



Feature Scope Description | PUBLIC
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Feature Scope Description for Document Information Extraction

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1 About This Document

This document describes the **features** that are available in Document Information Extraction. The availability of some of them may depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **service documentation** on the SAP Help Portal might include references to features that are not included with Document Information Extraction. Features that are not included in this feature scope description might require a separate license.

i Note

This document does not include any information about:

- **Beta features** available for Document Information Extraction. Beta features are described in the Document Information Extraction documentation on SAP Help Portal.
- **Packages and pricing** available for Document Information Extraction. For more information, see [Metering and Pricing](#).

2 Features

Get a high-level overview about the features and capabilities of Document Information Extraction.

Document Information Extraction helps you to process large amounts of business documents that have content in headers and tables. You can use the extracted information, for example, to automatically process payables, invoices, or payment notes while making sure that invoices and payables match. After you upload a document file to the service, it returns the extraction results from header fields and line items. Document Information Extraction is part of the SAP AI Business Services portfolio.

The following features are available for Document Information Extraction:

- | | |
|-------------------------------|--|
| Information Extraction | Automate the extraction of relevant information from business documents. The Document API takes document files as input and returns header fields and line items as structured data. |
| Data Enrichment | Match a business document to an enrichment data record based on the information extracted from the document. The Enrichment Data API takes document files as input and returns the ID of the matching enrichment data records. |

3 Product Availability

This section describes the product availability aspects and the product restrictions.

Availability Aspect	Description
Regions	Get an overview on the availability of Document Classification according to region, infrastructure provider, and release status in the Service Plan tab of the Discovery Center .
Infrastructure	Document Information Extraction runs on Amazon Web Services.
Environments	Document Information Extraction runs in the Cloud Foundry environment.
SAP Cloud Platform Languages	The central web-based administration user interface of SAP Cloud Platform, including the Document Information Extraction service, supports the following languages: <ul style="list-style-type: none">• Chinese• English• Japanese• Korean
Document Information Extraction Languages	The Document Information Extraction UI supports English. The Document Information Extraction documentation on SAP Help Portal supports English. See also Supported Languages and Countries .
Accessibility	SAP Cloud Platform provides accessibility support in its tools and customer documentation. This includes: <ul style="list-style-type: none">• High-contrast black theme for the administration UI• Texts and information• UI elements via attributes and element IDs• Orientation and navigation throughout the UI• User interaction The Document Information Extraction UI provides accessibility support in its tools and the customer documentation. This includes: <ul style="list-style-type: none">• High-contrast black theme for the administration UI• Texts and information• UI elements via attributes and element IDs• Orientation and navigation throughout the UI• User interaction
Free trial use	Document Information Extraction is included in the free trial of SAP Cloud Platform.

Restrictions

See [Input Limits](#).

4 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

- The **order form** is the ordering document to subscribe to SAP Cloud Platform services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.
See [Sample Order Form](#).
- The **Service Level Agreement for Cloud Services** applies to any cloud service on the SAP price list, defining uptime, credits, update windows, and others.
See [Service Level Agreement for SAP Cloud Services](#).
- The **SAP Cloud Platform Service Description Guide** provides information on the Document Information Extraction service including any deviations to the SLA.
For more information, see [SAP Cloud Platform Service Description Guide](#).

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see [General Terms and Conditions for SAP Cloud Services](#).

Maintenance Windows and Major Upgrade Windows

The maintenance and major upgrade windows are defined in the Service Level Agreement for Cloud Services. SAP may update these windows from time to time in accordance with the Agreement.

The following windows apply for all the SAP AI Business Services:

Maintenance Windows				Major Upgrade Windows				
MENA	APJ	Europe	Americas	Frequency	MENA	APJ	Europe	Americas
FRI	SAT	SAT	SUN					
7 pm (UTC) (2 hrs)	3 pm (UTC) (2 hrs)	10 pm (UTC) (2 hrs)	4 am (UTC) (2 hrs)					

For more information, see [Maintenance Windows and Major Upgrade Windows for SAP Cloud Services](#).

5 Browser Support

For the Document Information Extraction UI, the following browsers are supported on Microsoft Windows PCs and, where mentioned below, on macOS:



Browser	Versions
Microsoft Edge	Chromium-Basis
Mozilla Firefox	Extended Support Release (ESR) and latest version
Google Chrome	Latest version
Safari	Latest 2 versions (for macOS only)

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