

WHAT'S NEW | PUBLIC Feature Pack 2305 | 23.05.2023

SAP Enable Now What's New



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Introduction

This document gives you an overview of the changes in the latest version of SAP Enable Now 2305 compared to version SAP Enable Now 2211.

The changes are indicated in the following areas:

- o **New Feature**: Describes a new functionality that is not based on existing functions.
- o **Enhancement**: Describes an extension added to an existing function.
- o **Optimization**: Describes improvements to an existing function.

i Note for SAP Enable Now On Premise

Before installing the new release, make sure that you have made all preparation steps for the product update and resource migration. You can find detailed information in the SAP Enable Now Upgrade Guide.

Further Information



Info Center

Product training, content and templates, additional information...

Go to Info Center



SAP Help Portal

Product manuals, installation guides, upgrade and security information...

Go to SAP Help Portal



SAP Enable Now Community

Register for up-to-date news from the SAP Enable Now team. Stay informed about all improvements and changes.

Go to SAP Community



Product Availability Matrix

Technical release information for the current version, such as browser- and application support, as well as SAP Companion availability.

Go to the Product Availability Matrix



Release Cycle and Maintenance Plan

Get an overview of the release cycle of SAP Enable Now, as well as the supported releases and the release numbers used.

Go to Info Center



Enable Now button to gain access to the interactive training materials, and further information about news and changes, in the SAP Enable Now Info Center (registration required).

Suggestions for Improvements and Product Development



Suggestions for Improvements

Do you have suggestions on how we can improve SAP Enable Now? Please share them with us on the SAP Customer Influence page. Your input is important to us, and helps us to evaluate your inquiries, give feedback, and take them into consideration when planning our next releases, based on their priority. On the page for SAP Enable Now, you can find more information about the process and how to participate:

Go to SAP Customer Influence



Product Development

The SAP Customer Engagement Initiative (CEI) gives you, as an SAP customer or partner, early insights into SAP's product developments, and gives you the chance to work directly with the developers, to define and shape the direction of future products. The SAP Enable Now team offers customers the opportunity to influence the development of SAP Enable Now.

Go to SAP Customer Engagement Initiative

Did You Know That SAP Offers Real-Time Support?



Have you already tried the expert chat, which is also available for SAP Enable Now? The support channel for expert chat is best suited to new problems with medium or high priority.

The expert chat offers:

- Real-time support from an SAP product support expert
- The ability to check shared folders
- Faster resolution compared to an incident created in the launchpad

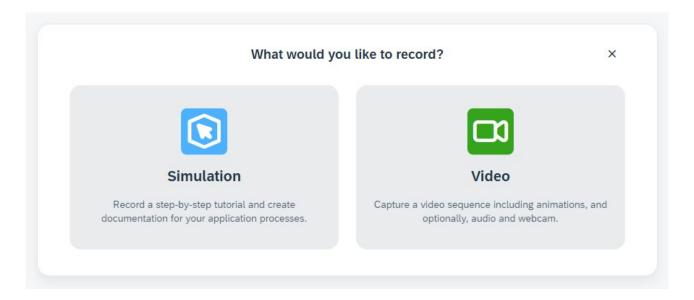
You can find a detailed description of the initial steps in the SAP Knowledge Base Article.

Start Expert Chat

Go to Frequently Asked Questions

General Changes and News

Web-Based Video Recording



By using Web-based recording, you can now directly record a process as a video. You can then use this video in various ways, in your learning content and SAP Companion. The video is saved as a media object in WebM format, and also has the context for use in SAP Companion.

Videos are an accepted format for many learners, and enhance learning through the combination of visual and acoustic stimuli. You can also enhance your videos with audio and webcam, to increase the didactic effect and convey your content in a contemporary way:

Audio

Record yourself with a microphone or headset to describe your content and give additional information.

Webcam

Record yourself with a webcam to personally communicate with the learners in your video. You can choose between various forms and positions for the depiction of the Webcam in the application.



As in the recording of a simulation, you can use the browser extension SAP Enable Now, browser application recorder to record your Web application. To start the recording, choose Record > New Content in your workarea in the Manager. A new browser window then opens, in which you can choose between Simulation and Video.

New Feature Manager

Watch the Video

Enable Now

Recording of Newly Opened Tabs

If a new browser tab is opened during web-based recording of simulations, the process can now be continued in this tab. dialog box asks whether you want to continue recording on this new tab or whether you want to return to the previous tab.



Enhancement Manager

Machine Translation for Learning Content

With a single click, users can now translate individual courses, simulations, and text units, or all content in a library, into the required language in real time. This allows you to adjust your localization strategy, and save time and resources, by providing learning content only for the core languages.



In the library and in the navigation bar of the trainer, a button and a language selection for the translation are displayed. If the button is activated, the content of a displayed page is translated directly and the translation is saved.

If you want to use the machine translation function, the content must be published on a Manager with activated server settings for SAP Translation Hub. You can use the authorization User: Allow Machine Translation to determine the user groups for which the function should be activated.

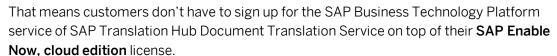
New Feature SAP Companion, trainer, library

Watch the Video

Enable Now

License for Machine Translation

The use of SAP Translation Hub Document Translation Service is now included in the SAP Enable Now, cloud edition license.

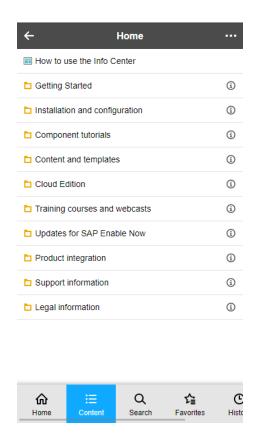


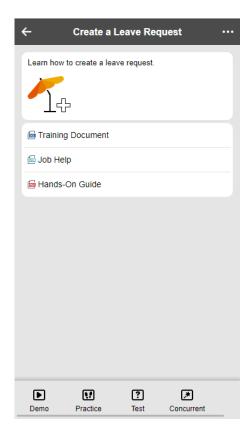


This is a pilot to test the consumption and SAP reserves the right for a floor price update of SAP Enable Now to accommodate in case of higher-than-expected usage of the SAP Translation Hub Document Translation Service.

SAP Enable Now, SAP Companion

Smartphone Support for Learning Content





To allow more diverse use of learning content, it can now be played back on smartphones. The trainer style was enhanced for this purpose, to enable better display and use on smartphones. When you start the library or learning content on a smartphone, the trainer style is automatically displayed in the new smartphone mode, as follows:

library

For a smartphone-optimized view, the learning objects are displayed on one level instead of in a tree structure. The navigation elements to switch between the various pages, favorites, and the search are easy to find in the footer. The other functions are in the menu in the header.

Content View

An icon shows whether content contains a description, and whether there is linked content. The descriptions and attachments are displayed in the content view; learning content can be started immediately by using the buttons in the footer.

Navigation Bar

The controls in the navigation bar for learning content were optimized, to allow better usability on a smartphone. Central controls are Back, Title, Navigation, and a menu with further functions. The recommended alignment for learning content is vertical.

For better scaling in the trainer style, images in SVG format are now used instead of pixel-based image files. The trainer style was updated with the migration of resources to version 2305. You can therefore continue to use your standard trainer. Further settings are not necessary.

Note: To use the latest library and trainer features with your customized trainer style, save the style in the style editor again. A migrated trainer style cannot be used with an older trainer resource.

New Feature trainer, library

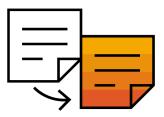
Watch the Video

Enable Now

Duplication of Objects in Manager

In the workarea view of Manager, it is now possible to duplicate individual content objects, as well as entire structures. This means that you can edit your structures more flexibly directly in the Manager, without diverting to Producer.

Choose the button *Duplicate* in the toolbar for a selected object or structure. You can then change the name, and define the language. For structures, you can choose whether the subobjects should also be duplicated or simply referenced.

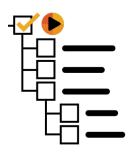


New Feature Manager (HANA)

Enable Now

Start Object for Publication

When publishing structures as executables or in SLC format, the top-level object is always used for playback. In complex structures with a glossary, templates, media files, and so on, it is sometimes necessary to start a lower-level structure or a specific object for the playback. This can now be directly defined when publishing. In the publishing rules for Executable and SLC, the parameter Start Playback From is available, in which you can select an object from your structure.



Enhancement Producer

Optimization of Accessibility for Content Playback

The accessibility for the playback of content was optimized to enable better use of screen readers, and to complete keyboard navigation. This makes it easier for your users to consume the learning content in accordance with their needs.

The following optimizations were carried out:

library

- Files attached to objects in the library can now be opened with the keyboard.
- Previously unusable buttons in the library, for example, favorites, can now be used via the
- The buttons in the popups for the library and trainer were optimized for keyboard navigation, and the popups can now be focused with the keys Shift+F2, F2 or Ctrl+F2.
- The currently selected objects in the tree structure of the library are now focused correctly.



Simulations and Books

- Support for screen readers when reading the table of contents in books was improved.
- Links to forms can now be accessed with the keyboard.
- The introduction page in simulations was optimized for the use of screen readers.
- Object icons in bubbles are excluded for the screen reader.
- The keyboard navigation was optimized, to correctly access links in bubbles when a screen reader is active.
- The existing tooltip text is used for buttons on book pages when reading via the screen reader.

Documents

- A generated HTML document now contains the title and the language. The texts from an explanation, as well as the type, are read. The table of contents will now read be correctly.
- The use of alternative texts for images in generated Microsoft Word and PDF documents was improved. For screenshots, object icons, and book pages, either an associated text is used or an alternative standard text is inserted.

Optimization SAP Enable Now

Renaming of Browser Extensions

The available browser extensions for SAP Enable Now and SAP Companion were renamed as follows:



New name: SAP Enable Now, browser application recorder

Old name: Web Recorder Extension



New name: SAP Enable Now, desktop application recorder

Old name: **Enablement Assistant**



New name: SAP Companion, browser extension

Old name: SAP Companion Extension

For more information, see SAP Enable Now Extension Guide.

Optimization SAP Enable Now, SAP Companion

Browser Support in SAP Enable Now

Previously, SAP Enable Now used Microsoft Internet Explorer 11 as an embedded browser to present certain content, for example, in Producer. This is now replaced with Microsoft Edge WebView2, which is part of the Microsoft Windows installation. WebView2 is based on Microsoft Edge (Chromium) and makes it possible to embed web technologies that are necessary for editing and displaying content.

As a result, Microsoft Internet Explorer 11 is no longer required for the use of SAP Enable Now.

Optimization SAP Enable Now

Feedback for SAP Enable Now

Authors can now give feedback on their experiences with SAP Enable Now, in the Producer or Manager under *Help > Product Feedback*. We are always looking for ways to improve SAP Enable Now, and look forward to your feedback, thoughts, ideas, and suggestions.







Enhancement SAP Enable Now

Rapid Learning and Simulations

Free URL for Video Source

In the text editor, you can now insert videos directly via a URL. Instead of inserting videos beforehand in the workarea, you can now link them from a server or file directory. This optimizes both the space in the Manager, and the data exchange.



In the dialog box *Insert Video*, you can select the required video by choosing option *Video File URL*. Make sure that your users have access rights for the linked video file.

Enhancement Producer, Instant Producer, Manager

Keyboard Shortcut to Insert Unformatted Text

The option to insert unformatted text, which is already offered in the context menu of the text editor, can now also be accessed directly by using the keyboard shortcut **Shift+Ctrl+V**.



Optimization Producer, Instant Producer, Manager

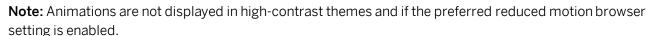
In-App Help

Bubble Animations

Bubbles in SAP Companion can now have animation effects. Use animations to make users aware of important steps in guided tours and help bubbles. Create more interactive and engaging content for application adoption.

The following animation types are available:

- Extend
- Hide
- Pulsing
- Scale up
- Shaking
- Shrink
- Wobble



New Feature SAP Companion

Harmonized Hotspot Icon Colors

Hotspot icons are now organized into three harmonious colors. This makes it easier for users to identify the type of guidance they're receiving.

Guidance icons

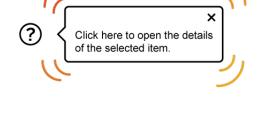
Reliable teal blue guidance icons to point users to on-screen help, instant tips, task-oriented tours, to create consistent and engaging guidance focused on task completion.

Important icons

Eye-catching yellow icons to ensure your users never miss important information such as policy changes, maintenance updates, alerts, or reminders again.

Discover icons

In What's New mode, all icons will be available to you in the vibrant, familiar what's new orange, to lead your users to discover new features and processes.













Existing hotspot icons will automatically display in these newly supported color categories based your app's theme, with no changes required from authors.

Optimizations SAP Companion

Opening Help Bubbles

All hotspots in SAP Companion now open their bubbles by hover. Similar to tooltips, the bubble is displayed as long as the mouse pointer remains above the hotspot and is closed automatically after exiting.

When a user clicks on the hotspot, the bubble remains visible after leaving the hotspot until the user closes it. As a result, longer text can be read better and important information remains visible.



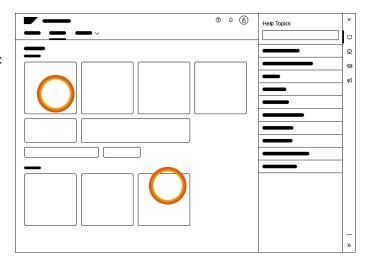
If a bubble is pinned to a hotspot, hovering over other hotspots does not open any additional bubbles. To open another bubble, users can either click another hotspot, click the same pinned hotspot again, or close the pinned help bubble.

The *Show Help on Hover* option has been removed for individual hotspots, which simplifies content creation and provides a consistent user experience across all hotspots.

Optimization SAP Companion

Support for Spaces in SAP Fiori Launchpad

SAP Companion now supports SAP Fiori launchpad spaces. Available help content is now displayed regardless of whether the classic home page layout or the spaces view is used. SAP Companion automatically finds the assigned help content that does not require further action from content authors.

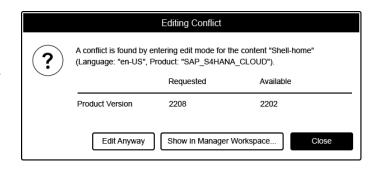


Enhancement SAP Companion

Improved Dialog Box "Editing Conflict"

The message that is displayed when there is a conflict between the current application context and the available help content now clearly shows the reason for the conflict (other product name, other version, or other language).

The conflict dialog window offers authors the option to continue editing, or solve the conflict in SAP Enable Now Manager.



Enhancement SAP Companion

Browser Extension for SAP Companion

SAP Companion can be integrated into non-SAP solutions, via the browser enhancement for SAP Companion. The extension is now available for the following browsers:

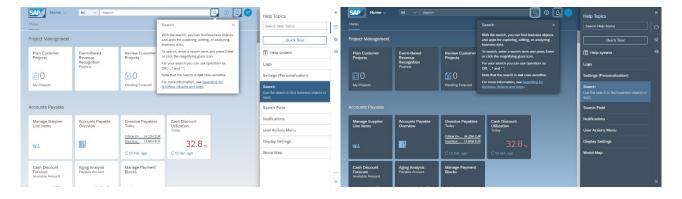


- Google Chrome
- Microsoft Edge
- Mozilla Firefox

For more information, ask your SAP consultant or partner whether an application can be supported. They will carry out a technical feasibility study, to evaluate possible restrictions and the next steps.

Enhancement SAP Companion

Matching Theme for SAP Fiori Apps



The SAP Companion theme mapping for SAP Fiori apps has been improved. Instead of using the opposite light or dark theme of the selected application theme, SAP Companion now shows the same theme as the application so that the help content is displayed as an integral part of the application.

Optimization SAP Companion

Feedback for SAP Companion

Authors can now give feedback on their experiences with SAP Companion, under *Settings > Product Feedback*.

We are always looking for ways to improve SAP Companion, and look forward to your feedback, thoughts, ideas, and suggestions.



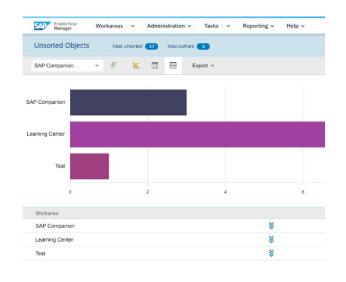


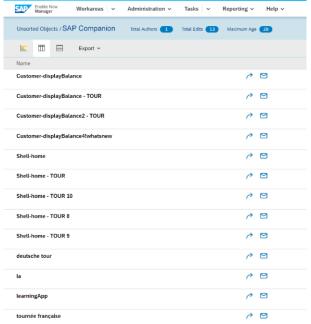


Enhancement SAP Companion

Analysis and Reports

Report on Unsorted Objects





The new report on unsorted objects gives you an overview of all existing unsorted objects for each workarea. This makes it easier for you to view the unsorted objects and clean them up.

You can call up the report under *Reports > Unsorted Objects*. In the detail view for a selected workarea, you can see the individual unsorted objects. You can jump directly to an object in the workarea or you can send the corresponding author an e-mail.



The feature was implemented because of a request in the SAP Customer Influence Portal: Feature Request.

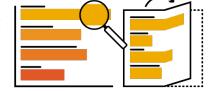
New Feature Manager (HANA/Cloud)

Enable Now

Further Detail Views

You can now get detailed information on the listed objects in other reports. This makes it possible to jump from a general overview of report data to a detail view, to display and evaluate further data.

Detailed information is available for the following reports:



• Engaged Unique Users

Shows which users have accessed the content in a certain workarea, and how often

Content Visits

Shows which users accessed a piece of content, and how often

To go to the detailed information, you can use the button *Show Details* next to each object in the table view.

Enhancement Manager (HANA/Cloud)

Enhanced Interactions for Content Visits

The report for content visits was enhanced with additional interactions. This lets you see even more details on the usage of content. The following interactions are now available as *Interaction Types* in the filter:

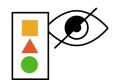
- trainer: Library started
- SAP Companion: Help tile clicked
- SAP Companion: Link tile clicked
- SAP Companion for Desktop: Context help started
- SAP Companion for Desktop: Library started



Optimization Manager (HANA/Cloud)

Hiding the Legend

It is now possible to show and hide the legend in reports with diagrams. This gives you more space to display the diagram. You can do this by choosing the button *Show Legend* in the toolbar.



Optimization Manager (HANA/Cloud)

Tracking Published Content

When considering the tracking of content played from the Manager, it is possible to do so for published content only. This enables you to ignore the playback of content by authors for tracking, and only consider the tracking data of the learners. To do so, the option *Track Only Published Content* must be activated within the setting *Tracking (General)*. The setting can be used when the Manager is used as the tracking backend.



New Feature Manager (HANA/Cloud)

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