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# **SAP Sales Cloud and SAP Service Cloud Version 2 Integration with SAP Master Data Integration**

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# 1 Integrate SAP Sales and Service Cloud Version 2 with SAP Master Data Integration

Configure the integration between SAP Sales and Service Cloud Version 2 and SAP Master Data Integration for replication of master data from SAP S/4HANA.

## Context

Replication of business partner, business partner relationship, and product from SAP Master Data Integration to SAP Sales and Service Cloud Version 2.

The replication is scheduler-based, and it is triggered every 5 minutes from SAP Sales and Service Cloud Version 2. The replication starts after the corresponding inbound configurations are active.

## Procedure

1. Set up the SAP S/4HANA integration as described in the corresponding set-up guide excluding business partner, business partner relationship, and product replication.

### Note

The communication system ID of the connected SAP S/4HANA system in SAP Sales and Service Cloud Version 2 must match the SAP S/4HANA system ID sent from SAP Master Data Integration. Only in this case, the ID mapping is created in SAP Sales and Service Cloud Version 2 for business partners, business partner relationships, and products that are replicated from SAP S/4HANA via SAP Master Data Integration.

2. Replicate the code lists that are prerequisites for the replication of business partners, business relationships, or products from SAP S/4HANA to SAP Sales and Service Cloud Version 2.
3. Replicate the company codes, sales organizations, sales areas, sales offices, and sales groups from SAP S/4HANA to SAP Sales and Service Cloud Version 2.
4. In SAP Sales and Service Cloud Version 2, do the following:
  - a. Create the communication system for the SAP Master Data Integration tenant.
  - b. For the sales organizations replicated from SAP S/4HANA, manually create the ID mapping between SAP Sales and Service Cloud Version 2 and the communication system for the SAP Master Data Integration tenant.  
Repeat [step b \[page 3\]](#) for sales offices and sales groups if they are referenced in business partners.
  - c. Create the value mapping for the communication system created in [step a \[page 3\]](#), if required.
  - d. Copy the communication-configuration template *Integrate Master Data with SAP Master Data Integration*, assign the communication system created in [step a \[page 3\]](#) and the value mapping group

created in [step c \[page 3\]](#) to it, and remove the inbound configuration *Replicate Business Partner Relationship from SAP Master Data Integration*.

- e. After the business partners are successfully loaded initially, add the inbound configuration *Replicate Business Partner Relationship from SAP Master Data Integration* back to the communication configuration created in [step d \[page 3\]](#).

## Related Information

[SAP Sales Cloud Version 2 Integration Guides for SAP S/4HANA](#)

[Initial Setup and Administration](#)

[Create Communication Systems](#)

[View and Modify External ID Mapping](#)

[Create Value Mapping](#)



[Create Communication Configurations](#)

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