What’s New

SAP Enable Now
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Introduction

This document gives an overview of the changes in the latest version of SAP Enable Now compared to the predecessor version SAP Workforce Performance Builder 9.5. Recent enhancements delivered with a 9.5 support pack are indicated with 9.5 SP1 or 9.5 SP2.

The changes are indicated in the following areas:

- **New Feature**: Describes a new functionality that is not based on existing functions.
- **Enhancement**: Describes an extension added to an existing functionality.
- **Optimization**: Describes improvements to an existing functionality.

**Note**

Before installing the new release make sure all preparations have been considered for the product update and content migration. Detailed information can be found in the SAP Enable Now upgrade guide.

**Further Information**

- **Info Center**
  - Product trainings, content and templates, additional information...
  - Go to Info Center

- **SAP Help Portal**
  - Product manuals, installation guides, upgrade and security information...
  - Go to SAP Help Portal

**Tip**

Use the button to access the interactive training materials to get further information about news and changes in the SAP Enable Now Info Center (registration required).
General Changes

Naming

SAP Workforce Performance Builder has been renamed to SAP Enable Now to reflect the following:

- The integrated delivery of contents with other SAP applications such as SAP S/4HANA, enabling SAP users from the very first minute directly from within the application, and
- The comprehensive possibilities in creating diverse contents for end user enablement, which includes formal training, informal learning, and performance support.

In addition, the Navigator component has been renamed to Desktop Assistant to be aligned with the new web-based performance support component, the Web Assistant.

Simplified User Interface

SAP Enable Now comes with a delightful user interface for Producer and Instant Producer. The new design simplifies content authoring from the very first minute. Due to enlarged and modernized icons and the new color codes, functions are easier to identify and to locate.

Moreover, the thumbnail view and property section in simulation and navigation projects have been optimized to provide a better content overview.

Additionally, the look and feel of Producer and Instant Producer have been harmonized to provide a consistent authoring experience.

Enable Now

Optimization, Instant Producer / Producer
New Templates in the Info Center

To provide the best of support to our customers with their projects, the following new helpful book page and text unit templates can be downloaded from within the Content and Template section.

- **Ask Johnny course template**: Often, additional information or speaker’s notes are included in an e-learning course to enable the trainer initially or to improve self-paced learning for the learner. To avoid this information overlapping important areas on a book page, additional information is shown when the user clicks on the Ask Johnny icon at the top of the book page. Afterwards, hotspots appear on the book page. These provide further information when the user clicks a hotspot.

- **Interactive exercise template**: Exercises in classroom training often run out of time and are a challenge for the trainer because handling support is required and questions need to be answered. To improve exercises in general, the template provides a countdown for 20 minutes, which ensures the participants keep to the timeframe. Also, it reduces the number of questions because details for every step are shown interactively when the user clicks on a step tile. Tip: Provide the exercises in advance via link or QR code to enable your participants to consume the exercise on a tablet as a companion device.

- **FAQ text unit template**: FAQ information is part of almost any enablement or documentation. Make use of the provided FAQ template which is based on text units. It provides a question and answer section, and makes your FAQ sections not only look nice but consistent too.

DPI Scaling

To ensure a proper content creation process when using higher resolutions with scaling, the interface of Producer and Instant Producer is enlarged accordingly.
Microsoft Office 365 Support

Microsoft Office 365™ can be used to generate documents in the Producer and Instant Producer when the desktop components of Office 365™ have been downloaded.

Manager License

To ensure the proper usage of the SAP Enable Now Manager on premise, a license key must be created and imported. The license key uses a hardware key that is based on the Manager server. After importing the license, the respective message shown in the Manager header area disappears. Further information can be found in the operations guide.

Kazakh Project and User Interface Language

The Kazakh language has been added to create process recordings and guided tours with step instructions. The language can be selected when creating a new project. It is also available for localization purposes. In addition, Kazakh can be also chosen as the user interface language for all product components.
Content Organization and Collaboration

Project Explorer List View

The project explorer offers an additional view to ease content organization in large structures. Apart from the default tree view, authors and project leads can also use the list view in combination with the search and filter options. Using the list view allows the user to find objects easily in a flat list sortable by different content attributes such as content type, name, language, and the parent path. The attributes can be activated within the view menu.

Enhancement, Producer

Local Trash

Contents often should not be deleted directly but collected in a central area to decide on deletion later on. The trash collects all resources and knowledge objects that have been deleted from the content structure or the unsorted section. Deleted structures are kept and can even be restored easily. For any object in the trash the dependencies can be checked before permanent deletion.

Enhancement, Producer

Preview Library from Selected Group

To simplify access to the library preview from a selected group within the project explorer, the option is also provided within the toolbar in addition to the context menu.

Optimization, Producer
Hide Resource Tree in Project Explorer

To simplify the project explorer for the authors, the resource tree is hidden by default. Content developers can now focus on the content section. Project leads and master authors can enable the resource tree within the filter tree section to pre-define all settings and defaults for the authors.

Optimization, Producer

Project Explorer Search & Filter

The search and filter options have been optimized to handle large content structures in a better way. The search term entry field and filter list have been combined. Additional options are provided in a clear menu next to the entry field.

Optimization, Producer

Multiple E-Mails for Feedback

Beside the possibility of using distribution list for learner feedback, more than one e-mail address can be provided in the Manager server settings Email address for learner feedback field. All e-mail addresses have to be separated by a comma.

Optimization, Manager

Workarea Structure Export

New knowledge objects that have been added to an exported workarea structure CSV file are added implicitly without the need for the add attribute.

Optimization, Producer
Command Line Migration

A command line call to Producer can now include a flag to carry out a possible migration of the workarea automatically. It is also possible to specify Enforce Compatibility instead of carrying out the migration. This allows automated processes not to come to a halt if the referenced workarea requires a migration before it can be used again.

For example:

```bash
%PRODUCER_PATH% -wa %WA_PATH% -migrate:migrate
%PRODUCER_PATH% -wa %WA_PATH% -migrate:enforce
```

Enhancement, Producer
Short Description

Short descriptions can also be selected as a fragment in the documentation settings, to be included in the respective document type.

Enhancement, Producer

Compound Document

To define whether book pages without a book as a carrier object are to be considered in compound documents, a new Show Book Page option is provided in the documentation settings.

Enhancement, Producer

Highlight Color

The color for the highlight element that is used in simulation projects is now also considered for the documentation.

Enhancement, Producer
Process Tutorials

Focus Layer

To ensure the instructions are clearly visible in a demo mode, the focus layer darkens the surrounding as an overlay; highlighting the relevant click area only.

This allows the user to focus on the essential information when learning about new or updated software processes. This new didactical element helps to increase the retention of what has been learned and improves the acquisition of knowledge more easily.

Update Object Image

Updating the object image that is used to display the area of focus within an instructional hint has been simplified significantly. By changing the highlight area within the WYSIWYG editing area, the object image is automatically updated within the bubble as well. Furthermore, the document highlight is also updated automatically when the position or size is changed in the editor.

Alternatively, individual highlights and object images can be set by using the Update Object Image and Document Highlight options.
Demo or Practice Text

The demo and the practice mode provide different textual instructions after the recording. The difference between a passive self-running- and interactive mode can now be reflected from didactic perspective. On the other hand both text blocks have to be maintained accordingly. Unless a didactical differentiation of the textual instructions is required, the Use Text From setting can be used to disable one of the two texts. When activated only one text box is shown, which reduces maintenance efforts accordingly. The selected text is now shown in all modes. The option can be set individually for any action or can be defined centrally.

Application Profiles

To improve and extend the recognition and re-recognition of applications, the following application profiles have been added and updated:

- Updated: SAP SuccessFactors, Internet Explorer, SAP Web, SAP UI5
- New: SAP Ariba

Note

Details on supported applications can be found in the Product Availability Matrix.

Quick Recording

Quick recording has been improved with regards to performance and robustness. Due to the minimized system load, long processes can also be recorded easily. In addition, the start dialog informing the user about how to pause or finish the recording has been optimized, which is especially helpful for subject matter experts using the Instant Producer.
Browser-Client-Based Recording

As the recorded content is played back via browser, it is recommended that the Browser Client Area preset be used when recording web based applications. By doing so, the browser bar and tabs are not included in the recording which makes content consumption easier.

Recording of the client area is now also supported for browsers other than Internet Explorer and can be selected in the Define Recording Area dialog.

Enhancement, Producer
Rapid Learning

Web Based Editing

The brand-new web editor for book pages allows the comfortable creation and editing of book pages directly via the web interface in the Manager without a client installation.

The editor provides an overview of contained content in the thumbnail preview. New books and groups to be used in a chapter and new book pages can be inserted directly from within the thumbnail list.

To provide a better overview of all available elements, the toolbar is structured into three different tabs: Insert, Align and View.

The property sheet can be collapsed and expanded easily and provides all settings as known from the Producer.

QR Code Generator

By using QR codes, the learner can access the content directly on a tablet. This is helpful, for example, to enable the tablet to be used as a companion device or to provide additional content to the book page shown. The QR code object can be inserted into book pages from within the toolbar. It displays any added text or link as a QR code.
Subtitles

To optimize the display and usage of subtitles in books, a subtitle area for text-to-speech sounds can be added easily in the central book reader settings. Once activated, a new button is shown in the book reader bar to switch the subtitle on book pages on/off.

Enhancement, Producer

Individual Book Page Backgrounds

Depending on the user’s screen resolution, a colored frame is shown around a book page. To improve the look and feel of the book page display, individual pictures and designs can be inserted to be shown as background around the book page.

New Feature, Producer

Content Dependent Page Browsing

The navigation buttons within the book reader can be individually enabled, based on a certain action on the current page. It can now be ensured that, the user has read the content and has done the required actions on a book page before the next page can be accessed.

The author can decide the action by which the navigation buttons appear again. It can be triggered flexibly by using the page actions.

Enhancement, Producer
Pausing Audio and Sequences

The pause button within the book reader now considers both audio and actions. Once the button is clicked, the current animation and the audio file are likewise paused.

Enhancement, Producer

User Feedback Action

Bookpage objects offer a new *show feedback* action to provide the feedback dialog to learners, based on clicking on an element. Feedback can be set for any object within the link section by opening the link dialog and selecting *actions*.

Enhancement, Producer

Hide Book Pages from Table of Contents

The table of contents of a book is often quite long or you do not want to let the user jump to dedicated pages by using the table contents. In those cases, book pages can be excluded from the list by activating the *Hide in Table of Contents* setting provided in the property sheet of a book page.

Enhancement, Producer
Desktop Assistant

User Generated Content

Users often want to create their own documentation for personal needs or to share content in an informal way to support their colleagues accordingly. By activating the record option for the Desktop Assistant, the user has the ability to start the quick recording directly from within the side panel or Desktop Assistant window.

The recorded process is provided as a document and stored within the new user area of the Desktop Assistant window. Users now have all information at their fingertips and can extend the content by their individual processes.

New Feature, Producer / Desktop Assistant

Desktop Assistant Report

To evaluate the adoption of the target application it is important to know how often the Desktop Assistant and its content has been started and shared with other users. The consumption of navigation projects can now be evaluated, and when activated, a graphical report can be accessed and exported from within the Manager.

Get an idea of what is the most used content and how often it is used in daily work. The result might lead to improvements to encourage adoption – either by improving the product trainings or the application processes itself.

New Feature, Desktop Assistant / Manager (HANA Edition)
Interactive Guided Tour

The new interactive guided tour offers end user guidance for every desktop and web-based application as this mode is not dependent on suitable context information provided by the target application.

Once an interactive guided tour has been started, the respective step instructions are shown in top most bubbles. The user can confirm each action to proceed.

Any simulation or existing guided tour project can be used as an interactive guided tour.

Desktop Assistant Content Categories

To offer a better overview, the contents provided by the Desktop Assistant can be sorted by individual categories. Each category is shown within the Desktop Assistant content window and by expanding a group the respective content is shown.

Once the category option is enabled within the global Desktop Assistant content and behavior settings, the categories can be added by using the Edit Content Categories option provided centrally within the Tools menu. The categories are generated automatically based on the categories that have been added to the content.

Desktop Assistant Performance

The Desktop Assistant performance has been improved. Fewer files are requested and loaded from the content server which reduces the time to show and start help content.
Local Cache Deletion on Product Update

To ensure a seamless Desktop Assistant upgrade, the local user cache is deleted automatically once a new Desktop Assistant version is installed on the end user machine and it is being started the first time.

Enhancement, Desktop Assistant

Robustness

Connection issues (for example, the content server is not available) during the start or runtime of Desktop Assistant are handled now. A corresponding message is shown to the end user within the task bar area. The Desktop Assistant tries again to establish a connection to the server automatically in the background.

Optimization, Desktop Assistant

Sidebar Button Positions

To provide more flexibility and meet different requirements, the button positions within the Desktop Assistant sidebar can be defined individually.

A new section within the global Desktop Assistant settings provides the possibility to determine the position of any option represented within the sidebar.

Each option can be provided within the main bar or within the submenu that is shown after clicking the submenu icon in the main bar.

Enhancement, Producer / Desktop Assistant
Blocking Conditions

For crucial business processes, it might be necessary to offer some narrow guidance for the end user to avoid mistakes. User actions in the application that are not required to carry out the current process step can be blocked within the target. The end user first has to complete the step properly before the next process step is shown. This behavior can be activated for each process step within a guided tour.

Topmost Desktop Assistant Window

All simulation modes, book pages and the library are opened in a top most desktop assistant window. That ensures a harmonized user experience and to show additional information on top of the app window while the user can still work in the application.

Quit Button in Exception Window

The exception window, shown in guided tours if a step cannot be found, offers a quit button that allows the user to close the guided tour more easily.

Explanation Bubbles

Global and application based explanation bubbles are now also considered when switching the Show Instant Help option within the Desktop Assistant sidebar off/on. The user now has full control over the display of the bubbles.
Web Assistant

Web Based Performance Assistance

Our web based user assistance is an essential part of the SAP S/4HANA user experience. The Web Assistant is a web-based help system increasing the user’s productivity in daily business from the very first minute. It enables users to get started quickly and to find all relevant information in an easy way. When clicking the question mark, the Web Assistant provides additional information with a delightful interface on top of the current application screen:

- Instantly: Exactly when the user needs it
- Context-sensitive: Shows exactly what is needed
- Seamless: Integrated within SAP S/4HANA
- Guiding: Interactive step-by-step app guidance

The Web Assistant provides two modes:

The context help provides context-specific information for UI elements directly within the application. Only help that is appropriate for the current screen is shown. Hotspots emphasize the UI elements for which help is available. The different contents are represented in a carousel that is shown at the bottom of the screen. A laser highlights the connection between the help content and the hotspot.

The guided tour guides the user step-by-step through a process within the application. It reduces the time to complete processes and shows best practices at the same time. Each process step is represented by a bubble that contains useful instructions and information for the user.
Web-Based Content Creation and Editing of SAP Content

Any default delivered content can be customized easily in the browser for SAP S/4HANA on-premise systems. With respective edit permissions, the author can set the Web Assistant into the edit mode. By clicking on a tile, the editor allows customization of the context help tile or bubble text. Guided tours can be edited the same way.

In addition, new tiles and guided tours can be added easily. When creating a new help tile, both the bubble and the hotspot size can be changed to different sizes. Custom content and SAP content is shown in parallel for the user.

Content Delivery by the Web Assistant

Formal and informal content has often already been created along with the application rollout. To enable the efficient re-use of existing content, the lightbox shows process tutorials and courseware directly on top of the carousel when the user has clicked on a tile.

The lightbox size can be set in the creation process. Additionally, lightbox content can be shown automatically when the user enters the respective screen by using the splash screen setting.
Product Synergies

SAP Solution Manager 7.2 Integration

The integration of Solution Manager and SAP Workforce Performance Builder has been reworked to support the latest version of Solution Manager 7.2. Using the integration allows the reuse of SAP Solution Manager documented business processes in SAP Enable Now to add training materials and further documentations easily.

The connection is set up from within the Producer tools menu. After synchronization SAP Solution Manager objects are loaded and displayed within the project explorer structure using dedicated SAP Solution Manager icons.

The knowledge objects can be added in a flexible way to business processes – either one or more knowledge objects can be added for a business process step or transaction, for example, to show variants of a transaction.

After synchronization, the content links are provided in SAP Solution Manager while the content remains in SAP Enable Now Manager or any web server. Contents can now be updated easily once required.
Content Publishing

Executable Properties

The Product Name, Product Version, and Copyright file properties have now been added to a generated .exe file. This allows administrators to add SAP Enable Now executables to a whitelist to allow their execution within a specific network environment.

Optimization, Producer
Changes in 9.5 SP1 and SP2

General Changes

SAP Enable Now Info Center

The Info Center contains a potpourri of useful product information, interactive product trainings, and handy templates for download. The Info Center has been created with SAP Enable Now, showcasing a wide range of possibilities offered by the solution. The Info Center can be accessed directly from the help menu of the Producer and Manager component as well as from the official SAP product page. It contains the following:

- Newsletter: Pro-active notification on each new release
- Getting started: Introduction to idea, concept and the various output formats
- Link collection: Useful links about the product within the SAP universe
- Product trainings: Interactive trainings for each component
- Content & Templates: Templates, blueprints and images to enhance your contents
- Support information: Fast access to the support via fitting ticket components

New Feature, Producer, 9.5 SP2

Microsoft® Windows 10 Support

Re-recording and navigation playback is supported under Windows 10.

Enhancement, Producer / Instant Producer / Desktop Assistant, 9.5 SP1

Microsoft SQL Server 2014 Support

The Manager component supports Microsoft® SQL Server 2014.

Optimization, Manager (SQL), 9.5 SP1
Content Organization and Collaboration

Quiz and Desktop Assistant Project Type Support

To improve handling, project types have been separated. When creating a new project, the content developer can choose to create a simulation, quiz, guided tour or context help. For a quiz the required structure with start and end step is created by default.

Optimization, Producer, 9.5 SP2

Reference Counter

The reference counter in the project explorer differentiates between tree references (for example, projects) and content references (for example, images). Both types are separated by using a different color. An option allows either the tree or the content reference to be shown. Furthermore, the dialog for dependencies has been simplified.

Enhancement, Producer, 9.5 SP2

Naming of Duplicated Objects

When duplicating an object or a content structure within the project explorer, the naming can be changed easily by the options offered. The name can be kept, a sequential number added, a new name entered or the original name can be adapted by using an individual prefix or suffix or replacing parts of the name.

Enhancement, Producer, 9.5 SP2
Forgotten Password

The “Forgot password” functionality has been improved regarding security considerations. The password recovery process requires a valid logon ID from the user to request a password change. The recovery link in the response e-mail has a default expiration time of 30 minutes. A password change confirmation e-mail is sent to the user afterwards. The expiration time can be changed in the server settings.

Enhancement, Manager (HANA), 9.5 SP2

Usage of Anonymous with External User Management

The anonymous user now works in scenarios with external user management (SAML, LDAP) as well. Anonymous access to published content is forcedly triggered by URL syntax http(s)://<domain>/<manager>/pub/<wa_id>/<entity_type>/<entity_uid>.

Enhancement, Manager, 9.5 SP2

Predefined Color Palette

By predefining the color palette, corporate values can be shared with all content developers as a pre-configuration. The color palette dialog can be opened under Tools -> Customization -> Edit Color Palette or from within the adaptable resources. For each pre-defined color, a specific name and description can be added. The resource can also be shared with subject matter experts using the Instant Producer.

New Feature, Producer, 9.5 SP1

Rename Master Tags

Master tags can be renamed within the Edit Master Tags dialog. When renaming a master tag, all tag references are kept but are renamed as well.

Enhancement, Producer, 9.5 SP1
Copy and Paste Files into Project Explorer

Archives and external objects such as Microsoft Office files or images can be copied and pasted directly into the project explorer or simply dragged and dropped. When selecting an object within the project explorer, the copied files are directly imported there.

Optimization, Producer, 9.5 SP1

Filtering Content

The display of applied filters has been improved by highlighting matched items directly within the tree view. To show only matched items, the Filter Tree quick option can be used. In addition, the creation and modification time of knowledge objects can also be used to create a filter.

Optimization, Producer, 9.5 SP1

Write Permission Ownership Report

Within the learning reporter a new report gives some indication as to which content developer currently owns the write permissions for knowledge objects. In addition, it shows the type and the workarea of the respective object.

New Feature, Manager, 9.5 SP1

Read-Only Mode

Projects and book pages can be opened in read-only mode from within the context menu without retrieving the write permission. Authors can now check the content without blocking the write permission or even when another author is already working on the item.

Enhancement, Producer, 9.5 SP1
Workarea Structure

The import of the workarea structure as CSV file has been enhanced by the possibility to specify templates for new content objects.

Enhancement, Producer, 9.5 SP1

Create Workarea from Manager

The new Select or Create Workarea dialog allows the creation of a local Workarea from the Manager when connected to a Manager instance. It is therefore possible to connect easily to more than one managed workarea from within the Producer. The checkout of the Manager resources and the setup of the root group is mandatory when creating the workarea.

Enhancement, Producer, 9.5 SP1

LDAP User Import

The automatic LDAP user import reports now send .xlsx files, supporting more than 1 million entries. LDAP import filtering now supports filtering of groups as well.

Enhancement, Manager, 9.5 SP1

Checkout of Must-Have Objects

When the must-have flag is set for a group, all objects belonging to this group are also checked out directly during the first synchronization. The master author can now ensure that all content developers download the central media and templates folder automatically.

Optimization, Producer / Manager (HANA), 9.5 SP1
Documentation

Documentation View in RTL

The documentation view within the project editor of simulation projects supports the right-to-left display for respective languages.

Optimization, Producer, 9.5 SP2

Process Tutorials

Translation of Field Name

When exporting a translation file for a simulation project, the field names included are considered for the export. This allows translation of the field names if no rerecording should be executed. The option can be activated during the translation export.

Enhancement, Producer, 9.5 SP2

DPI Scaling

Both quick- and profile-based recording support a dpi scaling higher than 100% (configured in the operating system within the display settings).

Optimization, Instant Producer / Producer, 9.5 SP1

Glossary Width

If images or other wide content elements are used to explain a glossary term in greater detail, the width of the glossary pop-ups can be configured individually under Tools -> Settings -> Trainer global -> Visual Properties -> Glossary width.

Enhancement, Producer, 9.5 SP1
Rapid Learning

Avatar Styling

Avatars can be enhanced by a baseball cap and a company logo or icon that is shown on the shirt. The head with a bald hatch offers an additional hair style. All new styling options can easily be applied to existing avatars.

Enhancement, Producer, 9.5 SP2

Preserving Object Names

When duplicating objects in the book editor, the object names are preserved and a sequential number is added.

Optimization, Producer, 9.5 SP2

Counter Object

The counter allows further object spanning book page actions as it counts up any assigned action of other objects (such as hide, show, click...) and triggers further actions based on a specific count. By using the counter one can, for example, specify how many clicks are required to trigger a certain action or the number of attempts for a certain task. Object actions can address the counter to count up, disable, enable or reset the counter.

New Feature, Producer, 9.5 SP1

Collector Object

By using the collector one can define a sequence of different book page actions in order to trigger a new action, for example, as showing an image. The collector counts the actions of assigned objects sequentially and allows further triggers based on a certain count. In contrast to the counter object, the collector transfers only one count per object. By doing so the user has, for example, to click on all defined images to proceed. A repeated click on the same image is not counted.

New Feature, Producer, 9.5 SP1
Quiz Items with Different Quiz Templates in One Step

In case more than one quiz template is assigned to quiz items located within one project step, the templates will be considered during playback accordingly.

Optimization, Producer, 9.5 SP1

Quiz Item Template

When inserting the quiz item template within a book page the object name is set correctly by default to quiz_element and read-only to ensure a proper playback interpretation.

Optimization, Producer, 9.5 SP1

Desktop Assistant

External Search

An external search can be defined for the Desktop Assistant. This allows users to search for further content and information by using any external search page. In the Desktop Assistant settings, the URL can be added. Afterwards an additional search button is displayed in the sidebar. The button opens a search field for the user to enter a search string that is passed to the defined search URL.

New Feature, Producer / Desktop Assistant, 9.5 SP2

Conditions for Input Fields

By using conditions users can be advised when using text fields. In case a wrong value is entered a hint is shown based on the underlying condition. The condition can be defined within the properties of an input text macro for both Context Help and Guided Tours.

New Feature, Producer/Desktop Assistant, 9.5 SP1
Content Playback

Persistent library URLs

The trainer version is no longer used within the library URL. The link is now persistent and can be used as a bookmark even when the content has been updated and provides a new trainer version.

Optimization, Producer / Manager, 9.5 SP2

Touch Behavior for Shapes for Mobile Playback

The touch behavior for shapes has been improved for playback on mobile devices. It is now easier for the learner to tap on shape objects which can be used, for example, to trigger other actions or as page navigation.

Optimization, Producer, 9.5 SP1
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