



PUBLIC

SAP BusinessObjects Business Intelligence platform

Document Version: 4.3 Support Package 2 – 2021-12-08

Offline Help Content Installation Guide

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1 Deploying the offline documentation to your environment

This procedure will help you deploy the offline documentation to your environment.

Context

By default, the in-built help of both the BI Launch Pad and Web Intelligence redirect to the documentation hosted on the help portal. This procedure applies if you want to have access to the documentation when working offline with no access to the internet. For the 4.3 SP2 version, only the BI Launch Pad and Web Intelligence documentation is available offline.

Procedure

1. Get the war file from `Collaterals` folder, or download it [here](#).
2. Stop Tomcat.
3. Go to `<INSTALL_DIR>\SAP BusinessObjects\tomcat\webapps\BOE\WEB-INF\config\default` directory, and open the `global.properties` file using a text editor.
4. By default, in both BI Launch Pad and Web Intelligence, the help links redirect to the help portal. Edit the `offlinehelp.enabled` and `offlinehelp.url` parameters as follows:

i Note

Both parameters are case-sensitive.

```
offlinehelp.enabled=true
offlinehelp.url=http://<hostname>:<port>/Offline_help/
```

5. Place the war file in the `<INSTALL_DIR>\SAP BusinessObjects\tomcat\webapps` directory.
6. Restart Tomcat.

Results



In the `<INSTALL_DIR>\SAP BusinessObjects\tomcat\webapps` directory, an `Offline_help` folder is now available with the documentation contents for both applications.

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