



Feature Scope Description | PUBLIC  
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# Feature Scope Description for Launchpad Service

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# 1 About this Document

This document defines the functional scope of the SAP Launchpad service.

Further restrictions may apply based on your license agreement with SAP. Functions and capabilities described in the documentation of this product may exceed the functional scope of the product to explain the integration with other SAP products, which must be licensed separately.

## 2 Introduction

The SAP Launchpad service is a web-based tool that provides a single point of access to role-based applications, processes, and services to users in an organization, simplifying the way they work and how they engage with customers, partners, and employees.

Read this document for a high-level summary of the features and capabilities available for the SAP Launchpad service.

# 3 Capabilities

The main capabilities of the SAP Launchpad service are related to site administration and content management.

Capability	Description
Site Administration	Administrators create and maintain SAP Fiori launchpad sites in the Site Directory.
Site Configuration	Administrators can configure additional aspects of their sites, such as custom themes and custom domains.
Business Content Integration	Administrators integrate business content, which includes apps, roles, groups, and catalogs, from different sources: <ul style="list-style-type: none"><li>• Federation of content from content providers such as SAP S/4HANA (on premise) and SAP Enterprise Portal.</li><li>• Federation of content deployed to SAP BTP, Cloud Foundry environment, which includes HTML5 apps and apps provided by SAP.</li><li>• Manual integration of content, including SAP GUI for HTML and Web Dynpro ABAP apps.</li></ul>
Content Transport	Administrators can transport content between Dev, Test, and Prod landscapes. The transport package can include a site and its related content, or a specific set of selected content items.  It is also possible to transport content between the following products: <ul style="list-style-type: none"><li>• SAP Cloud Portal Service</li><li>• SAP Launchpad Service</li><li>• SAP Work Zone</li><li>• SAP Work Zone for HR</li></ul>
Development of HTML5 Applications	Developers can develop HTML5 applications that run standalone or can run in SAP Launchpad service. The applications are exposed as a content provider, to enable integrating these apps in the SAP Launchpad service.

# 4 Platform Security

SAP Cloud Platform provides secure cloud-based access to business processes, applications, and data. It enables you to integrate security features in cloud applications and services running on SAP BTP, Cloud Foundry environment, including identity management, single sign-on using an SAML 2.0 identity provider, on-premise user store, and self-services such as registration and password reset.

SAP BTP, Cloud Foundry environment ensures cloud security at multiple levels:

## Security Compliance

- ISO 27001 compliance
- SSAE16-SOC 1/ISAE3402 and SSAE16-SOC 2 compliance

For a complete list of global operating standards that SAP is compliant with, see [SAP Trust Center](#).

### i Note

These compliance and security standards apply to data centers operated by SAP. For more information about the security compliance for data centers operated by an SAP partner, contact your operator.

## Regions

- Physical customer data integrity via secured world-class data centers
- Fenced network protection of cloud communication
- Secure encrypted communication over TLS
- Continuous monitoring and logging
- Virus scanning  
24/7 protection from around the globe

## Data Protection

- User access control with revocable and expiring authorizations
- SAP employee trainings in security and data governance

## Transparency

- Timely communication of penetration attempts and known security vulnerabilities

## Multi-Layer Security

- Data isolation and application sandboxing (secure application runtime containers)
- Manage identities for all SAP applications
- Propagate identities through solutions to identify users and secure access
- Support of identity federation with SAML 2.0 identity providers
- Support of integration with an external user store
- Encryption and key management
- Secure application network communication
- Provide distributed application logging for compliance

### **i** Note

The responsibility of ensuring proper usage of SAP BTP, Cloud Foundry environment application security capabilities or certification by the respective security authorities is to be handled by SAP customers and partners.

# 5 Product Availability

This section describes the product availability aspects.

Availability Aspect	Description
Platform availability	<ul style="list-style-type: none"><li>• Latency: network latency depends on various factors, no precise information can be provided on a general level</li><li>• Resilience: system can regain stable state after disruption</li><li>• Scalability: system responds to peaks in resource requirements</li><li>• Extensibility: system can integrate other technologies</li></ul> <p>For more information, see <a href="#">Service Level Agreement for SAP Cloud Services</a>.</p>
Regions	The SAP Launchpad service service is hosted in different regions. For information on the availability of SAP BTP, Cloud Foundry environment capabilities and services according to region and infrastructure provider, see <a href="#">SAP Cloud Platform Regions and Service Portfolio</a> .
Infrastructures	The SAP Launchpad service service runs on several underlying infrastructure as a service technologies, including SAP data centers and data centers owned by other infrastructure providers, for example Amazon Web Services.



Availability Aspect	Description
Languages	<p>The SAP Launchpad service service supports the following languages.</p> <p>Administrators can assign, in the site settings, up to 10 languages per site.</p> <ul style="list-style-type: none"> <li>• Arabic</li> <li>• Bulgarian</li> <li>• Catalan</li> <li>• Chinese (China)</li> <li>• Chinese trad.</li> <li>• Croatian</li> <li>• Czech</li> <li>• Danish</li> <li>• Dutch</li> <li>• English</li> <li>• Estonian</li> <li>• Finnish</li> <li>• French</li> <li>• German</li> <li>• Greek</li> <li>• Hebrew</li> <li>• Hindi</li> <li>• Hungarian</li> <li>• Italian</li> <li>• Japanese</li> <li>• Kazakh</li> <li>• Korean</li> <li>• Latvian</li> <li>• Lithuanian</li> <li>• Malay</li> <li>• Norwegian</li> <li>• Polish</li> <li>• Portuguese</li> <li>• Romanian</li> <li>• Russian</li> <li>• Serbian</li> <li>• Slovak</li> <li>• Slovenian</li> <li>• Spanish</li> <li>• Swedish</li> <li>• Thai</li> <li>• Turkish</li> <li>• Ukrainian</li> <li>• Vietnamese</li> </ul>

Availability Aspect	Description
	<p>The SAP Launchpad service service documentation supports the following languages:</p> <ul style="list-style-type: none"><li>• Chinese</li><li>• English</li><li>• Japanese</li></ul>

## Related Information

[SAP Trust Center](#) 

# 6 Browser Support

Supported browsers for the SAP Launchpad service service.

The SAP Launchpad service service follows the same scope of supported browsers as SAPUI5 - sap.m mobile library, excluding Web View.

## Related Information

[SAPUI5:Browser and Platform Support](#)

# 7 Service Level Agreement

For more information, see [Service Level Agreement for SAP Cloud Services](#) .



This agreement document for cloud service offerings from SAP forms the basis of your contractual relationship with SAP when referenced in specific order forms. This document contains a specific section about SAP BTP, Cloud Foundry environment covering topics such as uptime, credits, update windows, and others.

# Important Disclaimers and Legal Information

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## Gender-Related Language

We try not to use gender-specific word forms and formulations. As appropriate for context and readability, SAP may use masculine word forms to refer to all genders.

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