

SAP Fieldglass

Product Information | PUBLIC
SAP Fieldglass
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Integrate with SAP Start Using SAP Fieldglass as a Content Provider

Integration Guide

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1 Overview

SAP Start is a predefined central entry point for accessing SAP cloud business solutions that are integrated with it, such as SAP S/4HANA Cloud public edition, SAP SuccessFactors, and SAP Fieldglass. For more information on SAP Start, see https://help.sap.com/docs/start/sap-start/what-is-sap-start.

Prerequisites

To integrate Fieldglass as a content provider, some SAP Start setup/site must already exist. For more information, see https://help.sap.com/docs/start/sap-start/setup.

In addition:

1. You need to have an existing SAP Fieldglass tenant.
2. You need to have access to a Configuration Manager role (customer admin) user.
3. Complete all user and user role information provisioning to SAP Start IAS/IPS using SCIM. For more information, see https://help.sap.com/docs/identity-provisioning/identity-provisioning/sap-fieldglass?version=Cloud.

2 Prepare SAP Fieldglass as a Content Provider

Follow the steps described in API Application Keys | SAP Help Portal.

You will need the following property values to complete the setup.

1. Virtual Person Name (Username)
2. Password of the user selected as Virtual Person Name (Username)
3. License Key
4. API Application Key
5. Client ID
6. Client Secret

> **Note**
>
> If the API Application Key was already created for SAP Start, you need to have access to the **Web Services** section on the View Application Key page in SAP Fieldglass Configuration Manager to copy the properties.

3 Configure Destinations

1. Navigate to the Cloud Foundry sub-account, where your SAP Start instance was created, and select the **Connectivity Destinations** tab from the navigation area.
2. Establish trust between Fieldglass and the BTP destination service. For more information, see Establish Trust with SAP Destination Service.
3. Configure the properties of the Design-Time Destination as described next:

Property	Description	Example or Value
Name	The destination name can be up to 16 characters. **Note** The name of the destination must not be longer than 16 characters, otherwise, the status of the respective SAP Start connector is set to `Error`.	Example: Fieldglass_<your company code>_DT
Type	Select the HTTP option from the drop-down menu.	
Description	(Optional) Add a description.	
URL	Use the SAP Fieldglass tenant URL used to log into the user interface, or the one provided by SAP Fieldglass support. For US datacenter, use https://xxxx.us.fieldglass.cloud.sap/api/v1 For EU datacenter, use https://xxxx.eu.fieldglass.cloud.sap/api/v1 If you don't know which SAP Fieldglass datacenter you're using, contact SAP Fieldglass Customer Support. **→ Remember** The **xxxx** in the URL for US and EU datacenters must be replaced with the buyer company code.	Example: If https://xxxx.us.fieldglass.cloud.sap is the instance you're using to log in, then the URL should be https://xxxx.us.fieldglass.cloud.sap/api/v1**/cdm/entities**.

Property	Description	Example or Value
Proxy Type	Select the **Internet** option from the dropdown menu.	
Authentication	OAuth2ClientCredentials	OAuth2ClientCredentials
Client ID	Add the Virtual Person Name (Username) value located in the **Web Services** section on the View Application Keys page in SAP Fieldglass Configuration Manager. **Note** Select the value in the parenthesis/bracket.	Value of Virtual Person Name (Username).
Client Secret	Password of the user selected as **Virtual Person Name (Username)**.	Password of the username select as Virtual Person Name (Username).
Token Service URL Type	Select **Dedicated**.	
Token Service URL	Use the SAP Fieldglass tenant URL used to log into the user interface, or the one provided by SAP Fieldglass support. For US datacenter, use https://xxxx.us.fieldglass.cloud.sap/api/oauth2/v2.0/token For EU datacenter, use https://xxxx.eu.fieldglass.cloud.sap/api/oauth2/v2.0/token If you don't know which SAP Fieldglass datacenter you're using, contact SAP Fieldglass Customer Support. **→ Remember** The **xxxx** in the URL for US and EU datacenters must be replaced with the buyer company code.	
Token Service User	Add the Virtual Person Name (Username) value located in the **Web Services** section on the View Application Keys page in SAP Fieldglass Configuration Manager.	Value of Virtual Person Name (Username).

Property	Description	Example or Value
Token Service Password	Password of the user selected as Virtual Person Name (Username).	Password of the username select as Virtual Person Name (Username).

1. Add the following additional properties by selecting **New** property on the right side of the **Destination Configuration** pane:

Property	Description	Example or Value
nameIdFormat	Value of the **NameIdFormat** tag, which is part of the generated OAuth2SAMLBearerAssertion authentication.	Value: urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified
URL.headers.X-ApplicationKey	Add the API Application Key value located on the View Application Keys page in SAP Fieldglass Configuration Manager.	Value of API Application Key

4. Configure the properties of the Runtime Destination as described next:

Property	Description	Example or Value
Name	The destination name can be up to 16 characters. **Note** The name of the destination must not be longer than 16 characters; otherwise, the status of the respective SAP Start connector is set to `Error`.	Value: Fieldglass_<your company code>_RT
Type	Select the **HTTP** option from the drop-down menu.	
Description	(Optional) Add a description.	

Property	Description	Example or Value
URL	Use the SAP Fieldglass tenant URL used to log into the user interface, or the one provided by SAP Fieldglass support. For US datacenter, use https://xxxx.us.fieldglass.cloud.sap/api.v1 For EU datacenter, use https://xxxx.eu.fieldglass.cloud.sap/api/v1 If you don't know which SAP Fieldglass datacenter you're using, contact SAP Fieldglass Customer Support. → Remember The **xxxx** in the URL for US and EU datacenters must be replaced with the buyer company code.	Example: If https://xxxx.us.fieldglass.cloud.sap is the instance you're using to log in, then the URL should be https://xxxx.us.fieldglass.cloud.sap/api/v1**/cdm** .
Proxy Type	Select the **Internet** option from the dropdown menu.	
Authentication	Select the **OAuth2SAMLBearerAssertion** option from the dropdown menu.	
Audience	Domain (without protocol) of the URL that is used for login.	
AuthnContextClassRef	urn:oasis:names:tc:SAML:2.0:ac:classes:PreviousSession	
Client Key	Value of API Application Key.	Password of the username selected as Virtual Person Name (Username).
Token Service URL Type	Select **Dedicated**.	

Property	Description	Example or Value
Token Service URL	Use the SAP Fieldglass tenant URL used to log into the user interface, or the one provided by SAP Fieldglass support. For US datacenter, use https://xxxx.us.fieldglass.cloud.sap/api/oauth2/v2.0/token For EU datacenter, use https://xxxx.eu.fieldglass.cloud.sap/api/oauth2/v2.0/token If you don't know which SAP Fieldglass datacenter you're using, contact SAP Fieldglass Customer Support. → Remember The **xxxx** in the URL for US and EU datacenters must be replaced with the buyer company code.	Example: If https://xxxx.us.fieldglass.cloud.sap is the instance you're using to log in, then the URL should be https://xxxx.us.fieldglass.cloud.sap/api/**oauth2/v2.0/token**.
Token Service User	Add the Virtual Person Name (Username) value located in the **Web Services** section on the View Application Keys page in SAP Fieldglass Configuration Manager.	Value of Virtual Person Name (Username).
Token Service Password	Password of the user selected as **Virtual Person Name (Username)**.	Password of the username selected as Virtual Person Name (Username).

1. Add the following additional properties by selecting the **New** property on the right side of the **Destination Configuration** pane:

Property	Description	Example or Value
nameIdFormat	Value of the **NameIdFormat** tag, which is part of the generated OAuth2SAMLBearerAssertion authentication.	Value: urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified
HTML5.DynamicDestination	Enter boolean if dynamic destination feature has to be enabled.	Value: true
sap-card-nominations-path	Path used to fetch card nominations for the end user.	Value: /api/v1/cdm/nominations

5. Configure the properties of the Runtime Destination as described next:

Property	Description	Example or Value
Name	The destination name can be up to 16 characters. **Note** The name of the destination must not be longer than 16 characters; otherwise, the status of the respective SAP Start connector will be set to `Error`.	`Fieldglass_<your company code>_RT_DEFAULT`
Type	Select the **HTTP** option from the dropdown menu.	
Description	(Optional) Add a description.	
URL	Use the SAP Fieldglass tenant URL used to log into the user interface, or the one provided by SAP Fieldglass support. For US datacenter, use https://xxxx.us.fieldglass.cloud.sap For EU datacenter, use https://xxxx.eu.fieldglass.cloud.sap If you don't know which SAP Fieldglass datacenter you're using, contact SAP Fieldglass Customer Support. **→ Remember** The **xxxx** in the URL for US and EU datacenters must be replaced with the buyer company code.	If https://xxxx.us.fieldglass.cloud.sap is the instance you're using to log in, then the URL should be https://xxxx.us.fieldglass.cloud.sap.
Proxy Type	Select the **Internet** option from the dropdown menu.	
Authentication	Select the **NoAuthentication** option from the dropdown menu.	

1. Add the following additional properties by selecting the **New** property on the right side of the **Destination Configuration** pane.

Property	Description	Example or Value
HTML5.DynamicDestination	Enter boolean if dynamic destination feature has to be enabled.	Value: true
URL.headers.X- ApplicationKey	Add the **API Application Key** value located on the View Application Keys page in SAP Fieldglass Configuration Manager.	Value of API Application Key
sap-start	Needs to be set to true that content provider has access to this destination.	Value: true

4 Add a Content Provider to SAP Start

Add a new content provider to your SAP Start site to consume the contents from SAP Fieldglass.

Prerequisites

You have SAP Start site in your subaccount.

Context

To configure a content provider, follow the steps below.

Procedure

1. Go to the Site Manager page of your SAP Start site and open the **Channel Manager** tab.
2. Choose **+ New Content Provider** to add a new content provider.
3. Enter the information from the table below:

> ⓘ Note
>
> Note that whether you've subscribed to the standard or foundation plan of SAP Build Work Zone, standard edition, the configurations for both plans in this step are mostly the same. Some properties are set by default and can't be changed in the foundation plan. See the table below for details.

Field	Value
Title	Enter a name for the content provider.
Description	Enter a description for the content provider.
ID	Automatically generated from the title.
Design-Time Destination	Fieldglass_<companyCode>_DT
Runtime Destination	Fieldglass_<companyCode>_RT_DEFAULT
Runtime Destination for Dynamic Data	Fieldglass_<companyCode>_RT

Field	Value
Content Addition Mode	Make sure this option is On. **Note** This option is turned on by default and not editable in the foundation plan.
Use the Identity Provisioning service to provision user authorizations	Make sure this option is On. **Note** This option is turned on by default and not editable in the foundation plan.
Include group and catalog assignments to roles	Make sure this option is Off. **Note** This option is not available in the foundation plan.

4. Save the entry.

Results

Now, a new content provider is added to SAP Start site. But, if you make changes to any of the required properties that don't comply with the information provided above, SAP Fieldglass contents won't be accessible from SAP Start.

5 Configure Identity Provisioning Service (IPS)

To set up IPS with SAP Fieldglass, refer to the documentation at https://help.sap.com/docs/identity-provisioning/identity-provisioning/sap-fieldglass.

Role assignment is done by ISP. After IPS configuration, the integration results are checked.

Make modifications for user information in SAP Start. Create a new Target system and select SAP Build Work zone. Replace values in Groups mapping. Use it for IPS setup and configuration with SAP Fieldglass and SAP Start.

For SAP Start, there are a few modifications required to successfully provide user information to SAP START.

Source Transformation

1. Within the user mapping search for `$.groups` and change the value `applyOnAttribute` within Functions from `display` to `value`.
2. Additionally, a new User field mapping needs to be added:
    1. `sourcePath: $['urn:ietf:params:scim:schemas:extension:sap:2.0:User']['userUuid']`
    2. `targetPath: $['urn:ietf:params:scim:schemas:extension:sap:2.0:User']['userUuid']`
    3. optional: `true`
3. Within groups:
    1. Ignore: `false`

Target System

1. Create a new Target system and select **SAP Build Work Zone**, and `Standard Edition` as **Type**.
    1. For documentation about adding **SAP Build Work Zone** as a target system, see https://help.sap.com/docs/build-work-zone-standard-edition/sap-build-work-zone-standard-edition/configure-integration-with-identity-provisioning-service?q=identity%20provisioning.
    2. For **Source System**, select the previously created Fieldglass source.

Target System Transformation

1. Within Groups mapping, replace the `sourcePath` value `$.displayName` with the value `$.id`.
2. Within Groups mapping, replace the `sourcePath` value `$.externalId` with the value `$.id`.

6 SAP Fieldglass Cards for the SAP Start Insights

SAP Fieldglass acts as card provider to the Insights section of SAP Start to provide the user with relevant business insights. For more information, see What is SAP Start and Insights.

The following SAP Fieldglass cards can be shown in the Insights section of SAP Start.

My Statements of Work

The **My Statements of Work** card displays statements of work (SOWs) that are divided into health states (Critical=red, Warning=yellow, and Good=green).

- Red: Indicates there are critical items associated with the statement of work and need immediate attention.
- Yellow: Indicates work items associated with the statement of work are in a warning state and need attention soon.
- Green: Indicates the items associated to the statement of work are in a good state and don't require attention at this time.

The card can appear in the Insights section of SAP Start for Fieldglass users who are creators or owners of statements of work.

Clicking the card header opens the My Statements of Work dashboard on the Fieldglass app.

My Workers

The **My Workers** card displays workers that are divided into health states (Critical=red, Pending Registration=blue, Warning=yellow, and Good=green).

- Red: Indicates there are critical items associated with the worker and need immediate attention.
- Blue: Indicates workers are pending registration.
- Yellow: Indicates work items associated with the worker are in a warning state and need attention soon.
- Green: Indicates the items associated to the worker are in a good state and don't require attention at this time.

The card can appear in the Insights section of SAP Start for Fieldglass users who are managing workers.

Clicking the card header opens the My Workers dashboard on the Fieldglass app.

For more information on workers and statements of work, see Worker Centric View.

For more information on the SAP Fieldglass Home page, see Your SAP Fieldglass Home Page.

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