

## **SAP Business One 9.3**

# **Release Highlights**

Global Rollout March 2020

**PUBLIC** 

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## A comprehensive business solution & platform for connected SMBs.



### SAP Business One 9.3 Highlights (1/2)



#### **Administration**

**Authorization Simplification** 

Import from Excel Updates

Approval Procedure Enhancements

Quick Copy & DTW supports Additional Objects

My Settings Support

Change Log Clean-up Utility

Multi-Branch Supports Data Ownership

Multi-Branch Filtering & Transaction Updates

License Updates

HTML based Online Help



#### **Data Protection**

GDPR - Data Privacy and Protection



#### Sales | Purchasing | Service

Return Merchandise Authorization (RMA)

Gross Price Redesign\*

**Price List Updates** 

Campaign Management Updates

Blanket Agreement Enhancements

Electronic AP Invoice Updates

**CRM Simplification** 



#### **Production**

Simple Production Routing



#### **Inventory | Distribution**

**UoM Batch Selection** 



#### **Financial Management**

**Internal Cost Accounting Transactions** 

Centralized Payment Engine

Chart of Accounts Alignment & Usability

G/L Account Determination Matrix Updates

New IFRS 15 Revenue Recognition Standard\*

Scheduled Batch Transactions for Payments

Electronic File Layout Templates



#### **Project Management**

**Project Management Updates** 

\*Localisation specific

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### SAP Business One 9.3 Highlights (2/2)



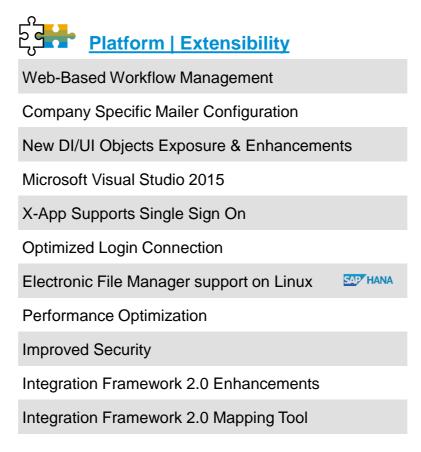
#### **Business Intelligence**

Analytical Portal

Pervasive Analytics Designer Update

New Cockpit Templates

Crystal Reports – Default Elements for Translations



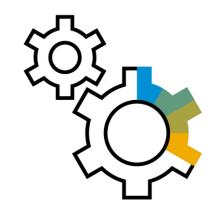


**Centralized Deployment** 

**Embedded Incident Reporting** 

System Landscape Directory Enhancements

Remote Support Platform 3.2 Updates



# Administration

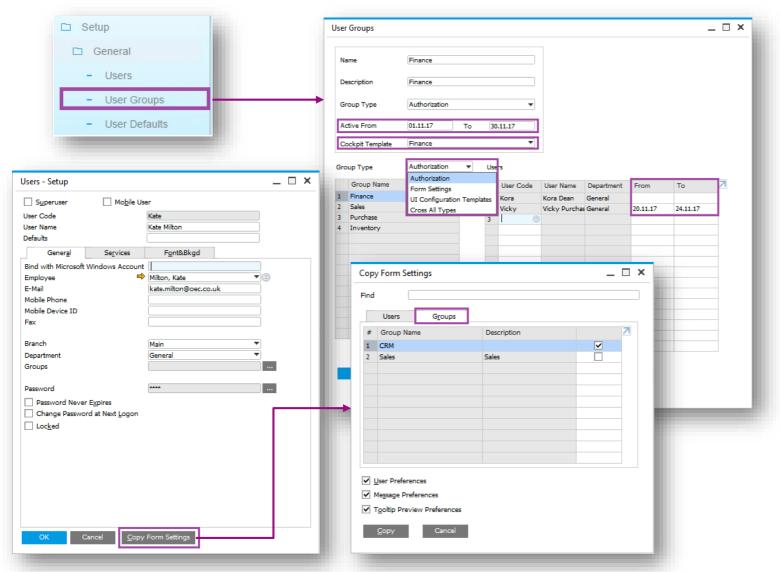
**SAP Business One 9.3** 



### **Authorization Simplification**



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#### **Feature**

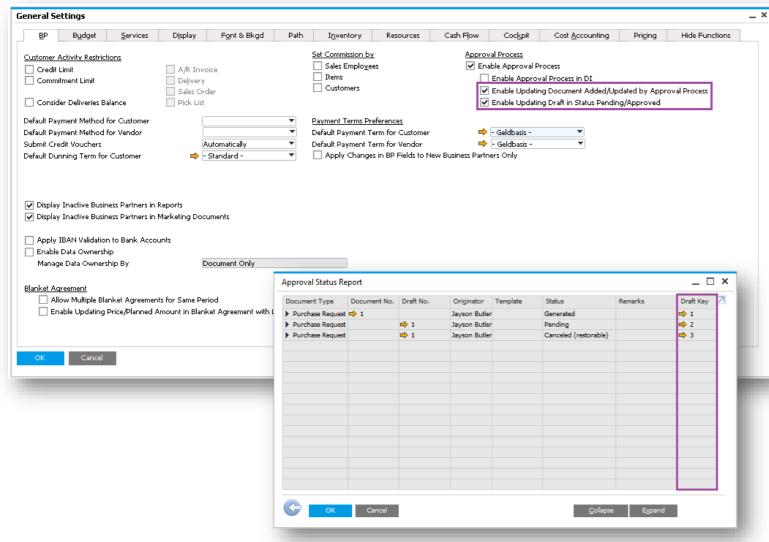
- Authorization Groups renamed to User Groups and relocated under Setup - General.
- 4 Group Types:
  - Authorization: User authorizations with validity dates; individual users within the User Group can have further refined validity dates.
  - Form Settings: User form settings.
  - UI Configuration Templates: Modified forms set as templates. (PL01)
  - See SAP Note 2572862
  - Cross All Types: Applies to all types.
- Copy Form Settings now has a Groups tab; all users in the chosen group inherit the form settings.

#### **Benefit**

- Manage temporary authorizations.
- Quickly apply form setting defaults and/or templates (modified forms) to a group of users.

### **Approval Procedure Enhancements**





#### **Feature**

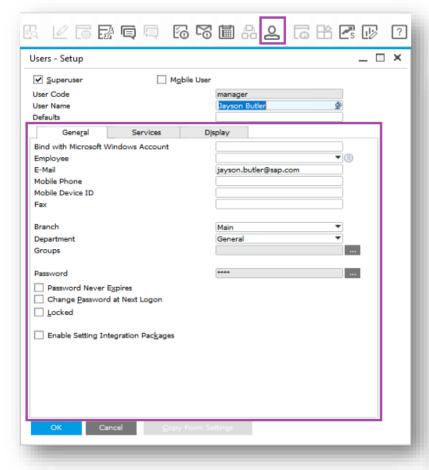
- Enable updating a previously approved document.
- Enable updating a draft document with status Pending/Approved.
- Approval Decisions Report now shows the Draft Key. See SAP Note 2512348 (PL01)

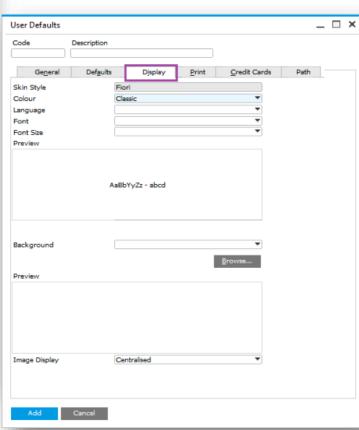
#### Benefit

- You are now able to amend/cancel a document processed through the approval process.
- Approver always sees the latest version of the document to be approved.
- Ensures approval is obtained every time the approval criteria have been triggered whether adding or updating the document.

### **My Settings Support**







#### **Feature**

- The User Setup form is enhanced to include various user-specific options, that previously used to be in the General Settings form.
- New icon on the toolbar enables users to access their user setup form and personalize it.
- The User Defaults form is extended and includes Display tab.

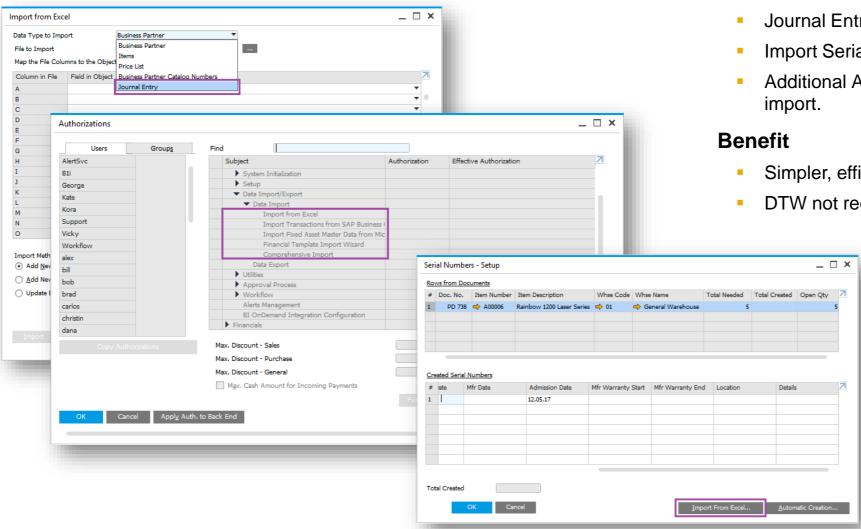
#### **Benefit**

- Better accuracy and clarity of company level settings vs. user-level settings.
- Enhanced usability all users gain access rights to their own personal preferences (subject to authorizations).
- Better coverage of user defaults settings, enables more efficient implementation.



## Import from Excel (1/2)



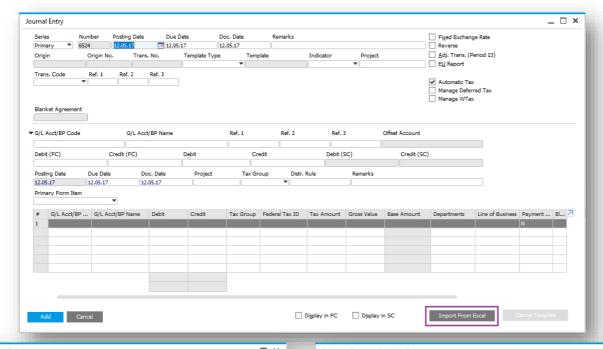


#### **Feature**

- Journal Entries added to Import from Excel.
- Import Serial and Batch numbers from Excel.
- Additional Authorizations added for data import.
- Simpler, efficient import process.
- DTW not required for importing these objects.

### Import from Excel (2/2)



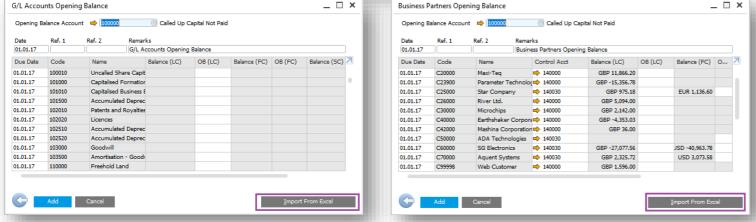


#### **Feature**

- Import Journal Entry from Excel.
- Import G/L and BP Opening Balances from Excel.

#### **Benefit**

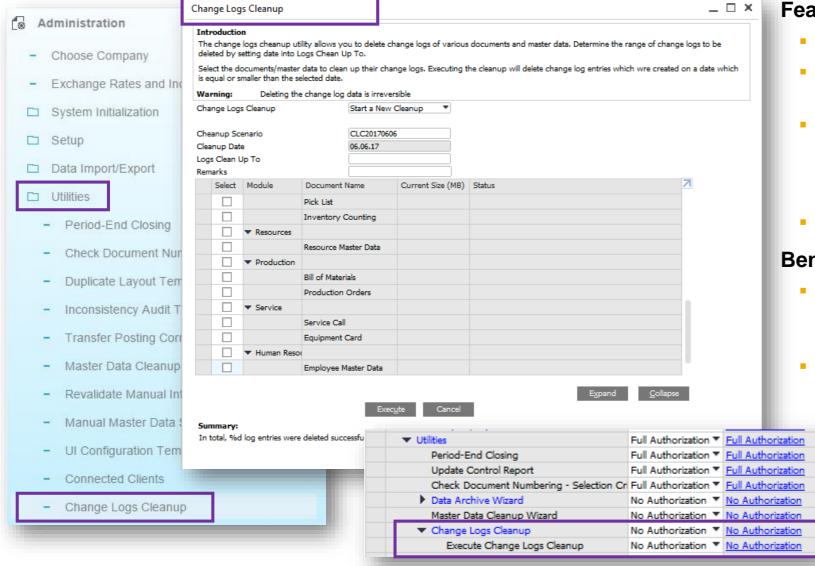
- Simpler, efficient import process.
- DTW not required for importing these objects.





### **Change Log Cleanup Utility**





#### **Feature**

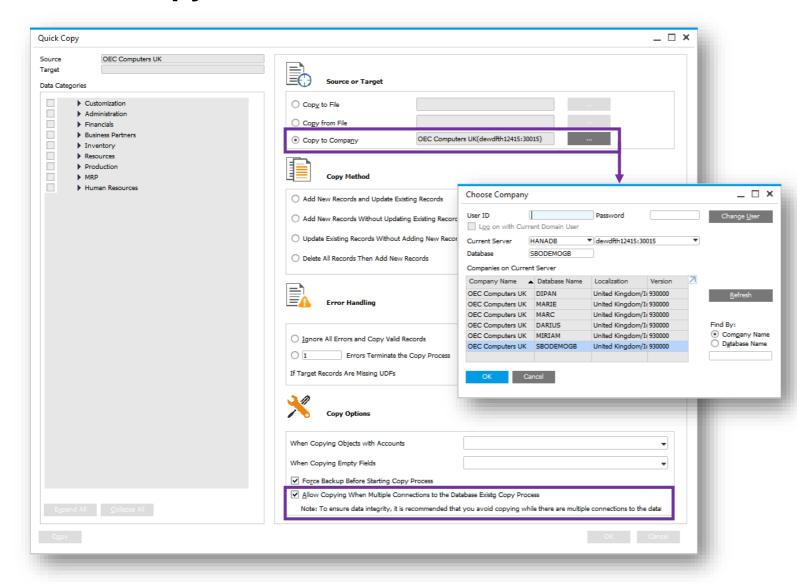
- New Change Log Cleanup Utility available.
- Enables users to clean out the change log to reduce the size of a company database.
- Users have the ability to determine which objects from the change log entries should be deleted and restrict the deletion to a specific date range.
- Utility subject to appropriate user authorisation.

#### Benefit

- Improve performance when running upgrades due to reducing amount of data to be upgraded.
- Companies running SAP Business One for a long time with a large change log are able to delete old changes that were registered.

### **Quick Copy**





#### **Feature**

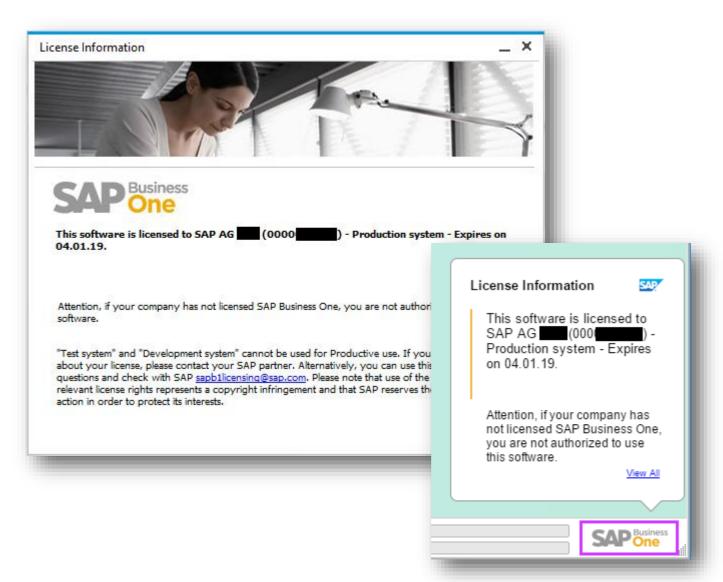
- Ability to copy data directly to target companies.
- Allows copying to a target company when connections exist to that company.

#### Benefit

- Saves time and effort without the need to copy data to a file first and then import the file into the target company database.
- Useful when copying data between test DBs and production company DBs.
- Users no longer need to be disconnected and interrupted during the data copying process.

### **License Updates**





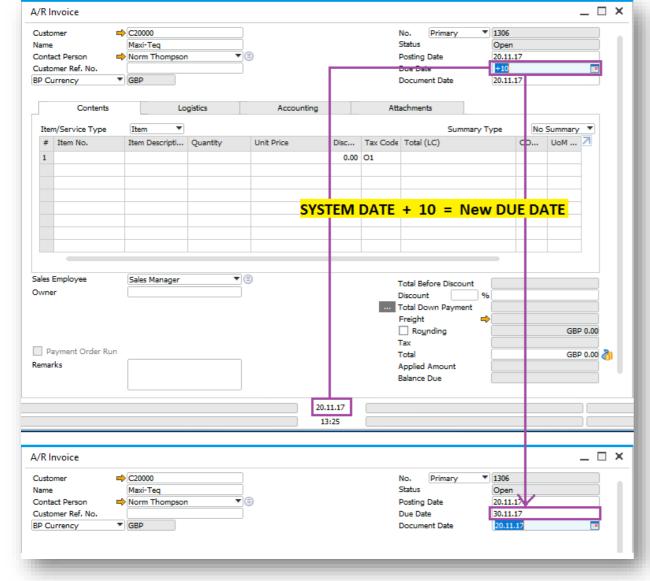
#### **Feature**

- As of release 9.3, a new license file will need to be generated and imported for every new minor (9.x) release.
- A watermark will be displayed on the bottom right of the SAP Business One desktop and the information sourced from the license file.
- The watermark will appear at each login and can be closed by the user by clicking on the SAP Business One icon.

#### **Benefit**

- Visibility for customers/end users to obtain relevant information about their licensed system.
- The new license file is more secure and protects the misuse of licenses.

### **Multiple Ways to Input Dates**







#### **Feature**

- New way to add dates in date fields
- To enter a new date in the date field you can use the following two methods:
- 1- Use arrow keys
  - Up/Down arrows to increase/decrease respectively date in steps of 1 day
- 2- Use operands
  - +/-N: add/subtract N days
  - +/-ND : add/subtract N days
  - +/-NM: add/subtract N months
  - +/-NY: add/subtract N years
  - NOTE: You can only use D,M,Y (not case sensitive)
  - ■NOTE: Do not leave a space between the operand, number and period
- See SAP Note 2535468

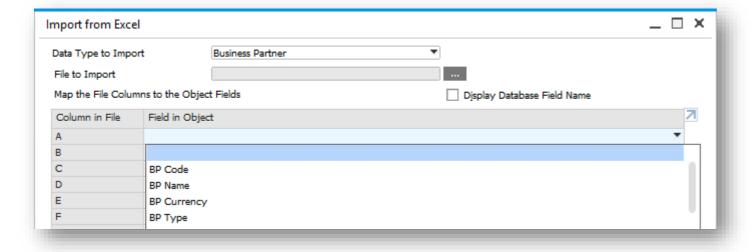
#### **Benefit**

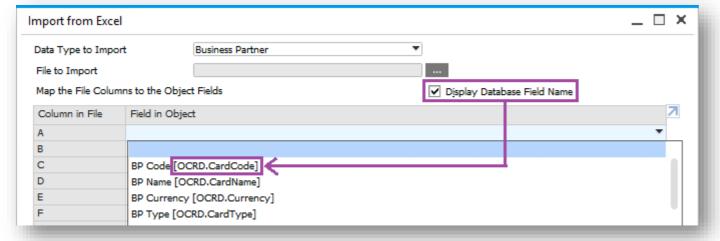
- Quicker date input
- Ease of Use

### **Display Database Field Name for Import from Excel**









#### **Feature**

- Checkbox : Display Database Field Name
- Provides the database table and field name into where the information will be imported
- See SAP Note <u>2521050</u>

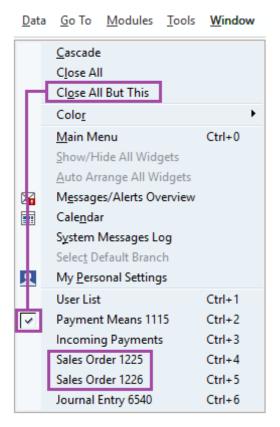
#### **Benefit**

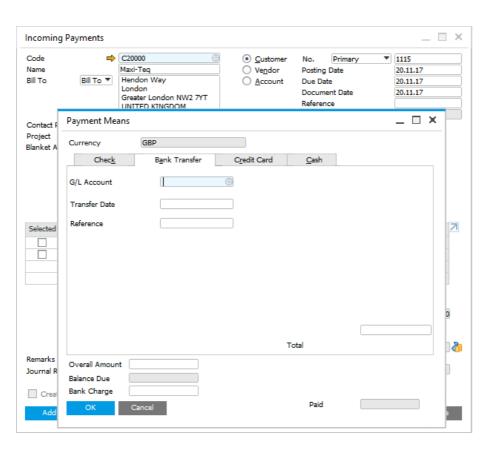
- Clear understanding of the target tables/fields
- Accurate data import

### **Managing Multiple Open Windows**









#### **Feature**

- In addition to close all windows, you have the option to leave the window that is currently being worked on
- Dependent forms will not be closed e.g. where a payment means form is open the underlying incoming payment screen will stay open
- Unique identifier (document number) helps user to choose the correct window to access
- See SAP Note 2535522

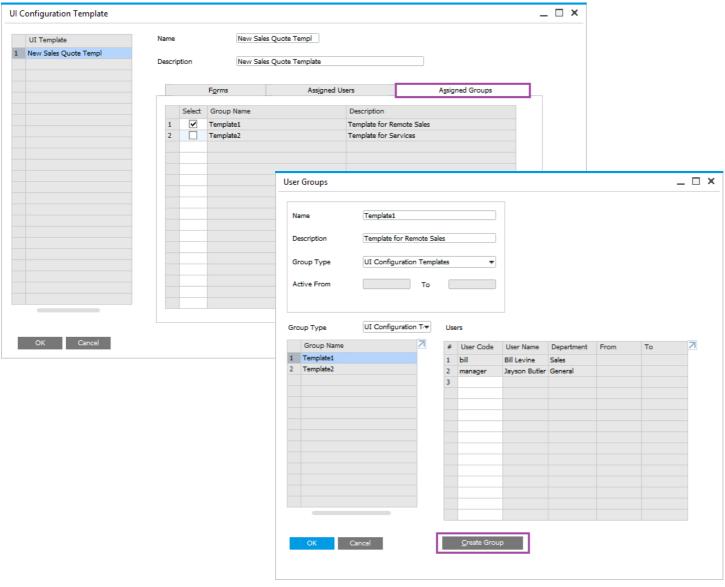
#### **Benefit**

- Increase efficiency
- Quickly get access to the relevant window where many similar ones are open

### **User Group selection in UI Configuration Template**







#### **Feature**

- You can now assign Groups to UI Templates.
- These Groups must first be created in User Groups using the Group Type UI Configuration Template.
- See SAP Note 2572862

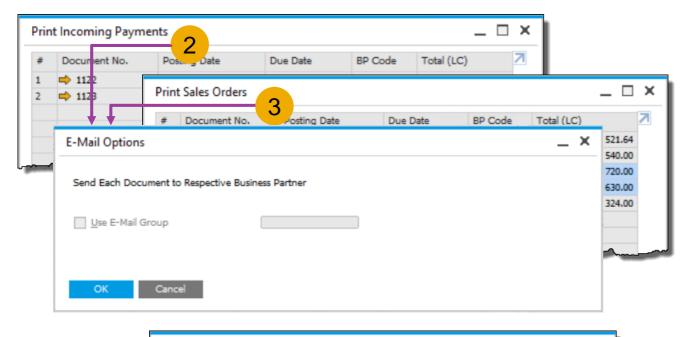
#### **Benefit**

Quickly apply UI Templates predefined groups of users.

### **Email Enhancements**





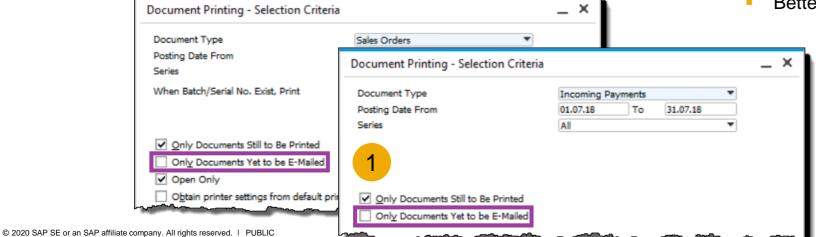


#### **Feature**

- Option 1: New option "Only Documents Yet to be E-Mailed" available in *Document Printing*
- Option 2: Window E-Mail Options appears for payment documents
- Option 3: Supporting Email function for multiple documents; window E-Mail Options appears
- See SAP Note 2664840

#### **Benefit**

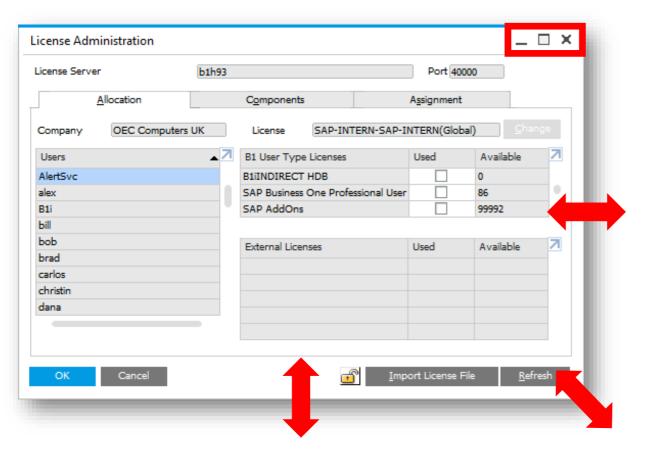
Better E-Mail handling



### User Name visible in Authorizations and License Form resizing





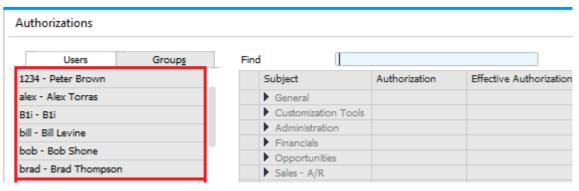


#### **Features**

- Resizing enabled in the License Administration form
- User name displayed in the Users tab in Authorizations form (in addition to User Code)
- See SAP Note 2698804

#### **Benefits**

- Enhanced usability
- Identify users easily



## **Administration**



Feature	Description	Localization
Multi-Branch Supporting Data Ownership	When managing multiple branches the system can be set such that a user's access to BPs and Documents is possible only when the BPs'/Documents' branch assignment matches the user's branch assignment.	All
Multi-Branch Filtering and Transactions	Conversely, with the filtering functionality, in the choose from lists, the user is restricted to BPs and Documents having the same branch assignment. The user can, however, access all BPs/Documents by typing in the exact code/number. Additionally, reports can be filtered by branch selection.	All
HTML based Online Help	We now support HTML based Online Help files.	All
<b>Browser Access Session Timeout</b>	The session timeout setting is now adjustable when editing the browser access service in the system landscape directory.	All



# **Data Protection**

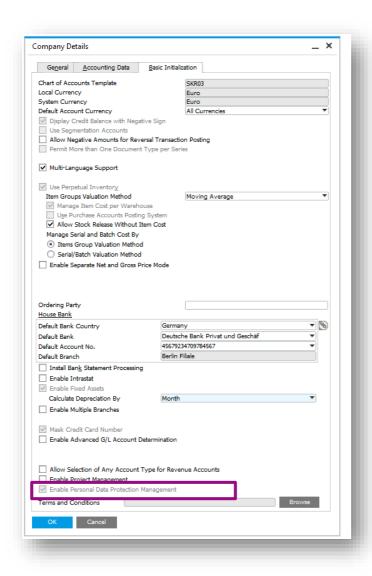
### **SAP Business One 9.3**

- SAP Note <u>2519273</u> EU General Data Protection Regulation (GDPR)
- For details check the <u>Introduction to EU GDPR Compliance with SAP Business One</u>



### **Personal Data Protection Management Initialization**





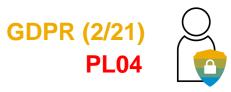
#### **Feature**

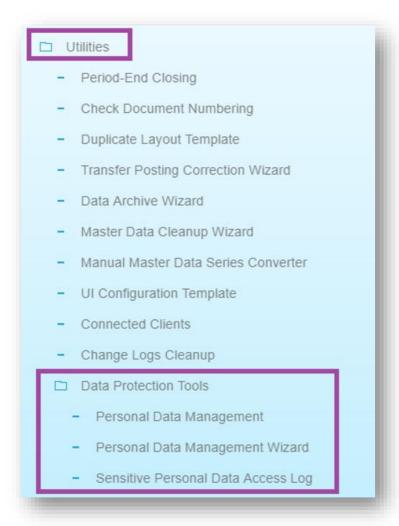
- Initialization setting on Company Details form to activate all new Data Privacy and Protection enhancements in SAP Business one.
- Automatically activated for all localizations for EU countries, Norway and Switzerland after upgrade to 9.3 PL04. It can be turned off (not recommended) before any natural person is determined and/or any personal data erasure or personal data block is executed.
- See SAP Note 2611748

#### **Benefit**

 Decide on activation of new functions to better control and contribute to GDPR and Data Privacy Protection compliance.

### **Data Protection Tools – Main Menu Entry**





#### **Feature**

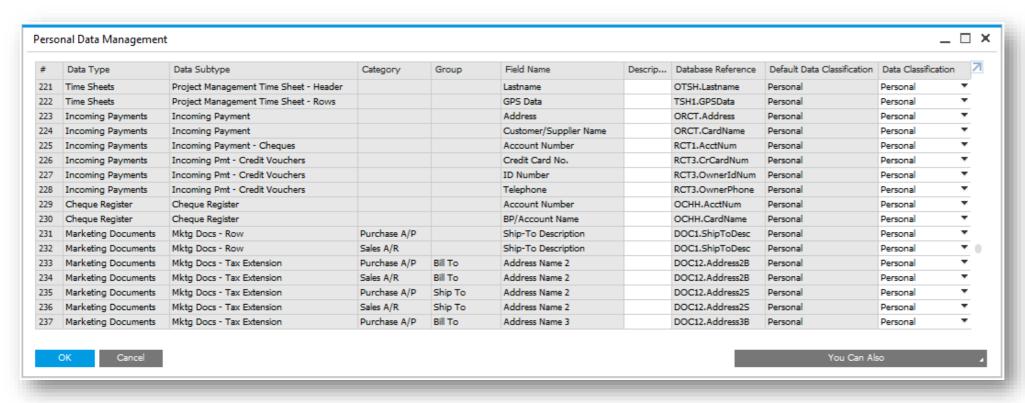
- Data Protection Tools are managed under Administration/Utilities.
- See SAP Note <u>2611748</u>

#### **Benefit**

Centralized location for managing personal data protection.

### **Personal Data Management**





#### **Feature**

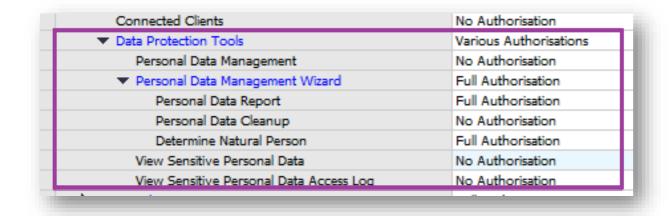
- New control to define and categorize personal Data.
- User Defined Fields (UDF) in GDPR objects can be determined as personal data.
- New entry under Data Protection Tools.
- See SAP Note 2611748

#### **Benefits**

- Centralized location for management and maintenance of Personal Data.
- Structured and categorized location.

### **Personal Data Management Authorizations**





#### **Feature**

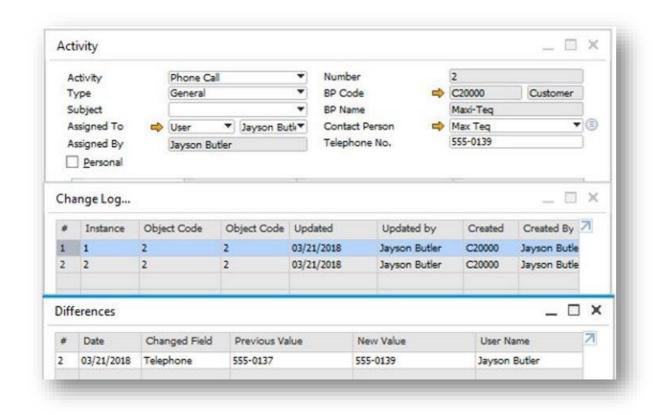
- Extension of General Authorizations form to support authorizations for new Data Protection Tools.
- See SAP Note <u>2611748</u>

#### **Benefits**

- Ability to restrict access and set authorizations to sensitive data.
- Ability to restrict access to the various functions under Data Protection Tools.

### Personal Data – Change Log Enhancements





#### **Feature**

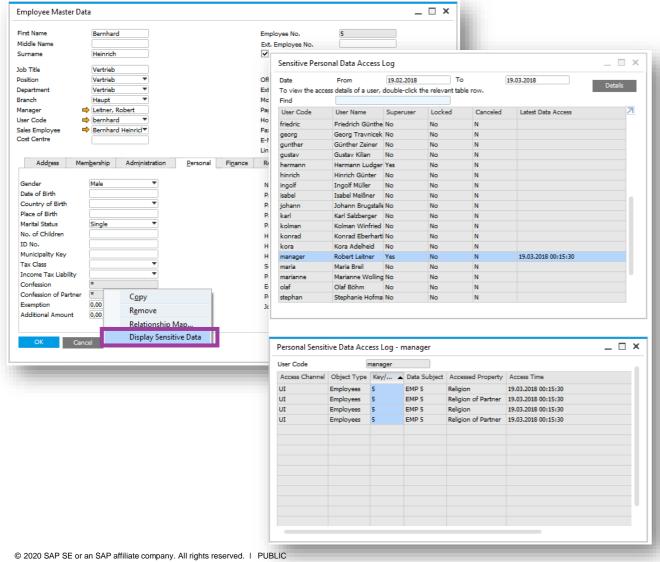
- New GDPR objects supported in the Change Log: Activities, Checks for Payments, Service Contracts.
- See SAP Note 2760218

#### **Benefit**

- Logging changes (date, time, owner) to personal data is a critical requirement of GDPR.
- Change log needs to be available everywhere personal data are stored and maintained.

### Sensitive Personal Data – Access Log (Germany only)





#### **Feature**

- Control by log/record of any access to a special category of personal data - sensitive personal data.
- In the core SAP Business One application it affects the Germany localization only.
- Values are encrypted in the database when fields are set as sensitive - this setting can be changed to personal or not personal.
- Values are hidden by default on User Interface special authorization and control needed to unhide and display the value.
- See SAP Note 2611748

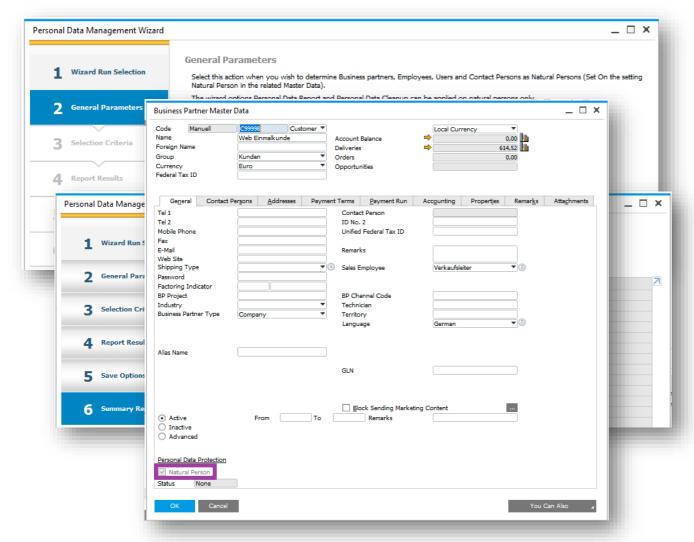
#### **Benefit**

Selected authorized users can view hidden sensitive personal data values.

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### **Determine Natural Person**





#### **Feature**

- New function under Personal Data Management Wizard which enables determining users, employees, business partners and contact persons as natural persons.
- See SAP Note 2611748

#### **Benefit**

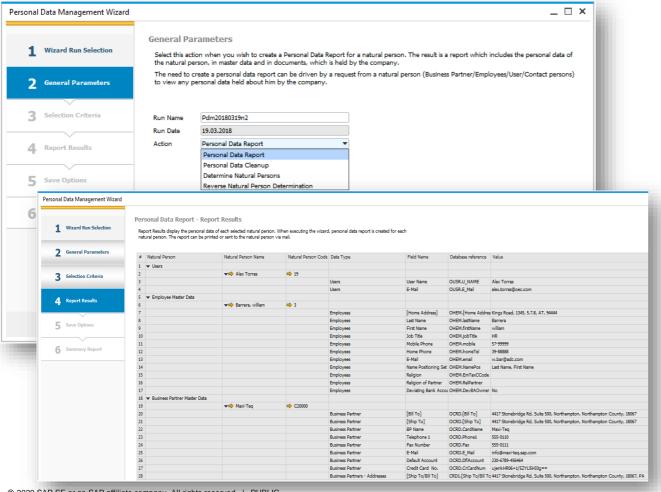
- Helps to apply the natural person determination setting on a range of different data subjects.
- Natural Person setting is essential to use certain functions of Personal Data Tools for GDPR.

### Personal Data Report (Driven by a person's request)



#### **KEY SCENARIO / GDPR REQUIREMENT**

- Natural persons are allowed to contact any organization to request details of which personal data the organization stores and processes about them.
- The organization needs to provide a report on this.



#### **Feature**

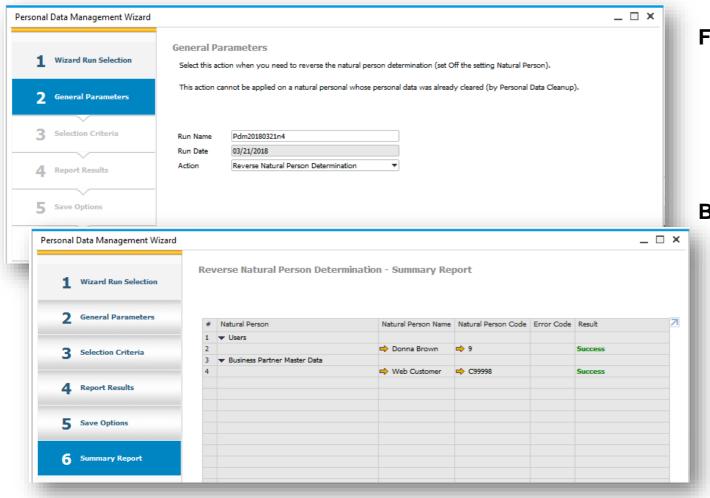
- New option to generate Personal Data Reports for selected natural persons.
- The report gathers personal data from master data and transactions.
- See SAP Note 2611748

#### **Benefits**

- Helps to follow up and execute natural person requests to retrieve any personal data which is held by the company.
- Helps the company verify personal data correctness following natural person feedback on personal data reports.

### **Reverse Natural Person Determination**





#### **Feature**

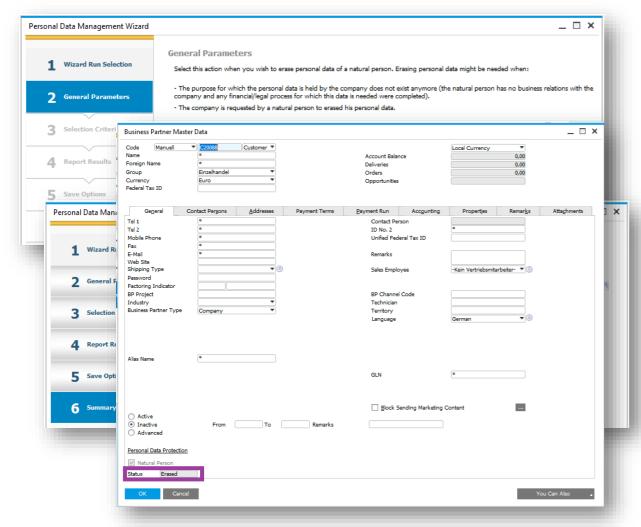
- New function under Personal Data Management
   Wizard to reverse a natural person determination in case of user mistakes
- See SAP Note <u>2611748</u>

#### **Benefit**

 Helps to reverse the natural person determination on a range of data subjects

### Personal Data Cleanup – Irreversible Erasure of Personal Data





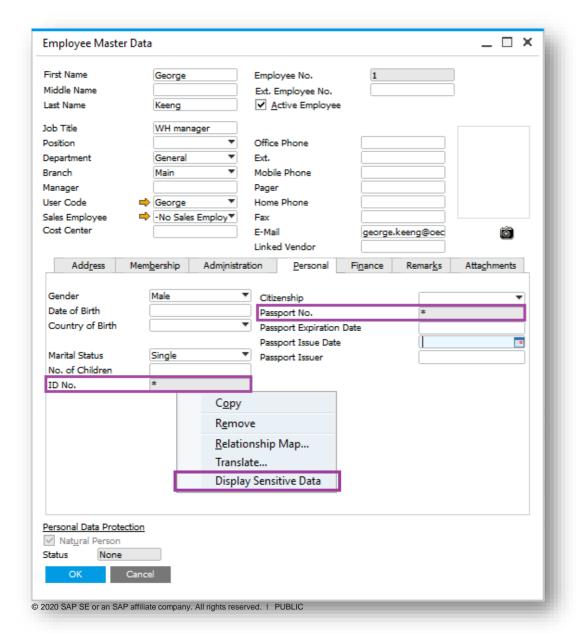
#### **Feature**

- New and very important Personal Data function under Personal Data Management Wizard to erase all personal data (by setup in Personal Data Management) of selected natural persons from master data and transactions
- Erased data on all affected master data and transactions will be replaced with asterisks
- Status of natural person whose personal data was erased will change to *Erased*
- This action is irreversible and must be taken after proper consideration and checking that all data retention periods are over and there is no legal obligation to hold the data of natural person
- See SAP Note 2611748

#### **Benefit**

 Helps to follow up and execute natural person requests to remove and erase personal data after legal periods to hold data have finished and there is no reason to block the data

### **Sensitive Personal Data**





#### **Feature**

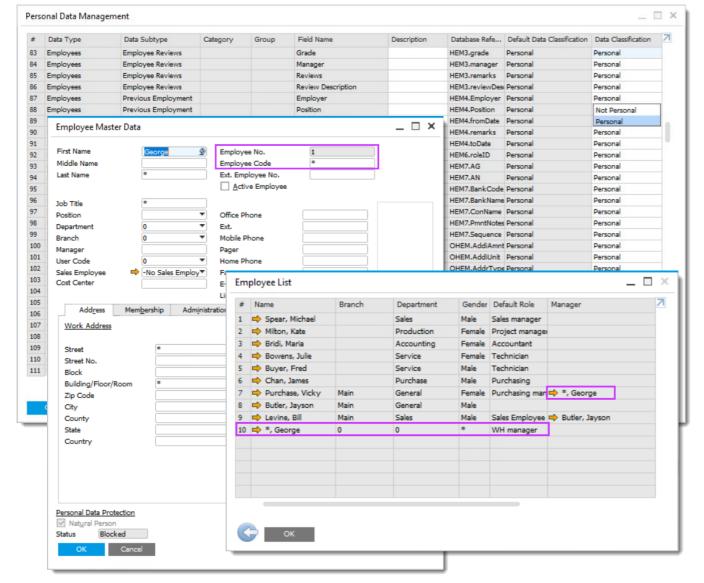
- Control by log/record of any access to a special category of personal data – sensitive personal data
- In the core SAP Business One application the following three fields affected:
  - ID Issued by Authorities (ID No.)
  - Passport No.
  - Social Insurance No. (Germany only)
- Values are encrypted in the database when fields are set as sensitive – this setting can be changed to personal or not personal
- Values are hidden by default on User Interface special authorization and control needed to unhide and display the value
- See SAP Notes <u>2628372</u> and <u>2683920</u>

#### **Benefit**

 Selected authorized users can view hidden sensitive personal data values

### Mark Employee Master Data Fields as Personal Data





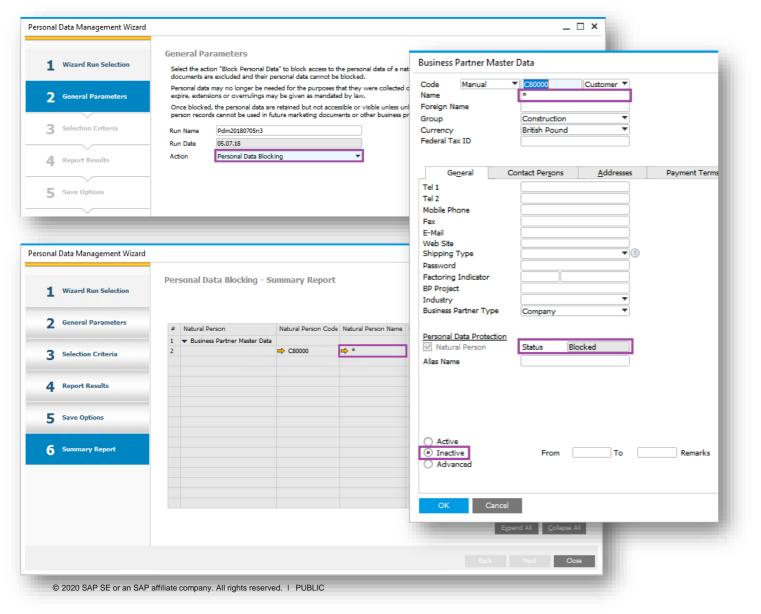
#### **Feature**

- Additional Employee Master Data object fields are
  - Added to Personal Data Management
  - Shown in Personal Data Management Wizard
  - Classified as Personal in Personal Data
     Management but can be amended depending on the business requirements
- New field Employee Code in Employee Master
   Data for issuing employees with an ID number
   from SAP Business One classified as personal
   data in Personal Data Management
- Field Employee No. cannot be classified as personal data in Personal Data Management
- Some fields, e.g. Attachment Entry are classified as Not Personal by default but can be amended in the Personal Data Management
- Reports show the encrypted personal data
- See SAP Note <u>2801441</u>

#### **Benefit**

Employee master data can be blocked

### **Personal Data Blocking**





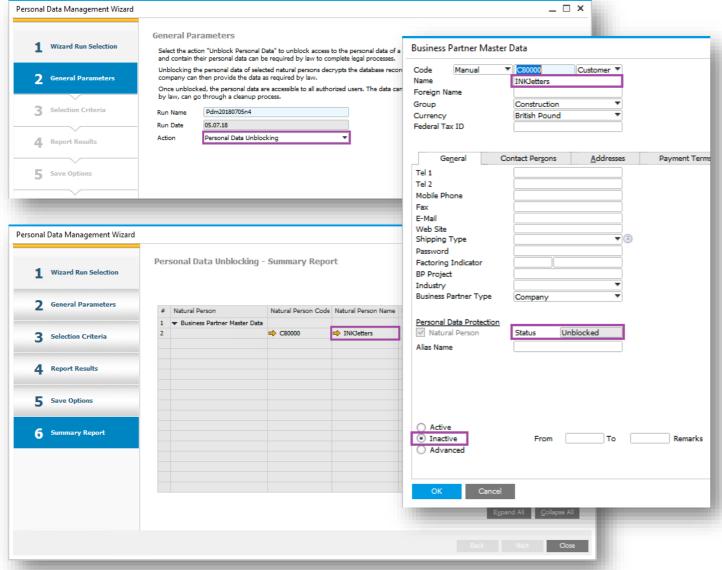
#### **Feature**

- Block access to personal data of natural persons
- Personal data cannot be accessed unless unblocked
- Once blocked these natural person records cannot be used in future marketing documents
- Natural person data undergone blocking has status Blocked
- Data blocking is reversible (see next slide) different from Data Erasing
- See SAP Note 2628372

#### Benefit

- Personal data is required to be erased once retention of this data expires, however, blocking allows personal data retention for specific purposes and processes (legal regulations) e.g. extensions or overruling mandated by law
- Data encrypted and unavailable for future transactions

### **Personal Data Unblocking**





#### **Feature**

- Unblock access to personal data of natural persons that have been previously blocked
- Unblocked natural person data <u>cannot</u> be used in future transactions
- Unblocked natural person records can be blocked again or erased (by cleanup action)
- Natural person data undergone blocking and then unblocking has status Unblocked
- See SAP Note 2628372

#### **Benefit**

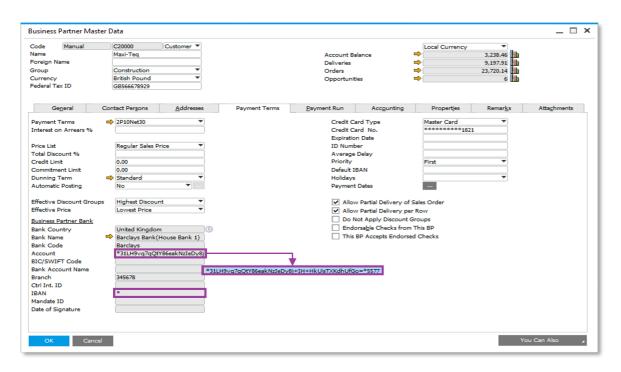
- The reason for retaining expired personal data has arisen (e.g. legal reporting to an external authority) - unblocking personal data facilitates access to this data
- Unblocking decrypts personal data and is visible by users authorised for forms where this data is stored

# Sensitive Personal Data – Bank Accounts of Natural Persons



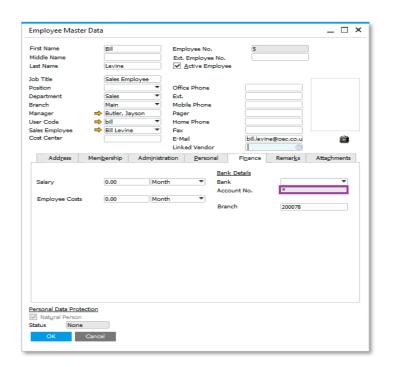
**PL06** 





### **Feature**

- Control by log/record of any access to a special category of personal data sensitive personal data – now includes bank account data
- In the core SAP Business One application the following three fields are affected:
  - Business Partner Bank Account No.
  - Business Partner IBAN No.
  - Employee Bank Account



- Bank Account values in master data and transactions (payments, check register, bill of exchange, OPEX table, deposits, etc.) encrypted in the database
- Values hidden/masked by default on User Interface NOTE: manual change required when upgrading from 9.3 PL04 or 9.3 PL05
- Access and decryption via DI API supported
- See SAP Note 2682905

### **Benefit**

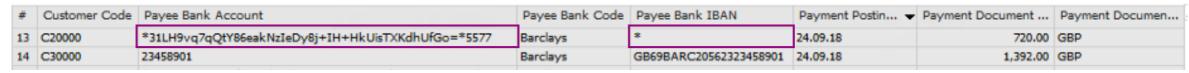
Selected authorized users can view hidden sensitive personal data values

# Bank Accounts and IBAN Encryption and Impact on Payment Wizard

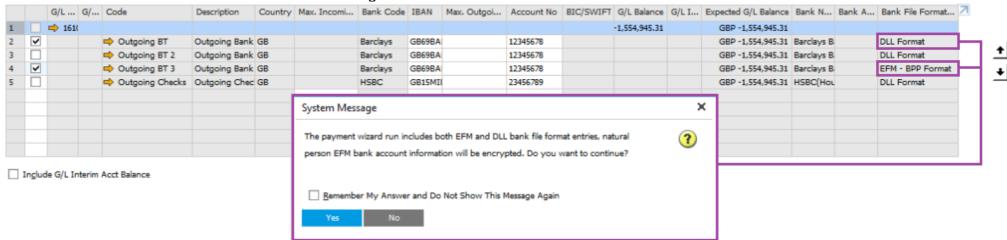


### **Important Rules**

When updating OPEX table with the payment run data, the bank account no. and IBAN of business partner who is determined as natural, are taken into the OPEX as **encrypted data**.



- When generating the bank file in payment wizard, the encrypted data is decrypted before taken into the bank file.
- The decryption of this data when the bank file is of type EFM format, is supported only when the selected payment methods in the payment wizard run are all related to EFM format. When the wizard run involves payment methods which relate to both EFM and DLL formats and the wizard includes business partners which are determined as natural persons, the bank account and IBAN will not be decrypted before taken into the EFM bank file. A pop-up message is raised to warn users about the combination of two different bank file categories.



- The decryption of the data when the bank file is of type .DLL format is handled by DI service (SAP Note 2633811). This service is called by the payment addon. The payment add-on identifies the fields to be decrypted by the setup in Personal Data Management.
- Once the bank file is generated with decrypted data, users need to ensure it is stored in a secure and protected location.

# Default Customers for A/R Invoices and Payments – Define Natural Person

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**GDPR (17/21)** 

**PL07** 



Natural Person Code Natural Person Name

- Employees BP Contacts External BPs Default Customers for A/R Invoices and Payment Business Partners
- 4. Report Results Save Options

S., Natural Person

Customer ▼

Personal Data Management Wizard

2 General Parameters

Selection Criteria

C99999

Code

✓ Business Partner Master Data 6 Summary Report ⇒ C999999 One Time Customer \_ 🗆 × Business Partner Master Data

#### 463.09 h Name One Time Customer Account Balance Foreign Name Deliveries 3,845.68 Group Small Accounts 27,775.66 Orders Currency Opportunities Federal Tax ID

### **Feature**

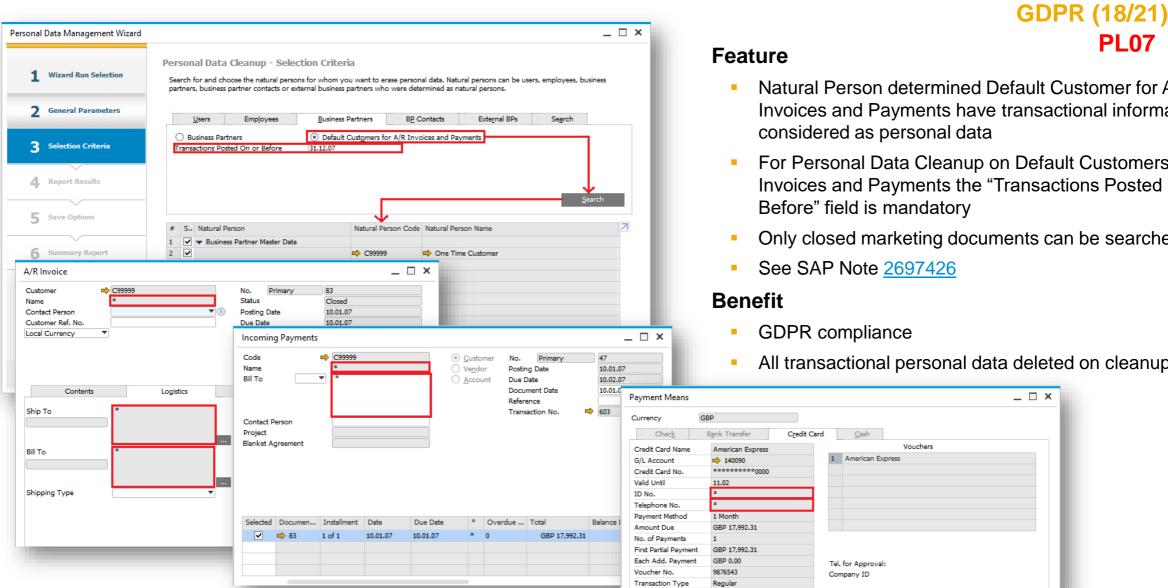
- New option to restrict searching for Default Customer for A/R Invoices and Payments
- Different Default Customers can be set per period in G/L **Account Determination**
- Sensitive personal data is encrypted in Default Customer Master Data and Transactions
- See SAP Note 2697426

### **Benefit**

- Compliance with GDPR requirements
- Easy to manage One Time Customers

\_ = × Payment Means General Accounting Properties Tel 1 Contact Person Tel 2 ID No. 2 Currency Unified Federal Tax ID Mobile Phone Check Fax Company Reg. No. (CRN) E-Mail Remarks G/L Account → 161016 GBP Bank No.1 (cheques received) Web Site Shipping Type Sales Employee Search by Bank Code Bank Name Check No. E. 7 Factoring Indicator BP Project BP Channel Code 1 United Kingdor Barclays Bank (2353 \*inP/sRfmAu8a8Dhmxxz8wdCIeX3JENjkI/BFlKVZp5M=\*3829 Industry Technician Business Partner Type Territory English ( Language None

# Default Customers for A/R Invoices and Payments – Personal Data Cleanup



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**PL07** 

- Natural Person determined Default Customer for A/R Invoices and Payments have transactional information
- For Personal Data Cleanup on Default Customers for A/R Invoices and Payments the "Transactions Posted On or
- Only closed marketing documents can be searched for

All transactional personal data deleted on cleanup

# Sales Employees and Buyers not related to Employee Master Data



**GDPR (19/21)** 

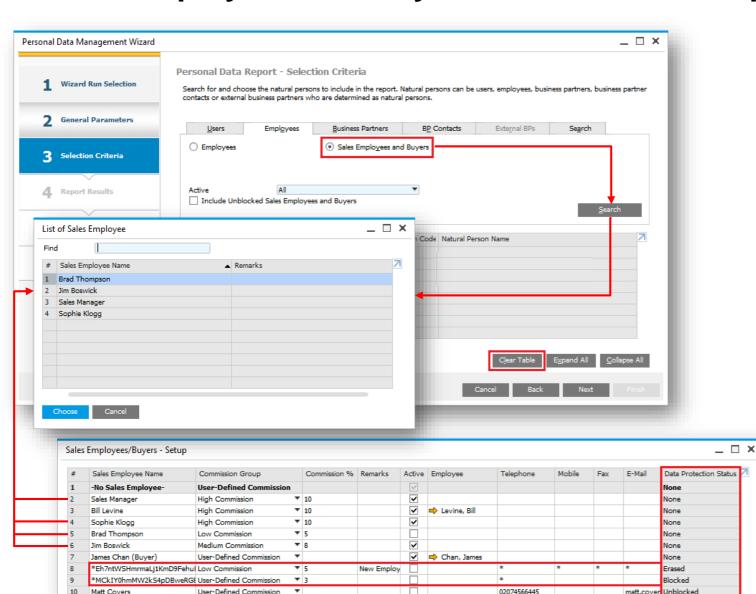
PL08

**Feature** 

- New option to restrict searching for Sales Employees and Buyers not related to Employee Master Data
- Sales Employees and Buyers can be :
  - Reported on
  - Cleaned up
  - Blocked
  - Unblocked
- New button in the Personal Data Management Wizard to Clear Table
- Sales Employees/Buyers Setup
  - New column to show status of record
  - Cleaning Up, erases all personal data except for Sales Employee Name which is set into a unique dummy string
  - Blocking, personal data is encrypted
- See SAP Note <u>2705017</u>

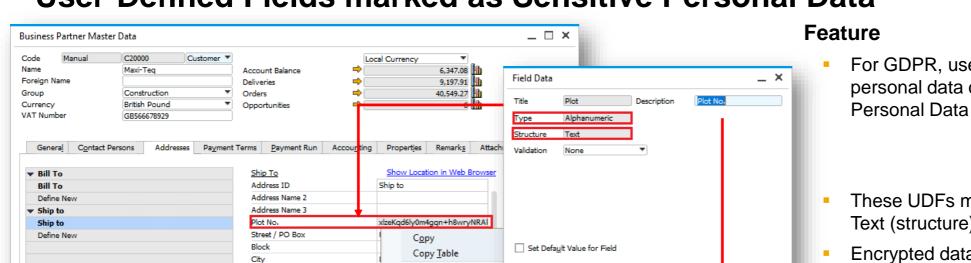
### **Benefit**

Compliance with GDPR requirements



## User-Defined Fields marked as Sensitive Personal Data





Remove Business Parti

Special Prices for Busin

**Business Partner Catal** 

Stock Posting List by B Dunning History Report

Display Sensitive Data

Remove Address

Translate...

Mandatory Field

Cancel

 For GDPR, user-defined fields (UDFs) that hold personal data can be marked as Sensitive

Field Name Database Refe... Default Data C... ▼ Data Classification

Plot No. CRD1.U\_Plot User Defined Sensitive Personal

Not Personal

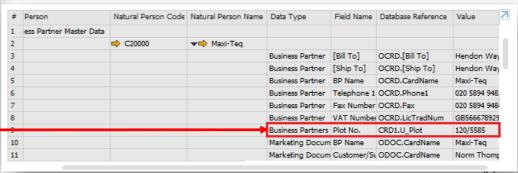
Sensitive Personal

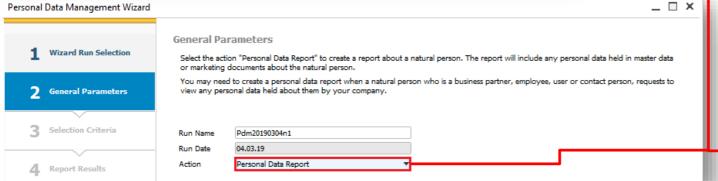
Personal

- These UDFs must be Alphanumeric (type) and Text (structure)
- Encrypted data can be viewed by Authorized Personnel (right-click)
- Data Cleanup, Blocking, Unblocking applies
- Data Report shows the decrypted personal data
- See SAP Note 2716760

### **Benefit**

Compliance with GDPR requirements





Set As Default

Postcode

County

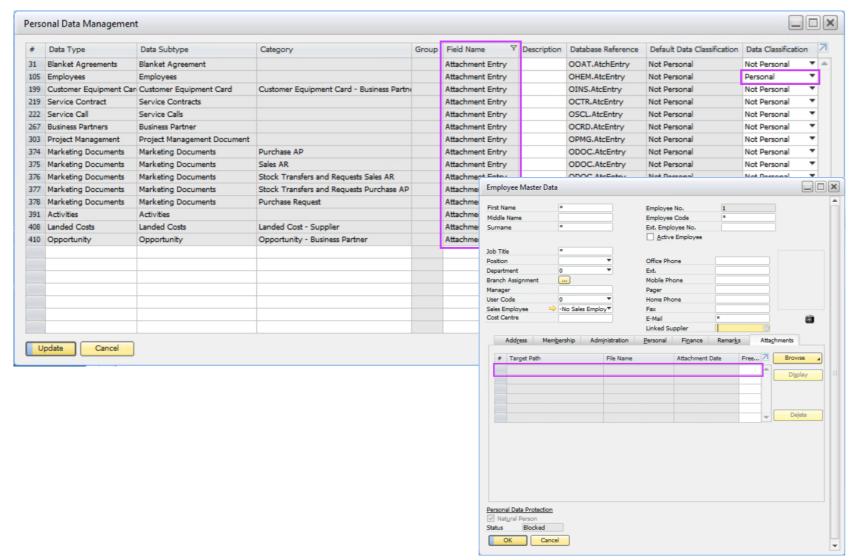
Country

VAT Number

State

# DPP\*/GDPR and Attachment Entries as Personal Data



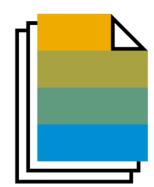


### **Feature**

- For GDPR, additional objects for Attachment Entry fields are added to Personal Data Management
- Set Attachment Entry fields to Personal to include the relevant attachments in personal data processes
- Run Personal Data Management Wizard for Data Cleanup, Blocking, Unblocking applies
- As a result of Data Cleanup and Blocking Attachment tabs are containing no data
- Cleanup and blocking have no impact on the physical files
- See SAP Note 2847064

### **Benefit**

Compliance with GDPR requirements

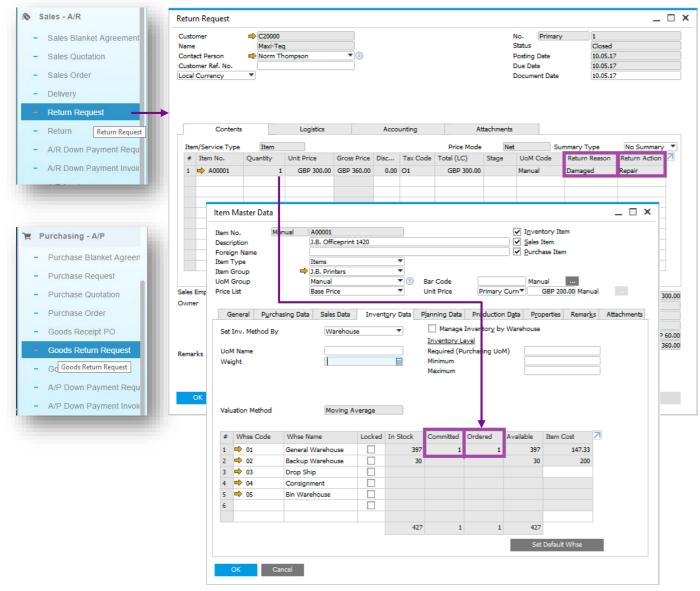


# Sales | Purchasing | Service

**SAP Business One 9.3** 



# RMA - Return Material Agreement (1/2)



### **PL01 Update**



### **Feature**

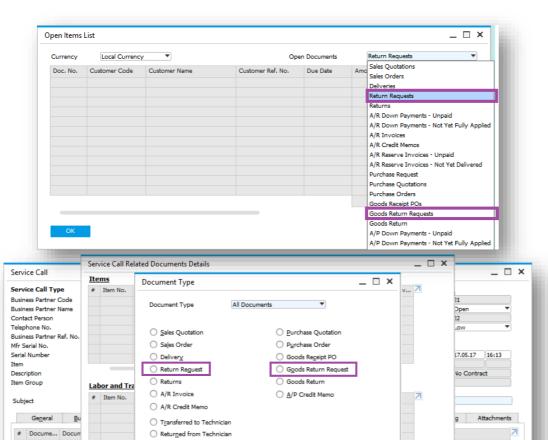
- Create a Return Request (A/R) or Goods Return Request (A/P).
- This pre-step for the return document includes the agreed quantities, prices, return reason and return action before the goods are actually returned.
- You can manage serials and batches in both Return Request (PL01) and Goods Return Request.
- See SAP Note 2553953
- Request transaction creates an allocation on the item master record.

### **Benefit**

- Enables management and tracking of the return process.
- Increased transparency.

# RMA - Return Material Agreement (2/2)





☐ Display All Documents

OK Cancel

Add Cancel

### **Feature**

- Return Requests and Goods Return Requests can now be:
  - Listed within Open Items List.
  - Added to a Service Call.

### Benefit

- Additional reporting.
- Incorporate returns process into Service Calls.



## **Gross Price Mode**

1 A00001

2 A00002

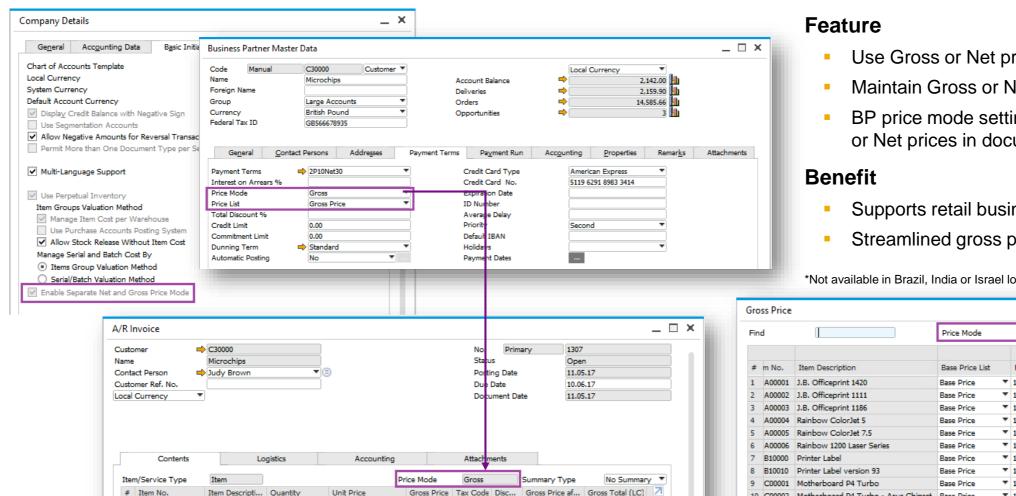
3 A00003

J.B. Officeprint 14

J.B. Officeprint 11

J.B. Officeprint 11





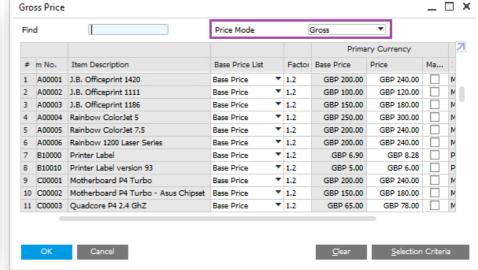
GBP 200.00 GBP 240.00 O1

GBP 100.00 GBP 120.00 O1

GBP 150.00 GBP 180.00 O1

- Use Gross or Net prices in documents.
- Maintain Gross or Net pricelists.
- BP price mode setting drives use of Gross or Net prices in documents
- Supports retail businesses
- Streamlined gross price calculation method

\*Not available in Brazil, India or Israel localizations



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GBP 216.00

GBP 114.00

GBP 180.00

GBP 216.00

GBP 114.00

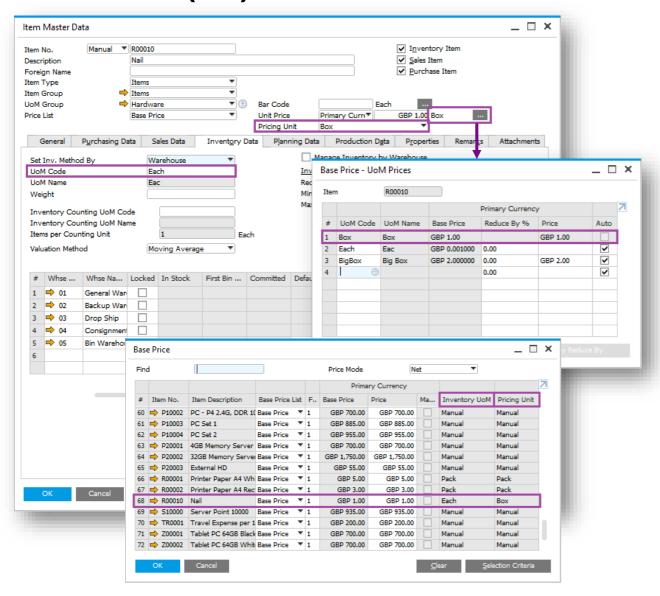
GBP 180.00

5.00

0.00

# Price Lists (1/2)





### **Feature**

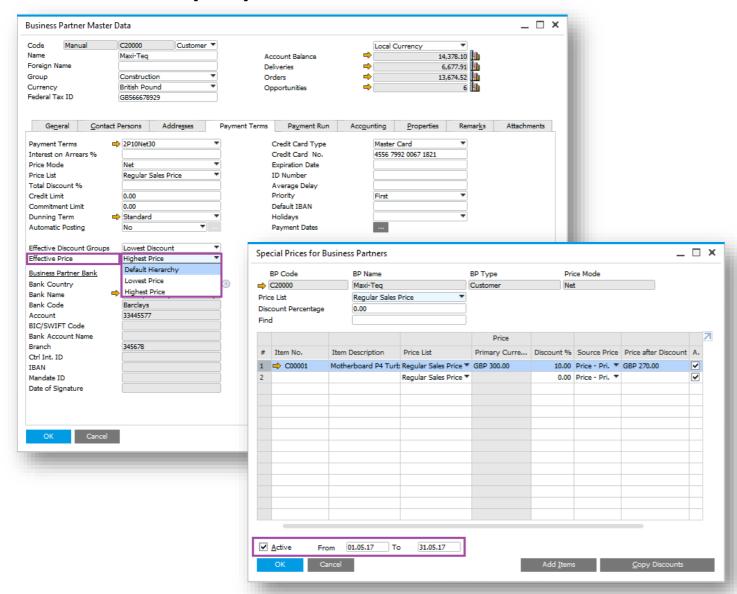
- Define price per pricing unit, e.g. price per 1000 units of a given item.
- Price list reflects this with the additional field Pricing Unit.

### **Benefit**

Accurate pricing for small value items.

# Price Lists (2/2)





### **Feature**

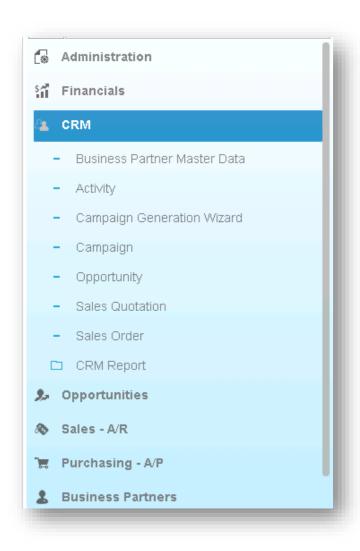
- Effective Price setting:
  - Forces lowest/highest price applicable
  - Applies existing logic for calculating effective prices and chooses the appropriate one based on the choice above
  - Review the decision process in <u>Online Help</u>
- Special prices can be limited by an active period.

### Benefit

- More flexible pricing functionality by BP.
- Minimize incorrect discounting and maximizing revenue.
- Increase productivity and simplify customization.

# **Centralized CRM Module**





### **Feature**

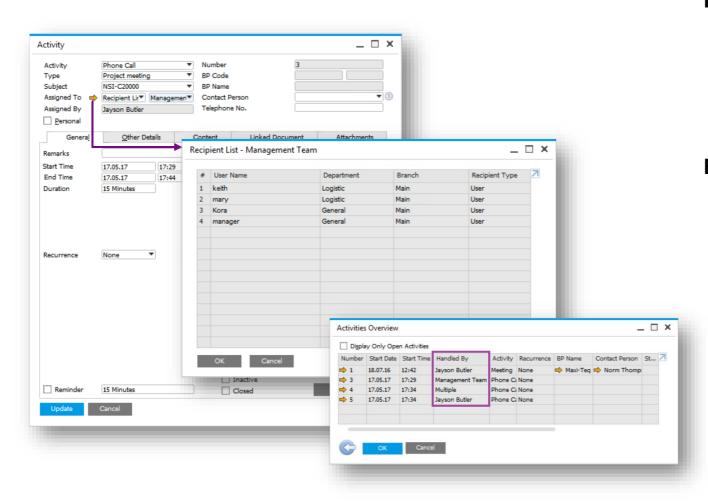
 New module "CRM" is added under the financials module, listing all the functions related to CRM.

### **Benefit**

 Centralized CRM module enhances usability and increases productivity.

### **CRM Enhancements**





### **Feature**

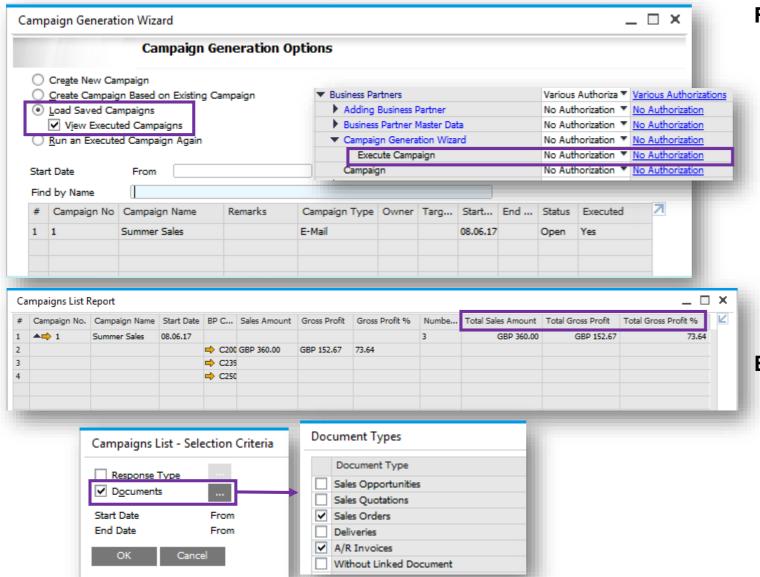
- Activity can be assigned to multiple users/employees; respective recipient lists can be created and maintained for this purpose.
- Activities Overview indicates handlers, be it single or multiple.

### **Benefit**

Increases efficiency - no need to create an activity for each user.

# **Campaign Management**

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### **Feature**

- Manage authorisations for generating and executing campaigns.
- Load saved campaigns, executed or non-executed.
- Find function added to the following forms:
  - Target Group Details
  - Target BPs in Manual Campaign
  - Target BPs in Campaign Generation Wizard
- Campaign List Selection Criteria expanded to enable filtering by linked Documents.
- Sales Amount and Gross Profit reflected in Campaign List.

### **Benefit**

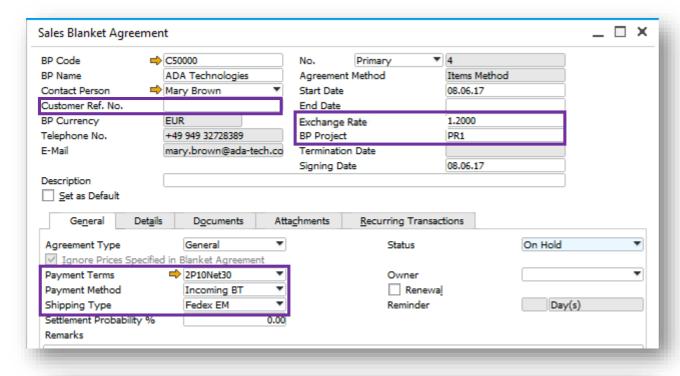
- Users can differentiate between executed and nonexecuted campaigns.
- Improved usability and analysis of campaign successes and failures.
- More easily search for details within a target BP list.
- Greater control over campaign execution.



# **Blanket Agreements (1/2)**



53



	ns	ents <u>R</u> ecurring T	D <u>o</u> cuments	l Det <u>a</u> ils	Ge <u>n</u> era	
Cumu	tive Committed Amount	Committed Quantity	Unit Price	Planned Quantity	Group	#
5/	GBP 2,500.00	10	EUR 100.00	100	Printers	1
						2

### **Feature**

- Determine exchange rate in blanket agreement when BP currency is foreign currency and blanket agreement is managed on the document header.
- Add committed/ordered qty/amount to Details tab.
- Determine shipment type within the blanket agreement.
- Payment Method and Payment Terms in the blanket agreement can be determined when the blanket agreement is not managed on the document header.
- When no document is linked to the blanket agreement, you are able to update the Start Date.
- Manage customer/vendor reference no. in blanket agreement.
- Display document status in Documents tab.
- Manage project code in blanket agreement.

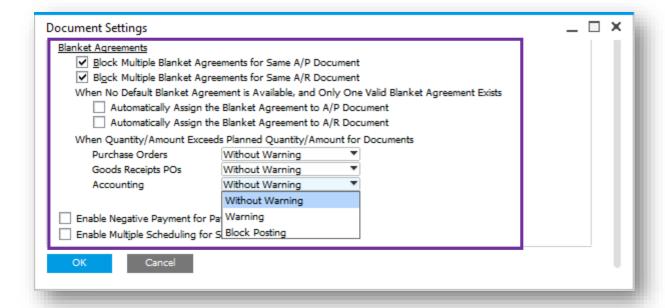
### **Benefit**

- Exchange rates can be an agreed blanket agreement term.
- Increases flexibility and productivity user can update the blanket agreement terms instead of creating new one.
- Easily track committed/ordered qty/amount in blanket agreement which is not delivered yet.

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# **Blanket Agreements (2/2)**





# BP Budget Services Display Font & Bkgd Path Inventory Resources Cash Flow Blanket Agreements ✓ Allow Multiple Blanket Agreements for Same Period ✓ Enable Updating Unit Price/Planned Quantity/Planned Amount in Blanket Agreement with Linked Documents OK Cancel

### **Feature**

- Enable updating planned amount, planned quantity, and price in blanket agreement that is linked to other documents.
- Control the deviation from blanket agreement planned amount or planned quantity.
- Option to automatically assign a valid Blanket Agreement where no default Blanket Agreement is chosen from many and only one is valid.

### **Benefit**

 Better control over the purchasing process by blocking deviations from blanket agreements.



# Sales | Purchasing | Service



Feature	Description	Localization
<b>Business Partner Master Data</b>	Changing details in payment terms can be set to apply to new Business Partners only.	All
Electronic Documents	You can import XML electronic AP documents with possibility to define import formats per document type using Electronic File Manager (EFM).  A new Web Service is available as a SAP Business One Integration Framework (B1iF) package for easier and stable creation of Electronic Documents and related electronic communication.	All



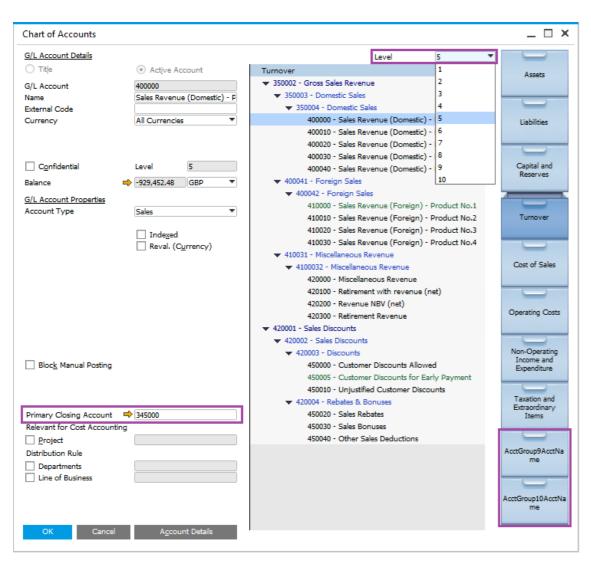
# Financial Management

**SAP Business One 9.3** 



# Financial Scenario Updates (1/3)



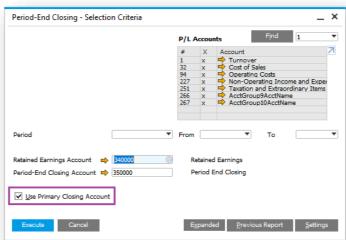


### **Feature**

- Additional drawers in the Chart Of Accounts (CoA)
   total of 10 drawers in all localizations.
- New Level field available to expand/collapse account listing directly in the CoA form.
- Primary Closing Account can be defined per P&L Account (Applicable to certain localizations only).

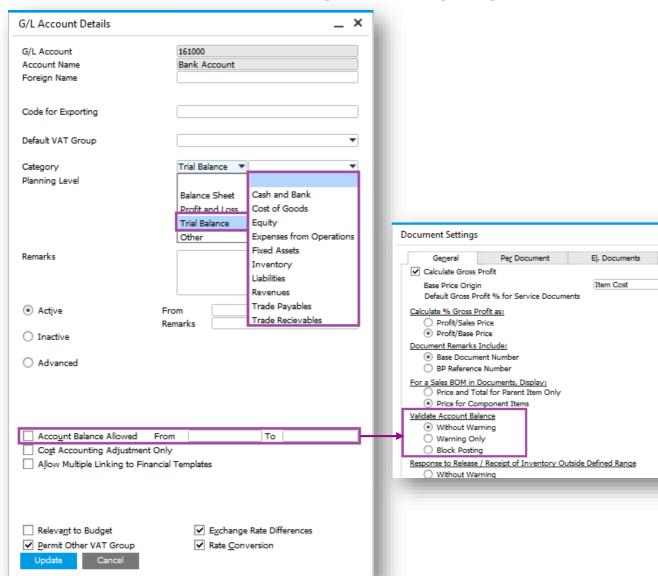
### Benefit

- Better support for large enterprise customers and decreases maintenance costs.
- Accurate period closing.



# Financial Scenario Updates (2/3)





### **Feature**

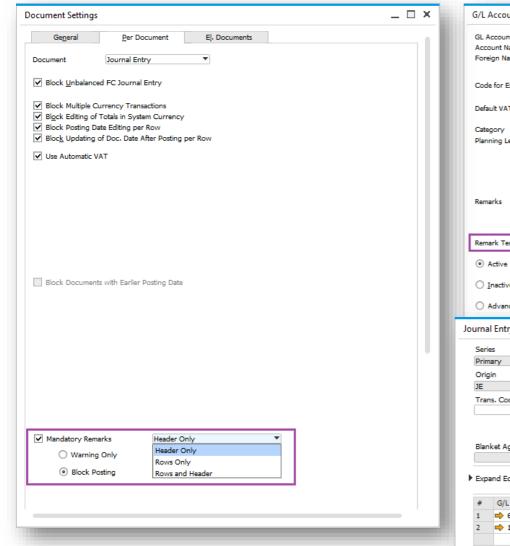
- Additional new category introduced Trial Balance.
- All categories have predefined sub-categories with ability to define new ones for Balance Sheet and Profit and Loss.
- Restrict the account balance to within a range with ability to block posting.

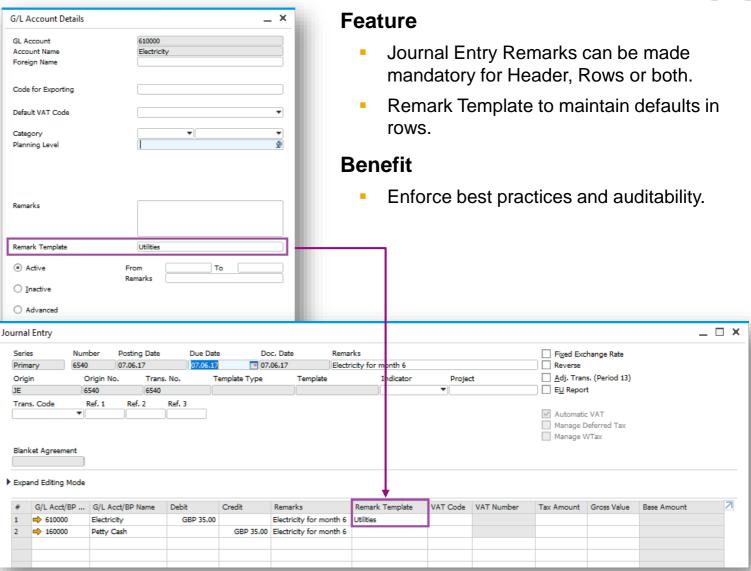
### **Benefit**

- Categories can help in consolidating large enterprises.
- Better control over account balances.

# Financial Scenario Updates (3/3)

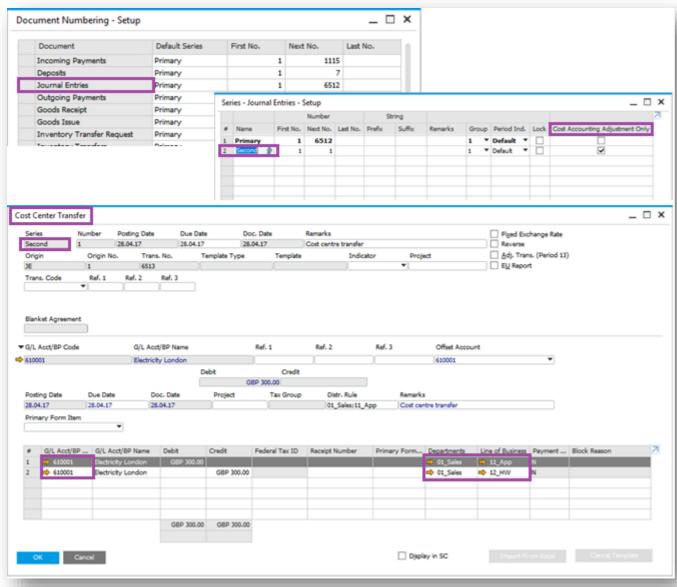






# **Cost Accounting Ledger (1/3)**



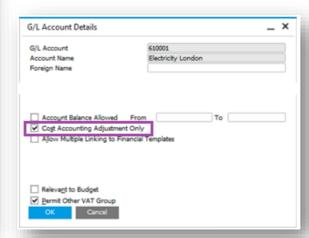


### **Feature**

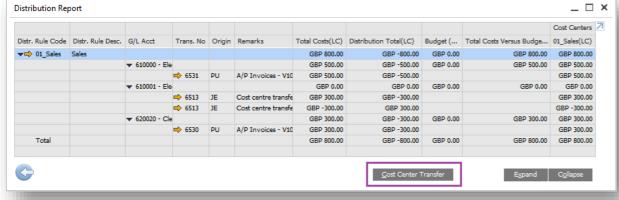
- Maintain separate numbering series marked as "Cost Accounting Adjustment Only".
- New transaction called "Cost Center Transfer" for allocating costs between cost centers.
- Flag for "Cost Accounting Adjustment Only" restricts use of the account to cost accounting transactions.

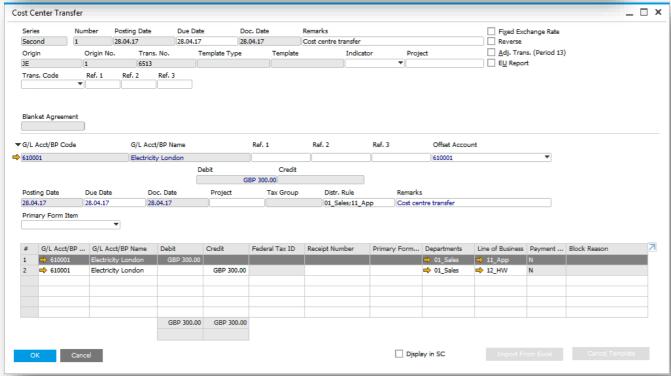
### Benefit

- Better management of costs to Cost Centers.
- Audit trail can be maintained by department based on dedicated numbering series.



# **Cost Accounting Ledger (2/3)**







### **Feature**

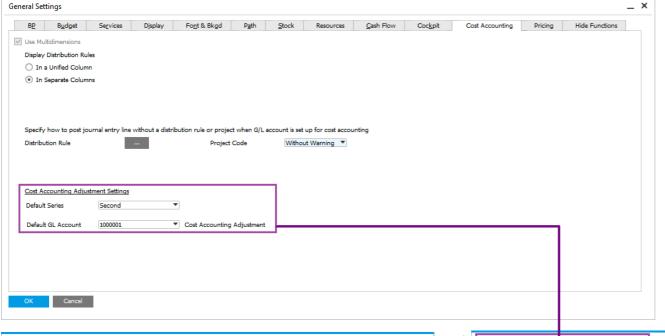
 Allocate costs to correct cost centers directly from the Distribution report.

### Benefit

- Quicker cost reallocation.
- Increase productivity.

# **Cost Accounting Ledger (3/3)**



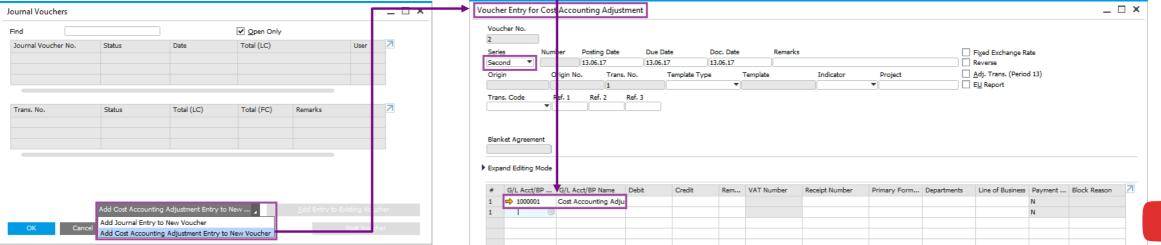


### **Feature**

- Set up Default Series and Default GL Account to automatically populate Cost Accounting Adjustment transactions.
- Journal Voucher adapted to cater for Cost Accounting Adjustment transactions.

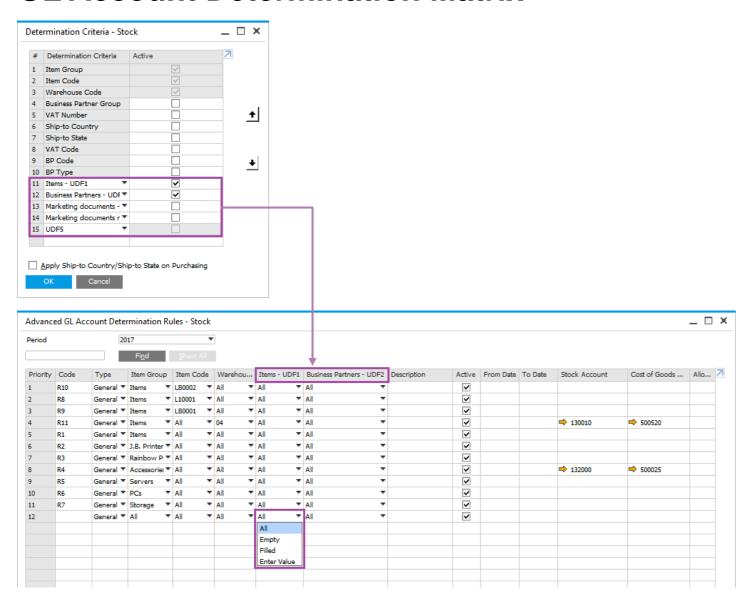
### Benefit

 Journal Vouchers aligned with Journal entry functionality.



### **GL Account Determination Matrix**





### **Feature**

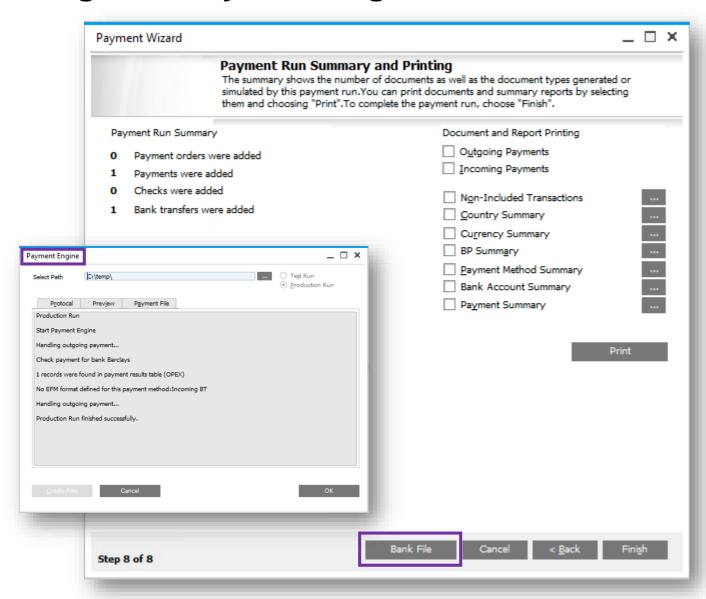
- Up to 5 user defined fields can be managed in the determination criteria screen.
- You can use these 5 UDFs in defining the rules in the Advanced G/L Account Determination Rules screen.
- Options available:
  - All criteria not relevant
  - Empty field must be empty
  - Filled field must have a value
  - Enter Value field has a specific value

### Benefit

 More flexibility in determining account to be posted to based on business criteria.

# **Integrated Payment Engine**





### **Feature**

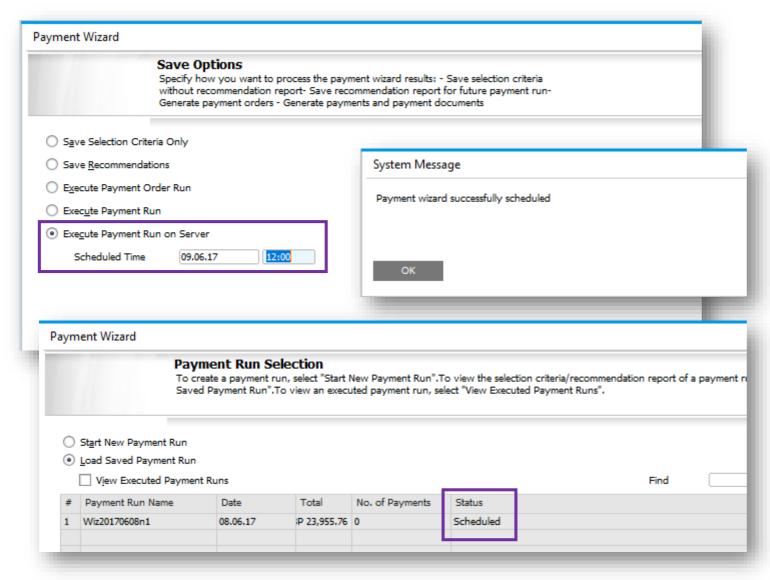
- Integrated bank file created when Electronic File Manager (EFM) designed outbound bank file formats are linked to the payment method selected in the Payment Wizard.
- Note: Historical .dll bank file formats not designed with the EFM addon still require the Payment Engine Add-on.

### **Benefit**

- Smoother and faster execution of payments and creation of bank files sent to house bank and/or customer bank.
- Payment wizard is more intuitive.
- No need to install the separate add-on, less time consuming and ready to use after installation.

# **Scheduled Batch Processing**





### **Feature**

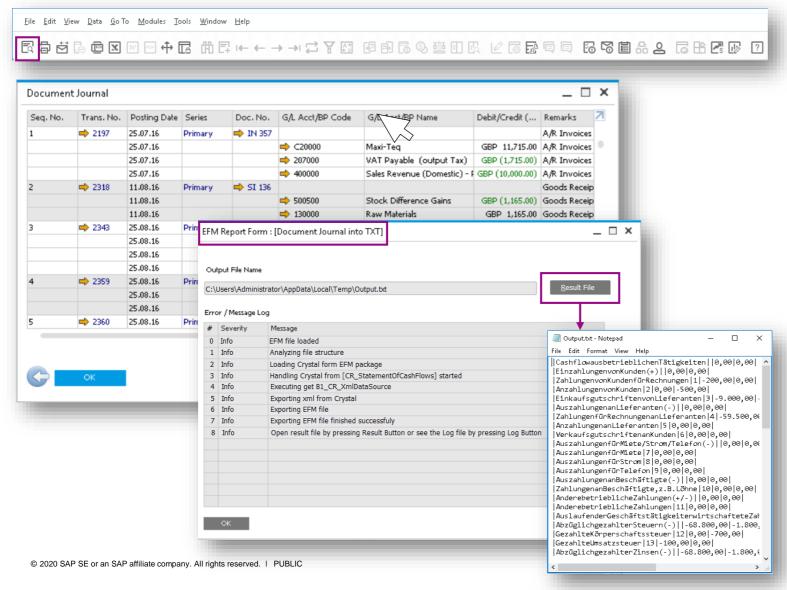
- Leverage the service layer for parallel processing on the server-side.
- Tasks are dispatched and scheduled in the Job Server.
- Payment Wizard transactions will initially be supported.
- New Execute Payment Run on Server option in the Payment Wizard with ability to schedule a specific date and time.

### **Benefit**

- Handle heavy transactions with parallel processing.
- Allows users to close the payment wizard form or even the SAP Business One client as the task is running on the server side.
- Reduces the load on the client side by scheduling a future date and time for processing on the server.
- Faster processing time for large transactions.

# **Electronic File Layout Templates**





### **Feature**

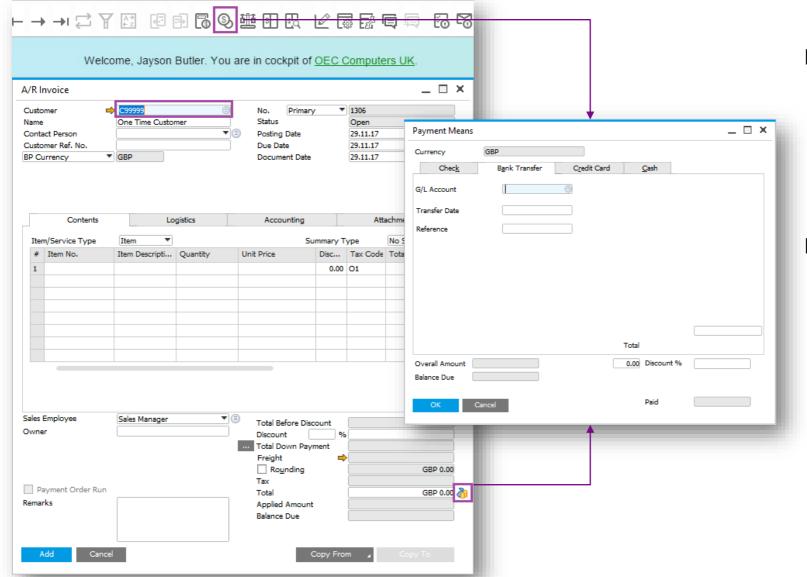
- Export SAP Business One form data into various file formats using XML.
- See SAP Note 1074366
- Create Crystal reports out of the XML and assign required fields inside EFM mapping file.
- Assign EFM GEP files as electronic file for any report.

### **Benefit**

- Flexible generation of output files.
- One click user experience with generation of electronic reports with simple print preview.

# Allow any Business Partner in A/R Invoice and Payment document header of





### **Feature**

- In the A/R Invoice and Payment screen you are now able to input any Business Partner (BP).
   The default BP can be removed.
- You can now activate the payment means screen directly from posted A/R and A/P Invoices.

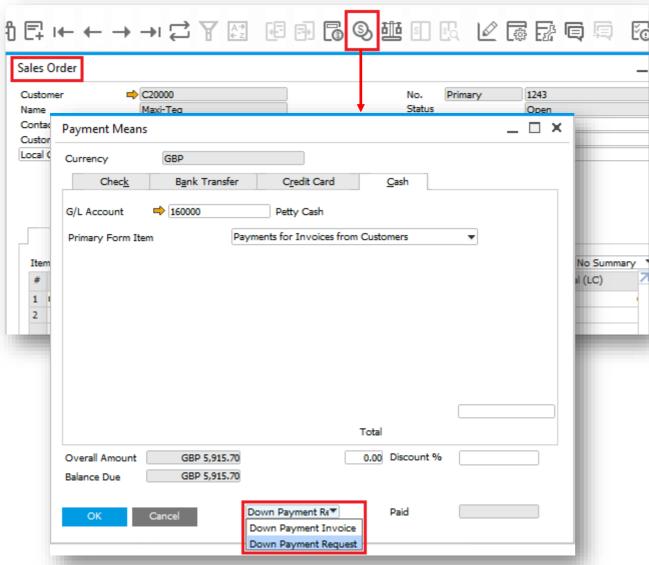
### Benefit

- Enhanced usability
  - Faster invoice and payment input for all BPs
  - Faster access to payment screen

**PL01** 

# **Enable Down Payments from Orders using Payment Means**





### **Feature**

- Create a Down Payment Invoice or Down Payment Request from a Sales or Purchase Order
- Follow up Down Payment transaction added together with the above
- See SAP Note 2628509

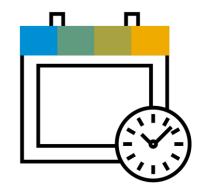
### **Benefit**

Efficient entry of related transactions

# **Financial Management**



Feature	Description	Localization
IFRS Revenue Recognition Enhancements	In addition to Blanket Agreement (BA) enhancements, following features also help fulfil the new IFRS 15 Standard: Revenue from contracts with customers:  - Currency handling on BA - Approval procedures for BA	All
Manage Change Log for Block Negative Inventory By	Support viewing history of changes made to the setting: Block Negative Inventory By. The fields BlockZero and NegStoLv in table CINF are moved to table OADM.	All
Business Assessment Report (Crystal Report)	New financial report templates to create the Business Assessment report – easily adjust the report structure according to the needs.  See SAP Note 2815241	All PL11

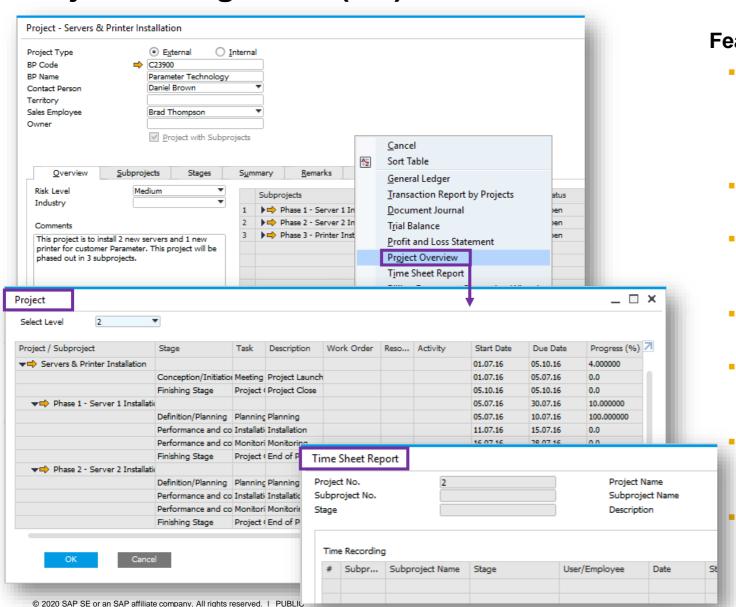


# **Project Management**

**SAP Business One 9.3** 



# **Project Management (1/3)**



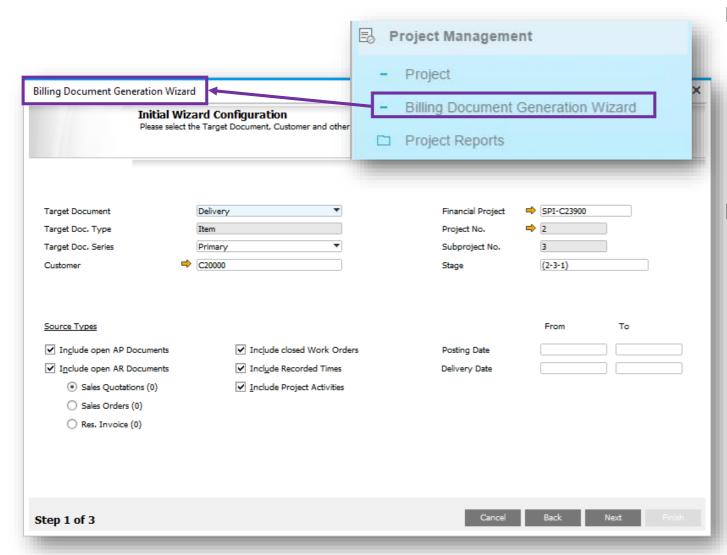


### **Feature**

- The context menu links to:
  - Project Overview form detailing the entire project and it's hierarchical structure in one table.
  - Time Sheet Report.
- Create stage dependencies across different project levels including subprojects.
- New column under Stages tab *Finished Date* allows users to define an actual finish date of each stage which can be compared to the planned end date.
- A Stage ID field has been created to better link projects to marketing documents and employee time sheets.
- A new Time Sheet Report clearly displays the link between a project and time worked on the project by employee.
- Under Documents and Work Orders section, a new Chargeable tick box field indicates if a connected document line is chargeable to a customer.
- Additional project related information is added to the Activity form and users can also set an activity relevant for project billing.

# **Project Management (2/3)**





### **Feature**

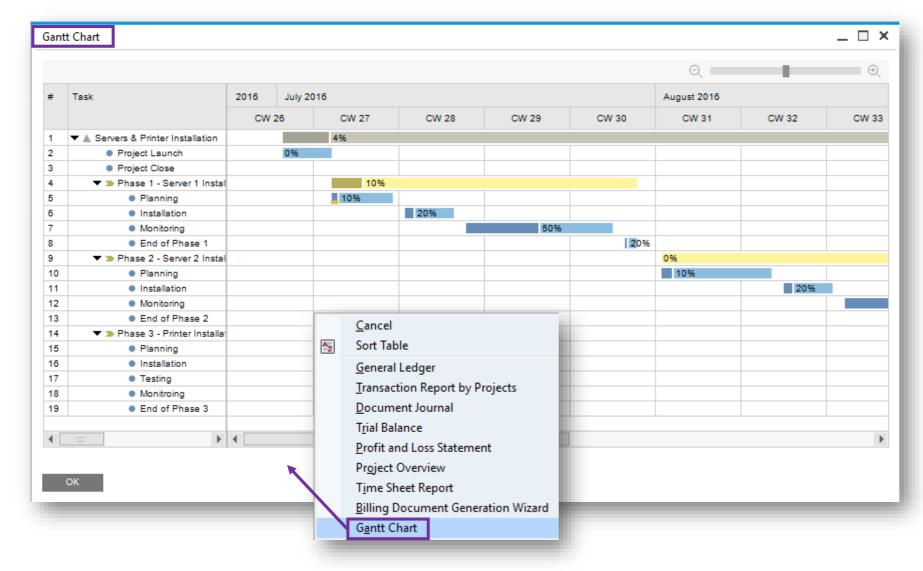
- New Billing Document Generation Wizard allows users to recharge costs or bill a project.
- The billing wizard collects open document lines and billable items connected to the project for invoicing.
- Creates AR Delivery or AR Invoice documents based on the project data stored in the Project Management form.

### Benefit

- Users have a holistic overview of projects and detailed information related to each project.
- Increases productivity and transparency.
- The billing wizard streamlines the standard billing or milestone billing process and helps improve efficiency.

### **Project Management (3/3)**





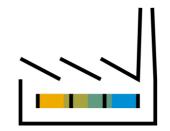
#### **Feature**

- Access a Gantt Chart via context menu in Project window.
- The Gantt Chart visualizes the project as a whole.

#### Benefit

 More transparency, increased productivity, and enhanced usability.





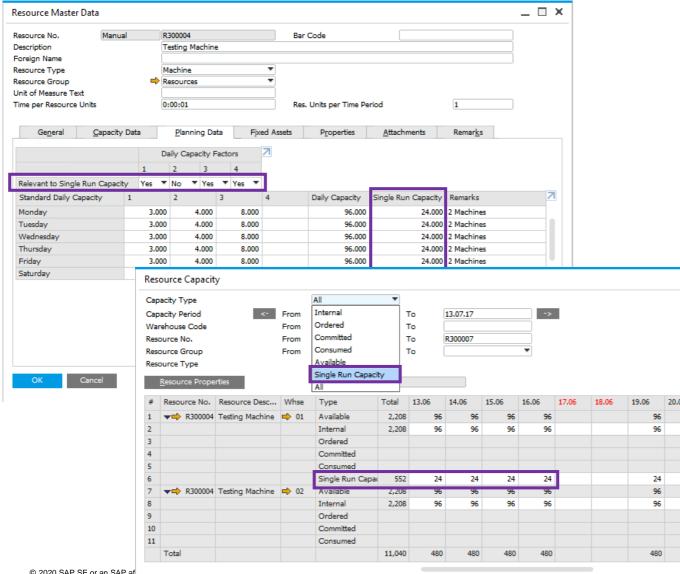
## **Production**

**SAP Business One 9.3** 



### **Resource Capacity**





#### **Feature**

- Supports Single Run Capacity which is the available daily capacity of a single resource unit, assuming a Production Order can only be produced on one resource unit at a time.
- Ability to calculate Single Run Capacity by including and/or excluding Daily Capacity Factors.
- Ability to set daily capacity basis using 'Set Internal Capacity to Single Run Capacity' which will allocate a default budgeted capacity of hours per day.
- Resource Capacity window will highlight the maximum daily single run capacity available.

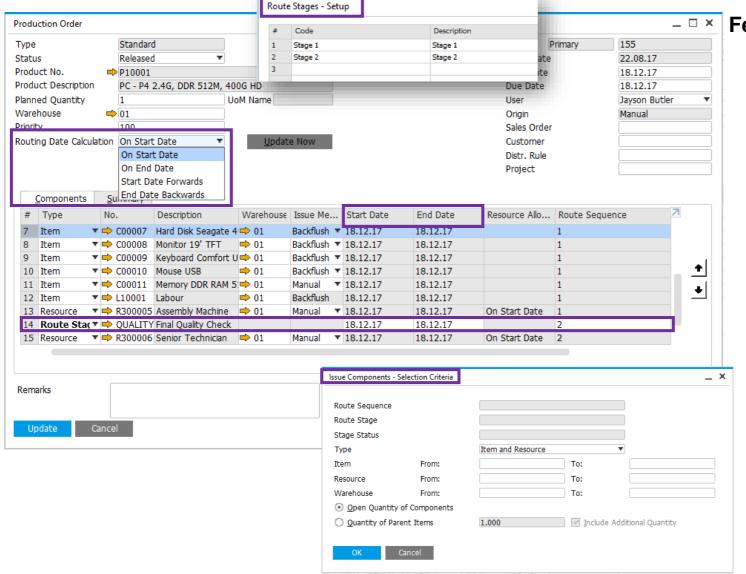
#### **Benefit**

- Ability to differentiate between Daily Capacity and Single Run Capacity by including and/or excluding Daily Capacity Factors.
- Supports production orders that are only able to be produced on a single machine.
- Reflects the number of capacity resources a production order can consume on each working day.

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### **Production Routing**



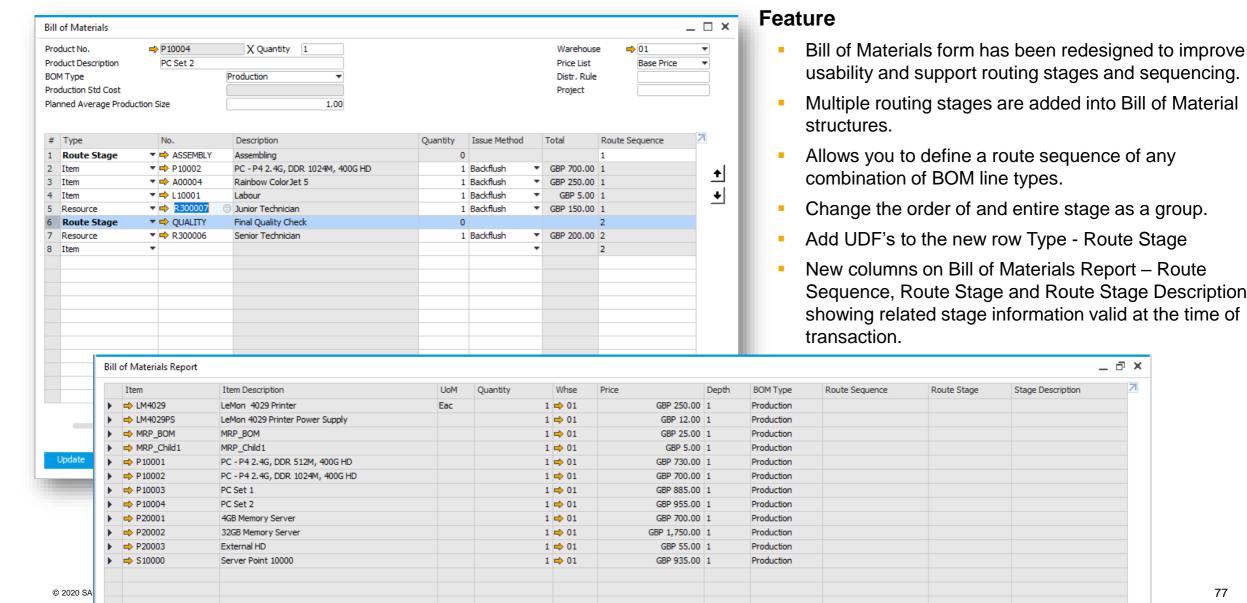


#### Feature

- New routing function facilitates production processing through a defined sequence of production stages.
- A new Routing Stage Setup window allows you to define Route Stages.
- Multiple routing stages are added into Production Order structures.
- Allows you to define the route sequence of any combination of Production Order line types.
- New Priority field allows you to manually enter a priority of the Production Order. The lower the number, the more important the Production Order.
- An ability to control stage start and end dates with a new Routing Date Calculation field to choose On Start Date, On End Date, Start Date Forwards or End Date Backwards. This can automatically calculate date dependences between route stages in the Production Order.
- The Issue Components window allows you to filter which manual Production Order component lines will be passed into the drawn document.

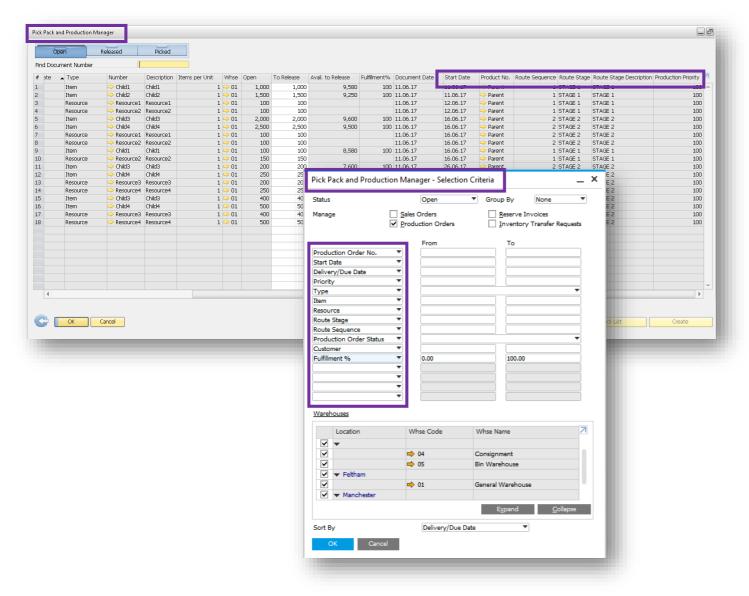
### **Production Routing & Bill of Materials**





### **Pick & Pack Production Manager**





#### **Feature**

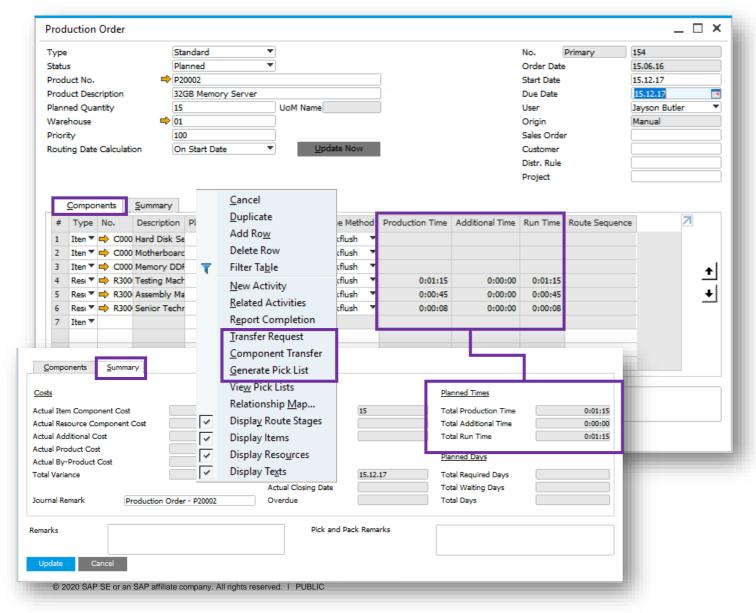
- The Pick & Pack Manager has been renamed to Pick Pack and Production Manager.
- New fields to the Open, Released and Picked Drawers make it usable as a simple Production Manager console, such as Route Stage, Route Sequence, Product No. and Production Priority.
- Filter your selection criteria by a number of Production Order attributes such as Start Date, Route Stage, Route Sequence and Production Priority.

#### **Benefit**

- Ability to plan, execute and manage basic route based production.
- A significant enhancement for all businesses with a light production requirement.
- Enables greater control over production-related item and resource component management.
- Provides an estimated understanding of when component demand may be required.

### **Production Routing**





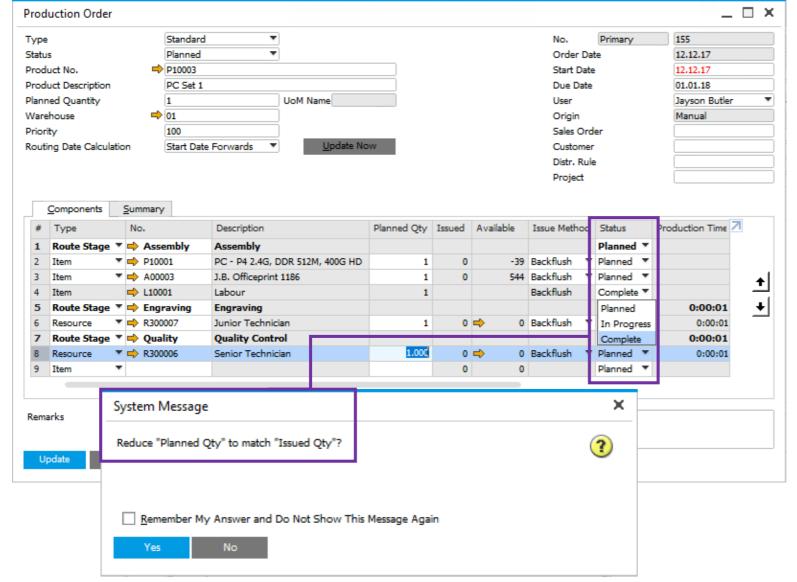
#### **Feature**

- The existing Run Time column is renamed to Production Time.
- The existing Total Time column is renamed to Run Time.
- On the Summary tab, the *Total Time* field is renamed to *Total Run Time*.
- On the Summary tab, the Total Run Time field is renamed to Total Production Time.
- Production Time, Additional Time and Run Time on the Route Stage line are estimated according to the Resource with the longest Run Time of all Resource lines belonging to the stage.
- The Resource that takes most of the time determines the route stage duration.
- New selection criteria options added to the right-click operations of Production Order:
  - Transfer Request
  - Component Transfer
  - Generate Pick List
- See SAP Note 2560255

### **Production Routing**





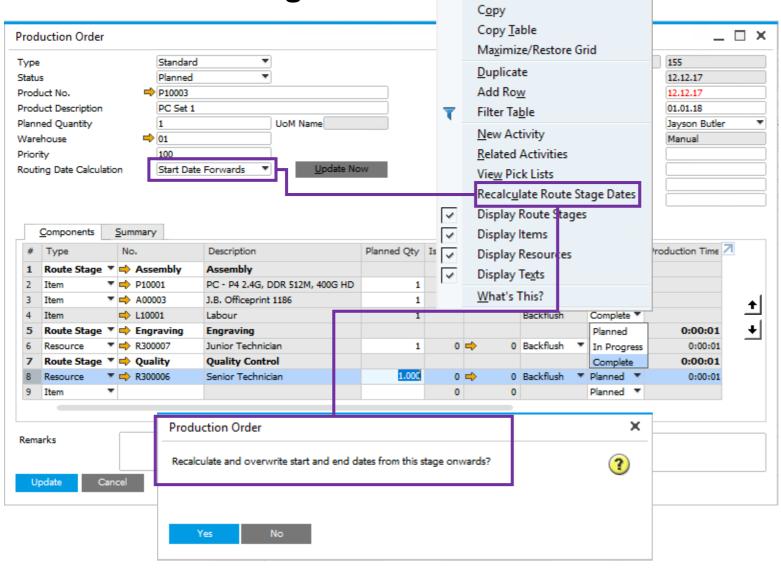


#### **Feature**

- A new Status column is added to Production Order to set a line status for Route Stage, Item or Resource to Planned, In Process or Complete.
- The Status field is editable on all lines. The status of all component lines will be updated according to the status on the Route Stage line.
- When the line Status is changed to Complete, a check is performed across all line items and a system message appears asking the user to Reduce Planned Qty to match Issued Qty. The answer will be valid for all components.
- When a Route Stage is set to Complete it will not contribute any data to the algorithm which calculates the Routed Production Order Start Date Forwards/End Date Backwards behaviour
- See SAP Note 2547427







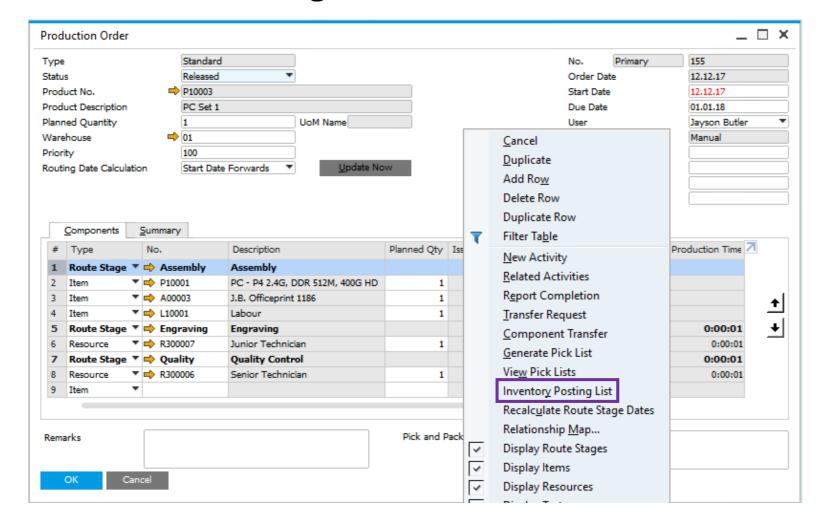
#### **Feature**

- A routed Production Order with the Routing Date Calculation set to Start Date Forwards or Due Date Backwards, provides a new right click option to Recalculation Route Stage Dates.
- A Yes/No message is displayed. If Yes is selected, the algorithm will only ripple forward or backwards from this line depending on the Routing Date Calculation setting.
- See SAP Note 2540739

### **Production Routing**







#### **Feature**

- The Right Click option on the Production Order with status Released will show the option Inventory Posting List.
- This option is also available on the Resource Master Data window showing the inventory posting list for specific resources.
- See SAP Note 2541298

#### **Benefit**

 Ability to view transactions for all item/resource components and products/by-products involved in the relevant production order process.

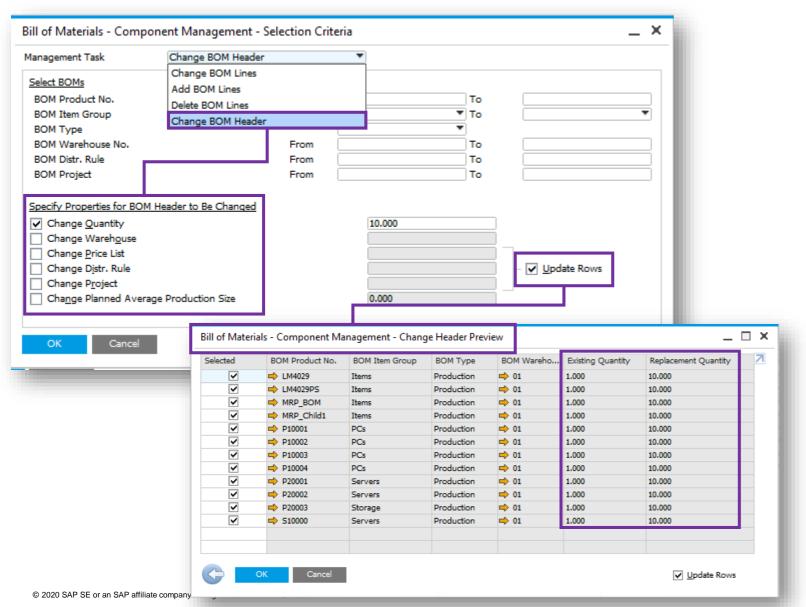
### **Bill of Material Component Management**



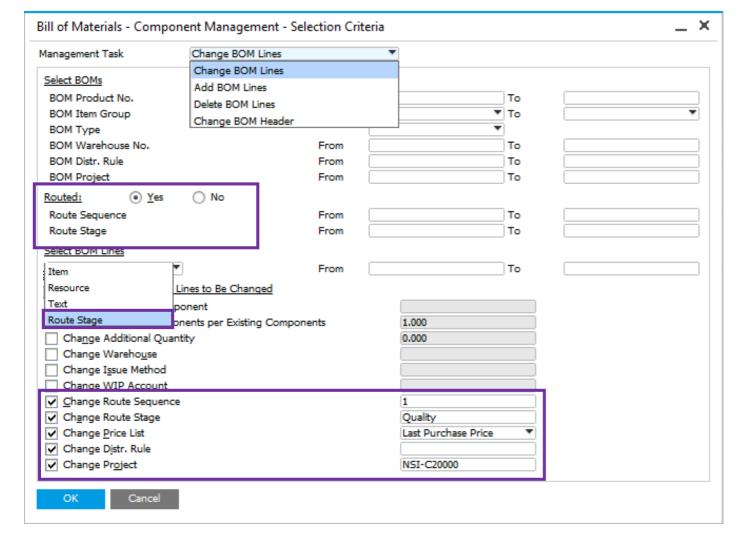


#### **Feature**

- New Management Task Change BOM Header
- New section Specify Properties of BOM Header to be Changed is added with the following options:
  - Change Quantity
  - Change Warehouse
  - Change Price List
  - Change Distr. Rule
  - Change Project
  - Change Planned Average Production size
- New Update Rows checkbox allows users to change and review the rows before execution.
- New Change Header Preview window allows users to review the BOM header properties to be changed before execution.
- See SAP Note 2547484



## **Bill of Material Component Management**



### **PL02**



#### **Feature**

- New section Routed shall be added to include filtering for:
  - Route Sequence (From To)
  - Route Stage (From To)
- Route Stage is a new option under Select BOM Lines giving you the ability to:
  - Delete route stage rows together with all components belonging to this route stage
  - Change Route Stage Code and Waiting Days for existing Route Stage.
- Add BOM Lines and Change BOM Lines management tasks now have the option to set and/or change Price List, Distr. Rule and Project details.
- Change Route Sequence and Change Route Stage are also new options when Routed is set to Yes and Item, Resource or Text is selected.
- See SAP Note <u>2547484</u>

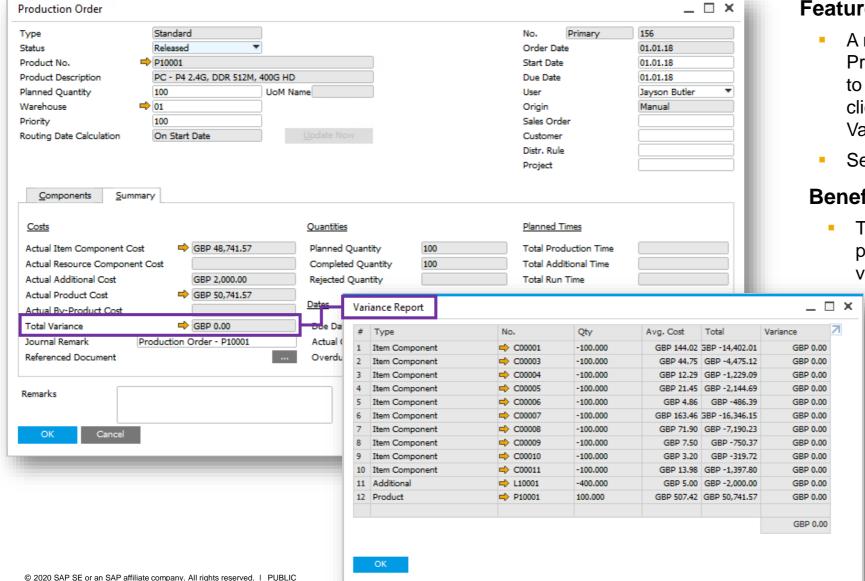
#### **Benefit**

- BOM Component Management now supports route stages.
- Increased flexibility when specifying properties for BOM lines to be changed for items and resources.

### **Variance Report for Production Orders**







#### **Feature**

- A new Variance Report is added for Production Orders. To open this report, go to Production Order -> Summary tab and click the yellow arrow next to the Total Variance Field
- See SAP Note 2557963

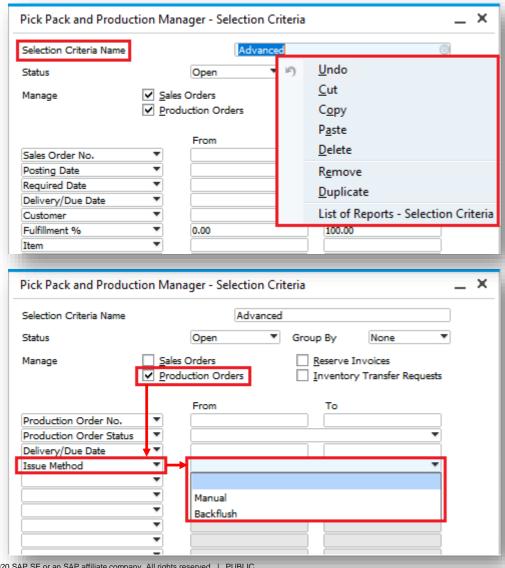
#### **Benefit**

The report shows the contribution of each production component to the final production variance for a selected Production Order.

### Pick and Pack Selection Criteria Enhancement







#### **Feature**

- Selection Criteria field added
  - Save multiple selection criteria
  - Duplicate/Remove templates
  - Update/Rename templates
- Additional filter "Issue Method" for production orders
- See SAP Note 2628805

#### **Benefit**

- Centrally set up default Selection Criteria
- Quickly select required selection criteria
- Target production orders that have a specific issue method



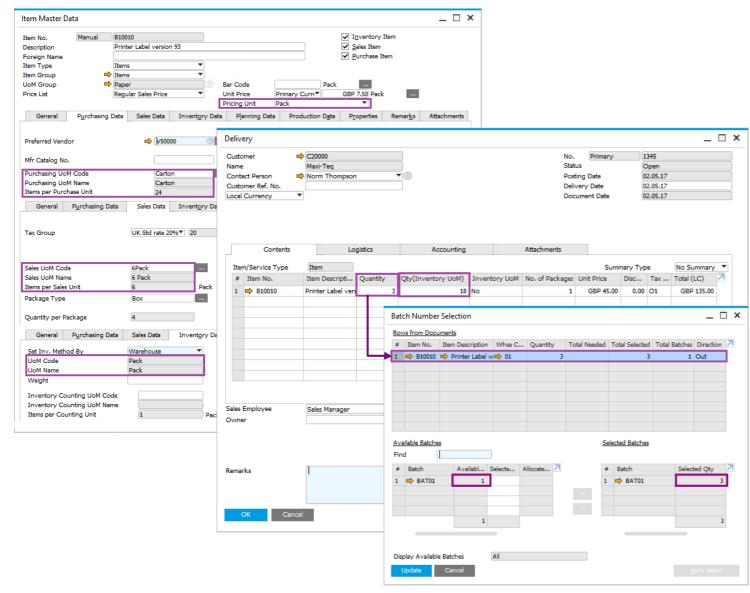
# **Inventory | Distribution**

**SAP Business One 9.3** 



### **Unit of Measure (UoM)**





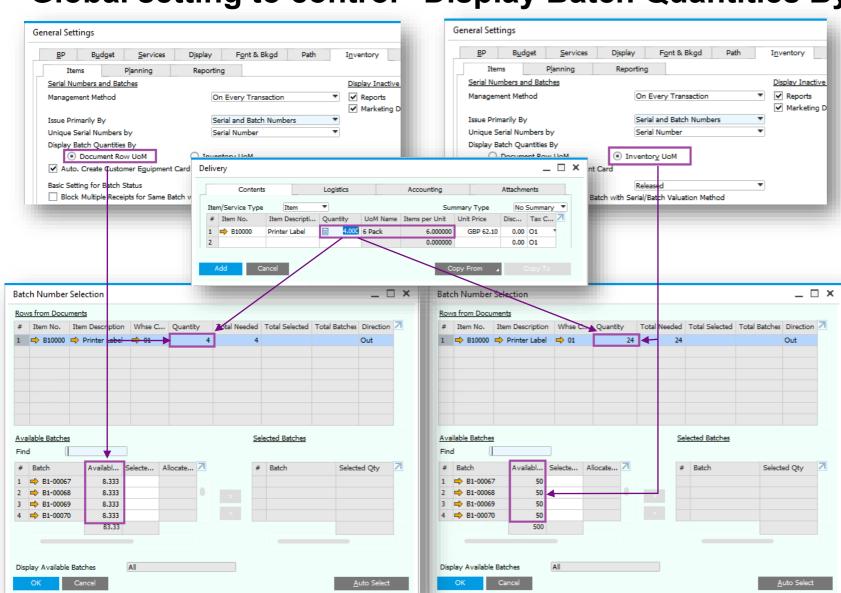
#### **Feature**

 View batch quantities in terms of the document UoM from which the Batch assignment/allocation screen is triggered.

#### **Benefit**

- Less confusion: batch selection corresponds to quantity in the document and not the Inventory (storage) UoM.
- Increase warehousing efficiency.

### Global setting to control "Display Batch Quantities By"



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#### **Feature**

- Global setting to drive best practice as maintained in the organization.
- Batch Unit of Measure (UoM) corresponds to Global setting.
- See SAP Note 2556800

#### **Benefit**

- Uniform usage throughout the organization.
- Increases efficiency.

### Bar Code List Button Enabled on Bar Codes Form



\_ = ×

UoM Code 7

Pack

Pack

Pack

Pack

Pallet

Pallet

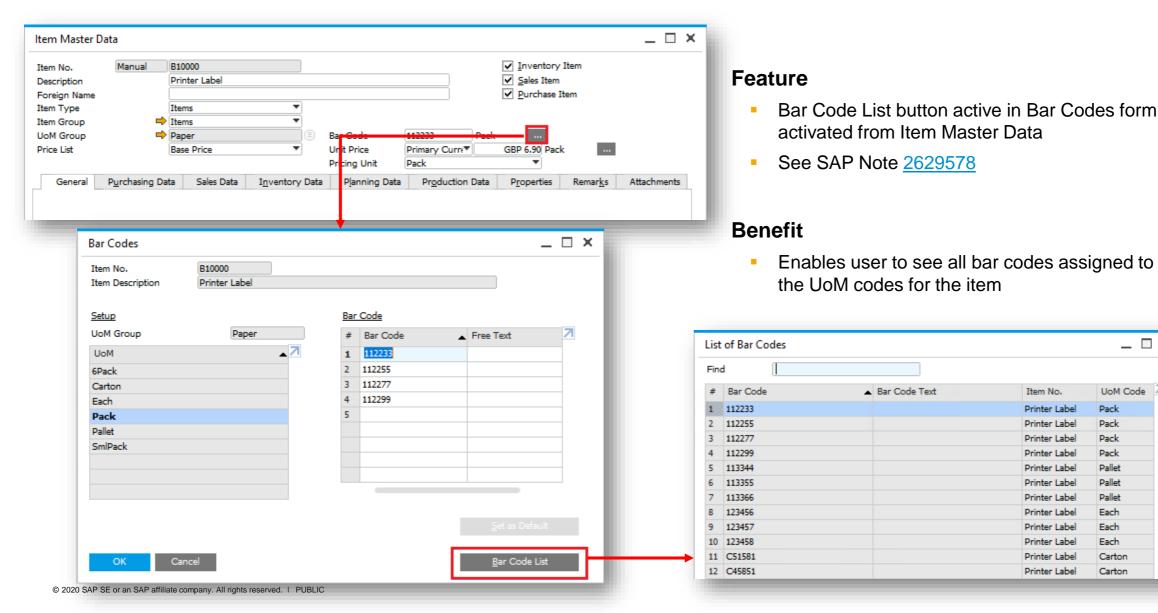
Pallet

Each

Each

Carton

Carton



## **Inventory | Distribution**



Feature	Description	Localization
Drop-Ship Warehouse in Template BOM	Drop-Ship warehouse is now available to be chosen in a BOM of type Template.	All



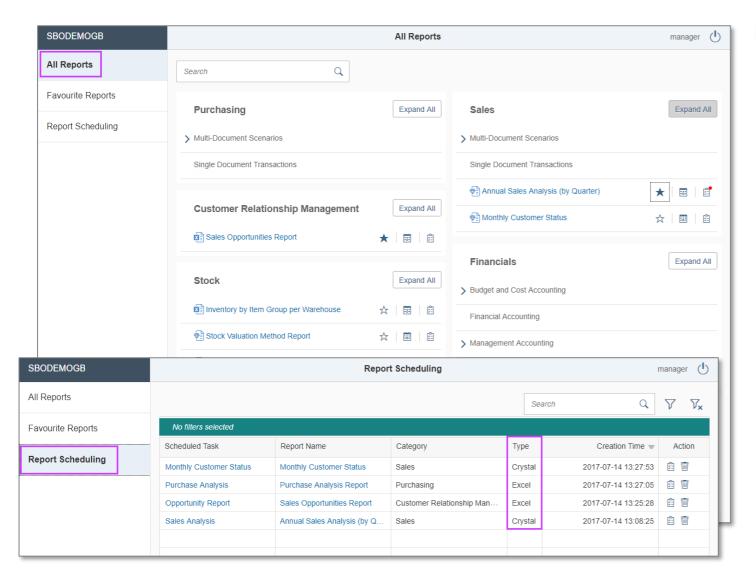
## **Business Intelligence**

**SAP Business One 9.3** 



### **Analytical Portal (1/2)**





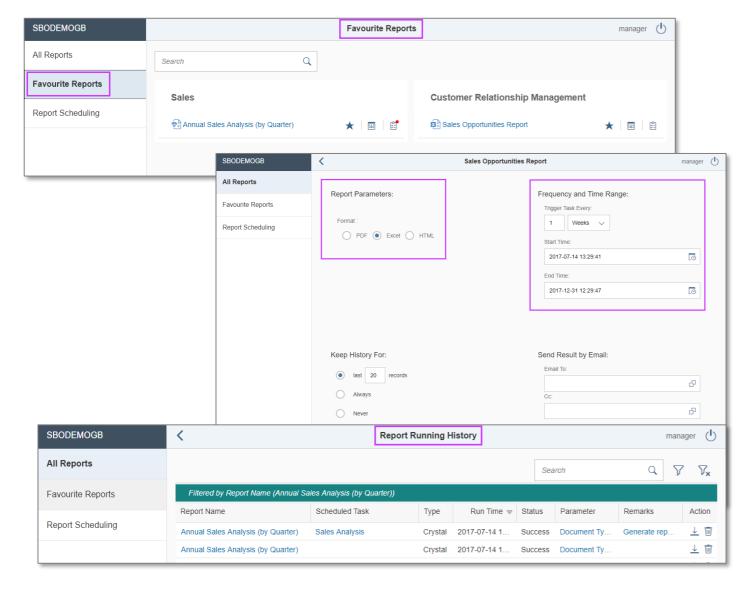
#### **Feature**

- Ability to publish and share documents via the Analytical Portal for:
  - Crystal Reports
  - MS Excel
- Access the Analytical Portal via this URL: https://<hana-server>:<Port>/Portal
- Ability to access the Analytical Portal for every user but only authorized reports are being displayed
- The authorized documents can be downloaded or run in different formats:
  - MS Excel PDF, Excel or HTML
  - Crystal Reports PDF
- It is not necessary to have an SAP Business One Client or MS Excel installed on client side.
- The documents can be run on different devices such as a web client or mobile device.
- On Premise and On Demand users are supported.



### **Analytical Portal (2/2)**





#### **Feature**

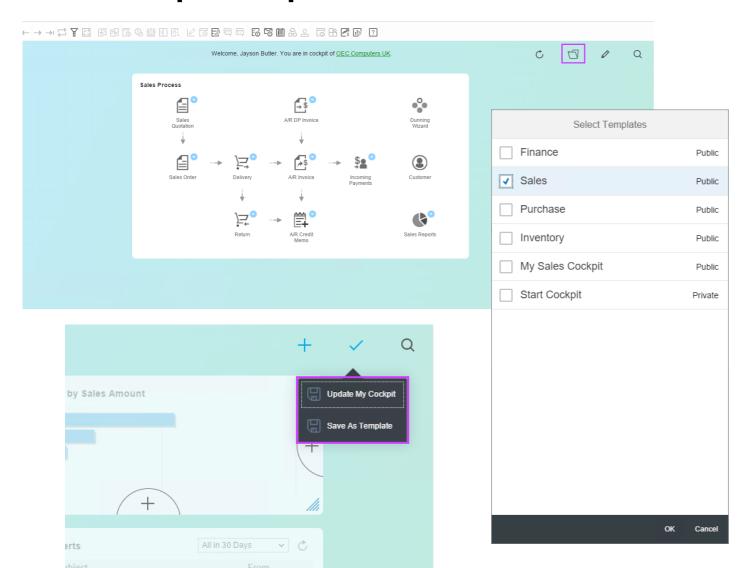
- Favorite Reports tab appears when a minimum of one report is marked as a favorite.
- Documents can be downloaded directly, or scheduled (daily, weekly, monthly) and sent via mail.
- Report runs (scheduled or manual) are saved in the Report History area:
  - Information like report name, type, start date time, run status etc. are listed.
  - The report result can be downloaded and viewed.
  - The maximum number of report results for each report scheduling task can be configured.

#### Benefit

- Provides an overview of scheduled reports and historical data.
- Documents can be scheduled and are available on different devices.

### **New Cockpit Templates 1/2**





#### **Feature**

- New Cockpit Templates available for Finance, Sales, Purchase and Inventory
- Users can create own Cockpit Templates and set them as Public
- Selection of available Cockpit Templates via "Select Templates" button
- Choose the template which should be shown

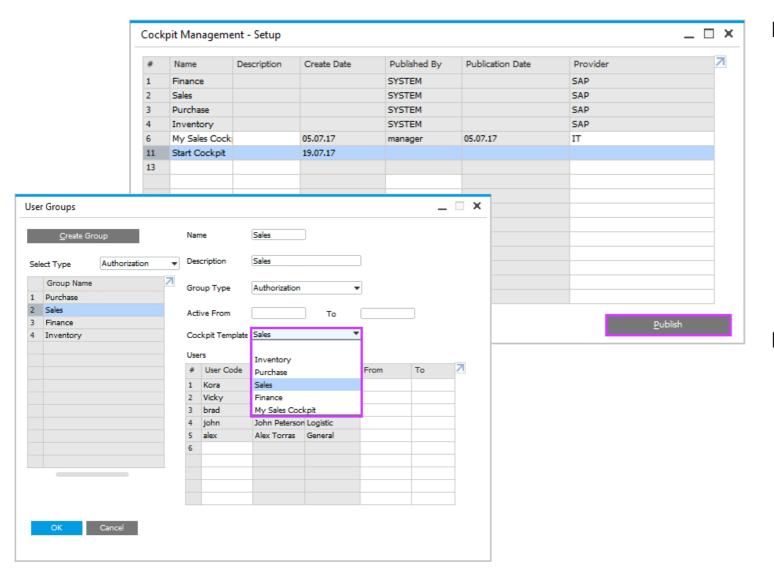
#### **Benefit**

- Possibility to create different views
- More flexibility
- Create different Cockpit views for different roles or for test purposes



### **New Cockpit Templates 2/2**





#### **Feature**

- Newly created Cockpit Templates can be published to all users
- To do this special authorization is necessary
- Cockpit template can be assigned by a power user to special user groups
- For each system authorization group a default Cockpit Template is available
- Only one template can be assigned to one default authorization group

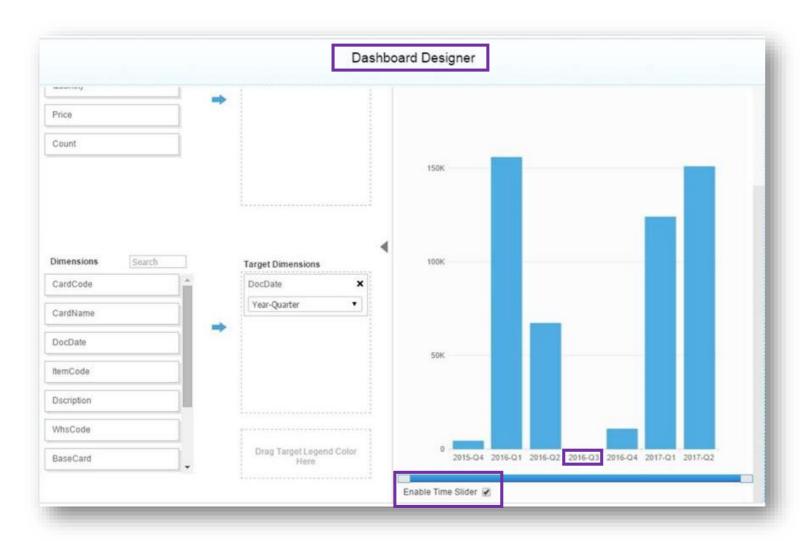
#### **Benefit**

- Possibility to create different Cockpit views
- Central template management and assignment



### **Pervasive Analytics Dashboard Designer**





#### **Feature**

- User can enable the Time Slider function.
- After enabling Time Slider, empty data records are shown in the Dashboard.
- Empty data records are shown as zero.

#### **Benefit**

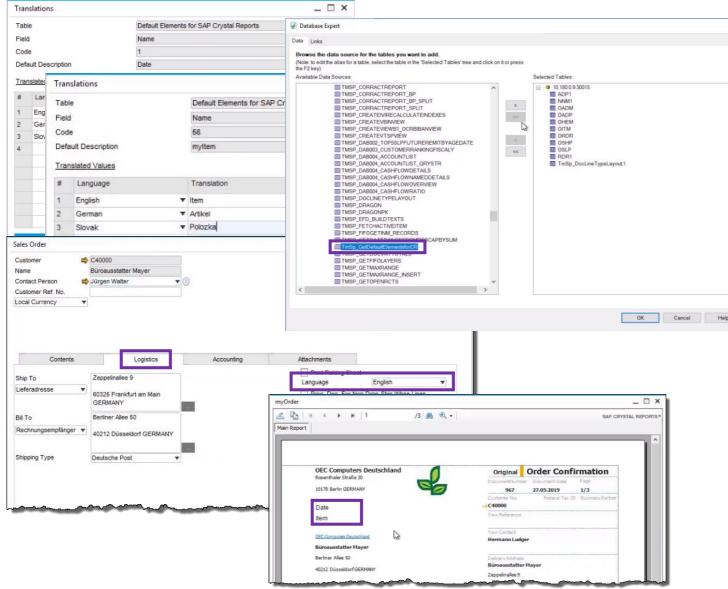
- All units of time (day, month, week, year etc.) are shown in the Dashboard.
- Provides an overview of the whole time frame including records shown as zero with no interruption.



### **Crystal Reports - Default Elements for Translations**







#### **Feature**

- Maintain unified translation for Crystal Reports layouts
- According to different document languages
- In Crystal Reports layout new stored procedure TmSP\_GetDefaultElementsforCR exposed
- In DI API the new object DefaultElementsforCRService is exposed
- See SAP Note <u>2785541</u> and YouTube video (link below)

#### **Benefit**

 SAP Crystal Reports layouts can be easily translated using the newly exposed feature





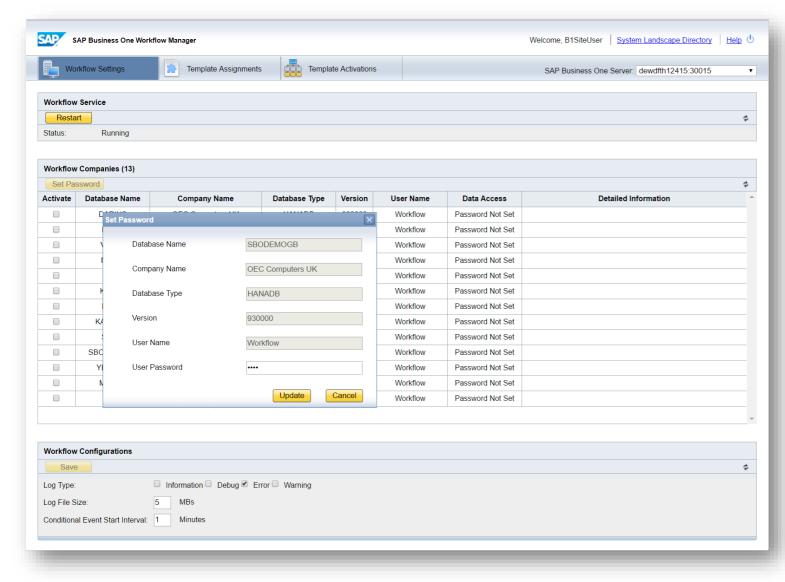
# Platform | Extensibility

**SAP Business One 9.3** 



### **Web-based Workflow Management**





#### **Feature**

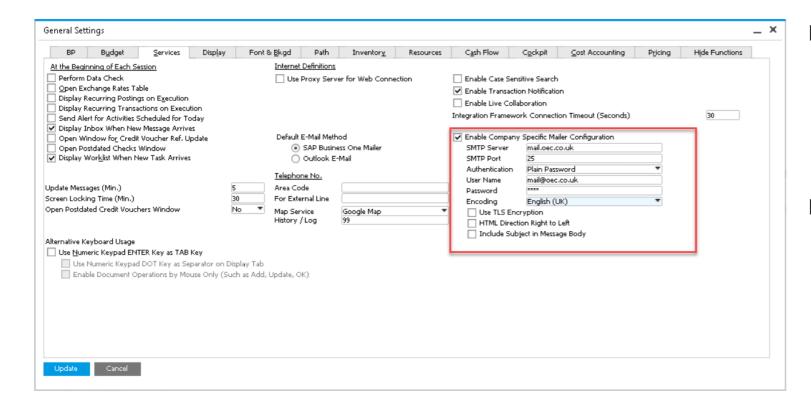
- Web-based management.
- Improved performance (response time) and stability.

#### Benefit

 Unified and centralized configuration in the System Landscape Directory.

### **Company Specific Mailer Configuration**





#### **Feature**

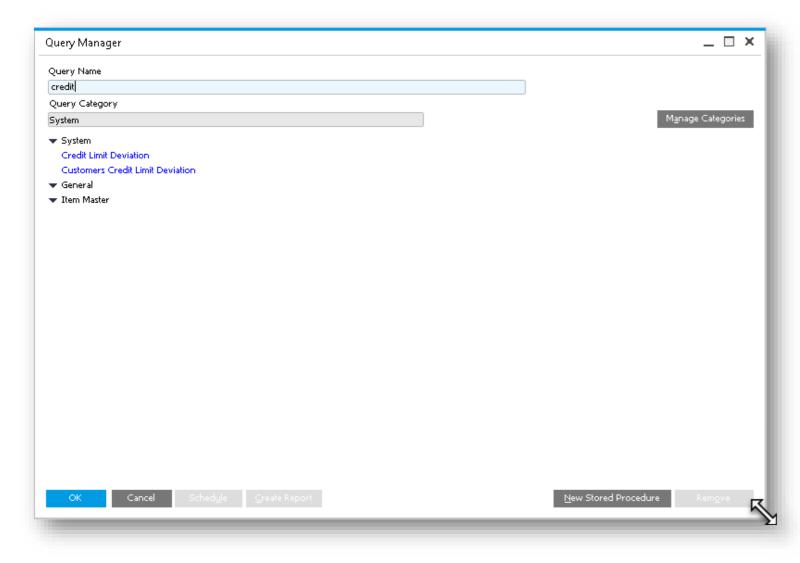
- Enable company specific mailer configuration.
- Switch between global company mailer configuration and company specific configuration.

#### Benefit

 Each tenant can have their own mail server in SAP Business One Cloud.

### **Query Manager UI Enhancements**





#### **Feature**

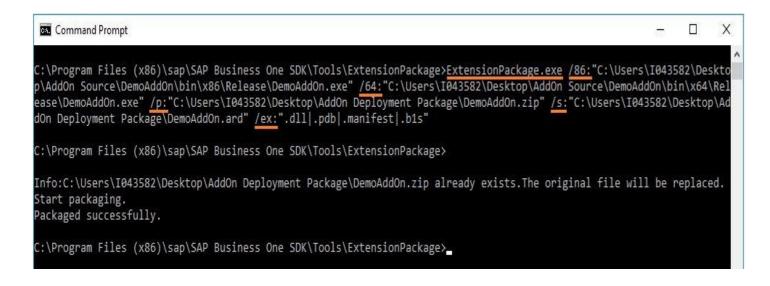
- Filter the list of queries by query name.
- Expand the form to fit the results on your screen.

#### **Benefit**

- Fast access to queries.
- Full view of long query names and folders.

### **Using Extension Package Tool in Command Line Mode**





#### **Feature**

 Generate lightweight extension package from command line

#### Benefit

Automatization for solution packaging

#### ExtensionPackage.exe

/v: "1.3" (version of the Add-On solution)

/86: "..\DemoAddOn\bin\x86\Release\DemoAddOn.exe" (path to add-on 32 bit executable file)

/64: "..\DemoAddOn\bin\x64\Release\DemoAddOn.exe" (path to add-on 64 bit executable file)

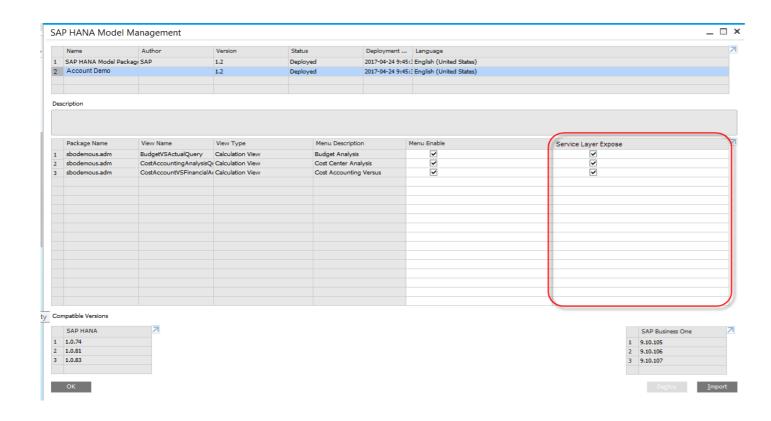
/p: "C:\temp\Deployment Package\DemoAddOn.zip" (full path to save the output package)

/s: "..\AddOn Deployment Package\DemoAddOn.ard" (source ARD file which contains basic information)

/ex: ".dll | .pdb | .manifest | .b1s" (exclude files with specified suffixes under the packaging directory)

### **Expose Semantic Layer as an OData Service**





#### **Feature**

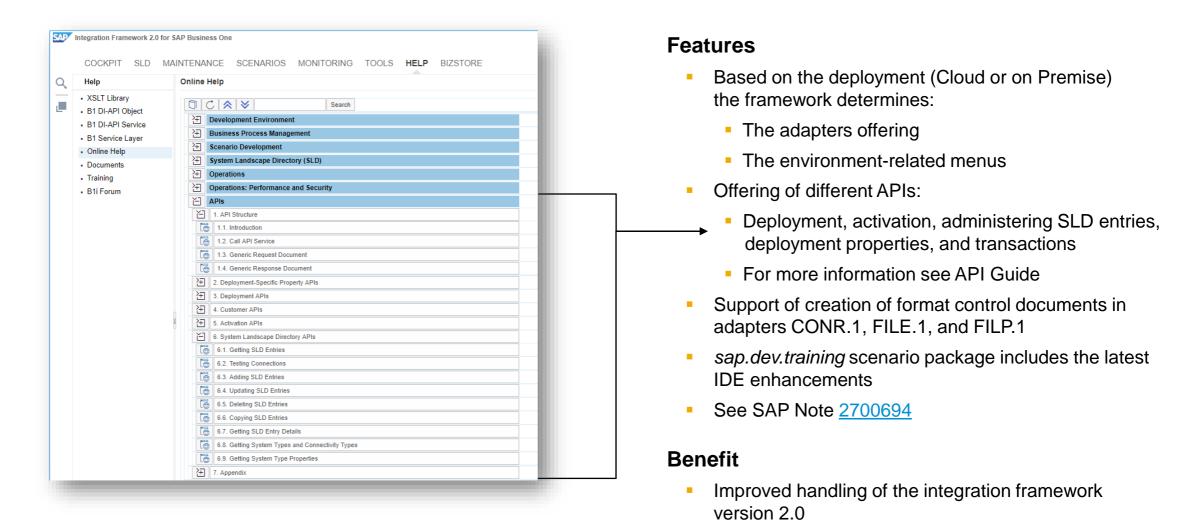
- Expose Semantic Layer Query Views to SL.
- Expose Semantic Layer as Service.

#### **Benefit**

- Semantic view service supports OData ver. 4
- The following query options are available: \$filter, \$select, \$orderby, \$top, \$skip and \$count.
- Parameters can be used.

### **Integration Framework 2.0 Enhancements and Corrections**

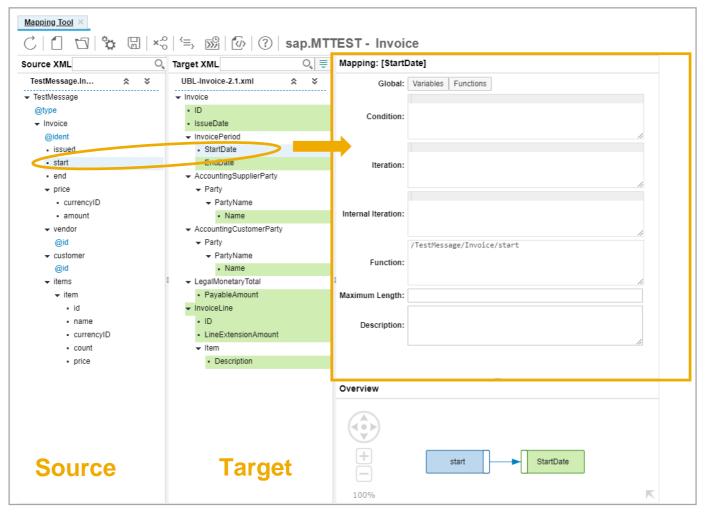




### **Integration Framework 2.0 – Mapping Tool 1/2**



Choose Scenarios, open package and select Mapping Tool



#### **Feature**

- Define simple mappings by clicking elements
- For more complex mappings:
  - Use XPath\* and integration framework functions
  - Define and use variables, use predefined variables and JavaScript functions
  - Make use of inbuilt support for collaboration in mapping projects
- Supports XSD to XML generation
- Offers predefined XML structures for SAP Business One
- See SAP Note 2753879

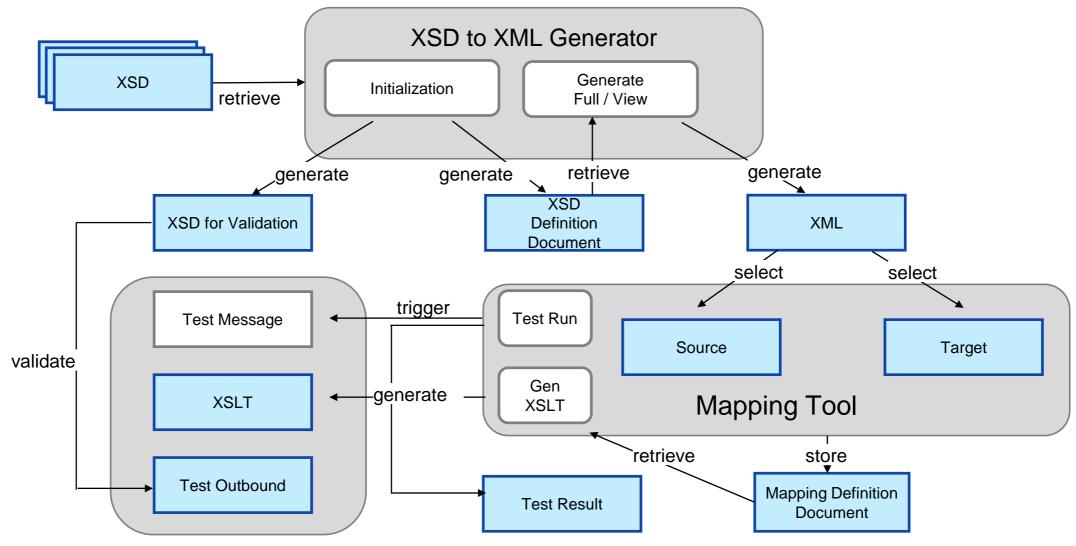
#### **Benefit**

Generate, test, validate and integrate easily XSLs in your scenario steps

<sup>\*</sup> XPath, a W3C recommendation, includes over 200 functions for string and numeric values, Booleans, date and time comparison, node and sequence manipulation, and much more.

### **Integration Framework 2.0 – Mapping Tool Architecture 2/2**

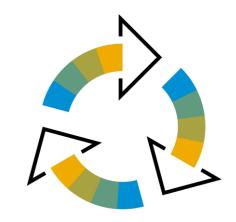




## Platform | Extensibility



Feature	Description	
EFM Enhancement	Porting from C# to JAVA to support electronic invoices in service layer (Portugal only).	SAP HANA
Service Layer as a Service	A new service on the Service Layer platform which exposes semantic layer views in OData format.	SAP HANA
X-App Supports SSO for Service Layer	X-Apps can make calls to Service Layer without requiring the end user login again.	SAP HANA
Internal Reconciliation is Exposed in DI API and Service Layer	The feature is presented as a new CompanyService object. Generally, it can get, cancel a reconciliation entries.	and add
Manage Electronic Document Monitor from DI API	The feature is presented as a new CompanyService object. It can get, add, delete and update the Electronical Documents. It has a feature to manipulate with the Electronical Documents logs.	
Optimized Login Connection	Connect method optimization	
UI-API Lost Focus-Get Focus Improvements	Improved performance of grids when updating calculation fields	
User Defined Field Extension	The User Defined Field's Link to System Object section had been extended with 20 additional objects, like Bill of Materials, Opportunity, Activities, Banks and Users.	
SAP Business One Studio	SAP Business One Studio supports Visual Studio 2015 and TFS (Team Foundation Server) 2015.	
Support XML methods for SAPbouiCOM.DBDataSource	Fast data retrieve and manipulation on DBDataSource	
Integration Framework Scenario	New sap.B1.ExchangeRates.IF1 scenario package allows updating exchange rates in SAP Business One - See SAP Note 2812747	PL11



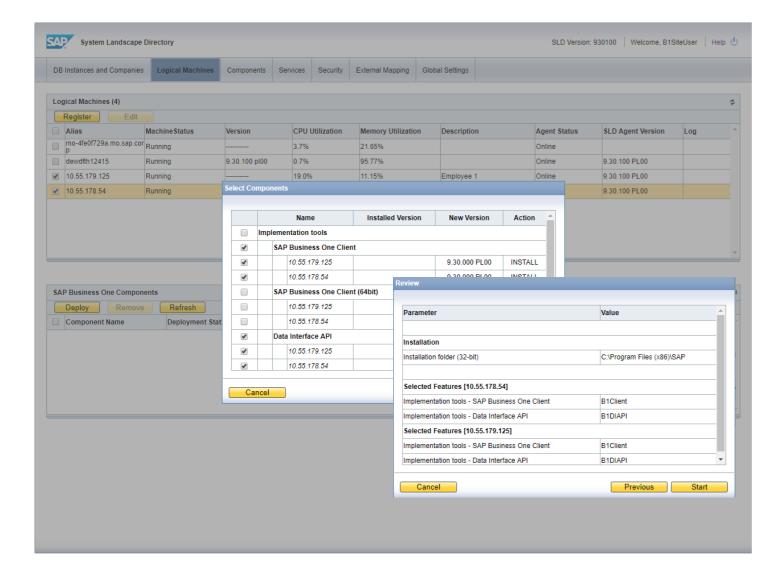
## Lifecycle Management

**SAP Business One 9.3** 



### **Centralized Deployment**





#### **Feature**

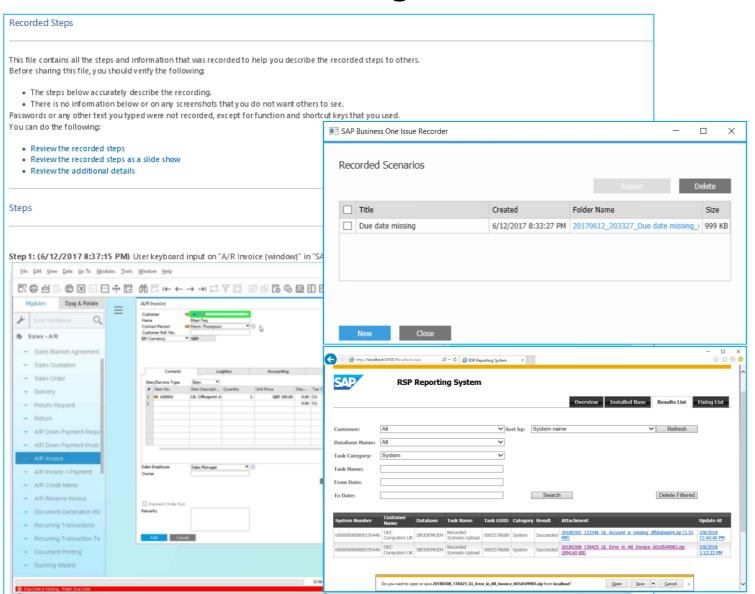
- Register MS Windows and SUSE Linux machines of a company
- Remotely install and use the SLD agent for various operations, such as:
  - Creating Server Repository (SBO-COMMON)
  - Installing SAP Business One Client remotely
  - Adding Demo Databases
  - Upgrading SAP Business One Database

#### **Benefit**

- Comprehensive and direct management of the company landscape at hand
- Save time in implementation tasks



### **Embedded Incident Management**





#### **Feature**

- Instantly record a problem inside SAP Business One Client
- Document all taken steps as screenshots with text
- Submit report including issue description and file path to Partner WebDAV by the Remote Support Platform Task 2578688 (PL03)
- See SAP Note 2573171

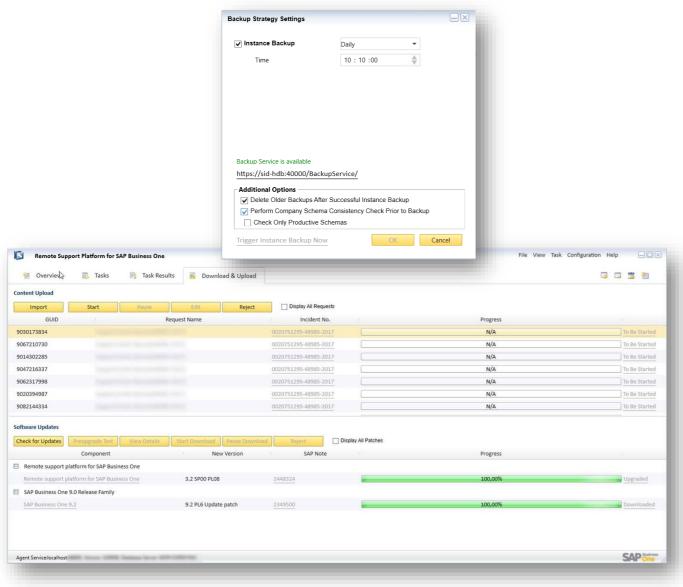
#### Benefit

- Provides accurate issue description to SAP Partner
- Reports problems internally to get direct support from colleagues within the company



### **Remote Support Platform 3.2**





#### **Latest Features**

- Schema Consistency Check enforcement to Instance Backup feature
  - RSP Task 2315090 performs SAP HANA schema consistency checks described in SAP Note 2116157
  - Ability to run on productive databases only
  - Ability to get email notification about status change
- Simplified Content Upload Requests (CUR) for upload of GoToAssist recordings
  - No need to email the Content Upload request and encryption key.

#### **Benefits**

- Consistency check strategy
- Quicker and more effective support

**Note:** As of SAP Business One 9.3, RSP's versioning is de-coupled from SAP Business One's versioning. RSP 3.2 patches will be delivered together with SAP Business One 9.3, thus allowing a flexible software delivery of RSP.

# Thank you.

SAP Global SME Business Unit I Rollout Services



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