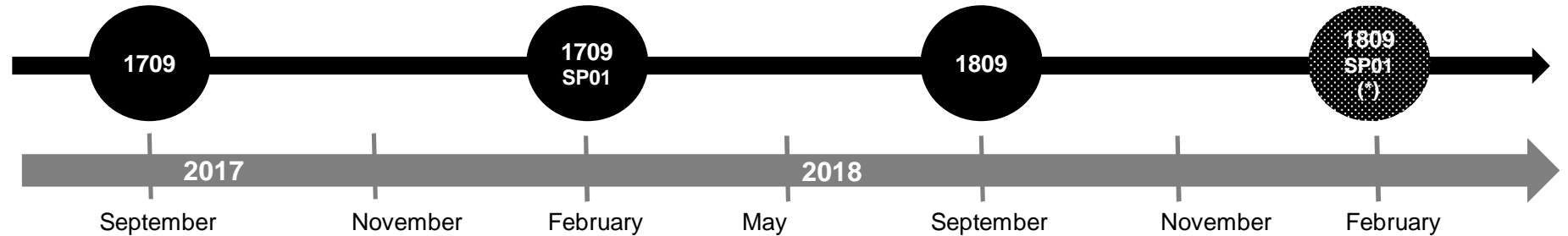


# Version Strategy & Maintenance – On Premise



SAP Hybris Marketing  
(On Premise)



## New Releases and Support Packages (SP)

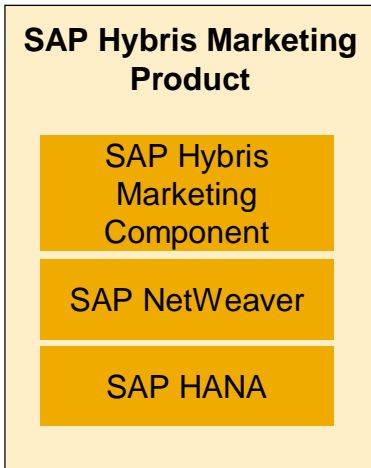
- New versions that are introduced by SAP to the market are:
  - New releases – consumption of innovations from underlying layers, such as SAP NetWeaver, or SAP HANA Database
  - Support packages (fixes for known defects and new marketing functionality)
- Every September, SAP will provide either a new release – if applicable – or a support package
- Additionally, a support package might be provided in February

## Maintenance

- Customers should inform SAP about questions and incidents via SAP Support Portal
- Customers should adopt
  - New versions (new release or support package) yearly
  - Notes that are documented in the Release Information Note ([RIN](#))
  - All other notes as applicable (if the note fixes an incident that is relevant for the customer)
- For end of maintenance information, please see Product Availability Matrix ([PAM](#))
- One year before end of maintenance, SAP will announce a successor release



## SAP Hybris Marketing requires two main Stack Components, SAP NetWeaver and SAP HANA



### Compatibility

Every SAP Hybris Marketing Product version is bounded to a dedicated SAP NetWeaver and SAP HANA Release, but is also compatible with any SAP NetWeaver Support Package (SP), and SAP HANA Support Package Stack (SPS) and Revision that has a version that is higher than the minimum version mentioned in the SAP Hybris Marketing Release Information Note (RIN).

SAP Hybris Marketing Product Version	1508	1511	1602	1605	1608	1611	1702	1709	1709 SP01	1809 (*)
SAP Hybris Marketing Release	1.1 (SP08)	1.2 SP(00)	1.2 (SP01)	1.2 (SP02)	1.2 (SP03)	1.2 (SP04)	1.2 (SP05)	1.3 (SP00)	1.3 (SP01)	1.4 (SP00)
SAP NetWeaver Release	NW 7.40 SP11+	NW 7.50 SP00+	NW 7.50 SP01+	NW 7.50 SP03+	NW 7.50 SP04+	NW 7.50 SP05+	NW 7.50 SP06+	NW 7.52 SP00+	NW 7.52 SP01+	NW 7.53 SP00+
SAP HANA Release	1.0 SPS9+	1.0 SPS10+	1.0 SPS10+	1.0 SPS11+	1.0 SPS11+	1.0 SPS12+	1.0 SPS12+	2.0 SPS01+	2.0 SPS02+	2.0 SPS03+



\* not finally decided