



**SAP Fieldglass** 

**PUBLIC**

SAP Fieldglass

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# **SAP Fieldglass Calendar Integration with Microsoft Office 365 and Google**

## **Integration Guide**

# Content

<b>1</b>	<b>Introduction.</b>	<b>3</b>
1.1	Microsoft Office 365 Calendar Integration	3
	Technical Overview.	3
	Microsoft Office 365 Calendar Configuration.	6
1.2	Google Calendar and G Suite Calendar Integration.	9
	Technical Overview.	10
	Google Calendar Configuration.	12
	G Suite Calendar Configuration.	14
1.3	Using Calendar Integration.	15

# 1 Introduction

SAP Fieldglass supports Calendar Integration with Microsoft Office 365, Google, and G Suite calendars.

Calendar Integration allows buyers and suppliers who use the Interview module to schedule job seeker interviews and meetings, and automatically sync the schedules with their Office 365, Google, or G Suite calendars. Users can create interviews and meetings in SAP Fieldglass and have their Office 365, Google, or G Suite calendars auto-populate the information.

When the Calendar Integration feature is enabled, the application looks at a user's Office 365, Google, or G Suite calendar to help the user set up Job Seeker interviews and meetings. Users are able to view the availability of interviewers or meeting attendees based on their integrated calendar. Confirmed interviews and meetings are automatically added to the interviewers' or meeting attendees' calendars.

If an interview or meeting is later removed from the SAP Fieldglass application, the change is reflected on the user's integrated calendar.

This guide provides technical overviews and detailed configuration information for the Microsoft Office 365, Google, and G Suite calendar integrations. In addition, it explains how to use the calendar integration to schedule interviews and meetings.

## 1.1 Microsoft Office 365 Calendar Integration

SAP Fieldglass buyers and suppliers who use the Interview module to schedule job seeker interviews and meetings can sync their schedules with their Microsoft Office 365 Calendars. Users can create meetings and interviews in SAP Fieldglass and have their Microsoft Office 365 Calendars auto-populate the information.

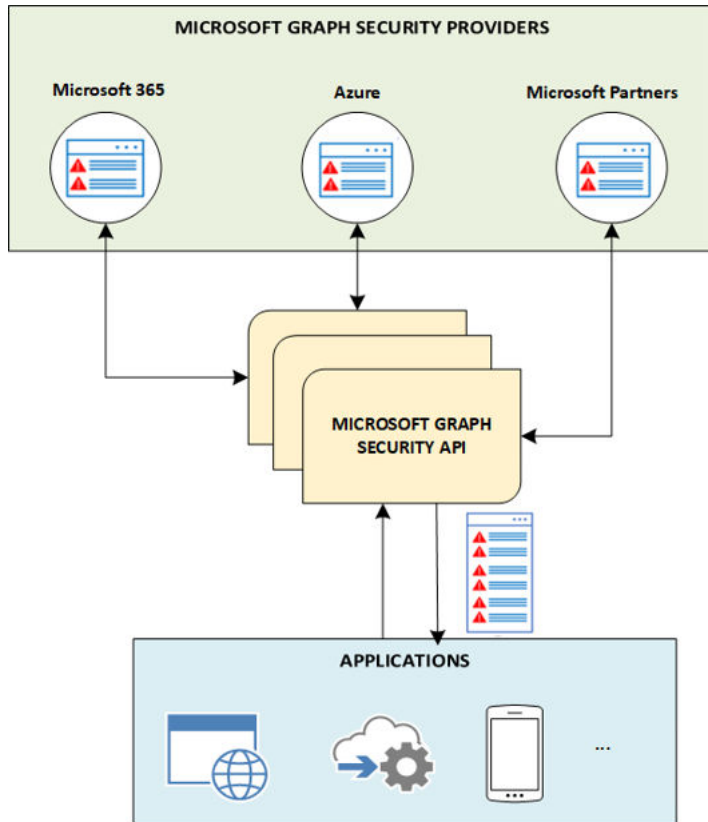
### 1.1.1 Technical Overview

Learn about the technical aspects of SAP Fieldglass Calendar Integration with Microsoft Office 365. Topics include workflow, connection encryption, administrator credentials, data movement and storage, and API information and permissions.

#### Connection Workflow

SAP Fieldglass uses the Microsoft Graph API to communicate with Office 365.

The following diagram shows the architecture of the connection from Office 365 to SAP Fieldglass.



## Encryption

The connection between Office 365 and SAP Fieldglass is encrypted with the TLS 1.2 encryption standard. SAP Fieldglass uses HTTPS protocol for data in-transit.

## Administrator Credentials

When scheduling an interview in the SAP Fieldglass application, the interviewer or Office 365 user is typically not signed into their calendar. In this case, SAP Fieldglass fetches the user's calendar information through administrator consent. The administrator consent provides SAP Fieldglass with domain-wide access, including all calendar users, conferences rooms, and equipment in the customer's domain. During this integration process, the Office 365 administrator presents their credentials solely to its Office 365 tenant, not to SAP Fieldglass. All credential processing happens on the Office 365 site after SAP Fieldglass redirects the administrator to the Office 365 consent form. SAP Fieldglass doesn't store, process, or transmit credentials. Integration and administrator consent occur only once, but can be repeated if needed.

SAP Fieldglass doesn't voluntarily initiate any action. It simply reacts to user actions occurring on interview scheduling screens.

The administrator credential process doesn't change any Identity Access Management (IAM) process, technology, or protocol, such as changes to authentication and/or authorization protocols, or changes in administrative rights.

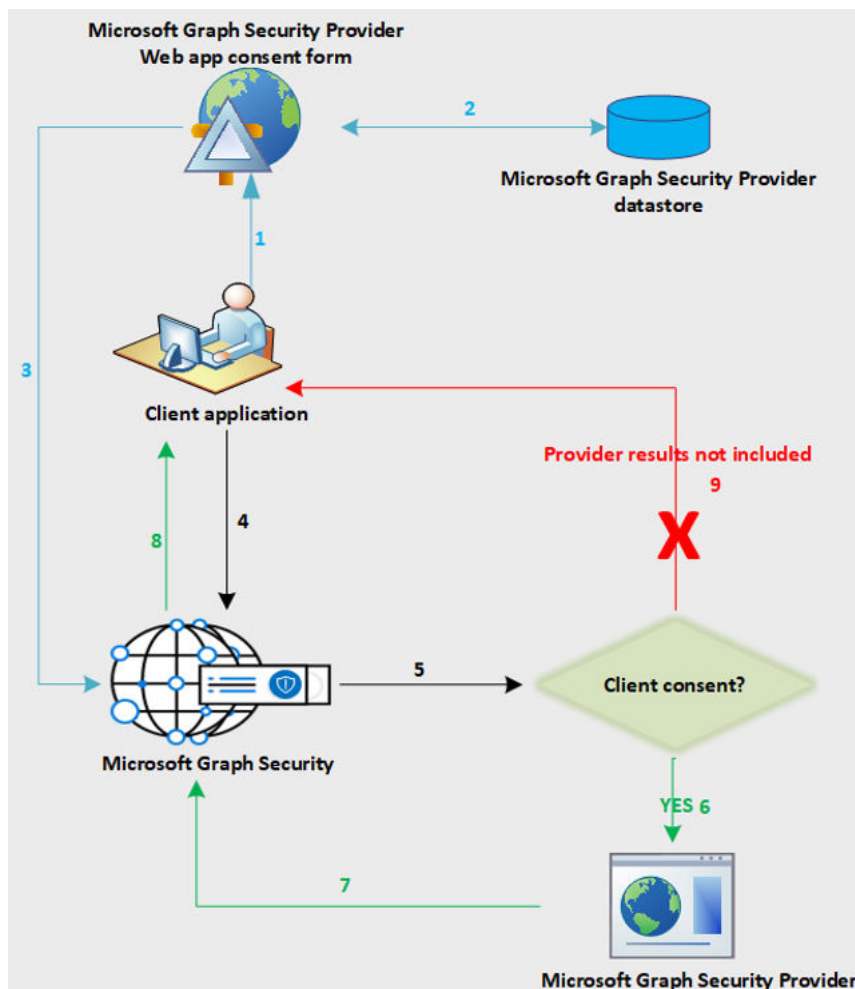
## Note

This integration requires you have an exclusive Office 365 subscription on Microsoft Azure Cloud.

## Data Movement and Storage

The exchange of the client ID and administrator consent provides the tenant ID. The exchange of the client ID, client secret/certificate, and tenant ID provide SAP Fieldglass with an access token. The access token supplies admittance to the interviewer's calendar resources and gives it the ability to fetch meeting times, show the interviewer as busy or free, and create or delete interview events. The event ID of a newly created meeting/event is the only item stored in case a meeting needs to be removed from the user calendar. No user calendar data is stored at rest. The client ID, client secret, and tenant ID are encrypted and stored in a database.

A token returned to SAP Fieldglass from Office 365 is stored in memory and fetched when the first user tries to schedule an interview. The token is then stored in the memory and used repeatedly until it expires—the expiry period being 1 hour. After the expiry period, it's fetched again only when needed.



## API Information and Permissions

The following APIs and permissions are used to exchange data between SAP Fieldglass and Office 365:

- Access to SAP Fieldglass – <https://docs.microsoft.com/en-us/graph/auth-v2-service> ➔  
The permissions `Calendars.Read` and `Calendars.ReadWrite` are required for the APIs.
- Fetch free/busy times for a given user:
  - API – <https://docs.microsoft.com/en-us/graph/outlook-get-free-busy-schedule> ➔
- Schedule a meeting:
  - API – <https://docs.microsoft.com/en-us/graph/api/calendar-post-events?view=graph-rest-1.0> ➔
- Delete a scheduled meeting from SAP Fieldglass:
  - API – <https://docs.microsoft.com/en-us/graph/api/event-delete?view=graph-rest-1.0> ➔

### 1.1.2 Microsoft Office 365 Calendar Configuration

SAP Fieldglass users with the administrator role and Microsoft Office 365 administrator role can enable Microsoft Office 365 Calendar integration in SAP Fieldglass and in Microsoft Office 365.

#### Step 1: Company Configuration

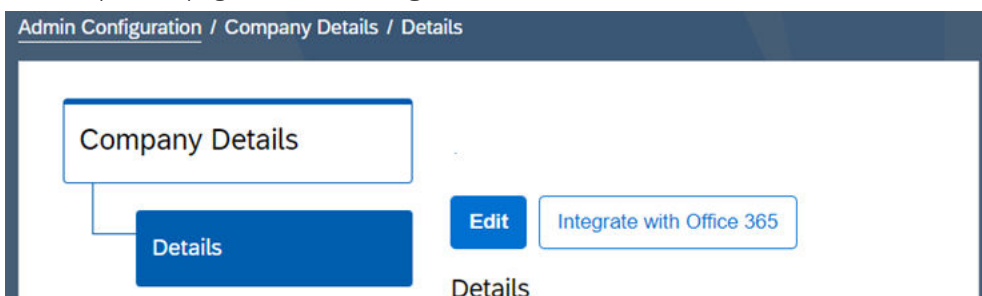
In the SAP Fieldglass Company Configuration, you must enable the calendar integration for Office 365 to allow your calendar to automatically update with SAP Fieldglass interview and meeting information.

1. On the company's Details page, select **Edit Configuration**.
2. Select the **Calendar Integration** option, and then enable the **Office 365** option.
3. Select **Save**.

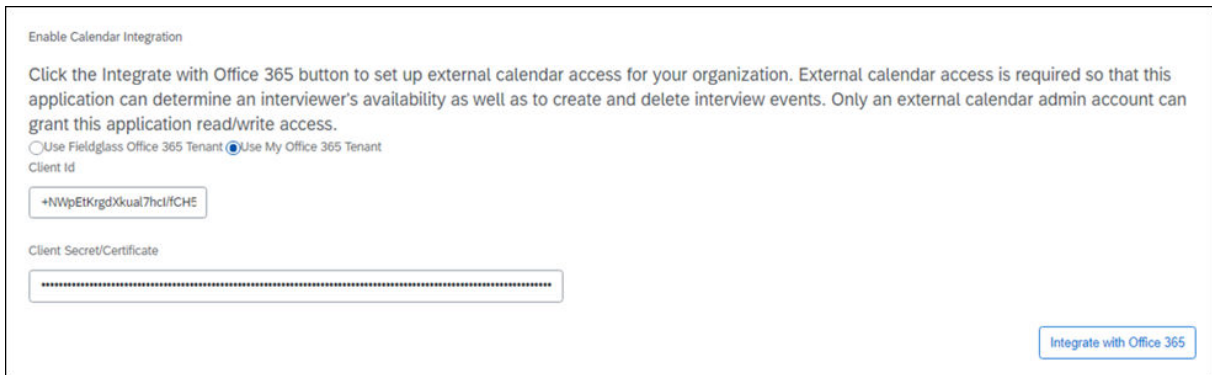
#### Step 2: Company Admin Configuration

In the Company Admin Configuration, you must complete the integration by enabling the functionality in Office 365.

1. On the company's Admin Configuration page, in the **Company Structure** section, select **Company Details**.
2. At the top of the page, select the **Integrate with Office 365** button.



The **Enable Calendar Integration** dialog box displays.



3. Choose one of the following options:
  1. The **Use Fieldglass Office 365 Tenant** option is selected by the default. To continue with this option, select the **Integrate with Office 365** button to complete the integration.
  2. If you plan to use your own tenant application representation (see the following **OAuth2 Application Registration** section), select the **Use My Office 365 Tenant** option, enter the **Client Id** and **Client Secret/Certificate** values, and then select the **Integrate with Office 365** button to complete the integration, and then select **Accept**.

The **Microsoft Sign in** dialog box opens, where the Outlook 365 administrator must sign into Microsoft Office 365 and complete the setup.

4. Enter your Microsoft Office 365 credentials, and then select **Next**.
5. Enter the **Redirect URL** to the environment (for example, the URL to an SAP Fieldglass production or test environment).
6. Follow the prompts to give SAP Fieldglass read and write permissions to Office 365 calendars for the user group.  
After successful calendar integration setup in Office 365, the SAP Fieldglass Company Details page opens and a success message displays.

### Note

If you get an error stating 'no reply address is registered for the application', follow the steps below:

1. Sign into SAP Fieldglass.
2. Select your **Profile** icon (the circle with your initials) > **My Preferences**.
3. Locate the **Interview/Meeting** section, and then select **Edit**.
4. In the **Office 365 Email Address** field, enter your Office 365 email address, and then select **Update**.  
Your calendar is now integrated with Office 365.  
You must sign into <http://login.microsoftonline.com> to view the Office 365 calendar.

## Step 3: My Preferences Setup

You must add your Office 365 email address to your SAP Fieldglass user profile to use the Office 365 calendar functionality.

1. On your SAP Fieldglass home page, choose the Admin icon in the upper-right side of the page, and then choose **My Preferences**.

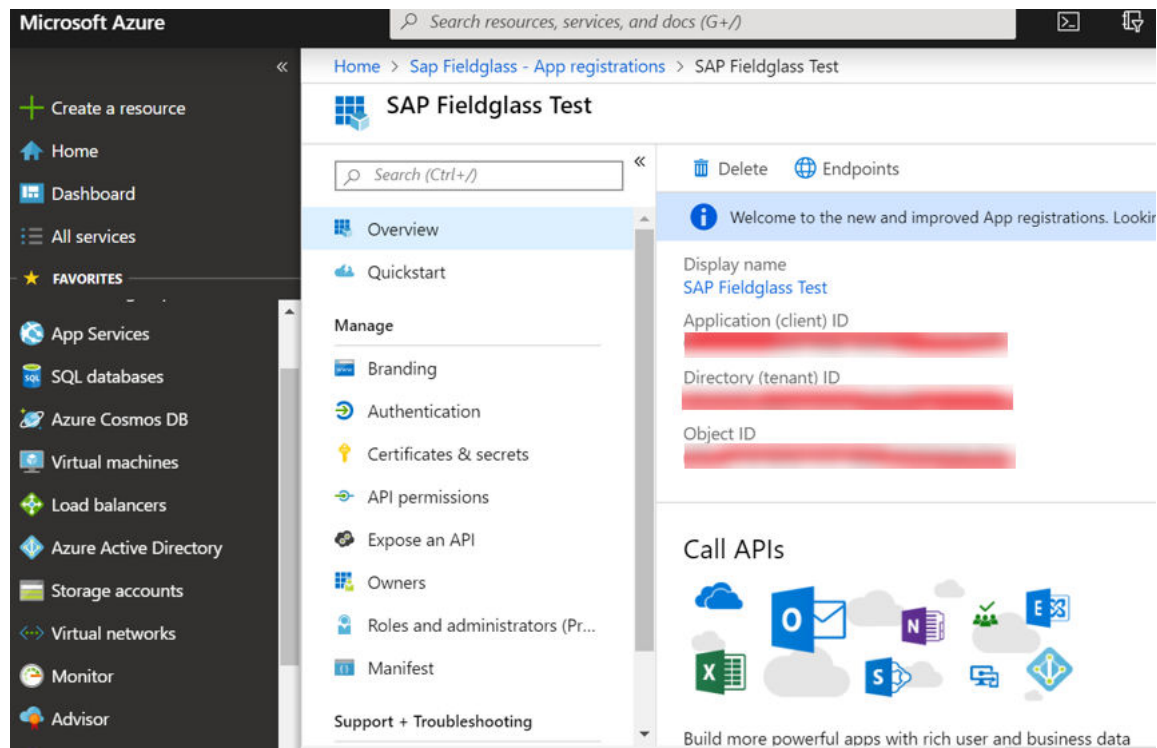
2. In the **Interview/Meeting** section, select **Edit**.
3. In the **Office 365 Email Address** field, enter your Office 365 email address.
4. Choose **Update**.  
Your calendar is now integrated with Office 365.

### Note

When the **Calendar Integration** company configuration is enabled, mass updates can be performed using the User Upload and entering the user's email address or **DefaultToEmail** in the **Calendar ID** field.

## OAuth2 Application Registration

Clients can create a representation of the SAP Fieldglass application in their own Office 365 tenant (also known as Azure portal), as shown in the following image. If you selected **Use My Office 365 Tenant** in step 2.3 above, you must complete the OAuth2 application registration as described next.



To complete the registration:

1. Enter a name for the registration.
2. In the **Authentication** section, add a redirect URL entry for the SAP Fieldglass environment you're integrating with. The URL entry is `https://<domain_name>/calendar_access_setup.do` (for example, the domain name for production is `https://xxxx.us.fieldglass.cloud.sap`).

### Remember

The **xxxx** in the URL must be replaced with the buyer company code.

3. In the **Certificates & secrets** section, generate a client secret. Client ID and client secret are required fields for SAP Fieldglass Office 365 integration.
4. In the **API Permissions** section, add the following two permissions as shown in the image.
  - Calendars.Read – Allows SAP Fieldglass to read events in user calendars. This permission is required to integrate Office 365 with SAP Fieldglass.
  - Calendars.ReadWrite – Allows SAP Fieldglass to create, read, update, and delete events in user calendars. This permission isn't required, but if granted, SAP Fieldglass directly manages interview events on the interviewer's calendar. If not granted, an ICS file is emailed to the interviewer's email address. ICS is a universal format calendar file that allows users to import a meeting event into their calendars.

**Configured permissions**

Applications are authorized to call APIs when they are granted permissions by users/admins as part of the consent process. The list of configured permissions should include all the permissions the application needs. [Learn more about permissions and consent](#)

API / Permissions name	Type	Description	Admin Consent Requir...	Status
Microsoft Graph (2) <span style="float: right;">...</span>				
Calendars.Read	Application	Read calendars in all mailboxes	Yes	<span style="color: green;">✔</span> Granted for Sap Fieldgla... <span style="float: right;">...</span>
Calendars.ReadWrite	Application	Read and write calendars in all mailboxes	Yes	<span style="color: green;">✔</span> Granted for Sap Fieldgla... <span style="float: right;">...</span>

## Limiting Calendar Access

Although administrator consent flow grants the SAP Fieldglass application domain-wide access to all users' calendars by default within the granted permissions, there are ways to reduce access to a certain set of users: For information on how to limit access, follow the steps outlined at <https://learn.microsoft.com/en-us/graph/auth-limit-mailbox-access> .

SAP Fieldglass recommends using include policy to allow access to a group. The group then needs to be kept up to date by adding/removing users to this group whose calendars can be accessed by SAP Fieldglass. If that doesn't suit your needs, you could alternatively use an exclude group to exclude the users' calendars that shouldn't be accessed by SAP Fieldglass.

### ⓘ Note

To confirm environment registration or for assistance with registration issues, contact the SAP Fieldglass Cloud Technical Services Team.

## 1.2 Google Calendar and G Suite Calendar Integration

SAP Fieldglass buyers and suppliers who use the Interview module to schedule job seeker interviews and meetings can sync their schedules with their Google Calendars or G Suite Calendars. Users can create interviews and meetings in SAP Fieldglass and have their Google Calendars or G Suite Calendars auto-populate the information.

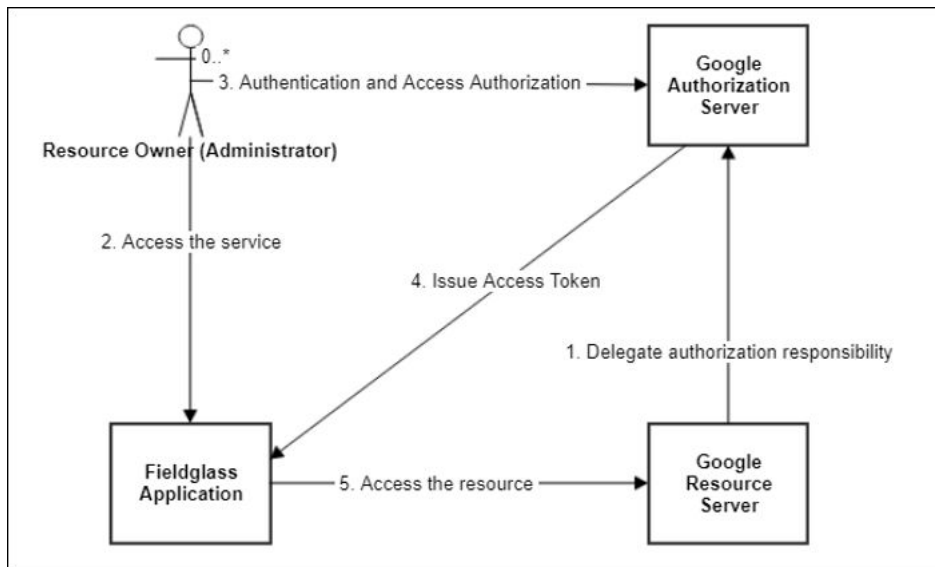
## 1.2.1 Technical Overview

Learn about the technical aspects of SAP Fieldglass Calendar Integration with Google Calendar and Google G Suite Calendar. The topics cover workflow, connection encryption, administrator credentials, data movement and storage, and API information and permissions.

### Connection Workflow

SAP Fieldglass uses the Google Calendar API to communicate with Google Calendar and G Suite Calendar. For more information on the API, go to <https://developers.google.com/calendar/concepts>.

The following diagram shows the architecture of the connection from G Suite to SAP Fieldglass.



For information on using OAuth 2.0 for server to server applications, go to <https://developers.google.com/identity/protocols/OAuth2ServiceAccount>.

### Encryption

The connection between Google Calendar or G Suite Calendar and SAP Fieldglass is encrypted with the TLS 1.2 encryption standard. SAP Fieldglass uses HTTPS protocol for data in-transit. SAP Fieldglass doesn't store user calendar data at rest.

### G Suite Service Account Private Key

When scheduling an interview in the SAP Fieldglass application, the interviewer (G Suite user) is often not signed-in. In the absence of a G Suite user, for SAP Fieldglass to fetch calendar information it needs domain-wide access

to calendars. At the time of integration between the two, the G Suite administrator uploads the private key to grant SAP Fieldglass access to users' calendars. The private key can be regenerated and uploaded as many times as the customer desires to make the access more secure.

The private key provides SAP Fieldglass domain-wide access to all calendar users, including calendars of conference rooms, equipment, and so forth, in the customer's domain.

The token returned from G Suite is stored in memory; it's not stored in the database. If a token is lost, the application is rebooted and the private key is regenerated and uploaded. SAP Fieldglass doesn't voluntarily invoke any action. It only reacts to a user action on interview scheduling screens.

This initiative doesn't change any Identity Access Management (IAM) process, technology, or protocol, such as changes to authentication and/or authorization protocols, or changes in administrative rights.

### Note

This integration requires you have an exclusive G Suite subscription on Google Cloud.

## Data Movement and Storage

In an exchange of client email, the service account and corresponding private key (provided by G Suite at the time of creating the service account), G Suite provides SAP Fieldglass with an access token. The access token provides access to the interviewer's (G Suite user) calendar resources.

The interviewer's email address and a time range are sent to fetch meeting start times and end times to show the times that the interviewer is busy. Meeting details such as email address, time range, subject, and description are transmitted to create an interview event. The Meeting ID is returned by G Suite and stored by SAP Fieldglass. The Meeting ID of the event is transmitted to delete the interview created by SAP Fieldglass.

## API Information and Permissions

The following APIs and permissions are used to exchange data between SAP Fieldglass and Google or G Suite:

- Access to SAP Fieldglass – <https://cloud.google.com/iot/docs/how-tos/credentials/jwts#iot-core-jwt-java> ➤
- Fetch free/busy times for a given user:
  - API – <https://developers.google.com/calendar/v3/reference/freebusy/query> ➤
  - Permission – calendar.readonly and calendar
- Schedule a meeting:
  - API – <https://developers.google.com/calendar/v3/reference/events/insert> ➤
  - Permission – calendar.events and calendar
- Delete a scheduled meeting from SAP Fieldglass application:
  - API – <https://developers.google.com/calendar/v3/reference/events/delete> ➤
  - Permission – calendar.events and calendar

## 1.2.2 Google Calendar Configuration

SAP Fieldglass users with the administrator role can enable the Google Calendar integration in SAP Fieldglass and make their Google Calendar visible to the SAP Fieldglass service accounts.

### Step 1: Company Configuration

In the SAP Fieldglass company configuration, you must enable the calendar integration for Google to allow your calendar to automatically update with SAP Fieldglass interview and meeting information.

1. On the company's Details page, choose **Edit Configuration**.
2. Choose the **Calendar Integration** option, and then enable the **Google** option.
3. Choose **Save**.

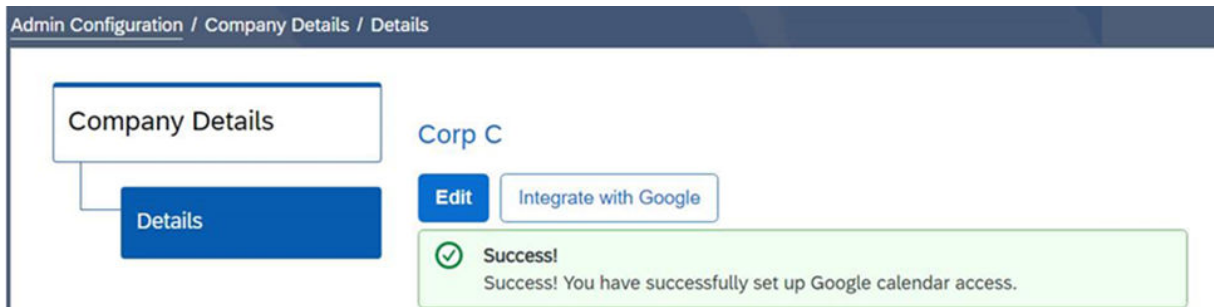
### Step 2: Company Admin Configuration

#### Note

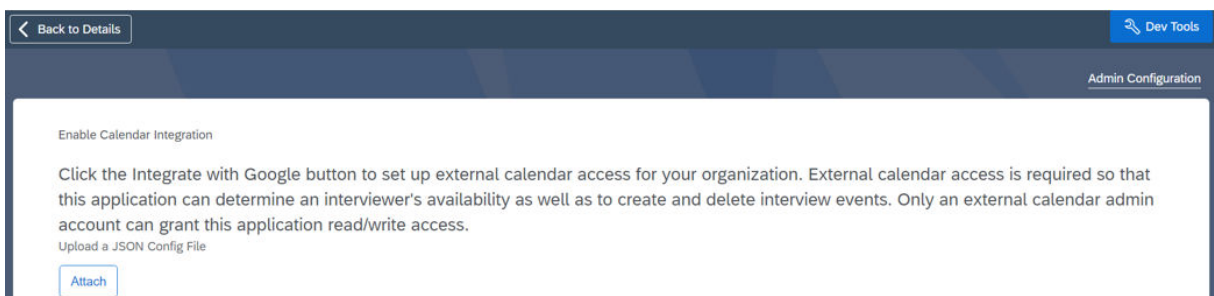
This step is mandatory only if you want to use your own service account to share your interviewers' calendars with. If you want to use the SAP Fieldglass service account, then skip this step.

In the Company Admin Configuration, you must complete the integration by enabling the integration in Google and uploading the required JSON file to Google.

1. On the company's Admin Configuration page, in the **Company Structure** section, choose **Company Details**.
2. At the top of the page, choose the **Integrate with Google** button.



The **Enable Calendar Integration** dialog box displays.

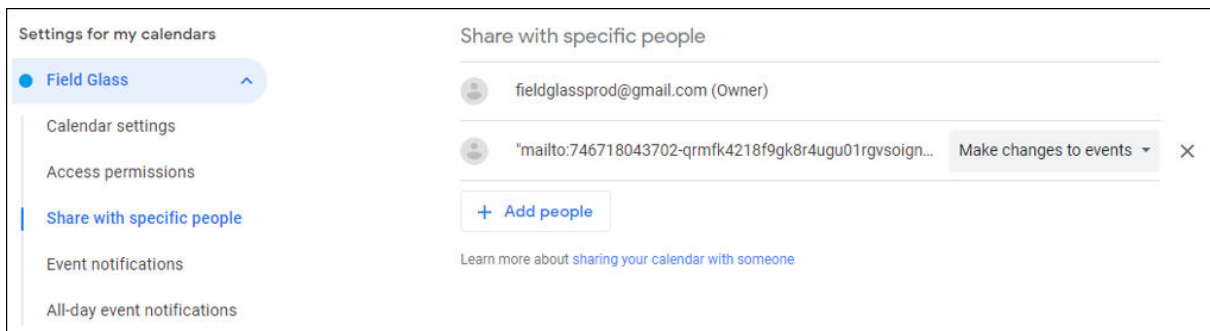


3. To upload the required JSON file, choose **Attach**.
4. Select the file (if necessary, change the file extension from `.json` to `.txt`), and then choose **Attach**.

### Step 3: Share Your Google Calendar

When integrating with Google Calendar, every interviewer whose free/busy times need to be viewed and/or whose calendar needs to be updated must share their calendar with the service account. You have the choice to either use your own service account or use the SAP Fieldglass service account.

1. To share your Google Calendar, go to <https://calendar.google.com/> and sign into your account.
2. In the **My Calendars** section on the left side of the page, select the calendar you want to share.
3. In the menu next to the calendar, choose **Settings and sharing**. The **Calendar Settings** window opens.
4. In **Settings for my calendar** on the left side of the page, choose **Share with specific people**. The window on the right side opens to the **Share with specific people** section.
5. Choose **Add People**. The **Share with specific people** dialog box opens.
6. Add the SAP Fieldglass service account (746718043702-qrmfk4218f9gk8r4ugu01rgvsoign4ur@developer.gserviceaccount.com), and in the **Permissions** list, choose **Make changes to events**.



Sharing the calendar this way gives the SAP Fieldglass application access to only select calendars as opposed to domain-wide access in G Suite.

7. Choose **Send**.

### Step 4: My Preferences Setup

You must add your Google email address to your SAP Fieldglass user preferences to use the integrated functionality of Google Calendar.

1. On your SAP Fieldglass home page, choose the Admin icon on the upper-right side of the page, and then choose **My Preferences**.
2. In the **Interview/Meeting** section, choose **Edit**.
3. In the **Google Email Address** field, enter your Google email address.
4. Choose **Update**.  
Your calendar is now integrated with Google.

### Note

When the **Calendar Integration** company configuration is enabled, mass updates can be performed using the User Upload and entering the user's email address or **DefaultToEmail** in the **Calendar ID** field.

## 1.2.3 G Suite Calendar Configuration

SAP Fieldglass users with the administrator role and G Suite administrator role can enable the G Suite Calendar integration in SAP Fieldglass and upload a required private key JSON file to G Suite.

### Step 1: Company Configuration

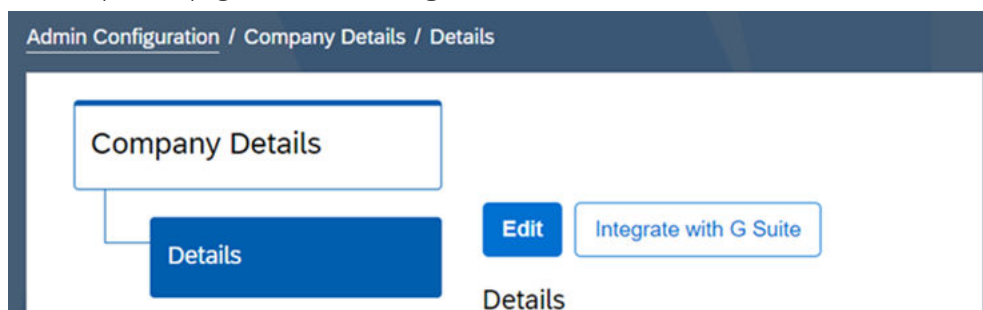
In the SAP Fieldglass Company Configuration, you must enable the calendar integration for G Suite to allow your calendar to automatically update with SAP Fieldglass interview and meeting information.

1. On the company's Details page, choose **Edit Configuration**.
2. Choose the **Calendar Integration** option, and then choose the **G Suite** option.
3. Choose **Save**.

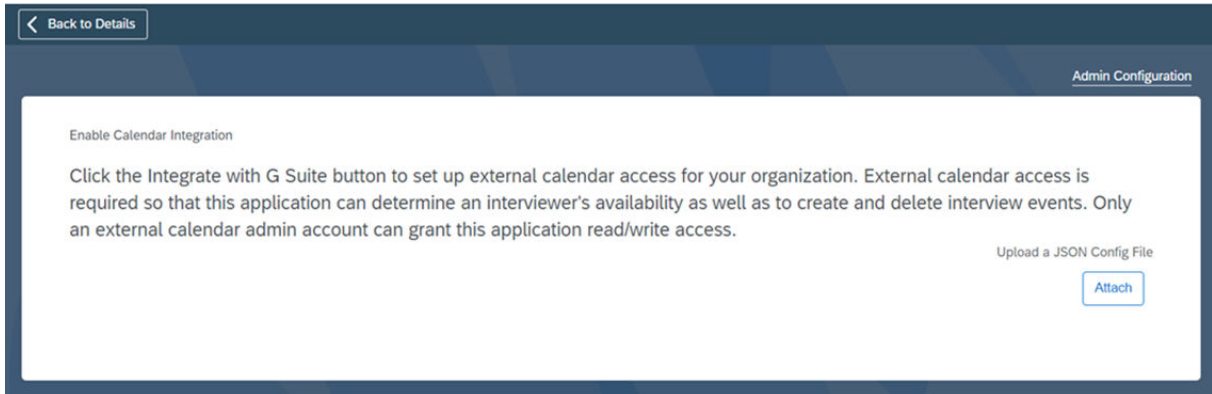
### Step 2: Company Admin Configuration

In the Company Admin Configuration, you complete the integration by enabling the integration in G Suite and then upload the required private key JSON file to G Suite.

1. On the company's Admin Configuration page, in the **Company Structure** section, choose **Company Details**.
2. At the top of the page, choose the **Integrate with G Suite** button.



The **Enable Calendar Integration** dialog box displays.



3. To upload the required private key JSON file that you downloaded from the G Suite **Service Account** tab, choose **Attach**.
4. Select the file (if necessary, change the file extension from `.json` to `.txt`), and then choose **Attach**.

### Step 3: My Preferences Setup

You must add your G Suite email address to your SAP Fieldglass user preferences to use the G Suite calendar functionality.

1. On your SAP Fieldglass home page, choose the Admin icon on the upper-right side of the page, and then choose **My Preferences**.
2. In the **Interview/Meeting** section, choose **Edit**.
3. In the **G Suite 365 Email Address** field, enter your G Suite email address.
4. Choose **Update**.

Your calendar is now integrated with G Suite.

#### Note

When the **Calendar Integration** company configuration is enabled, mass updates can be performed using the User Upload and entering the user's email address or **DefaultToEmail** in the **Calendar ID** field.

## 1.3 Using Calendar Integration

Learn how to schedule interviews and meetings when SAP Fieldglass Calendar Integration is enabled for Office 365, Google, or G Suite.

### Interview Event Setting

When Calendar Integration is enabled for Office 365, Google, or G Suite, choose when the interview calendar event must be created. Based on the selection, events are automatically created and updated to confirmed status in the interviewers Office 365, G Suite, or Google calendar.

The Interview workflow is a 3-step process:

1. The buyer schedules an interview request.
2. The request is accepted by the supplier.
3. The interview request is confirmed by the buyer and the interview is scheduled.

You can create the interview event at any of the above three steps. To choose a setting, navigate to the **Interview Event** page in the **Admin Menu**. The question **When does the interview event get created?** displays the default value **When the buyer confirms the interview request**. The buyer can choose to edit this value. When selected, a modal appears with three options and the default/current option is selected.

- If **When the buyer submits an interview request** is selected, the interview calendar event is created and sent when the buyer schedules the interview and submits the interview request.
- If **When the supplier accepts the interview request** is selected, the interview calendar event is created and sent when the supplier accepts the buyer-created interview request.
- If **When the buyer confirms the interview request** is selected, the interview calendar event is created and sent when the buyer confirms the supplier accepted the interview request.

## Schedule Interview – Step 1

When Calendar Integration is enabled for Office 365, Google, or G Suite, the question, **How do you want to schedule the Interview/Meeting?** displays with three options on the **Schedule Interview - Step 1** modal:

The options are:

- **View Interviewer Availability** – If this option is selected, the **Interviewers** field displays, and input is required.
  - Choose the person who is going to do the interview and then choose **+Add Interviewer**. The display name of the interviewer displays in the calendar widget. Additional interviewers can be added—there's no limit to the number of interviewers allowed.
  - The availability of the interviewer displays on the calendar with a different color for each interviewer. When the interviewer is busy, that color displays on the calendar to show no availability. If the interviewer has specified preferred meeting times in **My Preferences**, the calendar displays the preferred times with a white background, and times that aren't preferred with a gray background. The application allows you to schedule the interview during a nonpreferred time.
  - Select the date and time for the interview by choosing the arrows at the top to move to the correct date, and then highlight the time on the calendar widget.
- **Specify Time/Date** – If this option is selected, the process works the same as if Calendar Integration weren't enabled. The **Interviewers** field displays and is optional.
  - The **Time Zone** must be selected.
  - The **Enter Proposed Times for Interviews** section displays, and the buyer proposes a Date, Start Time, and Duration for the interview. Multiple times can be proposed by choosing **+Add Interview Time**.
- **Supplier will Schedule** – If this option is selected, the **Interviewers** field displays and is optional.
  - You have the option to choose the interviewers, but you're not required to select them. If interviewers are selected, when the supplier is scheduling the interview, the **View Interview Availability** button is available and, if selected, the interviewer's calendar integrates with the SAP Fieldglass application to provide the interviewer's availability to the supplier. Otherwise, the supplier schedules the interview without knowing the availability of the interviewer.
  - You must choose the range of interview dates and the duration of the interview.

- The supplier can also propose multiple interview slots within the time frame given by the buyer. Buyer can view all the proposed slots and confirm the interview by selecting one.

## Schedule Interview – Step 2

When you choose **Continue** (no matter which scheduling option was selected), the **Schedule Interview - Step 2** modal displays. This modal works in the same way regardless of whether Calendar Integration is enabled. If you've entered information in **My Preferences**, those preferences display here.

- The **Subject** field must be supplied and will be used as the Interview Calendar Event's subject.
- The **Attach Resume** field is optional.
  - All selected candidates display with a check box to the left of each candidate's name in the **Attach Resume** section.
  - If a check box is cleared, the candidate doesn't have a resume associated with their profile.
  - If a check box is selected, their resume is included in the Interview Calendar Event sent to interviewers.
- The **Interview Type** specifies how the interview will be hosted. All fields are included in the Calendar Event Invite. One of four options may be selected from the drop-down list:
  - **Not Specified** – The interview type isn't specified, and further information can be provided in the **Details** field.
  - **In Person** – The interview fields necessary to host an in-person interview display, such as **Address, City, State/Province, ZIP/Postal Code, Country/Region**, and further information can be provided in the **Details** field.
  - **Phone** – Three options are provided to help determine the individual responsible for calling to start the interview. The three options are:
    - **Interviewer will call Candidate** – Further information can be provided in the **Details** field.
    - **Candidate will call Interviewer** – The **Interviewer Phone** number must be provided so that the candidate can call the interviewer. Further information can be provided in the **Details** field.
    - **Conference Bridge** – Further information can be provided in the **Details** field.
  - **Video Conference** – The fields necessary to host a video conference display, such as **Website**, and further information can be provided in the **Details** field.

## Supplier Views Interview

1. The supplier can view the interview requests sent by the buyer on the **Interviews** tab of the job posting. If multiple times are proposed by the buyer, each proposed time displays as a separate interview on the **Interviews** tab. The supplier can also access the interviews through work items or **View Interviews**.
2. When **Specify Date/Time** was selected by the buyer or the buyer used **View Interviewer Availability** to propose times, the **Accept** and **Decline** buttons display when the supplier views the interview. When Calendar Integration is enabled, the supplier can't propose new times when declining an interview/meeting.
3. When **Supplier will Schedule** was selected by the buyer and the buyer has also selected interviewers, the **View Interviewer Availability** option displays, and the supplier can view the availability (free/busy times) of the interviewers on the calendar widget. If the buyer has selected the **Supplier will Schedule** option but hasn't selected interviewers, this option is unavailable. The supplier must use the **Specify Date/Time** option to schedule the interview.



When the supplier chooses the **Schedule** button, the **Schedule Interview – Step 1** modal opens. The **View Interviewer Availability** and **Specify Date/Time** options function the same for the supplier as they do for the buyer.

# Important Disclaimers and Legal Information

## Hyperlinks

Some links are classified by an icon and/or a mouseover text. These links provide additional information.

About the icons:

- Links with the icon : You are entering a Web site that is not hosted by SAP. By using such links, you agree (unless expressly stated otherwise in your agreements with SAP) to this:
  - The content of the linked-to site is not SAP documentation. You may not infer any product claims against SAP based on this information.
  - SAP does not agree or disagree with the content on the linked-to site, nor does SAP warrant the availability and correctness. SAP shall not be liable for any damages caused by the use of such content unless damages have been caused by SAP's gross negligence or willful misconduct.
- Links with the icon : You are leaving the documentation for that particular SAP product or service and are entering an SAP-hosted Web site. By using such links, you agree that (unless expressly stated otherwise in your agreements with SAP) you may not infer any product claims against SAP based on this information.

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