

PUBLIC

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# Proof of Service API for Buyers

## Ariba Network
## SAP Ariba APIs
## SAP Ariba Developer Portal

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# Proof of Service API for buyers

The Proof of Service (PoS) is a digital document that acts as a proof of completion of a service line item in the service order. The Proof of Service API for buyers allows buyers to view a single proof of service PoS or a list of PoS (based on specific filter criteria), approve or reject a PoS by updating the PoS status parameter, or update the accounting name for PoS.

This guide applies to:

- SAP Ariba APIs
- SAP Ariba Developer Portal
- SAP Business Network
- SAP Ariba Buying and Invoicing
- SAP Business Network Commerce Automation
- SAP Ariba Invoice Management

**Related guides:**

- Help for the SAP Ariba Developer Portal

# Endpoints Included in the Proof of Service API for Buyers

The Proof of Service API for buyers consists of the following endpoints to carry out different PoS operations:

| | |
|---|---|
| **`GET /proofOfServices/{documentNumber}/attachments/{cid}`** | This endpoint is used to download the attachment corresponding to the specified content ID. |
| **`PATCH /proofOfServices/{documentNumber}`** | This endpoint is used to update a PoS. |
| **`GET /proofOfServices/pages/{pageNo}`** | This endpoint is used to retrieve the list of PoS that belong to the user specified in the request header parameter X-UserId. |
| **`GET /proofOfServices/{documentNumber}`** | This endpoint is used to get the details of the PoS belonging to the user specified in the request header parameter X-UserId. |

# Prerequisites for Proof of Service API for Buyers

To use the Proof of Service API for buyers:

- To create an application and request access to use the SAP Ariba APIs relevant to this feature, you must have access to the SAP Ariba developer portal. For details, see Steps to Start Using the SAP Ariba APIs in Help for the SAP Ariba Developer Portal.
- All queries made to this API must be authenticated using OAuth authentication. For details, see SAP Ariba Developer Portal Authentication in Help for the SAP Ariba Developer Portal.
- Generate the API client ID from SAP Ariba developer portal. For details, see Finding Your Application's Application Key and OAuth Client ID in Help for the SAP Ariba Developer Portal.
- You must configure the API client ID in SAP Business Network for buyers. For more details see, Configuring the API Client ID in SAP Business Network for Buyers [page 7].
- You must have one of the following PoS-related permissions:
  - Proof Of Service Create Access
  - Proof Of Service Create On Behalf Access
  - Proof Of Service Review Access
  - Proof Of Service Approval Access

# Workflow for Proof of Service API for Buyers

The buyer can use the Proof of Service API for buyers to view PoS and update a PoS.

1. The client application posts the request to view a specific PoS or a list of PoS based on a specific filter criteria.
   If the user requested to view a specific PoS, the PoS with the requested document number is returned. If the user requested to view a list of PoS, the PoS list is returned.
2. The user downloads an attachment from a PoS.
   The file with the specified content ID is downloaded from the specified PoS.
3. The client application posts the PoS details using the Proof of Service API for buyers based on the status of the PoS and the role of the user who updates the PoS details.
   The PoS details posted by the client application are validated for errors and the PoS is updated.

# Configuring the API Client ID in SAP Business Network for Buyers

Use this procedure to configure your API client ID.

## Context

If you are using OAuth authentication, you must link the client ID that is generated for the API in the developer portal with the buyer account ANID in SAP Business Network, so that the API knows which buyer the client application is associated with.

To configure an API client ID in SAP Business Network for buyers, follow these steps:

## Procedure

1. In the SAP Ariba Developer Portal, navigate to the **Manage** tab and choose **My Applications**.
2. From the list of client applications on the left side of the screen, choose the desired application.
3. Copy the value in the **Oauth Client ID** field.
4. In the SAP Business Network buyer account, click on the Account Settings icon and choose **Manage Profile** > **API Client ID Configuration** >.
5. Select **Add** and paste the Oauth client ID value in to the **Client ID** field.
6. When you are finished, click **Save**.

# Viewing and Approving Proof of Service with Proof of Service API for Buyers

Use this procedure to view and approve proof of service with Proof of Service API for buyers.

### Context

> **Note**
>
> In the sample URLs in this topic, replace `{{runtime_url}}` with the desired runtime URL from the **Environment Details** table on the SAP Ariba Developer Portal discovery page for this API.

### Procedure

1. The client application posts the request to view proof of service.
   a. To view a specific PoS:

      **Sample Code**

      ```
      GET {{runtime_url}}/proofOfServices/{documentNumber}?
      anid={anid}&supplierAnid={supplierAnid}
      ```

      where `{anid}` is the SAP Business Network ID of the user who requests to view the PoS and `{supplierAnid}` is the SAP Business Network ID of the supplier organization. `documentNumber` is the PoS document number.

      **Sample Code**

      ```
      Example:
      GET {{runtime_url}}/proofOfServices/PoS_0001?
      anid=AN00000000001&supplierAnid=AN00000000002
      ```

   b. To view all the PoS based on a specific filter criterion:

      **Sample Code**

      ```
      GET {{runtime_url}}/proofOfServices/pages/1?
      anid={anid}&$filter={filterCriterion} eq 'value'
      ```

      where `{anid}` is the SAP Business Network ID of the user who requests to view the PoS and `{supplierAnid}` is the SAP Business Network ID of the supplier organization. Here

`{filterCriterion}` is the filter criterion and `{value}` is the value based on which multiple PoS can be viewed.

**Sample Code**

```
Example:
GET {{runtime_url}}/proofOfServices/pages1?
anid=AN000000000001&$filter=status eq 'BUYER_APPROVED' and location eq
'Campus1'
```

Using this API, the user can retrieve the following information:

- Contractor can retrieve the list of reviewers to assign PoS for review.
- Supplier user can retrieve the list of contractors to create a PoS on behalf of a contractor.
- Supplier user can retrieve the list of reviewers to add other reviewers for the PoS they created on behalf of a contractor.
- Supplier user can retrieve the list of approvers to add the approver for the PoS they review.

The following table describes the auto-generated parameters in a PoS:

Table 1: Auto-Generated PoS Parameters Relevant to View Operation of Proof of Service API for Buyers:

| Parameter | Description |
|---|---|
| `proofOfService.creator.userId` | User ID of the creator of the PoS. |
| `proofOfService.creator.firstName` | First name of the creator of the PoS. |
| `proofOfService.creator.lastName` | Last name of the creator of the PoS. |
| `proofOfService.creator.anid` | SAP Business Network ID of the supplier organization. |
| `proofOfService.totalAmt` | Sum of the product of `proofOfService.posItems.{posLineNumber}.chargeableQuantity` and `proofOfService.posItems.{posLineNumber}.unitPrice` for all PoS line items.<br>**Note**<br>Currently, USD is the only supported currency in PoS. |
| `proofOfService.createDate` | Date and time of the creation of the PoS. |

Table 2: Proof of Service Payload Parameters:

| | |
|---|---|
| `action` | Action is `publish` when supervisor is creating the PoS on behalf of the contractor. In other scenarios, this parameter is not used. |
| `proofOfService.documentNumber` | Unique number given to the proof of service by the user. This is mandatory. |
| `proofOfService.location` | Location or site code of the service. This is mandatory. |
| `proofOfService.startDate` | Date and time of the start of the service. This is mandatory. |
| `proofOfService.endDate` | Date and time of the end of the service. This is mandatory. |

| | |
|---|---|
| `proofOfService.dueDate` | Date by which the service is to be completed. This is entered by PoS Assigner. |
| `proofOfService.desc` | Description of the service. This is mandatory. |
| `proofOfService.contractor.userId` | User ID of the contractor. This is mandatory. |
| `proofOfService.reviewer.userId` | User ID of the reviewer. This is mandatory. |
| `proofOfService.approver.userId` | User ID of the approver from the buyer organization. |
| `proofOfService.accountingName` | Accounting code for the PoS. |
| `proofOfService.po.buyerANID` | SAP Business Network ID of the buyer organization. |
| `proofOfService.po.payloadId` | Payload ID of the purchase order (PO). |
| `proofOfService.po.documentNumber` | PO number. |
| `proofOfService.po.documentDate` | Date and time of creation of the PO. |
| `proofOfService.projectCode` | Generic code of the project. |
| `proofOfService.posItems.{posLineNumber}.lineNumber` | Line number of the PoS item. |
| `proofOfService.posItems.{posLineNumber}.poLineNumber` | Line number of the PO service or material line item from which the PoS line item is derived. |
| `proofOfService.posItems.{posLineNumber}.itemType` | Service or material. |
| `proofOfService.posItems.{posLineNumber}.desc` | Description of the item. |
| `proofOfService.posItems.{posLineNumber}.quantity` | Quantity of the item. |
| `proofOfService.posItems.{posLineNumber}.chargeableQuantity` | Chargeable quantity of the item. |
| `proofOfService.posItems.{posLineNumber}.unitOfMeasure` | Unit of measure of the material or service. |
| `proofOfService.posItems.{posLineNumber}.unitPrice` | Price per unit of the item. |
| `proofOfService.posItems.{posLineNumber}.startDate` | Start date and time of the service. This date should be between `proofOfService.startDate` and `proofOfService.endDate`. |
| `proofOfService.posItems.{posLineNumber}.endDate` | End date and time of the service. This date should be between `proofOfService.startDate` and `proofOfService.endDate`. |

| | |
|---|---|
| `proofOfService.posItems.{posLineNumber}.currencyCode` | Currency code for the payment of the material or service.<br><br>**Note**<br>Currently, USD is the only supported currency in PoS. |
| `proofOfService.posItems.{posLineNumber}.comments` | Comments about the PoS line item. |

The following table describes the parameters that can be viewed based on user persona:

Table 3: PoS Parameters That Can Be Viewed Based on User Persona

| User Persona | Parameters That Can Be Viewed |
|---|---|
| Contractor | All PoS parameters except purchase order parameters, `proofOfService.projectCode`, `proofOfService.accountingName`, `proofOfService.approver.userId`, `proofOfService.totalAmt`, and PoS line item parameters `proofOfService.posItems.{posLineNumber}.chargeableQuantity`, `proofOfService.posItems.{posLineNumber}.unitPrice`, and `proofOfService.posItems.{posLineNumber}.currencyCode`. |
| PoS Assigner | All PoS parameters. |
| Supervisor | All PoS parameters. |
| Approver | All PoS parameters. |

You can specify the maximum number of PoS displayed per page as the input for the header parameter `maxPageSize`. For example, if you input five as `maxPageSize` and the list returned has 20 PoS, five PoS records are displayed per page. By default, the value of `maxPageSize` is 100.

PoS can be filtered and viewed based on the following criteria:

Table 4: Filter Parameters for View Operation of Proof of Service API for Buyers:

| Filter Criterion | Description |
|---|---|
| `status` | Status of the PoS. This corresponds to `proofOfService.status`. |
| `contractor` | User ID of the contractor. This corresponds to `proofOfService.contractor.userId`. |
| `reviewer` | User ID of the reviewer. This corresponds to `proofOfService.reviewer.userId`. |
| `approver` | User ID of the approver. This corresponds to `proofOfService.approver.userId`. |

| Filter Criterion | Description |
| --- | --- |
| `createdBy` | User ID of the creator of the PoS. This corresponds to `proofOfService.creator.userId`. |
| `location` | Location specified in the PoS. This corresponds to `proofOfService.location`. |
| `startDate` | Date and time of the start of the service. This corresponds to `proofOfService.startDate`. |
| `endDate` | Date and time of the end of the service. This corresponds to `proofOfService.endDate`. |
| `poDocument` | Purchase order number. This corresponds to `proofOfService.po.documentNumber`. |

**Sample Code**

```
Example:
GET {{runtime_url}}/proofOfServices/pages1?anid=AN00000000001&$filter=status
eq 'BUYER_APPROVED' and location eq 'Campus1'
```

If the user requested to view a specific PoS, the PoS with the requested document number is returned. If the user requested to view a list of PoS, the PoS list is returned.

2. The client application posts the following request to download an attachment to a PoS:

**Sample Code**

```
GET {{runtime_url}}/proofOfServices/{documentNumber}/attachments/{cid}?
anid={anid}&supplierAnid={supplierAnid}
```

where `{cid}` is the content ID of the PoS attachment to be downloaded, `{anid}` is the SAP Business Network ID of the user who requests to download the attachment and `{supplierAnid}` is the SAP Business Network ID of the supplier organization. `documentNumber` is the PoS document number.

**Sample Code**

```
Example:
GET {{runtime_url}}/proofOfServices/PoS_0001/attachments/
121324fnvkjfbnvcvbjhjknf?anid=AN00000000001&supplierAnid=AN00000000002
```

where `{anid}` is the SAP Business Network ID of the user who updates the PoS and `{documentNumber}` is the document number of the PoS. `{supplierAnid}` is the SAP Business Network ID of the supplier.

If the operation is successful, the requested file is downloaded. If the operation fails, the error details are returned.

3. The client application posts the request, specifying the parameters to update a PoS.

**Sample Code**

```
PUT {{runtime_url}}/proofOfServices?
anid={anid}&documentNumber={documentNumber}&supplierAnid={supplierAnid}
```

Table 5: Proof of Service Parameters Relevant to Update Operation of Proof of Service API for Buyers

| Field | Description |
|---|---|
| `proofOfService.status` | Current status of the PoS. |
| `proofOfService.posStatus` | Updated status of the PoS. |
| `proofOfService.supervisorReviewComment` | Comment added by the supervisor about the PoS review. |
| `proofOfService.buyerComment` | Comment added by the buyer about the PoS approval or rejection. |

The following table describes the parameters that can be updated based on user persona:

Table 6: PoS Parameters That Can Be Updated Based on User Persona

| User Persona | Parameters That Can Be Updated |
|---|---|
| Contractor | All PoS parameters except PO parameters `action`, `proofOfService.contractor.userId`, `proofOfService.posItems.{posLineNumber}.chargeableQuantity`, `proofOfService.creator.userId`, `proofOfService.projectCode`, `proofOfService.accountingName`, `proofOfService.approver.userId`, `proofOfService.creator.firstName`, `proofOfService.creator.lastName`, `proofOfService.creator.anid`, `proofOfService.totalAmt`, `proofOfService.posItems.{posLineNumber}.currencyCode`, `proofOfService.posItems.{posLineNumber}.unitPrice`, and `proofOfService.createDate`. |
| PoS Assigner | `proofOfService.posStatus`, `proofOfService.contractor.userId`, `proofOfService.reviewer.userId`, and `proofOfService.approver.userId`.<br>**Note**<br>A PoS Assigner can add `proofOfService.po` parameters if it is not present in the PoS. Once added, `proofOfService.po` parameters cannot be updated. |

| User Persona | Parameters That Can Be Updated |
| --- | --- |
| Supervisor | All PoS parameters except `action`, `proofOfService.documentNumber`, `proofOfService.posItems.{posLineNumber}` parameters, `proofOfService.contractor.userId`, `proofOfService.reviewer.userId`, `proofOfService.creator.userId`, `proofOfService.creator.firstName`, `proofOfService.creator.lastName`, `proofOfService.creator.anid`, `proofOfService.totalAmt`, and `proofOfService.createDate`.<br>**Note**<br>A supervisor can add `proofOfService.po` parameters if it is not present in the PoS. Once added, `proofOfService.po` parameters cannot be updated. |
| Approver | `proofOfService.posStatus`, `proofOfService.accountingName`, and `proofOfService.buyerComment`. |

The PoS details can be updated based on the user's role and the status of the PoS.

These are the different values for PoS status:

| PoS Status | Description |
| --- | --- |
| `PENDING_WORK_LOG` | The PoS is created by a supplier user on behalf of the contractor. The service details are pending from the contractor. |
| `CONTRACTOR_REJECTED` | The PoS is created by a supplier user on behalf of the contractor and is rejected by the contractor. The supplier user can assign the PoS to another contractor. |
| `CONTRACTOR_ACCEPTED` | The PoS is created by a supplier user on behalf of the contractor and is accepted by the contractor. |
| `PENDING_REVIEW` | The PoS is pending review by the supervisor. |
| `PENDING_PO_ASSIGNMENT` | The PoS is pending the assignment of purchase order information. |
| `SUPERVISOR_REJECTED` | The PoS is rejected by the supervisor. |
| `PENDING_APPROVAL` | The PoS is pending approval by the buyer. |
| `APPROVED` | The PoS is approved by the buyer. |
| `BUYER_REJECTED` | The PoS is rejected by the buyer. |

The following parameters can be updated by users with different roles, based on the PoS status:

| PoS Status | Contractor | Supplier User Who Creates PoS on Behalf of Contractor | Supervisor (Reviewer) | Buyer (Approver) |
|---|---|---|---|---|
| `PENDING_WORK_LOG` | `posStatus` | `posStatus`, `contractor.userId`, `reviewer.userId`, `approver.userId` | None | None |
| `CONTRACTOR_REJECTED` | None | `posStatus`, `contractor.userId` | None | None |
| `CONTRACTOR_ACCEPTED` | `posStatus`, `location`, `desc`, `startDate`, `endDate`, `file`, and all `posItems` parameters except `posItems.{posLineNumber}.poLineNumber` | None | None | None |
| `PENDING_REVIEW` | None | None | `posStatus`, `location`, `desc`, `startDate`, `endDate`, `accountingName`, `projectCode`, `approver.userId`, `posItems.{posLineNumber}.desc`, `posItems.{posLineNumber}.startDate`, `posItems.{posLineNumber}.endDate`, `posItems.{posLineNumber}.itemType`, `posItems.{posLineNumber}.comments`, `posItems.{posLineNumber}.chargeableQuantity`, `file`, and all `po` parameters | None |

| PoS Status | Contractor | Supplier User Who Creates PoS on Behalf of Contractor | Supervisor (Reviewer) | Buyer (Approver) |
|---|---|---|---|---|
| PENDING_PO_ASSIGNMENT | None | None | posStatus, accountingName, projectCode, approver.userId, and all po parameters | None |
| SUPERVISOR_REJECTED | None | None | None | None |
| PENDING_APPROVAL | None | None | None | posStatus, accountingName, buyerComment |
| APPROVED | None | None | None | None |
| BUYER_REJECTED | None | None | None | None |

The following table lists the possible status changes when PoS status is a specific value:

| PoS Status | Next Possible Status |
|---|---|
| PENDING_WORK_LOG | CONTRACTOR_ACCEPTED or CONTRACTOR_REJECTED |
| CONTRACTOR_REJECTED | PENDING_WORK_LOG |
| CONTRACTOR_ACCEPTED | PENDING_REVIEW |
| PENDING_REVIEW | PENDING_PO_ASSIGNMENT, SUPERVISOR_REJECTED, or PENDING_APPROVAL |
| PENDING_PO_ASSIGNMENT | PENDING_APPROVAL |
| SUPERVISOR_REJECTED | None |
| PENDING_APPROVAL | APPROVED or BUYER_REJECTED |
| APPROVED | None |
| BUYER_REJECTED | None |

The status of the update operation is returned.

# Response Fields Returned by Proof of Service API for Buyers

The JSON response message contains the following fields:

Table 7: API Response Fields:

| Response Field | Description |
|---|---|
| `description` | Description of the response. |
| `success` | The status of the Proof of Service API for buyers operation. Depending on whether the operation is successful or not, it can be one of the following values:<br>• `true`<br>• `false` |
| `result` | The result returned by the API call. In case there is no result, the value is `null`. |
| `type` | Type of error. |
| `errorCode` | Error code indicating the reason for the failure of the API operation. |
| `errorMessage` | Description of the error. |
| `userId` | Unique user ID of the user. |
| `firstName` | First name of the user. |
| `lastName` | Last name of the user. |
| `anid` | SAP Business Network ID of the supplier or buyer based on the role of the user list to be retrieved. |

### Example response for view operation of the Proof of Service API for buyers

Sample Code

```
{
     "description": "Request not completed."
     "result": null,
    "success": false,
    "errors": [
        {
            "errorCode": 1201,
            "errorMessage": "Error occurred while trying to find pos using
documentNumber PoS12345 and supplierAnid AN02000000001. Failed with error Code
1001. Invalid inputs, proof of service not found. Document number PoS12345
supplierAnid AN02000000001. uri=/Network/supplier/proofOfServices/PoS12345"
        }
    ]
}
```

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U.S. Patent Nos. 6,199,050, 6,216,114, 6,223,167, 6,230,146, 6,230,147, 6,285,989, 6,408,283, 6,499,018, 6,564,192, 6,584,451, 6,606,603, 6,714,939, 6,871,191, 6,952,682, 7,010,511, 7,047,318, 7,072,061, 7,084,998; 7,117,165; 7,225,145; 7,324,936; 7,536,362; 8,364,577; and 8,392,317. Patents pending.

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