

User Guide

PUBLIC

Focused Insights for SAP Solution Manager
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Strategic Dashboard 7.2

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Document History

Version	Date	Change
1.0	2017-06-15	Initial version
1.1	2017-07-31	Support Package 1
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1.10	2022-07-18	Support Package 10
1.11	2023-01-30	Support Package 11
1.12	2023-07-03	Support Package 12

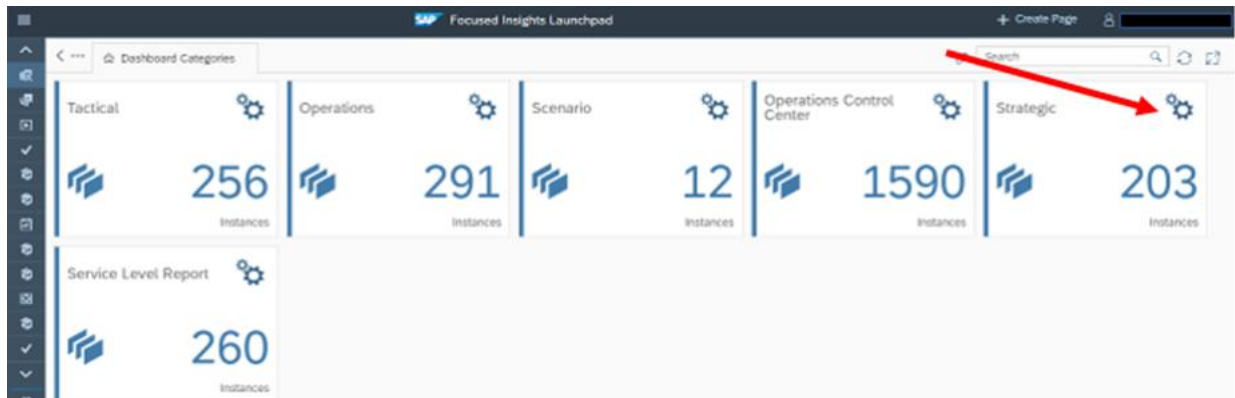
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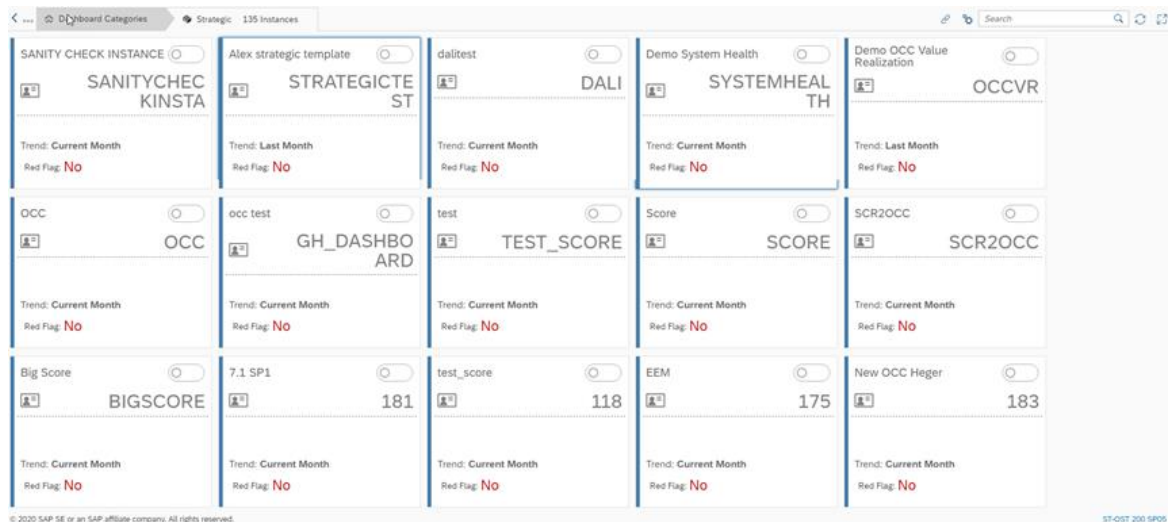
1 Dashboard Links

Start the dashboard launchpad using the link below:

[\[protocol\]://\[domain:port\]/sap/bc/ui5_ui5/stdf/central/index.html](#)



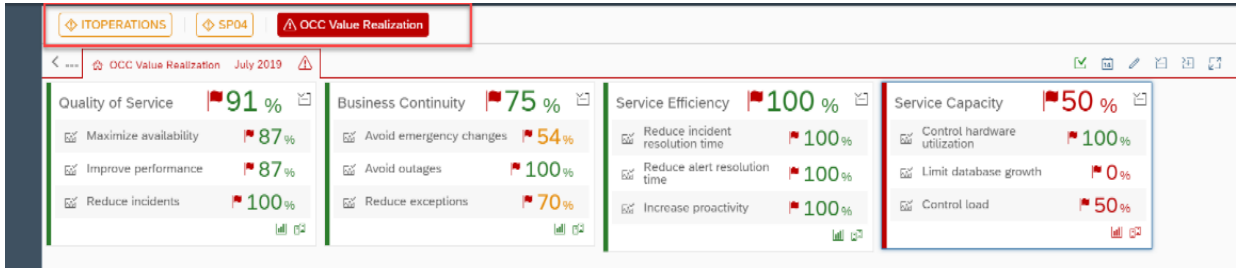
In the launchpad, all the configured instances are grouped per dashboard. To access the strategic instances, select *Strategic*.



To access the dashboard, go to

[\[protocol\]://\[domain:port\]/sap/bc/ui5_ui5/stdf/scr_dash/index.html?configId=X,Y,Z](#).

Note that the X, Y, Z at the end of the link stands for the configuration IDs.



2 Configurations

2.1 Instance Configuration

The configuration of the dashboard can be done directly from the dashboard rather than on the Web Dynpro configuration application.

To configure an instance on the dashboard, follow these steps:

1. On the strategic view, choose [Create a new instance](#).
2. Choose the “+” icon on the upper right corner of the screen as shown below:

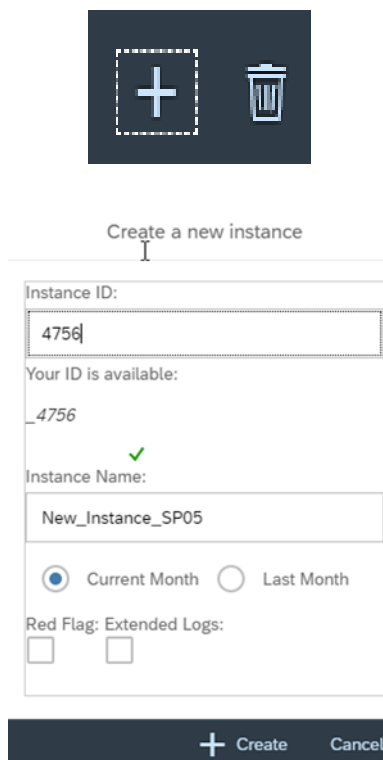


Diagram illustrating the configuration steps for creating a new instance:

- 1. A dashed box highlights the “+” icon (Add) and the trash icon (Delete) in the upper right corner of the screen.
- 2. A dialog box titled “Create a new instance” is shown. The dialog contains the following fields and options:
 - Instance ID: 4756
 - Your ID is available: 4756 (with a green checkmark)
 - Instance Name: New_Instance_SP05
 - Radio buttons: Current Month, Last Month
 - Red Flag: Extended Logs:
 - Buttons: + Create, Cancel

3. On the dialog that appears, enter the name and the ID of the instance. A green symbol appears to confirm that this ID is available, and an underscore is added before the ID to distinguish the instances created with the former version from those created with this dashboard version.
4. If you want to see a red flag on the tile to show that the value of the metric does not comply with the defined range, select the [Red Flag](#) checkbox.
5. To define the period of measurement, choose the [Current Month](#) and [Last Month](#) options.
6. When you have finished configuring your instance, choose [Create](#) to save the modifications and to effectively create a new instance.

2.1.1 Score Configuration

To create a score configuration, do the following:

1. Choose the + icon as shown in the figure below:

Add a score

Score Name:
<input type="text"/>
Green To Yellow:
<input type="text" value="80"/>
Yellow To Red:
<input type="text" value="50"/>

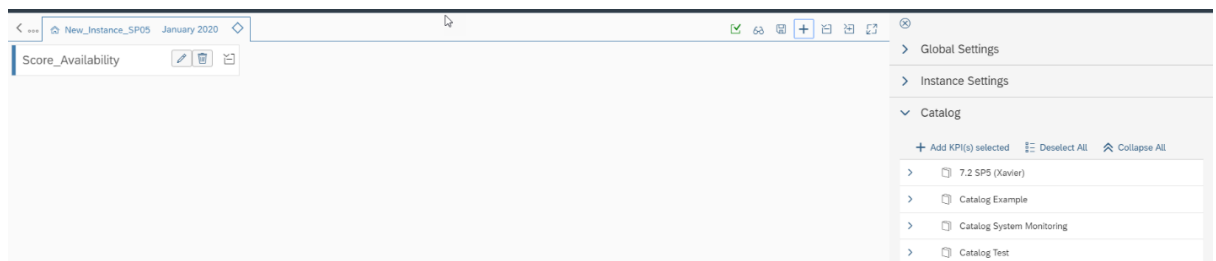
Add

2. On the window that appears, enter a score name.
3. Enter the green to yellow and yellow to red threshold values.

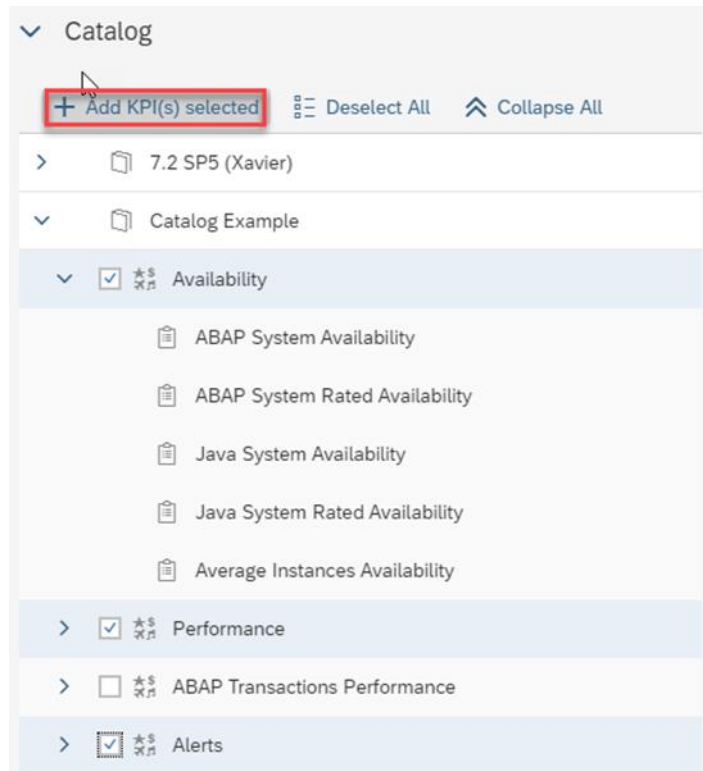
- i. KPI(s) Selection

To configure KPIs, do the following:

1. Choose the + icon.
2. Select one or several KPIs from the catalog.



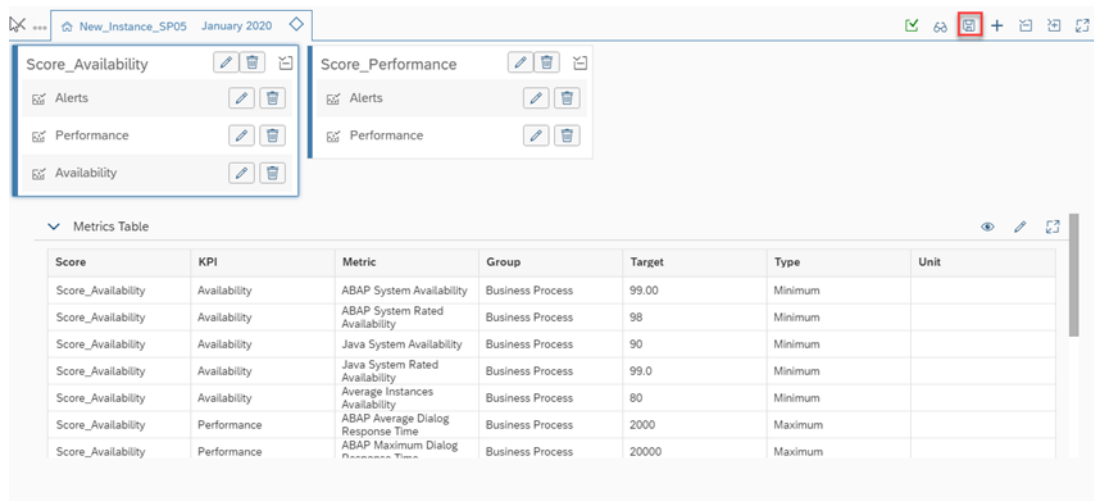
3. Choose *Add KPI(s) selected*.



The window below is displayed. It allows you to add the selected KPI(s) to many scores.

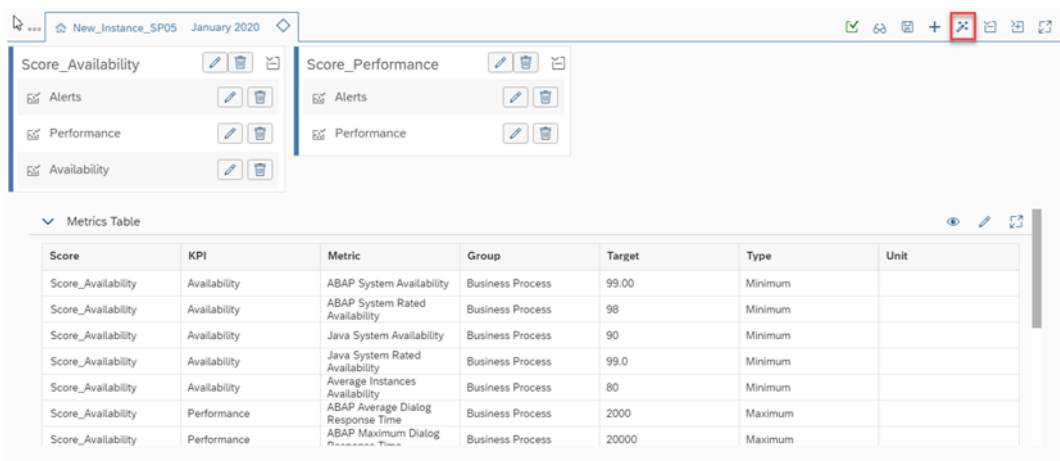


2.1.2 Saving the Configuration and Creating the Instance



To save your configurations, follow these steps:

1. Choose the floppy-disk icon next to the “+” icon on the top right of the main configuration page.

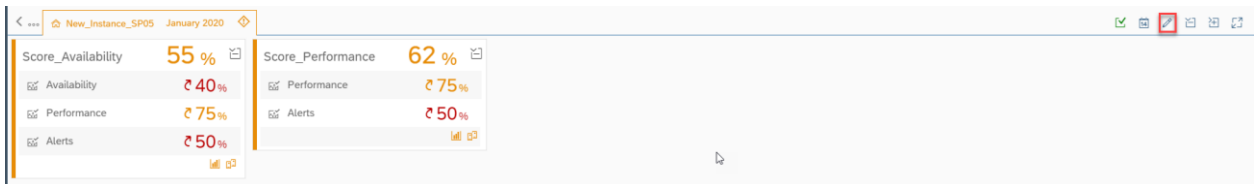


2. At this point, you still can't see any results since the data collection has not been executed yet. To speed up the process, select [Trigger Data Collection](#). The following message informs you that the operation is running.

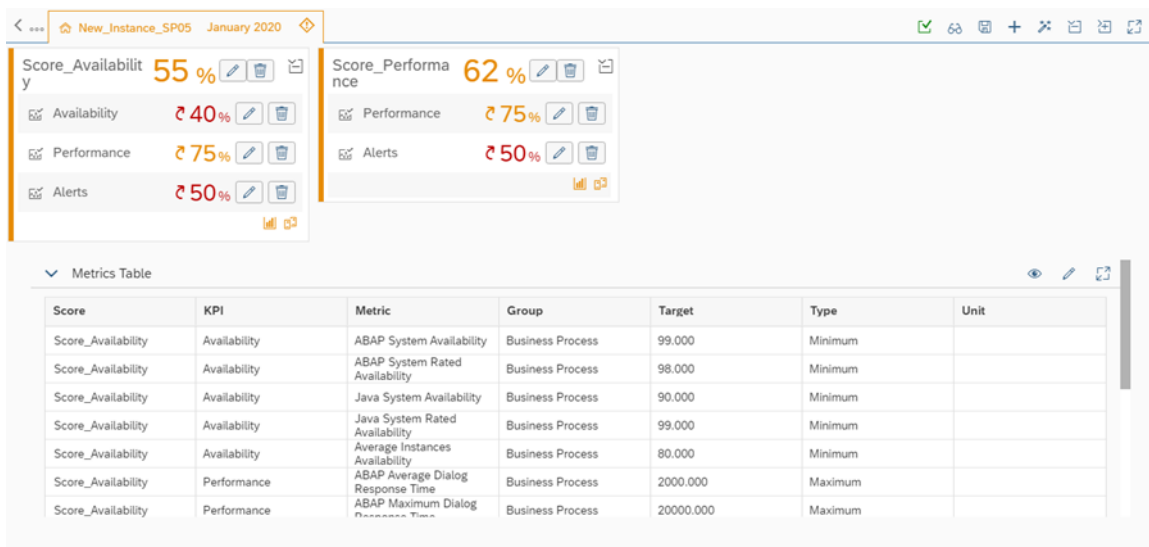
Data collection is running ...

2.2 Editing an Instance

1. Select the edit icon as shown in the figure below:

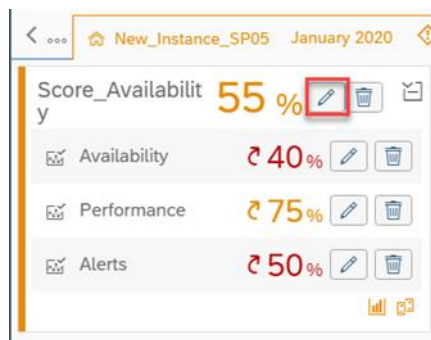


2. Edit the configured KPIs or add new ones.
3. Optionally, you can edit, delete, and add scores.
4. Optionally, you can edit metrics from the metrics table.
5. Edit the instance.



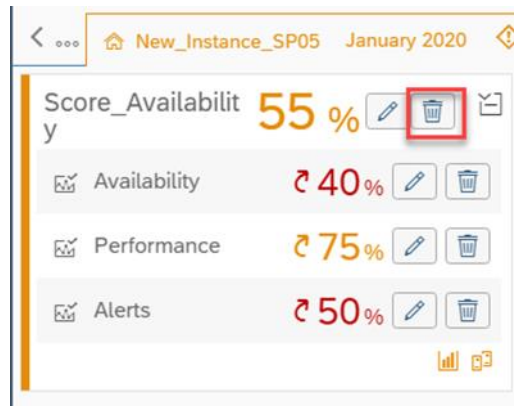
2.2.1 Editing a Score

To edit a score, select the edit icon.



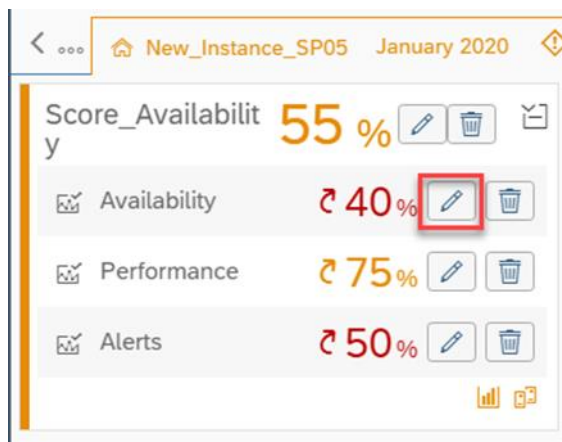
2.2.2 Deleting a Score

To delete a score, choose the delete icon.



2.2.3 Editing a KPI

To edit your selected KPI, choose the edit icon.



The following box is displayed:

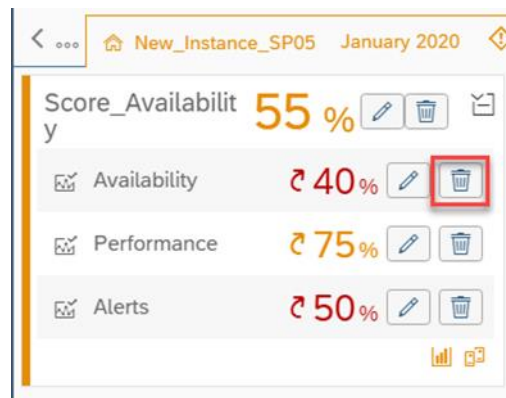
Edit your KPI

KPI Name:
Performance
OCC Jump In:
Dashboard ▼
Catalog Example ▼
Green To Yellow:
50
Yellow To Red:
10

Save Cancel

2.2.4 Deleting a KPI

To delete a KPI, choose the delete icon.



2.2.5 Editing a Metric

To edit a metric, do the following:

1. Choose the edit icon to enter the edit mode.

Metrics Table

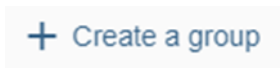
Score	KPI	Metric	Group	Target	Type	Unit
Score_Availability	Availability	ABAP System Availability	Business Process	99.000	Minimum	
Score_Availability	Availability	ABAP System Rated Availability	Business Process	98.000	Minimum	
Score_Availability	Availability	Java System Availability	Business Process	90.000	Minimum	
Score_Availability	Availability	Java System Rated Availability	Business Process	99.000	Minimum	
Score_Availability	Availability	Average Instances Availability	Business Process	80.000	Minimum	
Score_Availability	Performance	ABAP Average Dialog Response Time	Business Process	2000.000	Maximum	
Score_Availability	Performance	ABAP Maximum Dialog Response Time	Business Process	20000.000	Maximum	

2. Configure the entry fields as shown below:

Metrics Table

Score	KPI	Metric	Group	Target	Type	Unit	Delete
Score_Availability	Availability	ABAP System Availability	Business Proc...	99.000	Minimum		
Score_Availability	Availability	ABAP System Rated Availability	Business Proc...	98.000	Minimum		
Score_Availability	Availability	Java System Availability	Business Proc...	90.000	Minimum		
Score_Availability	Availability	Java System Rated Availability	Business Proc...	99.000	Minimum		

3. Optionally, you can add the metric to a group or even create your own group.



4. To see the OCC query, select the icon below.







5. To expand the table to the whole screen, select the icon below.




2.2.6 Deleting a Metric

To delete a metric, choose the delete icon.

Score	KPI	Metric	Group	Target	Type	Unit	Delete
Score_Availability	Availability	ABAP System Availability	Business Proc...	99,000	Minimum		
Score_Availability	Availability	ABAP System Rated Availability	Business Proc...	98,000	Minimum		
Score_Availability	Availability	Java System Availability	Business Proc...	90,000	Minimum		
Score_Availability	Availability	Java System Rated Availability	Business Proc...	99,000	Minimum		

2.2.7 Editing an Instance

To edit the instance, select *Instance Settings* as shown below.

 Instance Settings


Instance ID:

Instance Name:

Current Month Last Month

Red Flag:

Extended Logs:

 Apply changes

2.3 Deleting an Instance

To delete an instance, choose the recycle bin icon.



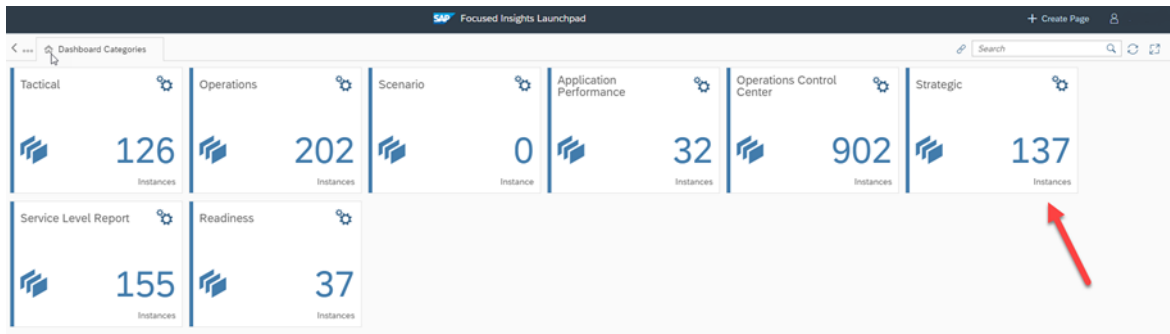
3 Dashboard

When you have configured a score, you can access the dashboard to see what you have configured. To access the dashboard based on the view, follow the steps in the following section.

3.1 Instances View

The first view is the *Instance View*. The dashboard shows level 1 items by instances. You can access it by using the Focused Insights Launchpad:

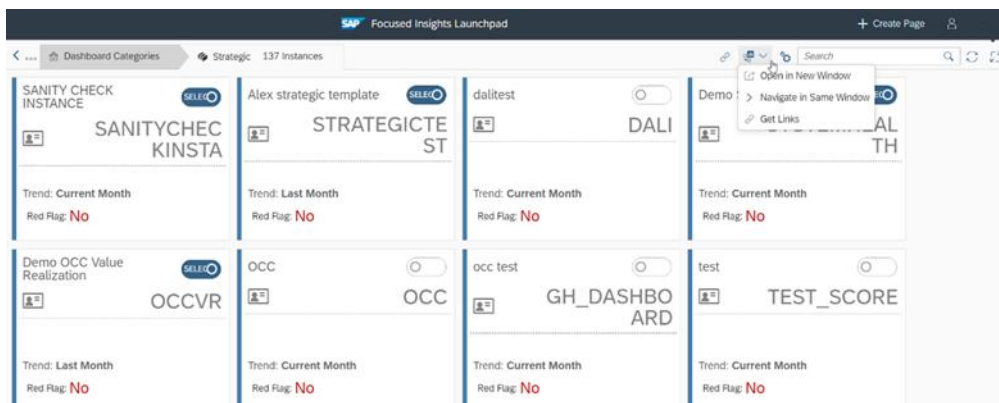
1. Choose the *Strategic* tile.



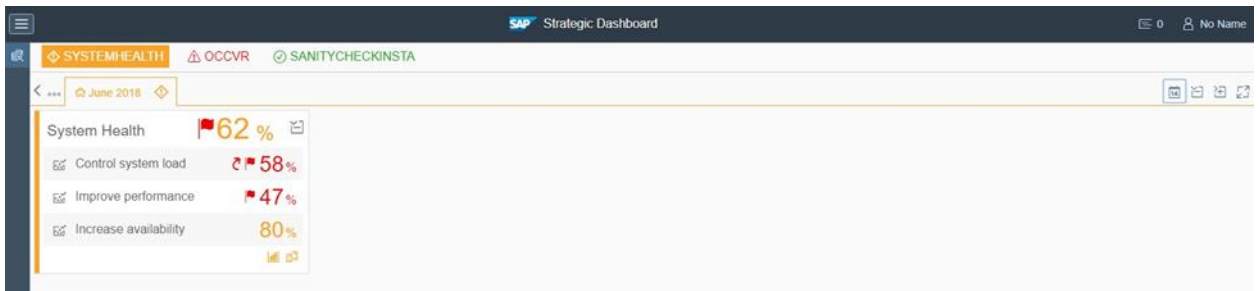
2. Select the instances you want to go to.
3. Choose *Go to Dashboard*.

If you select two or more instances, a jump in button is displayed. Choose one of the options below:

- *Open in New Window*
- *Navigate in Same Window*
- *Get Links* for the selected instances



The scenario below shows what happens when you open the instances in a new window.



The dashboard below shows each instance in the instance selection header.



To switch between instances, select the title of the instance.

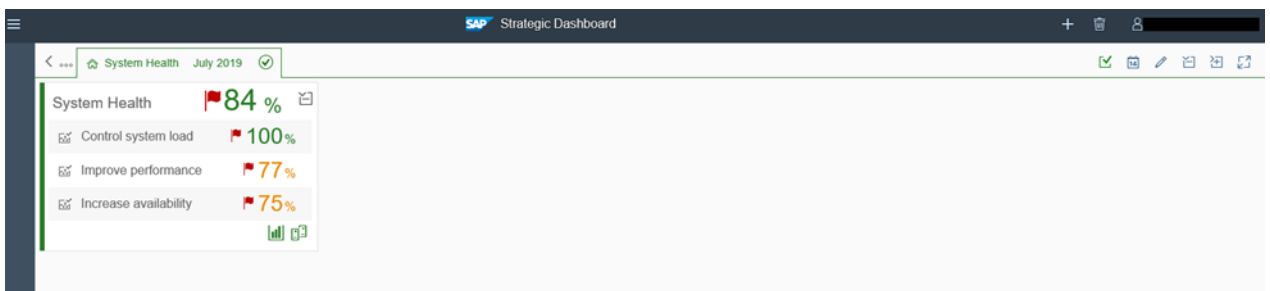
3.2 URL Parameters

You can add several parameters to the URL to execute certain functions. Below is a list of parameters that can be added to the application URL to perform the activities described below:

- `ColorScheme=Dark` to select dark mode (`ColorScheme=Light` is the default mode)
- `fullScreen=X` to display dashboard in full screen
- `autoSwitchOnIdle=true/X` working with carousel feature, it enables the auto-switching between the displayed instances (`autoSwitchOnIdle=false` by default)

3.3 Dashboard Layout

When you launch a created instance, you get access to the dashboard based on the view that you have chosen.

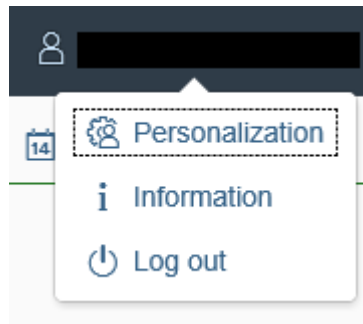


3.3.1 Header



The header consists of:

- Side panel icon
- SAP logo
- Dashboard Model Name: *Strategic Dashboard*
- *Create New Instance* button
- *Delete Selected Instance* button
- *User Settings* dropdown with your username as the label.



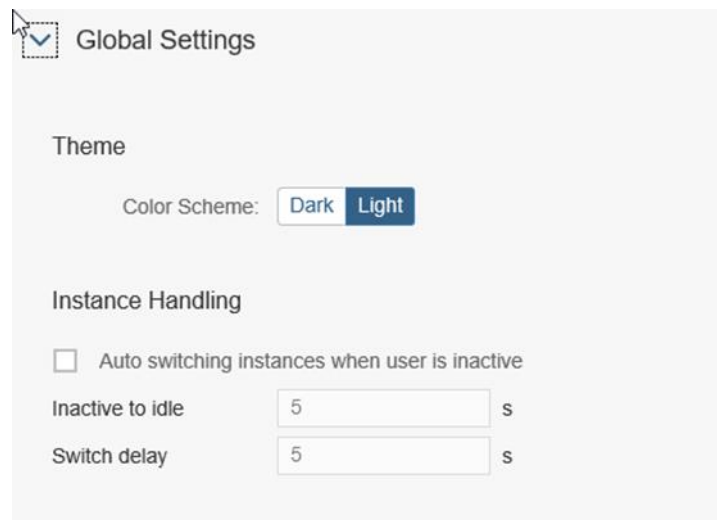
Under *User Settings*, select *Personalization* to open the personalization panel. You can configure the *Global Settings* and *Instance Settings*.

- Instance settings

This section contains the settings related to the selected instance.

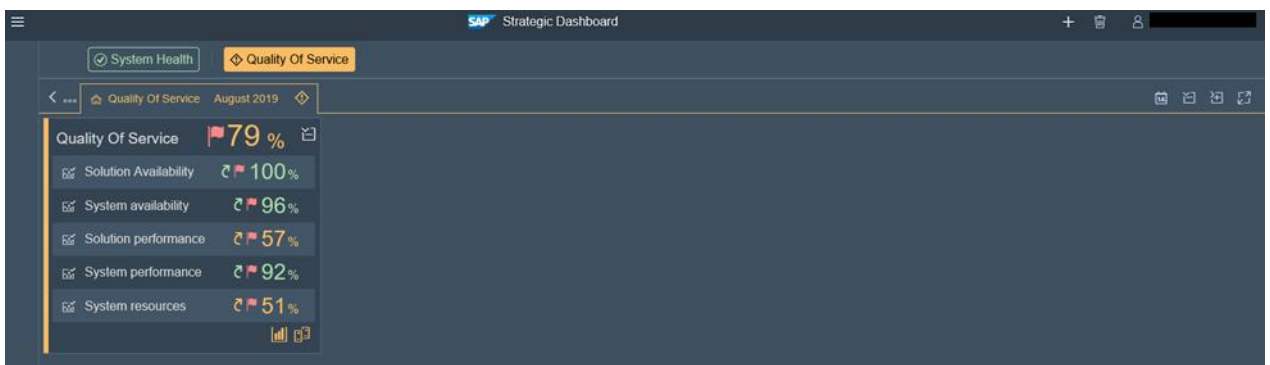
The image shows a settings panel with a close button (X) in the top left corner. It is divided into two sections: 'Global Settings' and 'Instance Settings'. The 'Instance Settings' section is expanded, showing fields for 'Instance ID' (containing 'ITOPEXC') and 'Instance Name'. Below these are radio buttons for 'Current Month' and 'Last Month', with 'Last Month' selected. There are also checkboxes for 'Red Flag' (checked) and 'Extended Logs' (unchecked). At the bottom is an 'Apply changes' button with a checkmark icon.

- o Global settings



In this dialog, you can select the following options:

- o A *Light* or *Dark* color scheme



- o The maximum number of messages to store in the message dialog
- o The auto-switching time for instances
 - o Set the inactive timeframe after which the user is considered to be idle. Set waiting time between switching instances

To open the *Basic Information Dialog*, choose *Information*.

SAP Solution Manager Information	
Server Time Zone:	UTC+0100
BI Time Zone:	UTC+0100
User:	
Instance Host:	ldcioft
SID:	OFT
Shell Version:	72.11.0-SNAPSHOT (2019-10-05T10:38:42Z)
Application Version:	72.11
SAPUI5 Core Version:	1.60.18
SAPUI5 ABAP Version:	1.60.17

[Close](#)

- o [Log out](#) button

To log out, select the [Log out](#) button.

3.3.2 Instances Selection Header

This header allows you to manually switch between instances.

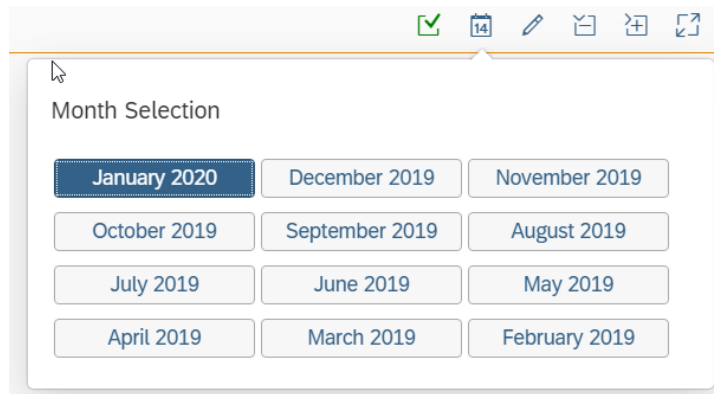


3.3.3 Top Utilities Panel

On the top right side, you see several buttons.



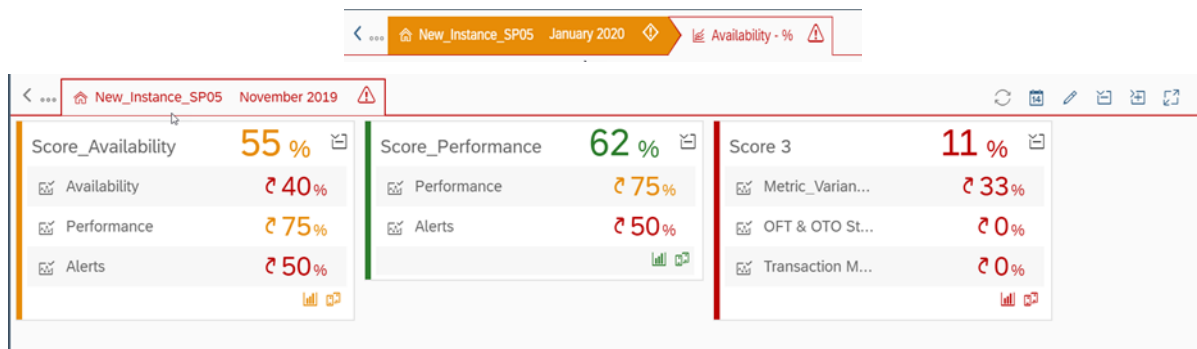
- The first button indicates whether the last execution of data collection was successful (green) or not.
- The second button opens and closes the month selection panel. You can select the month that you want to display data for.



- The third and fourth buttons let you collapse or expand the current collection of tiles which are shown in the content area.
- The last button allows you to display the dashboard in full screen.

3.3.4 Content Area

The content area for the selected instance is in the mid-center of the dashboard. This area is covered by the navigator, which contains the buttons explained in the previous section and the navigation items, which show your current and previous pages.



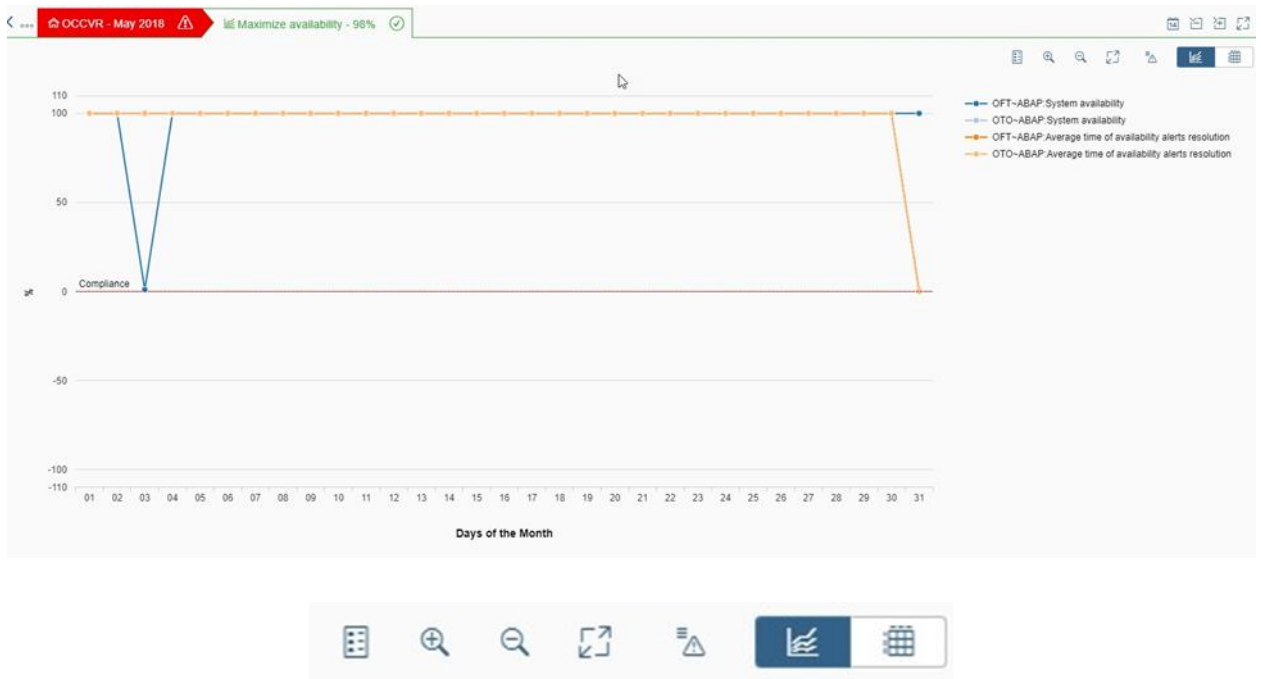
3.4 Content Navigation

The dashboard model has several views including the *Instances View*, the *Score History View*, the *Governance View*, the *Metric Compliancy View*, and the *Detail View*. In the *Instances View*, each tile is the score from configuration and contains preconfigured KPIs.



Inside each tile, the KPIs are listed as entries of the tile.

- To navigate to the *Metric Compliancy View*, select an entry in the tile. The *Metric Compliancy View* contains a line chart of metrics compliancy values.
- To navigate to the *Score History View* or the *Governance View*, choose the buttons at the bottom of the tile.

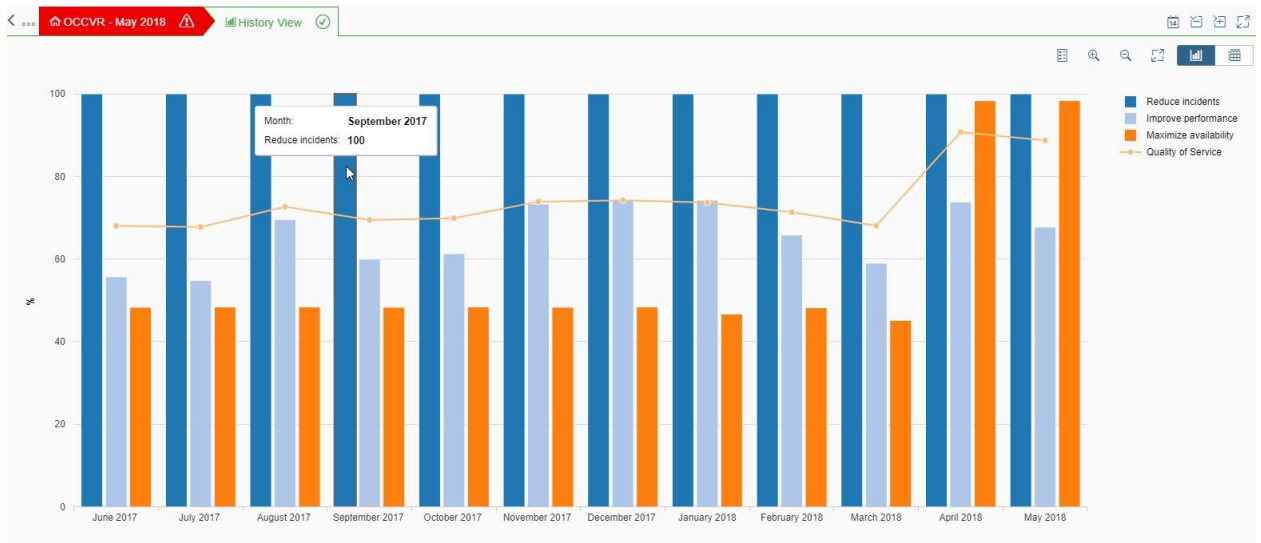


The buttons at the bottom of the tile include:

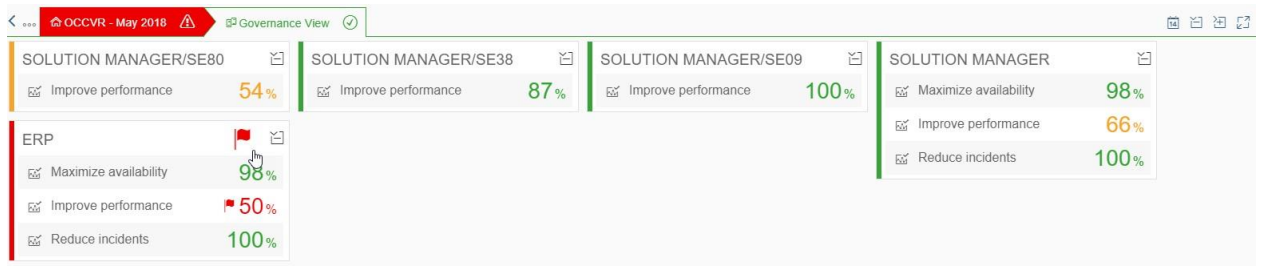
- Button to display the chart's data in a table
- Data quality button to hide/display the data quality metric (only on the *Metric Compliancy View*)
- Button to hide/display the legend of the chart
- Zoom in button
- Zoom out button
- Full screen button



While navigating down, the navigator keeps track of where you are, and which items you have navigated. The *History View* contains a combined chart of the history values of scores and KPIs for the last 12 months.



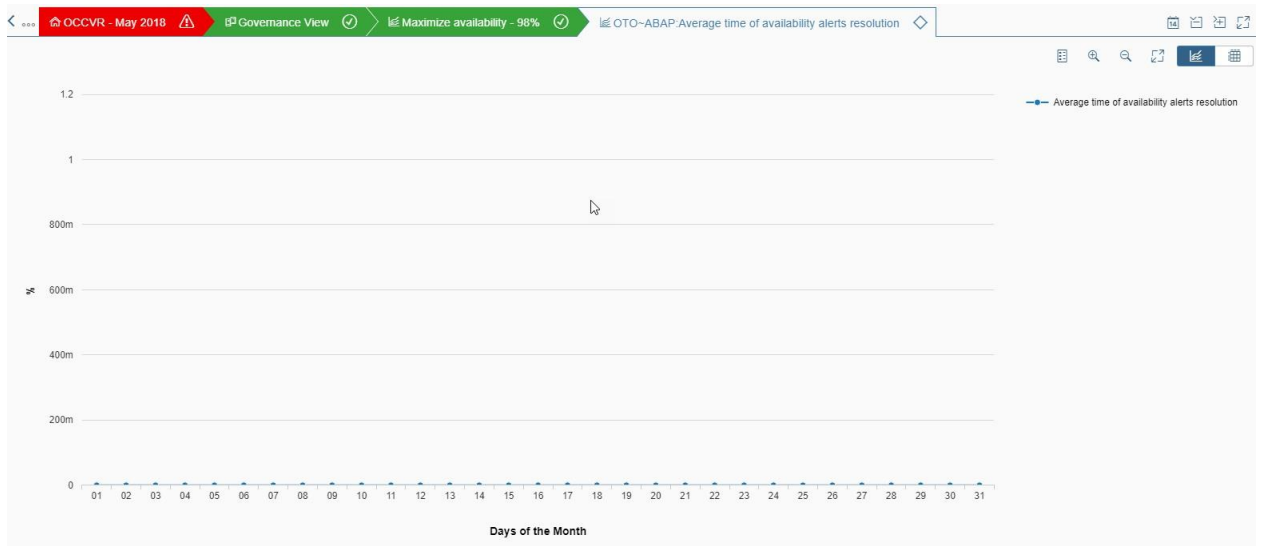
The *Governance View* contains dimensions and sub-dimensions tiles.



- To navigate to the *Metric Compliance View*, select an entry in the tile in the *Governance View*.



- To navigate to the *Detail View*, on the *Metric Compliancy View*, select a data point. The *Detail View* contains a line chart of the details of a selected metric during a month.



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Click here to enter text.



