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**SAP Continuous Influence**  
**for**  
**SAP S/4HANA Cloud Public Edition**

## Table of Contents

1. SAP Continuous Influence .....	3
2. Purpose of the Program.....	3
3. Program Overview.....	4
3.1. Identifying and Tracking the Relevant Session(s).....	4
3.2. Submitting an Improvement Request.....	5
3.3. Voting and Commenting on Existing Requests.....	5
3.4. Recognizing Voting Threshold and Review Phase .....	6
3.5. Understanding Request Lifecycle and Status.....	6
4. Registration and Access .....	8
5. Further Information .....	8
6. Contact .....	9

## 1. SAP Continuous Influence

SAP Continuous Influence for SAP S/4HANA Cloud Public Edition is a program designed for you to **have a voice in the development** of the public edition of SAP S/4HANA Cloud. By **submitting your ideas and voting on those of others**, you play a crucial role in our product development process. The voting outcomes serve as our roadmap at SAP, highlighting the product enhancements and modifications you want to see in upcoming releases.

The characteristics of SAP Continuous Influence can be summarized into three main aspects:

- It enables you to **actively participate** in the evolution of SAP S/4HANA Cloud Public Edition by proposing enhancements and casting votes on them.
- Transparency is ensured through an **open process** that keeps you updated on the status of your submitted and/or supported ideas.
- We **gather and assess suggestions for improvement** through the scalable and structured feedback channel provided by SAP Continuous Influence.

SAP Continuous Influence is **not intended for business-critical improvement requests**. Each request must garner a specific number of votes before it is reviewed. If you have a business-critical request, we recommend contacting your designated SAP representative directly.

## 2. Purpose of the Program

Through SAP Continuous Influence, we aim to **incorporate customer feedback** into product development planning. The objective is to keep a pulse on ongoing trends regarding sought-after enhancements and functionalities. However, not every submitted improvement request can be implemented by us. When a request garners the minimum required votes, it will be reviewed by us during the set review phase, at the latest, with status updates being provided. While an improvement request marked as *Accepted* or *Planned (Long-term)* does **not guarantee that the functionality will**

**be included** in the next release, it signifies that it is being considered in our product development planning.

### 3. Program Overview

SAP Continuous Influence operates on principles of openness and transparency. It allows every SAP customer and employee to view all submitted requests, including the content of the request and the details of the requester (both the individual's name and their company). By accepting the [Terms of Use](#) and [Privacy Policy](#), which are presented during your initial visit to SAP Continuous Influence, you are giving your consent to this process. All SAP customers and partners have the ability **to submit, vote on, and comment on these improvement requests**.

The subsequent sections will provide a **walkthrough** of the various stages in the lifecycle of an improvement request within the program.

#### 3.1. Identifying and Tracking the Relevant Session(s)

SAP Continuous Influence is **segmented into** [various sessions](#) containing the requests. Each session is organized around a specific line of business (like finance or project services) or a cross-functional topic (such as user experience). If you **follow specific sessions**, you receive email alerts whenever a new request is posted in that session.

You can start following a session by opening it and clicking on *Follow*. By expanding the menu on the top left and visiting *All Influence Opportunities*, you can **utilize a variety of filters, categories, and search options** to discover sessions and influence opportunities that align with your interests, extending beyond SAP S/4HANA Cloud Public Edition.



## 3.2. Submitting an Improvement Request

Before you submit a new request to us, ensure you follow these steps to check if a **similar request already exists**. This could save your time, and by voting and commenting on an existing request, you can help increase its priority. Here is how you can do it:

1. **Navigate to the session** where the existing request might be located.
2. **Access All Requests**.
3. Use the search bar at the top of the screen to **input a search term** related to your request.

In case you're unable to locate a pre-existing request related to your topic, feel free to **submit your own improvement request**. You can do this by adhering to the following guide:

1. Start by **selecting a session** of your choice where you want to submit your idea.
2. Once you are in the session, click on *Submit Improvement* and **complete the provided form**.
3. Ensure that your **idea is explained comprehensively**, providing sufficient information (elements like attachments or links) that we can fully understand your request.

## 3.3. Voting and Commenting on Existing Requests

You have the ability to **vote and comment** on the improvement requests that have been submitted. The number of votes a request receives plays a significant role in determining whether we will review and evaluate the idea. Voting and commenting can be done in this manner:

1. First, **identify the session** you want to explore.
2. Once inside the session, click on *Requests Open for Voting*. This will **display a list or tiles** representing the submitted improvement requests.

3. To discover **more detailed information and attachments** of a request, open it.
4. If a particular request resonates with you, you can **follow it, vote for it, and leave a comment** in the *Comments* section.

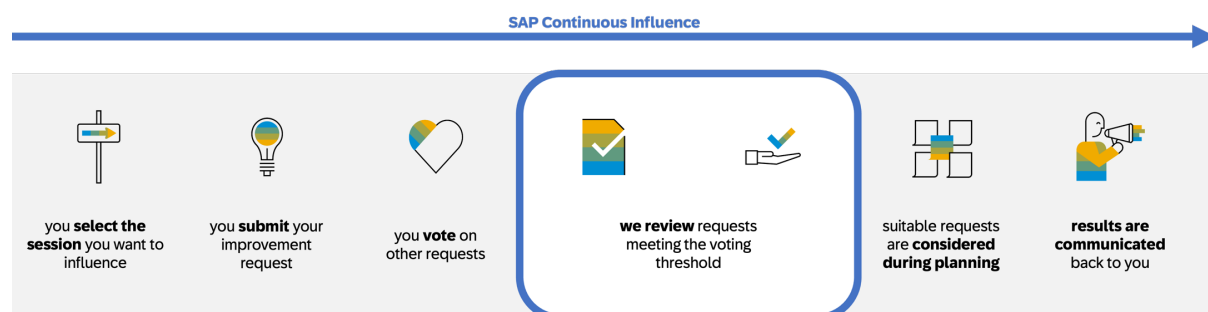
### 3.4. Recognizing Voting Threshold and Review Phase

Every session on SAP Continuous Influence operates with a **set voting threshold**. For an enhancement suggestion to be considered and assessed by us, it must garner a certain minimum vote count. The evaluation process is scheduled during predetermined review stages, which occur four times annually. Moreover, there is a possibility for suggestions to be evaluated outside these set periods.

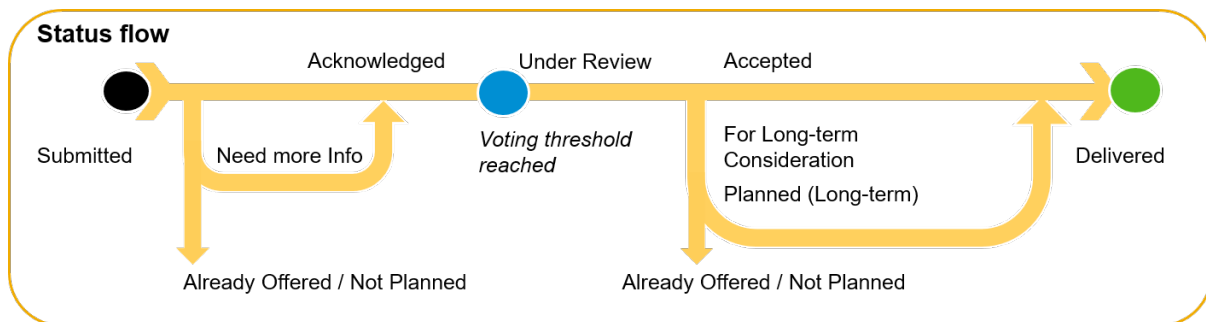
You can discover specifics about the individual voting threshold and gather more information from the description located on the welcome page of the corresponding session. Votes are **tallied based on each company**. While multiple employees from the same organization can cast their votes for a request, these are considered as a single vote.

### 3.5. Understanding Request Lifecycle and Status

SAP Continuous Influence has a **predefined improvement request lifecycle**:



Throughout this lifecycle, an improvement request **progresses through various stages**, as indicated by its status:



Status value	What the status means
<b>Submitted</b>	Improvement request has been submitted; vote for the request to prioritize and qualify it for review.
<b>Need More Info</b>	Improvement request requires further information to proceed. Please provide details on the request by updating the description or by adding an additional comment.
<b>Acknowledged</b>	Improvement request has been checked to make sure it is described clearly, is in the correct project and category, is within scope, and is not a duplicate.
<b>Under Review</b>	Improvement request has received enough votes and is included in the current review cycle.
<b>Accepted</b>	Improvement request is being considered for development.
<b>Long-term</b>	
<b>For Long-term Consideration</b>	Improvement request is considered to be a good suggestion and might be developed in the future. However, we don't see this request to be aligning with our near-term roadmap.

<b>Planned (Long-term)</b>	Improvement request is considered to be a good suggestion. It is planned to be developed in upcoming releases, however it is not included in our near-term roadmap.
<b>Final</b>	
<b>Delivered</b>	Improvement request has been delivered; see status comment how to benefit from it.
<b>Already Offered</b>	There is already a solution available; see status comment for more details.
<b>Not Planned</b>	Improvement request has been reviewed and will not to be developed; see status reason for rationale.
<b>Not planned</b>	Improvement request has been identified as a duplicate and merged into another request. Check the parent request for status information and follow up.

**Additional comments, details, and information** may be added by us to a request when there is a change in status. Notifications will be sent to the relevant parties.

## 4. Registration and Access

To utilize SAP Continuous Influence, you must **first log into** the [Customer Influence site](#) and agree to the [Terms of Use](#) and [Privacy Policy](#). The Customer Influence platform hosts the SAP Continuous Influence program among others. Visit the [SAP Influence and Adopt overview page](#) for additional details and involvement opportunities.

## 5. Further Information

Visit us on the [SAP Community program page for the SAP S/4HANA Cloud Public Edition](#) for further information and updates:

- You can find **details** about SAP Continuous Influence for SAP S/4HANA Cloud Public Edition.
- **Latest review results**, summarizing which requests have been delivered, planned or declined, are communicated.

## 6. Contact

If you have **any inquiries**, feel free to reach out to [influencing@sap.com](mailto:influencing@sap.com).



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