



Feature Scope Description | PUBLIC
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Feature Scope Description for SAP Cloud Transport Management Service

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1 About this Document

This document describes the features that are available in SAP Cloud Transport Management service. The availability of some of the features may depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **product documentation** on SAP Help Portal might include references to features that are not included with SAP Cloud Transport Management. Features that are not included in this feature scope description might require a separate license.

i Note

This document does not include any information about:

- **Packages and pricing** available for SAP Cloud Transport Management. For more information, see [SAP Discovery Center](#) .

2 Features

Get a high-level overview about the features of SAP Cloud Transport Management service.


SAP Cloud Transport Management service lets you manage software deliverables between accounts of different environments (such as Cloud Foundry, ABAP, and Neo), by transporting them across various runtimes. This includes application artifacts as well as their respective application-specific content.

The following features are available for SAP Cloud Transport Management

Better control of changes	By enabling transport management, you add better control for the propagation of changes towards your production cloud environments
Fully cloud-based	Handle transports without the need for an on-premise system, other additional infrastructure, or any third-party services
Integrated experience	Trigger transports directly from enabled app-specific content creation tools (such as SAP Cloud Integration Web UI)
Transport various types of content	Handle the transport of development content (in the form of Multitarget Application archives) and application-specific content (such as SAP Cloud Integration iFlows)
Transport to different environments	Source and targets of transports can reside in different global accounts. SAP Cloud Transport Management can handle transports in the Cloud Foundry, ABAP, and Neo environments.
Model also complex transport landscapes	Model logical representations of your source and target environments and connecting routes between them – allows also modelling of complex landscapes, such as of star topologies
Complement CI/CD approaches	Increase control concerning the propagation of changes towards your production environment by integrating Cloud Transport Management with your continuous integration/continuous delivery (CI/CD) solution
Flexibly handle imports	Import all transport requests of an import queue in one go or import only selected requests. Full imports can also be scheduled to run automatically.

3 Service Availability


This section describes the service availability aspects.


Availability Aspect	Description
Regions	See SAP Discovery Center  .
Infrastructure	SAP Cloud Transport Management service runs on several underlying <i>Infrastructure-as-a-Service</i> technologies and regions. Some are owned by SAP and some are owned by our partner infrastructure providers, including Amazon Web Services, Microsoft Azure, and Alibaba Cloud.
Environments	SAP Cloud Transport Management runs in the Cloud Foundry environment.
Languages	<p>The web-based administration user interface of SAP Cloud Transport Management is available in the following languages:</p> <ul style="list-style-type: none">• Chinese• English <p>The SAP Cloud Transport Management documentation on SAP Help Portal is available in the following languages:</p> <ul style="list-style-type: none">• Chinese• English
Accessibility	<p>SAP Cloud Transport Management provides accessibility support in its tools, and the customer documentation. This includes:</p> <ul style="list-style-type: none">• High-contrast black theme for the administration UI• Texts and information• UI elements via attributes and element IDs• Orientation and navigation throughout the UI• User interaction

4 Security

SAP Cloud Transport Management service ensures cloud security at multiple levels.

Data Protection

SAP Cloud Transport Management service follows SAP's global data protection and privacy guidelines. For more information on the guidelines, see [Data Privacy](#) .

To access the Personal Data Processing policy for your region, see [Personal Data Processing for SAP Cloud Services](#) .

5 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

i Note

This Service Level Agreement covers SAP BTP service offerings that are operated by SAP. For more information about the service level agreement for cloud service offerings operated by an SAP partner, contact your operator.

- The **order form** is the ordering document to subscribe to cloud services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.
See [Sample Order Form](#).
- The **Service Level Agreement for Cloud Services** applies to any cloud service on the SAP price list, defining uptime, credits, update windows, and others.
See [Service Level Agreement for SAP Cloud Services](#).

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see [General Terms and Conditions for SAP Cloud Services](#).

Maintenance Windows and Major Upgrade Windows

The maintenance and major upgrade windows are defined in the Service Level Agreement for Cloud Services. SAP may update these windows from time to time in accordance with the Agreement.

The following windows apply for the SAP Cloud Transport Management service:

Maintenance Windows				Major Upgrade Windows				
MENA	APJ	Europe	Americas	Frequency	MENA	APJ	Europe	Americas
Zero down-time	Zero down-time	Zero down-time	Zero down-time	Up to 4 times per year		FRI	SAT	SAT
						9 pm	4 am	10 am
					(8 hrs)	(8 hrs)	(8 hrs)	

For the latest information, see [Maintenance Windows and Major Upgrade Windows for SAP Cloud Services](#) and search for your service.

6 Browser Support

For UIs of SAP Cloud Transport Management, the following browsers are supported on Microsoft Windows PCs and, where mentioned below, on macOS:



Browser	Versions
Google Chrome	Latest version
Mozilla Firefox	Extended Support Release (ESR) and latest version
Microsoft Edge (chromium-based)	Latest current Branch for Business
Safari	Latest 2 versions (for macOS only)

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