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1 Administrating the data sources

1.1 Data source manager

The SAP Financial Consolidation application is made up of a number of components.

One of these components is the database, which is hosted on a database engine located on a server. Other components include the application servers, the HTTP servers, etc. and the BOE authentication server.

You must define and store all of this information: the login and password for connecting to the database, etc.

This is the role of the data source manager.

The data source manager ensures that this information is managed at a single point in the network. It was designed to be the storage point of all this information.

When you try to connect to SAP Financial Consolidation, you will contact the data source manager to select the database that you want.

You can change one of the servers in the SAP Financial Consolidation application without affecting users in any way. Only the data source definition is changed.

Except in specific cases, there should only be one data source manager. It is included in the SAP Financial Consolidation server installation. It does not require many resources and can be installed on any server in your environment or by itself on another machine.

It can also be installed in a cluster environment.

i Note

The data source manager is identified by the CtBroker.exe process.

1.1.1 Connecting to the data source manager

Context

When you start SAP Financial Consolidation, the data source manager is used to connect to the application with the correct settings. You use the Start the Application dialog box to select the required information from the data source manager.
Procedure

1. Select the computer on which the data source manager is located.
2. Select the data source you want to use. The data source will indicate which database you will connect to.
3. Enter the login and password or select the Use Windows account option.

1.2 Administration console

1.2.1 Configuring the Administration console's advanced settings

⚠️ Caution

It is strongly recommended that you leave the default settings.

⚠️ Caution

You cannot change the console's settings once the data source is running.
1.2.1.1 AdvancedDbString

This parameter enables you to optimize database performance.

This parameter is made up of the following three options:

- **Use temporary table**
  when this option is activated, the worktables containing a large amount of data (for example those generated during consolidation or when saving packages are managed in the database as global temporary tables. This option enables you to reduce the number of logs generated when the Oracle instance is in ARCHIVE_LOG mode, when the SQL base is in "Full" archive mode or when SAP HANA database is set to normal persistence log_mode. Work tables that do not contain a large volume of data will always be managed as standard tables.
  If you activate this option, verify that the temporary tablespace of your Oracle instance is big enough, or that the database tempdb has enough space.

  **i Note**
  If temporary tables are activated, some limitations might present themselves in your SQL rules. The main one is that you cannot create indexes for your temporary tables once data has been added to them. The temporary tables used by SAP Financial Consolidation are GLOBAL TEMPORARY type. To find out more on the limitations of temporary tables, see the documentation on your DBMS.

- **Advanced data access**
  This option enables you to change the filter query strategy. When it is activated, a permanent table called ct_filter_result is created instead of the usual worktables. This option enables you to reduce the size of the redo-log under Oracle and generally improve performance under SQL and Oracle. We recommend that you activate this option.

  **i Note**
  The following option is dedicated exclusively to the Oracle engines.

- **Load direct path**
  This option will activate the HINT APPEND clauses when the worktables are used and thereby reduce the size of the log. For this option to function correctly, you must activate the NOLOGGING option for the tablespace dedicated to worktables.

- **Database compression**
  This parameter allows you to activate consolidation tables compression, for database engines that support this mode: SQL Server 2008 Enterprise Edition and Oracle 11g Enterprise Edition.
  When this parameter is activated, the consolidation tables are compressed once the consolidation process is finished. The consolidation processes may nevertheless last longer. (Consolidations that lasted a few seconds may now last several minutes).
  However, the tables take up less space in the database because they are compressed, and data retrieval is faster because there is less data to read on the disks.

  **i Note**
  SAP HANA tables are natively compressed.
The four parameters below are used to manage the size of the client and server cache: here they are filled in by default.

The parameters that start with "Client" correspond to the SAP Financial Consolidation clients (Finance.exe).

The parameters that start with "Server" correspond to the SAP Financial Consolidation servers (CtServer.exe).

1.2.1.2 ServerHeapMaxSize (numerical value)

DWORD value. This is the maximum size of the memory allocated to server data (in MB). Recommended value = 2048. Cache used by the SAP Financial Consolidation server and SAP Financial Consolidation Web.

i Note
We recommend that you leave the default value.

1.2.1.3 ServerCleaningFrequency (numerical value)

DWORD value. This is the frequency with which the server cache is cleaned (in seconds). Recommended value = 86400 (24 hours)

1.2.1.4 ClientHeapMaxSize (numerical value)

DWORD value. This is the maximum size of the memory allocated to client data (in MB). Recommended value = 1536. Cache used by the SAP Financial Consolidation Windows client.

1.2.1.5 ClientCleaningFrequency (numerical value)

DWORD value. This is the frequency with which the client cache is cleaned (in seconds). Recommended value = 86400.

i Note
If the values in the Administration console differ from those in the registry, the ones in the registry will be used.

The four following parameters are used to manage the various locks handled by SAP Financial Consolidation.

These parameters are useful especially when one of the components fail. For example, one of the application servers may stop because of hardware problems. The users who were connected to it will have to reconnect to SAP Financial Consolidation. The objects that they were working on before being disconnected, such as a package, may still be locked by other components in SAP Financial Consolidation.
To avoid these problems, a leasing mechanism which is used to reserve a resource for a specific amount of time has been implemented. The objects are locked as long as the component that calls them updates the lease. When one of the components in the application becomes unavailable, it will be unable to renew the lease at the end of the leasing period and the lock on the corresponding objects will be automatically removed.

**Note**
You should not change the settings below without the help of a Business Objects expert. The default values enable optimal performance.

### 1.2.1.6 ClientLeaseTime

Period of lease for an application server resource allocated to a given client. The default value is 180 seconds.

### 1.2.1.7 ClientLeaseRenewalTime

Frequency of the lease renewal for an application server resource allocated to a given client. The default value is 50 seconds.

### 1.2.1.8 ServerLeaseTime

Period of lease for a given application server resource. The status of the lease period is stored in the database by the application server. The default value is 125 seconds.

### 1.2.1.9 ServerLeaseRenewalTime

Frequency of the lease renewal for a given application server resource. The default value is 30 seconds.

### 1.2.1.10 ClientMessageReceiveTime

Client computers regularly query the application servers to refresh their cache. This parameter enables you to set the frequency of the calls. The parameter value cannot be set at less than 20 seconds.

**Note**
The more often the caches are refreshed, the heavier the load for the application servers.
1.2.1.11 ServerMessageReceiveTime

Application servers regularly call the database servers to refresh their cache. This parameter enables you to set
the frequency of the calls. The parameter value cannot be set at less than 20 seconds.

Note
The more often the servers are refreshed, the heavier the load for the application servers and the database
servers.

1.2.1.12 MaxServerSessionsOpenedSinceStart

As soon as the total number of sessions open on the application server process (CtServer.exe) reaches the
number indicated in this parameter, the process recycles itself.

1.2.1.13 MaxServerVirtualMemory

As soon as the virtual memory of the CtServer.exe process reaches the size indicated in this parameter, the
process recycles itself.

Note
The value specified by default is 3584.

1.2.1.14 MaxSchedulerServerTasks

This enables you to specify the maximum number of tasks run by the processing server defined in the
SchedulerComputerName variable. These tasks are performed by users in the Task List and Task Scheduler views
in SAP Financial Consolidation.

If you do not specify a value here, then the value from the MaxServerTasks parameter will be used.

1.2.1.15 MaxServerTasks

This enables you to specify the maximum number of tasks run by all of the application servers for a given data
source. These tasks are performed by users in the Task List and Task Scheduler views in SAP Financial
Consolidation.

If you do not specify a value here, then the default value is 4.
1.2.2 Managing sources

The Operation view lists the computers defined for a data source and the status of the instances and data sources run on each computer.

To manage the data sources, you can select the Operation view and perform tasks for all of the servers defined for a given data source.

1.2.2.1 Status of data sources and instances

When an SAP Financial Consolidation data source starts running, the instances start running automatically on all of the related active machines. The number of instances running on each machine is defined in the Administration console under Operation. The machines that are not active are not taken into account.

When a source stops running, all of the instances stop running automatically too.

When the source is restarted, the instances are recycled automatically.

For each active source machine, the data source manager (CtBroker component) manages how instances are recycled and started. It bases itself on the maximum number of instances.

You can, however, intervene manually to change how the instances function: the administrator can stop an existing instance or start an additional one. Certain situations can therefore occur when a data source is running...
even though no instances are running. In such a case, the started status of the source authorizes the CtBroker component to start and manage the instances on the active computers: new instances will appear in the console.

If the source is not running, none of the instances can be started automatically.

⚠️ **Caution**

That is why you must stop a data source in the *Data source options* menu. Stopping all of the existing instances will not stop the data source.

There are three levels in the administration console:

- **The data source**
  
  There are three possible statuses: Started; Starting, Migrating, Stopping or Stopped. You cannot change the data source's settings once it is running.

  - **Note**
    
    When a source is running, it appears on screen in green.

  - **Note**
    
    A data source must be running for you to be able to use it.

- **The machine**
  
  Each machine belonging to a source can be Active or Inactive. When the status is Active, the machine is taken into account in the data source. When the status is Inactive, it is not taken into account. This status enables you to temporarily disconnect a machine from the source if, for example, you have some maintenance work to perform, without removing it completely from the data source.

- **The instance**
  
  You can start one or more instances of the SAP Financial Consolidation server on each active machine. You may find it useful to be able to run several instances on each machine if the SAP Financial Consolidation configuration is relatively complex, since this will enable you to reduce the amount of memory used by each instance. It is better to have two servers using 4 GB of memory than one single server using up all of the 8 GB of memory.

  These instances can then be recycled automatically depending on the recycling settings chosen in the Administration Console (MaxServerSessionsOpenedSinceStart and MaxServerVirtualMemory keys).
1.2.2.2 Commands available for Configuration

- **Start data source**
  Here, you can start the data source and all of the instances defined on all of the servers belonging to the source whose status is Active.

  **Tip**
  If a WebServerURL has been defined, the **Start data source** command will also start the Web server.

- **Stop data source**
  Here, you can stop all of the instances on all of the active computers belonging to the data source. The mode will then change to Stopped. If there are clients connected to the application, this command will wait for them to disconnect before stopping the instances. Even if a new user connects, it will not be possible to automatically start a new instance.

- **Set password**
  For more information on how to set a password, see Configuring passwords in the Administration console [page 20].

- **Set password for the activity view**
  For more information on how to set a password for the activity view, see Configuring passwords in the Administration console [page 20].
### 1.2.2.3 Commands available for Servers

- **Add a new application server**
  Here, you can enter the name of the application servers you want to add to your configuration.

- **Add a new web server**
  Here, you can enter the URLs for the applications deployed on the different web servers. For example, the syntax of the web server URL is: http://my_server/finance.

- **Add a new web service**
  Here, you add the URL of the web service. For example, the syntax of the web services URL is: http://my_server/webservices/services.disco. For more information on how to deploy the SAP Financial Consolidation web service, see the SAP Financial Consolidation Installation guide.

**Note**

This step is optional. However, you can use it to store the web services URLs.
1.2.2.4 Commands available in Operation

The commands available at this level enable you to manage the data source.

- **Start data source**
  Here, you can start the data source and all of the instances defined on all of the servers belonging to the source whose status is Active.

  **Tip**
  If a WebServerURL has been defined, the **Start data source** command will also start the Web server.

- **Stop data source**
  Here, you can stop all of the instances on all of the active computers belonging to the data source. The mode will then change to Stopped. If there are clients connected to the application, this command will wait for them to disconnect before stopping the instances. Even if a new user connects, it will not be possible to automatically start a new instance.

- **Start data source in exclusive mode**
  Here, you can start the data source in exclusive mode. A single instance will be started on one of the computers belonging to the data source in order to perform operations which require only the administrator to be connected (i.e. receiving a configuration).

- **Stop data source in forced mode**
  Here, you can stop all of the instances on all of the active computers immediately without waiting for the clients to disconnect. The connected clients will be disconnected by force.
• **Migrate data source**
  Here, you can execute the migration of the database to the current version of SAP Financial Consolidation.

• **Install software configuration**
  This command allows you to install or update the starter kit in the selected data source. To find out more, see the “Installing the Starter Kit” chapter in the SAP Financial Consolidation Installation Guide.

• **Send message**
  Here, you can send a message to all of the users connected to the data source.

• **Define log configuration for application servers**
  Here, you can upload a configuration log file on all your data source servers at the same time. By default, the file you must upload is the CtServerLogConfig.xml file.

• **Define log configuration for web servers**
  Here, you can upload a configuration log file on all your data source web servers at the same time. By default, the file you must upload is the WebLogConfig.xml file.

### 1.2.2.5 Commands available for Machines and Instances

Commands at this level enable you to manage the machines of a data source and the instances on each active machine.

- **Activate machine**
  This command activates the computer. The instances are not started automatically as is the case when a data source is started. They are automatically started when users log on.

- **Deactivate machine**
  Deactivate the machine. The existing instances are stopped.

- **Start instance**
  This command enables you to start a new instance over and above those that are already running.

- **Stop all Instances in forced mode**
  This command stops all of the instances that are running and throws out any connected users.
• **Stop all instances**
  This command waits for the clients to disconnect before stopping all of the instances that are running.

  **Note**
  Stopping an instance does not stop the machine.

• **Define log configuration**
  Here, you can upload a configuration log file on the data source server. By default, the file you must upload is the CtServerLogConfig.xml file.

• **Broadcast a message**
  Here, you can send a message to all of the users connected on each active machine.

• **Send message to selected instances**
  This command enables you to send a message to all of the users connected to the instance running.

• **Stop selected instances**
  Stops the instance currently running.

• **Stop selected instances in forced mode**
  This command stops the instance that is running and throws out any connected users.

Once you have started the data source, the Administration console will display the following information:

• The number of CtServer.exe process instances being run by active servers.
• The number of clients connected indicates the number of executables connected to the instance.
• The number of users indicates the number of user sessions that are open in the instance.

Instances can have one of the following statuses:

• **Initialized**: The instance has been started and clients can connect to it.
• **Stopped**: The instance has been stopped. If the application is started and the server is active, an instance can start automatically.
• **Unavailable**: The server might be unavailable for any of the following reasons: the machine has stopped, typo when entering the console’s settings, DCOM configuration issue, etc.
• **Does not accept any more connections**: The server is in the process of stopping (not “forced”). The instance is waiting for all connected users to disconnect before stopping.
• **Migration**: The server is migrating the database.
• **Stop**: The instance is in the process of stopping.
• **Initialization**: The instance is being started.

  **Note**
  In the case of a stand-alone installation, connecting the SAP Financial Consolidation Windows client to a local data source will automatically start this data source.

1.2.3 **Managing users**

The **Activity** view displays the information on the sessions open on the server.
In this example, the user ADMIN is connected.

**Note**

To disconnect a user, select the user and in the *Session options* menu, click *Kill selected sessions* or *Kill all sessions* if you want to disconnect all users.

The table displays the following information:

- **User**: this indicates the SAP Financial Consolidation login used.
- **Machine**: this indicates the application server to which the user is connected.
- **Instance PID**: this indicates the process ID of the application server.
- **Client**: this indicates the name of the client computer.
- **Process**: this indicates the executable used by the client. Finance.exe for a Windows client, CtServer.exe for the Web, and Excel.exe for Excel Link.
- **Client PID**: this indicates the process ID of the client executable.
- **Windows User**: this indicates the Windows login used by the client. For Web clients, the login is the Windows account used to run the Web server.
- **Connection date**.
- **Session type**: the session type can be:
  - *Interactive*: each client session is interactive.
  - *Batch processing*: this indicates an independent session opened to run scheduled tasks.

### 1.3 Limiting Access to the Administration Console

This chapter describes how to limit access to the Administration Console.
1.3.1 Configuring passwords in the Administration console

Context

You can define secured access to a data source in the Administration Console with different levels:

- For access to the data source with full administration rights
- For access to the data source Activity and Monitoring views.

⚠️ Caution
You must stop the data source before creating a password.

Procedure

1. Select the Configuration view of your data source.
2. Choose the Data source options menu and select:
   - The Set the administrator password option if you want to set a password for all data source administration operations.
   - The Set password for the Activity view option if you want to set a password for accessing the Activity and Monitoring views only.

   ⚠️ Note
   A user who has the password of the Activity view can disconnect all active sessions.

3. The Change Password dialog box opens.
4. Enter the new password in the New password field.
5. Confirm the password.
6. If the data source already has a password and you want to change it, enter it in the Old password field.
7. Click OK.

   The next time you open the Administration console and select a view of the protected data source, the Password required dialog box will appear.
8. Restart the data source.

   ⚠️ Note
   For security reasons, the ApplicationDataSources.xml file is also encrypted. You cannot edit it in an Internet browser or in a text file. If you try to open it, nothing will be displayed.

   ⚠️ Caution
   If you have protected the data source by assigning a password in standalone configuration, the application server will not start automatically.
1.3.2 Filtering the Data Sources

Context

You can, if required, make only certain data sources appear in the SAP Financial Consolidation Start the Application dialog box.

Note

This applies to SAP Financial Consolidation Windows and the action must be carried out on client computers.

Procedure

1. On each of the client computers where you want to restrict the data sources displayed, you must create a registry key called DatasourceFilter in HKEY_CURRENT_USER/Software/Cartesis/APCom/Connection/.

2. In DatasourceFilter, you must create one registry key for each data source that you want to display.

Note

The case of the registry keys (upper or lower) must be identical to that of the data sources.

Example

The four data sources below were configured for the server shown in the example.

- FC_Prod
- FC_Exploit
- FC_Test
- FC_Dev

Because the FC_Test and FC_Dev data sources are used only for testing purposes, the administrator does not want them to appear when users connect to the application.

To display the other two data sources, the administrator must therefore create the following registry keys:

- HKEY_CURRENT_USER/Software/Cartesis/APCom/Connection/DatasourceFilter/FC_Prod
- HKEY_CURRENT_USER/Software/Cartesis/APCom/Connection/DatasourceFilter/FC_Exploit

You should create these two registry keys as shown in the example below.
When a user connects to SAP Financial Consolidation, the data sources available in the Start the Application dialog box will appear.
1.3.3 Defining the location of the ApplicationDataSources.xml file

Context

By default, this file is stored in the SAP Financial Consolidation installation folder.

You can, however, move it to another folder, e.g. a folder where backups are performed on a regular basis. By storing the file in another folder, you ensure that the same data source configuration is kept when upgrading product versions as the setup will not overwrite the file.

To store the ApplicationDataSources.xml file somewhere other than the installation folder, you create a registry key that will specify its location.

Procedure

1. You create a new string value called DataSourceFilePath in the following tree structure: HKEY_CURRENT_USER\Software\Cartesis\Broker or HKEY_LOCAL_MACHINE\Software\Cartesis\Broker. If the key is created in both locations, the system will use the HKEY_CURRENT_USER key first.

2. Specify the path to the ApplicationDataSources.xml.

i Note
You must create this registry key on the machine hosting the data source manager.

1.4 Creating scheduled tasks for starting and stopping servers

By using the Windows Scheduled Task Wizard, you can schedule the servers to start and stop automatically at a given time, on a regular basis if required.

For example, you can schedule backups at night if your RDBMS must be stopped before performing the backup of the database.

You can use the CtStartServer.vbe, CtStopServer.vbe and CtRestartServer.vbe scripts to schedule the tasks.

Characters used in scripts:

<table>
<thead>
<tr>
<th>Character</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;&gt;</td>
<td>Value to be set</td>
</tr>
</tbody>
</table>
1.4.1 CtStartDataSource.vbe

This script enables you to start a data source.

1.4.1.1 Syntax

Table 2:

```
{[BrokerComputerName:<broker_host>]
DatasourceName:<datasourcename>
[DatasourcePassword:<datasourcepwd>]
```

1.4.1.2 List of configuration settings

Table 3:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Definition</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>BrokerComputerName</td>
<td>Name of the computer hosting the data</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td>source manager</td>
<td>Compulsory setting</td>
</tr>
<tr>
<td>DataSourceName</td>
<td>Name of the data source</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Compulsory setting</td>
</tr>
<tr>
<td>DataSourcePassword</td>
<td>Password for accessing the data source</td>
<td>N/A</td>
</tr>
</tbody>
</table>

1.4.1.3 Examples of the syntax

CtStartDataSource.vbe /BrokerComputerName:DATASOURCERV /DataSourceName:Finance / DataSourcePassword:"pwd"
This command will start all the servers defined for the data source in the DATASOURCESRV data source manager. The password "pwd" is defined for this source.

1.4.2 CtStopDataSource.vbe

This script is used to stop all the instances of a data source on a server or to stop the entire source.

1.4.2.1 Syntax

Table 4:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Definition</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>BrokerComputerName</td>
<td>Name of the machine hosting the data source manager</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Compulsory setting</td>
</tr>
<tr>
<td>DataSourceName</td>
<td>Name of the data source</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Compulsory setting</td>
</tr>
<tr>
<td>DataSourcePassword</td>
<td>Password for accessing the data source</td>
<td>N/A</td>
</tr>
<tr>
<td>ForceUninit</td>
<td>Boolean &quot;True&quot; or &quot;False&quot; value indicating whether or not the server should be stopped, even if clients are still connected to it.</td>
<td>False</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Optional setting</td>
</tr>
</tbody>
</table>

1.4.2.2 List of configuration settings

Table 5:

1.4.2.3 Examples of the syntax

CtStopDataSource.vbe /BrokerComputerName:DATASOURCESRV /DataSourceName:Finance /DataSourcePassword:"pwd"

This command means that the server will not establish any new connections and will wait for the users connected to disconnect before stopping the source.
This command will stop the source in forced mode, and therefore will also stop all instances in forced mode.

### 1.4.3 CtSendMessage.vbe

This script enables you to send a warning to users who are still connected to a server.

#### 1.4.3.1 Syntax

Table 6:

```
[BrokerComputerName:<broker_host>]
/DataSourceName:<datasourcename>
[DataSourcePassword:<datasourcepwd>]
[ServerComputerName:<server_host>]
/Message:<message>
/Help
```

#### 1.4.3.2 List of configuration settings

Table 7:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Definition</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>BrokerComputerName</td>
<td>Name of the machine hosting the data source manager</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Compulsory setting</td>
</tr>
<tr>
<td>DataSourceName</td>
<td>Name of the data source</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Compulsory setting</td>
</tr>
<tr>
<td>DataSourcePassword</td>
<td>Password for accessing the data source</td>
<td>N/A</td>
</tr>
<tr>
<td>ServerComputerName</td>
<td>Name of the machine hosting the server to be started</td>
<td>No default value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Optional setting</td>
</tr>
<tr>
<td>Message</td>
<td>Message to be sent</td>
<td>N/A</td>
</tr>
<tr>
<td>Help</td>
<td>Displays the help files on the syntax used in the settings</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Note**

When a message is sent to the Web client, it may take a few minutes before it is received.
1.4.3.3 Examples of the syntax

This command will send "message" to all of the servers defined for this data source.

\texttt{CtSendMessage.vbe_/BrokerComputerName:DATASOURCESRV_/DataSourceName:Finance_/Message:"message"}

Examples of how scheduled tasks can be used:

- You can create a \texttt{CtStopServer} task to stop the server in order to perform backups.
- You can create a \texttt{CtStartServer} task to restart the application server once the backup process has ended.
- You can create a task to restart the server automatically when the system starts. This is useful in case of a power failure or in case you forget to do so manually.

You create a scheduled task using the \textit{Scheduled Task Wizard} in the Windows \textit{Control Panel}.

Note

You can also schedule tasks using other types of software.

1.4.4 Procedure for creating scheduled tasks

Context

To schedule a task using the Scheduled Task Wizard in Windows.

Procedure

1. Create a .bat file containing the stop server or start server commands with the settings corresponding to the SAP Financial Consolidation environment.

   In this .bat file, you must enter the full path for the .vbe file. Example: D:\Businessobjects Finance \CtStartServer.vbe.

2. In the Windows \textit{Control Panel}, double-click on \textit{Scheduled Tasks} and then on \textit{Add Scheduled Task}.

   The Scheduled Task Wizard appears.

3. Click \textit{Next}.

   The next dialog box is used to select the program you want to run.

4. Click \textit{Browse} and select the .bat file created in step 1.

5. Click \textit{Next}.

6. Enter a name for the task and specify when the task should be performed.

7. Click \textit{Next}.

   The following dialog box is used to specify the frequency of the task, depending on the option selected in the previous dialog box.
8. Specify the time and if required, the day, month or date the task should be performed.

9. Click Next.

   The following dialog box is used to indicate the user account used to run the task.

10. Enter the name and password of the user whose account will run the task.

11. Click Next.

12. Check the Open advanced properties for this task when I click Finish option. Click on Finish.

   The advanced properties dialog box for the task appears.

   Note

   You can change the scheduling of the task if required.
2 Monitoring the Application

There are different possibilities to monitor the SAP Financial Consolidation and Cube Designer applications:

- The Monitoring view of the Administration console.
- The **BFC Monitoring service**, that enables you to open performance counters through the Windows Performance Monitor.
- The Deployment Audit tool, that enables you to monitor Cube deployments.

2.1 Monitoring the Application in the Administration Console

The Monitoring view of the Administration console displays the following information on the application:

- **Version** tab:
  
  ![Version Tab](image)

  The **versions** tab displays the version number of the application servers of the data source and their statuses.

- **Task activities** tab:
  
  ![Task Activities Tab](image)

  The **Task activities** tab displays the number of tasks that are running for each instance, and by category. The waiting column displays the tasks not yet executed.

- **Recycle status** tab:
The **Recycle status** tab displays the state of an instance, in order to know when this instance is going to be recycled. A task is recycled when the limit memory or the maximum sessions opened have been reached.

- **User activity** tab:

  The **Locked objects** table displays the list of locked objects (i.e being used).
  The **Pending SQL transactions** table displays the statement of pending SQL transactions.
  The **Pending mutex** table displays the list of locks in the database.

- **Performance** tab:

  These graphics only display the performances for the last hour.
  You can display the following graphics:
  - Application memory: displays the memory usage per instance.
  - Application CPU usage: displays the CPU usage per instance.
  - System memory: displays the memory usage per server.
  - System CPU usage: displays the CPU usage per server.
  - Sessions opened since start: displays the number of opened sessions per instance.
  - Active sessions: displays the number of active sessions per instance.
2.2 Monitoring the Application using the BFC Monitoring Service

Prerequisites

The BFC Monitoring Service is installed by default with SAP Financial Consolidation server.

Context

To use this service, you must:

- Configure the BFCMonitoringService.exe.config file
- Install the X.509 certificate
- Configure the CtBroker.config file

Procedure

1. In the SAP Financial Consolidation installation folder, open the CtBroker.config file.

```xml
<?xml version="1.0" encoding="utf-8"?>
<configuration xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
 xmlns:xsd="http://www.w3.org/2001/XMLSchema" elementFormDefault="qualified"
 xmlns="http://schemas.sap.com/2008/09/15/CtBroker/Configuration">
 <SharedTrustedCertificates>
 <!-- Uncomment next line to trust the default Extended Analytics X509 Certificate (intended for development or test platforms) -->
  <!--
  <Certificate subjectName="CN=Extended Analytics Deployer, O=BOBJ, C=FR"/>
  -->
  <Certificate subjectName="CN=BFC Monitoring Service, O=BOBJ, C=FR"/>
 </SharedTrustedCertificates>
 <DataSources>
 </DataSources>
</configuration>
```

2. In the <SharedTrustedCertificates> section, uncomment the lines if you want to use the default certificate installed by the setup. Alternately, you can install another certificate and then enter its distinguish name.

i Note

For more information on how to install an X.509 certificate, see the SAP Financial Consolidation Security Guide.
3. Install the public key on the server where the SAP Financial Consolidation data source manager (CtBroker component) is installed.

4. Install the private key on the machine where the BFC Monitoring Service is installed.

5. In the SAP Financial Consolidation installation folder, open the BFCMonitoringService.exe.config file.

```xml
<?xml version="1.0" encoding="utf-8" ?>
<configuration>
  <configSections>
    <section name="log4net" type="log4net.Config.Log4NetConfigurationSectionHandler,log4net"/>
    <section name="dataSources" type="SAP.Finance.Monitoring.DSConfigurationSectionHandler,BFCMonitoringService"/>
  </configSections>
  <appSettings>
    <!-- Name of the machine hosting CtBroker -->
    <add key="broker" value="localhost"/>
    <!-- interval between 2 requests (in seconds) -->
    <add key="period" value="60"/>
  </appSettings>
  <!-- Datasources to be monitored -->
  <dataSources>
    <dataSource name="MyDatasource"/>
    <dataSource name="MyOtherDatasource"/>
  </dataSources>
  <!-- Log configuration -->
  <log4net update="Overwrite">
    <appender name="FileAppender" type="log4net.Appender.FileAppender">
      <file value="\Logs\BFCMonitoringLog.log"/>
      <appendToFile value="false"/>
      <layout type="log4net.Layout.PatternLayout">
        <conversionPattern value="%d [thread %t] %-5p %c - %m%n"/>
      </layout>
    </appender>
    <root>
      <level value="info"/>
      <appender-ref ref="FileAppender"/>
    </root>
  </log4net>
</configuration>
```

6. In the <appSettings> section, enter the name of the server where the SAP Financial Consolidation data source manager (CtBroker component) is installed.

7. In the <dataSources> section, enter the name of the data sources you want to monitor.

   **Note**
   You can enter a list of several data sources if you want to monitor several data sources at the same time.

8. In the <Log configuration> section, configure the different settings if you want to set a technical log for this application.

9. Save the file.

10. On the machine where you want to open SAP Financial Consolidation performance counters, start the BFC Monitoring Service.

11. Click **Start > Run**, type `perfmon` and click **OK**. The **Reliability and Performance Monitor** opens.

12. Click the **Performance Monitor** view.

13. Click the **Add** button.
14. In the Available counters pane, select on or several counters available under:
   - BFC: General statistics
   - BFC: Instances status
   - BFC: Recycling
   - BFC: Task engine activity
15. Add it to the right pane.
16. Click OK.
   The Performance Monitor now displays the counters you have selected.

Tip
You can consult the log file of the BFC Monitoring Service. This file is named BFCMonitoringLog.log and located in the C:\Program Files (x86)\SAP BusinessObjects\Financial Consolidation\Logs folder.

2.3 Monitoring Cube Deployments

Context
The AnalyticsBatch.exe file enables you to deploy or process an SSAS cube, deploy or process an SAP NetWeaver Business Intelligence (SAP NetWeaver BI) cube, update a cube (for SSAS only) or deploy a star schema.
You can monitor these different synchronizations using the Deployment Audit option in the Cube Designer File menu, or the DeploymentAuditer.exe file.

**Procedure**

1. In the Cube Designer application, select `File > Deployment Audit` or in the Cube Designer installation folder, execute the DeploymentAuditer.exe file. The Deployment Audit tool opens.

2. Click `Get Deployments`. The list of deployments opens.

3. Select one deployment to see its status (In progress, Succeeded, Error).

   **Note**

   You can select one or several cube deployment and delete them if necessary.
3 Administering Microsoft SQL Server Databases

This section describes how to administrate your SAP Financial Consolidation Microsoft SQL Server databases.

3.1 Recommendations for Improving Performance

In order to increase the performance of the Microsoft SQL Server engine, we recommend the following:

- Use a dedicated server for the SQL Server engine and the SAP Financial Consolidation database
- Increase the RAM to allow SQL to cache more data in RAM (more RAM can improve consolidation processing time)
- Above 4 GB of RAM you must install SQL Server on a 64 bit Operating System
- More processors can reduce the load if you have many concurrent users (however, this does not reduce the consolidation processing time)
- that you separate the data files from the log files and store them on different disks. You can also distribute data on several data files. For more information, see the Customizing the Configuration of Tables in the SAP Financial Consolidation Database [page 50] chapter.
- Files containing data should ideally be stored on one secure disk volume, while log files should be stored on another. These two volumes can be managed by two RAID controllers with cache memory or by one SAN bay. The speed of the hard disks will directly affect the processing speed of the database.
- When the space available in the database is less than 15%, SQL Server's performance will decrease. We therefore recommend that you monitor the database to ensure that there is always 20% available disk space in it.

3.2 Backing up Databases Using the Simple Recovery Model

Caution

For a production database, it is strongly recommend that you use the Full recovery model.

If the Simple recovery model is used for a SQL Server database, bcp or insert into type commands cannot be used when backing up the database.

Since SAP Financial Consolidation uses commands such as insert into during consolidation operations, running a consolidation operation at the same time as a backup is performed may cause the consolidation to fail.

We recommend you switch the database to the Bulk-Logged recovery model before performing the backup. You can then switch the database back to the Simple recovery model.

You can switch from one model to another using the following SQL queries:
To switch the database to "bulk logged" recovery model:
   ALTER DATABASE <MyBase> SET RECOVERY BULK_LOGGED

To switch the database to the Simple recovery model:
   ALTER DATABASE <MyBase> SET RECOVERY SIMPLE

These commands can be included in backup scripts so that the consolidation processing can run correctly during backup operations.
4 Administrating Oracle Databases

This section describes how to administrate your SAP Financial Consolidation Oracle databases.

4.1 Recommendations for Improving Performance

In order to increase the performance of the Oracle engine, we recommend also the following:

- Allow a dedicated server for the Oracle engine and the SAP Financial Consolidation database
- Increase the RAM to allow Oracle to cache more data in RAM (more RAM can improve consolidation processing time). To find out more, see the Initialization parameters [page 37] chapter.
- More processors can reduce the load if you have many concurrent users (however, this does not reduce the consolidation processing time)
- that you separate the data files from the log files and store them on different disks. You can also distribute data on several data files. For more information, see the Configuration of Tablespaces and Database Object Storage [page 38] chapter.
- Files containing data should ideally be stored on one secure disk volume, while log files should be stored on another. These two volumes can be managed by two RAID controllers with cache memory or by one SAN bay. The speed of the hard disks will directly affect the processing speed of the database.

4.1.1 Initialization parameters

We first recommend that you check that your Oracle parameters correspond to the parameters described in the SAP Note 1431798 - Oracle 11.2.0: Database Parameter.

The appropriate values for the Oracle initialization parameters depend on the following:

- The resources available on the server.
- Size of SAP Financial Consolidation consolidated data tables.

For optimum performance, the value of the `db_cache_size` parameter should be at least three times the size of the largest consolidated data table. You should also take the RAM available on the server into account when setting the value of this parameter.

An Oracle connection uses 500 KB to 1 MB of RAM on the server. Because there can be as many open connections as users connected in SAP Financial Consolidation, you should ensure that there is sufficient memory available on the server to manage these connections. You can also use the Shared Server mode.

For most of the Oracle parameters, you can use the default values for SAP Financial Consolidation. The parameters we recommend be changed are listed below. This example is valid for a server that has 1 GB of RAM for the Oracle instance. With Oracle 10g, automatic management of the settings is supported but you will get better performance if you set the parameters manually.
Table 8:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>DB_BLOCK_SIZE</td>
<td>16384 (*)</td>
</tr>
<tr>
<td>DB_CACHE_SIZE</td>
<td>629145600 (**)</td>
</tr>
<tr>
<td>SHARED_POOL_SIZE</td>
<td>67108864</td>
</tr>
<tr>
<td>SHARED_POOL_RESERVED_SIZE</td>
<td>0</td>
</tr>
<tr>
<td>JAVA_POOL_SIZE</td>
<td>0</td>
</tr>
<tr>
<td>LARGE_POOL_SIZE</td>
<td>0</td>
</tr>
<tr>
<td>PROCESSES</td>
<td>300 (**)</td>
</tr>
<tr>
<td>WORKAREA_SIZE_POLICY</td>
<td>AUTO</td>
</tr>
<tr>
<td>PGA_AGGREGATE_TARGET</td>
<td>209715200 (**)</td>
</tr>
<tr>
<td>OPEN_CURSORS</td>
<td>1000</td>
</tr>
<tr>
<td>RECYCLEBIN</td>
<td>OFF</td>
</tr>
</tbody>
</table>

(*) depending on the type of server e.g. Windows, Unix, etc.

(**) depending on the server characteristics e.g. RAM, number of users, etc.

Moreover, Oracle recommends setting a PGA_AGGREGATE_TARGET parameter to define the total amount of memory available for all user sessions, instead of using the SORT_AREA_SIZE parameter, used only for backward compatibility. The amount of RAM dedicated to the sort area is no longer limited to a fixed value per connection as was the case in Oracle8i. Instead, it is now allocated dynamically from Oracle9i.

If more memory is available on the server, you should increase the values of the DB_CACHE_SIZE and PGA_AGGREGATE_TARGET parameters.

Please note that the value of the DB_CACHE_SIZE parameter depends on the memory available on the server and on the size of the SAP Financial Consolidation consolidated data tables. For optimum performance, its value should be at least three times the size of the largest Businessobjects Finance consolidated data table.

For example, if your database contains a consolidated data table whose size is 150 MB, the value of the DB_CACHE_SIZE parameter should be 471859200, i.e. 450 MB of RAM.

### 4.1.2 Configuration of Tablespaces and Database Object Storage

In SAP Financial Consolidation, you can specify the settings for storing tables and indexes using the WDDLHOOK table. To find out more, see [Customizing the Configuration of Tables in the SAP Financial Consolidation Database](page 50). Specifying the correct values enables you to use the space available optimally and to improve performance.

SAP Financial Consolidation manages the following types of table:

- Tables containing the SAP Financial Consolidation setup.
- Tables containing user data e.g. packages, consolidations, journal entries, etc.
- Worktables, which may be compared to temporary tables.

The tables containing the setup are not large and grow slowly as SAP Financial Consolidation is used.

The tables containing data are generally large and tend not to be modified once they are created. They are generally filled in as soon as they are created, and are rarely modified afterwards.

The user data tables whose name starts with CT_PK, CT_CO, CT_CO_ENTRY, CT_PC, CT_PC_ENTRY, CT_PK_ENTRY and CT_OPBAL.
The worktables can contain a large amount of data, but their life span is limited. The name of these tables always starts with letter T. Furthermore, since these tables are only used for processes, it is not necessary to archive their contents. The ARCHIVE_LOG mode can therefore be deactivated on these tables to improve performance. To do this, create a TABLESPACE dedicated to these worktables with the NOLOGGING option.

For ease of administration, the storage configuration for the three tables above can be different.

You can also use temporary tables by activating the Use Temporary Table option in the administration console (by editing the properties of the AdvancedDBString parameter). If you do so, the largest worktables are managed like temporary tables. You should therefore provide enough space for the temporary TABLESPACE.

From the Oracle 9i engine, you can manage the size of segments automatically. This is known as local mode, and replaces the dictionary mode available in Oracle 8i. With this mode, you no longer need to specify the size for the segments, and performance should be improved.

This mode is configured at tablespace level.

---

**Example**

```sql
CREATE TABLESPACE <Table_Space> DATAFILE ...
EXTENT MANAGEMENT LOCAL AUTOALLOCATE;

You can, however, set specific storage parameters for each table using the WDDLHOOK table.

For worktables, you should create a dedicated tablespace in NOLOGGING mode. You should also configure the WDDLHOOK table so that the temporary tables will use this dedicated tablespace.

Example of a tablespace creation script for worktables:

```sql
/* Create tablespace in NOLOGGING mode */
CREATE TABLESPACE tbs_data_MAGTEMP
DATAFILE 'd:\oracle\oradata\cart\finance\tbs_data_MAGTEMP.dbf' SIZE 500M
EXTENT MANAGEMENT LOCAL AUTOALLOCATE NOLOGGING;
/* Create WDDLHOOK table to take the dedicated tablespace into account */
CREATE TABLE WDDLHOOK (TABLENAME char(65) CONSTRAINT wddlhook_tablename_pk PRIMARY KEY, TYPO char(65), CREATETBL varchar2(256), CREATEIDX varchar2(256));
INSERT INTO WDDLHOOK (TABLENAME, CREATETBL, CREATEIDX)
VALUES ('T*','TABLESPACE tbs_data_MAGTEMP',' TABLESPACE tbs_data_MAGTEMP ');
```

**Note**

If the worktables are managed like temporary tables, you do not have to manage them using the WDDLHOOK table.
4.1.3 Configuring the Optimizer

You must verify that all your database parameters starting with `optimizer_` are configured with the values described in the SAP Note *SAP Note 1431798 - Oracle 11.2.0: Database Parameter*.

From Oracle 10g and 11g, the GATHER-STATS-JOB collects the statistics. The execution window for this job is WEEKNIGHT-WINDOW (Monday to Friday between 10 p.m. and 6 a.m.) and WEEKEND-WINDOW (noon Saturday to noon Sunday). Depending on your environment, it may be necessary to modify the execution windows to minimize their impact.
5 **Administrating SAP HANA Databases**

Except for regular backups, you do not have any specific tasks to perform regarding SAP HANA databases optimization.

### 5.1 Prerequisites for creating SAP HANA Modeling Views with Cube Designer

SAP HANA Modeling Views are are built on top of a fact table. This table contains all or sub-parts of consolidated amounts of the Financial Consolidation database.

To generate this fact table, you must use the stored procedure named `FC_CREATE_FACT_DATA`.

When you run this stored procedure, this will create or update the `CT_FACT_DATA` table.

This stored procedure must be executed:
- at least once before generating SAP HANA Modeling Views with Financial Consolidation Cube Designer,
- and each time you want to update the fact table when consolidated data has been modified.

This stored procedure can be triggered manually or you can also create pre-consolidated tasks that can be scheduled periodically.

As SAP HANA Modeling Views are only based on the fact table, you do not need to deploy Cube Designer solutions each time the fact table is updated: modelling views are always real time updated.

Syntax of this stored procedure:

```sql
FC_CREATE_FACT_DATA ( (
  IN sCA NVARCHAR(12) DEFAULT '%',
  IN sDP NVARCHAR(12) DEFAULT '%',
  IN sSC NVARCHAR(12) DEFAULT '%',
  IN sVE NVARCHAR(12) DEFAULT '%',
  IN sCC NVARCHAR(12) DEFAULT '%',
  IN nMode INT DEFAULT 0)
```

The parameters are the following:

- **sCA**: Financial Consolidation category code. Default % (all values)
- **sDP**: Financial Consolidation data entry period code. Default % (all values)
- **sSC**: Financial Consolidation scope code. Default % (all values)
- **sVE**: Financial Consolidation consolidation version code. Default % (all values)
- **sCC**: Financial Consolidation consolidation currency code. Default % (all values)
- **nMode**: 0 = update, 2 = create (and drop previous table). Default 0

Examples:

- ```sql
  CALL "FCSCHEMA"."FC_CREATE_FACT_DATA"();
```
Creates or updates the fact table with all consolidated data.

- CALL "FCSCHEMA"."FC_CREATE_FACT_DATA"('A','2010.12',0)

Updates the fact table with consolidated data from category A and the data entry period December 2010.

- CALL"FCSCHEMA"."FC_CREATE_FACT_DATA"('%','2012%',2)

Recreates the fact table with all consolidated data from the year 2012.

- CALL"FCSCHEMA"."FC_CREATE_FACT_DATA"('A','2012.12','GROUP','YTD','EUR',0)

Updates the fact table with the consolidated data from category A, data entry period 2012.12, scope GROUP, consolidation version YTD and consolidation currency EURO.

## 5.2 Deleting Rights created during Cube Deployments

During cube deployments, SAP Financial Consolidation generates SAP HANA objects to manage security. These objects are the following:

- Stored procedures
- Analytics Privileges
- Roles

If you want to clean up your database from all these objects, you can use the following stored procedure below:

```sql
DROP PROCEDURE DROP_AP_ARTIFACTS;
CREATE PROCEDURE DROP_AP_ARTIFACTS()
LANGUAGE SQLSCRIPT AS
BEGIN
DECLARE name NVARCHAR(256) := '';
DECLARE CURSOR cur_proc (name NVARCHAR(256)) FOR SELECT PROCEDURE_NAME FROM "PUBLIC"."PROCEDURES"
WHERE schema_name = CURRENT_SCHEMA
and (PROCEDURE_NAME LIKE '%SAPFC_FILTER%' OR PROCEDURE_NAME LIKE '%SAP_FILTER %');
DECLARE CURSOR cur_priv (name NVARCHAR(256))  FOR SELECT DISTINCT STRUCTURED_PRIVILEGE_NAME FROM "PUBLIC"."STRUCTURED_PRIVILEGES" OR STRUCTURED_PRIVILEGE_NAME LIKE CURRENT_SCHEMA || '%_SAPFC_%'
OR STRUCTURED_PRIVILEGE_NAME LIKE CURRENT_SCHEMA || '%_ct_%'
OR STRUCTURED_PRIVILEGE_NAME LIKE CURRENT_SCHEMA || '%_bofc%';
DECLARE CURSOR cur_role (name NVARCHAR(256)) FOR SELECT ROLE_NAME FROM "PUBLIC"."ROLES"
WHERE ROLE_NAME LIKE CURRENT_SCHEMA || '%_SAPFC_%'
OR ROLE_NAME LIKE CURRENT_SCHEMA || '%_ct_%'
OR ROLE_NAME LIKE CURRENT_SCHEMA || '%_bofc%';
FOR cur_row as cur_priv(name) DO
EXEC 'DROP STRUCTURED PRIVILEGE '' || cur_row.STRUCTURED_PRIVILEGE_NAME || '';'
END FOR;
FOR cur_row AS cur_proc(name) DO
EXEC 'DROP PROCEDURE '' || cur_row.PROCEDURE_NAME || '';'
END FOR;
FOR cur_row as cur_role(name) DO
EXEC 'DROP ROLE '' || cur_row.ROLE_NAME || '';'
END FOR;
```

SAP BusinessObjects Financial Consolidation Administrator’s Guide
Administering SAP HANA Databases
5.3 SAP HANA Table Partitioning (Single-Table Mode)

When you run a consolidation process in Financial Consolidation, the application creates and stores a series of consolidated data in CT_CO_XXX tables. For example, if 10 different consolidations are run, 10 CT_CO tables are created and stored in the database.

If you are using SAP HANA Modeling Views that can be accessed in real-time by Microsoft Excel or Business Intelligence (BI) tools, the partitioned CT_CO_XXX tables (multi-table mode) need to be aggregated into a single SAP HANA table.

There is a stored procedure which performs this aggregation automatically, as indicated in the Prerequisites for creating SAP HANA Modeling Views with Cube Designer [page 41] chapter. This stored procedure creates the CT_FACT_DATA fact table which is then consumed by Microsoft Excel or BI (business intelligence) reporting tools through SAP HANA views.

However, this method has two main drawbacks:

- It creates a copy of the consolidated data in the database, which consumes storage space and memory.
- Each time a consolidation process is run, the CT_FACT_DATA table must be updated, which is a time-consuming operation.

In order to avoid these drawbacks, a new partitioning method called SAP HANA Single-Table Mode is now available: Financial Consolidation tables are now stored in a single SAP HANA table (named CT_CO), which is then natively partitioned by SAP HANA. The CT_CO_XXX tables and the CT_FACT_DATA table are no longer used. With this innovation, the previously required stored procedure for duplicating and transforming consolidated data in the Fact Table is no longer needed, and the SAP HANA database database size, with regards to the consolidation data, is reduced by half.

**Note**

This native SAP HANA Single-Table Mode has no impact on the performance or speed of the software consolidation process.

**Caution**

You cannot run these two modes (multi-table mode and single-table mode) on the same database: once you have migrated to Financial Consolidation single-table mode, all the past consolidation data is stored in a single table and you can no longer activate the multi-table mode for subsequent consolidations. However, in the same environment, you can have different databases running in the two different modes (for example, one top database in single-table mode, and several child databases in multi-table mode).
5.3.1 Migrating from Financial Consolidation Multi-Table Mode to SAP HANA Single-Table Mode

Context

To migrate to this new mode, you must execute the migration from the Administration console in the Financial Consolidation application, and then run a script, in the following procedure.

Procedure

1. Stop the data source.
2. If you are migrating from a SAP BusinessObjects Financial Consolidation 10.1 SP03 version, you must execute the following query:
   \[
   \text{update wctversion set base3 = base3 - 1 WHERE base3=625}
   \]
   (so that you can perform a migration of the database).

   **Note**

   If you are migrating from any other version of Financial Consolidation 10.0 or 10.1, you don’t need to run this query.

3. Migrate the data source.
4. Once the data source is migrated, verify that the FC_CONSO_PARTITIONING_OFF stored procedure has been created (in `[Financial_Consolidation_schema] > Procedures > FC_CONSO_PARTITIONING_OFF`).
5. Open the following SAP Note: [https://support.sap.com/notes: 2387959 - BFC, consolidation datasource, single table mode: migrating data (departitioning)](https://support.sap.com/notes: 2387959 - BFC, consolidation datasource, single table mode: migrating data (departitioning)).
   This SAP Note contains a PowerShell script that you must execute:
6. Copy the `fc_conso_partitioning_off.ps1` powershell script to the application server and run it from this server.
   This script runs the procedure to migrate all CT_CO_XXX tables into one single CT_CO table.

   **Caution**

   This process can take up to several hours (depending on the number of tables and the number of rows in each table); you must not stop it. This is why you should back up your database before running the script.
5.3.2 Post-Migration Tasks to Perform

After the migration of the consolidation tables, you must review and adapt some customized elements to fit this new mode.

1. External programs and custom developments:
   All external programs and custom developments must be reviewed and adapted, everywhere that they refer to different consolidation tables, as there is only one consolidation table after the migration.

2. In the Financial Consolidation application:
   Rules using coefficients, SQL queries, and every script referring to different consolidation tables must be reviewed and adapted.

3. SAP HANA Modeling Views in Cube Designer component:
   When deploying an SAP HANA Modeling View in Cube Designer, the data foundation refers to the CT_CO table and no longer refers to the CT_FACT_DATA table. Therefore, you should replace all previous views containing a foundation with the CT_FACT_DATA table with the CT_CO table.
   Additionally, it is recommended that after these modifications, you delete the CT_FACT_DATA table and the stored procedure that updates it (fc_create_fact_data). However, if you prefer to keep it for historical reason, it is possible.
6 Microsoft SSAS Settings

6.1 SSAS database backup / restore

You cannot save or restore individual cubes; the Backup/Restore functionality applies at the database level. You can access this functionality through SQL Server Management Studio.

Since the cubes generated by SAP Financial Consolidation, cube designer are MOLAP cubes (data is stored in SSAS), the backup of the SSAS database contains a complete image (structure and data) of this database. During the restore process, the data saved in the backup will be stored in the cube: there is no resynchronization with the relational database:

- If proactive caching/live access is not activated, this backup can be restored independently of the relational database (SAP Financial Consolidation database).
- If proactive caching/live access is activated, the cubes and their related dimensions will resynchronize when modifications are made in the SAP Financial Consolidation database. In this case, the cubes would not be up to date: they would be synchronized with dimensions and partitions that have been modified in SAP Financial Consolidation since the last restore of the SSAS database, but not with other dimensions and partitions. It is therefore strongly recommended that you resynchronize the SSAS database with the SAP Financial Consolidation database if it uses proactive caching.

To resynchronize a restored SSAS database with a relational database (i.e. to update the data, the structure itself does not change), it must be reprocessed: the process command is accessible in SQL Server Management Studio. The process command must be executed on the complete database using the process full option. Once the database is restored, you must check that the security options of the database are correctly configured as explained in SSAS database backup / restore [page 46].

6.2 SSAS database security configuration

Context

When SAP Financial Consolidation Cube Deployer creates the database, the security options are configured properly. However, if you restore a database or if you encounter any problems, you may want to check the security options.

Procedure

1. Open the database properties.
2. In the Security Settings section, click ImpersonateServiceAccount.
3. Check that the *Use the service account* or Default is selected. If other options are selected, the database will not function.
6.3 Cubes optimization

Cube Designer has no functionality for optimizing cubes: all Cube Designer cubes have the same settings (dimensions and MOLAP partitions, no aggregation). The SSAS administrator can manually modify these settings using Microsoft tools (Visual Studio and Management Studio). However, Cube Designer does not recognize these modifications and thus will overwrite them when the cube is redeployed.

Nevertheless, the Microsoft recommendation is increase the memory as much as possible to enhance performance.

6.4 Configuring Deployer Performances

You can improve Cube Deployer performances, specifically deployment performances when the Live Access option is activated, by modifying some parameters of the Cube Deployer SSAS instance.

This is helpful when the server has to process large MDX queries and cube deployments at the same time. These parameters, with the values given below, allow Topause the MDX queries, so that they are processed in the background.

1. Right-click the SSAS instance that the Deployer component is using and click Properties.
2. In the General menu, set the value of CommitTimeout to 0.

i Note
This parameter sets the number of milliseconds before pending commit operations time out.
3. In the *General* menu, set the value of *ForceCommitTimeout* to 5000.

<table>
<thead>
<tr>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>This parameter sets the timeout, in milliseconds, before a commit will cancel other commands that preceded the current command, including queries in process.</td>
</tr>
</tbody>
</table>

4. Without modifying the value of any other parameters, restart the server for the new settings to be taken into account.
7 Customizing the Configuration of Tables in the SAP Financial Consolidation Database

7.1 Description of the WDDLHOOK Table

SAP Financial Consolidation dynamically creates different types of tables and indexes when specific tasks are run. For example, when you run a consolidation processing operation, the server will send SQL statements to the database server so that it creates a new consolidation table with one or more indexes, which in turn will use several temporary worktables during the processing.

To create these database objects, SAP Financial Consolidation uses standard ANSI-compliant SQL syntax, valid for all currently supported databases. These SQL statements can be customized to add the proprietary syntax of the Microsoft SQL Server or Oracle database server. This enables you to store different types of tables in different locations, to separate tables from indexes and to use specific storage parameters unique to the RDBMS thus improving I/O performance.

Note

For SAP HANA database: since SAP HANA is an in-memory database, the storage location has no impact on performances.

The mechanism used to adapt the settings of the databases and to modify the SQL command generated by SAP Financial Consolidation is called WDDLHOOK. This is a table that contains the syntax corrections that need to be applied to the SQL commands that are used to create the tables and indexes.

7.2 Creating the WDDLHOOK Table

To implement this mechanism in the database, you must manually create a table called WDDLHOOK for Oracle ("wddlhook" in the lower case for SQL Server). This table must be created before the control tables of the SAP Financial Consolidation application are created when the database is initialized via the administration console. If this is not done before initialization, the WDDLHOOK configuration will not be applied.

The table below describes the WDDLHOOK table:

Table 9:

<table>
<thead>
<tr>
<th>Column</th>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TABLENAME</td>
<td>CHAR(65) NOT NULL</td>
<td>Regular expression corresponding to the name of the table to be customized (e.g. ct_co* or T*)</td>
</tr>
</tbody>
</table>
The first column, TABLENAME, contains a regular expression corresponding to a table name. For example:
c_t_pk* corresponds to the tables that start with ct_pk, and ct_co*1 corresponds to tables that start with ct_co
and that end with 1.

**Note**
The names of the tables must be entered in lowercase, except for T* tables, which must be entered in
uppercase.

- If the second column, TYPO, also contains a regular expression, SAP Financial Consolidation will use the row
of the table whose TABLENAME column contains the regular expression.
- The CREATETBL column contains a character string. This string will be added to the end of the table-creation
query.
- The CREATEIDX column contains a character string. This string will be added to the end of the index-creation
of the table queries.

The syntax you use to create the WDDLHOOK table will depend on your database engine:

**Note**
For Oracle, BusinessObjects Technical Support can provide a sample WDDLHOOK script, which can be edited
to suit the requirements of your site.

### 7.2.1 For Microsoft SQL Server

Table 10:

```sql
create table wddlhook (  
    tablename   char(65) not null,  
    typo        char(65),  
    createtbl   varchar(256),  
    createidx   varchar(256))
go
create unique index wddlhook_i1 ON wddlhook ("tablename")
go
```
### 7.2.2 For Oracle

Table 11:

```sql
CREATE TABLE WDDLHOOK (
  TABLENAME char(65) CONSTRAINT wddlhook_tablename_pk PRIMARY KEY,
  TYPO char(65),
  CREATETBL varchar2(256),
  CREATEIDX varchar2(256));
```

### 7.3 Configuring the WDDLHOOK Table

When a new table is created, SAP Financial Consolidation will check if the WDDLHOOK table exists. If it does not exist, the table and its indexes will be created without any specific configuration.

If it exists, SAP Financial Consolidation will check the TABLENAME column to see if one of the regular expressions corresponds to the name of the table. If so, the contents of the CREATETBL field will be added to the query for creating the table and the contents of the CREATEIDX field will be added to the query for creating the indexes.

If none of the regular expressions correspond to the name of the table in the TABLENAME column, then the table and its indexes will be created without any specific configuration.

⚠️ **Caution**

Because the contents of the CREATETBL and CREATEIDX fields are added to the queries for creating the table and the indexes without any modification, you should check that the syntax is correct. If it is not, the application will not be able to create the new table or indexes.

⚠️ **Caution**

The option that enables you to manage the work tables as temporary tables only applies to tables containing large volumes of data. Activating this option will not delete the small T* tables in the SAP Financial Consolidation database.

💡 **Example**

In an Oracle database, the WDDLHOOK table contains the following data:

Table 12:

<table>
<thead>
<tr>
<th>TABLENAME</th>
<th>TYPO</th>
<th>CREATETBL</th>
<th>CREATEIDX</th>
</tr>
</thead>
<tbody>
<tr>
<td>T*</td>
<td>N/A</td>
<td>tablespace CT_TEMP_DATA nologging</td>
<td>tablespace CT_TEMP_DATA nologging</td>
</tr>
<tr>
<td>ct_co*</td>
<td>N/A</td>
<td>tablespace CT_AMOUNTS</td>
<td>tablespace CT_INDEX</td>
</tr>
<tr>
<td>ct_pk*</td>
<td>ct_co</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
In this example of the WDDLHOOK table, the creation of tables will be customized as follows:

**T15393065 Table**

Table T15393065 corresponds to the regular T* expression. SAP Financial Consolidation will therefore take the character strings in the first row of the WDDLHOOK table:

- create table T15393065(id int(4)) tablespace CT_TEMP_DATA nologging;
- create index T15393065_idx on T15393065(id) tablespace CT_TEMP_DATA nologging;

**CT_CO0992 Table**

The CT_CO0992 table corresponds to the ct_co* regular expression. The strings of characters from the second row of the table will be used:

- create table CT_CO0992(accnt ...) tablespace CT_AMOUNTS;
- create index CT_CO0992I on CT_CO0992(accnt) tablespace CT_INDEX;

**CT_PC0105 Table**

The CT_PC0105 table corresponds to the ct_pc* regular expression. In the WDDLHOOK table, this expression is redirected to the ct_pk* expression. The strings of characters from the ct_pk* row will therefore be used:

- create table CT_PC0105(period ...) tablespace CT_AMOUNTS;
- create index CT_PC0105_IDX1 on CT_PC0105(entity, accnt) tablespace CT_INDEX;

**CT_ENTITY Table**

The only regular expression corresponding to CT_ENTITY is ct_. The strings of characters from the last row of the WDDLHOOK table will be used:

- create table CT_CONTROL(id ...) tablespace CT_APP;
- create index CT_CONTROL_IDX on CT_CONTROL(id) tablespace CT_INDEX;
8 Configuring SAP Financial Consolidation Web Site

8.1 Configuring SAP Financial Consolidation Web Site Advanced Settings

You can change several optional SAP Financial Consolidation web site settings. These settings are stored in the `web.config` file located in the SAP Financial Consolidation application deployment folder. `\Inetpub\wwwroot\FCWebSite`.

- Open the IIS Manager, select the SAP Financial Consolidation web site you have deployed and click the Application Settings feature:

![Application Settings](image)

**Note**

These settings will only be taken into account once you restart the HTTP engine and SAP Financial Consolidation.

These settings are the following:
<table>
<thead>
<tr>
<th>Application Settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;add key=&quot;AutoRestoreDirectory&quot; value=&quot;&quot; /&gt;</td>
<td>When problems arise on the Web server, e.g. the HTTP engine stops or the connection is broken, the SAP Financial Consolidation Web connector can locate the application servers to which it was connected before the incident occurred. This can be done when you specify the name of the folder containing the connection information in the AutoRestoreDirectory parameter.</td>
</tr>
<tr>
<td>&lt;add key=&quot;Log4NetInitFile&quot; value=&quot;&quot; /&gt;</td>
<td>The Log4NetInitFile parameter is used to indicate that the technical log for the Web will be enabled. You specify the location of the XML configuration file for the deployed application and its name.</td>
</tr>
<tr>
<td>&lt;add key=&quot;FlushResponseInterval&quot; value=&quot;30&quot; /&gt;</td>
<td>Certain components of the network infrastructure (firewalls, proxy, etc.) can interrupt HTTP connections that are open but unused. As some HTTP queries can require a lot of time to run, SAP Financial Consolidation uses a “keep-alive” mechanism to maintain the sessions open. The length of time is indicated in seconds and the default value is 30 seconds.</td>
</tr>
<tr>
<td>&lt;add key=&quot;WebSiteLanguages&quot; value=&quot;en;fr;de;es;ja&quot; /&gt;</td>
<td>The WebSiteLanguages parameter is used to indicate which languages can be used in SAP Financial Consolidation Web and the order in which they will be displayed in the user preferences. You can indicate one language only if required.</td>
</tr>
<tr>
<td>&lt;add key=&quot;BrowserFlags&quot; value=&quot;false&quot; /&gt;</td>
<td>The following parameter applies to the configuration of SAP Financial Consolidation Excel Web Schedules.</td>
</tr>
<tr>
<td>&lt;add key=&quot;EWSCompressedFileSizeLimit&quot; value=&quot;20000000&quot; /&gt;</td>
<td>The following variable is used to specify the maximum size for Excel folders saved on the database. It is expressed in bytes and the default value is 20,000,000.</td>
</tr>
<tr>
<td>&lt;add key=&quot;PublicationFile&quot; value=&quot;name and path of the XML publication file &quot; /&gt;</td>
<td>You can run SAP Financial Consolidation schedules via a simple URL. However, for security reasons, you should not authorize users to run a schedule with just any values. The administrator must therefore define the documents that are to be run and their initialization values. This is known as publishing. The number of publications is not limited. Publishing is defined in an XML configuration file. The name of this XML file (as well as its path) must be specified in the setting below.</td>
</tr>
<tr>
<td>&lt;add key=&quot;HierarchyPreviewSize&quot; value=&quot;300&quot; /&gt;</td>
<td>This parameter enables you to restrict the number of reference values to be displayed when you initialize a schedule containing hierarchies. The more reference values you authorize, the longer the pages will take to display. By default, the value of the parameter is set to 300. This corresponds to a page weighing approximately 100KB.</td>
</tr>
<tr>
<td>&lt;add key=&quot;MessageInterval&quot; value=&quot;1&quot; /&gt;</td>
<td>The SAP Financial Consolidation environment administrator can send messages to all the Windows client computers using the CtSendMessage.vbe program delivered with SAP Financial Consolidation. To ensure that Web client workstations also receive the messages, the Web client regularly checks the Web server to see if</td>
</tr>
</tbody>
</table>
### Application Settings

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>any messages have been sent. The parameter below enables you to set how frequently the client checks the server for messages. The default value is every 1 minute.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The following settings are used to enable or disable HTTP compression. You now enable HTTP compression directly in SAP Financial Consolidation. You should therefore not enable it in IIS. If you do so, SAP Financial Consolidation will not function properly.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The tip is to deactivate HTTP compression or change the compression level. Refer to the following options:</td>
</tr>
<tr>
<td>● None: compression is not enabled.</td>
</tr>
<tr>
<td>● Low: when this option is selected, speed is the priority.</td>
</tr>
<tr>
<td>● High: when this option is selected, high compression is the priority.</td>
</tr>
<tr>
<td>● Normal: the rate of compression is normal.</td>
</tr>
<tr>
<td>HTTP compression is enabled by default and set to “Normal”.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The note is to not change the other settings of the compression filter.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>When users are logged on to SAP Financial Consolidation Web, they remain connected to the application even if they do not use it. However, if they are unexpectedly disconnected, i.e. due to a network problem, the ASP.NET session can be shut down automatically after a certain space of time. This will enable you to free up any locks that are still open on SAP Financial Consolidation objects. The timeout parameter enables you to set the number of minutes after an unexpected disconnection that the ASP.NET session can be shut down automatically.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>We recommend that you set the timeout at less than 5 minutes.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>You can modify the maximum size of HTTP queries and therefore, for example, the maximum size of the Excel import files or the maximum size of an attachment for the packages on the web.</td>
</tr>
<tr>
<td>1. Edit the web.config file.</td>
</tr>
<tr>
<td>2. Under the &lt;system.web&gt; node, add the following line: &lt;httpRuntime maxRequestLength=&quot;&quot;/&gt;</td>
</tr>
<tr>
<td>Application Settings</td>
</tr>
<tr>
<td>----------------------</td>
</tr>
<tr>
<td>Array</td>
</tr>
</tbody>
</table>

**Note**
The default value is 4MB. We recommend that you set it at 16 MB depending on the size of your documents. (The value 16384 corresponds to 16 MB files).

| `<add key="FinanceWSTimeout" value="5000" />` | Session Timeout between the Deployer Component and the SAP Financial Consolidation Web Services: The Deployer component connects to the SAP Financial Consolidation Web Services to retrieve connection and security information.
There is a timeout configured for this parameter; its default value is set to 5 seconds.
If you want to modify this value, you can do it in the web.config file under the `<add key="FinanceWSTimeout" value="5000" />` parameter. |

**Note**
You can modify this value if you encounter network problems, for example.

| `<add key="UseHTTPS" value="true"/>` | For security reasons, it is recommended to setup an SSL configuration. When you setup this SSL configuration, it is also recommended that you add the following parameter to the "web.config" file and set its value to true. |

- Reconnecting automatically
- Activating the FinanceWeb technical log
- Supporting long-term HTTP sessions with firewalls
- Selecting the display languages
- Configuring Internet Explorer with ActiveX
- Limiting the size of Excel folders
- Publishing documents via a URL
- Restricting schedules containing hierarchies
- Frequency of messages from the administrator
- Enabling HTTP compression
- Adjusting the timeline of a Web session
- Modifying the maximum size of HTTP queries
- Modifying the timeout for calls between the Deployer component and the SAP Financial Consolidation Web Services
- HTTPS Configuration
8.2 Customizing the SAP Financial Consolidation Web Site
Home page

You can customize a section of the SAP Financial Consolidation Web Logon window and Home page as well as the
Contacts window.

Context

You can customize these areas as follows:

Procedure

1. Create a file called left_side.html, containing the HTML code of the web page that you want to display in the
   banner of the Logon window and Home page.
2. Copy and paste this file in the custom folder located at the root of the SAP Financial Consolidation application
   deployment folder. This will replace the sample file of the same name provided with SAP Financial
   Consolidation.
3. If you want to add and customize your contacts, you should create a file called contacts.html and insert it in
   the same place.

Note

This operation must be repeated for each application deployed on your Web servers.

Example

You should insert the left_side.html file in ..\XXX\SAP\Financial Consolidation\custom.

8.3 Publishing documents via a URL

To run a schedule via a URL, the following information must be configured in an XML publication file.

The name of this XML file as well as its path and location must be specified in the web.config file of the application
you deployed, as shown in the setting below.

Table 13:

```
<add key="PublicationFile" value="name and path of the XML publication file" />
```

The XML configuration file must contain the following information:
8.3.1 XML file structure

Table 14:

```xml
<?xml version="1.0" encoding="utf-8" ?>
<publicationslist>
  <publication name="name of the publication">
    <user>login</user>
    <schedule>name of the schedule</schedule>
    <sourceslist>
      <source>description of source 1</source>
      <source>description of source 2</source>
    </sourceslist>
    <dimensionslist>
      <dimension>description of dimension 1</dimension>
      <dimension>description of dimension 2</dimension>
    </dimensionslist>
    <sheet>description of the sheet</sheet>
  </publication>
  <publication name="name of the publication">
    ...
  </publication>
</publicationslist>
```

8.3.2 Configuration

The following are required settings:

- `<publication name>`: name of the publication to be specified in the URL
- `<user>`: name of the SAP Financial Consolidation user who will run the schedule
- `<schedule>`: name of the SAP Financial Consolidation schedule to be run

The following are optional settings:

- `<sourceslist>`: the data sources to be queried
- `<dimensionslist>`: the dimensions to be specified

Note: A file can contain several publications.

The name of the SAP Financial Consolidation user who runs the schedule
The name of the SAP Financial Consolidation schedule to be run
The data sources that are to be queried
The dimensions that are to be queried
The sheet selected in the case of multi-sheet schedules
8.3.2.1 Data Sources

If you want to query data sources, the settings to be specified in the <source> field are the values concerning the following sources:

- Consolidated data
- Preconsolidated data
- Package data

You can specify properties for each type of source, as well as an amount type.

The syntax will be as follows:

```
[<Name of the source>]:[<Name of the property>]
```

The values for the various fields are as follows:

- Consolidated data
  - Name: CO-AMOUNT
  - Properties: AMOUNT, CONVAMOUNT, CONSAMOUNT, DATA-COMMENT
- Preconsolidated data
  - Name: PC-AMOUNT
  - Properties: AMOUNT, DATA-COMMENT
- Package data
  - Name: PK-AMOUNT
  - Properties: AMOUNT, DATA-COMMENT

If a setting is incorrect both in terms of syntax and code validity, the dialog box for selecting the corresponding source will be displayed.

8.3.2.2 Dimensions

If you want to query dimensions, the settings to be entered in the <dimension> field are the dimension codes as well as the initialization methods.

The syntax takes the following form:

- `<CodeAlpha Dimension>: NULLANDALL[:<Grouping method>]`: corresponds to the All or No Values selection method.
- `<CodeAlpha Dimension>:NULLVALUE[:<Grouping method>]:` corresponds to the No Value selection method.
- `<CodeAlpha Dimension>:VALUE:<Name of the reference value>:` corresponds to the All Values selection method.
- `<CodeAlpha Dimension>:CHARAC:<CodeAlpha of the characteristic>:<CodeAlpha of the value of the charact.>[:<Grouping method>]:` corresponds to the characteristic of a dimension value.
- `REFPERIOD:<Code of the reference data entry period >:` corresponds to date type dimensions with relative values.

The `<dimension>` flags may appear in any given order, except for identical dimensions that appear in different blocks.

In the former case, the nth initialization of the dimension in the publication is associated with the nth dimension to be set with the same ID.

If it is missing or invalid, the dialog box for selecting the dimension values will be displayed.

Like for the sources to be set, for each dimension whose initialization is not specified in the publication or that is incorrect (syntax, validity of the codes, consistency of selection methods, values, etc.), the dialog box for selecting the dimension values will be displayed.

If a grouping method is used, it can have the following values:

<table>
<thead>
<tr>
<th>Table 15:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>AGGREGATED</td>
<td>Aggregated</td>
</tr>
<tr>
<td>HEADERDETAILTOTAL</td>
<td>Header, itemized, total</td>
</tr>
<tr>
<td>DETAILTOTAL</td>
<td>Itemized, total after</td>
</tr>
<tr>
<td>TOTALDETAIL</td>
<td>Total before, itemized</td>
</tr>
<tr>
<td>HEADERDETAIL</td>
<td>Header, itemized</td>
</tr>
<tr>
<td>DETAILLED</td>
<td>Itemized</td>
</tr>
</tbody>
</table>

This method is optional and will only need to be specified if it is to be set. If there is a grouping method but it has not been specified in the publication file, the AGGREGATED value will be used by default.

### 8.3.2.3 Multi-sheets

In the case of multi-sheet schedules, the settings to be entered in the `<sheet>` field are the values necessary for identifying the sheet. Only the last one is taken into account.

A sheet is described by the list of dimension and/or characteristic values that characterize it.

The syntax takes the following form: `<Value1>:<Value2>:<Value3>`.
Each value must appear in exactly the same order set in the schedule. The number of dimensions/characteristics to be set for the sheet should at least be equivalent.

Each value will take the following form:

- `<CodeAlpha of the RefValue>`
- `NULL`
- `TOTAL`

If no sheet corresponds to the settings of the publication, the dialog box for selecting the sheet will be displayed.

**Example**

**Example of XML file**

Table 16:

```xml
<?xml version="1.0" encoding="utf-8" ?>
<publicationslist>
  <!--
  -------------------------------------------->
  <publication name="MULTIDIM-VALIDVAL">
    <user>DOC</user>
    <schedule>D-EXE02</schedule>
    <sourceslist/>
    </sourceslist>
    <dimensionslist>
      <dimension>RU:VALUE:AUHE001</dimension>
      <dimension>REFPERIOD:VALUE:2001.12</dimension>
      <dimension>DP:VALUE:2001.12</dimension>
    </dimensionslist>
  </publication>
  <!--
  -------------------------------------------->
  <publication name="MULTIDIM-MIXEDVAL">
    <user>DOC</user>
    <schedule>D-EXE02</schedule>
    <sourceslist/>
    </sourceslist>
    <dimensionslist>
      <dimension>RU:VALUE:WRONGRU</dimension>
      <dimension>DP:VALUE:2001.12</dimension>
      <dimension>REFPERIOD:2001.12</dimension>
    </dimensionslist>
  </publication>
  <!--
  -------------------------------------------->
  <publication name="MULTISHEETS">
    <user>PACKAGE1</user>
    <schedule>D-MF01</schedule>
    <sourceslist/>
    <dimensionslist/>
    <sheet>A21500:TOTAL</sheet>
    <sheet>A27600:FRDR003</sheet>
    <sheet>A31300:USFO003</sheet>
  </publication>
  <!--
  -------------------------------------------->
</publicationslist>
```
8.3.3 URL syntax

The URL used for running a schedule must specify a publication name. It will take the following form:
http(s)://serveur/appli/URLExecute.ashx?Name=<publication name>
9 Configuring SAP Financial Consolidation Web HTML5 Site

9.1 Configuring SAP Financial Consolidation Web HTML5 Site Advanced Settings

You can change several optional SAP Financial Consolidation web site settings. These settings are stored in the web.config file located in the SAP Financial Consolidation Web HTML5 site deployment folder. For example, \Inetpub\wwwroot\FCWebHTML5.

You modify the web site application settings by selecting the SAP Financial Consolidation web HTML5 site you have deployed and clicking the Application Settings feature.

Note
These settings will only be taken into account once you restart the HTTP engine and SAP Financial Consolidation.

These settings are the following:

<table>
<thead>
<tr>
<th>Application Settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>BrokerHostName</td>
<td>Name of the server where the CBroker component is installed.</td>
</tr>
<tr>
<td>DataSourceName</td>
<td>Name of the data source to which this specific web HTML5 is connected.</td>
</tr>
<tr>
<td>ForceHttps</td>
<td>By default, this setting is set to true, as SSL must be activated for the web site in which the application is deployed. However, if you want to delegate SSL encryption to another tier, like a reverse-proxy, you can set this parameter to false.</td>
</tr>
<tr>
<td>Log4NetInitFile</td>
<td>This parameter is used to specify the location of the XML configuration file for the deployed WebHTML5 application.</td>
</tr>
<tr>
<td>AutoLogoutTimeout</td>
<td>This parameter allows you to automatically disconnect inactive users after a certain period of time. By default, this parameter is set to 300 minutes, you can change it to 0 if you want to deactivate it.</td>
</tr>
<tr>
<td>PackagesPerCall</td>
<td>This parameter allows you to define the number of packages displayed.</td>
</tr>
</tbody>
</table>
| HomeBackground      | The value can be either:  
  - a relative URL such as: Scripts/img/bck.png  
  - a full path URL such as: http://www.mydomain.com/img/bck.png |
| CachingDimensionIds | List of dimension IDs where values will be stored in browser cache. |
### Application Settings

<table>
<thead>
<tr>
<th>Application Settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CachingResetDelayTime</strong></td>
<td>Internal browser cache lifetime for dimension values expressed in minutes. If the value is 0 or non-existent, a 30 mn lifetime will be used.</td>
</tr>
<tr>
<td><strong>PackageDataEntryAutoRefresh</strong></td>
<td>This parameter is used to automatically refresh package schedules after each data input. By default, this parameter is set to &quot;True&quot;. However, for performance reasons, you can deactivate it by setting this key to &quot;False&quot;.</td>
</tr>
<tr>
<td><strong>LegacyWebURL</strong></td>
<td></td>
</tr>
</tbody>
</table>

| **Description** | The default values are the following: -524287; -524286; -524284; -524283; -524282; -524281; -524280; -524277; -524276; -524273; -524271; -524270. The default values correspond to the following dimensions: Category, Period closing month, Currency, Account, Flow, Period, Audit ID, Scope, Variant, Technical origin, Ledger and Consolidation currency. |

**Caution**

Do not modify these cache values without SAP support feedback.

---

9.2 Customizing the SAP Financial Consolidation Web HTML5 Site Home and Login Pages

You can customize the background pictures of the SAP Financial Consolidation Web HTML5 Login page.

**Context**

You can customize it as follows:

**Procedure**

1. Select the folder where you deployed the web HTML5 site and open the `WebHtml5\Scripts\img` sub-folder.
2. In this folder, copy the pictures you want to be displayed as background.

⚠️ Caution

The new pictures must have exactly the same names as the original ones.

⚠️ Caution

When deploying a patch, these images are deleted.
10  Configuring High Availability on the SAP Financial Consolidation Platform

10.1  Availability management

Availability management is the ability to deliver consistent, predictable access to both application and data so that interruptions resulting from planned or unplanned events do not affect users.

This chapter describes how you can ensure data and application accessibility in the SAP Financial Consolidation environment during planned and unplanned downtime.

This chapter:

- Identifies the planned and unplanned events that can occur.
- Lists the requirements to be met in order to ensure availability.
- Describe how the SAP Financial Consolidation environment can provide availability management solutions for planned or unplanned downtime.

10.1.1  Planned downtime

There are two types of planned downtime:

- Downtime due to operations performed on the system:
  - upgrading hardware or software components.
  - updating the operating systems.
  - replacing disks.
  - etc.
- Downtime due to specific operations performed on the database:
  - defragmenting the disk on which the database is located
  - performing maintenance tasks on the database
  - performing cold backups
  - etc.

10.1.2  Unplanned downtime

There are three types of unplanned downtime:

- Downtime due to the occurrence of disasters, requiring a disaster recovery plan.
- Downtime due to problems in the system, e.g. hardware or software failure.
- Downtime due to data corruption, requiring the restoration of the database.
10.1.3 Requirements

By applying availability management solutions, planned or unplanned downtime can be reduced or eliminated. You should, however, first ensure that requirements are met for the following elements:

10.1.3.1 Environment

This refers to the whole physical environment surrounding the application and the machines. You can check the following points:

- the storage conditions for the machines: provide adequate climate control, maintain humidity control, take precautions against fire risks, ensure adequate wall thickness, etc.
- Power conditioning: provide an uninterruptible power supply (UPS).
- Data storage: perform regular backups and archive backup tapes at a remote location. If storage servers are used, these should also be located offsite.
- Serviceability: ensure regular maintenance of equipment, components, etc. through contractual arrangements made with suppliers or third parties.

10.1.3.2 Network and security

In order to manage availability, you should first have a secure network and reliable security.

- Network reliability: ensure that both active and passive components are taken into account.
  - Passive components:
    - Use the required network accessories and ensure adequate interconnection of computers with cables, duplicated network cards, etc.
  - Active components:
    - Implement Internet access with proxies, firewalls, etc. and use Web load balancers, compression and encryption software.
- Security:
  - Implement intrusion detection software and other software security measures.
  - Authenticate users using a reliable method, e.g. by implementing rolling password changes to protect against data corruption or denial-of-service attacks.

10.1.3.3 SAP Financial Consolidation components

The table below lists the components that are unique and should be deployed in a clustered environment and those that may be duplicated.
Table 17:

<table>
<thead>
<tr>
<th>COMPONENTS IN A CLUSTERED ENVIRONMENT</th>
<th>COMPONENTS IN A MULTI-SERVER ENVIRONMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Database server</td>
<td>Application server</td>
</tr>
<tr>
<td>Data source manager (CtBroker.exe)</td>
<td>Windows Terminal Services server</td>
</tr>
</tbody>
</table>

Example

In the example above, SAP Financial Consolidation is installed using an architecture that ensures high availability.

- The database engine is installed in a clustered environment that provides failover support or load balancing. The RDBMS providers supported by SAP Financial Consolidation, i.e. Microsoft, Oracle and IBM, can provide clustering solutions with specific product versions. This ensures high availability of your database.

- SAP Financial Consolidation is used with multiple application servers and multiple Web servers. If one of the application or Web servers should fail, only the users connected to the failed server will be disconnected. They can, however, reconnect immediately to the application using one of the other servers. This ensures that the SAP Financial Consolidation application remains accessible at all times.

- The CtBroker component must be unique in SAP Financial Consolidation and is deployed in a clustered environment providing failover support. If the module stops, the next attempt by one of the SAP Financial Consolidation components to access it will restart it automatically. If the cluster node hosting the module fails, CtBroker will also stop. However, the next attempt by one of the SAP Financial Consolidation components to access the module will restart it automatically. Once the module restarts, it will revert to its previous state automatically and quickly (a few seconds). The temporary unavailability of the module does not affect the users.

- Access to the SAP Financial Consolidation Web servers is ensured by the Web load-balancer installed before the Web servers.
10.1.4 Availability management in SAP Financial Consolidation

You can apply the availability management solutions described below in order to reduce or eliminate planned and unplanned downtime.

10.1.4.1 Upgrading hardware or software components

The recycling of server processes enables you to upgrade components on the application servers or Web servers without disrupting application or data accessibility.

The recycling process means that although a server is unavailable for an undetermined length of time while maintenance tasks are being performed on it, users can continue working. Before the server is recycled, the users connected are warned that they will be disconnected after a specific time and that they can reconnect immediately. Once they do so, they will be allocated to one of the available servers.

**Note**

In order to be able to recycle server processes, you must configure SAP Financial Consolidation in multi-server mode.

**Note**

The components mentioned above do not include Businessobjects Finance components. If you need to upgrade the version of the application, you must stop the entire system.

Related Information

Configuring SAP Financial Consolidation in multi-server mode [page 78]

10.1.4.2 Operations performed on the database

When hot backups are performed, neither the database engine nor the application need to be shut down. However, with certain engines, it is necessary to carry out cold backups. This type of activity then requires a planned shutdown of the application.

10.1.4.3 Disaster recovery

Unplanned downtime may occur as a result of natural disasters, fires, floods or terrorist attacks, etc. The countermeasure in this case is the recovery of data and application accessibility. Depending on the recovery time and budget available, you can do this in two ways:
- **Perform data duplication:**
  Data duplication consists of storing backups of the database performed on a regular basis (e.g. daily) at a remote location as well as product installation CDs in order to reinstall the application and restore the database quickly. In SAP Financial Consolidation, all of the product configuration settings are stored in the database itself. This makes data recovery easier as nothing is stored on the application servers.

- **Set up a redundant environment:**
  This method consists of setting up the same environment at another site by using redundant servers and deploying a redundant network with the relevant network accessories in a side-by-side configuration. By maintaining a hot site or disaster-recovery site, you ensure complete operation continuity because no time is lost in reinstalling the application or restoring the database. You should, however, ensure that the data at the redundant site is constantly updated with that from the production site. In the case of Oracle, you can also back up and replay the transaction logs against the duplicated database to maintain the data. As all of the product configuration settings are stored in the database, this makes data synchronization easier.

### 10.1.4.4 Data corruption

Data may be corrupted as a result of manipulation errors or software failure, etc. The countermeasure consists of conducting regular backups and restoring the database from backups to the last point before the corruption occurred. As all of the product configuration settings are stored in the database, there is no risk of data loss and you can revert back easily to the most current version.

**Note**

Site redundancy does not protect you from data corruption due to manipulation errors, as this can also affect the duplicated database.

### 10.1.4.5 Component failure

There are two types of component failure: hard disk failure on any of the computers in the application environment or hardware/software failure, which is more difficult to detect.

- The countermeasure to hard disk failure consists of ensuring application accessibility by using secured disk storage, e.g. RAID 1 or RAID 5.
- The countermeasure to hardware and software failure consists of adopting the two-pronged approach below:
  - Clustering for all the components that are unique: database, SAP Financial Consolidation synchronization components (CtBroker). In a cluster with failover support, users do not need to reconnect to the application during an outage. They can continue working by simply repeating the operation that failed.

**Note**

A user saves a package at the same time as a component becomes unavailable: In such a case, either the recovery is transparent, or the user will get an error message and will have to repeat the save operation. The user will not need to reconnect to the application.
- All other components are in multi-server configuration: application servers, SAP Financial Consolidation Web servers, TSE servers. Having serveral servers makes it possible to offer machine redundancy, and therefore machines can be stopped without affecting the application. This chapter provides details on how to deploy SAP Financial Consolidation in a multi-server configuration. For more information, Configuring SAP Financial Consolidation in multi-server mode [page 78].

In a multi-server architecture, the user must reconnect. However, this can be done quickly. Users do not need to wait for the machine to restart since the connection is supported by other machines that are already running and available. In a clustered environment, components must be restarted on another cluster node thus leading to a slight delay in response, whereas in a multi-server environment, all of the servers are running and immediately available.

### 10.2 Installing SAP Financial Consolidation components on a cluster

The CtBroker module can be used in a Microsoft cluster providing failover support. The other SAP Financial Consolidation components may not be used in a cluster because they can be installed in a multi-server configuration.

There can only be a single CtBroker.exe module in each SAP Financial Consolidation environment. To ensure availability at all times, you should therefore install this module in a cluster.

#### 10.2.1 Requirements

You must have a Cluster Service that functions under Windows 2003 or 2008 on at least two machines providing failover support. The load balancer is not supported.

*Note*

To find out more about the requirements, the installation and the configuration of the Microsoft clusters, please consult the Microsoft documentation.

SAP Financial Consolidation must be installed on each cluster node.

#### 10.2.2 Installation

We strongly recommend that SAP Financial Consolidation be installed on the standard Quorumcluster, as the CtBroker.exe process will be linked to the “Cluster Group”.

We recommend that SAP Financial Consolidation be installed on each node after the other node has been physically shut down. This is because the system setup may reboot the computer during the installation process and the Quorum disk may then be taken over by the other node.

SAP Financial Consolidation must be installed in the same folder on both nodes.
You install the application in the cluster nodes in the same way as you install the application on a server. You must select Administration console to install the CtBroker.exe process.

### 10.2.3 Configuration

You must then create a new cluster resource:
- The resource type is “Generic Service” and it will be assigned to the “Cluster Group” resource group.
- You are not required to run this resource in a separate resource monitor.
- This resource should depend on the “Cluster Name” resource.
- The service name to be used is CtBroker, and there are no Start Parameters.
- You must select the “Use Network Name for Computer Name” option.
- You are not required to specify the registry keys to be replicated.

Once you have created the resource, you should only use the name and IP address of the cluster and not those of its nodes.

In no case should the Administration console be started connected to a node. It should always be connected to the cluster.

**Tip**

Do not start the Administration console directly on one of the nodes. Connect via another computer and connect the Administration console to the cluster (not the nodes).

**Note**

Only the CtBroker.exe process can be used in a clustered environment. You must not start other SAP Financial Consolidation processes on the cluster nor try to define them as cluster resources.

**Example**

- The cluster is made up of two nodes: Node1 and Node2. The cluster resource configured for these two nodes is called ClusterMag.
- SAP Financial Consolidation is installed on the Node1 and Node2 computers.
- The data source manager is defined for the ClusterMag cluster. In the Administration console, you connect to ClusterMag to manage the data sources.

### 10.2.4 Operation

The CtBroker component starts automatically when a SAP Financial Consolidation component accesses it (CtServer, Finance.exe, etc.). You do not need to start this module manually on the cluster.

If CtBroker fails, the next attempt by one of the components to access it will restart it automatically. Because all of the information managed by CtBroker is located in the ApplicationDataSources.xml file, CtBroker reverts to its previous state as soon as it restarts.
If you install SAP Financial Consolidation on the private disk of each node, you must update the `ApplicationDataSources.xml` file for each node every time you make changes in the Administration console.

Users will not experience any downtime when the CtBroker stops and restarts.

If a cluster node fails, CtBroker will also stop. The cluster will immediately switch over to the other node and the component will restart automatically as explained above. This ensures that the system is fault tolerant.

You must never start an Administration console on a physical node of the cluster, as the console tries to connect to the CtBroker.exe of the local machine. If the latter is not started, it will start automatically. You will then be working with a broker that is started on the physical node, but that is not managed by the cluster. You must always work with the broker of the virtual node.

You can therefore manage the data sources either by opening a Terminal Services session on the virtual node of the cluster hosting the broker, or from a computer that is not part of the cluster, and by connecting to the virtual node.

10.2.5 Configuring the Web Administration Console in Fault Tolerant Architecture

It is possible to secure the Web Administration Console component by installing it on two different servers. One server will be used as the main server, the other one will be used as a backup server. You can automatically switch from one server to the other with a load balancing mechanism.

If you want users to connect to the Web Administration Console using one URL only, you can specify this using a load balancer in fail-over mode.

You need to install the Web Administration Console on two different machines with the same settings and the same URL. The load balancing can be handled with either Microsoft NLB or a load balancer device. On a two-node NLB cluster, install the Web Administration Console on each node with the same settings.

- **Caution**
  
The load balancing device must be configured in fail-over mode, not in load balancing mode. Only one server can be used at a time.

- **Note**
  
  Once you have deployed the Web Administration Console, do not forget to configure the `web.config` file with the name of the machine where the CtBroker component is hosted. This parameter is the `BrokerHostName` and is set by default to `Localhost`.
11 Configuring High Availability on the Cube Designer Components

11.1 Securing the Deployer component

It is possible to secure the Deployer component by installing it on two different servers. One server will be used as the main Deployer server, the other one will be used as a backup server. You can automatically switch from one server to the other with a load balancing mechanism.

If you want users to connect to Deployer using one URL only, you can specify this using a load balancer in fail-over mode.

You need to install Deployer on two different machines with the same settings and the same URL. The load balancing can be handled with either Microsoft NLB or a load balancer device. On a two-node NLB cluster, install Deployer on each node with the same settings.

**Caution**

The load balancing device must be configured in fail-over mode, not in load balancing mode. Only one Deployer server can be used at a time.

11.2 Installing the UDF for Security component on a cluster

11.2.1 Requirements

You can use the SSAS engine with Cube Designer in a Microsoft failover cluster. In this scenario, the UDF for Security configuration differs from its standard installation.

You must have a Cluster Service that functions with Windows 2003 on at least two computers providing failover support with SSAS Service Pack 2 installed in Failover mode.

IIS must be installed on each node.

**Note**

To find out more about the requirements, installation and configuration of Microsoft clusters, please consult the Microsoft documentation.
11.2.2 Installation

Context

⚠️ Caution

In the case of a clustered SSAS installation, the UDF administration web service does not work correctly if instance names are different on the virtual node and on the physical nodes.

UDF for Security must be installed on each cluster node. The SSAS Cluster group must be hosted by the physical node when you are installing the component.

The UDF component must be installed in the same folder on both nodes, i.e in the same folder of the shared disk of the SSAS cluster group.

You install the UDF component in the cluster nodes in the same way that you install the application on a server.

Procedure

1. Activate the first node.
2. Execute the UDF for Security component (included into Fix Pack 2) and run the setup.
3. Install the UDF component on the disk of the SSAS cluster group.
4. When the setup is finished, move the SSAS cluster group to the second node.
5. On the second node, execute the setup exactly the same way you did in step 2.

11.2.3 Configuration

Context

If you have not yet deployed any SSAS data sources:

Procedure

1. Open the Central Management Console.
2. Configure your EPM Connections as specified in the Installation Guide, chapter «Installing SAP BusinessObjects EPM Solutions Connection Manager on the BOE platform».
3. In the Server name field, enter the name of the SSAS cluster group.
4. You do not need to modify the other fields.
5. Click Save.
6. Exit the Central Management Console.
7. Move your SSAS cluster group to the other cluster node.
8. Open the Central Management Console.
9. Open the platform you deployed on the first node.
10. Click **Save**.
    
    If you have already deployed an SSAS data source on the cluster and you need to modify it, you only need to modify the Central Management Console and then click **Save** on each node.

⚠️ Caution

Do not forget to perform this action on each node.

### 11.2.4 Uninstallation

**Procedure**

1. Open a session on the cluster node running the SSAS cluster group.
2. Make a copy of the folder where the UDF for Security is installed. This copy will be used later in the process to uninstall the cluster.
3. Uninstall the UDF component using the **Control Panel > Add/Remove Programs** command.
4. Once it is uninstalled, restore the copy of the UDF installation folder to its initial location. This will allow you to properly uninstall the UDF component on the other node.
5. Move your SSAS cluster group to the other cluster node.
6. Open a session on the other cluster node.
7. Uninstall the UDF component using the **Control Panel > Add/Remove Programs** command.
12 Configuring Ramp-up in SAP Financial Consolidation

12.1 Configuring SAP Financial Consolidation in multi-server mode

Context

The tasks scheduled in the Task list view of SAP Financial Consolidation are run on the application server. In a multi-server architecture, you should specify the server on which the tasks will be performed. In the Administration console, you specify the information on the processing server in the following parameter: Scheduler computer name.

Note

If you run a task scheduled for immediate execution, the properties defined in Scheduler computer name will not be taken into account. Tasks that have been scheduled for immediate execution will be run on the application server to which you are connected.

Caution

You cannot enter "localhost" for this parameter; instead, you must specify the name of the server. This parameter is case-sensitive.

Procedure

1. In the Administration console, enter the relevant information in the Scheduler computer name parameter of the Configuration page.
2. Specify the computer that will host the first server in the architecture.

Once you have done this, you can add as many servers as required directly in the Servers page of the Administration console.

3. To add a server, select Servers and in the Server options menu, click **Add a new application server**.

The Add a server window appears.

4. Select the computer that will host the new server.

5. Set the load balance for the server in order to specify the number of concurrent users that can connect to the server. The default value is 100 users. This is used to avoid overloading the capacity of each application server.

6. Click **OK**.

7. Repeat this procedure as many times as necessary to add the required number of application servers.

The application servers will be listed in the configuration view of the Administration console.
8. Select the server on which the tasks will be run by filling in the `SchedulerComputerName` field.

### Results

> **Tip**
>
> In a multi-server configuration, you can activate and deactivate the servers independently of each other.

#### 12.1.1 Load balancing between servers

You can set the load balance variable for a given server so that the concurrent users connected to the application can be distributed over the servers available.
In the example above, the first server, called ST-SRV4, has a load balance of 100 while ST-SRV5 has a load balance of 200.

This means that the first server will be able to manage up to 100 concurrent users while the second will be able to manage a maximum of 200 concurrent users out of a total of 300 concurrent users connected. This enables you to allocate users or clients according to the performance of the computers hosting the application servers.

When a user connects, the application will allocate:

- ST-SRV4 for 1 connection out of 3.
- ST-SRV5 for 2 connections out of 3.

\**Note**

When you run a task, it counts as one connected user during the time required for processing. A task run in the Task List view runs on the server currently in use, while a scheduled task runs on the *Scheduler computer name* server.

The data source manager uses a Weighted Round Robin algorithm to balance the load among the available servers. This algorithm takes the capacity of each server into account, as well as the number of users who are already connected. Users are distributed based on each server’s load.

\*Example*

- Server1: Load balance 100, 40 users connected.
- Server2: Load balance 50, 30 users connected.
- Server1 index: 40/100 = 0.4. This server is using 40% of its maximum load capacity.
- Server2 index: 30/50 = 0.6. This server is using 60% of its maximum load capacity.

The next user who connects will therefore be connected to the first server.

This indicator is recalculated in real time each time a new user connects.
12.2 Configuring SAP Financial Consolidation in multiple HTTP server mode

Context

You must first deploy the SAP Financial Consolidation Web applications on each of the HTTP servers in your architecture. For more information on application deployment, see the chapters called Deploying the Finance Web Site and Web HTML5 Site in the installation guide.

Once this is done, you configure the Administration console.

Procedure

1. Open the Administration console and stop the data source.
2. Open the Servers page and in the Server options menu, select Add a new web server.
3. Enter the URLs for the applications deployed on the different HTTP servers.
4. Click OK.

The Administration console will indicate that SAP Financial Consolidation Web is configured with multiple HTTP servers.
12.2.1 Configuring Web load balancing

When SAP Financial Consolidation uses multiple HTTP servers, several URLs can be used for connecting to the Web application. If you want users to connect to the Web application using one URL only, you can specify this using a load balancer that maintains session affinity.

12.2.1.1 How load balancers work

The SAP Financial Consolidation Web site is compatible with load balancers that maintain session affinity, also known as “sticky” sessions. This means that when a client browser is directed to a HTTP server by the load balancer, then future queries from that same browser session (using sessions IDs, known as Finance_SessionId) will always be directed to the same HTTP server. Each time a query is sent between the HTTP engine and the web client, the Finance_SessionId identifies the client so that the query is always sent back to the same web server. This ID remains unchanged throughout the session.

The SAP Financial Consolidation Web HTML5 site does not require session affinity and no session affinity configuration.

12.2.1.2 Session affinity algorithm

Note
This section applies only to the SAP Financial Consolidation legacy web site.
Step 1

The client sends a first query to the load balancer. This query does not have any Finance_SessionId.

Table 18:

```
GET /Finance/ HTTP/1.1
Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, application/x-shockwave-flash, application/vnd.ms-excel, */*
Accept-Language: fr
Accept-Encoding: gzip, deflate
User-Agent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.2; .NET CLR 1.1.4322)
Host: tl3web1
Connection: Keep-Alive
Cookie: WebSiteLanguage=0
```

Step 1b

When the load balancer processes the incoming request, it cannot find an Finance_SessionId. It redirects the request to one of the HTTP servers, depending on the load balancing algorithm deployed, e.g. round robin, cost-based, etc. In the diagram below, the request is redirected to Web server 2.

Step 2

The query is then processed by the HTTP engine which sends an answer containing the `Set-Cookie` field. This field contains the first occurrence of the Finance_SessionId.

Table 19:

```
Date: Thu, 16 Jun 2005 15:06:57 GMT
Server: Microsoft-IIS/6.0
X-Powered-By: ASP.NET
MicrosoftOfficeWebServer: 5.0_Pub
X-AspNet-Version: 1.1.4322
Content-Encoding: deflate
Set-Cookie: Finance_SessionId=dv32yt45yqx2ub55w4lywk55; path=/
 Cache-Control: private
Content-Type: text/html; charset=iso-8859-1
Content-Length: 284
```

Step 2b

The server response is then processed and analyzed by the load balancer, which will take note of the Finance_SessionId value and lock it to the server.
Step 3

In receiving the response, the Web client learns the cookie it should present on subsequent requests. These queries will then contain a **Cookie** header field containing the same session ID value.

**Table 20:**

| GET /Finance/emptywhite.html HTTP/1.1 | Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, application/x-shockwave-flash, application/vnd.ms-excel, */* |
| Referer: http://tl3web1/Finance/ | Accept-Language: fr |
| Accept-Encoding: gzip, deflate | If-Modified-Since: Mon, 13 Jun 2005 18:54:41 GMT |
| If-None-Match: "c19b705b4970c51:22ec" | User-Agent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.2; .NET CLR 1.1.4322) |
| Host: tl3web1 | Connection: Keep-Alive |
| Cookie: WebSiteLanguage=0; Finance_SessionId=dv32yt45ygx2ub55w4lywk55 |

Step 3b

The load balancer processes each request and redirects them to the corresponding Web server.
Diagram

IE CLIENT

LOAD BALANCER

WEB SERVER 1

WEB SERVER 2

<table>
<thead>
<tr>
<th>ASP.NET</th>
<th>SRVNAME</th>
</tr>
</thead>
<tbody>
<tr>
<td>XXXX</td>
<td>SRV1</td>
</tr>
<tr>
<td>YYYY</td>
<td>SRV2</td>
</tr>
<tr>
<td>...</td>
<td>...</td>
</tr>
</tbody>
</table>

IIS

ASP.NET
12.3 Recycling the servers

Since recycling is now automatically supported by SAP Financial Consolidation, including in standalone configuration, without service interruption, it is no longer necessary to set up recycling tasks as was the case with previous versions.

12.4 Optimizing memory use for application servers

If you are using a complex configuration and/or if a large number of users simultaneously connect to your servers, the 4 GB of RAM allocated for the CtServer.exe process may be insufficient. In such cases, the process is stopped. The following solution may be implemented:

Start two instances per server instead of one. This way, each instance will manage half as many users.

This can be done in the standard settings of the Administration console, in the ServerComputerName parameter. You must modify the Set number of instances to be started by default field and set it to 2.

12.5 Optimizing memory use for web servers

In case of “out of memory” issues on .NET, the workstation garbage collector can be changed to the workstation mode to increase the stability of the system.

To modify the workstation garbage collector:
1. Open the C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727\Aspnet.config file.

2. Add the following parameter <gcServer enabled="false"/> to this file:

```xml
<?xml version="1.0" encoding="UTF-8" ?>
<configuration>
<runtime>
<legacyUnhandledExceptionPolicy enabled="false"/>
<legacyImpersonationPolicy enabled="true"/>
<alwaysFlowImpersonationPolicy enabled="false"/>
<SymbolReadingPolicy enabled="1"/>
<gcServer enabled="false"/>
</runtime>
</configuration>
```

3. Restart the server.

### 12.6 Customizing the application server connection

Users in a multi-server configuration may at times require a connection to a specific server in the SAP Financial Consolidation environment. In order to do so, you can start the client using a command line. This command line will include the options for connecting to a specific server and not to the servers selected by the data source manager.

**Note**
If this command line is used, the window for connecting to SAP Financial Consolidation no longer appears when the application is started.

**Note**
You can use the command lines for Windows and Web clients.

You can start SAP Financial Consolidation Windows using the following command lines:

Table 21:

<table>
<thead>
<tr>
<th>Command Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finance.exe <em>/broker</em> &quot;datasource_manager_name&quot; <em>/datasource</em> &quot;datasource_name&quot; <em>/user</em> &quot;user_name&quot; <em>/password</em> &quot;user_password&quot; <em>/servers</em> &quot;server1&quot;;&quot;server2&quot;</td>
</tr>
</tbody>
</table>

- **Finance.exe _/broker_ "datasource_manager_name"**
  
  This is the name of the computer where the data source manager is hosted (the broker).

- **/datasource_ "datasource_name"**
  
  This is the name of the data source specified in the data source manager.

- **/user_ "user_name"**
  
  This is the user name.

- **/password_ "user_password"**
  
  This is the user password.

- **/servers_ "server1";"server2"**
  
  This is the list of servers to connect to.

**Caution**

This parameter is compulsory and you must enter the data source name in the correct case.
● /user_<"user_name">
  This is the name of the user specified in the Start the Application dialog box.
  If you do not enter any user name, then the Windows user account whose session is currently open will be used.
● /password_<"user_password">
  If you do not enter a password, then the password will be taken as null.
● /servers_<"server1">;<"server2">
  These are the application servers specified for the data sources indicated above. You must already have started the servers in the Administration console, otherwise the client will not be able to start.

⚠️ Caution
If you do not enter the variables between quotation marks, the command may fail.

You can start SAP Financial Consolidation Web using the following command lines:

Table 22:

http://<HTTPserver>/<ConnectionURL>?Servers=server1;server2

This indicates:
● the name of the HTTP server
● followed by the URL in the Administration console and in IIS,
● followed by the different application servers defined in the Administration console

Specifying several servers will enable the user to connect to the next available application server on the list if any of the servers are unavailable or stopped. The command will function until the connection is established.

The servers specified here, and not those indicated in the Administration console, will be taken into account when the application is started.

ℹ️ Note
If the server to which the command line refers is stopped, SAP Financial Consolidation will not start. In the standard startup, however, if one of the servers is stopped, the client is connected to another server.
You can use the Archiving Tool to store historical consolidated data in archive databases and still access it from the SAP Financial Consolidation application.

The tool:
- Decreases the size of SAP Financial Consolidation production databases
- Better monitors the volume of consolidated data
- Guarantees a high level of performance for the data most accessed by users
- Reduces the need for additional fast disk storage devices

The features included in the current version are:
- Archival of consolidation tables and history logs
- Restoration of consolidation tables and history logs
- Logging all database updates during archive/restore operations
- Job scheduling
- Graphical dashboard of real-time SAP Financial Consolidation data in
- General Information for each archive
- Evaluation of the archiving / restoring time
- Database size gain simulation
- Clean-up of SAP Financial Consolidation objects

13.1 Installing and Accessing the Archiving Tool

Prerequisites

The following components must be present before you install the Archiving Tool on the server:
- SAP Financial Consolidation databases, 10.1
- Microsoft Windows 2008, 2008 R2, 2012 Server (64bits)
- Oracle Server 11g
- Microsoft SQL Server 2008, 2008 R2 or 2012

Note
With Microsoft SQL Server, you cannot use two different database servers for the source database and the archive database. Both databases must be located on the same server.

- SAP HANA Database Revision 93 or higher
Note

With SAP HANA, you cannot use two different database servers for the source database and the archive database. Both databases must be located on the same server.

- Oracle Net client, SQL Server client or SAP HANA client 32-bit installed on the same machine as the Archiving Tool
- Internet Explorer with Flash Player (for the rendering of graphical charts) and Acrobat Reader (for the online help) installed on the same machine as the Archiving Tool

Procedure

1. Run the SAP Financial Consolidation setup.
2. In the Setup Type dialog box, select the Server installation type.
3. In the Custom Setup dialog box, select the Archiving tool option.
4. Click Next and complete the setup.
5. Once the program is installed, create an empty database that will be used as a new archive.

Tip

You can define multiple archives for one SAP Financial Consolidation database, for example, one per year.
On Oracle: We recommend that you create the archive database on the same instance as the SAP Financial Consolidation database. The owner of the Finance database must have CREATE VIEW privileges.

⚠️ Caution

If you want to use separate instances, you have to setup a database link in the Finance database. The name of this link must be the same as the user schema of the archive database. For example if your archive instance is named "Archive" and the schema for archiving is named "BFC", the database link you create must be named "BFC" and configured to connect with this user.

On SQL Server: Only one login is required to connect to the SAP Financial Consolidation and archive databases with SQL Server. This login must be the dbo of the SAP Financial Consolidation database, and can be different from the sa login. The database collation of both databases should be the same.

On SAP HANA: before using the archiving tool with a SAP HANA database, you must run the following query:

```sql
grant select on schema "archive_schema" to "FC_schema_owner"
```

⚠️ Caution

You cannot log in using an account with the same rights as the dbo.

⚠️ Caution

With Microsoft SQL Server, you cannot use two different database servers for the source database and the archive database. Both databases must be located on the same server.

6. Once the database is created, connect to the program by selecting Start > All Programs > SAP Financial Consolidation > Archiving Tool.

7. At the first connection, go to the Options menu and select the database type you are using.

![Options menu]

### Note

By default, the options are saved for the next time you start the application.
13.2 Database Connection

Context

Once you have started the Archiving Tool, you connect to the source and the target databases.

Procedure

1. Enter the connection parameters to the SAP Financial Consolidation source database, depending on the database type:
   - If you are using a SQL Server database, enter the username and password of the database owner, the name of the server which hosts SQL Server and the database name.
   - If you are using an Oracle database, enter the username and password of the schema’s owner and the TNSNAME of the Oracle instance.
   - If you are using a SAP HANA database, enter the username and password of the database owner and the name of the ODBC 32-bit data source.

2. Click Connect.
   If the connection is successful, the database connection string appears in the header of the connection panel and column and pie charts appear.
The column chart shows the allocated size for each type of SAP Financial Consolidation objects. The first column indicates the total database size. After a few years, the consolidations tend to comprise the bulk of the database’s size (see percentage size). When moving the cursor over the diagram, the exact size for each objects’ type is displayed.

The pie chart shows the share per annual data entry period of all consolidations. If the “Legacy” (older than 3 years) section is large, we recommend that you archive the consolidated data.

3. Enter the connection parameters to the target database, depending on the database type:
   - If you are using a SQL Server database, enter the username and password of the database owner, the name of the server which hosts SQL Server and the database name.
   - If you are using an Oracle database, enter the username and password of the schema’s owner and the TNSNAME of the Oracle instance.

4. Click Connect to connect to the archive and get an overview of the database. The following information is displayed:
   - the database size
   - the number of archived consolidations stored in the database
   - the last update of the archive
   - the archive rank

Use the Archiving Tool to define multiple archives for one SAP Financial Consolidation database (for instance, one per year). The example below shows the second archive defined for the source database.
If the archive is empty, New archive database appears under the Server box.

You can also click Connect to verify that one or several archived consolidations were not re-run in the source database. In that case, the archived consolidations are no longer valid and the tool will suggest that you to synchronize the source and the archive databases.

13.3 Consistency check

Consistency checks between the source and the archive databases are performed by the Archiving Tool at the connection step in order to prevent any loss of data. You cannot connect to either database if:

- The profiles do not match.
- Some of the archived consolidations are not from the source database.

Example 1: The platform is composed of two SAP Financial Consolidation production databases, CENTRALPROD and DIVISIONPROD. After consolidations are moved from CENTRALPROD to an empty archive, the archive database is permanently linked to CENTRALPROD, so you cannot connect this archive with DIVISIONPROD as a source database.

Example 2: There is a weekly backup of CENTRALPROD into CENTRALTEST, then additional consolidations are moved from CENTRALPROD to the archive database. You cannot link the archive to CENTRALTEST, although it looks like the same database. The tool will display the following error message when connecting to either database: Invalid profile.

Example 3: the first time you archive consolidations from CENTRALPROD, the current archive database is ranked number 1. Then you connect a new archive to CENTRALPROD for transferring additional consolidations, this archive is ranked number 2, and so on.

On Oracle, after you connect to both databases, the tool automatically grants the necessary privileges in order to allow the archiving and restoration of data.

On the source database, the following statement is run by the tool:

```
grant select any table to (owner of archive schema)
```

On the archive database, the following statement is run by the tool:

```
grant select any table to (owner of source schema)
```
13.4 Archiving Consolidations

Context

⚠️ Caution
The archive should not be a Financial Consolidation database.

Procedure

1. After you have connected to the source and archive databases, select the Archive tab.

2. For the Action to be performed, select Backup.

3. To set the Updated before date, click the calendar icon.
This option helps you to select the list of consolidations which have not been updated since a specified date.
If you select a date before the first reporting period, all copy consolidations will be fetched.

4. From the Sort by list, select the sort criteria for the tree view.

5. Click Display List to display the tree view of the selected consolidations from the Financial Consolidation database. Each item in the tree view corresponds to one consolidation. All consolidations are grouped by node depending on the sort criteria specified previously.

6. Click once on a consolidation to display its general properties. The following elements are displayed:
   - author of the consolidation definition
   - last update of the consolidation data
   - consolidation’s long description
   - status of the last execution
   - consolidation table name in the database
   - multi-period selection
   - locked selection

7. Double-click a consolidation in order to display its general properties and sizing information. The following elements are displayed:
   - allocated size in database for the consolidated data and indexes
   - number of rows in the consolidation tables, which indicates the number of consolidated amounts

8. Select in the tree view the checkboxes for the consolidations you want to archive.

You can select the root folder of a group of consolidations to save time.

At the bottom of the tree view, the number of selected consolidations and all listed consolidations is displayed.

For information on the selected consolidations, click More information. The following dialog box opens:
The **Selected Consolidations** dialog box provides:

- the estimated archival time for the selected consolidations
- the estimated restoration time for the selected consolidations
- the share between the size of the selected consolidations and all others
- the data and index size of the selected consolidations compared with all consolidations

Click **Close** to return to the Archiving Tool and execute the consolidations.

9. Click **Execute** to archive the selected consolidations.

⚠️ **Caution**

We recommend that you stop Financial Consolidation before launching the archiving process.

A dialog box lists the table name of the consolidations to be archived.
10. Click **OK** to confirm.

The archiving process is divided into the following steps:
1. Copy the consolidation table.
2. Rename the consolidation table.
3. Create a view in the archive.
4. Delete the consolidation table.
5. Lock the consolidation definition.

The progress bar located at the bottom of the window shows you the status of the archiving process. When the archiving is completed, the status **Completed** appears and the tree view content is refreshed. If any error has occurred, the following message appears: **An error occurred. See log.**

Repeat this task for each selected consolidation. If any errors occur, the Archive Tool reverts to the last consistency check point. This means that all completed consolidations stay archived, the current consolidation returns to its initial state, and no change is applied to the remaining consolidations.
11. After the archival process is complete, restart the data source. You can display the archival date and time of all archived consolidations by selecting the field "Archiving date" on the Financial Consolidation desktop.

Results

To check the log file, click *Show Log*. 
### 13.5 Scheduling the Archival Jobs

#### Context

You can automate and schedule the archiving process, for example during the night or the weekend.

#### Procedure

1. In the tree view, select the consolidations you want to archive.
2. Click **Create Job**.
   
   The following message appears: *The config.xml file has been saved.*
3. Click **OK**.
   
   To see the effect of the job creation, open the `config.xml` file located by default in`C:\Users\<user_name>\AppData\Local\Temp\`.

```xml
<config version="1.0">
  <!-- Your configuration content here -->
</config>
```
This configuration file stores all needed parameters for archival:

- **the action to process:** `<copy action="archive"></copy>`
- **the connection string to the source database:** `<archivedatabase>`
- **the connection string to the archive database:** `<sourcedatabase>`
- **the list of selected consolidations:** `<conso>`

4. Create a `.bat` file containing the following command:

   ```cmd
   cd /d <archive root folder>
   Archiveconso.wsf <path>\config.xml
   ```

   It is possible to add a Scheduled Task using the Windows Configuration Panel that runs on a defined day and time the following command:

   ```cmd
   <archive root folder>\Archiveconso.wsf <path>\config.xml
   ```

5. Open the Scheduled Task Wizard of Windows and select the `.bat` created at step 4.

   ➤ **Remember**

   Always backup the archive database after archiving consolidations.

### 13.6 Restoring Archived Consolidations

#### Procedure

1. After you have connected to the source and archive databases, select the *Archive* tab.
2. For the Action to be performed, select Restore.

3. To set the Updated before, click the calendar icon.

   This option helps you to select the list of consolidations which have not been updated since a specified date.

   **Tip**

   If you select a date before the first reporting period, all copy consolidations will be fetched.

4. From the Sort by list, select the sort criteria for the tree view.

5. Click Display List to display the consolidations in the archive database.

   Each item of the tree view corresponds to one consolidation. All consolidations are grouped by node depending on the sort criteria specified previously.

6. Click once on a consolidation in order to display its general properties and double-click it to also display sizing information.

7. Select the checkboxes of the consolidations you want to restore. You can also select the root folder for a group of consolidations. At the bottom of the tree view, the number of selected consolidations and all listed consolidations are displayed.

   To see information on the consolidations, click More information.

   The Selected Consolidations panel appears and shows:
○ the estimated archival time for the selected consolidations
○ the estimated restoration time for the selected consolidations
○ the share between the size of the selected consolidations and all others
○ the data and index size of the selected consolidations compared with all consolidations

Click Close to return to the Archiving Tool.

8. Click Execute to archive the selected consolidations.

**Caution**

We recommend that you stop Financial Consolidation before launching the restoring process. You cannot restore consolidations on a database different from the original source database.

A dialog box lists the table name of the consolidations to be restored.

9. Click OK to confirm.

The restoring process is divided into the following steps:
1. Drop the view on the archive.
2. Copy the consolidation table.
3. Drop the consolidation table from the archive.
4. Restore the index on the consolidation table.
Results

The progress bar located at the bottom of the window shows the status of the process. When the restoration process is complete, the status **Completed** appears, and the tree view content is refreshed. If any error has occurred, the following status appears: **An error occurred. See log**.

It is possible to automate and schedule the restoring process, for example during the night or the weekend. For more information, see [Scheduling the Archival Jobs](page101)

**Example**

**Sample archive log**

To check the log file, click **Show Log**.

```
Tuesday, March 30, 2010 11:29:08 AM - query: DROP VIEW CT_CO0001
Tuesday, March 30, 2010 11:29:08 AM - duration: 0.078 s
Tuesday, March 30, 2010 11:29:10 AM - query: SELECT COUNT(1) AS "COUNT" FROM sysobjects WHERE type = 'U' AND name = 'CT_CO0001'
Tuesday, March 30, 2010 11:29:10 AM - duration: 0.016 s
Tuesday, March 30, 2010 11:29:10 AM - query: SELECT * INTO ct_co0001 FROM doc_archive.dbo.CT_CO0001
Tuesday, March 30, 2010 11:29:11 AM - duration: 0.937 s
Tuesday, March 30, 2010 11:29:11 AM - query: SELECT 'CREATE ' + case when IDX.type_desc='CLUSTERED' then 'CLUSTERED' else 'NONCLUSTERED' end + ' INDEX ' + IDX.name + ' ON ' + OBJ.name + ' (' + replace((select COL2.name + case when idxc.is_descending_key=0 then ' ASC' else ' DESC' end + '), ', '') from sys.columns COL2 WHERE COL.object_id = COL2.object_id and col2.object_id=idxc.object_id and col2.column_id in (select column_id from sys.index_columns where object_id=IDX.object_id and index_id=IDX.object_index_id) order by COL2.object_id FOR XML PATH('') ) INNER JOIN sys.objects OBJ ON OBJ.object_id = OBJ.object_id INNER JOIN sys.indexes IDX ON (IDX.object_id = IDX.object_id AND IDX.index_id = IDX.index_id) INNER JOIN sys.columns COL ON (COL.column_id = COL.object_id AND OBJ.object_id = COL.object_id) WHERE (OBJ.type = 'U' OR OBJ.type = 'V') AND OBJ.NAME='CT_CO0001' group by idx.name, idxc.is_descending_key, col.object_id, IDX.object_id, IDX.type_desc, OBJ.name, IDX.object_id
Tuesday, March 30, 2010 11:29:11 AM - duration: 0.234 s
Tuesday, March 30, 2010 11:29:11 AM - query: CREATE NONCLUSTERED INDEX ct_co0001i ON ct_co0001 (acct ASC)
Tuesday, March 30, 2010 11:29:12 AM - duration: 0.36 s
Tuesday, March 30, 2010 11:29:12 AM - query: CREATE NONCLUSTERED INDEX ct_co0001j ON ct_co0001 (entity ASC)
Tuesday, March 30, 2010 11:29:12 AM - duration: 0.359 s
Tuesday, March 30, 2010 11:29:12 AM - query: DROP TABLE CT_CO0001
Tuesday, March 30, 2010 11:29:12 AM - duration: 0.016 s
Tuesday, March 30, 2010 11:29:12 AM - query: SELECT a.name AS "table_name", a.name AS "index_name" FROM sysindexes a, sysobjects b WHERE a.id = b.id AND a.indid > 0 AND a.indid < 255 AND (a.status & 8388608)=0 AND (a.status & 64)=0 AND b.name = 'CT_CO0001' AND a.name = 'CT_CO0001' order by b.name, a.name
Tuesday, March 30, 2010 11:29:12 AM - duration: 0.094 s
Tuesday, March 30, 2010 11:29:12 AM - query: CREATE INDEX ct_co0001i ON CT_CO0001 (ACCT)
Tuesday, March 30, 2010 11:29:12 AM - duration: 0.188 s
Tuesday, March 30, 2010 11:29:12 AM - query: UPDATE ct_conso_def SET archive_date = NULL WHERE id = (SELECT d.id FROM ct_coref r, ct_conso_def d, ct_conso_def_per f WHERE r.phase = d.phase AND r.updper = d.updper AND r.Variant = d.variante AND r.curncy = d.curncy AND d.main_period = f.id AND f.scope_code = r.scope AND r.id =1)
Tuesday, March 30, 2010 11:29:13 AM - duration: 0.063 s
```
13.7 Clean-up of Objects

Context

The Clean-up tab allows you to clean-up the Financial Consolidation database through a graphical interface, without having to run queries directly into the database.

You can delete the following objects:

- schedule
- report
- folder
- reporting ID
- category scenarios
- filter
- rule
- set of rules
- subset of rules

Note

Stop the data source before proceeding with the clean-up.

When the cleanup is complete, restart the data source.

The Clean-up tab contains the following objects.
Procedure

1. Open the Clean-Up tab.
2. To expand a particular section, click the down arrow on the right side of the section.
3. Select the object you want to delete.
4. Click the button in the corresponding section. For example, in the case of Delete Schedule click Delete to launch the operation.

**Note**

Deletion operations must be validated first in a test environment.
13.7.1 Archiving History Logs

Context

⚠️ Caution
The implementation of the Archive History Logs is based on the import and export utilities of Oracle. They must be installed on the machine. SQL Server and SAP HANA are not supported.

Archive History Logs are used to schedule the removal of old history logs in the Financial Consolidation application and store them in flat files. You can also restore history logs from a specified time period in an empty Financial Consolidation database and view them in the Financial Consolidation desktop.

⚠️ Caution
You need to stop the Financial Consolidation data source before launching the archival process.

The main benefits of these logs are:

- The performance of the application is greatly improved because the Task List and Log views of the Financial Consolidation desktop consume fewer resources.
- The company keeps track of all legacy information for auditors and for technical comparison purposes.

To configure the history logs:

Procedure

1. In the Archiving Tool, connect to the source Financial Consolidation database.
2. In the Clean-Up tab, expand the Archive History Logs panel.
3. Enter the following parameters:
   - **Number of Days**: the period of time the history logs are kept in the Financial Consolidation database. For instance, if Number of Days is 30, all history logs before Today – 30 will be archived.
   - **Backup Folder**: the destination directory of the archive file.
4. Select Delete Tasks to delete all tasks not processed during the period of time.
5. Click Setup to generate the launcher.bat file.

This launcher.bat file contains the following parameters:

```
"C:\Program Files\XXXXXXX\Archive\archivelogs.bat" user/password@finance "D:\Archive" 30 true
```

Where:
- The connection string to the source database is user/password@finance.
- The number of days is 30.
- The backup folder is D:\Archive.
- The delete tasks checkbox activated with true.
Next Steps

You can use the scheduler in the database server to automate the Archive Logs process. For instance, run the `launcher.bat` command file every weekend.

If the operating system of the database server is UNIX, you may need to adapt the DOS batch command files.

The launcher program calls the `archivelogs.bat` command file that automatically executes the following actions:

1. Exports the history data generated before (Today – Number of Days) from the following tables:
   - `ct_runnableobjects`
   - `ct_schedulings`
   - `ct_execresults`
   - `ct_executions`
   - `ct_history`
   - `ct_history_detail`

2. Compresses the six dump files in one archive file named `history(timestamp).zip` located in the backup folder. If the archiving of logs is scheduled every weekend, then an archive will contain the history content of one week.

3. Deletes from the tables pre-existing data (Today – Number of Days).

⚠️ Caution

The first restart of Financial Consolidation after the cleanup of history logs can take several minutes.

13.7.2 Restoring History Logs

Context

To restore history logs, you need to setup an empty Financial Consolidation database by using the `Migrate` function of the administration console. This database will be the recipient database of the restored history logs.

In order to restore the history logs for a period of time, ask your database administrator to run the `restorelogs.bat` command file. This program restores the following parameters:

- the system connection string of the Oracle instance where the empty Financial Consolidation database is located
- the owner of the source Financial Consolidation database schema
- the owner of the recipient Financial Consolidation database schema
- the backup folder in which the archive file is stored
- the timestamp, in order to identify the archive file

Example:

```
"C:\Program Files\XXXX\Archive\restorelogs" system/password@sid source archive "D:\archive" 1511071631
```
This command restores the history logs from the `history1511071631.zip` archive file, generated on the 15th of November 2007 at 4:31 PM and located in the `D:\archive` directory, into an empty Financial Consolidation database called `archive`.

The `restorelogs.bat` command file executes the following actions:

1. In the recipient database, it truncates the following tables:
   - `ct_runnableobjects`
   - `ct_schedulers`
   - `ct_execresults`
   - `ct_executions`
   - `ct_history`
   - `ct_history_detail`
2. It uncompresses the file named `history(timestamp).zip` located in the Backup Folder.
3. It imports the history data from the dump files.

You can use the scheduler located in the database server to automate the Archive Logs process. For instance, run the `launcher.bat` command file every weekend.

If the operating system of the database server is UNIX, you may need to adapt the DOS batch command files.

The launcher program calls the `archivelogs.bat` command file, which automatically executes the following actions:

1. It exports the history data generated previously (Today – Number of Days) from the following tables:
   - `ct_runnableobjects`
   - `ct_schedulers`
   - `ct_execresults`
   - `ct_executions`
   - `ct_history`
   - `ct_history_detail`
2. It compresses the dump files in one archive file named `history(timestamp).zip`, located in the backup folder.
   If the archiving of logs is scheduled for every weekend, then one archive will only contain the history content of one week.
3. It deletes from the tables the preexisting data (Today – Number of Days).

⚠️ Caution

The first restart of Financial Consolidation after you cleanup of history logs can take several minutes.

### 13.7.3 Resetting Users Settings

The `Reset Users Settings` option allows you to reset preferences that have been saved for a defined user.
To reset a user settings:

1. In the Archiving Tool, connect to the source Financial Consolidation database.
2. In the Clean-Up tab, expand the Reset Users Settings panel.
3. In the Users field, enter the CODE of the user you want to reset.
   
   **Note**

   If you want to reset several users settings, you must enter each user code separated by a comma.

4. Select the Configuration and / or the Documents options, depending on which settings you want to reset.
5. Click Reset.
14 User Import Export Tool

The User Import Export Tool allows you to export or import users and all user-related objects between Financial Consolidation and different types of flat files.

The User Import Export Tool setup is included in the Financial Consolidation installation folder; however, you must install the tool before using it.

14.1 Installing the User Import Export Tool

This section provides information on how to install the User Import Export Tool.

Prerequisites

Before you install the User Import Export Tool, make sure you have met the following requirements:

- SAP Financial Consolidation 10.0 is installed.
- Microsoft Windows installer 3.1 is installed.
- The Microsoft .NET Framework 3.5 is installed.

Procedure

1. In the Financial Consolidation installation folder, launch the Import Export Users.msi file. The Welcome to the Import Export Users Setup Wizard dialog box opens.
2. Click Next. The Select Installation Folder dialog box opens.
3. Select the folder in which you want to install the application and click Next. The Confirm Installation dialog box opens.
4. Click Next to start the installation process. Once the installation process is over, the Installation Complete dialog box opens.
5. Click Close to end the installation.
14.2 Exporting Users with the User Import Export Tool

This section provides information on how to export users with the User Import Export Tool.

Context

Once it is installed, you access the User Import Export Tool in the C:\Program Files (x86)\SAP BusinessObjects\Import Export Users folder.

Procedure

1. Open the C:\Program Files (x86)\SAP BusinessObjects\Import Export Users folder.

⚠️ Caution

Do not execute the UsersImportExport.exe file, as this one is only used to execute the tool in a command line.

3. The User Identification dialog box opens.
4. Enter your credentials and select the data source you want to connect to.
5. Click OK.
The **User Import Export Tool** opens.

![User Import Export Tool](image)

6. In the **Files** area of this window, specify all the file names and their extensions (.txt, .csv or .xml) that will be used for exporting users as well as all the objects related to them:
   - Users
   - Owners groups
   - Profiles (code and description)
   - Profiles (definition)
   - Data Access Groups (code and description)
   - Data Access Groups (definition)
   - Data Access Restrictions (code and description)
   - Data Access Restrictions (definition)

**Note**

If you do not specify a file name, no action will be taken for the corresponding object.

**Note**

By default, the format is .txt, but .csv or .xml formats are also supported.
7. In the Error Log file name field, specify a file name if you want to configure a log of the export process.
8. In the Technical trace file name field, specify a file name if you want to configure a trace report of the export process.
9. Click Export.

A message appears with the result of the export in the lower part of the window.

The result of the export can be seen in the export folder you specified: as many files as specified in the Files area of the tool has been created.
14.3 Importing Users with the User Import Export Tool

This section provides information on how to import users with the User Import Export Tool.

Context

Once it is installed, you access the User Import Export Tool in the C:\Program Files (x86)\SAP BusinessObjects\Import Export Users folder.

Procedure

1. Open the C:\Program Files (x86)\SAP BusinessObjects\Import Export Users folder.

   Caution
   
   Do not execute the UsersImportExport.exe file, as it is only used to execute the tool in a command line.

3. The User Identification dialog box opens.
4. Enter your credentials and select the data source you want to connect to.
5. Click OK.
6. In the Files area of the User Import Export Tool, specify all the file names and their extensions (.txt, .csv or .xml) that contain all the information on users and their related objects that you want to import to the Financial Consolidation application:
   ○ Users
   ○ Owners groups
   ○ Profiles (code and description)
   ○ Profiles (definition)
   ○ Data Access Groups (code and description)
   ○ Data Access Groups (definition)
   ○ Data Acess Restrictions (code and description)
   ○ Data Acess Restrictions (definition)

   Note
   
   If you do not specify a file name, no action will be taken for the corresponding object.

7. In the Error Log file name field, specify a file name if you want to configure a log file of the import process.
8. In the Technical trace file name field, specify a file name if you want to configure a trace report of the import process.
9. In the Importing area of the User Import Export Tool, specify the import options:
Create only: if you want only new objects to be created into the Financial Consolidation database.
Create or Update: if you want to add new objects and update existing ones,
Update only: if you want to update existing objects only.

10. Click Import.
A message appears with the result of the import in the lower part of the window.
14.4 Importing or Exporting Filter Reference Values

This section explains you how to import or export filter reference values that are contained in the Access Definitions module of the Financial Consolidation application.

Procedure

1. In the Filter Reference Values file, select the file containing the filters you want export or import.
2. In the Dimension zone, select a dimension if you want to restrict the import / export to a specific dimension.

   **Note**
   
   This parameter is not mandatory.

3. If you are importing filters, select an import option:
   - Create only: if you want only new filters to be created into the Financial Consolidation database,
   - Create or Update: if you want to add new filters and update existing ones,
   - Update only: if you want to update existing filters only.
4. Click Import Filter or Export Filter.
   You can see the result of the import or export process in the lower part of the User Import Export Tool.

   **Note**
   
   All types of filters can be imported or exported.

   **Note**
   
   During the filter import process, a file named DARDimRej.csv is automatically generated and contains all the data access restrictions that were not imported correctly.
14.5 Using the User Import Export Tool via a Command Line

This section explains how to configure the User Import Export Tool to use it via a command line.

Procedure

1. Create a configuration file for import/export parameters. You can take the `CreateUpdateAll.config.SAMPLE` file as example:

```xml
<?xml version="1.0" encoding="utf-8" ?>
<configuration>
<configSections>
    <section name="ConnectionSettings" type="CtxUserTransfer.ConnectionSettings,UsersImportExport" />
    <section name="LogSettings" type="CtxUserTransfer.LogSettings,UsersImportExport" />
    <section name="FileSettings" type="CtxUserTransfer.FileSettings,UsersImportExport" />
    <section name="ImportSettings" type="CtxUserTransfer.ImportSettings,UsersImportExport" />
    <section name="FilterSettings" type="CtxUserTransfer.FilterSettings,UsersImportExport" />
</configSections>
<ConnectionSettings broker="LVLN60178276A" server="LVLN60178276A" datasource="Finance105" user="ADMIN" password="IxFg0pPQfd0=" />
<LogSettings errorLog="C:\Finance\ImportExport\ErrorLog.log" technicalLog="C:\Finance\ImportExport\TechnicalLog.log" />
<FileSettings     users="C:\Finance\ImportExport\CtxUser.txt"  
ownerGroups="C:\Finance\ImportExport\Ctxowner.txt"  
profiles="C:\Finance\ImportExport\CtxProfileId.txt"  
profilesFn="C:\Finance\ImportExport\CtxProfileFn.txt"  
dataAccessGroups="C:\Finance\ImportExport\CtxDAGid.txt"  
dataAccessGroupsPh="C:\Finance\ImportExport\CtxDAGph.txt"  
dataAccessRestrictions="C:\Finance\ImportExport\CtxDARid.txt"  
dataAccessRestrictionsDim="C:\Finance\ImportExport\CtxDARdim.txt"  
ImportSettings createOnly="false" createUpdate="true" updateOnly="false" />
<FilterSettings referenceValuesFile="C:\Finance\ImportExport\CtxFilter.xml"  
dimension="" />
</configuration>
```

2. In this file, you need to configure the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>configSections</td>
<td>Caution: You must not modify this section</td>
</tr>
<tr>
<td>ConnectionSettings</td>
<td>This section contains the connection information to the Financial Consolidation application</td>
</tr>
<tr>
<td>broker</td>
<td>Financial Consolidation broker (data source manager) machine name</td>
</tr>
<tr>
<td>Parameter</td>
<td>Description</td>
</tr>
<tr>
<td>-------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>server</td>
<td>Financial Consolidation server</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong></td>
</tr>
<tr>
<td></td>
<td>This parameter is optional</td>
</tr>
<tr>
<td>datasource</td>
<td>Financial Consolidation Data Source name</td>
</tr>
<tr>
<td>user</td>
<td>The user name used to connect to the Financial Consolidation application</td>
</tr>
<tr>
<td>password</td>
<td>The user password used to connect to the Financial Consolidation application</td>
</tr>
<tr>
<td></td>
<td><strong>Caution</strong></td>
</tr>
<tr>
<td></td>
<td>You must use the Crypt.exe tool to encrypt the password. This encryption is mandatory.</td>
</tr>
<tr>
<td>LogSettings</td>
<td>This section contains information about technical log files the tool generates</td>
</tr>
<tr>
<td>errorLog</td>
<td>Error log file’s name</td>
</tr>
<tr>
<td>technicalLog</td>
<td>Technical log file’s name</td>
</tr>
<tr>
<td>FileSettings</td>
<td>This section contains the file names used for exporting or importing users and their related objects. This corresponds to the Files area of the User Import Export Tool.</td>
</tr>
<tr>
<td>users</td>
<td>Users file’s name</td>
</tr>
<tr>
<td>ownerGroups</td>
<td>Owner groups file’s name</td>
</tr>
<tr>
<td>profiles</td>
<td>Functional profiles file’s name</td>
</tr>
<tr>
<td>profilesFn</td>
<td>Functional profiles codes and descriptions file’s name</td>
</tr>
<tr>
<td>dataAccessGroups</td>
<td>Data access groups file’s name</td>
</tr>
<tr>
<td>dataAccessGroupsPh</td>
<td>Data access groups and category file’s name</td>
</tr>
<tr>
<td>dataAccessRestrictions</td>
<td>Data access restrictions file’s name</td>
</tr>
<tr>
<td>dataAccessRestrictionsDim</td>
<td>Data access restrictions and dimension file’s name</td>
</tr>
<tr>
<td>ImportSettings</td>
<td>This section provides information on how the data will be managed when importing</td>
</tr>
<tr>
<td>createOnly</td>
<td>Only new objects are imported</td>
</tr>
<tr>
<td>createUpdate</td>
<td>New objects are imported and existing objects are updated</td>
</tr>
<tr>
<td>updateOnly</td>
<td>Only existing objects are updated</td>
</tr>
<tr>
<td>FilterSettings</td>
<td>This section contains information about the import / export of filters</td>
</tr>
<tr>
<td>referenceValuesFile</td>
<td>Filters reference values file’s name</td>
</tr>
<tr>
<td>dimension</td>
<td>Name of the dimension if you want to restrict the import / export to a specific dimension.</td>
</tr>
</tbody>
</table>

3. Once you have modified all the parameters corresponding to your Financial Consolidation environment, save the file.
4. Configure the command line with the mandatory three sections that are indicated in the table below:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part 1</td>
<td>Full path to the User Import Export Tool's installation folder</td>
</tr>
<tr>
<td>Part 2</td>
<td>Full path to the UsersImportExport.exe.config configuration file that is used to execute the command with all the relevant parameters of your environment</td>
</tr>
</tbody>
</table>
| Part 3 | Parameter that indicates if you want to export or import data. The two values available are the following: 
  - "-E" for Export 
  - "-I" for Import |

5. Execute the UsersImportExport.exe file.

**Note**

One example of a configuration file and one example of a command line are provided in the installation folder of the User Import Export Tool:
- ExtractAll.bat.SAMPLE
- CreateUpdateAll.config.SAMPLE

**Example**

Command line sample:

```
c:\Program Files\SAP BusinessObjects\Import Export Users\UsersImportExport.exe" "c:\Program Files\SAP BusinessObjects\Import Export Users\ExtractAll.config" -E
```

Explanation:

- "C:\Program Files\SAP BusinessObjects\Import Export Users\UsersImportExport.exe" represents the Part 1 in the command line (full path to the Users Import Export tool’s installation folder).
- "C:\Program Files\SAP BusinessObjects\Import Export Users\ExtractAll.config" represents the Part 2 in the command line (full path to the configuration file the application will use to execute the command).
- 
  -E represents the Part 3 in the command line, which means exporting data.
15 Restrictions on Uploading Attachments

To ensure security, you can specify whether end users are allowed to upload certain file types and if a virus scanning application (if installed) can perform a virus-scan on these file attachments.

In the Financial Consolidation installation folder, the AllowedExtension.txt file enables you to configure a blacklist or a whitelist and also contains the Virus scanning parameter.

```
# In this file, you can specify which file types can be uploaded to the server.
# You can choose between two authorization types:
# Blacklist - blocks all extensions defined in the following string.
# Whitelist - authorizes only the extensions defined in the following string.
#
# WhiteList=.CSV;.DOC;.DOCX;.PDF;.RTF;.ODT;.TXT;.XLS;.XLSX;.XLSB;.ODS;.PPT;
PPTX;.PPS;.PPSX;.ODP;.JPG;.JPEG;.PNG;.BMP;.GIF;.TIFF;
#
# BlackList=.ade;.adp;.app;.asa;.ashx;.asmx;.asp;.bas;.bat;.cdx;.cer;.chm;.class;.cmd;
.com;.config;.cpl;.crt;.csh;.dll;.exe;.fxp;.hlp;.hta;.htr;.htw;.ida;.idc;.idq;.ins;
.lsp;.its;.js;.jsx;.ksh;.lnk;.mad;.maf;.mag;.mam;.maq;.mar;.mas;.mat;.mau;.mav;.maw;
.mda;.mdb;.mde;.mdt;.mdw;.mdz;.msc;.msh;.msh1;.msh1xml;.msh2;.msh2xml;.mshxml;.msi;
.map;.mat;.ops;.pcli;.pif;.prf;.prg;.printer;.pat;.reg;.rem;.scc;.scr;.sct;.shb;.shs;
.shtm;.shtml;.soap;.stm;.url;.vba;.vbe;.vbs;.ws;.wsc;.wsf;.wsh
#
# The Virus scanning parameter enables you to specify if all the attached files uploaded to the server
# must be scanned by the anti-virus installed on this server.
Virus scanning=true
```

You configure these two parameters as follows:

- The **whitelist** parameter is activated by default. The extension list is populated by default and can be modified.
  
  Each list can be activated by removing the # at the beginning of the line.

  **Caution**
  
  Only one list can be activated.

  The restrictions apply to both the Windows and Web clients for attachments in packages, manual journal entries, consolidations and so on.

- The **Virus scanning** parameter is activated by default. If you want to deactivate the virus-scan on file attachments, you must set it to false or comment this parameter.

  **Note**
  
  This parameter is only taken into account only if an antivirus application is installed. In that case, Financial Consolidation will automatically connect to it. If no antivirus is installed on the machine, the parameter will be ignored.
After modifying `AllowedExtension.txt`, you must restart the CtServer.
16 Administrating EPM Add-in for Microsoft Office

All administration tasks performed in the EPM Add-in for Microsoft Office are described in the different chapters of the EPM Add-in for Microsoft Office User Guide.


16.1 Technical Log for the EPM Connector

The technical log of the EPM Connector enables you to trace all actions performed.

This log file is available in C:\Documents and Settings\[UserName]\Application Data\Macromedia\Flash Player \#SharedObjects[UNIQUE_ID]\#localWithNet\BPC_XC_Log.so, where [UserName] is the Windows user and [UNIQUE_ID] is a character string that is randomly generated (for example: "H28UF7KW").
17 Importing / Exporting Dimension Members through Web Services

You can import or export dimensions and dimension members into or from other applications or files, via the following two web services:

- MetadataViewServices.asmx: exports the SAP Financial Consolidation structure (dimensions or reference members) into other applications or files.
- MasterdataGovernanceService.asmx: imports members or reference members into the SAP Financial Consolidation structure.

To use those web services, you must perform the following actions:

- Deploy the web services as specified in the Installation guide, chapter Installing and configuring SAP Financial Consolidation Web Services.
- Ensure that you have the following relevant functional rights to use the web services:
  - To use the Export Web Service: you must have the Consult the Structure functional right.
  - To use the Import Web Service: you must have the Load data in database structure functional right.
- The login credentials (user name and password) must be sent in the HTTP service Header each time the web service is queried.

Export

The default URL to request the Export web services is as follows: http://web_service_URL/setup/MetadataViewServices.asmx

The Export Web Service parameters are as follows:

- GetDimensionsInfos(int[] dimensionIds)
  This method returns the list of dimension identifiers. For example: -524287 for CA.
  A WSDimensionInfo is returned containing the following:
  - Id
  - Code
  - Type (CA, DP, RU... UserDefined)
  - ShortDescriptions and LongDescriptions: short and long descriptions (in all languages)
  - RefTableId: the reference table ID
  - RefValueCount: the number of reference members
  - Characteristics (WSCharacteristicInfo) is the list of first level Characteristics: this list contains the ID, the Code, the Type (Charac_Company, Charac_Level, Charac_Sign, Charac_UserDefined), ShortDescriptions, LongDescriptions, the reference table ID (TargetRefTableID) and whether it can be included in a hierarchy (IsAvailableForHierarchy).
  - Properties (WSPropertyInfo) is the list of Properties. It contains: ID, Code, ShortDescriptions, LongDescriptions and Type (Boolean, Date, Integer, Text...)
Note
If an empty or incorrect value is passed, all of the dimensions are returned.

- `GetLanguagesInfo()` This method returns the list of working languages and their descriptions as defined in the Financial Consolidation application, in the order in which they appear in the application.
  The `WSLanguageInfo` contains:
     ○ LanguageCode: language code (fr, en, ja...)
     ○ LangId: Numerical identifier of the language (from 1 to 6)
     ○ Descriptions: language descriptions in all languages
- `GetReferenceValueFromCodes(int dimensionID, string[] refValuesCodes)`
  In entry, you must specify the dimension code (ex -524287 for CA) and the reference members identified by their codes that you want to retrieve (if an empty or incorrect value is passed, all of the dimensions are returned).
  Returns a `WSReferenceValue` table:
     ○ ID
     ○ Code
     ○ RefTableId ID of the reference table.
     ○ ShortDescriptions, LongDescriptions in the languages returned by GetLanguagesInfo (in the order in which they appear in the application).
     ○ WSPropertyValue: the list of properties: ID, Value (Value) and Type (Boolean, Date, Integer, Text...).
     ○ WSCharacteristicValue: the list of characteristics (first level): ID (CharacteristicId), Value (ValuelId).

Import

The default URL to request the Import web services is as follows: `http://web_service_URL/setup/` MasterdataGovernanceService.asmx

The Import Web Service parameters are as follows:

- `ModifyDimensions`: Input parameter is a DimensionSet, containing the DimensionMemberList, which is a list of all of the reference members in a dimension, and contains:
     ○ DimensionCode: the dimension code (CA, DP,...)
     ○ LanguageKeys: the list of languages with the short and long (fr, en,...)
     ○ MemberCharacteristics and MemberProperties: the list of Characteristics and Properties.
     ○ MemberAttributes: an attribute that is neither a property nor a characteristic.
     ○ DimensionMember: the list of reference members: Code, ShortDescriptionValues, LongDescriptionValues, AttributeValues, CharacteristicValues, PropertyValues.
  This method sorts the input list between the existing members and the new members. Existing members are updated and new members are created. Any errors are returned (invalid dimensions, invalid codes, compulsory properties or characteristics...).
- `UpdateDimensions`: Input parameters of DimensionSet type are insertDimSet and updateDimSet. This method attempts to create the members of the insertDimSet list; already existing members are not created but rather returned in error. This method attempts to update the members of the updateDimSet list; if the members do not already exist, they are not created but rather returned in error.

For boolean type properties, the values "1" and "true" are TRUE; all other values are FALSE.
Date type properties take the format YYYYxMMyDD (where x and y are optional separators). Examples: the dates 2012/09/17, 20120917 and 2012-09/17 are accepted; the dates 201209/12 and 2012/0912 are rejected.

To empty a property or characteristic, you must pass an empty string "", instead of null.

### 17.1 Examples of Export Web Services

**XML file example of the GetDimensionsInfos method:**

#### Input parameters

```xml
  <soap:Header>
    <FpmSoapHeader xmlns="http://www.cartesis.com/">
      <serializedSession>string</serializedSession>
    </FpmSoapHeader>
    <IdentificationSoapHeader xmlns="http://www.cartesis.com/">
      <User>string</User>
      <Password>string</Password>
    </IdentificationSoapHeader>
    <PassportSoapHeader xmlns="http://www.cartesis.com/">
      <SAPPassport>string</SAPPassport>
    </PassportSoapHeader>
  </soap:Header>
  <soap:Body>
    <GetDimensionsInfos xmlns="http://www.cartesis.com/">
      <dimensionIds>
        <int>int</int>
      </dimensionIds>
    </GetDimensionsInfos>
  </soap:Body>
</soap:Envelope>
```

#### Returned values

```xml
<ArrayOfWSDimensionInfo xmlns="http://www.cartesis.com/">
  <WSDimensionInfo>
    <Type>CA or DP or RU or CU or AC or FL or PE or AU or PA or SH or SC or VA or NU or GRU or TO or GO or LE or CC or UserDefined</Type>
    <Id>int</Id>
    <Code>string</Code>
    <ShortDescriptions>
      <string>string</string>
    </ShortDescriptions>
    <LongDescriptions>
      <string>string</string>
    </LongDescriptions>
    <RefTableId>int</RefTableId>
    <RefValueCount>int</RefValueCount>
    <Characteristics>
```

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Returned values

<WSCharacteristicInfo>
  <Id>int</Id>
  <Code>string</Code>
  <ShortDescriptions d5p1:nil="true" xmlns:d5p1="http://www.w3.org/2001/XMLSchema-instance"></ShortDescriptions>
  <LongDescriptions d5p1:nil="true" xmlns:d5p1="http://www.w3.org/2001/XMLSchema-instance"></LongDescriptions>
  <Type>Charac_Company or Charac_Level or Charac_Sign or Charac_Class or Charac_Currency or Charac_CurrencyAuditId or Charac_ConsolidationAuditId or Charac_OpeningBalanceAuditId or Charac_TechOriginType or Charac_TechOriginLevel or Charac_UserDefined</Type>
  <TargetRefTableId>int</TargetRefTableId>
  <IsAvailableForHierarchy>boolean</IsAvailableForHierarchy>
</WSCharacteristicInfo>
Returned values

```
<string>string</string>
<string>string</string>
</LongDescriptions>
<RefTableId>int</RefTableId>
<RefValueCount>int</RefValueCount>
<Characteristics>
<WSCharacteristicInfo>
@Id>int</Id>
<Code>string</Code>
<LongDescriptions d5p1:nil="true" xmlns:d5p1="http://www.w3.org/2001/XMLSchema-instance"/>
<Type>Charac_Company or Charac_Level or Charac_Sign or Charac_Class or Charac_Currency or Charac_CurrencyAuditId or Charac_ConsolidationAuditId or Charac_OpeningBalanceAuditId or Charac_TechOriginType or Charac_TechOriginLevel or Charac_UserDefined</Type> <TargetRefTableId> int </TargetRefTableId>
:IsAvailableForHierarchy> boolean </IsAvailableForHierarchy>
</WSCharacteristicInfo>
<WSCharacteristicInfo>
@Id>int</Id>
<Code>string</Code>
<LongDescriptions d5p1:nil="true" xmlns:d5p1="http://www.w3.org/2001/XMLSchema-instance"/>
<Type>Charac_Company or Charac_Level or Charac_Sign or Charac_Class or Charac_Currency or Charac_CurrencyAuditId or Charac_ConsolidationAuditId or Charac_OpeningBalanceAuditId or Charac_TechOriginType or Charac_TechOriginLevel or Charac_UserDefined</Type> <TargetRefTableId> int </TargetRefTableId>
:IsAvailableForHierarchy> boolean </IsAvailableForHierarchy>
</WSCharacteristicInfo>
<Characteristics>
<Properties>
<WSPropertyInfo>
@Id>int</Id>
<Code>string</Code>
<LongDescriptions d5p1:nil="true" xmlns:d5p1="http://www.w3.org/2001/XMLSchema-instance"/>
<Type>Boolean or Date or Real or Integer or Text or Rate or Memo or Binary or Unknown</Type>
</WSPropertyInfo>
<WSPropertyInfo>
@Id>int</Id>
<Code>string</Code>
<LongDescriptions d5p1:nil="true" xmlns:d5p1="http://www.w3.org/2001/XMLSchema-instance"/>
<Type>Boolean or Date or Real or Integer or Text or Rate or Memo or Binary or Unknown</Type>
</WSPropertyInfo>
</Properties>
<LastModified>int</LastModified>
</ArrayOfWSDimensionInfo>
```

XML file example of the GetLanguagesInfo method:

```
```
### Input parameters

- POST /FC-ws/setup/MetadataViewServices.asmx
- HTTP/1.1
- Host: lvld60197672a.dhcp.par.sap.corp
- Content-Type: text/xml; charset=utf-8
- Content-Length: length
- SOAPAction: "http://www.cartesis.com/GetLanguagesInfo"

```xml
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <FpmSoapHeader xmlns="http://www.cartesis.com/">
      <serializedSession>string</serializedSession>
    </FpmSoapHeader>
    <IdentificationSoapHeader xmlns="http://www.cartesis.com/">
      <User>string</User>
      <Password>string</Password>
    </IdentificationSoapHeader>
    <PassportSoapHeader xmlns="http://www.cartesis.com/">
      <SAPPassport>string</SAPPassport>
    </PassportSoapHeader>
  </soap:Header>
  <soap:Body>
    <GetLanguagesInfo xmlns="http://www.cartesis.com/">
    </GetLanguagesInfo>
  </soap:Body>
</soap:Envelope>
```

### Returned values

```xml
<?xml version="1.0" encoding="utf-8"?>
<WSLanguagesInfo xmlns="http://www.cartesis.com/">
  <Languages>
    <WSLanguageInfo>
      <LanguageCode>string</LanguageCode>
      <LangId>int</LangId>
      <ShortDescriptions>
        <string>string</string>
        <string>string</string>
      </ShortDescriptions>
      <LongDescriptions>
        <string>string</string>
        <string>string</string>
      </LongDescriptions>
    </WSLanguageInfo>
    <WSLanguageInfo>
      <LanguageCode>string</LanguageCode>
      <LangId>int</LangId>
      <ShortDescriptions>
        <string>string</string>
        <string>string</string>
      </ShortDescriptions>
      <LongDescriptions>
        <string>string</string>
        <string>string</string>
      </LongDescriptions>
    </WSLanguageInfo>
  </Languages>
</WSLanguagesInfo>
```
Returned values

```
<LangId>int</LangId>
<ShortDescriptions>
<string>string</string>
<string>string</string>
</ShortDescriptions>
<LongDescriptions>
<string>string</string>
<string>string</string>
</LongDescriptions>
</SubstitutionLanguage>
</WSLanguagesInfo>
```

XML file example of the `GetReferenceValueFromCodes` method:

```
Input parameters

```
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
>
<soap:Header>
<FpmSoapHeader xmlns="http://www.cartesis.com/"
<serializedSession>string</serializedSession>
</FpmSoapHeader>
<IdentificationSoapHeader xmlns="http://www.cartesis.com/"
<User>string</User>
<Password>string</Password>
</IdentificationSoapHeader>
<PassportSoapHeader xmlns="http://www.cartesis.com/"
<SAPPassport>string</SAPPassport>
</PassportSoapHeader>
</soap:Header>
<soap:Body>
<GetReferenceValueFromCodes xmlns="http://www.cartesis.com/"
<dimenisonId>int</dimenisonId>
<refValueCodes>
<string>string</string>
<string>string</string>
</refValueCodes>
</GetReferenceValueFromCodes>
</soap:Body>
</soap:Envelope>
```

Returned values

```
<ArrayOfWSReferenceValue xmlns="http://www.cartesis.com/"
<WSReferenceValue>
<ID>string</ID>
<RefTableId>int</RefTableId>
<Code>string</Code>
<ShortDescriptions>
<string>string</string>
<string>string</string>
</ShortDescriptions>
<LongDescriptions>
<string>string</string>
<string>string</string>
</LongDescriptions>
</WSReferenceValue>
</ArrayOfWSReferenceValue>
```
**Returned values**

```xml
<WSCharacteristicValue>
  <CharacteristicId>int</CharacteristicId>
  <ValueId>string</ValueId>
</WSCharacteristicValue>
<WSCharacteristicValue>
  <CharacteristicId>int</CharacteristicId>
  <ValueId>string</ValueId>
</WSCharacteristicValue>
</Characteristics>
<Properties>
  <WSPropertyValue>
    <Id>int</Id>
    <Type>Boolean or Date or Real or Integer or Text or Rate or Memo or Binary or Unknown</Type>
    <Value>string</Value>
  </WSPropertyValue>
  <WSPropertyValue>
    <Id>int</Id>
    <Type>Boolean or Date or Real or Integer or Text or Rate or Memo or Binary or Unknown</Type>
    <Value>string</Value>
  </WSPropertyValue>
</Properties>
<LastModified>int</LastModified>
</WSReferenceValue>
<WSReferenceValue>
  <Id>string</Id>
  <RefTableId>int</RefTableId>
  <Code>string</Code>
  <ShortDescriptions>
    <string>string</string>
  </ShortDescriptions>
  <LongDescriptions>
    <string>string</string>
  </LongDescriptions>
  <Characteristics>
    <WSCharacteristicValue>
      <CharacteristicId>int</CharacteristicId>
      <ValueId>string</ValueId>
    </WSCharacteristicValue>
    <WSCharacteristicValue>
      <CharacteristicId>int</CharacteristicId>
      <ValueId>string</ValueId>
    </WSCharacteristicValue>
  </Characteristics>
</WSReferenceValue>
<ArrayOfWSReferenceValue>
  <WSReferenceValue>
    <Id>string</Id>
    <RefTableId>int</RefTableId>
    <Code>string</Code>
    <ShortDescriptions>
      <string>string</string>
    </ShortDescriptions>
    <LongDescriptions>
      <string>string</string>
    </LongDescriptions>
    <Characteristics>
      <WSCharacteristicValue>
        <CharacteristicId>int</CharacteristicId>
        <ValueId>string</ValueId>
      </WSCharacteristicValue>
      <WSCharacteristicValue>
        <CharacteristicId>int</CharacteristicId>
        <ValueId>string</ValueId>
      </WSCharacteristicValue>
    </Characteristics>
  </WSReferenceValue>
</ArrayOfWSReferenceValue>
```
17.2 Example of Import Web Services

XML file example of the ModifyDimensions method:

**Input parameters**

```xml
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
               xmlns:xsd="http://www.w3.org/2001/XMLSchema"
               xmlns:soap="http://www.w3.org/2003/05/soap-envelope">
  <soap:Header>
    <FpmSoapHeader xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
      <serializedSession>string</serializedSession>
    </FpmSoapHeader>
    <IdentificationSoapHeader
        xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
      <User>string</User>
      <Password>string</Password>
    </IdentificationSoapHeader>
    <PassportSoapHeader xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
      <SAPPassport>string</SAPPassport>
    </PassportSoapHeader>
  </soap:Header>
  <soap:Body>
      <dimSet>
        <Dimensions>
          <DimensionMemberList>
            <DimensionCode>string</DimensionCode>
            <LanguageKeys xsi:nil="true"/>
            <MemberAttributes xsi:nil="true"/>
            <MemberCharacteristics xsi:nil="true"/>
            <MemberProperties xsi:nil="true"/>
            <Members xsi:nil="true"/>
          </DimensionMemberList>
        </Dimensions>
        <DimensionMemberList>
          <DimensionCode>string</DimensionCode>
          <LanguageKeys xsi:nil="true"/>
          <MemberAttributes xsi:nil="true"/>
          <MemberCharacteristics xsi:nil="true"/>
          <MemberProperties xsi:nil="true"/>
          <Members xsi:nil="true"/>
        </DimensionMemberList>
      </dimSet>
    </ModifyDimensions>
  </soap:Body>
</soap:Envelope>
```

**Returned values**

```xml
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
               xmlns:xsd="http://www.w3.org/2001/XMLSchema"
               xmlns:soap="http://www.w3.org/2003/05/soap-envelope">
  <soap:Body>
    <ModifyDimensionsResponse
        xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
      <result>string</result>
    </ModifyDimensionsResponse>
  </soap:Body>
</soap:Envelope>
```
Returned values

```
xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/
DimensionBuilder">
<ModifyDimensionsResult>
<ErrorInfo>
<ErrorStack>
<string>string</string>
<string>string</string>
</ErrorStack>
</ErrorInfo>
<InvalidDimensions>
<string>string</string>
<string>string</string>
</InvalidDimensions>
<DimensionErrors>
<DimensionError>
<DimensionCode>string</DimensionCode>
<InvalidAttributes xsi:nil="true" />
<InvalidCharacteristics xsi:nil="true" />
<InvalidProperties xsi:nil="true" />
<MissingMandatoryCharacteristics xsi:nil="true"/>
<MissingMandatoryProperties xsi:nil="true" />
</DimensionError>
<DimensionError>
<DimensionCode>string</DimensionCode>
<InvalidAttributes xsi:nil="true" />
<InvalidCharacteristics xsi:nil="true" />
<InvalidProperties xsi:nil="true" />
<MissingMandatoryCharacteristics xsi:nil="true"/>
<MissingMandatoryProperties xsi:nil="true" />
</DimensionError>
</DimensionErrors>
<DimensionCode>string</DimensionCode>
<InvalidLanguages xsi:nil="true" />
<InvalidMembers xsi:nil="true"/>
<ExistingMembers xsi:nil="true"/>
<MissingMembers xsi:nil="true"/>
<MemberErrorDetail xsi:nil="true"/>
</DimensionMemberListError>
<DimensionMemberListError>
<DimensionCode>string</DimensionCode>
<InvalidLanguages xsi:nil="true" />
<InvalidMembers xsi:nil="true"/>
<ExistingMembers xsi:nil="true"/>
<MissingMembers xsi:nil="true"/>
<MemberErrorDetail xsi:nil="true"/>
</DimensionMemberListError>
</DimensionErrors>
</ModifyDimensionsResult>
</ModifyDimensionsResponse>
</soap:Body>
</soap:Envelope>
```

XML file example of the **UpdateDimensions** method:

```
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
<soap:Header>

```
```
Input parameters

```xml
<FpmSoapHeader xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
  <serializedSession>string</serializedSession>
</FpmSoapHeader>

<IdentificationSoapHeader xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
  <User>string</User>
  <Password>string</Password>
</IdentificationSoapHeader>

<PassportSoapHeader xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
  <SAPPassport>string</SAPPassport>
</PassportSoapHeader>

<soap:Body>
    <insertDimSet>
      <Dimensions>
        <DimensionMemberList>
          <DimensionCode>string</DimensionCode>
          <LanguageKeys xsi:nil="true"/>
          <MemberAttributes xsi:nil="true"/>
          <MemberCharacteristics xsi:nil="true"/>
          <MemberProperties xsi:nil="true"/>
          <Members xsi:nil="true"/>
        </DimensionMemberList>
        <DimensionMemberList>
          <DimensionCode>string</DimensionCode>
          <LanguageKeys xsi:nil="true"/>
          <MemberAttributes xsi:nil="true"/>
          <MemberCharacteristics xsi:nil="true"/>
          <MemberProperties xsi:nil="true"/>
          <Members xsi:nil="true"/>
        </DimensionMemberList>
      </Dimensions>
    </insertDimSet>
    <updateDimSet>
      <Dimensions>
        <DimensionMemberList>
          <DimensionCode>string</DimensionCode>
          <LanguageKeys xsi:nil="true"/>
          <MemberAttributes xsi:nil="true"/>
          <MemberCharacteristics xsi:nil="true"/>
          <MemberProperties xsi:nil="true"/>
          <Members xsi:nil="true"/>
        </DimensionMemberList>
        <DimensionMemberList>
          <DimensionCode>string</DimensionCode>
          <LanguageKeys xsi:nil="true"/>
          <MemberAttributes xsi:nil="true"/>
          <MemberCharacteristics xsi:nil="true"/>
          <MemberProperties xsi:nil="true"/>
          <Members xsi:nil="true"/>
        </DimensionMemberList>
      </Dimensions>
    </updateDimSet>
  </UpdateDimensions>
</soap:Body>
</soap:Envelope>
```
  <soap:Body>
    <UpdateDimensionsResponse
        xmlns="http://schemas.sap.com/2010/02/FinancialConsolidation/Setup/DimensionBuilder">
      <UpdateDimensionsResult>
        <ErrorInfo>
          <ErrorStack>
            <string>string</string>
          </ErrorStack>
          <ErrorInfo>
            <InvalidDimensions>
              <string>string</string>
              <string>string</string>
            </InvalidDimensions>
            <DimensionErrors>
              <DimensionError>
                <DimensionCode>string</DimensionCode>
                <InvalidAttributes xsi:nil="true" />
                <InvalidCharacteristics xsi:nil="true" />
                <InvalidProperties xsi:nil="true" />
                <MissingMandatoryCharacteristics xsi:nil="true" />
                <MissingMandatoryProperties xsi:nil="true" />
              </DimensionError>
              <DimensionError>
                <DimensionCode>string</DimensionCode>
                <InvalidAttributes xsi:nil="true" />
                <InvalidCharacteristics xsi:nil="true" />
                <InvalidProperties xsi:nil="true" />
                <MissingMandatoryCharacteristics xsi:nil="true" />
                <MissingMandatoryProperties xsi:nil="true" />
              </DimensionError>
            </DimensionErrors>
            <MemberErrors>
              <DimensionMemberListError>
                <DimensionCode>string</DimensionCode>
                <InvalidLanguages xsi:nil="true" />
                <InvalidMembers xsi:nil="true" />
                <ExistingMembers xsi:nil="true" />
                <MissingMembers xsi:nil="true" />
                <MemberErrorDetail xsi:nil="true" />
              </DimensionMemberListError>
              <DimensionMemberListError>
                <DimensionCode>string</DimensionCode>
                <InvalidLanguages xsi:nil="true" />
                <InvalidMembers xsi:nil="true" />
                <ExistingMembers xsi:nil="true" />
                <MissingMembers xsi:nil="true" />
                <MemberErrorDetail xsi:nil="true" />
              </DimensionMemberListError>
            </MemberErrors>
          </ErrorInfo>
        </ErrorInfo>
      </UpdateDimensionsResult>
    </UpdateDimensionsResponse>
  </soap:Body>
</soap:Envelope>
17.3 Import Web Service Error Processing

An XML file named `DimensionUpdateError` is returned, containing the following error types:

- **ProcessingError**: generic processing errors
- **InvalidDimensions**: the list of invalid dimension codes
- **DimensionErrors**: detailed list of rejected dimensions, containing:
  - the dimension code,
  - the list of invalid codes for characteristics, properties and attributes,
  - the list of mandatory characteristics and properties not entered.
- **MemberErrors**: detailed list of rejected members, named `DimensionMemberListError` containing:
  - the dimension code,
  - the list of invalid languages codes,
  - the list of members to create but already exist,
  - the list of members to modify that do not exist,
  - the list of detailed errors named `DimensionMemberError` containing:
    - the member code,
    - the list of invalid codes of characteristics and properties,
    - the list of mandatory characteristics and properties that are not filled.

Example of the returned errors XML file for the `UpdateDimension` method:

```xml
  <UpdateDimensionsResult>
    <ErrorInfo>
      <ErrorStack>
        <string>string</string>
        <string>string</string>
      </ErrorStack>
    </ErrorInfo>
    <InvalidDimensions>
      <string>string</string>
      <string>string</string>
    </InvalidDimensions>
    <DimensionErrors>
      <DimensionError>
        <DimensionCode>string</DimensionCode>
        <InvalidAttributes xsi:nil="true" />
        <InvalidCharacteristics xsi:nil="true" />
        <InvalidProperties xsi:nil="true" />
        <MissingMandatoryCharacteristics xsi:nil="true" />
        <MissingMandatoryProperties xsi:nil="true" />
      </DimensionError>
      <DimensionError>
        <DimensionCode>string</DimensionCode>
        <InvalidAttributes xsi:nil="true" />
        <InvalidCharacteristics xsi:nil="true" />
        <InvalidProperties xsi:nil="true" />
        <MissingMandatoryCharacteristics xsi:nil="true" />
        <MissingMandatoryProperties xsi:nil="true" />
      </DimensionError>
    </DimensionErrors>
    <MemberErrors>
      <DimensionError>
        <DimensionCode>string</DimensionCode>
        <InvalidAttributes xsi:nil="true" />
        <InvalidCharacteristics xsi:nil="true" />
        <InvalidProperties xsi:nil="true" />
        <MissingMandatoryCharacteristics xsi:nil="true" />
        <MissingMandatoryProperties xsi:nil="true" />
      </DimensionError>
    </MemberErrors>
  </UpdateDimensionsResult>
</UpdateDimensionsResponse>
```
<DimensionMemberListError>
  <DimensionCode>string</DimensionCode>
  <InvalidLanguages xsi:nil="true"/>
  <InvalidMembers xsi:nil="true"/>
  <ExistingMembers xsi:nil="true"/>
  <MissingMembers xsi:nil="true"/>
  <MemberErrorDetail xsi:nil="true"/>
</DimensionMemberListError>
</DimensionMemberListError>
</UpdateDimensionsResult>
</UpdateDimensionsResponse>
18  Technical logs

18.1  SAP Financial Consolidation Technical Log

Because SAP Financial Consolidation is a complex distributed environment involving different components running across different layers, it is helpful to enable logging so that problems that occur can be located.

The technical log enables you to trace the events and problems generated by application processes. It is the only tool that provides a precise context on all of the system processes.

You can define the log parameters using an XML file. You can customize the log configuration as required, such as the type of event logged, the log contents or the output destination. The target of the log output can be a text file or the Windows Event Viewer, etc.

This chapter:

- explains the concepts involved.
- describes the XML configuration files.
- illustrates with examples of logs.

Note

We recommend that you take special care when activating logs and defining their configuration files as this may affect the performance of the application.

18.1.1  Concepts of the SAP Financial Consolidation technical log

The Financial Consolidation log is made up of three main components:

- Appender: this component is used to specify the target of the log output.
- Layout: this component is used to specify the log message format and properties.
- Logger: this component is used to filter the events to be reported.

The technical log functions as follows:
Each process generates a number of events that can be logged.

The following events can be logged:

- events external to SAP Financial Consolidation, such as those related to the system (e.g. network interface or hard disk) or to the RDBMS (e.g. SQL errors or queries), etc.
- events within SAP Financial Consolidation, such as those related to the opening of packages, the running of tasks or user connection.

The basic information unit is the event, which is made up of the following elements:

- a message
- a category
- a level

Message:

The text in the message can either originate from the product’s code or from third-parties such as Windows or the DBMS. In either case, you cannot change or translate it.

**Note**

Example: “OLE DB error”

Category:

This specifies a hierarchy that gives you run-time control over which statements are logged. Categories use severity levels, which are separated by dots (e.g. security.user), to determine whether or not a log statement is reported. If a category is not assigned a level, then it inherits one from its closest ancestor in the hierarchy that has an assigned level. For example, “security” is the ancestor of the logger named “security.user”, and “security.user” is the descendant. The root logger resides at the top of the logger hierarchy.

Level:
The standard levels of severity that appear in messages are displayed from most to least severe below:

- **FATAL**: Messages concerning serious errors that could cause the shutdown of the application, the integrity of the data is no longer ensured.
- **ERROR**: Messages concerning unexpected errors but that allow the application to continue to run, but that can nevertheless compromise the integrity of the data.
- **WARN**: Warning messages concerning unexpected errors but that do not compromise the integrity of the data. For example, a user who enters the wrong password will generate a warning. Instance shutdowns and startups are processed at the WARN level.
- **INFO**: This message appears to inform you of the processing being run.

The log components appear as variables in the XML configuration file as shown below:

Table 23:

```
<?xml version=\"1.0\" encoding=\"UTF-8\" ?>
<log4cplus>
  <Appender name=\"myfile\" class=\"FileAppender\">  
    <param name=\"File\" value=\"D:\\AppLog.log\" />
    <layout class=\"TTCCLayout\">
      <param name=\"CategoryPrefixing\" value=\"true\"/>
    </layout>
  </appender>
  <logger name=\"task.engine\">
    <level value =\"info\" />
    <appender-ref ref=\"myfile\"/>
  </logger>
</log4cplus>
```

### 18.1.1.1 Logger

The logger is used to indicate the type of event to be reported in the technical log and the output destination (appenders).

You should specify the following parameters for the logger:

- a category: this is used to define the functional filter used to log events. For example, the "task.engine" value will trace events that occur in the processing engine.
- a level: this is the maximum level of the events recorded. For example, setting a severity level of ERROR specifies that the levels ERROR and FATAL will be reported.
- a user: it is possible to define a user name for each level of logger. It is optional.

You should also specify the appender(s) to be used for reporting the events.

### 18.1.1.2 Appender

The appender is used for specifying the target of the log output and its settings.

Several appenders can be attached to one logger. If this is the case, then events will be reported in all of the output destinations specified.

There are three types of output destination:
Simple file: FileAppender
The events are recorded in a text file. The file can be called up at any time and its location may be configured (for example, in a network folder). The events of several processes may be stored in the same file.

Archive file: RollingFileAppender
This is similar to the simple file but is used to backup the log files when they reach a certain size, thus saving disk space. You can specify the maximum size of the file and once this size is reached, the file will be saved with the suffix ".1" and a new file will be created. You can then specify the number of backup files you want to keep.

Caution
If RollingFileAppender is used, you should not send the events from multiple processes to the same file because this may result in the loss of data when the file is renamed.

When you use the two appenders above, events will be logged synchronously in the file, i.e. rows are added when the event is generated. You can, however, use a bounded buffer so that the file is updated only once for a series of events. This enables fewer system resources to be used.

Note
If the process stops, all the messages in the bounded buffer will be lost. The size of the buffer is set at 2048 characters.

Windows Event Viewer: NtEventLogAppender
Log events are appended to the Windows event log system. A Windows event is characterized by two main parameters which are the log in which it is reported and the associated source. You can define the two parameters in the appender. If you define a new log or source in the XML file for the appender tag, the log system will create it automatically by updating the following registry key: SYSTEM \CurrentControlSet\Services\Eventlog.

Note
You should restart the computer once the log has been created by the log engine.

18.1.1.3 Layout
The layout lets you choose the format of the event. An appender corresponds to a layout. There are two formats available:

- SimpleLayout: this format displays the severity level in the logger (e.g. WARN, INFO, etc.) followed by the message.
- TTCCLayout: this format displays the date, time, thread number, severity level, category and the message.

18.1.2 XML configuration files
When run, each process in the system will search for its XML configuration file. Most of these files must be created if you want to use them, but four files are available by default when SAP Financial Consolidation is
installed. These files are available in the Tools sub-folder located in the SAP BusinessObjects Finance installation folder. You should move them to the root of the installation folder if you want to activate them.

You can configure an XML file for each process on a server.

The XML configuration file is located in the same place as the .EXE process file.

Note
You are not required to create a configuration file for each process. However, no log will be generated for processes without a configuration file.

Note
If you make changes to the configuration file, you should restart the corresponding process in order for the changes to be taken into account.

### 18.1.2.1 Configuration file names

Table 24:

<table>
<thead>
<tr>
<th>SAP Financial Consolidation process</th>
<th>Corresponding configuration file</th>
</tr>
</thead>
<tbody>
<tr>
<td>CtBroker.exe</td>
<td>CtBrokerLogConfig.xml</td>
</tr>
<tr>
<td>CtServer.exe</td>
<td>CtServerLogConfig.xml</td>
</tr>
<tr>
<td>Finance.exe</td>
<td>FinanceLogConfig.xml</td>
</tr>
<tr>
<td>CtController.exe</td>
<td>CtControllerLogConfig.xml</td>
</tr>
<tr>
<td>SetPassword.exe</td>
<td>SetPasswordLogConfig.xml</td>
</tr>
</tbody>
</table>

### 18.1.2.2 Specifying configuration files by data source

In an architecture with several data sources, the same process is used several times on the same physical computer. However, you may want to manage the log differently, depending on the data source (for example, a CtServer process without a log and another CtServer process with maximum information).

To do this, you should add the name of the data source as a prefix to the configuration file name. You should ensure that the name of the data source is identical to the one configured in the Administration console.

Example: "SOURCE1ctserverlogconfig.xml"

Note
This does not apply to the CtBroker process or the client as neither is associated with a data source.
If you use one of the administration console menus (Define log configuration for application servers or Define log configuration for web servers) to specify configuration files, the files are automatically named according to the data source. The files are named when the data source is still running, and you do not need to restart it.

18.1.2.3 Tags in the XML configuration files

The general architecture is as follows: a layout is included in an appender, which is in turn included in a logger.

Note

A logger can have one or more appenders but each appender can have only one layout.

18.1.2.3.1 Layout

Table 25:

<table>
<thead>
<tr>
<th>Main HTML tag: layout</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribute:</td>
</tr>
<tr>
<td>class = type of layout. Parmi SimpleLayout and TTCCLayout</td>
</tr>
<tr>
<td>Sub-elements:</td>
</tr>
<tr>
<td>Param = parameters specific to the type of layout</td>
</tr>
<tr>
<td>Attribute: name = parameter name</td>
</tr>
<tr>
<td>value = parameter value</td>
</tr>
</tbody>
</table>

Flag table: (the default values appear in bold font)

Table 26:

<table>
<thead>
<tr>
<th>Type of layout</th>
<th>Parameter</th>
<th>Possible values</th>
<th>Compulsory</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TTCCLayout</td>
<td>ThreadPrinting</td>
<td>true / false</td>
<td>No</td>
<td>Displays the thread number</td>
</tr>
<tr>
<td></td>
<td>CategoryPrefixing</td>
<td>true / false</td>
<td>No</td>
<td>Displays the logger name</td>
</tr>
<tr>
<td></td>
<td>FilePrinting</td>
<td>true / false</td>
<td>No</td>
<td>Displays the name of the file that generated the event</td>
</tr>
</tbody>
</table>
18.1.2.3.2 Appender

Table 28:

Main HTML tag: `appender`

Attributes:
- `name` = name (as required, no particular syntax)
- `class` = type of appender. Parmi NtEventLogAppender, FileAppender, RollingFileAppender.

Sub-elements:
- `Param` = parameters specific to the type of appender

Attributes:
- `name` = parameter name
- `value` = parameter value
- `Layout` = layout associated with the appender (see paragraph above)

Flag table: (the default values appear in bold font)

Table 29:

<table>
<thead>
<tr>
<th>Type of appender</th>
<th>Parameter</th>
<th>Possible values</th>
<th>Compulsory</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FileAppender</td>
<td>File</td>
<td>Text field</td>
<td>Yes</td>
<td>File name and path</td>
</tr>
<tr>
<td></td>
<td>Append</td>
<td><code>true</code> / <code>false</code></td>
<td>No</td>
<td>If the value is &quot;false&quot;, then each time the process is restarted, the file will be emptied.</td>
</tr>
<tr>
<td></td>
<td>bufferedIO</td>
<td><code>true</code> / <code>false</code></td>
<td>No</td>
<td>Asynchronous logging</td>
</tr>
<tr>
<td>RollingFileAppender</td>
<td>Append</td>
<td><code>true</code> / <code>false</code></td>
<td>No</td>
<td>If the value is &quot;false&quot;, then each time the process is restarted, the file will be emptied.</td>
</tr>
<tr>
<td></td>
<td>File</td>
<td>Text</td>
<td>Yes</td>
<td>File name</td>
</tr>
<tr>
<td>Type of appender</td>
<td>Parameter</td>
<td>Possible values</td>
<td>Compulsory</td>
<td>Description</td>
</tr>
<tr>
<td>------------------</td>
<td>-----------</td>
<td>----------------</td>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td>maxBackupIndex</td>
<td>Integer</td>
<td>Yes</td>
<td>Number of files kept</td>
<td></td>
</tr>
<tr>
<td>maxFileSize</td>
<td>Integer (KB, MB or GB)</td>
<td>Yes</td>
<td>Maximum size of each file</td>
<td></td>
</tr>
<tr>
<td>NtEventLogAppender</td>
<td>server</td>
<td>Text</td>
<td>No</td>
<td>Computer where the events will be stored. If blank, it is the local computer.</td>
</tr>
<tr>
<td></td>
<td>log</td>
<td>Text</td>
<td>No</td>
<td>Name of the log. If this is not filled in, then events will be logged in the default application log.</td>
</tr>
<tr>
<td></td>
<td>source</td>
<td>Text</td>
<td>Yes</td>
<td>Value of the “Source” column in the Windows Event Viewer.</td>
</tr>
<tr>
<td>All</td>
<td>threshold</td>
<td>FATAL, ERROR, WARN, INFO</td>
<td>No</td>
<td>Used to overwrite the value set in the logger</td>
</tr>
</tbody>
</table>

**Example**

Table 30:

```xml
<appender name = "Appender1" class="FileAppender">
  <Param name = "File" value = "D:\Businessobjects\FinanceLog"/>
  <Param name = "Append" value = "true"/>
  <Layout ... />
</appender>
```
If you need to use the UTF-8 format for SAP Financial Consolidation log files, you must ensure that you have set the “UTF8Encoding” appender parameter value to true (by default, its value is set to false), as indicated below:

Table 31:

```xml
<?xml version="1.0" encoding="UTF-8"?>
<log4cplus>
  <appender name="CtServerLogConfig" class="FileAppender">
    <param name="File" value="D:\Devel\ServerLogs\tmp\Server.log" />
    <param name="Append" value="true"/>
    <param name="BufferedIO" value="false"/>
    <param name="UTF8Encoding" value="true"/>
    <layout class="TTCCLayout">
      <param name="ThreadPrinting" value="true"/>
      <param name="CategoryPrefixing" value="true"/>
      <param name="ContextPrinting" value="true"/>
      <param name="FilePrinting" value="false"/>
    </layout>
  </appender>
  <root>
    <level value="INFO" />
    <appender-ref ref="CtServerLogConfig" />
  </root>
</log4cplus>
```

⚠️ Caution

If you previously used the default “UCS-2” file format, you must delete all file instances before you start using the “UTF-8” format as only one file format is supported by SAP Financial Consolidation technical logs.

18.1.2.3.3 Logger

Table 32:

Main HTML tag: `logger`

Attribute:

Name = category of events to be saved

Sub-elements:

Level = threshold of the severity level of the events to be reported. User = allows to define a specific level of technical log for a given user. If you do not specify a user, all users are taken into account

Attribute: value = value of the threshold (FATAL, ERROR, WARN, INFO)

Appender-ref = appender

Attribute: ref = name of the appender (= attribute name of the appender tag)
### 18.1.2.3.4 List of SAP Financial Consolidation loggers

Table 34:

<table>
<thead>
<tr>
<th>Name of logger tag</th>
<th>Processes involved</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loggers related to the SAP Financial Consolidation environment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>system</td>
<td>CtServer.exe / CtBroker.exe / Finance.exe</td>
<td>System exceptions (e.g. Access violation, Stack overflow, Divide by zero, etc.)</td>
</tr>
<tr>
<td>system.database</td>
<td>CtServer.exe</td>
<td>Problems arising from or information on the database</td>
</tr>
<tr>
<td>system.database.command.dll</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>system.database.command.dml</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>system.net</td>
<td>CtServer.exe / CtBroker.exe / Finance.exe</td>
<td>Problems arising from or information on the network</td>
</tr>
<tr>
<td>system.net.http</td>
<td>CtBroker.exe</td>
<td>Problems arising from or information on the HTTP protocol</td>
</tr>
<tr>
<td>system.rpc</td>
<td>CtServer.exe / CtBroker.exe / Finance.exe</td>
<td>Problems arising from or information on DCOM</td>
</tr>
<tr>
<td>system.database.schema</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>system.memory</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>system.process</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>system.process.uninitialization</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>system.transaction</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>Loggers related to the general functioning of servers and clients</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Processes involved</td>
<td>Comment</td>
</tr>
<tr>
<td>--------------------------</td>
<td>---------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>client.desk</td>
<td>Finance.exe</td>
<td>Problems arising from or information on the SAP Financial Consolidation Desktop</td>
</tr>
<tr>
<td>broker</td>
<td>CtBroker.exe</td>
<td>Problems arising from or information on the broker</td>
</tr>
<tr>
<td>broker.operation</td>
<td>CtBroker.exe</td>
<td>Information on starting, stopping or migrating the servers</td>
</tr>
<tr>
<td>broker.configuration</td>
<td>CtBroker.exe</td>
<td>Problems arising from or information on the configuration of the data source</td>
</tr>
<tr>
<td>broker.activity</td>
<td>CtBroker.exe</td>
<td>Information on user session activity (successful user connection or disconnection)</td>
</tr>
<tr>
<td>controller</td>
<td>CtController.exe</td>
<td>Problems arising from or information on the controller</td>
</tr>
<tr>
<td>application.migration</td>
<td>CtServer.exe</td>
<td>Migrating the application</td>
</tr>
<tr>
<td>application.migration.plugin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ctdb.schema</td>
<td>CtServer.exe</td>
<td>Problems arising from or information relating to the updating of the database schema</td>
</tr>
<tr>
<td>application.recycling</td>
<td>CtServer.exe</td>
<td>Recycling of the application</td>
</tr>
<tr>
<td>application.start</td>
<td>CtServer.exe</td>
<td>Starting the application</td>
</tr>
<tr>
<td>web.start</td>
<td>CtServer.exe</td>
<td>Messages on starting the Web application</td>
</tr>
<tr>
<td>application.stop</td>
<td>CtServer.exe</td>
<td>Stopping the application</td>
</tr>
<tr>
<td>application.Lock</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>web.stop</td>
<td>CtServer.exe</td>
<td>Messages on stopping the Web application</td>
</tr>
<tr>
<td>caching</td>
<td>Ctserver.exe / Finance.exe</td>
<td>Problems arising from or information on the cache</td>
</tr>
<tr>
<td>caching.cleaning</td>
<td>CtServer.exe / Finance.exe</td>
<td>Problems arising from or information on cleaning the cache</td>
</tr>
<tr>
<td>util.configurationstring</td>
<td>CtServer.exe / Finance.exe</td>
<td>Configuration strings for the technical log</td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Processes involved</td>
<td>Comment</td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>--------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>datasource</td>
<td>CtBroker.exe</td>
<td>Problems arising from the configuration of a data source</td>
</tr>
<tr>
<td>Cartesis.Framework.Messaging</td>
<td>CtServer.exe</td>
<td>Information about server’s internal messages</td>
</tr>
<tr>
<td>Loggers related to Web server messages</td>
<td></td>
<td></td>
</tr>
<tr>
<td>web</td>
<td>CtServer.exe</td>
<td>General messages on the Web application</td>
</tr>
<tr>
<td>web.connexion</td>
<td>CtServer.exe</td>
<td>Messages on Web user session activity (user connection or disconnection)</td>
</tr>
<tr>
<td>web.servlet</td>
<td>CtServer.exe</td>
<td>Messages on the communication between the CtServer process and the SAP Financial Consolidation Web connector</td>
</tr>
<tr>
<td>web.smtp</td>
<td>CtServer.exe</td>
<td>Errors when using the smtp protocol</td>
</tr>
<tr>
<td>Loggers related to the IDM (loading the data, changing the data, saving the data, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>multidimensional</td>
<td>CtServer.exe</td>
<td>Loading database structure and amounts into memory</td>
</tr>
<tr>
<td>multidimensional.definition</td>
<td>CtServer.exe</td>
<td>Manipulating items in the structure that have been loaded into memory, e.g. dimensions, characteristics or filters</td>
</tr>
<tr>
<td>multidimensional.requesting</td>
<td>CtServer.exe</td>
<td>Queries for retrieving amounts loaded into memory</td>
</tr>
<tr>
<td>multidimensional.concurrency</td>
<td>CtServer.exe</td>
<td>Locking objects loaded into memory</td>
</tr>
<tr>
<td>multidimensional.hierarchy</td>
<td>CtServer.exe / Finance.exe</td>
<td>Loading hierarchies</td>
</tr>
<tr>
<td>categoryscenario.validation</td>
<td>CtServer.exe</td>
<td>Validation of category scenarios</td>
</tr>
<tr>
<td>categoryscenario.validation.formula</td>
<td></td>
<td></td>
</tr>
<tr>
<td>categoryscenario.validation.report</td>
<td></td>
<td></td>
</tr>
<tr>
<td>dataengine</td>
<td>Finance.exe</td>
<td>Information on the data engine, i.e. the module that loads data from the database into memory</td>
</tr>
<tr>
<td>queryengine</td>
<td>CtServer.exe</td>
<td>Information on the query engine, i.e. the module that loads data from the database into memory</td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Processes involved</td>
<td>Comment</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>-------------------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>Loggers related to the manipulation of business objects</td>
<td></td>
<td></td>
</tr>
<tr>
<td>schedule</td>
<td>Finance.exe</td>
<td>Problems arising from or information on schedules</td>
</tr>
<tr>
<td>data.requesting</td>
<td>CtServer.exe</td>
<td>Loading business objects into memory</td>
</tr>
<tr>
<td>data.concurrency</td>
<td>CtServer.exe</td>
<td>Locking objects</td>
</tr>
<tr>
<td>data.identification</td>
<td>CtServer.exe</td>
<td>Identifying objects</td>
</tr>
<tr>
<td>data.storage.relational.conversion</td>
<td>CtServer.exe</td>
<td>Queries on storing objects in the database</td>
</tr>
<tr>
<td>data.storage.serialization</td>
<td>CtServer.exe</td>
<td>Module for saving objects in the database</td>
</tr>
<tr>
<td>CXMLConfig.StreamLogger.print</td>
<td>CtServer.exe / Finance.exe</td>
<td>Setup and print of business objects</td>
</tr>
<tr>
<td>print.htmlprint</td>
<td>CtServer.exe / Finance.exe</td>
<td>Print of business objects</td>
</tr>
<tr>
<td>Loggers related to the tasks run</td>
<td></td>
<td></td>
</tr>
<tr>
<td>task.data</td>
<td>Finance.exe / CtServer.exe</td>
<td>Problems arising from or information on tasks, e.g. technical messages</td>
</tr>
<tr>
<td>task.engine</td>
<td>CtServer.exe</td>
<td>Queries in the processing engine</td>
</tr>
<tr>
<td>scheduling.engine</td>
<td>CtServer.exe</td>
<td>Problems arising from the calculation of scheduled tasks</td>
</tr>
<tr>
<td>reportbundles.task</td>
<td>CtServer.exe</td>
<td>Information on the report bundles run</td>
</tr>
<tr>
<td>consolidation.task</td>
<td>CtServer.exe</td>
<td>Information on the consolidation processing run</td>
</tr>
<tr>
<td>audit.task</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>datalink.task</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>preconsolidation.task</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>reconciliation.task</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>transfer.task</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>package.rule.task</td>
<td>CtServer.exe</td>
<td></td>
</tr>
<tr>
<td>Loggers related to the application of security in SAP Financial Consolidation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Processes involved</td>
<td>Comment</td>
</tr>
<tr>
<td>-------------------------</td>
<td>---------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>security.authentication</td>
<td>Finance.exe</td>
<td>Problems arising from or information on user authentication</td>
</tr>
<tr>
<td>security.data</td>
<td>Finance.exe / CtServer.exe</td>
<td>Problems arising from or information on security objects, e.g. technical messages</td>
</tr>
<tr>
<td>security.principal</td>
<td>CtServer.exe</td>
<td>Opening or closing sessions</td>
</tr>
<tr>
<td>security.user.function</td>
<td>CtServer.exe</td>
<td>Checking user access rights to product functionalities</td>
</tr>
<tr>
<td>security.configuration</td>
<td>CtServer.exe</td>
<td>Loading of security</td>
</tr>
<tr>
<td>security.dataaccess</td>
<td>Finance.exe / CtServer.exe</td>
<td>Security on data access</td>
</tr>
<tr>
<td>security.function</td>
<td>CtServer.exe</td>
<td>Rights initialization</td>
</tr>
</tbody>
</table>

Loggers related to the operations performed on packages

<table>
<thead>
<tr>
<th>Name of logger tag</th>
<th>Processes involved</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>package.opening</td>
<td>Finance.exe</td>
<td>Information on the opening of packages</td>
</tr>
<tr>
<td>package.process</td>
<td>Finance.exe</td>
<td>Information on the publication or integration of packages</td>
</tr>
<tr>
<td>package.journalentry</td>
<td>Finance.exe</td>
<td>Information on local manual journal entries</td>
</tr>
<tr>
<td>reporting.packageworkflow.import</td>
<td>CtServer.exe</td>
<td>Import of package workflow</td>
</tr>
<tr>
<td>package.validation</td>
<td>Finance.exe</td>
<td>Information on the validation of the package</td>
</tr>
<tr>
<td>package.reset</td>
<td>Finance.exe</td>
<td>Information on the reset of packages</td>
</tr>
<tr>
<td>package.multiusers</td>
<td>Finance.exe</td>
<td>Information on multi users data entry in packages</td>
</tr>
<tr>
<td>package.file</td>
<td>Finance.exe</td>
<td>Information on files embedded by the packages</td>
</tr>
<tr>
<td>Cartesis.Magnitude.OperationDataExchange.DataExportServices</td>
<td>CtServer.exe</td>
<td>Information on export of data</td>
</tr>
</tbody>
</table>

Loggers related to reporting units

<table>
<thead>
<tr>
<th>Name of logger tag</th>
<th>Processes involved</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>reporting</td>
<td>Finance.exe</td>
<td>Information on reporting units</td>
</tr>
<tr>
<td>reporting.generate</td>
<td>Finance.exe / CtServer.exe</td>
<td>Information on reporting units generation</td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Processes involved</td>
<td>Comment</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>----------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Loggers related to report bundles</td>
<td></td>
<td></td>
</tr>
<tr>
<td>reportbundles</td>
<td>Finance.exe</td>
<td>Information on reports</td>
</tr>
<tr>
<td>viewpoint</td>
<td>Finance.exe</td>
<td>Information on viewpoints</td>
</tr>
<tr>
<td>Loggers related to report</td>
<td></td>
<td></td>
</tr>
<tr>
<td>document</td>
<td>Finance.exe</td>
<td>Information about reports</td>
</tr>
<tr>
<td>stylebook</td>
<td>Finance.exe / CtServer.exe</td>
<td>Information about reports stylebooks</td>
</tr>
<tr>
<td>Loggers related to journal entries</td>
<td></td>
<td></td>
</tr>
<tr>
<td>journalentry</td>
<td>Finance.exe / ctserver.exe</td>
<td>Information on central manual journal entries</td>
</tr>
<tr>
<td>journalentry.files</td>
<td>Finance.exe</td>
<td>Information on files embedded in journal entries</td>
</tr>
<tr>
<td>Loggers related to the execution of hooks</td>
<td></td>
<td></td>
</tr>
<tr>
<td>hook.execution</td>
<td>CtServer.exe</td>
<td>Information on hooks</td>
</tr>
<tr>
<td>Loggers related to the category scenario</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Categoryscenario</td>
<td>Finance.exe</td>
<td>Information on the category scenario, e.g. validation or distribution</td>
</tr>
<tr>
<td>Loggers related to scopes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>scope</td>
<td>CtServer.exe</td>
<td>Information on scopes</td>
</tr>
<tr>
<td>scopeui</td>
<td>Finance.exe</td>
<td>Information on scopes</td>
</tr>
<tr>
<td>Loggers related to the consolidation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>consolidation</td>
<td>CtServer.exe</td>
<td>Information on consolidation</td>
</tr>
<tr>
<td>interco</td>
<td>CtServer.exe</td>
<td>Information on consolidation</td>
</tr>
<tr>
<td>Loggers related to the Starter Kit installation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>starterkit</td>
<td>CtServer.exe</td>
<td>Information on the starter kit installation process and the related errors</td>
</tr>
<tr>
<td>Loggers related to services implemention</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apcom.Framework.SessionService:SessionService</td>
<td>CtServer.exe</td>
<td>Information on session management</td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Processes involved</td>
<td>Comment</td>
</tr>
<tr>
<td>---------------------------------------------------------</td>
<td>--------------------</td>
<td>---------------------------------------------------</td>
</tr>
<tr>
<td>Cartesis.Magnitude.Security.UserPreferencesServices</td>
<td>CtServer.exe</td>
<td>Information on user preferences management</td>
</tr>
</tbody>
</table>

Loggers related to SAP HANA Modeling Views

- **hana.olap.security**
  - Information on SAP HANA security
- **dataaccessrights.hanaolapsecurity**
  - Information on SAP HANA analytical security objects when modifying an SAP Financial Consolidation Data Access Group
- **restriction.hanaolapsecurity**
  - Information on SAP HANA analytical security objects when modifying an SAP Financial Consolidation restriction

### 18.1.2.3.5 Root logger

The root logger has a specific tag used to define a filter for the level and the appenders for all categories. It does not have a “name” attribute because it includes all categories. It must however have the “level” and “appender-ref” attributes.

**Example**

Table 35:

```xml
<root>
  <level value ="info" />
  <appender-ref ref = "Appender1"/>
  <appender-ref ref = "Appender2"/>
</root>
```

To find out more about log4cplus, consult the following documentation:

18.1.3 Example of an XML configuration file using the Windows Events Viewer

The administrator wants to log all events with the "fatal" and "error" severity levels using the Windows Event Viewer on the local computer for the CtBroker and CtServer processes.

18.1.3.1 Explanation

There should be one XML configuration file for each process. You should therefore create 2 XML files, similar to one another.

In the file, the TTC layout is used with all of the default options.

The name of the NTEventLogAppender appender is "logapplication" and is used to report events to the Windows Event Viewer. The only parameter you should change in the XML configuration files is "source". This parameter appears in the "Source" column in the Windows Event Viewer. "Finance Broker" values are used for events generated by CtBroker.exe while "Finance Server" values are used for events generated by CtServer.exe. No "server" parameter is set because the event viewer on the local computer is used (default setting).

The only logger used is the root logger because you want to log all events without filtering them. The severity level is "error". This means that events with the "error" and "fatal" severity levels will be logged. The "logapplication" appender defined at the start of the file will be associated with the logger.
18.1.3.2 CtBrokerLogConfig.xml file

Table 36:

```xml
<?xml version="1.0" encoding="UTF-8" ?>
<log4cplus>
<appender name="logapplication" class="NTEventLogAppender">
<param name="Source" value="Finance Broker" />
<layout class="TTCCLayout" />
</appender>
</log4cplus>

<?xml version="1.0" encoding="utf-8"?>
<log4cplus>
<appender name="myfile" class="FileAppender">
<param name="File" value="C:\Program Files (x86)\SAPBusinessObjects\Financial Consolidation\Logs\Broker-%date%-%time%-%pid%.log" />
<param name="Append" value="true" />
<param name="BufferedIO" value="false" />
<layout class="TTCCLayout">
<param name="ThreadPrinting" value="true" />
<param name="CategoryPrefixing" value="true" />
<param name="ContextPrinting" value="true" />
<param name="FilePrinting" value="false" />
</layout>
</appender>
</log4cplus>

<?xml version="1.0" encoding="UTF-8" ?>
<log4cplus>
<appender name="logapplication" class="NTEventLogAppender">
<param name="Source" value="Finance Server" />
<layout class="TTCCLayout" />
</appender>
</log4cplus>
```

18.1.3.3 CtServerLogConfig.xml file

Table 37:

```xml
<?xml version="1.0" encoding="UTF-8" ?>
<log4cplus>
<appender name="logapplication" class="NTEventLogAppender">
<param name="Source" value="Finance Server" />
<layout class="TTCCLayout" />
</appender>
</log4cplus>
```
18.1.4 Example of an XML configuration file using different output destinations involving a remote computer

The administrator wants to save the errors from the data source manager in the Windows Event Viewer on the same remote server called: SRV-FINANCE. Furthermore, the administrator wants to log events with the "info" severity level for the "broker.operation" category of the CtBroker process in the Windows Event Viewer on the local computer.

Events with the "error" severity level should be logged in the Windows Event Viewer on SRV-FINANCE. All of the events generated should be stored in a file on the server’s hard disk.

This means that events with the "fatal", "error", "warn" and "info" severity levels will be logged in a file and those with the "fatal" and "error" severity levels will be logged in the Windows Event Viewer.

18.1.4.1 Explanation

- The log of the CtBroker has 2 appenders: one for the Windows Event Viewer of the local computer and another for the Windows Event Viewer of the remote computer. The Windows Event Viewer of the local computer, should only contain the information of the "broker.operation" category. You should therefore specify a special logger associated with this category that displays the "info" severity level and whose appender is called "loglocal". For the other logger, which is a root logger, you can reuse the same definition as CtWebApp.

- For CtServer, two appenders are defined: one for the event viewer and another for a file. The "myfile" appender specifies that the output destination is a file in C:\FinanceServer.log. Because no specific category is required, the root logger is used with the "logapplication" and "myfile" appenders. In the root logger, the severity level is "info". This means that events with the "fatal", "error", "warn" and "info" severity levels will be reported. If you change the value of the threshold parameter to "error" in the "logapplication" appender, then events with the "fatal" and "error" severity levels will be reported.
18.1.4.2 CtBrokerLogConfig.xml file

Table 38:

```xml
<?xml version="1.0" encoding="UTF-8" ?>
<log4cplus>
  <appender name="logapplication" class="NTEventLogAppender">
    <param name="Source" value="Finance Datasource" />
    <param name="Server" value="SRV-FINANCE" />
    <layout class="TTCCLayout"/>
  </appender>
  <appender name="loglocal" class="NTEventLogAppender">
    <param name="Source" value="Finance Web" />
    <layout class="TTCCLayout"/>
  </appender>
  <root>
    <level value="error" />
    <appender-ref ref="logapplication" />
    <appender-ref ref="loglocal" />
  </root>
  <logger name="broker.operation">
    <level value="info"/>
    <appender-ref ref="loglocal" />
  </logger>
</log4cplus>
```

18.1.4.3 CtServerLogConfig.xml file

Table 39:

```xml
<?xml version="1.0" encoding="UTF-8" ?>
<log4cplus>
  <appender name="logapplication" class="NTEventLogAppender">
    <param name="Source" value="Finance Server" />
    <param name="Server" value="FINANCE_SERVER" />
    <param name="threshold" value="error" />
    <layout class="TTCCLayout"/>
  </appender>
  <appender name="myfile" class="FileAppender">
    <param name="File" value="C:\FinanceServer.log" />
    <param name="Append" value="true"/>
    <param name="BufferedIO" value="false"/>
    <layout class="TTCCLayout"/>
  </appender>
  <root>
    <level value="info"/>
    <appender-ref ref="myfile" />
    <appender-ref ref="logapplication" />
  </root>
</log4cplus>
```

18.1.5 Examples of logs

You can see an example of a log generated in the Windows Event Viewer below.
You can see an example of a log generated in a text file below.

Table 40:

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>01-26-04 16:12:27</td>
<td>INFO application.start - Initializing application server, datasource=&quot;test&quot;, version=10.8.1.11</td>
</tr>
<tr>
<td>01-26-04 16:12:33</td>
<td>INFO ctdb.schema - scheme 'MAG' initialized</td>
</tr>
<tr>
<td>01-26-04 16:12:35</td>
<td>INFO ctdb.schema - scheme 'ProcEng' initialized</td>
</tr>
<tr>
<td>01-26-04 16:12:35</td>
<td>INFO ctdb.schema - scheme 'CtCore' initialized</td>
</tr>
<tr>
<td>01-26-04 16:12:36</td>
<td>INFO ctdb.schema - scheme 'History' initialized</td>
</tr>
<tr>
<td>01-26-04 16:12:36</td>
<td>INFO ctdb.schema - scheme 'APCom' initialized</td>
</tr>
<tr>
<td>01-26-04 16:12:36</td>
<td>INFO ctdb.schema - schemes initialization end</td>
</tr>
<tr>
<td>01-26-04 16:13:09</td>
<td>INFO caching.cleaning - Initializing cache cleaning:</td>
</tr>
<tr>
<td>01-26-04 16:13:14</td>
<td>INFO task.engine - initializing process engine</td>
</tr>
<tr>
<td>01-26-04 16:13:26</td>
<td>INFO application.start - application server initialized</td>
</tr>
<tr>
<td>01-26-04 16:15:58</td>
<td>INFO security.user.session - logon required with credentials 'UID=ADMIN'</td>
</tr>
<tr>
<td>01-26-04 16:17:04</td>
<td>INFO security.user.session - logon succeeded</td>
</tr>
<tr>
<td>01-26-04 16:17:04</td>
<td>INFO security.user.session - session ended by user 'UID=ADMIN'</td>
</tr>
<tr>
<td>01-26-04 16:17:07</td>
<td>INFO application.stop - Uninitializing application server</td>
</tr>
<tr>
<td>01-26-04 16:17:07</td>
<td>INFO task.engine - shutting down process engine</td>
</tr>
<tr>
<td>01-26-04 16:17:08</td>
<td>INFO ctdb.schema - unloading schemes</td>
</tr>
<tr>
<td>01-26-04 16:17:08</td>
<td>INFO application.stop - The application server uninitialized.</td>
</tr>
</tbody>
</table>
18.2 SAP Financial Consolidation Web site technical log

The technical log for the SAP Financial Consolidation Web (Log4net) uses a concept similar to the one used for the SAP Financial Consolidation (Log4cplus) application. The XML configuration file contains similar parameters.

18.2.1 SAP Financial Consolidation Web technical log configuration

The XML log configuration file is located in a sub-folder of the Financial Consolidation web site called TechnicalLog.

⚠️ Caution

This file must be named WebLogConfig.xml.

By default, this file does not exist. You can create it using one of the following two options:

- create the file manually and name it WebLogConfig.xml (in this case, you must restart the data source manager).
- or use the Define log configuration for all web servers menu in the Administration Console. You do not have to restart the data source.

18.2.1.1 Tags in the XML configuration file

Most of the tags are similar to the ones in the technical log for the SAP Financial Consolidation application. The only difference is in the main tag and the prefixes of layouts and appenders.

- The main HTML tag in Log4net is: `<log4net>`.
- The prefix to be added to layouts and appenders is `log4net`.

18.2.1.1.1 List of loggers

<table>
<thead>
<tr>
<th>Name of logger tag</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>application</td>
<td>Communication errors with the application server</td>
</tr>
<tr>
<td>application.connection</td>
<td>Managing user sessions and authentication</td>
</tr>
<tr>
<td>application.ping</td>
<td>Connection between the ASP.NET and the Web server</td>
</tr>
<tr>
<td>Name of logger tag</td>
<td>Comment</td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>application.restore</td>
<td>ASP.NET automatic restart option</td>
</tr>
<tr>
<td>application.start</td>
<td>Starting the application</td>
</tr>
<tr>
<td>application.stop</td>
<td>Stopping the application</td>
</tr>
<tr>
<td>application.error</td>
<td>Web application exception</td>
</tr>
<tr>
<td>exception.connector</td>
<td>ASP.NET - Web server connector exception</td>
</tr>
<tr>
<td>exception.enhancementmanagerprocessor</td>
<td>Exception specific to enhancements for the SAP Financial Consolidation Excel Web Schedules module</td>
</tr>
<tr>
<td>exception.fixedcolumnsparser</td>
<td>Exception when reading a row in text with separators</td>
</tr>
<tr>
<td>exception.include</td>
<td>Exception when changing libraries</td>
</tr>
<tr>
<td>exception.aspx</td>
<td>Exception generated in a JSP file</td>
</tr>
<tr>
<td>exception.session</td>
<td>Exception linked to the management of a user session</td>
</tr>
<tr>
<td>navigation</td>
<td>Messages associated with browsing through views and domains</td>
</tr>
<tr>
<td>ressource.workinglanguages</td>
<td>Messages associated with application and working languages</td>
</tr>
<tr>
<td>xml.parser</td>
<td>XML parser messages</td>
</tr>
<tr>
<td>xml.transformerbase</td>
<td>Messages generated during XSL transformation</td>
</tr>
</tbody>
</table>

### 18.2.1.1.2 Example of Log4Net

Table 42:

```xml
<?xml version="1.0" encoding="utf-8" ?>
<log4net>
    <appender name="FileAppender" type="log4net.Appender.FileAppender">
        <file value="D:/dvt/Config Files/logfile.txt" />
        <appendToFile value="false" />
        <layout type="log4net.Layout.PatternLayout">
            <conversionPattern value="%d [thread %t] %-5p %c [%x] - %m%n" />
        </layout>
    </appender>
    <root>
        <level value="DEBUG" />
        <appender-ref ref="FileAppender" />
    </root>
</log4net>
```
### Note

The layouts and appenders described above are configured in the same way as those for the technical log.

To find out more about the log4net, go to the links below:

http://logging.apache.org/log4net/release/features.html

To find out more about examples with the log4net, go to the links below:

http://logging.apache.org/log4net/release/config-examples.html

---

**Related Information**

- Appender [page 141]
- Layout [page 142]

---

### 18.3 SAP Financial Consolidation web HTML5 site technical log

The parameter used to specify the location of the XML configuration file for the deployed WebHTML5 application is the Log4NetInitFile parameter.

You modify this parameter by selecting the Financial Consolidation web site HTML5 you have deployed and clicking the Application Settings feature.

---

### 18.3.1 List of loggers for the SAP Financial Consolidation web HTML5 site technical log

<table>
<thead>
<tr>
<th>Name of logger</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loggers related to the web HTML5 site</td>
<td></td>
</tr>
<tr>
<td>application.start.sld</td>
<td>SLD registration</td>
</tr>
<tr>
<td>ServiceOrchestration</td>
<td>Technical logger</td>
</tr>
<tr>
<td>ConnectionService</td>
<td>Technical logger</td>
</tr>
<tr>
<td>Web HTML5</td>
<td>Problems with incoming web requests</td>
</tr>
<tr>
<td>Web</td>
<td>Technical logger</td>
</tr>
</tbody>
</table>
## 18.4 SAP Financial Consolidation Cube Designer Components technical log

### Cube Deployer

First, you must modify the web site settings, in order to activate the log:

1. On the Cube Deployer server, open IIS.
2. Open the DeployerForFinance web site.
3. Open the **Application Settings** feature.
4. In the **Actions** panel, click the **Add** button.
5. In the **Edit Application Settings** dialog box, enter the following information:
6. In the **Name** field, enter the `<Log4NetInitFile>` value, and in the **Value** field, enter the `<./Cartesis.InformationDelivery.Deployment.WebService-LogConfig.xml>` value.

**Note**

If you notice performances issues, you can deactivate the log by commenting the previous keys that have been to the web.config file under the `<appSettings>` section.

Then you configure the log file of the Deployer component in the Cartesis.InformationDelivery.Deployment.WebService-LogConfig.xml (located in the C:\Program Files\SAP BusinessObjects\Financial Consolidation\Cube Deployer installation folder).

The contents of the file is the following:

```xml
<configuration>
    <configSections>
```
You can configure two files:


All standard log levels are available.

**Cube Designer**

The configuration log file of the Designer component is the same as for the Deployer component.

**UDF for Security**

You can retrieve logs for components of the UDF for Security:

- A log for the AnalyticsUdfAdminService administration component. Like the Deployer component, a log file
  
  (Cartesis.InformationDelivery.AnalyticsUdfAdminService.WebService.log) and a trace
A log containing retrieval information on SSAS connections. This log is configured through the AnalysisServices-LogConfig.xml file. It is installed on the SSAS server when you create the first EPM Connection in the BOE platform. For each new EPM connection, a new section is created in the AnalysisServices-LogConfig.xml file. Each new section corresponds to each new SSAS catalog.

<i>Note</i>
You can change log levels in real time, you do not need to stop and restart the application.

### 18.4.1 Cube Designer Log categories

<table>
<thead>
<tr>
<th>Category name</th>
<th>Application / Process</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>AnalyticsBatch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Designer.Finance.WebService</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Designer.Export</td>
<td></td>
<td>Log pour le module Export</td>
</tr>
<tr>
<td>Designer.Import</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Designer.UserSettings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Designer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Designer.UI</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Designer.Solution</td>
<td></td>
<td>log et trace pour manipulation des objets métiers</td>
</tr>
<tr>
<td>Designer.Deployment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Category name</td>
<td>Application / Process</td>
<td>Comment</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>-----------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Designer.DeploymentAudit</td>
<td></td>
<td>log et trace des appels de Designer vers deployer</td>
</tr>
<tr>
<td>Designer.Deployment.WebServices</td>
<td></td>
<td>All communication messages related to Deployer</td>
</tr>
<tr>
<td>Designer.BOE.Platform</td>
<td></td>
<td>log et trace qui donne l’enveloppe des objets que l’on veut déployer</td>
</tr>
<tr>
<td>Deployer.WebService</td>
<td></td>
<td>All messages related to Deployer security context log et trace pour la gestion de traitement asynchrone</td>
</tr>
<tr>
<td>Deployer.DeploymentDefinition</td>
<td></td>
<td>Messages related to Deployer security context log et trace pour l’état du système</td>
</tr>
<tr>
<td>Deployer.UpdateInformation</td>
<td></td>
<td>All messages related to Deployer message queue optimization</td>
</tr>
<tr>
<td>Deployer.ServiceContext</td>
<td></td>
<td>All messages related to scheduling</td>
</tr>
<tr>
<td>Deployer.CommandOptimization</td>
<td></td>
<td>All messages related to connection with SSAS</td>
</tr>
<tr>
<td>Deployer.SSAS.ConnectionManagement</td>
<td></td>
<td>log et trace des messages envoyer à designer</td>
</tr>
<tr>
<td>Deployer.SSAS.Query</td>
<td></td>
<td>log et trace pour récupérer les informations de connexion à FC</td>
</tr>
<tr>
<td>Deployer.BW</td>
<td></td>
<td>All messages related to SSAS</td>
</tr>
<tr>
<td>Deployer.BW.Query</td>
<td></td>
<td>log et trace des requêtes créées pour SSAS</td>
</tr>
<tr>
<td>Deployer.BW.Mapping</td>
<td></td>
<td>log et trace du mapping des technical name des objets de BW</td>
</tr>
<tr>
<td>Deployer.SLD</td>
<td></td>
<td>trace pour mesurer les performances</td>
</tr>
<tr>
<td>Performance</td>
<td></td>
<td>log et trace de la sécurité de l’UDF</td>
</tr>
<tr>
<td>Udf.Security</td>
<td></td>
<td>log et trace du cache de la sécurité de l’UDF</td>
</tr>
<tr>
<td>Udf.Security.TokenCache</td>
<td></td>
<td>log et trace du fichier de configuration de sécurité de l’UDF</td>
</tr>
<tr>
<td>Udf.Security.Configuration</td>
<td></td>
<td>log et trace des appels sortant de l’UDF</td>
</tr>
<tr>
<td>Udf.Security.web.services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Category name</td>
<td>Application / Process</td>
<td>Comment</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Udf.AdminService.Implementation</td>
<td></td>
<td>log et trace du service d'administration de l'udf</td>
</tr>
<tr>
<td>Udf.AdminService.WebService</td>
<td></td>
<td>log et trace du service d'administration de l'udf</td>
</tr>
</tbody>
</table>

**Note**

There are no hierarchies between categories. This means that if you select the Deployer category, the Deployer.WebService will not also be selected.
19 Troubleshooting

19.1 Object: Connection error

Symptoms

Message: 
*Failed to initialize structure. Failed to load one or more objects of type ‘configuration’. Failed to initialize the cooperation services. Machine ABC is unavailable or does not exist.*

Explanation

The computer on which the cooperation module is installed is not accessible. The setting in the Administration console is incorrect.

19.2 Object: Connection error

Symptoms

Error initializing the authentication provider. Failed to connect to the LDAP directory.

Explanation

The LDAP settings in the Administration console are incorrect.

19.3 Object: Problem when printing

Symptoms

In SAP Financial Consolidation, PDF reports generated using activeServer PDF and viewed in Acrobat Reader 6 display squares instead of spaces.
Explanation

This is a problem specific to Acrobat Reader 6. You can consult the solution at the following website: http://www.activepdf.com/en/support/ViewKB.asp?ID=1540.

19.4 Object: Problems opening an SAP Financial Consolidation Excel Web Schedules schedule

Version: all SAP Financial Consolidation

Symptoms

A problem occurs when downloading and the Excel Web schedule does not open.

Explanation

If add-ins are enabled on the computer, you should proceed as described below:

1. Disable all add-ins.
2. Open the Excel Web schedule.
3. Enable all add-ins again.

19.5 Object: Web server or servers do not start

Platform: Windows 2003
Version: 9.1 SP1

Symptoms

When you start the application server via the Administration console, the Web server or servers do not start and the following message appears:

It displays the following details on the error:
Cannot connect to one or more Java servers when starting the application server located on machine "server_name" for the "data_source_name" data source.
Syntax error in "SOURCE:CtSecurity.CtAPCOMUserLoader" character 36
Syntax error in "SOURCE:CtSecurity.CtAPCOMAuthenticationProvider" character 48

Explanation

1. Configure all the Financial Consolidation DCOM objects on all the servers in your environment with the same login (same user name and same password).
2. Start the CtBroker service with an account other than the "system" account. If possible, use the same account as the other objects.

19.6 Object: Problem connecting to Financial Consolidation Web

Platform: All
Version: All SAP Financial Consolidation

Symptoms

When you start the application server via the Administration console, the Web server or servers do not start and the following message appears:

Table 45:

| Warning - an error has just occurred |
| Please inform your system administrator that: |
| The web server has been shut down |

If the Financial Consolidation log has been activated, you can see the following message: ERROR request.servlet.admin [] - Admin task failed (action=start)

This is a .NET framework configuration problem.

Explanation

1. Edit the machine.config file located in the \Microsoft.NET\Framework\v2.0.50727\CONFIG\ folder.
2. Search for the following rows:

Table 46:

```xml
<processModel
    enable="true"
    timeout="Infinite"
    idleTimeout="Infinite"
    shutdownTimeout="0:00:05"
    requestLimit="Infinite"
    requestQueueLimit="5000"
    restartQueueLimit="10"
    memoryLimit="60"
    webGarden="false"
    cpuMask="0xffffffff"
    userName="name"
    password="password"
    logLevel="Errors"
    clientConnectedCheck="0:00:05"
    comAuthenticationLevel="Connect"
    comImpersonationLevel="Impersonate"
    responseDeadlockInterval="00:03:00"
    maxWorkerThreads="20"
    maxIoThreads="20"/>
```

3. In the **UserName** and **password** fields, enter the login and password of a user account with local administrator rights.

19.7 **Object: Application Pools Configuration**

As Deployer for Finance and the UDF for Security application only run on a 64-bit server, you must verify that the Deployer for Finance and the UDF for Security application pools are configured with the following option: the **Enable 32-Bit Applications** must be set to **False**.
### Advanced Settings

**General**
- **.NET Framework Version:** v2.0
- **Enable 32-Bit Applications:** False
- **Managed Pipeline Mode:** Integrated
- **Name:** DeployerForFinance
- **Queue Length:** 4000
- **Start Automatically:** True

**CPU**
- **Limit:** 0
- **Limit Action:** NoAction
- **Limit Interval (minutes):** 0
- **Processor Affinity Enabled:** False
- **Processor Affinity Mask:** 4294967295

**Process Model**
- **Identity:** DepAdmin
- **Idle Time-out (minutes):** 20
- **Load User Profile:** False
- **Maximum Worker Processes:** 1
- **Ping Enabled:** True
- **Ping Maximum Response Time (seconds):** 90

#### Enable 32-Bit Applications

[enable32BitAppOnWin64] If set to true for an application pool on a 64-bit operating system, the worker process(es) serving the application pool will be in WOW64 (Windows on Windows 64) mode.
20 Appendix

20.1 Cube Designer Configuration File

Context

If you want to modify the settings of your Cube Designer environment, you will have to apply these modifications in the Cartesis.InformationDelivery.Workbench.exe.config file.

Procedure

1. In the Designer client, navigate to the C:\Program Files (x86)\SAP BusinessObjects\Financial Consolidation\Cube Designer folder.
2. Open the Cartesis.InformationDelivery.Workbench.exe.config file and modify the following rows:

```xml
<appSettings>
  <add key="SLD.Host" value=""></add>
  <add key="SLD.UserName" value=""></add>
  <add key="SLD.Password" value=""></add>
  <add key="SLD.Port" value=""></add>
  <add key="SLD.IsSecured" value=""></add>
  <add key="SLD.LocalSystemName" value="BOBJ_EADES"></add>
  <add key="SLD.ProductID" value="0120061532000004560"></add>
  <add key="SLD.ProductName" value="BOBJ FINANCE CONSOLIDATION"></add>
  <add key="SLD.ProductVendor" value="sap.com"></add>
  <add key="SLD.ProductVersion" value="800"></add>
  <add key="SLD.SoftwareComponentID" value="01200314690200012536"></add>
  <add key="SLD.SoftwareComponentVendor" value="sap.com"></add>
  <add key="SLD.SoftwareComponentName" value="BOBJ_EADES"></add>
  <add key="SLD.SoftwareComponentVersion" value="800"></add>
  <add key="Log4NetInitFile" value="/Cartesis.InformationDelivery.Workbench.exe-LogConfig.xml"></add>
  <add key="DeployerUrl" value="/Cartesis.InformationDelivery.Workbench.exe-LogConfig.xml"></add>
</appSettings>
```
○ The `<add key="DeployerUrl" value=""/>` tag corresponds to the Deployer URL.

○ The `<add key="WebClientTimeout" value=""/>` tag corresponds to the timeout value for all web service requests, this includes calls to the deployer service and the calls to the Finance web services. The unit of measure is milliseconds.

○ The `<add key="DeployerPollingTimer" value=""/>` corresponds to the refresh timeout used during cube deployments. The unit of measure is milliseconds.

○ The `<add key="BiPlatformWSUrl" value=""/>` corresponds to the URL of the Business Objects XI platform you indicated during the Designer setup.

## 20.2 SAP Financial Consolidation Limitations

<table>
<thead>
<tr>
<th>Code / Description / Comment size</th>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum number of characters in the code</td>
<td>12 (except address book)</td>
<td></td>
</tr>
<tr>
<td>Maximum number of characters in the short description</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td>Maximum number of characters in the long description</td>
<td>120</td>
<td></td>
</tr>
<tr>
<td>Maximum number of characters in the extra-long description</td>
<td>253</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Reference tables</th>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum number of dimensions</td>
<td>45 in V10 (40 in Version 7.5) 22 user-defined dimensions</td>
<td>If the TOP site uses the 45 dimensions, subgroups will also have to use them and will not be able to create their own.</td>
</tr>
<tr>
<td>Maximum number of characteristics</td>
<td>80 (structural limit for one dimension (all levels))</td>
<td>The display limit (17 inch screen with a resolution of 1024 x 768) for items displayed during initialization in a</td>
</tr>
</tbody>
</table>
### Theoretical limits

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schedule is 40. For a dimension, 31 (40-9 selection methods) for the first characteristic level then 40 for the second level in the characteristic hierarchy.</td>
<td></td>
</tr>
<tr>
<td>Maximum number of characteristic levels in a hierarchy</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of properties</td>
<td>80 for one dimension</td>
</tr>
<tr>
<td>Maximum number of codes (packages, reporting sets, user doc preferences) for a reference table a site can create</td>
<td>4 billion in version 10, 524,288 in version 7.5</td>
</tr>
<tr>
<td>Maximum number of rows in a reference table</td>
<td>No tested limit available</td>
</tr>
</tbody>
</table>

### Category scenario

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum number of periods for a category</td>
<td>256 (periods used in the category scenario as data entry periods and all periods used in formulas but not declared)</td>
</tr>
<tr>
<td>Number of accounts in a category scenario</td>
<td>8,000</td>
</tr>
<tr>
<td>Maximum number of analysis hierarchy levels for a given indicator</td>
<td>6</td>
</tr>
<tr>
<td>Maximum number of controls in a subset number of formulas and controls</td>
<td>Calculated data is limited by context (initialization, package, manual journal entry) and this limit depends upon the size of formulas (trigger condition, size and complexity of the expression)</td>
</tr>
<tr>
<td>Maximum number of controls in a subset</td>
<td>65,535</td>
</tr>
<tr>
<td>Maximum number of controls and subsets in a set</td>
<td>65,535 for the first hierarchy level (a set can contain 65,535 subsets which can each contain 65,535 controls)</td>
</tr>
<tr>
<td>Maximum number of read-only flows (period and flow codes)</td>
<td>No tested limit available</td>
</tr>
</tbody>
</table>

### Schedules

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum number of schedules simultaneously open during data entry or data retrieval</td>
<td>4,096</td>
</tr>
<tr>
<td>Maximum size of a schedule</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Theoretical limits</td>
<td>Comments</td>
</tr>
<tr>
<td>-----------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Maximum number of categories accessed at the same time during data entry or data retrieval</td>
<td>4,096</td>
</tr>
<tr>
<td>Maximum number of graphic objects in a schedule</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of character fonts in a schedule</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of characters when entering comments for an item of data</td>
<td>2,000</td>
</tr>
</tbody>
</table>

Each space and carriage return counts as one character. The limits for displaying and printing the field where comments are entered are as follows:

DISPLAY:
* Screen resolution of 1024 x 768 via the Web interface: 75 characters for the width, 32 for the height
* Screen resolution of 1024 x 768 via the Windows interface: 86 characters for the width, 32 for the height
* Screen resolution of 800 x 600 via the Web interface: 54 characters for the width, 21 for the height
* Screen resolution of 800 x 600 via the Windows interface: 66 characters for the width, 26 for the height

For the purposes of our test, we used the letter “W”, which is the largest character. These limits depend on the character (for example, upper or lower case), the font used, the screen resolution, the size of the cell, and the cell settings (for example, fixed or variable length). Please note that it is not technically possible to enable a cell to be displayed in variable length via the Web. This is possible only when printing the cell. You can view comments that are hidden by clicking in the cell and scrolling down in both the Web and Windows interfaces, or by scrolling in the dialog box displaying the Web comments.

PRINTING: If the comments entered exceed one page, then you cannot print them correctly. The comments are truncated. This means that even though the theoretical limit is 2,000 characters, you cannot print the width or the height of a page containing 2,000 characters. You can print the following number of characters in 100%
## Theoretical limits

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>of the normal format with 1 cm margins:</td>
<td></td>
</tr>
<tr>
<td>- In Portrait via the Web and Windows interfaces: 64 characters for the width,</td>
<td></td>
</tr>
<tr>
<td>32 for the height - In Landscape via the Web and Windows interfaces: 78 characters</td>
<td></td>
</tr>
<tr>
<td>for the width, 32 for the height For the purposes of our test, we used the letter</td>
<td></td>
</tr>
<tr>
<td>“W”, which is the largest character. In both cases, the maximum width of the page</td>
<td></td>
</tr>
<tr>
<td>was used. The height, however, is set in the component itself and is less than the</td>
<td></td>
</tr>
<tr>
<td>total height of the page (in both Portrait and Landscape).</td>
<td></td>
</tr>
<tr>
<td>Maximum number of characters when entering comments for an item of data</td>
<td>2 000</td>
</tr>
<tr>
<td>Maximum number of row blocks in a schedule</td>
<td>32 768</td>
</tr>
<tr>
<td>Maximum number of column blocks in a schedule</td>
<td>32 768</td>
</tr>
<tr>
<td>Maximum number of dimensions and characteristics used to retrieve data in a schedule</td>
<td>62</td>
</tr>
<tr>
<td>Maximum number of characteristics used to retrieve data within a block</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of cells connected to the engine in a data entry schedule</td>
<td>32 768</td>
</tr>
<tr>
<td>Maximum number of matrix cells displayed on one page</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of characters in a formula (spreadsheet or display)</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of characters in an initialization formula in the block</td>
<td>255</td>
</tr>
<tr>
<td>Maximum number of characters in a comment entered in a Microsoft Excel schedule</td>
<td>255</td>
</tr>
<tr>
<td></td>
<td>In Excel Link, you can have comments that contain a maximum of 255 characters. You will not be able to display comments that exceed this</td>
</tr>
<tr>
<td></td>
<td>amount(limit in Microsoft Excel - limit for text type constants in formulas).</td>
</tr>
<tr>
<td>Maximum of cells in an EWS schedule</td>
<td>3 000</td>
</tr>
<tr>
<td></td>
<td>if the report has more than 3,000 cells, the blue triangle icon for edit does not appear after 3,000 cells</td>
</tr>
</tbody>
</table>

## Operation Limits

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum number of working languages</td>
<td>5</td>
</tr>
<tr>
<td>Maximum number of sites</td>
<td>81,89 signature sites</td>
</tr>
</tbody>
</table>
### Theoretical limits

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum number of conversion rates</td>
<td>No tested limit available</td>
</tr>
<tr>
<td>Maximum number of packages</td>
<td>A site can generate (at the current site) a maximum of 500,000 packages</td>
</tr>
<tr>
<td>Maximum number of journal entry rows (in a preconsolidated or consolidated data table)</td>
<td>More than 4 billion</td>
</tr>
<tr>
<td>Maximum number of formulas when importing in Microsoft Excel</td>
<td>18,000 formulas</td>
</tr>
<tr>
<td></td>
<td>When this limit is exceeded, the import process is stopped and the following message appears “Microsoft Excel is waiting for the end of an OLE action from another application”</td>
</tr>
</tbody>
</table>

### Technical limits

<table>
<thead>
<tr>
<th>Theoretical limits</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum connection speed for web access</td>
<td>64 Kbps</td>
</tr>
<tr>
<td>Number of processors for the web server</td>
<td>1 for 25 users</td>
</tr>
<tr>
<td>Database size</td>
<td>50 GB for a mid-size central database and 200 GB for a bigger database</td>
</tr>
<tr>
<td>Number of processors on the database server to start different consolidation tasks simultaneously</td>
<td>1 processor for each consolidation task to be run simultaneously (otherwise, tasks are run one after the other)</td>
</tr>
<tr>
<td>Number of processors for the application server</td>
<td>1 processor for 50 users connected simultaneously</td>
</tr>
<tr>
<td>Maximum number of tasks in the console: maximum allowed tasks to run on each CtServer in interactive mode</td>
<td>4</td>
</tr>
</tbody>
</table>
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