

**PUBLIC** 

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# **Feature Scope Description for SAP Signavio Process Insights**



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# 1 Feature Scope Description for SAP Signavio Process Insights

This document outlines which features are provided with SAP Signavio Process Insights.

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## **2** Application Features

The following application features are provided with SAP Signavio Process Insights.

Feature	Description
Focused entry points	Enables you to do the following:
	<ul> <li>Select from predefined lists of end-to-end processes, modular processes, lines of business, or value drivers as your entry point to process insights and recommenda- tions.</li> </ul>
	<ul> <li>Navigate to predefined categories of business content of interest.</li> </ul>

#### Description

#### Process flows

Enables you to get an overview of available process flows and display a visualization of process performance for typical business processes based on data collected from your connected source system. You can do the following:

- Select from a predefined set of process flows based on the performance indicators implemented as process flows.
- Select the date of the data collection that you want to analyze so you can get insights
  into performance for different timeframes. You can select a date when data from
  multiple data collection runs is available.
- Get an overview of the main phases of a process with an indication of the lines of business and business objects associated with each phase.
- View the progression of business object instances through each stage of a process phase.
- Get metrics based on a baseline set of business object instances in a specific time period that indicate how many instances reached different stages and the average time this took.
- Get additional information and metrics that provide more context or highlight any blockers identified.
- View date information that indicates the date range of the oldest and newest business object instances in the data collected and how recent the data is.
- Access a filtering option for a single process flow that allows you to filter the information visualized to a specific information subset by selecting filters and filter values based on predefined characteristics for that specific process flow. You can also save your filters for later use.
- Select individual boxes or lead times within a process flow to drill down into more
  details, including a detail list of the business object instances for that process stage,
  blocker, or other information box
- From a detail list, access a direct link to business objects instances for supported business objects in your SAP on-premise source system or download the list of business objects instances in CSV format.
- Select specific areas in the visualization to access company benchmarks to visually compare performance across predefined entities internally within your organization.
   You can compare the following:
  - Completion rates for stages of the process
  - Lead times to transition between stages of the process
  - Metrics for frequent blockers or other information shown as boxes within a process flow
- Choose a link to go to more information about each process flow.
- Add a process flow to your favorites.

#### Description

### Standard performance indicators

Enables you to get process performance metrics based on data collected from your connected source system and allows you to do the following:

- Display an overview of standard performance indicators by category and get information about the number of business object instances or entities for which an indicator is relevant and what type of business object it involves.
- Select a specific standard performance indicator to drill down into further details, which include a link to more information and a detail list of the business object instances impacted.
- From a detail list, access a direct link to business objects instances for supported business objects in your SAP on-premise source system or download the list of business objects instances in CSV format.
- Select the date of the data collection that you want to analyze so you can get insights
  into performance for different timeframes. You can select a date when data from
  multiple data collection runs is available.
- Access a filtering option for a standard performance indicator that allows you to
  drill down into its details by selecting filters and filter values based on predefined
  characteristics for that specific performance indicator. You can also save your filters
  for later use.
- Access company benchmarks to visually compare performance across predefined entities internally within your organization. What you can compare depends on the category of the standard performance indicator.
- Access industry benchmarking information for standard performance indicators for which external benchmarking information is available so you can compare your organization's performance to that of industry peers.
- Access a trend analysis chart for standard performance indicators for which trends are available so you can visually analyze the trend and monitor process performance over time.
- Add a performance indicator to your favorites.

#### Correction recommendations

Enables you to do the following:

- Display a list of correction recommendations that outline steps your organization can take in your source system to resolve process performance issues identified.
- Select a specific correction recommendation to get more information. The information includes a detail list of the business object instances for which the recommendation is relevant and access to a more detailed description of the recommended action your organization can take in your source system.
- From a detail list, access a direct link to business objects instances for supported business objects in your SAP on-premise source system or download the list of business objects instances in CSV format.
- Add a correction recommendation to your favorites.

#### Description

#### Innovation recommendations

Enables you to do the following:

- Display a list of innovation recommendations that your organization can use to
  plan long-term strategic improvement using SAP solutions and applications. You
  can choose from various categories of recommendations. You can also see what
  end-to-end processes or lines of business a recommendation is related to and filter
  recommendations by end-to-end processes or lines of business.
- Select a specific innovation recommendation to display more information from other information sources outside the solution.

## Recommendations linked to standard performance indicators

- Correction recommendations for standard performance indicators enable you to do the following:
  - Display a list of correction recommendations relevant for a specific standard performance indicator.
  - Select a specific correction recommendation to get more detailed information about how to act on the recommendation.
- Innovation recommendations for standard performance indicators enable you to do the following:
  - Display the available innovation recommendations for a specific standard performance indicator.
  - Select a specific innovation recommendation to get more detailed information about it from other information sources outside the solution.

#### Monetary values

- Monetary values for some standard performance indicators:
   Enables authorized users to view the accumulated total value of documents or items in their preferred currency. This information is available in the details displayed for a standard performance indicator when this monetary information is available.
- Monetary values in process flows:
   Enables authorized users to toggle between the number of business object instances and their accumulated total value in their preferred currency. Values can only be shown in process flows when this monetary information is available.
- Monetary values in filters:
  Enables users to toggle between the number of business object instances and their accumulated total value in their preferred currency in the filter values shown when this monetary information is available.

#### Description

#### Value analysis

Enables you to see how much your organization stands to gain by optimizing its processes. You can do the following:

- See the potential value of achieving specified process improvement targets for certain standard performance indicators types. Performance indicators are grouped by value driver and in order of value.
- Understand how the potential value is calculated based on a specified improvement target and a predefined formula that uses metrics that come directly from the process performance data collected from your source system.
- Influence the value calculation by changing and saving the improvement target, as well as some input values used in the formula.
- Monitor your progress towards achieving the potential value for each performance indicator.

## SAP S/4HANA Cloud transformation planning

Enables you to plan your transformation journey to SAP S/4HANA Cloud. You can do the following:

- Select from predefined lists of end-to-end processes and lines of business as your entry point for planning.
- Navigate to relevant solution process flows for SAP S/4HANA Cloud, private edition, or public edition in SAP Signavio Process Explorer. This allows you to compare your organization's current processes with best practice processes available in SAP Signavio Process Explorer as solution process flows.
- Navigate to performance indicators or correction recommendations to analyze and remove legacy data before transitioning to SAP S/4HANA Cloud.

## 3 Application Configuration

The following features are provided in the administration area of SAP Signavio Process Insights.

Feature	Description
Industry selection	Enables you to specify your industry so you can get industry-specific innovation recommendations instead of general default industry recommendations only.
Data collection configuration	Enables you to do the following:
	<ul> <li>Specify how many data collection runs are to be stored for each performance indicator. *</li> </ul>
	<ul> <li>Get an overview of the data collection runs that have been completed to transfer data from your source systems.</li> </ul>
	<ul> <li>Configure which performance indicators are to be active or inactive for specific systems. *</li> </ul>
	Delete performance indicator data for one or all systems. *
Access configuration	Enables you to configure which users can access data from specific systems or system/client combinations.

<sup>\*</sup> This applies only to the SAP Signavio Process Insights, base package.

## 4 Data Privacy Management

The following features are provided for data privacy management in SAP Signavio Process Insights.

Feature	Description
Retrieval of records containing personal data	Enables authorized users to search for instances of personal data stored for a data subject.
Download of records containing personal data	Enables authorized users to download the records of personal data retrieved.
Deletion of fields containing personal data	Enables authorized users to delete fields containing personal data in the records retrieved.

## 5 Data Integration

The following data integration features are provided with SAP Signavio Process Insights.

Feature	Description
Data ingestion	Enables you to have data sent from supported source systems to your cloud tenant of the solution based on your subscription.
	<ul> <li>Note</li> <li>If you have the stand-alone SAP Signavio Process Insights, base package, data is sent to your tenant periodically on an ongoing basis.</li> <li>If you have the SAP Signavio Process Insights, starter pack as part of the business process transformation starter pack for RISE with SAP, data collection runs once only.</li> <li>ERP Systems Only: Note that the business process transformation starter pack for RISE with SAP is relevant only for ERP source systems.</li> <li>If you're an SAP partner with a cloud test and demonstration license, data collection runs once only.</li> </ul>
OData APIs	Enables you to integrate process performance data from your cloud tenant of the solution into other data analytics solutions.

## **6** User Management and Authorization

The following user management features are supported by SAP Signavio Process Insights.

Feature	Description
User management	The solution enables you to handle user management in your tenant through the use of the standard features of SAP Business Technology Platform (SAP BTP).
Authorization	The solution supports role-based authorization management and allows you to assign roles to users through the use of the standard features of SAP BTP. The authorizations can be used to restrict access to information for end-to-end processes, lines of business, or data for monetary values, for example.

## 7 Product Availability

The following information is related to product availability aspects for SAP Signavio Process Insights.

Availability Aspect	Description
Environment	The solution is available in the SAP Business Technology Platform, Cloud Foundry environment.
Subscription plans	There are 2 subscription plans available for the SAP Signavio Process Insights, base package: standard and test
	The following additional subscription plans are available:
	<ul> <li>rise: This plan is available to customers accessing the solution using the SAP Signavio Process Insights, starter pack as part of the business process transformation starter pack for RISE with SAP.</li> </ul>
	<ul> <li>partner: This plan is available to SAP partners with a cloud test and demonstration license for SAP Signavio Process Insights.</li> </ul>

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