



Feature Scope Description | PUBLIC
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Feature Scope Description for Cloud Portal Service on Cloud Foundry

Content

- 1 **About This Document.** **3**
- 2 **Features.** **4**
- 3 **Service Availability.** **5**
- 4 **Compliance and Security.** **7**
- 5 **Service Level Agreement.** **8**
- 6 **Browser Support.** **9**

1 About This Document

This document describes the **features** that are available in SAP Cloud Portal service. The availability of some of the features may depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **product documentation** on SAP Help Portal might include references to features that are not included with the SAP Cloud Portal service. Features that are not included in this feature scope description might require a separate license.

i Note

This document does not include any information about:

- **Packages and pricing** available for the SAP Cloud Portal service. For more information, see the [Service Plan](#) on [SAP Discovery Center](#).

2 Features

Get a high-level overview about the features of SAP Cloud Portal service.

SAP Cloud Portal service lets you build digital experience portals for employees, customers, and partners. You can streamline access to business data so that your employees can execute their daily business tasks securely, from any device.

The following features are available for SAP Cloud Portal service:

Intuitive and engaging user experience	Create business sites with pages, apps, out-of-the-box widgets, and a site menu, using SAP Fiori 3 or custom site designs.
Secure access to apps	Use role based navigation and single sign-on to easily access different types of apps such as SAPUI5, SAP GUI for HTML, and Web Dynpro ABAP.
Central entry point for accessing apps	Access apps and integrate content from SAP products and other content providers in a uniform manner, allowing users to centrally access the content they need to fulfill their tasks.
Site administration tools	Use the administration tools to support the entire lifecycle of SAP Cloud Portal service sites, including themes, transport, translation, templates, and extensions, and more.
Content administration tools	Manage and configure SAP Cloud Portal service content items such as apps, roles, groups, and catalogs.
Embedded launchpad in business solutions	Add a launchpad module to your business solution and benefit from the launchpad runtime capabilities such as personalization, translation, and custom themes.
Expose business solution for consumption	Expose your business solution as a SaaS content provider and enable users to consume your content through the SAP Cloud Portal service.

3 Service Availability

This section describes the service availability aspects.

Availability Aspect	Description
Regions	See Service Plan on SAP Discovery Center .
Infrastructure	<p>SAP Cloud Portal service runs on several underlying <i>Infrastructure-as-a-Service</i> technologies and regions owned by our partner infrastructure providers, including Amazon Web Services, Microsoft Azure, Google Cloud Platform, Alibaba Cloud, NS2.</p> <p>On AWS data centers, the SAP Cloud Portal service supports the concept of Availability Zones (AZ). An AZ setup, provides a higher availability, fault tolerance, and scalability, than a single data center when there are infrastructure issues. For more information, see Availability Zones in the Cloud Foundry Environment</p>
Environments	<p>SAP Cloud Portal service runs in the following environments:</p> <ul style="list-style-type: none">• SAP BTP, Neo environment• SAP BTP, Cloud Foundry environment

Availability Aspect	Description
Languages	<p>The web-based administration user interface of SAP Cloud Portal service is available in the following languages:</p> <ul style="list-style-type: none"> • Arabic • Chinese (China) • Czech • Danish • Dutch • English • English (British) • French • French (Swiss) • German • German (Swiss) • Hebrew • Hungarian • Italian • Italian (Swiss) • Japanese • Norwegian • Polish • Portuguese • Russian • Spanish • Spanish (Mexico) • Turkish <p>The SAP Cloud Portal service documentation on SAP Help Portal is available in the following languages:</p> <ul style="list-style-type: none"> • Chinese • English • Japanese
Accessibility	<p>SAP Cloud Portal service provides accessibility support in its tools and the customer documentation. This includes:</p> <ul style="list-style-type: none"> • Texts and information • UI elements via attributes and element IDs • Orientation and navigation throughout the UI • User interaction
Free trial use	SAP Cloud Portal service is not included in the free trial for the platform.

4 Compliance and Security

SAP Cloud Portal service ensures cloud security at multiple levels:

i Note

These compliance and security standards apply to regions operated by SAP. For more information about the security compliance for regions operated by an SAP partner, contact your operator.

Certificates and Reports

SAP Cloud Portal service regularly undergoes audits and reviews of its policies and controls.

i Note

Note that these assets were created before our branding changes related to SAP technology were announced on January 2021.

- For the complete list of compliance and security standards that the SAP Cloud Portal service is compliant with, see [SAP Cloud Platform ISO Certificates](#).
- For the complete list of Service Organizational Control (SOC) audit reports available for the SAP Cloud Portal service is, see [SAP Cloud Platform SOC Reports](#).

Data Protection

SAP Cloud Portal service follows SAP's global data protection and privacy guidelines. For more information on the guidelines, see [Data Privacy](#).

To access the Personal Data Processing policy for your region, see [Personal Data Processing for SAP Cloud Services](#).

5 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

i Note

This Service Level Agreement covers cloud service offerings that are operated by SAP. For more information about the service level agreement for cloud service offerings operated by an SAP partner, contact your operator.

- The **order form** is the ordering document to subscribe to cloud services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.
See [Sample Order Form](#).
- The **Service Level Agreement for SAP Cloud Services** applies to any cloud service on the SAP price list, defining downtime, credits, update windows, and others.
See [Service Level Agreement for SAP Cloud Services](#).

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see [General Terms and Conditions for SAP Cloud Services](#).

Maintenance Windows and Major Upgrade Windows

The maintenance and major upgrade windows are defined in the Service Level Agreement for Cloud Services. SAP may update these windows from time to time in accordance with the Agreement.

The following windows apply for the SAP Cloud Portal service:

Maintenance Windows				Major Upgrade Windows				
MENA	APJ	Europe	Americas	Frequency	MENA	APJ	Europe	Americas
Zero down-time	Zero down-time	Zero down-time	Zero down-time	Up to 4 times per year		FRI 2 pm (UTC) (4 hrs)	FRI 10 pm (UTC) (4 hrs)	FRI 4 am (UTC) (4 hrs)

For the latest information, see [Maintenance Windows and Major Upgrade Windows for SAP Cloud Services](#) and search for SAP Business Technology Platform.

6 Browser Support

Overview of the browser support.

For the runtime UIs of the service, the same scope of supported browsers and platforms as stated for SAPUI5 , excluding Web View, and Windows Phone. Note the additional information section about the `sap.m` mobile library of SAPUI5.

For the design-time UIs of the service, the same scope of supported browsers and platforms as stated for SAPUI5 desktop services.



For more information, see [Browser and Platform Support - SAPUI5](#).

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Bias-Free Language

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