



Feature Scope Description | PUBLIC  
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# Feature Scope Description for SAP Build Work Zone, advanced edition

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# 1 About This Document

This document describes the **features** that are available in SAP Build Work Zone, advanced edition. The availability of some of the features may depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **product documentation** on SAP Help Portal might include references to features that are not included with SAP Build Work Zone, advanced edition. Features that are not included in this feature scope description might require a separate license.

## i Note

This document does not include any information about:

- **Packages and pricing** available for SAP Build Work Zone, advanced edition. For more information, see [SAP Discovery Center](#).

## 2 Features

Get a high-level overview about the features of SAP Build Work Zone, advanced edition.

SAP Build Work Zone, advanced edition lets you build digital workplace solutions to increase user productivity and engagement. It centralizes access to relevant business applications, processes, information, and communication in a unified entry point that your users can access from any device. Note: SAP Work Zone was recently renamed to “SAP Build Work Zone, advanced edition”.

The following features are available for SAP Build Work Zone, advanced edition:

<b>Consistent work experience</b>	Create a dynamic, modern, and personalized user experience, using tools that require minimum coding.
<b>Harmonized access to apps and content</b>	Access information and processes from SAP and third-party business applications with diverse content types such as tasks, workflows, and web content seamlessly integrated into a single workspace.
<b>Extend the service</b>	Extend SAP Build Work Zone, advanced edition to your business needs with SAP BTP services. Add chat bots with conversational AI, provide easy-to-follow guided experiences with workflows, and more.
<b>Role-based access to content</b>	Use role-based navigation and single-sign-on to access content across SAP Build Work Zone, advanced edition.
<b>Anytime, anywhere access to information</b>	Quick access via desktop and mobile devices to information regardless of where the user is located; in an office or on the road.
<b>Powerful search and recommendations</b>	Reduce the time for people to discover, find and access information with powerful content indexing and search. Drive personalized and contextual intelligent recommendations based on in-document information and user activity.
<b>Integrating on-premise and cloud apps</b>	The cloud-based framework allows you to use your on-premise and cloud applications with a new modern experience.
<b>Data storage</b>	1,000 GB (1TB) for storage of uploaded files and media per production instance. Additional storage is available in 500GB units.

# 3 Compliance and Security

SAP Build Work Zone, advanced edition, ensures cloud security at multiple levels:


## Data Protection

SAP Build Work Zone, advanced edition follows SAP's global data protection and privacy guidelines. For more information on the guidelines, see [Data Privacy](#).

To access the Personal Data Processing policy for your region, see [Personal Data Processing for SAP Cloud Services](#).

## 4 Service Availability

This section describes the service availability aspects.

Availability Aspect	Description
Regions	See <a href="#">SAP Discovery Center</a> 
Infrastructure	SAP Build Work Zone, advanced edition runs on several underlying <i>Infrastructure-as-a-Service</i> technologies and regions. Some are owned by SAP and some are owned by our partner infrastructure providers, including Amazon Web Services and Microsoft Azure.
Environments	SAP Build Work Zone, advanced edition runs in the SAP BTP, Cloud Foundry Environment environment.

Availability Aspect	Description
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Languages	The web-based administration user interface of SAP Build Work Zone, advanced edition is available in the following languages:
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Languages	Code
Arabic	ar-SA
Bulgarian	bg-BG
Catalan	ca-ES
Chinese (China - simplified)	zh-CN
Chinese (Taiwan)	zh-TW
Croatian	hr-HR
Czech	cs-CZ
Danish	da-DK
Dutch	nl-NL
English (Great Britain)	en-GB
English( United States of America)	en-US
Estonian	et-EE
Finnish	fi-FI
French (France)	fr-FR
French (Canada)	fr-CA
German (Germany)	de-DE
German (Switzerland)	de-CH
Greek	el-GR
Hebrew	he-IL
Hindi	hi-IN
Hungarian	hu-HU
Indonesian	id-ID
Italian	it-IT
Italian (Switzerland)	it-CH
Japanese	ja-JP
Korean	ko-KR
Latvian	lv-LV
Lithuanian	lt-LT
Malay	ms-MY
Norwegian	no-NO

Availability Aspect	Description																																		
	<table border="1"> <thead> <tr> <th>Languages</th> <th>Code</th> </tr> </thead> <tbody> <tr> <td>Polish</td> <td>pl-PL</td> </tr> <tr> <td>Portuguese (Brazil)</td> <td>pt-BR</td> </tr> <tr> <td>Portuguese (Portugal)</td> <td>pt-PT</td> </tr> <tr> <td>Romanian</td> <td>ro-RO</td> </tr> <tr> <td>Russian</td> <td>ru-RU</td> </tr> <tr> <td>Serbian (Latin)</td> <td>sr-Latn</td> </tr> <tr> <td>Slovak</td> <td>sk-SK</td> </tr> <tr> <td>Slovenian</td> <td>sl-SI</td> </tr> <tr> <td>Spanish (Spain)</td> <td>es-ES</td> </tr> <tr> <td>Spanish (Mexico)</td> <td>es-MX</td> </tr> <tr> <td>Swedish</td> <td>sv-SE</td> </tr> <tr> <td>Thai</td> <td>th-TH</td> </tr> <tr> <td>Turkish</td> <td>tr-TR</td> </tr> <tr> <td>Ukrainian</td> <td>uk-UA</td> </tr> <tr> <td>Vietnamese</td> <td>vi-VN</td> </tr> <tr> <td>Welsh</td> <td>cy-GB</td> </tr> </tbody> </table>	Languages	Code	Polish	pl-PL	Portuguese (Brazil)	pt-BR	Portuguese (Portugal)	pt-PT	Romanian	ro-RO	Russian	ru-RU	Serbian (Latin)	sr-Latn	Slovak	sk-SK	Slovenian	sl-SI	Spanish (Spain)	es-ES	Spanish (Mexico)	es-MX	Swedish	sv-SE	Thai	th-TH	Turkish	tr-TR	Ukrainian	uk-UA	Vietnamese	vi-VN	Welsh	cy-GB
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Swedish	sv-SE																																		
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Vietnamese	vi-VN																																		
Welsh	cy-GB																																		

The SAP Build Work Zone, advanced edition documentation on SAP Help Portal is available in the following languages:

- English

Accessibility	<p>SAP Build Work Zone, advanced edition provides accessibility support in its tools and the customer documentation. This includes:</p> <ul style="list-style-type: none"> <li>• High-contrast black theme for the administration UI</li> <li>• Texts and information</li> <li>• UI elements via attributes and element IDs</li> <li>• Orientation and navigation throughout the UI</li> <li>• User interaction</li> </ul>
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# 5 Browser Support

Overview of the browser support

For the UIs of the service, the following browsers are supported on Microsoft Windows PCs and, where mentioned below, on macOS:

Browser	Versions
Microsoft Edge	Latest version
	<b>i Note</b> Internet Explorer 11 or lower versions are not supported.
Mozilla Firefox	Latest version
Google Chrome	Latest version
Safari	Latest version (for macOS only)

# 6 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

- The **order form** is the ordering document to subscribe to cloud services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.  
See [Sample Order Form](#).
- The **Service Level Agreement for SAP Cloud Services** applies to any cloud service on the SAP price list, defining downtime, credits, update windows, and others.  
See [Service Level Agreement for SAP Cloud Services](#).
- The **SAP Business Technology Platform Supplement** overrides the Service Level Agreement for SAP Cloud Services in case of deviations and specifies the SLA for SAP Business Technology Platform in general.  
For more information, see [SAP Business Technology Platform Supplement](#).

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see [General Terms and Conditions for SAP Cloud Services](#).

## Maintenance Windows and Major Upgrade Windows

The maintenance and major upgrade windows are defined in the Service Level Agreement for Cloud Services. SAP may update these windows from time to time in accordance with the Agreement.

The following windows apply for the SAP Build Work Zone, advanced edition service:

Maintenance Windows				Major Upgrade Windows				
MENA	APJ	Europe	Americas	Frequency	MENA	APJ	Europe	Americas

Maintenance Windows			Major Upgrade Windows					
FRI	SAT	DC2 Amsterdam, Netherlands	SUN	Up to 6 times per year	FRI	FRI	FRI	SAT
7 pm (UTC) (7 hrs)	3 pm (UTC) (7 hrs)		4 am (UTC) (7 hrs)		7 pm (UTC) (7 hrs)	2 pm (UTC) (8 hrs)	10 pm (UTC) (7 hrs)	4 am (UTC) (7 hrs)
		DC12 St Leon Rot, Germany						
		DC55 Frankfurt, Germany						
		FRI						
		10 pm (UTC)						
		DC18 Moscow, Russia						
		SAT						
		10 pm (UTC)						
		(7 hrs)						



For the latest information, see [Maintenance Windows and Major Upgrade Windows for SAP Cloud Services](#) and search for your service.

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## Bias-Free Language

SAP supports a culture of diversity and inclusion. Whenever possible, we use unbiased language in our documentation to refer to people of all cultures, ethnicities, genders, and abilities.



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