



PUBLIC

SAP Work Manager

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SAP Work Manager New Features

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1 SAP Work Manager 6.6 Features

SAP Work Manager is a comprehensive mobile solution for the automation of asset management and field service processes.

With SAP Work Manager, you have the tools to improve workplace safety and optimize asset life and reliability, as well as streamline processes by eliminating paperwork and shortening work cycles. The mobile app accesses the SAP Enterprise Asset Management (SAP EAM) solution and empowers the workforce to install, inspect, maintain, and repair assets in the field from their mobile devices.

SAP Work Manager 6.6

The following is a list of the features incorporated into the SAP Work Manager 6.6 July 2021 application release:

- SAML support
- Esri SDK version 100.10 support for iOS and WPF clients
- New client and server builds using the latest Agency SDK
- Bug fixes

SAP Work Manager Language and Localization

SAP Work Manager supports the following languages:

- ar - Arabic
- cs - Czech
- de - German
- es - Spanish
- fr - French
- he - Hebrew
- hu - Hungarian
- it - Italian
- ja - Japanese
- ko - Korean
- pl - Polish
- pt - Portuguese
- ro - Romanian
- ru - Russian
- sh - Serbian
- sk - Slovakian
- sv - Swedish

- tr - Turkish
- zh-CN - Simplified Chinese

2 SAP Work Manager Previously Released Features

2.1 SAP Work Manager 6.5 Features

SAP Work Manager is a comprehensive mobile solution for the automation of asset management and field service processes.

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SAP Work Manager 6.5 SP03 PL03

The following is a list of the features incorporated into the SAP Work Manager 6.5 SP03 PL03 July 2020 application release:

- New client and server builds using the latest Agentry SDK
- Added support for Metering as a Service (MaaS)
- Support for Java 1.8
- Removed obsolete `Agentry.ini` settings not supported by SAP BTP services or SAP Mobile Platform
- Android GIS SDK support for Android 64-bit architecture
- Android GIS SDK updated to use Esri SDK version 100.6.0
- Bug fixes

SAP Work Manager 6.5 Features List

The following is a list of the features incorporated into the SAP Work Manager 6.5 application release.

- **Background send:** Allows you to send up transaction data asynchronously in the background, without the need to start a traditional transmit manually. You can continue to use the client while the transactions are being background sent.
- **Parameter framework:** Previously, a feature in SAP Work Manager could only be turned on and off globally for all users using the ConfigPanel. Now in 6.5, you can use new parameters, set in the ConfigPanel, that can enable or disable various features per user role through an authorization check to the back end.
- **Complex table wildcard search:** The Agentry client now supports partial string matching (also known as a *contains* search) when searching complex tables. In previous releases, the Agentry client supported only *begins-with* searches, which provided fewer results when searching complex tables. The Agentry client must implement an index for an International String field type (case-insensitive). The ability to search

against this index is implemented on all supported clients that use the SQLite engine (which is currently limited to Android, iOS, and WPF clients). The search behavior of older clients is different, since they don't support SQLite engine and don't know about the new index.

i Note

To use this feature, your server must be SAP Mobile Platform 3.0 SP17 or higher and your Agentry Client must be 71.4.1 or higher.

- **User language selection:** Client end users can now select their desired language within the SAP Work Manager application, overriding the default device operating language settings. Language selection is performed from the Main menu screen using the *Change Language* pop-up menu option, as long as you have multiple languages selected.
- **Ability to sort lists using multiple fields:** You can change the order of the objects in a list view by selecting multiple fields to sort in a hierarchical fashion.
- **Ability to filter lists using multiple fields:** You can now enable multiple filter conditions on an object list view. Previously, you could filter only one field at a time. Filter options now offer a *contains* option that allows searching for any characters or strings anywhere in the field value. Previously, Agentry only allowed a filter option of *begins with*. Your filters are also automatically saved for you in the client so you don't have to reset them; you can turn on or off a previously saved filter.

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- sk - Slovakian
- sv - Swedish
- tr - Turkish
- zh-CN - Simplified Chinese

3 SAP Work Manager - Access and Support

References to software downloads and support access.

Where to get SAP Work Manager

- **SAP Work Manager application:** In the SAP Support Portal *Software Downloads* page (<https://support.sap.com/software.html>), choose *Installation and Upgrades*. If you want to download a product that you currently do not have (but have a valid contract for), or if you wish to download a new version of the product, you need *Download Software* authorization. You can request this authorization from your SAP system administrator.
- **SAP Work Manager client for iOS or Android:** Go to the applicable store on your mobile device and in the search box, type in *SAP Work Manager* and tap *Search*. Download the free client from the store.
- **SAP Work Manager client for WPF:** Download the WPF client from the SAP Support Portal [here](#). To see all download offerings, follow the path ► *Installations and Upgrades* ► *M* ► *SAP Mobile Solution* ► *SAP Work Manager* ► *MOB Work Manager WPF* ► *<Version>* ►.

Community Support

Connect with experts and other users at the SAP Communities portal:<https://www.sap.com/community.html>

Perform a search on *SAP Work Manager* to pull up all SAP Work Manager related content.

Logging a Support Ticket



If you find an issue in the documentation or in the SAP Work Manager application itself, open a support message at <https://support.sap.com/incident> using the `<SAP Work Manager: MOB-SYC-SAP-WM>` component.

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Gender-Related Language

We try not to use gender-specific word forms and formulations. As appropriate for context and readability, SAP may use masculine word forms to refer to all genders.

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