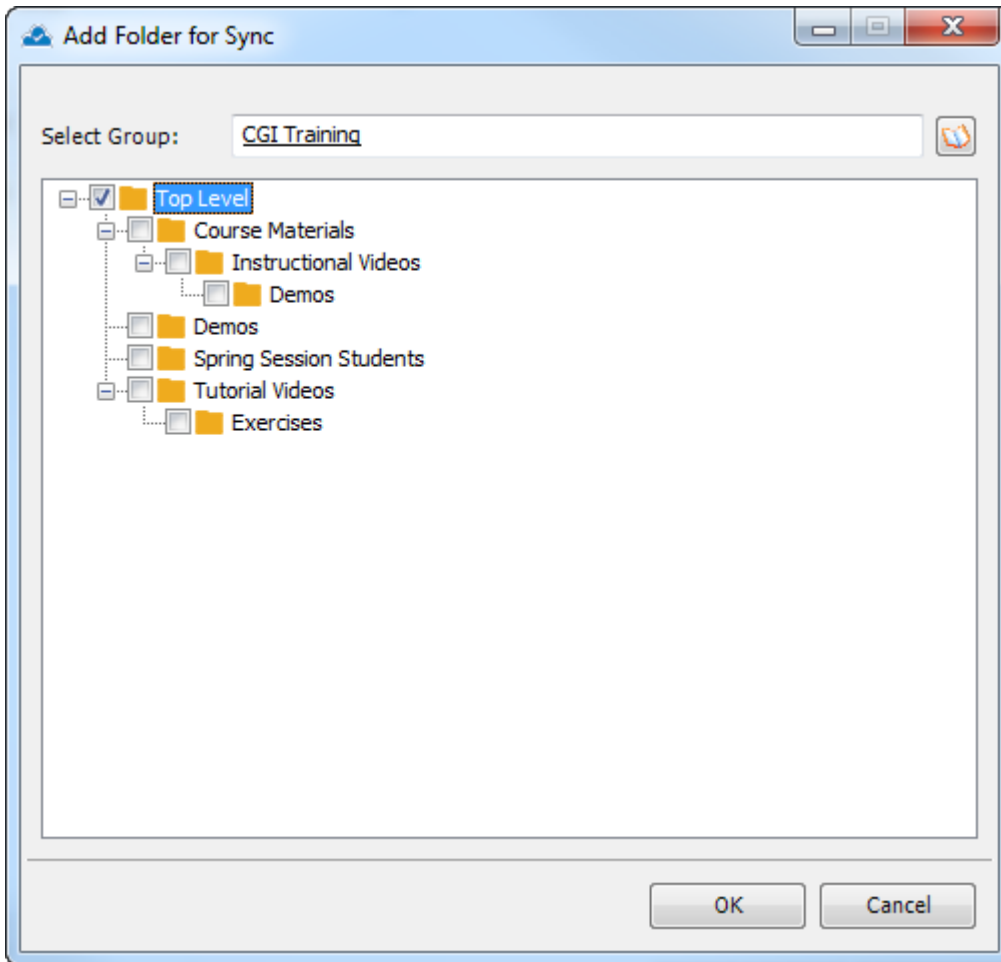
4. The "Authorize access to your account" window displays with your profile avatar and first name/last name. Under the "Would you like to authorize SAP Jam file sync client to access your account?" message, click [Allow](#) to allow the file sync client to access your account.
5. In the SAP Jam assistant, click [Select Folders to Sync](#).
6. The SAP Jam - Control panel displays. Click [Add New](#).



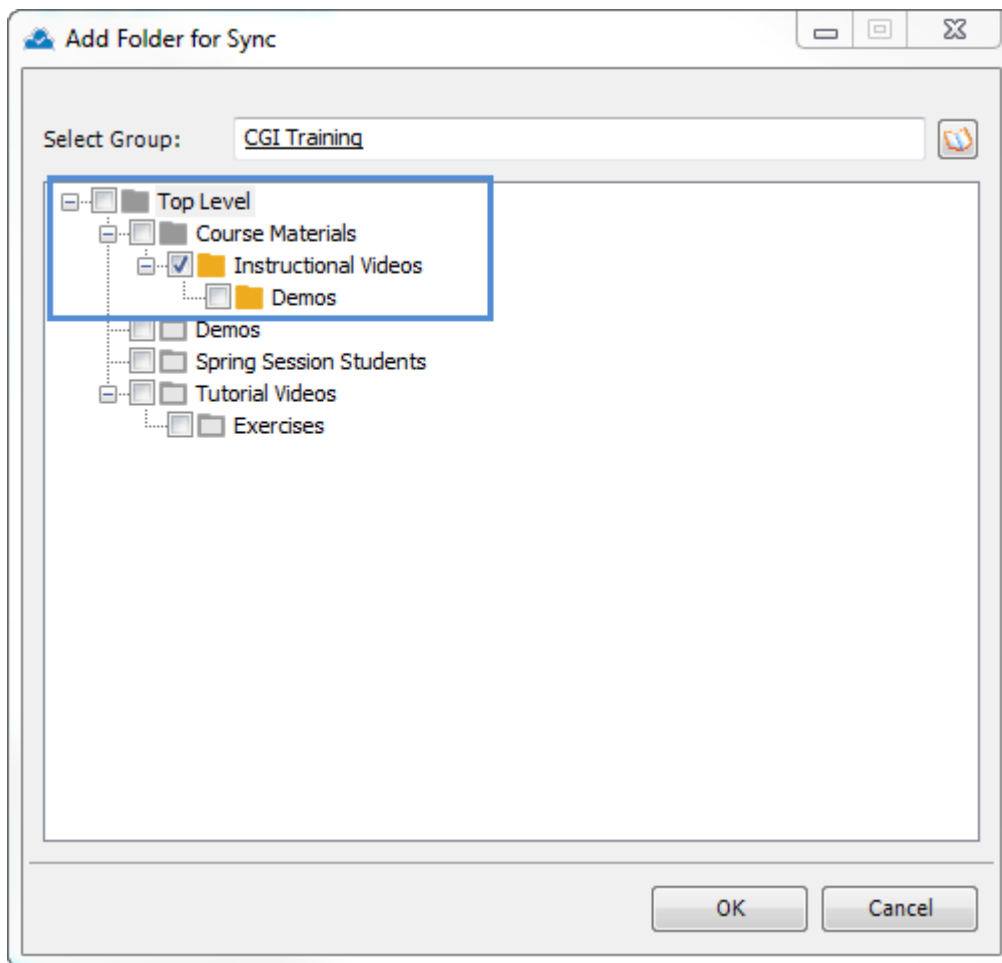
7. In the Add Folder for Sync window, click the icon beside the Select Group field to choose a group, or start typing the name of group to view and select from a list of matching group names. You can only choose one group at a time.



8. Click to select the folders and subfolders that you want download and synchronize to your local drive. When you select a top folder, this automatically selects all its contents; the folder icon turns yellow to denote that you have specifically selected that folder (including files and subfolders) for synchronization. Subfolders can also be selected independent of the content in the main folder; when you select this folder, this will select its contents and subfolders. The folder icon will turn yellow but the folders nested in the levels above it will turn gray. Gray folders denote that the selected subfolders and contents nested below it will be synced, and the gray folders themselves will also be synced but without their own file content. Those folders are synced for the purposes of creating the nested folder hierarchy only. Please see the "Synchronization by Dependency" section below for more details. Click **OK**.



Top level folder selection with yellow folder icons

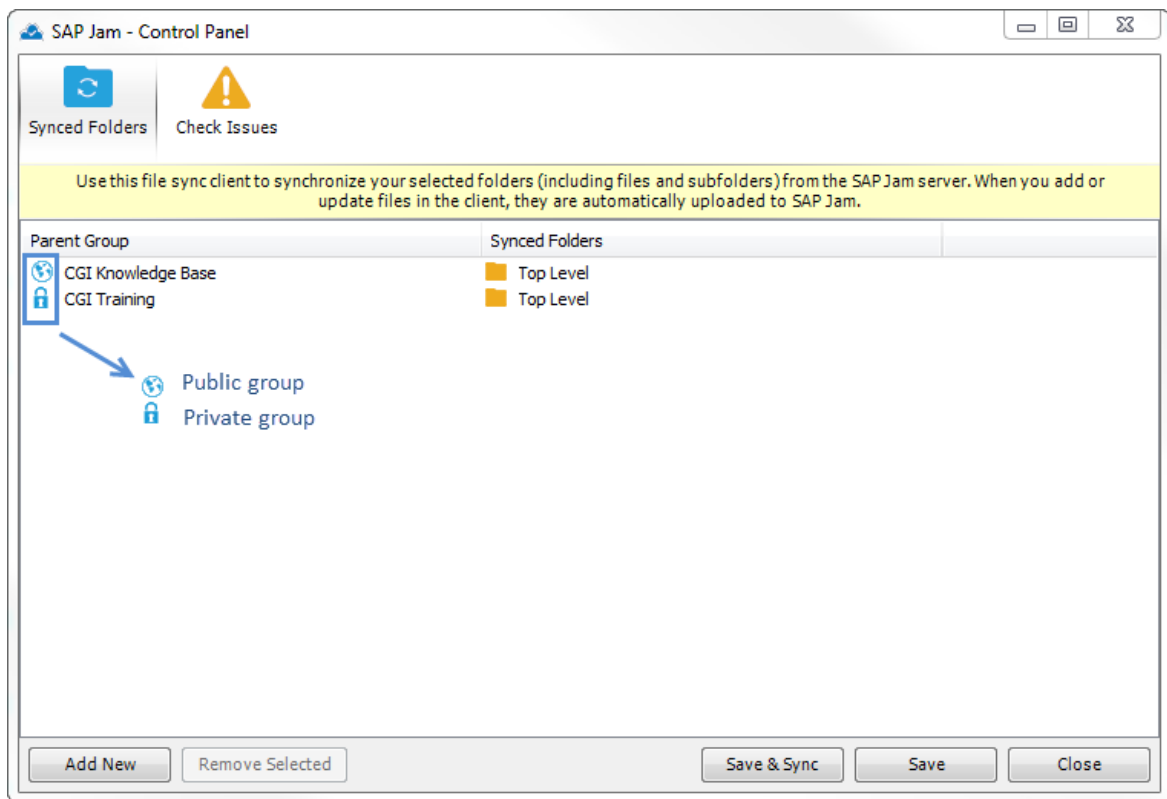


Subfolders selection with yellow and gray folder icons

i Note







When you select a top folder, it will always select all subfolders and their files, not just the files belonging specifically to that top folder only. You cannot select individual content items from folders.

9. Repeat the previous two steps for as many groups and folders that you need to work with.
10. Click [Save and Sync](#) to immediately synchronize the folders to your local file system, or click **Save** to save your selection and wait for the next scheduled synchronization. When the synchronization is complete, review the contents of your Sync folder.



Synchronization by dependency

When group and subgroup folders are synced by dependency, they are synced to provide a replicate of the nested folder structure in SAP Jam. This supports the actual selected synced folder in the local file system. Synced dependencies are visually indicated with gray icons for public, private, and external groups, subgroups, and folders.

Parent Group	Synced Folders
 CGI Curriculum and Planning Team	 Technical Publications
 CGI Knowledge Base	 How-to Documentation
 CGI Training	 Top Level

Remove from sync

A dialog will show the progress of the synchronization as it happens from connection to synchronization. You can hide this dialog, watch the progress, or stop the synchronization if necessary.

To remove folders from the synchronization

1. Go to the SAP Jam - Control panel.
2. Click the group with associated folder and then click *Remove Selected*. You can hold down the shift key to select multiple folder for simultaneous removal.

-
-
3. You will be prompted to confirm your deletion. If you confirm the deletion, then upon the next synchronization, the folder download to your local file system will no longer occur, and the local synced folder and all file contents will be removed.

6 Folder and file management

When working with synced folders and files on your local file system and in SAP Jam, some precedence rules apply upon synchronization. This topic explains the synchronization outcomes for various file and folder actions between your synced local working folders and SAP Jam.

Common folder actions via SAP Jam and synced working folder: Synchronization outcomes

The following table lists the synchronization outcomes for actions that group members can perform with folders in SAP Jam, the equivalent actions you can perform on your synced working folder, and when the same action is performed concurrently in both areas.

Folder Action	Action performed in SAP Jam only	Action performed on local file system only	Action performed in SAP Jam and local file system
Add folders	When a folder is added to a group, upon synchronization, the new folder is synced to your local file system.	When you add a new folder and the group collaboration level is set to Full in SAP Jam, upon synchronization, the folder is synced back to SAP Jam.	When you add a folder to the group while you or another group member has added the same folder in SAP Jam, upon synchronization, the folder content is merged as the folder is added in SAP Jam and the local file system.
Add subfolders	When a subfolder is added to a group folder, upon synchronization, the new subfolder is synced to your local file system.	When you add a new subfolder and the group collaboration level is set to Full in SAP Jam, upon synchronization, the subfolder is synced back to SAP Jam.	When you add a subfolder to the group while you or another group member has added the same subfolder in SAP Jam, upon synchronization, the subfolder content is merged as the subfolder is added in SAP Jam and the local file system.
Move folders	When content folders are moved within a group, upon synchronization, the new folder structure in SAP Jam replaces the previous folder hierarchy in the synced group folder on your local file system.	When you move content folders, upon synchronization, the new folder structure is also created in SAP Jam, thereby updating the previous folder structure.	When you move the folders within the synced folder hierarchy on your local file system while the folders are also being moved by you or another group member within SAP Jam, upon file synchronization, the changes on your local file system will take precedence

Folder Action	Action performed in SAP Jam only	Action performed on local file system only	Action performed in SAP Jam and local file system
			over the changes made in SAP Jam.
Copy folders	When content folders are copied within a group, upon synchronization, the copied folder and its contents also appears in the new folder structure on your local file system.	When you copy content folders, upon synchronization, the copied folder and its contents also appears in SAP Jam.	When you copy content folders in both SAP Jam and your synced group folder on your local file system, the copied folders and their contents will appear in both SAP Jam and local file system, with the following exceptions: <ul style="list-style-type: none"> In the synced group folder, if a folder is copied to the same location with the same name as a folder that was also copied in SAP Jam prior to the sync, the content of the copied folders of the synced group may not synchronize back into SAP Jam. The file sync application will detect a conflict with files due to the same folder name and instead, on the desktop, create another copy of the SAP Jam folder, uniquely identified with a number in brackets after the name of the folder (e.g., if copies of "Folder A" exist in SAP Jam and on the desktop, the file sync application will create a "Folder A (2)" on the desktop). In SAP Jam, the copied folder and its contents will remain unaffected by the content.
Rename folders	When content folders are renamed within a group, upon synchronization, the new content folder names will also be reflected in your local file system.	When you rename content folders, upon synchronization, the folder is also renamed in SAP Jam.	When you rename the same folder in SAP Jam and on your local file system, upon synchronization, the renamed folder in SAP Jam will take precedence over the changes

Folder Action	Action performed in SAP Jam only	Action performed on local file system only	Action performed in SAP Jam and local file system
			you made in the desktop synced folder.
Delete folders	When content folders are deleted within a group, upon synchronization, those folders and its contents are also deleted from your local file system.	When you delete content folders, upon synchronization, the folder and its contents are also deleted in SAP Jam.	When you delete the same folder on your local file system as is deleted by you or another group member in SAP Jam, upon synchronization, those folders will be removed from SAP Jam and on your local file system.

i Note

To remove files and folders from synchronization, please see the "Remove from sync" section in the [Set up synchronization in control panel \[page 7\]](#) topic.

Common file actions via SAP Jam and synced working folder: Synchronization outcomes

The following table lists the synchronization outcomes for actions that group members can perform with files in SAP Jam, the equivalent actions you can perform on your synced working folder, and when the same action is performed concurrently in both areas.

File action	Action performed in SAP Jam only	Action performed on local file system only	Action performed in SAP Jam and local file system
Delete file from folder	When a file is deleted, upon synchronization, the file is also deleted from your local file system.	When you delete a file, upon synchronization, the file is deleted from your local file system, and files are moved to group trash/bin in SAP Jam.	<p>When you delete a file on your local file system and the same file is also deleted in SAP Jam, upon synchronization, the file is deleted from your local file system.</p> <p>When you delete a file on your local file system while the file is being updated by a group member in SAP Jam, upon synchronization, the deletion is reverted on the local system so that the updated file is synced from SAP Jam.</p> <p>When you update a file on your local file system while the file is being deleted by a group member in SAP Jam, your updated file version will be synced back to SAP Jam with the local file name.</p>
Move file to private folder	When a file is moved to a private folder you have access to, upon synchronization, the file is also moved to the private folder on your local file system. If you do not have access to the private folder, on your local file system the file will not be moved and it will also be removed from its current folder.	When you move a file to a private folder you have access to, the file is also moved to the private folder in SAP Jam.	<p>When you move a file to a private folder you have access to on your local file system, and the same file is also moved to the same private folder you have access to in SAP Jam, upon synchronization, the file is moved to the private folder on your local system.</p> <p>If, in both locations, the same file is moved to different private folders that you have access to, upon synchronization, the same file will appear in two different private folders on your local file system, and in two different private folders in SAP Jam.</p>

File action	Action performed in SAP Jam only	Action performed on local file system only	Action performed in SAP Jam and local file system
Move file from private folder	When a file is moved from a private folder you have access to, upon synchronization, the file is also moved from the private folder on your local file system. If you do not have access to the private folder, on your local file system the file will not be moved and it will also be removed from its current folder.	When you move a file from a private folder you have access to, the file is also moved from the private folder in SAP Jam.	When you move a file from a private folder you have access to on your local file system, and the same file is also moved from the same private folder you have access to in SAP Jam, upon synchronization, the file is moved from the private folder on your local system.
Move file from folder to top level	When a file is moved from any group folder to the top level folder hierarchy, upon synchronization, the file is also moved to the top level on your local file system.	When you move a file from any group folder to the top level folder, upon synchronization, the file is also moved to the top level in SAP Jam.	When you move a file from any group folder to the top level folder, and the same file is moved to the top level in SAP Jam, upon synchronization, the file is moved to the top level on your local file system.
Renamed file	When a file is renamed, upon synchronization, the renamed file replaces the previous file on your local file system.	When you rename a file that you have full permissions on, upon synchronization, that file is also renamed in SAP Jam.	When a file is renamed in SAP Jam and you rename the same file that you have full permissions on, upon synchronization, in SAP Jam a new version of the file will be uploaded with the renamed version from your local file system.
Updated file	When a file is updated, upon synchronization, the updated file replaces the previous file on your local file system.	When you update a file that you have full permissions on, upon synchronization, that file is also updated in SAP Jam.	When a file is updated in SAP Jam and you update the same file that you have full permissions on, upon synchronization, in SAP Jam a new version of the file will be uploaded with the version from your local file system.
Upload or add new file	When a file is uploaded or added, upon synchronization, the new file will be synced to your local file system.	When you add a new file, upon synchronization, the new file is added in SAP Jam.	When the same files are added with the same names on your local file system and within SAP Jam, upon synchronization, the file is added to your local file system.

i Note

When issues due to simultaneous changes in SAP Jam and the local file system are detected (e.g., files deleted in SAP Jam but updated on the local file system prior to synchronization) the local file system content will normally take precedence. As SAP Jam has versioning capability for its content, you can always

revert to a prior version in SAP Jam and then perform the synchronization if necessary to replace the version that resides on your local system.

7 Permissions

This section describes what to expect in SAP Jam and the local file system when files of a specific permission level are synchronized, per specific user roles.

Group participation, permission level and file sync results

SAP Jam role	Permission level	What happens upon synchronization
All users	File is set to Full	<ul style="list-style-type: none"> The file is downloaded to your local file system. After edits are made to the file, it can be synced back to SAP Jam. If the file is deleted on the local file system, the file will move to the group trash in SAP Jam. If the file is restored from the group trash, SAP Jam will treat it as a new item that will be synced to the local file system.
Group member only	File set to Read-only	<ul style="list-style-type: none"> The file is not downloaded to your local file system.
Group administrator or content owner	File set to Read-only or Limited	<ul style="list-style-type: none"> The file is downloaded to your local file system. After edits are made to the file, it can be synced back to SAP Jam. If you delete the file from your local file system, the file will move to the group trash in SAP Jam. If the file is restored from the group trash, SAP Jam will treat it as a new item that will be synced to the local file system.
Group member only	File set to Limited	<ul style="list-style-type: none"> The file is downloaded to your local file system. Any changes you make to the file will not be synced back to SAP Jam. Upon the next sync, the changed file will revert to the current file in SAP Jam.
Group member only	Collaboration Level set to Read-only	<ul style="list-style-type: none"> Any changes you make to the synced working folder content will not be synced back to SAP Jam. Upon the next sync, the changed content will revert to the current content in SAP Jam.
Group member only	Collaboration Level set to Read-only; Upload Policy set to Only Group Admins	<ul style="list-style-type: none"> Any changes made to synced content will not be synced back to SAP Jam. Upon the next sync, the changed content will revert to the current content in SAP Jam.
All users	Collaboration Level set to Full; Moderation Policy is enabled	<ul style="list-style-type: none"> Any changes you make to the synced working folder content will not be synced back to SAP Jam. Upon the next sync, the changed content will revert to the current content in SAP Jam.

Removal of user from group

If a user is removed from (e.g., denied access by the group administrator) the group, upon the next synchronization, the affected group folders and files will be removed from the local file system, and they will no longer appear in the Synced Folders list that appears in the control panel.

8 General options

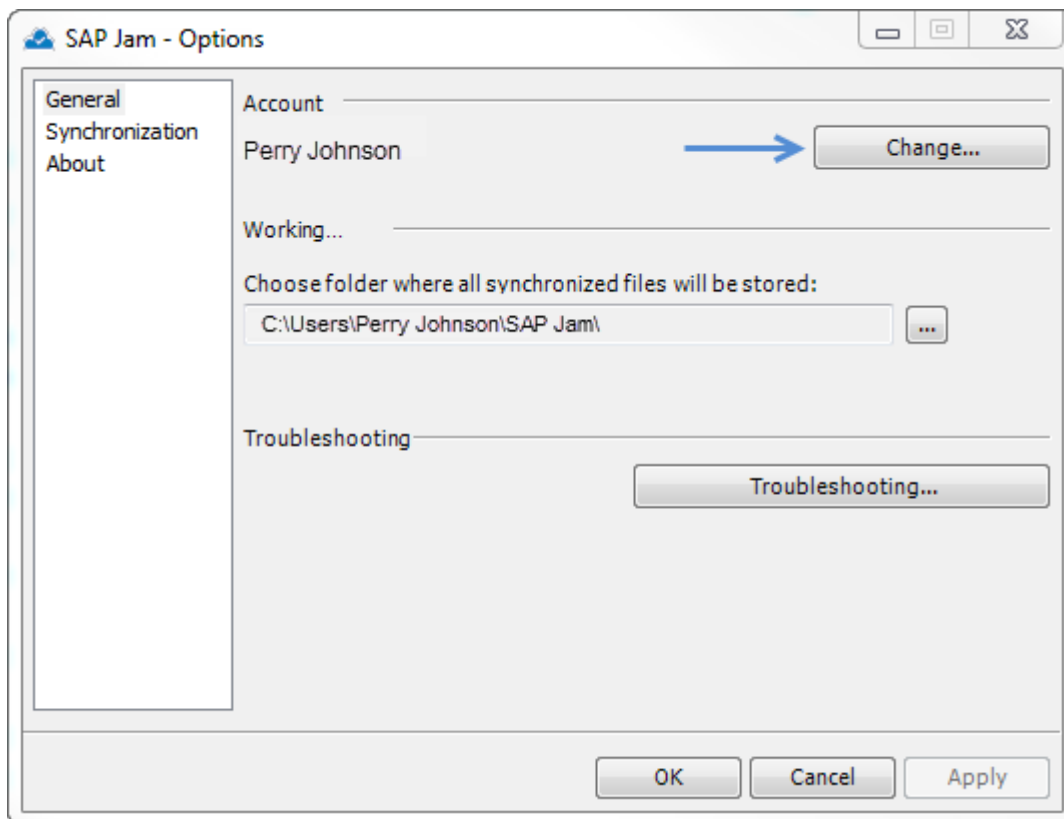
On the General tab, you can change your account credentials for SAP Jam file sync client, choose a local folder on your desktop to store synchronized folders and files, and access the troubleshooting window.

Account credentials

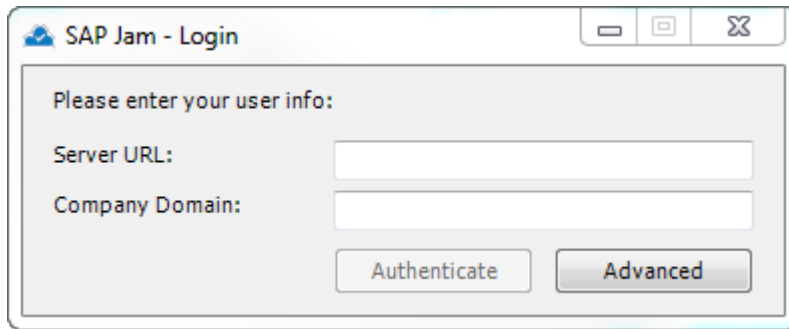
In case there is another user account that needs to be set up on your computer for use with the SAP Jam sync client, you can enter a new set of account credentials under Options. A backup for your current folder files will be stored at C:\Users\your username\[SAP Jam] backups.

To change your account credentials

1. Right-click the SAP Jam system tray icon and choose **Options**.
2. Under the Account section, click **Change**.



3. Enter the server URL, company domain, and then click **Authenticate** to validate your entries. You can also click **Advanced** to set the Proxy Connection details.



4. Click **Yes** to the "Changing the application user will remove all previously synchronized data and download data accessible to the new user" message.
5. When you enter the new account credentials, the current customization will be removed and the new customization will be installed with the new credentials.

Working folder selection

To change your working folder location

1. Under the Working Folder section, click the ellipsis beside the folder path to select a new folder.
2. In the Browse for Folder dialog, choose the preferred folder and then click **OK**. To avoid long file path errors, it is recommended that you select a folder that is close to your system hard drive.

Once the new folder is selected, the current folder will be backed up and then removed so that synchronization can occur at the new folder location.

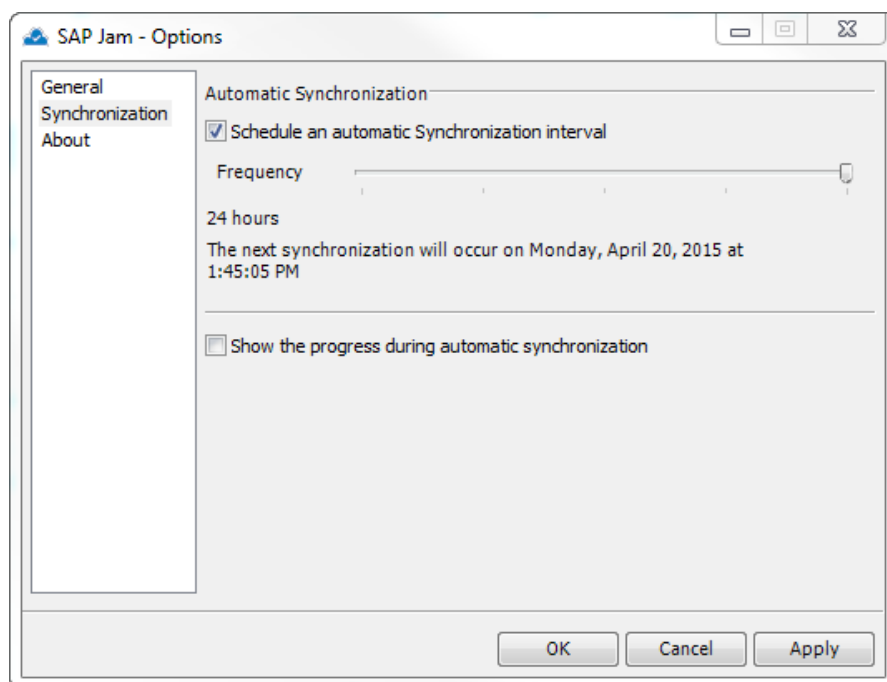
9 Synchronization options

Setting your synchronization options allows you to schedule automatic synchronization or only synchronize on-demand, control the frequency of file synchronization, and view a display of the synchronization progress.

To configure synchronization options

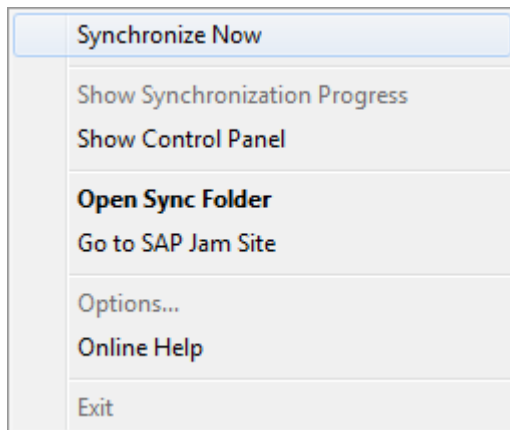
1. Right-click the SAP Jam file sync icon from the desktop tray and choose *Options*.
2. the SAP Jam - Options dialog displays. Click *Synchronization* from the left side panel.
3. You can set the following:

Setting	Description
Automatic Synchronization	<p>If the <i>Schedule an automatic synchronization interval</i> option is enabled, you can set the frequency for how often file synchronization occurs. There are 5 intervals to choose from on the Frequency slider:</p> <ul style="list-style-type: none">○ 15 minutes○ 30 minutes○ 60 minutes (default)○ 8 hours○ 24 hours <p>Below the frequency interval slider is a notification for when the next synchronization will occur.</p>



Setting	Description
Show progress	Select "Show the progress during automatic synchronization" if you want to see the synchronization process flow (from connection through to completion of record synchronization). If this is not selected, there is no other visual indicator to indicate that a synchronization is occurring.

If you want to override the schedule, you can choose **Synchronize Now** from the icon on the system tray menu. Should you select this action when a scheduled synchronization is about to run, the scheduled sync will be skipped until the next scheduled occurrence.

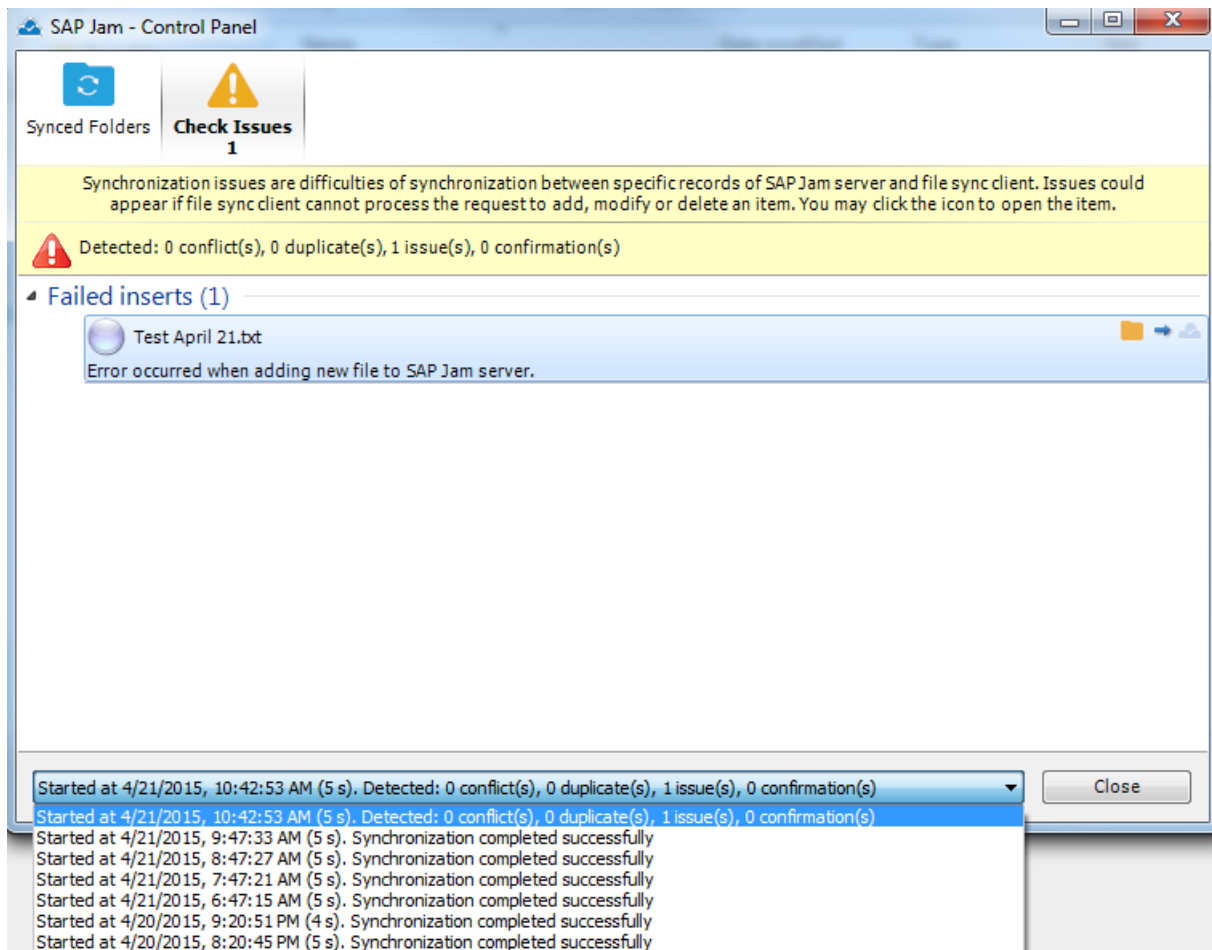


10 Synchronization issues

Synchronization issues can occur during a sync session when the SAP Jam server or the file sync client cannot add, edit, or delete one or more files. You will be notified by a pop-up near the system tray with the alert "Synchronization Issues Occurred". When you click the alert, the SAP Jam file sync client control panel opens with the focus on the **Check Issues** tab, and the number of issues in brackets.

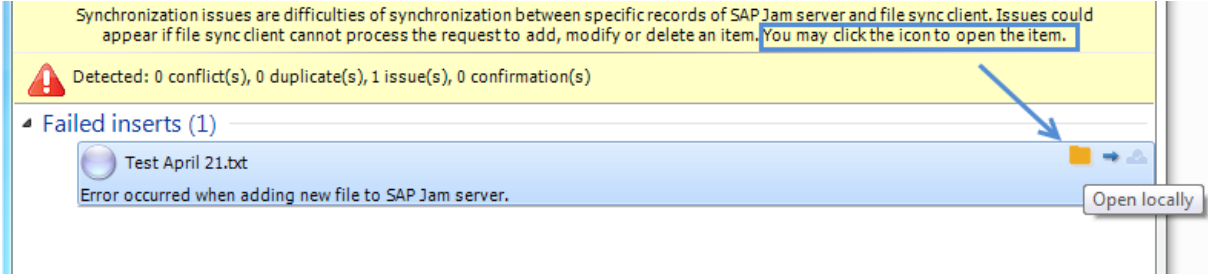
Some causes of synchronization issues can include:

- The group administrator restricted the collaboration level, upload policy, and/or moderation policy of the group since the last synchronization.
- The content owner changed the permission level on a file which restricts your ability to modify or delete it since the last synchronization.
- You no longer have permission to contribute to the group because the group administrator removed you as a member since the last synchronization.
- A file with a long path (e.g., exceeding 260 characters) could not be shortened and therefore could not be created in the file sync root working folder.



The control panel stores the issues that occurred for the previous seven synchronization sessions. You can access previous sessions by selecting the drop-down list at the bottom of the tab.

If the issue occurred on your local file system, you can click the folder icon to go to the affected file. Otherwise, if the issue occurred from the server side, click the SAP Jam icon on the right,



11 Troubleshooting

The troubleshooting features allows you to set activity logging policies and store activities, including possible errors, within log text and xml files. If your synchronization does not work as expected, the log files can help diagnose which records may be problematic, or indicate where along the timeline that an issue occurred.

To set and view the troubleshooting feature

1. Right-click the SAP Jam file sync icon from the desktop tray and choose *Options*.
2. the SAP Jam - Options dialog displays. Click *Troubleshooting*.

The screenshot shows a dialog box titled "Troubleshooting" with a close button in the top right corner. The main text reads: "Configure a custom logging policy or choose the basic, detailed, or exhaustive policy." Below this, there are two dropdown menus: "Logging policy:" set to "Basic" and "Logging verbosity:" set to "Info". A list of logging options follows, each with a checkbox and a corresponding "View Files..." button:

Logging Option	View Files...
<input checked="" type="checkbox"/> General log	View Files...
<input type="checkbox"/> Log application exceptions	View Files...
<input checked="" type="checkbox"/> Log application crashes	View Files...
<input type="checkbox"/> Log sync dumps	View Files...
<input type="checkbox"/> Log SOAP dumps	View Files...

At the bottom, there is a note: "Note: Changes are applied only after the file sync application is closed and restarted." Below the note are three buttons: "Clear Logs", "OK", and "Cancel".

3. You can set the following:

Log setting	Options
Logging policy	<p>The logging policy is run with each synchronization. A general log is created by default regardless of which policy is configured. Choose from one of the following:</p> <ul style="list-style-type: none"> ○ Basic: Enables log activity for application crashes. ○ Detailed: Enables all log activity tracking. ○ Exhaustive: Enables the most comprehensive of all activity logging. ○ Custom: Enables you to choose your own log activity options.
Logging verbosity	<p>Choose from one of the following to refine the log issue type:</p> <ul style="list-style-type: none"> ○ Debug ○ Info ○ Warning ○ Error ○ Fatal
General log	Click View File to view the log file saved to your local drive, for example: AppData\Local\SAP\SAP Jam file sync\Profile\Logs\GeneralLog
Log application exceptions	Click View File to view the log file saved to your local drive, for example: AppData\Local\SAP\SAP Jam file sync\Profile\Logs\Exceptions
Log application crashes	Click View File to view the log file saved to your local drive, for example: AppData\Local\SAP\SAP Jam file sync\Profile\Logs\CrashDump
Log sync dumps	Click View File to view the log file saved to your local drive, for example: AppData\Local\SAP\SAP Jam file sync\Profile\Logs\SyncDump
Log SOAP dumps	Click View File to view the log file saved to your local drive, for example: AppData\Local\SAP\SAP Jam file sync\Profile\Logs\SOAPDump



To delete all the log files, click **Clear Logs**.

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