Feature Scope Description | PUBLIC
2023-09-24

Feature Scope Description for the Workflow Capability

© 2023 SAP SE or an SAP affiliate company. All rights reserved.

THE BEST RUN SAP

Content

1 About This Document. 3

2 Feature Scope Description. 4

3 Security. 5

4 Product Availability. 6

5 Browser Support. 10

6 Service Level Agreement. 11

1 About This Document

This document defines the functional scope of the workflow capability.

Further restrictions may apply based on your license agreement with SAP. Functions and capabilities described in the documentation of this product may exceed the functional scope of the product to explain the integration with other SAP products, which must be licensed separately.

Target Groups

- Developers: Create workflows.
- Administrators: Assign users to roles and monitor workflows. Troubleshoot errors in the workflow.
- Workflow participants: Process tasks in the inbox.

2 Feature Scope Description

The workflow capability offers state-of-the-art process automation capabilities.

This lightweight workflow orchestrates automated steps and steps requiring user interaction. Typical examples for user interaction are single or multi-step approvals or requests for form-based user input.

Features

The workflow offers an array of workflow capabilities.

Key Features

Feature	Description
Model workflows	Using the workflow editor based on the Business Process Model and Notation editor you design workflows with a graphical user interface.
Model forms	Using the form editor you design simple forms for workflow user tasks.
Manage workflow instances	Either with an API or with a user interface, you can manage workflows and tasks. You can, for example, start, cancel, or retry workflows.
Process tasks in an inbox	Workflow participants can view their assigned tasks in their inboxes and complete them.

3 Security

The workflow capability relies on the platform security provided by SAP Business Technology Platform (SAP BTP).

The tenants data is strictly isolated and no tenant can access the data of another tenant.

4 Product Availability

The workflow capability is available in the following languages.

Availability Aspect	Description
Platform availability	• Latency: network latency depends on various factors, no precise information can be provided on a general level • Resilience: system can regain stable state after disruption • Scalability: system responds to peaks in resource requirements • Extensibility: system can integrate other technologies For more information, see Service Level Agreement for SAP Cloud Services.
Regions	The workflow capability is hosted in different regions (see Availability of SAP Business Technology Platform (SAP BTP) Services and filter for "workflow").
Infrastructures	The workflow capability runs on several underlying infrastructures as a service technologies, including SAP data centers and data centers owned by other infrastructure providers.
Environments	The workflow capability is available on the SAP BTP, Neo environment and SAP BTP, Cloud Foundry environment development environments of SAP Business Technology Platform (SAP BTP).

Availability Aspect	Description

Languages	• The workflow capability documentation:
	  • Chinese (Simplified)
	  • English
	  • Japanese
	• The workflow capability API (error responses): English
	• Workflow editor: English
	• Monitoring user interfaces for workflow administrators:
	  • Arabic
	  • Bulgarian
	  • Catalan
	  • Chinese (Simplified)
	  • Croatian
	  • Czech
	  • Danish
	  • Dutch
	  • English (UK)
	  • English (US)
	  • French
	  • German
	  • Hebrew
	  • Hindi
	  • Hungarian
	  • Indonesian
	  • Italian
	  • Japanese
	  • Kazakh
	  • Korean
	  • Lithuanian
	  • Malay
	  • Norwegian
	  • Polish
	  • Portuguese (Brazil)
	  • Russian
	  • Serbian (Serbia)
	  • Slovak
	  • Slovenian
	  • Spanish (Mexiko)
	  • Spanish (Spain)
	  • Turkish
	  • Ukrainian

Availability Aspect	Description

	• Inbox application for workflow participants:
	  • Arabic
	  • Bulgarian
	  • Catalan
	  • Chinese
	  • Chinese trad.
	  • Croatian
	  • Czech
	  • Danish
	  • Dutch
	  • English
	  • Estonian
	  • Finnish
	  • French
	  • German
	  • Greek
	  • Hebrew
	  • Hindi
	  • Hungarian
	  • Italian
	  • Japanese
	  • Kazakh
	  • Korean
	  • Latvian
	  • Lithuanian
	  • Malay
	  • Norwegian
	  • Polish
	  • Portuguese
	  • Romanian
	  • Russian
	  • Serbian (Latin)
	  • Slovak
	  • Slovenian
	  • Spanish
	  • Swedish
	  • Thai
	  • Turkish
	  • Ukrainian
	  • Vietnamese

Availability Aspect	Description
Accessibility	The workflow capability provides accessibility support in its administration and end user tools, and the customer documentation. This includes: • High-contrast black theme for the administration UI • Texts and information • UI elements via attributes and element IDs • Orientation and navigation throughout the UI • User interaction
Integration	• Integrates with other SAP or third-party cloud products and platforms • Includes a comprehensive set of services for connectivity and integration with your cloud-based applications • Facilitates secure integration with on-premise systems running software from SAP and other vendors

Restrictions

- Size of workflow context
- Size of workflow model
- API calls per second
- (SAP BTP, Neo environment only) Upload limit: an application deployed on SAP Business Technology Platform (SAP BTP) can be up to 1.5 GB. If the application is packaged as a WAR file, the size of the unzipped content is taken into account.

> **i** Note
>
> Further restrictions may apply when using the product on an infrastructure hosted by a third-party provider.

Related Information

https://www.sap.com/about/cloud-trust-center.html

5 Browser Support

For the UIs of the workflow capability, the following browsers are supported on Microsoft Windows PCs and where mentioned on macOS.

> **i** Note
>
> The workflow editor does not support the Safari browser.

Supported Browsers

Browser	Versions
Mozilla Firefox	Extended Support Release (ESR) and latest version
Google Chrome	Latest version
Safari	7.0 and upwards (for macOS only)

There might be further restrictions for supported browsers and platforms when using SAPUI5.

6 Service Level Agreement

This agreement document for cloud service offerings from SAP forms the basis of your contractual relationship with SAP when referenced in specific order forms.

This document contains a specific section about SAP Business Technology Platform (SAP BTP) covering uptime, credits, update windows, and others.

For more information, see Service Level Agreement for SAP Cloud Services (English) and Service Level Agreement for SAP Cloud Services (language versions).

Important Disclaimers and Legal Information

Hyperlinks

Some links are classified by an icon and/or a mouseover text. These links provide additional information.
About the icons:

- Links with the icon : You are entering a Web site that is not hosted by SAP. By using such links, you agree (unless expressly stated otherwise in your agreements with SAP) to this:
  - The content of the linked-to site is not SAP documentation. You may not infer any product claims against SAP based on this information.
  - SAP does not agree or disagree with the content on the linked-to site, nor does SAP warrant the availability and correctness. SAP shall not be liable for any damages caused by the use of such content unless damages have been caused by SAP's gross negligence or willful misconduct.
- Links with the icon : You are leaving the documentation for that particular SAP product or service and are entering an SAP-hosted Web site. By using such links, you agree that (unless expressly stated otherwise in your agreements with SAP) you may not infer any product claims against SAP based on this information.

Videos Hosted on External Platforms

Some videos may point to third-party video hosting platforms. SAP cannot guarantee the future availability of videos stored on these platforms. Furthermore, any advertisements or other content hosted on these platforms (for example, suggested videos or by navigating to other videos hosted on the same site), are not within the control or responsibility of SAP.

Beta and Other Experimental Features

Experimental features are not part of the officially delivered scope that SAP guarantees for future releases. This means that experimental features may be changed by SAP at any time for any reason without notice. Experimental features are not for productive use. You may not demonstrate, test, examine, evaluate or otherwise use the experimental features in a live operating environment or with data that has not been sufficiently backed up.
The purpose of experimental features is to get feedback early on, allowing customers and partners to influence the future product accordingly. By providing your feedback (e.g. in the SAP Community), you accept that intellectual property rights of the contributions or derivative works shall remain the exclusive property of SAP.

Example Code

Any software coding and/or code snippets are examples. They are not for productive use. The example code is only intended to better explain and visualize the syntax and phrasing rules. SAP does not warrant the correctness and completeness of the example code. SAP shall not be liable for errors or damages caused by the use of example code unless damages have been caused by SAP's gross negligence or willful misconduct.

Bias-Free Language

SAP supports a culture of diversity and inclusion. Whenever possible, we use unbiased language in our documentation to refer to people of all cultures, ethnicities, genders, and abilities.

www.sap.com/contactsap

© 2023 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company. The information contained herein may be changed without prior notice.

Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

Please see https://www.sap.com/about/legal/trademark.html for additional trademark information and notices.

THE BEST RUN SAP