WHAT'S NEW | PUBLIC

Version 1.0, Feature Pack 2111 | 11.11.2021

SAP Enable Now What's New

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THE BEST RUN SAP

Table of Contents

Introduction **4**
Further Information 4
Suggestions for Improvements 5

General Changes **6**
Machine Translation Status Filter 6
Object Names in File Names for Translations 6
Advanced Configuration for Password Security 7
SAP Enable Now Google Chrome Extension 7
Note on Using Microsoft Internet Explorer 11 7
Note on Using Oracle Java Runtime Environment 8 8

Content Organization and Collaboration **9**
Simplified content structure handling 9

Web Assistant **10**
Customer-Specific Content for SAP Ariba Guided Sourcing 10
SAP Ariba Strategic Sourcing Suite (Direct Spend) and SAP Ariba Supplier Lifecycle and Performance (Supplier Search) with Web Assistant 10
Web Assistant for SAP Convergent Charging 10
Opening a Lightbox from within a Bubble 11
Context for Text Units and Groups 11
"Do Not Show Again" for Announcements 11
Web Assistant Start Without Authentication iFrame 12
Improvements to the Edit Dialog 13
Simplified Hotspot Editing 13
Automatic Start of Guided Tours from Any Step 14
Alternative Language for Guided Tours and Learning Content 14
Indicator for Simplified Detection 14
Title for Context Help Bubbles 15
Display Duration of the What's New Info Bar 15
Harmonized Hotspot Appearance 16
Setting for Text-Based Recognition 16
New UI Language: Thai 16

Desktop Assistant **17**
Link Tiles for Context Help 17
Context Help Push Help 17
Web Assistant Framework as a Resource 18
Hotkey for Launching Book Pages 18
Optimizations when Replacing Page Key Attributes 18

Analysis and Reports **19**
Drilldowns for Reports 19
Reports for trainer Content 19

Column Selection for Table Views 20
Indicator for Workarea Type 20

Introduction

This document gives you an overview of the changes in the latest version of SAP Enable Now 2111 compared to version SAP Enable Now 2105.

The changes are indicated in the following areas:

- New Feature: Describes a new functionality that is not based on existing functions.
- Enhancement: Describes an extension added to an existing function.
- Optimization: Describes improvements to an existing function.

> **i Note for SAP Enable Now On Premise**
>
> Before installing the new release, make sure that you have made all preparation steps for the product update and content migration. You can find detailed information in the SAP Enable Now Upgrade Guide.

Further Information

Info Center

Product training, content and templates, additional information...

Go to Info Center

SAP Help Portal

Product manuals, installation guides, upgrade and security information...

Go to SAP Help Portal

SAP Enable Now Community

Register for up-to-date news from the SAP Enable Now team. Stay informed about all improvements and changes.

Go to SAP Community

Product Availability Matrix

Technical release information for the current version, such as browser- and application support, as well as Web Assistant availability.

To the Product Availability Matrix

Release Cycle and Maintenance Plan

Get an overview about the SAP Enable Now release cycle as well as the supported releases and used release numbers.

Go to Info Center

> Tip

Use the Enable Now button to gain access to the interactive training materials, and further information about news and changes, in the SAP **Enable Now Info Center** (registration required).

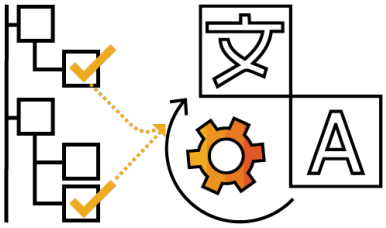
Suggestions for Improvements

Do you have suggestions on how we can improve SAP Enable Now? Please share them with us on the SAP Customer Influence page. Your input is important to us, and helps us to evaluate your inquiries, give feedback, and take them into consideration when planning our next releases, based on their priority. On the page for SAP Enable Now, you can find more information about the process and how to participate:

Go to SAP Customer Influence

General Changes

Machine Translation Status Filter

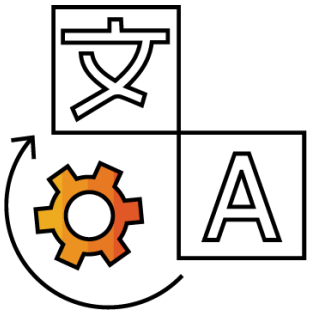


Authors can now choose which content will be translated based on a respective workflow status. This means that not all the contents of a structure are translated. Instead, authors can translate selected content only, e.g. for which editing has been finished. This reduces the amount of text to be translated and the translation time.

When executing the translation in Producer, the required status can be selected from the dropdown *Translate Objects with Status*. The status entries taken into account are those available on a Manager under *Administration > Status* that can be assigned to the content during processing.

Enhancement, Producer

Object Names in File Names for Translations

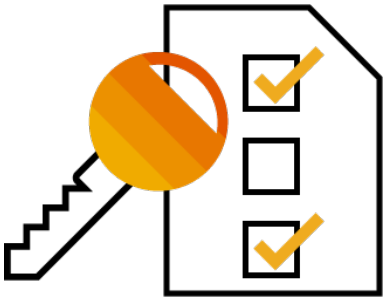


To better manage translation files, the generated file names can now contain the object names in addition to the object ID during the export. This makes it easier to map an XLIFF or Microsoft Word file to a specific object.

To insert the object names in the file names, the option *Insert Object Name in File Name* can be activated when exporting the translation files. For example, a *translate_GR_B26A82EF6B44C685.xlf* file now displays the name as follows: *Creating a user_GR_B26A82EF6B44C685.xlf*.

Enhancement, Producer

Advanced Configuration for Password Security



Additional configurations are available to adapt the password security in the manager to the security policies of a company. These influence the setting of a password and the handling of failed logons.

In the *Server Settings* under *Security*, there are the following new settings:

- *Maximum length of a password*
- *Restricted words for passwords*
- *Password expiration for unchanged initial password*
- *Maximum number of login attempts before blocking*
- *Maximum lock time in seconds*
- *Enable password invalidation and expiration notification*
- *Inform about expiring password*

In addition, the last 5 passwords are saved to prevent passwords from simply being exchanged after a password expires.

See the SAP Enable Now Manager manual for further details.

Enhancement, Manager (HANA / Cloud)

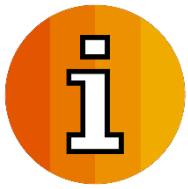
SAP Enable Now Google Chrome Extension

With the 2205 release of SAP Enable Now, the deprecated Google Chrome Extension *SAP Enable Now* is no longer supported. In this case, only the Google Chrome Extension *Enablement Assistant*, which is already installed as standard, can be used for simulation recordings and the playback of the Desktop Assistant.

It is recommended to install the new Google Chrome extension prior to the availability of the upcoming release.

Producer, Instant Producer, Desktop Assistant

Note on Using Microsoft Internet Explorer 11



SAP Enable Now uses an embedded Microsoft Internet Explorer 11 to render certain content e.g. within the Producer. Since Microsoft restricts the support of Internet Explorer, this will be replaced by Microsoft Edge WebView2 with the 2205 release of SAP Enable Now in all Desktop components. WebView2 is based on Microsoft Edge (Chromium) and makes it possible to embed Web technologies that are necessary for the editing and display of content.

In SAP Enable Now 2111, Microsoft Internet Explorer 11 is still used as the embedded browser.

Producer, Instant Producer, Desktop Assistant

Note on Using Oracle Java Runtime Environment 8

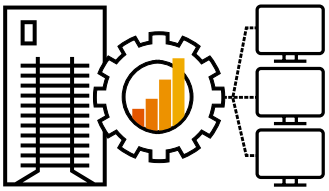
Desktop components of SAP Enable Now, Cloud edition are loaded and executed with the function *Java Web Start*, which is contained in Oracle Java Runtime Environment 8. Oracle will no longer officially support Java Runtime Environment 8 as of March 2022, so as of the upcoming release SAP Enable Now 2205, Desktop components can only be started with the SAP Enable Now App Launcher.
For more information on the SAP Enable Now App Launcher, see the App Launcher Guide.

Due to the customer feedback, this change has been postponed to 2205. In SAP Enable Now 2111, Java Runtime Environment 8 can still be used to start Desktop components.
The change has no effect on customers who already use the SAP Enable Now App Launcher.

Producer, Instant Producer, Desktop Assistant

Content Organization and Collaboration

Simplified content structure handling



There are various changes in Producer that simplify working with managed workareas. These facilitate the initial check-out and update of objects, and support the ending of editing when the producer is closed.

- **Check out at first Producer start**
  When you start the Producer from the Manager for the first time, the resources and must-have objects are downloaded automatically. Authors can also download assigned objects or all objects.
- **Finish editing when Producer is closed**
  When the Producer is closed, authors are reminded to upload their changes to the server as well. The dialog displayed for this has been optimized to explain the available options in more detail.
- **Updating parent objects**
  When downloading structures partially, the parent object is now always updated to show all the objects contained in the structure. Selected objects are downloaded, and unselected objects are displayed in the Producer as objects available on the server.
- **Automatically start editing when changing the structures**
  When moving and copying & pasting objects, the system now automatically starts editing of the higher-level objects. This makes it easier to perform these actions without having to start editing the affected structures first.

Optimization, Producer

Web Assistant

Customer-Specific Content for SAP Ariba Guided Sourcing

For SAP Ariba Guided Sourcing, it is now possible to create custom Web Assistant content, so that Web Assistant can be adjusted to customer-specific needs.

Create your own context help, guided tours, and embedded learning to help ensure adoption and increase productivity from the very first moment.

In the Web Assistant configuration view in Manager, it is possible to create a custom configuration, and define it in the settings of the respective SAP Ariba Guided Sourcing. You can specify a workarea for the content, as well as the appearance and behavior of Web Assistant.

Further information is available in the Web Assistant Integration Guide.

New Feature, Web Assistant

SAP Ariba Strategic Sourcing Suite (Direct Spend) and SAP Ariba Supplier Lifecycle and Performance (Supplier Search) with Web Assistant

Web Assistant has been integrated into SAP Ariba Strategic Sourcing Suite (Direct Spend) and the new SAP Ariba Supplier Lifecycle and Performance interface. The interactive help is already activated and contains a selection of content to provide users with the help they need if they need it.

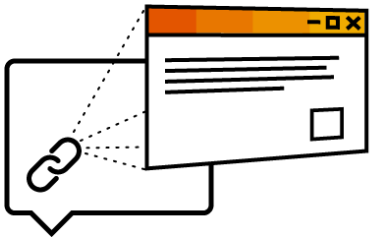
New Feature, Web Assistant

Web Assistant for SAP Convergent Charging

Web Assistant has been integrated into SAP Convergent Charging. The interactive help is already activated and contains a selection of content to provide users with the help they need if they need it.

New Feature, Web Assistant

Opening a Lightbox from within a Bubble



Content linked in a bubble can be displayed in a lightbox instead of opening it in a new browser window or tab. This means that users can consume the content directly in the application that is currently open.

When assigning a link in the text editor, the new option *Open in Lightbox* is available in the *Insert Link* dialog. Other options allow it to specify the display of the lightbox. The *Open in Lightbox* option is available for Web Assistant projects in the Project Editor of Manager and Producer.

New Feature, Web Assistant / Manager / Producer

Context for Text Units and Groups

Text units and groups can be displayed as learning content context-sensitively now.

To specify a context, an application can be recorded by using the *Record Web Assistant Context* function. Furthermore, the context can be edited in the *Web Assistant Context* and *Learning Context* settings areas for displaying the content in Web Assistant.

Enhancement, Web Assistant / Producer

"Do Not Show Again" for Announcements

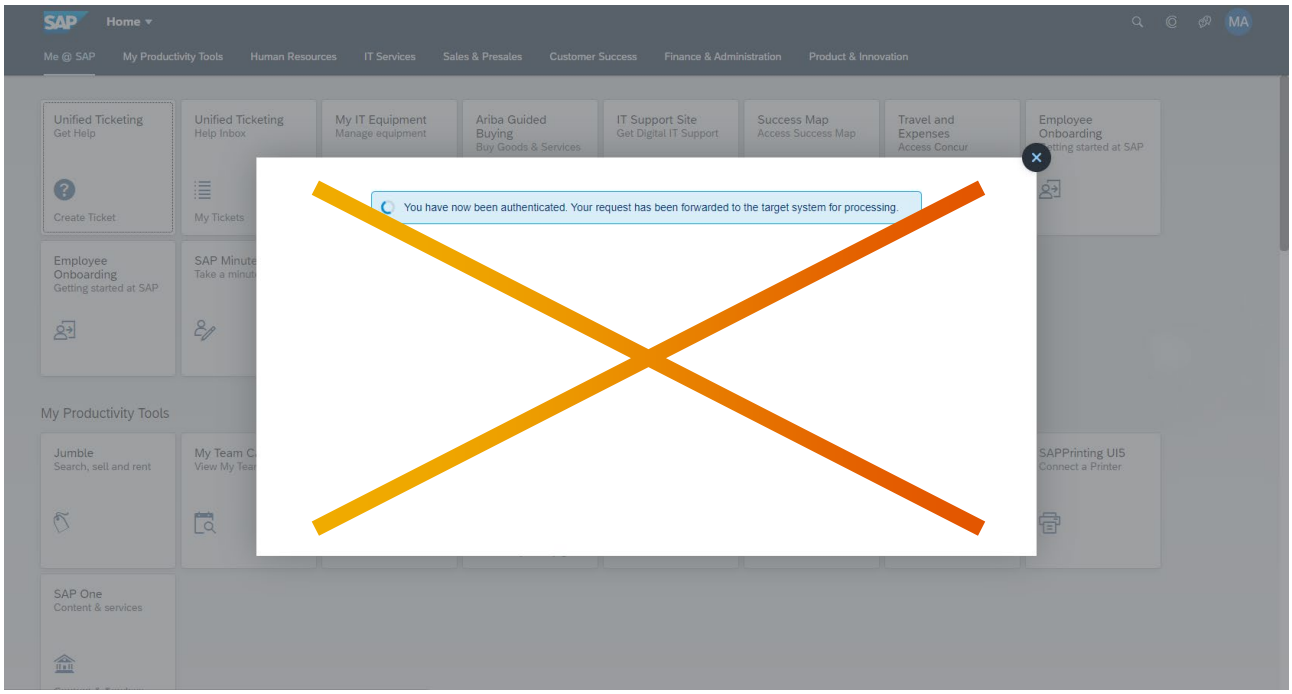
Link tiles with the *Always Show* option enabled now show the lightbox window with a *Do not show again* checkbox.

This allows users to prevent it from reappearing.

In SAP Fiori systems, the checkbox status is saved persistently in the SAP Fiori storage, so it is retained even if cookies are cleaned up or another browser is used.

Enhancement, Web Assistant

Web Assistant Start Without Authentication iFrame



Previously, an authentication iframe was shown when starting the Web Assistant initially.
This iframe now remains hidden for a few seconds, so it won't be shown for most users because it closes automatically after successful single sign-on. Otherwise, it appears after the predefined time, for example, to enable manual login with username and password.

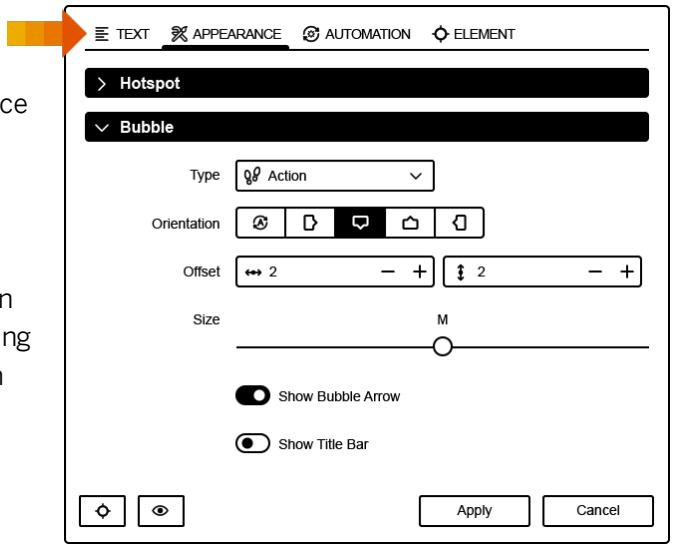
The new *delayManualLogin* parameter defines, how many seconds the authentication iframe remains hidden (default is 10).

Optimization, Web Assistant

Improvements to the Edit Dialog

The user interface and design of the edit dialog have been optimized:

- The title bar has been removed to save space and draw attention to the actual settings.
- The number of tabs has been reduced. All related settings are now displayed on the same tab within expandable groups.
- The option to change the tile order has been removed from the dialog to avoid overloading it with too many settings. The tile order can be changed directly in the help panel.

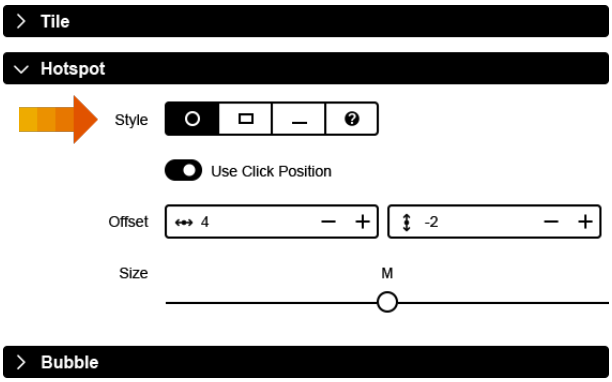


Optimization, Web Assistant

Simplified Hotspot Editing

The settings for hotspots in the Edit dialog have been optimized:

- A simpler and more visual selection of hotspot types allows direct selection of the required type.
- The hotspot positioning for circle and icon hotspots has been simplified by removing the redundant Item (%) input fields.

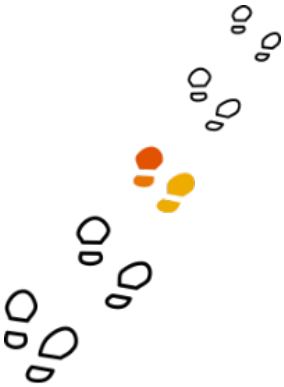


Optimization, Web Assistant

Automatic Start of Guided Tours from Any Step

Guided tours initiated via auto start will be started from the relevant step now instead of the first step.

Currently, this feature requires the content to be stored in the SAP Enable Now Manager. Standard content is not supported.



New Feature, Web Assistant

Alternative Language for Guided Tours and Learning Content

Language fallback support has been added for guided tours and learning content. Customers can define individual fallback languages for each language. The languages are checked in the specified order and the best match is displayed to the user.

The global fallback language can also be configured by customers if, for example, they prefer British English over American English as a fallback for all languages that are not provided.

New Feature, Web Assistant

Indicator for Simplified Detection

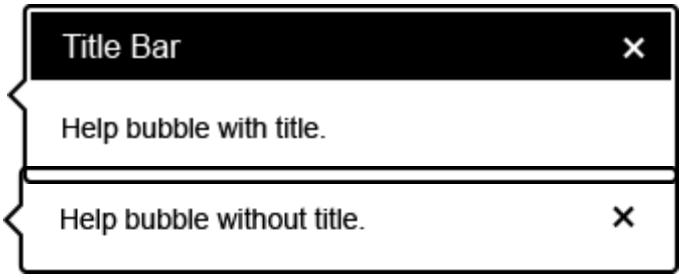
When assigning content to an element, the texts and colors have been improved to clearly indicate the recognition quality.

The technical information (for example, the tag or the ID of the element) can still be displayed with the shortcut "i".

New Feature, Web Assistant

Title for Context Help Bubbles

The *Show Title Bar* setting is now also available for context help bubbles.



New Feature, Web Assistant

Display Duration of the What's New Info Bar

The What's New info bar remains visible and does not close automatically. Optionally, the display duration can be changed centrally.

The following parameters can be used to define the display duration for the different types of information:

infoBarTimeout=3

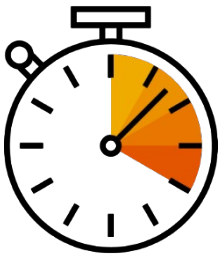
(Default: 3)

infoBarTimeoutError=10

(Default: 10)

infoBarTimeoutWhatsNew=10

(Default: 0 = until confirmed by the user)

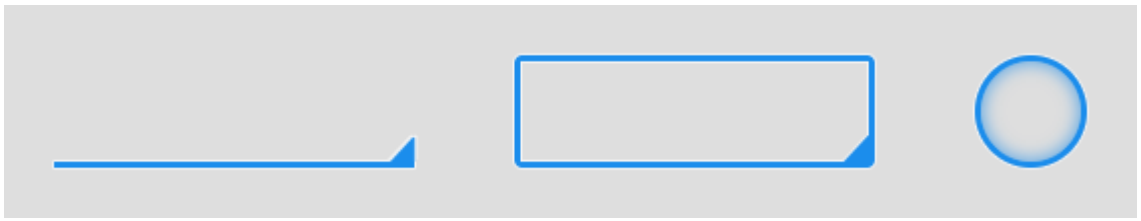


Enhancement, Web Assistant

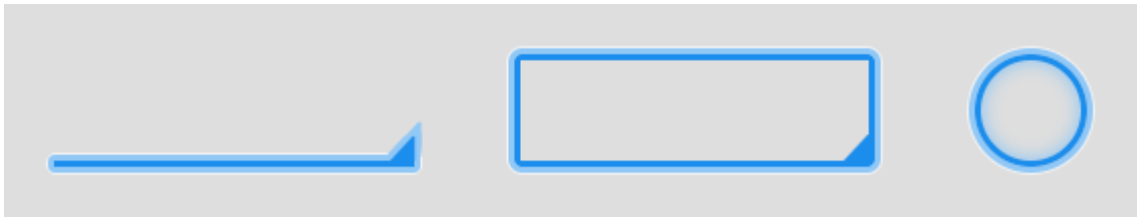
Harmonized Hotspot Appearance

The look and feel of hotspots have been harmonized and improved.

Normal state



Active state



Optimization, Web Assistant

Setting for Text-Based Recognition

A new setting makes it possible to deactivate the text-based hotspot assignment. By default, text-based object recognition is enabled and used as a fallback method if an object cannot be identified by other methods.

To suppress text-based object recognition, for example, to force language-independent hotspots, set the *enableTextBasedRecognition* parameter to *false*.

New Feature, Web Assistant

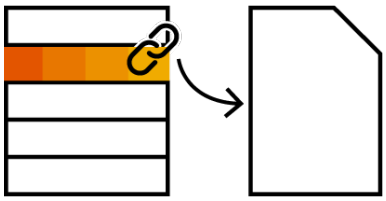
New UI Language: Thai

Thai has been added as a new UI language for Web Assistant.

New Feature, Web Assistant

Desktop Assistant

Link Tiles for Context Help



When using the Web Assistant mode for Desktop Assistant, link tiles can now be inserted in context help projects. As known from Web Assistant, link tiles allow it to open and consume external links or content directly. For example, video or PDF documents can be additional information, or links to an external FAQ.

By selecting a *Screen* macro in the project editor, a link tile can be inserted by using the *Add Link Tile* button. A title and an icon can be set for the view of the tile in the help bar. The linked content can be displayed in a content window or in a new browser window or -tab, and can also be used as an announcement.

New Feature, Desktop Assistant / Web Assistant / Producer

Enable Now

Context Help Push Help

When using Web Assistant mode for Desktop Assistant, context helps can be used as push help. Hotspots and bubbles are displayed regardless of the visibility of the help bar, to make the corresponding content directly available to users. When working with an application, help and notes are automatically available.

For this purpose, the *Push Help* setting is available in context help projects in the action macros, in the *Web Assistant Mode* settings area. The option can be used to activate the push help individually for each context help object.

Enhancement, Desktop Assistant / Web Assistant / Producer

> **i** Note
>
> There are some differences between the default Desktop Assistant and the Web Assistant mode for Desktop Assistant. For more information, see this SAP Note.

Web Assistant Framework as a Resource

The Web Assistant framework is now available as a resource in the workarea and is used for the Web Assistant mode during Desktop Assistant playback. As a result, the appropriate framework resource is available with each release of SAP Enable Now and the resource must also be published when Desktop Assistant content is published.

The new *Web Assistant Framework for Desktop Assistant* resource is located in the *Adaptable Resources*. The *Framework Server* setting in the *Desktop Assistant: Playback Settings* is no longer necessary and has been removed.

Enhancement, Desktop Assistant / Web Assistant / Producer

Hotkey for Launching Book Pages

Hot key `ctrl alt l` is now available, to start book pages directly from the content overview of the desktop assistant. As with other content, the hot key can be adjusted individually under *Desktop Assistant: Playback Settings > Desktop Assistant > Function Keys.*

Enhancement, Desktop Assistant / Producer

Optimizations when Replacing Page Key Attributes

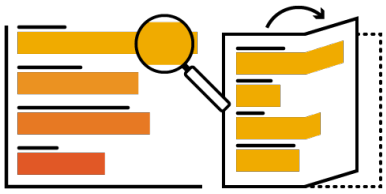
The dialog for replacing page key attributes has been optimized:

- **Filter display when replacing page key attributes**
  When replacing page key attributes, the active filter of the tree structure is displayed in the editing dialog. This makes it easier for authors to understand whether a filter is active, and which content is being edited. To do this, in the *Context Management > Replace Page Key Attributes* dialog, there is the read-only parameter *Filter*, which displays the filter name. A filter can be switched on or disabled in the workarea view.
- **Filtering page key attributes in advanced view**
  Previously, non-meaningful page key attributes were filtered out in the advanced view. To enable a revision of a page key attribute, all page key attributes are now displayed.

Enhancement, Desktop Assistant / Producer

Analysis and Reports

Drilldowns for Reports



For reports, it is now possible to get more detailed information about the listed objects. This allows it to jump from a general overview of the report data to an detailed view to display and evaluate specific details.

Detailed information is available for the following reports:

- **Playback of guided tours**
  Shows which users started the selected guided tour, how often, whether it was completed, and when the guided tour was last played.
- **Guided tour dropouts**
  Shows at which step a selected guided tour was canceled, and by how many users.
- **Objects in editing**
  Shows which objects of the selected object type are currently being edited by which author, and since when. In addition, there are branch points to display the relevant content directly in the structure tree and to notify the relevant author.

To display the detailed information, the table view contains a *Show Details* button next to each object. The details can also be opened when clicking a diagram. The title bar displays the report name and the name of the current object. To go back to the main view of the report, the report name in the title bar can be clicked.

New Feature, Manager (HANA / Cloud)

Enable Now

Reports for trainer Content

In the reports for the delivery channel and content visits, information about trainer content can now be displayed in addition to the data for Desktop Assistant and Web Assistant. This means that the use of the content and channels can be fully reproduced in the reports, depending on the type.

In the *Delivery Channel* report, it is possible to select *trainer* under *Filter > Channel*. In the *Content Visit* report, the interaction selected under *Filter > Interaction Type* is also applied to trainer content.

Enhancement, Manager (HANA / Cloud)

Column Selection for Table Views

The columns of the table view in the reports can be changed individually to display only the required information. For example, IDs can be hidden if this information is not required; more space is then available for other information.

In the header of a table, there is a *Select Columns to be Displayed* button, which displays a menu for selecting the columns. The button is displayed for all reports with a new user interface.

Enhancement, Manager (HANA / Cloud)

Indicator for Workarea Type

When selecting the workareas in a report filter, an icon is now displayed next to the name indicating whether a workarea is connected or extended. This makes it easier to select the required work areas and to understand the type of work area more easily.

A purple dot is displayed for a connected workarea, and an orange dot for an extended workarea.

Optimization, Manager (HANA / Cloud)

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