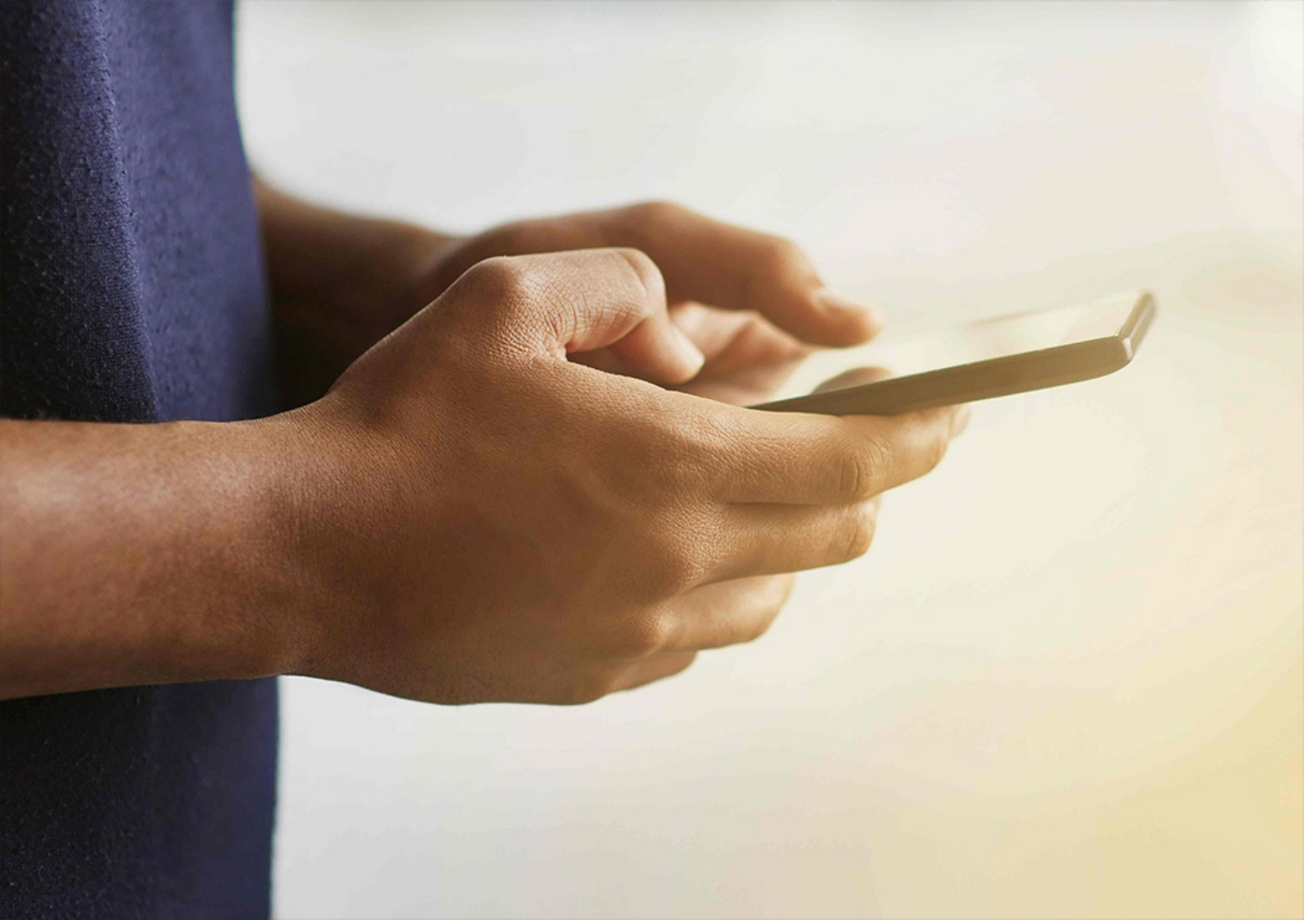


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Cohere North on SAP AI Business Platform

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1 Cohere North on SAP Business AI Platform

Cohere North on SAP Business AI Platform is an SAP AI partner application that provides enterprise access to generative AI models deployed on SAP Cloud Infrastructure.

Cohere North on SAP Business AI Platform provides enterprise-grade access to Cohere's state-of-the-art generative AI models, deployed exclusively on SAP Cloud Infrastructure, enabling organizations to leverage advanced AI capabilities within a secure and compliant environment.

Cohere North on SAP Business AI Platform is offered as a multitenant software as a service (SaaS) application, commercially available through SAP. It's designed for productive enterprise use and integrates with SAP Cloud Identity Services. All user and customer data (including prompts, conversations, documents, and generated outputs) is processed and stored entirely within SAP-managed infrastructure. No data is transmitted to Cohere AI or any third party.

> **Note**
>
> Cohere North on SAP Business AI Platform an SAP AI partner application. While the underlying AI models are developed by Cohere AI, all model inference, data processing, and data storage occur exclusively within SAP Cloud Infrastructure. Cohere AI doesn't have access to user or customer data. SAP provides the infrastructure, commercialization, and integration with the SAP ecosystem.

Features

- **North Chat:** Conversational AI Assistant
  North Chat is the primary chat interface of Cohere North on the SAP Business AI Platform, providing a conversational, agentic AI experience for users. Users interact with North 's generative and search models in natural language to get answers, draft content, brainstorm, and analyze information. Beyond basic Q&A, North Chat supports:
  - **Chat with AI:** General assistance: summarize meeting transcripts, polish copy, and access information from the web via the Web Search tool.
  - **Chat with Documents:** Ask questions grounded in your connected enterprise sources with verifiable citations back to the source material.
    For example: Google Drive, SharePoint, One Drive, Slack, Jira, MCP servers, uploaded files, and Libraries.
  - **Document Mode:** Draft and refine long-form documents (for example, briefs, reports, market research, and sales pitches) in an interactive editor, triggered from a chat conversation.
  - **Table Mode:** Batch-analyze documents in a grid-like interface for auditable research and data extraction.
  - **Deep Research:** Multi-step research workflows over connected sources and the web.
  - **Multi-turn Conversations, Sharing, Chat History, and Memory:** For continuity across sessions.
- **Agents, Automations and Admin Panel: Advanced AI Workspace**

North's advanced interface is split between the Agents or Automations Builder (for power users) and the Admin Panel (for administrators). Together, they provide the control needed to tailor the experience to enterprise workflows:

- **Custom Agents:** Create and share AI agents with tailored instructions (preambles), tool selection, connected data sources, and model choice. Sharing and entitlements respect the permissions of the underlying external systems.
- **Automations:** A graph-based, no-code builder for multi-step, multi-agent workflows. You can implement the following:
  - Nodes chain prompts
  - Tool calls
  - Model invocations

  It also supports human-in-the-loop steps and includes an AI assistant to help build, test, publish, and monitor workflows.
- **Tools and Model Context Protocol Servers:** Configure and authorize first-party tools and connect custom Model Context Protocol servers.
  For example: Data Interpreter, Web Search, Gmail, Google Drive, and Microsoft Connectors such as for SharePoint, One Drive, Exchange or Outlook, Jira, Slack, Libraries, or My file.
- **OAuth Applications and North API:** Register OAuth applications and use the North API to create agents and build applications programmatically on top of the platform.

- **Enterprise-Grade AI Models**
  North ships with a portfolio of Cohere models optimized for agentic enterprise workloads. In the SAP `PA-Cohere` deployment, these models are self-hosted in the SAP-managed cluster:
  - **North Large:** Cohere's proprietary generative model, fine-tuned specifically for North's agentic workloads: complex reasoning, tool use, grounded generation with citations, and long enterprise contexts. Not available as a standalone offering outside North.
  - **Compass:** Cohere's embedded retrieval system for multi modal, multilingual document processing and real-time search. Compass powers North's synced data sources, “chat with documents”, grounded answers, and citations across PDFs, Office documents, images with text, and tables.
- **Data Privacy and Sovereignty:**
  Cohere North on SAP Business AI Platform is deployed exclusively on SAP Cloud Infrastructure. All data processing, model inference, and data storage happen entirely within SAP-managed environments. No user or customer data – including prompts, conversations, uploaded documents, or model outputs – leaves SAP infrastructure or is shared with Cohere AI. This architecture ensures full data isolation and supports data residency, regulatory compliance, and sovereign cloud strategies.
  SAP doesn't collect or use your data for AI model training. Inputs such as chat messages, prompts, and uploaded content aren't used to train, fine-tune, or improve any AI models. SAP doesn't store personal information from the Cohere AI Suite application beyond what is strictly necessary for the operation of the service.
  Conversation data is isolated at the user level. Data from chat interactions is only ever used within the same user context and isn't accessible to other users or tenants.
- **SAP Ecosystem Integration:**
  Cohere North on SAP Business AI Platform integrates with core SAP BTP services, including SAP Cloud Identity Services for authentication, SAP Subscription Management for tenant provisioning, and Unified Metering for commercial billing. This integration enables a seamless experience within the SAP ecosystem.

Getting Started

For more information about provisioning and user access setup, see Getting Started [page 6].

Data Security and Responsible Use

Cohere North on SAP Business AI Platform is intended for general business productivity use. Do not use the service to process personal data or information classified as confidential according to organizational policies. Also do not share sensitive or confidential information in prompts or conversations.

Use of the service must comply with applicable data protection regulations and SAP data security and acceptable use policies.

Disaster Recovery Coverage

Cohere North on SAP Business AI Platform includes backup and restore capabilities designed to support recovery from common operational incidents and data loss scenarios.

However, a residual risk remains if the hosting data center fails completely, because backups aren't replicated to an independent disaster recovery location. Therefore, recovery is supported for standard recovery scenarios, but can't be guaranteed if the hosting data center is lost entirely.

This approach aligns with the service architecture described in the Data Privacy and Sovereignty document, where all data processing and storage remain within SAP-managed infrastructure.

For more information, see Data Privacy and Sovereignty [page 4].

Commercialization

Cohere North on SAP Business AI Platform is commercially available through SAP. Customers can subscribe to the service through SAP for Me. SAP manages provisioning through its standard tenant lifecycle management processes.

Related Information

Cohere AI Documentation

2 Getting Started

Subscribe to the service through SAP for Me. Provisioning takes up to 60 minutes.

Prerequisites

Your SAP for Me user has been granted the **S4M_ORDER** permission. For more information, see SAP for Me: About the User, Authorization, and Administrator Concept.

Subscribe

1. In your SAP for Me account, choose *Portfolio and Products* from the menu.
2. Navigate to *My Product Packages* > *Artificial Intelligence* > *Cross AI Agents and Features* > *Applications*.
3. On the **Cohere North on SAP Business AI Platform** card, select *Start Provisioning*.
4. Complete the wizard by entering the required information, selecting *Next Step*, and confirming through the *Review*.
   Make a note of the SAP Cloud Identity Services instance you selected, you will need it in the next step.

Set Up User Access

While provisioning is in progress, you can configure user groups in your SAP Cloud Identity Services instance.

Create the following groups. Users can be members of more than one group.

Group Name	Suggested Description
`Cohere North Admin`	Administrative access to Cohere North, including MCP configuration.
`Cohere North Builder`	Access to create and manage agents, and automations. Intended for power users building AI workflows.
`Cohere North User`	Standard access to North Chat and assigned agents. Intended for end users.

Next Steps

After Cohere North on SAP Business AI Platform has been provisioned, you can access the tool by navigating to *My Product Packages* > *Artificial Intelligence* > *Cross AI Agents and Features* > *Customer Landscape*. Your access URL is in the *URL* column.

When a user in each group logs in for the first time via the SAP Cloud Identity Services instance, the group is synced to Cohere North on SAP Business AI Platform.

Contact your SAP account team to complete the access configuration.

After you have received the confirmation that access configuration is complete, the admin view is available for `Cohere North Admin` users at `<base-url>/admin`.

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