Feature Scope Description | PUBLIC
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Feature Scope Description for SAP Cloud Platform Identity Provisioning

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Content

1 About This Document

This document describes the **features** that are available in SAP Cloud Identity Services – Identity Provisioning. The availability of some of these feature might depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **product documentation** on the SAP Help Portal might include references to features that are not included with Identity Provisioning. Features that are not included in this feature scope description might require a separate license.

> **i Note**
>
> This document does not include any information about:
>
> - **Beta features** available for Identity Provisioning. Beta features are described in the Identity Provisioning documentation on SAP Help Portal.
> - **Packages and pricing** available for Identity Provisioning. For more information, see SAP Discovery Center .

2 Features

Get a high-level overview about the features of Identity Provisioning.

The Identity Provisioning service automates identity lifecycle processes. It helps you provision identities and their authorizations to various cloud and on-premise business applications.

The following features are available for Identity Provisioning:

User and Group Provisioning	Provision users and groups between multiple supported cloud and on-premise systems, both SAP and non-SAP.
User and Group Filtering	Configure default transformations or filtering properties to control what data to be provisioned and what to be skipped.
Full and Delta Read Mode	Run a provisioning job in full mode to read all entities from a source system, or in delta read mode - to read only the modified data.
Job Logging	View and export job logs from the Identity Provisioning administration console. Logs display details about the job status and the provisioned entities.
Notifications	Subscribe to a source system to receive notifications for the status of provisioning jobs.

3   Service Availability

This section describes the service availability aspects.

Availability Aspect	Description
Regions	The Identity Provisioning service is hosted in various regions. • If you have purchased the Identity Provisioning before **September 1, 2020**, you can access the service in all Neo regions. To check the full list, see: SAP BTP Discovery Center: Identity Provisioning • If you have purchased the Identity Provisioning after **September 1, 2020**, you can access the service in all regions and data centers where the Identity Authentication is supported. To check the full list, see: SAP BTP Discovery Center: Identity Authentication
Environments	SAP Cloud Identity Services are available for consumption with the following SAP BTP environments: • Cloud Foundry • Kyma • Neo It is also available with other, non-SAP environments.
Languages	The web-based administration user interface of Identity Provisioning is available in the following languages: • Chinese • English • Japanese • Korean The Identity Provisioning documentation on SAP Help Portal is available in the following languages: • English • Chinese • Japanese
Accessibility	Identity Provisioning provides accessibility support in its tools and the customer documentation. This includes: • High-contrast black theme for the administration UI • UI elements via attributes and element IDs • Orientation and navigation throughout the UI • Texts and information

Availability Aspect	Description
Free trial use	Identity Provisioning is not included in the free trial for the platform anymore.

4   Compliance and Security

Identity Provisioning ensures cloud security at multiple levels:

Certificates and Reports

Identity Provisioning regularly undergoes audits and reviews of its policies and controls.

> **i Note**
>
> Note that these assets were created before our branding changes related to SAP technology were announced on January 2021.

- For the complete list of compliance and security standards that the <service-short-name> is compliant with, see SAP Cloud Platform ISO Certificates.
- For the complete list of Service Organizational Control (SOC) audit reports available for the <service-short-name> is, see SAP Cloud Platform SOC Reports.

Regions

To learn how SAP data centers are built, operated, and secured, see Data Center.

Data Protection

Identity Provisioning follows SAP's global data protection and privacy guidelines. For more information on the guidelines, see Data Privacy.

To access the Personal Data Processing policy for your region, see Personal Data Processing for SAP Cloud Services.

5 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

- The **order form** is the ordering document to subscribe to cloud services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.
  See Sample Order Form.
- The **Service Level Agreement for SAP Cloud Services** applies to any cloud service on the SAP price list, defining downtime, credits, update windows, and others.
  See Service Level Agreement for SAP Cloud Services.

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see General Terms and Conditions for SAP Cloud Services.

6   Browser Support

Overview of the browser support

For the user interface of the Identity Provisioning service, the following browsers are supported on Microsoft Windows and macOS (where mentioned below):

Browser	Versions
Google Chrome	Latest version
Mozilla Firefox	Extended Support Release (ESR) and latest version
Microsoft Internet Explorer	11 (end of support: October 1, 2021)
Microsoft Edge (chromium-based)	Latest Current Branch for Business
Safari	Latest two versions (for macOS only)

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