



WHAT'S NEW | PUBLIC

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SAP Enable Now What's New

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Introduction

This document gives you an overview of the changes in the latest version of SAP Enable Now 2005 compared to version SAP Enable Now 1911.

The changes are indicated in the following areas:

- New Feature: Describes a new functionality that is not based on existing functions.
- Enhancement: Describes an extension added to an existing function.
- Optimization: Describes improvements to an existing function.

i Note

Before installing the new release, make sure that you have made all preparation steps for the product update and content migration. You can find detailed information in the [SAP Enable Now Upgrade Guide](#).

Further Information



Info Center

Product training, content and templates, additional information...

[Go to Info Center](#)



SAP Help Portal

Product manuals, installation guides, upgrade and security information...

[Go to SAP Help Portal](#)



SAP Enable Now Community

Sign up for the latest news from the SAP Enable Now team. Keep up to date with all enhancements and changes.

[Go to SAP Community](#)

> Tip

Use the [Enable Now](#) button to gain access to the interactive training materials, and further information about news and changes, in the [SAP Enable Now Info Center](#) (registration required).

Improvement Requests



Do you have improvement requests for SAP Enable Now? Please share them on the SAP Customer Influence Site. Your input is important to us and will help us to evaluate your requests, to provide feedback and consider them based on their priority for the upcoming planning. On the SAP Enable Now session home page you will also find further details about the process and how to participate:

[Go to SAP Customer Influence](#)

General Changes

Support for Microsoft Edge 80

The recording and rerecording of process guides, as well as the context-sensitive delivery of content with the Desktop Assistant are now also supported in the Microsoft Edge browser (from version 80) based on Chromium.

When recording and rerecording, you can use the existing application profiles. For the recording and playback of Desktop Assistant content in Microsoft Edge, the Microsoft Edge enhancement *Enablement Assistant* needs to be installed. The enhancement can be activated during the installation of Producer, Instant Producer, and Desktop Assistant, or manually installed via the Microsoft Store.

i Note

This new browser extension replaces the old Google Chrome extension and needs to be installed and activated in Google Chrome and Microsoft Edge to work with the clients for SAP Enable Now 2005 release properly. The extension will be installed upon installation of the respective SAP Enable Now clients.

Enhancement, Instant Producer, Producer, Desktop Assistant

Default Browser for Local Playback

If you want to enable local playback of learning content from the Producer in an alternative default browser, such as Google Chrome or Mozilla Firefox, this can be defined in the settings for Producer or Instant Producer. To do so, choose *Settings > General*, and then in the setting *Preferred Internet Browser*, select the option *System Default Browser*.

The usage of a specific browser can also be defined for the publication of EXE/SLC files, in the publishing rules. The corresponding browser is then used for the playback of the EXE/SLC file.

Enhancement, Producer, Instant Producer

Whitelisting of Active Scripts

For security reasons, active content (for example, HTML or JavaScript) of SAP Enable Now is blocked during the upload to the server component Manager, if the corresponding authorization is not available. To enable this for selected known scripts for all authors, the system administrator can now create a whitelist with permitted scripts, in the Manager. This ensures that permitted active content can be used by all authors, without having to give them the authorization for this content.

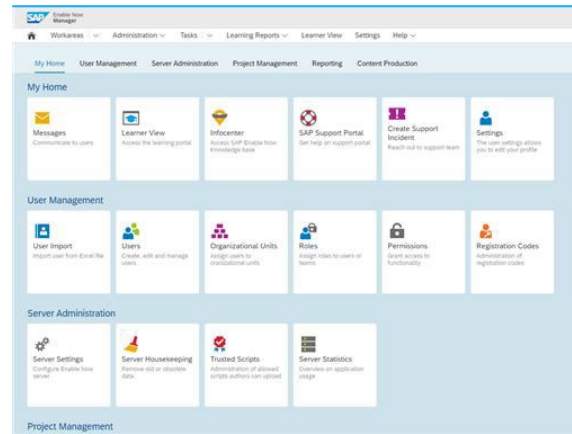
Enhancement, Manager (HANA/Cloud)

Content Organization and Collaboration

Manager Homepage

To improve the usability of the SAP Enable Now Manager, all available features are shown on a launchpad, sorted by category.

The Fiori-like navigation and icon language enables users to get started quickly, and navigate easily through the options that are available for the corresponding user role.



New Feature, Manager (HANA/Cloud)

[Enable Now](#)

UID Parameter for Content Objects

To make it easier to use the UID of content objects, it is now displayed as a write-protected parameter in the project explorer, and can be simply copied from there. The UID is helpful when, for example, creating links and placeholders, or searching for content in large structures.

Enhancement, Producer

Automatic Check-Out on Edit in Producer

When working with enhanced workareas, the learning objects from the connected workarea can now be directly checked out from the Producer, instead of only in the Manager as before. The data transfer to the local workarea is initiated when the user starts to edit the objects in the Producer.



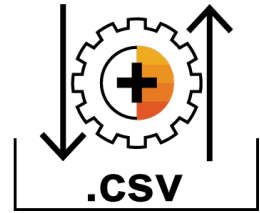
Enhancement, Producer, Manager (HANA/Cloud)

[Enable Now](#)

Import and Export of the Content Structure

The following optimizations were made for the import and export of the content structure via .csv:

- Media objects and Desktop Assistant objects can now be created and edited.
- The content attribute *Context* is now supported.
- The specification of macroset and subtype was optimized.
- During import, deleted objects are sent to the *Trash*, instead of *Unsorted* as before.



The import and export can be executed using the Producer menu *Tools -> Workarea Structure*.

Optimization, Producer

Conversion of Media Files to Media Objects

Existing media files in a workarea, such as images and videos, can now be converted to use them as media objects. This is especially helpful with complex media libraries, since you can avoid a re-import of all files. The Producer function *Tools -> Workarea Structure -> Convert Files to Media Objects...* can be used to convert the files within a group or structure. The existing references in the content can be updated, and the files that are no longer required can be deleted.

Enhancement, Producer

[Enable Now](#)

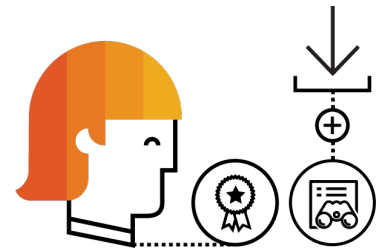
Display of Producer Objects in the Manager

Authors can now use the function *Open Object in Manager* to display the selected learning object directly in the content structure of the Manager, to make course or task assignments, for example. The feature can be called via the menu *Server Workarea* or via the context menu of an object.

Enhancement, Producer, Manager (HANA/Cloud)

Adding of Roles to Existing Users

During the user import via .csv, it is now possible to add additional roles for existing users. To do so, the option *Append Roles* can be selected for the import. If the option is deactivated, the existing roles are replaced by the newly imported roles.



Enhancement, Manager (HANA/Cloud)

Copying Write-Protected Texts

Authors can now copy texts from the metadata (for example, the description) for write-protected objects as well. This means that users do not have to start editing an object to copy the texts.

Optimization, Producer

Copying and Inserting Images

Authors can now copy images from sources such as Microsoft Word and insert them in the HTML editor. This means that existing images can easily be re-used for content creation.

Enhancement, Producer

Process Guides

Application Profiles

To improve the recognition and re-recognition of applications, the following application profiles have been added/enhanced:

- SAP Sales Cloud (New)
- SAP Ariba (Guided Buying support added)



i Note

For details about supported applications, see the Product Availability Matrix.

Optimization, Instant Producer, Producer

Downloading the Instant Recorder Resources

When recording simulations with the Instant Recorder, only the resources that are relevant for the recording are downloaded. This minimizes the download and the required disk space. Recording with the Instant Recorder can be started from the Manager.

Enhancement, Manager (HANA/Cloud)

Rapid Learning

Consideration of Standard Workflows in the Web Editor

The standard workflow of a workarea is now used for the creation of new content objects (for example, a new book page in an existing book) in the Web Editor. Previously, it was selected only for the creation of new objects in the workarea view.

Optimization, Manager

Images and Links in Active Areas

For active areas in book pages, it is now possible to also directly insert images and links via the HTML editor. This means that more diverse buttons can be created for book pages, for example with image-text combinations.

Optimization, Producer

Web Assistant

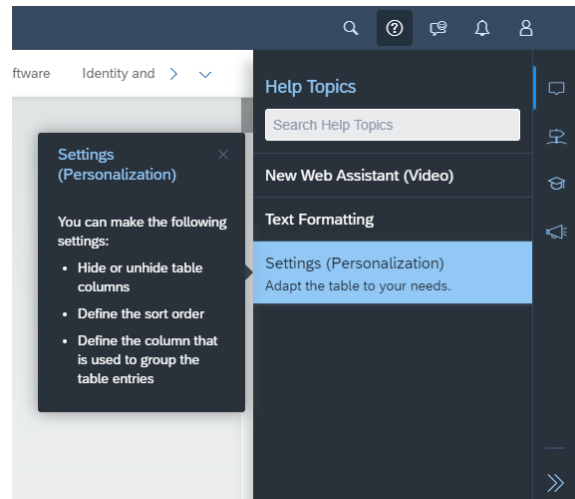
Modernized Web Assistant User Interface

The user interface was reworked for easier adaption, lower space usage, and a harmonized display of all Web Assistant modalities.

All Web Assistant content categories, such as guided tours, learning, what's new, and context help are now offered in a unified format in the help panel, to enable easier navigation and quicker access to content.

In addition, guided tours and learning objects are now also displayed in a unified format in the enhanced help area, and no longer as separate menus and dialogs.

To further reduce the screen space used, the help area can be hidden, so that only the panel with the content categories is displayed by default.



Optimization, Web Assistant

[Enable Now](#)

SAP Fieldglass Support

Web Assistant is now also available for SAP Fieldglass (with the May 2020 release), to support users with the adaption of their processes directly in the application, and to ensure productivity.



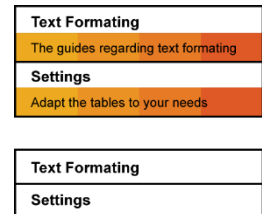
Support can now configure and activate Web Assistant for a customer's SAP Fieldglass instance. After activation, the content for all modalities, such as guided tours, can be individually built and made available to users.

For more information, see the Web Assistant implementation guide on SAP Help Portal.

New Feature, Web Assistant

Hiding the Short Description

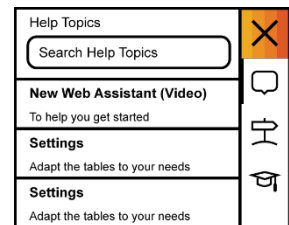
For an optimal overview of all help tiles on one screen, as well as a reduction of maintenance efforts, the display of the short descriptions can now be globally deactivated. By adding the parameter `showShortDescription` with the value `false` to the Web Assistant configuration in the target application, the descriptions of the help tiles are hidden, and only the title is displayed. When a help tile is selected, the related short description is displayed, if available.



Enhancement, Web Assistant

"Close" Button for the Help Area

In addition to the option of closing the Web Assistant by clicking the question mark again, it is now also possible to display a dedicated `Close` button in the upper area of the help panel. This is enabled by adding the parameter `showCloseButton` with the value `true` to the Web Assistant configuration in the target application.



Enhancement, Web Assistant

Web Assistant Context for Media Objects

To simplify the display of media objects in the learning category, the required context information can now be automatically added via the feature `Record Web Assistant Context`, which is available in the Project Explorer.

Optimization, Producer, Web Assistant

[Enable Now](#)

Automatically Closing the Logon Window

To improve usability for scenarios in which not all end users can access the adjusted Web Assistant content, the logon window is now automatically closed when the user could not be authenticated with the SAP Enable Now Manager.

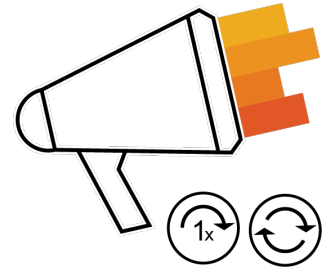
To restore the old behavior, the new parameter `disableManualLogin` with the value `false` can be added to the Web Assistant configuration in the target application.

Enhancement, Web Assistant

Announcements

To proactively inform users of important news or content, linked information can now be displayed immediately when the user goes to the corresponding page – without having to click the question mark beforehand.

The option *Show as Announcement* is in the dialog for editing a link tile. The author can select whether an announcement should be displayed just once, or always.



New Feature, Web Assistant

UI Element Recognition in WebDynpro Apps

The recognition of user interface elements was improved for WebDynpro apps that are executed on an SAP Fiori Launchpad.

Optimization, Web Assistant

Language Support

The following languages are now supported by Web Assistant:

- Slovak – sk-SK
- Spanish (Mexico) – es-MX

i Note

To use Spanish (Mexico) as language you have to create your own dictionary with Spanish (Mexico) as new language in Producer. Afterwards, you can select Spanish (Mexico) as language for your content.

Enhancement, Web Assistant

Desktop Assistant

Settings for the Content Window

To better support various use cases, the size and position of the content window for book pages and other content types, such as process guides, can be defined separately for the Desktop Assistant. The corresponding options are in the Producer settings in the area [Desktop Assistant: Playback Settings](#) > [Desktop Assistant – Style and Windows](#).

Enhancement, Desktop Assistant/Producer

Replacing Page Key Attributes

The editing of page key attributes was optimized and enhanced:

- The titles of the Microsoft Office products Word, Excel, PowerPoint, and OneNote can be edited with the preset [Neutralize Microsoft Office Title](#) all at once.
- The new preset [Neutralize All Values](#) makes it possible to neutralize all values of a parameter at once.
- In the [Preview](#), now only the values that are affected by an edit are displayed.
- When a user switches between the [Standard Mode](#) and the [Advanced Mode](#), the relevant data, such as the selection of the parameter, is now kept.

Optimization, Desktop Assistant/Producer

Default Texts for the Detail View

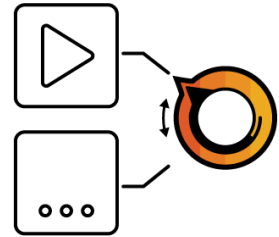
If a content object for the Desktop Assistant does not have a description text, a default text is now displayed in the detail view. This instructs the user to start the preferred content. Authors can adjust the text in the playback dictionary.

Optimization, Desktop Assistant

Adjustable Start Behavior for Desktop Assistant Content

To reflect customer-specific preferences, the options for displaying further details and the immediate start of an object can be adjusted in the Desktop Assistant. Customers can decide whether content should be accessed by clicking the object name or the start icon.

The behavior can be changed under [Settings > Desktop Assistant: Playback](#) [Settings > Desktop Assistant – Content and Behavior](#) with the option [Switch Desktop Assistant Direct Start and More Option](#).



Enhancement, Desktop Assistant/Producer

Using Media Objects in the Desktop Assistant

Now that media objects can also be used in the Desktop Assistant, videos, images, or other media can be displayed there. You can use the feature [Record Desktop Assistant Context](#) to define the target application for a media object. When the Desktop Assistant is being generated, media objects can be selected as a content type.

Enhancement, Desktop Assistant/Producer

Analysis and Reports

Workarea Selection for Usage Reports

To evaluate the use of content from Web Assistant and Desktop Assistant on a more granular level, it is now possible to select a specific workarea via a selection list in the respective usage report, so that it can be examined separately. Alternatively, a report can be displayed for all workareas.



Enhancement, Manager (HANA/Cloud)

Export of Charts as Image

For the Web and Desktop Assistant usage reports, the respective charts can be exported as an image file so that they are available for further use. For this, a PNG file can be created with the function [Export -> Chart as Image](#).

Enhancement, Manager (HANA / Cloud)

Reports for Connected Workareas

When using connected workareas, the learning objects are now considered for reports, such as the user report and course report. Content from connected workareas can still be assigned to learners.

Enhancement, Manager (HANA/Cloud)

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