



Feature Scope Description | PUBLIC  
2022-06-16

# Feature Scope Description for SAP Cloud Identity Services - Identity Authentication

# Content

- 1 **About This Document.** ..... **3**
- 2 **Features.** ..... **4**
- 3 **Service Availability.** ..... **5**
- 4 **Compliance and Security.** ..... **6**
- 5 **Service Level Agreement.** ..... **7**
- 6 **Browser Support.** ..... **8**

# 1 About This Document

This document describes the **features** that are available in SAP Cloud Identity Services - Identity Authentication . The availability of some of the features may depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **product documentation** on SAP Help Portal might include references to features that are not included with Identity Authentication. Features that are not included in this feature scope description might require a separate license.

## 2 Features

Get a high-level overview about the features of Identity Authentication.

The Identity Authentication service provides you with controlled cloud-based access to business processes, applications, and data. It simplifies your user experience through authentication mechanisms, single sign-on, on-premise integration, and convenient self-service options.

The following features are available for Identity Authentication:

|  |   |
|--|---|
| <b>Authentication and SSO</b>              | Choose one of the supported authentication methods to control access to your application, like Form, SPNEGO, Social, or two-factor authentication. Use SAML 2.0 protocol to provide single sign-on. Integrate your application programmatically using authentication via API. |
| <b>Configure Risk-Based Authentication</b> | Help enforce two-factor authentication based on IP ranges, user groups, user type, or authentication method to manage access to a business application.   |
| <b>Delegate Authentication</b>             | Delegate authentication to a 3rd party or on-premise IdP, as default or based on a condition like IdP, e-mail domain, user type or user group, and thus enable SSO across on-premise and the cloud.   |
| <b>Use API</b>                             | Use SCIM REST API to manage users and groups, invite users, customize end-user UI texts in any language.  |

# 3 Service Availability

This section describes the service availability aspects.

| Availability Aspect | Description  |
|---------------------|--|
| Regions             | See <a href="#">SAP Discovery Center</a> .   |
| Infrastructure      | Identity Authentication runs on several underlying <i>Infrastructure-as-a-Service</i> technologies and regions. Some are owned by SAP and some are owned by our partner infrastructure providers, including Amazon Web Services and Microsoft Azure.   |
| Languages           | <p>The administration console for Identity Authentication supports only English (en) language.</p> <p>The end user screens of the applications that use Identity Authentication for authentication, support the following languages: Arabic (ar), Bulgarian (bg), Catalan (ca), Chinese PRC (zh-cn), Chinese Taiwan (zh-tw), Croatian (hr), Czech (cs), Danish (da), Dutch (nl), English United Kingdom (en-gb), English United States (en-us), Estonian (et), Finnish (fi), French Standard (fr), French Canada (fr-ca), German Standard (de), Greek (el), Hebrew (iw), Hungarian (hu), Italian (it), Japanese (ja), Korean (ko), Latvian (lv), Lithuanian (lt), Norwegian (no), Polish (pl), Portuguese Portugal (pt), Romanian (ro), Russian (ru), Serbian (sr), Slovak (sk), Slovenian (sl), Spanish (es), Spanish Mexico (es-mx), Swedish (sv), Turkish (tr), Ukrainian (uk), Welsh (cy).</p> <p>The Identity Authentication documentation on SAP Help Portal is available in the following languages:</p> <ul style="list-style-type: none"><li>• Chinese</li><li>• English</li><li>• Japanese</li></ul> |
| Accessibility       | <p>Identity Authentication provides accessibility support in its tools and the customer documentation. This includes:</p> <ul style="list-style-type: none"><li>• High-contrast black theme for the administration UI</li><li>• Texts and information</li><li>• UI elements via attributes and element IDs</li><li>• Orientation and navigation throughout the UI</li><li>• User interaction</li></ul>   |

# 4 Compliance and Security

Identity Authentication, ensures cloud security at multiple levels:

## i Note

These compliance and security standards apply to regions operated by SAP. For more information about the security compliance for regions operated by an SAP partner, contact your operator.

## Certificates and Reports

Identity Authentication regularly undergoes audits and reviews of its policies and controls.

## i Note

Note that these assets were created before our branding changes related to SAP technology were announced on January 2021.

- For the complete list of compliance and security standards that the Identity Authentication is compliant with, see [SAP Business Technology Platform ISO Certificates](#).
- For the complete list of Service Organizational Control (SOC) audit reports available for the Identity Authentication, see [SAP Business Technology Platform SOC Reports](#).

## Data Protection

Identity Authentication follows SAP's global data protection and privacy guidelines. For more information on the guidelines, see [Data Privacy](#).

To access the Personal Data Processing policy for your region, see [Personal Data Processing for SAP Cloud Services](#).

# 5 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

## i Note

This Service Level Agreement covers cloud service offerings that are operated by SAP. For more information about the service level agreement for cloud service offerings operated by an SAP partner, contact your operator.

- The **order form** is the ordering document to subscribe to cloud services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.  
See [Sample Order Form](#).
- The **Service Level Agreement for SAP Cloud Services** applies to any cloud service on the SAP price list, defining downtime, credits, update windows, and others.  
See [Service Level Agreement for SAP Cloud Services](#).
- The **SAP Business Technology Platform Supplement** overrides the Service Level Agreement for SAP Cloud Services in case of deviations and specifies the SLA for SAP Business Technology Platform in general.  
For more information, see [SAP Business Technology Platform Supplement](#).
- The **SAP Business Technology Platform Service Description Guide** provides information on the Identity Authentication service, including any deviations to the SLA.  
For more information, see [SAP Business Technology Platform Service Description Guide](#).

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see [General Terms and Conditions for SAP Cloud Services](#).

# 6 Browser Support

Overview of the browser support

The Administration Console uses the SAPUI5 libraries. For more information on the supported browsers, see [Browser and Platform Support](#).

## Supported Desktop Browsers

The end user screens, such as logon, forgot password, and so on, of the applications that use Identity Authentication for authentication, support the following browsers:

| Web Browser                 | Supported Version                    |
|-----------------------------|--------------------------------------|
| Microsoft Edge              | Latest Version                       |
| Microsoft Internet Explorer | 11 (end of support: October 1, 2021) |
| Mozilla Firefox             | Latest Version                       |
| Google Chrome               | Latest Version                       |
| Safari                      | Latest Version                       |

### i Note

You cannot use versions 7 and 8 of Microsoft Internet Explorer for some user interfaces (responsive user interfaces).

## Supported Mobile Browsers

| Web Browser               | Supported Version |
|---------------------------|-------------------|
| Mobile or iOS Safari      | Latest Version    |
| Android Browser           | Latest Version    |
| Google Chrome for Android | Latest Version    |
| Internet Explorer Mobile  | 11 or higher      |
| Blackberry Browser        | 10.0 or higher    |





# Important Disclaimers and Legal Information

## Hyperlinks

Some links are classified by an icon and/or a mouseover text. These links provide additional information.

About the icons:

- Links with the icon : You are entering a Web site that is not hosted by SAP. By using such links, you agree (unless expressly stated otherwise in your agreements with SAP) to this:
  - The content of the linked-to site is not SAP documentation. You may not infer any product claims against SAP based on this information.
  - SAP does not agree or disagree with the content on the linked-to site, nor does SAP warrant the availability and correctness. SAP shall not be liable for any damages caused by the use of such content unless damages have been caused by SAP's gross negligence or willful misconduct.
- Links with the icon : You are leaving the documentation for that particular SAP product or service and are entering a SAP-hosted Web site. By using such links, you agree that (unless expressly stated otherwise in your agreements with SAP) you may not infer any product claims against SAP based on this information.

## Videos Hosted on External Platforms

Some videos may point to third-party video hosting platforms. SAP cannot guarantee the future availability of videos stored on these platforms. Furthermore, any advertisements or other content hosted on these platforms (for example, suggested videos or by navigating to other videos hosted on the same site), are not within the control or responsibility of SAP.

## Beta and Other Experimental Features

Experimental features are not part of the officially delivered scope that SAP guarantees for future releases. This means that experimental features may be changed by SAP at any time for any reason without notice. Experimental features are not for productive use. You may not demonstrate, test, examine, evaluate or otherwise use the experimental features in a live operating environment or with data that has not been sufficiently backed up.

The purpose of experimental features is to get feedback early on, allowing customers and partners to influence the future product accordingly. By providing your feedback (e.g. in the SAP Community), you accept that intellectual property rights of the contributions or derivative works shall remain the exclusive property of SAP.

## Example Code

Any software coding and/or code snippets are examples. They are not for productive use. The example code is only intended to better explain and visualize the syntax and phrasing rules. SAP does not warrant the correctness and completeness of the example code. SAP shall not be liable for errors or damages caused by the use of example code unless damages have been caused by SAP's gross negligence or willful misconduct.

## Bias-Free Language

SAP supports a culture of diversity and inclusion. Whenever possible, we use unbiased language in our documentation to refer to people of all cultures, ethnicities, genders, and abilities.

© 2022 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company. The information contained herein may be changed without prior notice.

Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

Please see <https://www.sap.com/about/legal/trademark.html> for additional trademark information and notices.